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</tr>
<tr>
<td>Troubleshooting the Discovery Connector</td>
<td>133</td>
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</tbody>
</table>
What is AWS Application Discovery Service?

AWS Application Discovery Service helps you plan your migration to the AWS cloud by collecting usage and configuration data about your on-premises servers and databases. Application Discovery Service is integrated with AWS Migration Hub and AWS Database Migration Service Fleet Advisor. Migration Hub simplifies your migration tracking as it aggregates your migration status information into a single console. You can view the discovered servers, group them into applications, and then track the migration status of each application from the Migration Hub console in your home Region. You can use DMS Fleet Advisor to assess migrations options for database workloads.

All discovered data is stored in your AWS Migration Hub home Region. Therefore, you must set your home Region in the Migration Hub console or with CLI commands before performing any discovery and migration activities. Your data can be exported for analysis in Microsoft Excel or AWS analysis tools such as Amazon Athena and Amazon QuickSight.

Using Application Discovery Service APIs, you can export the system performance and utilization data for your discovered servers. Input this data into your cost model to compute the cost of running those servers in AWS. Additionally, you can export data about the network connections that exist between servers. This information helps you determine the network dependencies between servers and group them into applications for migration planning.

**Note**
Your home Region must be set in AWS Migration Hub before you begin the process of discovery, because your data will be stored in your home Region. For more information about working with a home Region, see [Home Region](#).

Application Discovery Service offers two ways of performing discovery and collecting data about your on-premises servers:

- **Agentless discovery** can be performed by deploying the Application Discovery Service Agentless Collector (Agentless Collector) (OVA file) through your VMware vCenter. After Agentless Collector is configured, it identifies virtual machines (VMs) and hosts associated with vCenter. Agentless Collector collects the following static configuration data: Server hostnames, IP addresses, MAC addresses, disk resource allocations, database engine versions, and database schemas. Additionally, it collects the utilization data for each VM and database providing the average and peak utilization for metrics such as CPU, RAM, and Disk I/O.

- **Agent-based discovery** can be performed by deploying the AWS Application Discovery Agent on each of your VMs and physical servers. The agent installer is available for Windows and Linux operating systems. It collects static configuration data, detailed time-series system-performance information, inbound and outbound network connections, and processes that are running.

Application Discovery Service integrates with application discovery solutions from AWS Partner Network (APN) partners. These third-party solutions can help you import details about your on-premises environment directly into Migration Hub, without using any agentless collector or discovery agent. Third-party application discovery tools can query AWS Application Discovery Service, and they can write to the Application Discovery Service database using the public API. In this way, you can import data into Migration Hub and view it, so that you can associate applications with servers and track migrations.
VMware Discovery

If you have virtual machines (VMs) that are running in the VMware vCenter environment, you can use the Agentless Collector to collect system information without having to install an agent on each VM. Instead, you load this on-premises appliance into vCenter and allow it to discover all of its hosts and VMs.

Agentless Collector captures system performance information and resource utilization for each VM running in the vCenter, regardless of what operating system is in use. However, it cannot “look inside” each of the VMs, and as such, cannot figure out what processes are running on each VM nor what network connections exist. Therefore, if you need this level of detail and want to take a closer look at some of your existing VMs in order to assist in planning your migration, you can install the Discovery Agent on an as-needed basis.

Also, for VMs hosted on VMware, you can use both the Agentless Collector and Discovery Agent to perform discovery simultaneously. For details regarding the exact types of data each discovery tool will collect, see Data collected by Agentless Collector (p. 40) and Data collected by Discovery Agent (p. 16).

Database discovery

If you have database and analytics servers in your on-premises environment, then you can use the Agentless Collector to discover and inventory these servers. You can then collect performance metrics for each database server without the need to install Agentless Collector on each computer in your environment.

The Agentless Collector database and analytics data collection module captures metadata and performance metrics that provide insight into your data infrastructure. The database and analytics data collection module uses LDAP in Microsoft Active Directory to gather information about the OS, database, and analytics servers in your network. Then, the data collection module periodically runs queries to collect actual utilization metrics of CPU, memory, and disk capacity for the databases and analytics servers. For details regarding the collected metrics, see Data collected by the database and analytics module (p. 43).

After Agentless Collector completes data collection from your environment, you can use the AWS DMS console for further analysis and for planning your migration. For example, to choose an optimal migration target in the AWS Cloud, you can generate target recommendations for your source databases. For more information, see Database and analytics data collection module (p. 32).

Compare Agentless Collector and Discovery Agent

The following table provides a quick comparison of the Application Discovery Service data collection tools.

<table>
<thead>
<tr>
<th>Supported server types</th>
<th>Agentless Collector</th>
<th>Discovery Agent</th>
</tr>
</thead>
<tbody>
<tr>
<td>VMware virtual machine</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Physical server</td>
<td>No</td>
<td>Yes</td>
</tr>
</tbody>
</table>

Comparison:

- **Agentless Collector**
  - VMware virtual machine: Yes
  - Physical server: No

- **Discovery Agent**
  - VMware virtual machine: Yes
  - Physical server: Yes
## Assumptions

To use Application Discovery Service, the following is assumed:

- You have signed up for AWS. For more information, see [Setting up Application Discovery Service](#).
- You have selected a Migration Hub home Region. For more information, see the documentation regarding home Regions.

Here’s what to expect:

- The Migration Hub home Region is the only Region where Application Discovery Service stores your discovery and planning data.
- Discovery agents, connectors, and imports can be used in your selected Migration Hub home Region only.
- For a list of AWS Regions where you can use Application Discovery Service, see the [Amazon Web Services General Reference](#).

---

### Assumptions

To use Application Discovery Service, the following is assumed:

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- You have selected a Migration Hub home Region. For more information, see the documentation regarding home Regions.

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- For a list of AWS Regions where you can use Application Discovery Service, see the [Amazon Web Services General Reference](#).

---

### Table: Assumptions

<table>
<thead>
<tr>
<th></th>
<th>Agentless Collector</th>
<th>Discovery Agent</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Per server</strong></td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td><strong>Per vCenter</strong></td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td><strong>Collected data</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Static server configuration data</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Database configuration data</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>VM utilization metrics</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Database utilization metrics</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Time series performance information</td>
<td>No</td>
<td>Yes (Export only)</td>
</tr>
<tr>
<td>Network inbound/outbound connections</td>
<td>No</td>
<td>Yes (Export only)</td>
</tr>
<tr>
<td>Running processes</td>
<td>No</td>
<td>Yes (Export only)</td>
</tr>
<tr>
<td><strong>Supported OS</strong></td>
<td>Any OS running in VMware vCenter V5.5+</td>
<td>For the list of supported Linux and Windows operating systems, see <a href="#">Prerequisites for Discovery Agent</a>.</td>
</tr>
<tr>
<td><strong>Supported databases</strong></td>
<td>Oracle, SQL Server, MySQL, and PostgreSQL</td>
<td>None</td>
</tr>
</tbody>
</table>

---

### Assumptions

To use Application Discovery Service, the following is assumed:

- You have signed up for AWS. For more information, see [Setting up Application Discovery Service](#).
- You have selected a Migration Hub home Region. For more information, see the documentation regarding home Regions.

Here’s what to expect:

- The Migration Hub home Region is the only Region where Application Discovery Service stores your discovery and planning data.
- Discovery agents, connectors, and imports can be used in your selected Migration Hub home Region only.
- For a list of AWS Regions where you can use Application Discovery Service, see the [Amazon Web Services General Reference](#).
Setting up Application Discovery Service

Before you use AWS Application Discovery Service for the first time, complete the following tasks:

- Sign Up for Amazon Web Services (p. 4)
- Create IAM Users (p. 4)
- Sign in to the Migration Hub console and choose a home Region (p. 5)

Sign Up for Amazon Web Services

If you do not have an AWS account, complete the following steps to create one.

To sign up for an AWS account

2. Follow the online instructions.
   
   Part of the sign-up procedure involves receiving a phone call and entering a verification code on the phone keypad.

   When you sign up for an AWS account, an AWS account root user is created. The root user has access to all AWS services and resources in the account. As a security best practice, assign administrative access to an administrative user, and use only the root user to perform tasks that require root user access.

Create IAM Users

When you create an AWS account, you get a single sign-in identity that has complete access to all of the AWS services and resources in the account. This identity is called the AWS account root user. Signing in to the AWS Management Console using the email address and password that you used to create the account gives you complete access to all of the AWS resources in your account.

We strongly recommend that you not use the root user for everyday tasks, even the administrative ones. Instead, follow the security best practice Create Individual IAM Users and create an AWS Identity and Access Management (IAM) administrator user. Then securely lock away the root user credentials and use them to perform only a few account and service management tasks.

In addition to creating an administrative user you'll also need to create non-administrative IAM users. The following topics explain how to create both types of IAM users.

Topics

- Creating an IAM Administrative User (p. 5)
- Creating an IAM Non-Administrative User (p. 5)
Creating an IAM Administrative User

By default, an administrator account inherits all of the policies required for accessing Application Discovery Service.

To create an administrator user

- Create an administrator user in your AWS account. For instructions, see Creating Your First IAM User and Administrators Group in the IAM User Guide.

Creating an IAM Non-Administrative User

When creating non-administrative IAM users, follow the security best practice Grant Least Privilege, granting users minimum permissions.

Use IAM managed policies to define the level of access to Application Discovery Service by non-administrative IAM users. For information about Application Discovery Service managed policies, see AWS managed policies for AWS Application Discovery Service (p. 99).

To create a non-administrator IAM user

1. In AWS Management Console, navigate to the IAM console.
2. Create a non-administrator IAM user by following the instructions for creating a user with the console as described in Creating an IAM user in your AWS account in the IAM User Guide.

While following the instructions in the IAM User Guide:

- When on the step about selecting the type of access, select Programmatic access. Note, while not recommended, only select AWS Management Console access if you plan to use the same IAM user credentials for accessing the AWS console.
- When on the step about the Set permission page, choose the option to Attach existing policies to user directly. Then select a managed IAM policy for Application Discovery Service from the list of policies. For information about Application Discovery Service managed policies, see AWS managed policies for AWS Application Discovery Service (p. 99).
- When on the step about viewing the user's access keys (access key IDs and secret access keys), follow the guidance in the Important note about saving the user's new access key ID and secret access key in a safe and secure place.

Sign in to the Migration Hub console and choose a home Region

You need to choose an AWS Migration Hub home Region in the AWS account that you’re using for the AWS Application Discovery Service.

To choose the home Region

1. Using your AWS account, sign in to the AWS Management Console and open the Migration Hub console at https://console.aws.amazon.com/migrationhub/.
2. In the Migration Hub console navigation pane, choose Settings and the choose a home Region.

Your Migration Hub data is stored in your home Region for purposes of discovery, planning, and migration tracking. For more information, see The Migration Hub Home Region.
AWS Application Discovery Agent

The AWS Application Discovery Agent (Discovery Agent) is software that you install on on-premises servers and VMs targeted for discovery and migration. Agents capture system configuration, system performance, running processes, and details of the network connections between systems. Agents support most Linux and Windows operating systems, and you can deploy them on physical on-premises servers, Amazon EC2 instances, and virtual machines.

**Note**
Before you deploy the Discovery Agent, you must choose a [Migration Hub home Region](#). You must register your agent in your home region.

The Discovery Agent runs in your local environment and requires root privileges. When you start the Discovery Agent, it connects securely with your home region and registers with Application Discovery Service.

- For example, if `eu-central-1` is your home region, it registers `arsenal-discovery.eu-central-1.amazonaws.com` with Application Discovery Service.
- Or substitute your home region as needed for all other regions except `us-west-2`.
- If `us-west-2` is your home region, it registers `arsenal.us-west-2.amazonaws.com` with Application Discovery Service.

**How it works**

After registration, the agent starts collecting data for the host or VM where it resides. The agent pings the Application Discovery Service at 15-minute intervals for configuration information.

The collected data includes system specifications, times series utilization or performance data, network connections, and process data. You can use this information to map your IT assets and their network dependencies. All of these data points can help you determine the cost of running these servers in AWS and also plan for migration.

Data is transmitted securely by the Discovery Agents to Application Discovery Service using Transport Layer Security (TLS) encryption. Agents are configured to upgrade automatically when new versions become available. You can change this configuration setting if desired.

**Tip**
Before downloading and beginning Discovery Agent installation, be sure to read through all of the required prerequisites in [Prerequisites for Discovery Agent (p. 6)](#).

**Topics**

- [Prerequisites for Discovery Agent (p. 6)](#)
- [Install Discovery Agent on Linux (p. 7)](#)
- [Install on Windows (p. 12)](#)
- [Data collected by Discovery Agent (p. 16)](#)
- [Start or stop Discovery Agent data collection (p. 18)](#)

Prerequisites for Discovery Agent

The following are the prerequisites and the tasks that you must perform before you can successfully install the AWS Application Discovery Agent (Discovery Agent).

- You must set an [AWS Migration Hub home region](#) before you begin installing Discovery Agent.
• If you have a 1.x version of the agent installed, it must be removed before installing the latest version.
• If the host that the agent is being installed on runs Linux, then verify that the host at least supports the Intel i686 CPU architecture (also known as the P6 micro architecture).
• Verify that your operating system (OS) environment is supported:
  
  **Linux**
  - Amazon Linux 2012.03, 2015.03
  - Amazon Linux 2 (9/25/2018 update and later)
  - Ubuntu 12.04, 14.04, 16.04, 18.04, 20.04
  - Red Hat Enterprise Linux 5.11, 6.10, 7.3, 7.7, 8.1
  - CentOS 5.11, 6.9, 7.3
  - SUSE 11 SP4, 12 SP5
  
  **Windows**
  - Windows Server 2003 R2 SP2
  - Windows Server 2008 R1 SP2, 2008 R2 SP1
  - Windows Server 2012 R1, 2012 R2
  - Windows Server 2016
  - Windows Server 2019
• If outbound connections from your network are restricted, you'll need to update your firewall settings. Agents require access to arsenal over TCP port 443. They don't require any inbound ports to be open.

  For example, if your home region is eu-central-1, you'd use https://arsenal-discovery.eu-central-1.amazonaws.com:443
• Access to Amazon S3 in your home region is required for auto-upgrade to function.
• Create an AWS Identity and Access Management (IAM) user in the console and attach the existing AWSApplicationDiscoveryAgentAccess IAM managed policy. This policy allows the user to perform necessary agent actions on your behalf. For more information about managed policies, see AWS managed policies for AWS Application Discovery Service (p. 99).
• Check the time skew from your Network Time Protocol (NTP) servers and correct if necessary. Incorrect time synchronization causes the agent registration call to fail.

**Note**
The Discovery Agent has a 32-bit agent executable, which works on 32-bit and 64-bit operating systems. The number of installation packages needed for deployment is reduced by having a single executable. This executable agent works for Linux and for Windows OS. It is addressed in their respective installation sections that follow.

**Install Discovery Agent on Linux**

Complete the following procedure on Linux. Be sure that your Migration Hub home region has been set before you begin this procedure.

**Note**
If you are using a non-current Linux version, see Requirements on older Linux platforms (p. 9).

**To install AWS Application Discovery Agent in your data center**

1. Sign in to your Linux-based server or VM and create a new directory to contain your agent components.
2. Switch to the new directory and download the installation script from either the command line or the console.
a. To download from the command line, run the following command.

```bash
```

b. To download from the Migration Hub console, do the following:

i. Open the console and go to the Discovery Tools page.

ii. In the Discovery Agent box, choose Download agent, then choose Linux in the resultant list box. Your download begins immediately.

3. Verify the cryptographic signature of the installation package with the following three commands:

```bash
gpg --no-default-keyring --keyring ./discovery.gpg --verify agent.sig aws-discovery-agent.tar.gz
```

The agent public key (discovery.gpg) fingerprint is 7638 F24C 6717 F97C 4F1B 3BC0 5133 255E 4DF4 2DA2.

4. Extract from the tarball as shown following.

```bash
tar -xzf aws-discovery-agent.tar.gz
```

5. To install the agent, choose one of the following installation methods.

<table>
<thead>
<tr>
<th>To...</th>
<th>Do this...</th>
</tr>
</thead>
<tbody>
<tr>
<td>Install Discovery Agent</td>
<td>To install the agent, run the agent install command as shown in the following example. In the example, replace your-home-region with the name of your home region, aws-access-key-id with your access key id, and aws-secret-access-key with your secret access key.</td>
</tr>
<tr>
<td></td>
<td><code>sudo bash install -r your-home-region -k aws-access-key-id -s aws-secret-access-key</code></td>
</tr>
<tr>
<td></td>
<td>By default, agents automatically download and apply updates as they become available.</td>
</tr>
<tr>
<td></td>
<td>We recommend using this default configuration.</td>
</tr>
<tr>
<td></td>
<td>However, if you don't want agents to download and apply updates automatically, include the -u false parameter when running the agent install command.</td>
</tr>
</tbody>
</table>
### Requirements on older Linux platforms

Some older Linux platforms such as SUSE 10, CentOS 5, and RHEL 5 are either at end of life or only minimally supported. These platforms can suffer from out-of-date cipher suites that prevent the agent update script from downloading installation packages.

#### Curl

The Application Discovery agent requires `curl` for secure communications with the AWS server. Some old versions of `curl` are not able to communicate securely with a modern web service.

To use the version of `curl` included with the Application Discovery agent for all operations, run the installation script with the `-c true` parameter.
Certificate Authority Bundle

Older Linux systems might have an out-of-date Certificate Authority (CA) bundle, which is critical to secure internet communication.

To use the CA bundle included with the Application Discovery agent for all operations, run the installation script with the `-b true` parameter.

These installation script options can be used together. In the following example command, both of the script parameters are passed to the installation script:

```
sudo bash install -r your-home_region -k aws-access-key-id -s aws-secret-access-key -c true -b true
```

Manage the Discovery Agent Process on Linux

You can manage the behavior of the Discovery Agent at the system level using the systemd, Upstart, or System V init tools. The following tabs outline the commands for the supported tasks in each of the respective tools.

### systemd

**Management Commands for the Application Discovery Agent**

<table>
<thead>
<tr>
<th>Task</th>
<th>Command</th>
</tr>
</thead>
<tbody>
<tr>
<td>Verify that an agent is running</td>
<td><code>sudo systemctl status aws-discovery-daemon.service</code></td>
</tr>
<tr>
<td>Start an agent</td>
<td><code>sudo systemctl start aws-discovery-daemon.service</code></td>
</tr>
<tr>
<td>Stop an agent</td>
<td><code>sudo systemctl stop aws-discovery-daemon.service</code></td>
</tr>
<tr>
<td>Restart an agent</td>
<td><code>sudo systemctl restart aws-discovery-daemon.service</code></td>
</tr>
</tbody>
</table>

### Upstart

**Management commands for the Application Discovery Agent**

<table>
<thead>
<tr>
<th>Task</th>
<th>Command</th>
</tr>
</thead>
<tbody>
<tr>
<td>Verify that an agent is running</td>
<td><code>sudo initctl status aws-discovery-daemon</code></td>
</tr>
<tr>
<td>Start an agent</td>
<td><code>sudo initctl start aws-discovery-daemon</code></td>
</tr>
<tr>
<td>Stop an agent</td>
<td><code>sudo initctl stop aws-discovery-daemon</code></td>
</tr>
<tr>
<td>Restart an agent</td>
<td><code>sudo initctl restart aws-discovery-daemon</code></td>
</tr>
</tbody>
</table>
System V init

**Management commands for the Application Discovery Agent**

<table>
<thead>
<tr>
<th>Task</th>
<th>Command</th>
</tr>
</thead>
<tbody>
<tr>
<td>Verify that an agent is running</td>
<td><code>sudo /etc/init.d/aws-discovery-daemon status</code></td>
</tr>
<tr>
<td>Start an agent</td>
<td><code>sudo /etc/init.d/aws-discovery-daemon start</code></td>
</tr>
<tr>
<td>Stop an agent</td>
<td><code>sudo /etc/init.d/aws-discovery-daemon stop</code></td>
</tr>
<tr>
<td>Restart an agent</td>
<td><code>sudo /etc/init.d/aws-discovery-daemon restart</code></td>
</tr>
</tbody>
</table>

**Uninstall Discovery Agent on Linux**

This section describes how to uninstall Discovery Agent on Linux.

**To uninstall an agent if you're using the yum package manager**

- Use the following command to uninstall an agent if using yum.

```
rpm -e --nodeps aws-discovery-agent
```

**To uninstall an agent if you're using the apt-get package manager**

- Use the following command to uninstall an agent if using apt-get.

```
apt-get remove aws-discovery-agent:i386
```

**To uninstall an agent if you're using the zypper package manager**

- Use the following command to uninstall an agent if using zypper.

```
zypper remove aws-discovery-agent
```

**Troubleshooting Linux Discovery Agent**

If you encounter problems while installing or using the Discovery Agent on Linux, consult the following guidance about logging and configuration. When helping to troubleshoot potential issues with the agent or its connection to the Application Discovery Service, AWS Support often requests these files.

**Log files**

Log files for Discovery Agent are located in the following directory.

```
/var/log/aws/discovery/
```
Log files are named to indicate whether they are generated by the main daemon, the automatic upgrader, or the installer.

- Configuration files

Configuration files for Discovery Agent version 2.0.1617.0 or newer are located in the following directory:

/etc/opt/aws/discovery/

Configuration files for versions of Discovery Agent before 2.0.1617.0 are located in the following directory:

/var/opt/aws/discovery/

- For instructions on how to remove older versions of the Discovery Agent, see Prerequisites for Discovery Agent (p. 6).

Install on Windows

Complete the following procedure to install an agent on Windows. Be sure that your Migration Hub home region has been set before you begin this procedure.

To install AWS Application Discovery Agent in your data center

1. Download the Windows agent installer but do not double-click to run the installer within Windows.

   **Important**

   Do not double-click to run the installer within Windows as it will fail to install. Agent installation only works from the command prompt. (If you already double-clicked on the installer, you must go to Add/Remove Programs and uninstall the agent before continuing on with the remaining installation steps.)

   If the Windows agent installer doesn't detect any version of the Visual C++ x86 runtime on the host, it automatically installs the Visual C++ x86 2015–2019 runtime before installing the agent software.

2. Open a command prompt as an administrator and navigate to the location where you saved the installation package.

3. To install the agent, choose one of the following installation methods.

<table>
<thead>
<tr>
<th>To...</th>
<th>Do this...</th>
</tr>
</thead>
<tbody>
<tr>
<td>Install Discovery Agent</td>
<td>To install the agent, run the agent install command as shown in the following example. In the example, replace your-home-region with the name of your home region, aws-access-key-id with your access key ID, and aws-secret-access-key with your secret access key. Optionally, you can set the agent installation location by specifying the folder path C:\install-location for the INSTALLLOCATION parameter. For</td>
</tr>
</tbody>
</table>
### Install on Windows

<table>
<thead>
<tr>
<th>To...</th>
<th>Do this...</th>
</tr>
</thead>
<tbody>
<tr>
<td>example, INSTALLLOCATION=&quot;C:\install-location&quot;. The resulting folder hierarchy will be [INSTALLLOCATION path]\AWS Discovery. By default, the install location is the Program Files folder. Optionally, you can use LOGANDCONFIGLOCATION to override the default directory (ProgramData) for the agent logs folder and configuration file. The resulting folder hierarchy is [LOGANDCONFIGLOCATION path]\AWS Discovery.</td>
<td></td>
</tr>
<tr>
<td>.\AWSDiscoveryAgentInstaller.exe REGION=&quot;your-home-region&quot; KEY_ID=&quot;aws-access-key-id&quot; KEY_SECRET=&quot;aws-secret-access-key&quot; /quiet</td>
<td></td>
</tr>
<tr>
<td>By default, agents automatically download and apply updates as they become available. We recommend using this default configuration. However, if you don't want agents to download and apply updates automatically, include the following parameter when running the agent install command: AUTO_UPDATE=false <strong>Warning</strong> Disabling auto-upgrades will prevent the latest security patches from being installed.</td>
<td></td>
</tr>
</tbody>
</table>
To... | Do this...
---|---
(Optional) Install Discovery Agent and configure a non-transparent proxy | To configure a non-transparent proxy, add the following public properties to the agent install command:

- **PROXY_HOST** – The name of the proxy host
- **PROXY_SCHEME** – The proxy scheme
- **PROXY_PORT** – The proxy port number
- **PROXY_USER** – The proxy user name
- **PROXY_PASSWORD** – The proxy user password

The following is an example of the agent install command using the non-transparent proxy properties.

```
.AWSDiscoveryAgentInstaller.exe
REGION="your-home-region"
KEY_ID="aws-access-key-id"
KEY_SECRET="aws-secret-access-key"
PROXY_HOST="myproxy.mycompany.com"
PROXY_SCHEME="https" PROXY_PORT="proxy-port-number" PROXY_USER="myusername"
PROXY_PASSWORD="mypassword" /quiet
```

If your proxy doesn't require authentication, then omit the **PROXY_USER** and **PROXY_PASSWORD** properties. The example install command uses https. If your proxy uses HTTP, specify http for the **PROXY_SCHEME** value.

4. If outbound connections from your network are restricted, you must update your firewall settings. Agents require access to arsenal over TCP port 443. They don’t require any inbound ports to be open.

For example, if your home region is eu-central-1, you'd use the following: https://arsenal-discovery.eu-central-1.amazonaws.com:443

---

### Package signing and automatic upgrades

For Windows Server 2008 and later, Amazon cryptographically signs the Application Discovery Service agent installation package with an SHA256 certificate. For SHA2-signed autoupdates on Windows Server 2008 SP2, ensure that hosts have a hotfix installed to support SHA2 signature authentication. Microsoft's latest support [hotfix](#) helps support SHA2 authentication on Windows Server 2008 SP2.

**Note**

The hotfixes for SHA256 support for Windows 2003 are no longer publicly available from Microsoft. If these fixes are not already installed in your Windows 2003 host, manual upgrades are necessary.

**To perform upgrades manually**

1. Download the [Windows Agent Updater](#).
2. Open command prompt as an administrator.
3. Navigate to the location where the updater was saved.
4. Run the following command.

\[ \text{AWSDiscoveryAgentUpdater.exe /Q} \]

### Manage the Discovery Agent process in Windows

You can manage the behavior of the Discovery Agent at the system level through the Windows Server Manager Services console. The following table describes how.

<table>
<thead>
<tr>
<th>Task</th>
<th>Service Name</th>
<th>Service Status/Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Verify that an agent is running</td>
<td>AWS Discovery Agent</td>
<td>Started</td>
</tr>
<tr>
<td></td>
<td>AWS Discovery Updater</td>
<td></td>
</tr>
<tr>
<td>Start an agent</td>
<td>AWS Discovery Agent</td>
<td>Choose Start</td>
</tr>
<tr>
<td></td>
<td>AWS Discovery Updater</td>
<td></td>
</tr>
<tr>
<td>Stop an agent</td>
<td>AWS Discovery Agent</td>
<td>Choose Stop</td>
</tr>
<tr>
<td></td>
<td>AWS Discovery Updater</td>
<td></td>
</tr>
<tr>
<td>Restart an agent</td>
<td>AWS Discovery Agent</td>
<td>Choose Restart</td>
</tr>
<tr>
<td></td>
<td>AWS Discovery Updater</td>
<td></td>
</tr>
</tbody>
</table>

### To uninstall a discovery agent on Windows

1. Open the Control Panel in Windows.
2. Choose Programs.
3. Choose Programs and Features.
4. Select AWS Discovery Agent.
5. Choose Uninstall.

**Note**

If you choose to reinstall the agent after uninstalling it, run the following command with the /repair and /norestart options.

\[ .\text{AWSDiscoveryAgentInstaller.exe REGION=\"your-home-region\" KEY_ID=\"aws-access-key-id\" KEY_SECRET=\"aws-secret-access-key\" /quiet /repair /norestart} \]

### To uninstall a discovery agent on Windows using the command line

1. Right-click Start.
2. Choose Command Prompt.
3. Use the following command to uninstall a discovery agent on Windows.
Troubleshooting Discovery Agent in Windows

If you encounter problems while installing or using the AWS Application Discovery Agent on Windows, consult the following guidance about logging and configuration. AWS Support often requests these files when helping to troubleshoot potential issues with the agent or its connection to the Application Discovery Service.

- **Installation logging**

  In some cases, the agent install command appears to fail. For example, a failure can appear with the Windows Services Manager showing that the discovery services are not being created. In this case, add /log install.log to the command to generate a verbose installation log.

- **Operational logging**

  On Windows Server 2008 and later, agent log files can be found under the following directory.

  C:\ProgramData\AWS\AWS Discovery\Logs

  On Windows Server 2003, agent log files can be found under the following directory.

  C:\Documents and Settings\All Users\Application Data\AWS\AWS Discovery\Logs

  Log files are named to indicate whether generated by the main service, automatic upgrades, or the installer.

- **Configuration file**

  On Windows Server 2008 and later, the agent configuration file can be found at the following location.

  C:\ProgramData\AWS\AWS Discovery\config

  On Windows Server 2003, the agent configuration file can be found at the following location.

  C:\Documents and Settings\All Users\Application Data\AWS\AWS Discovery\config

- For instructions on how to remove earlier versions of the Discovery Agent, see Prerequisites for Discovery Agent (p. 6).

Data collected by Discovery Agent

AWS Application Discovery Agent (Discovery Agent) is software that you install on on-premises servers and VMs. Discovery Agent collects system configuration, times series utilization or performance data, process data, and Transmission Control Protocol (TCP) network connections. This section describes the data that's collected.

**Table legend for Discovery Agent collected data:**

- The term host refers to either a physical server or a VM.
• Collected data is in measurements of kilobytes (KB) unless stated otherwise.
• Equivalent data in the Migration Hub console is reported in megabytes (MB).
• The polling period is in intervals of approximately 15 seconds and is sent to AWS every 15 minutes.
• Data fields denoted with an asterisk (*) are only available in the .csv files that are produced from the agent's API export function.

<table>
<thead>
<tr>
<th>Data field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>agentAssignedProcessId</td>
<td>Process ID of processes discovered by the agent</td>
</tr>
<tr>
<td>agentId</td>
<td>Unique ID of agent</td>
</tr>
<tr>
<td>agentProvidedTimeStamp</td>
<td>Date and time of agent observation (mm/dd/yyyy hh:mm:ss am/pm)</td>
</tr>
<tr>
<td>cmdLine</td>
<td>Process entered at the command line</td>
</tr>
<tr>
<td>cpuType</td>
<td>Type of CPU (central processing unit) used in host</td>
</tr>
<tr>
<td>destinationIp</td>
<td>IP address of device to which packet is being sent</td>
</tr>
<tr>
<td>destinationPort</td>
<td>Port number to which the data/request is to be sent</td>
</tr>
<tr>
<td>family</td>
<td>Protocol of routing family</td>
</tr>
<tr>
<td>freeRAM (MB)</td>
<td>Free RAM and cached RAM that can be made immediately available to applications, measured in MB</td>
</tr>
<tr>
<td>gateway</td>
<td>Node address of network</td>
</tr>
<tr>
<td>hostName</td>
<td>Name of host data was collected on</td>
</tr>
<tr>
<td>hypervisor</td>
<td>Type of hypervisor</td>
</tr>
<tr>
<td>ipAddress</td>
<td>IP address of the host</td>
</tr>
<tr>
<td>ipVersion</td>
<td>IP version number</td>
</tr>
<tr>
<td>isSystem</td>
<td>Boolean attribute to indicate if a process is owned by the OS</td>
</tr>
<tr>
<td>macAddress</td>
<td>MAC address of the host</td>
</tr>
<tr>
<td>name</td>
<td>Name of the host, network, metrics, etc. data is being collected for</td>
</tr>
<tr>
<td>netMask</td>
<td>IP address prefix that a network host belongs to</td>
</tr>
<tr>
<td>osName</td>
<td>Operating system name on host</td>
</tr>
<tr>
<td>osVersion</td>
<td>Operating system version on host</td>
</tr>
<tr>
<td>path</td>
<td>Path of the command sourced from the command line</td>
</tr>
<tr>
<td>sourceIp</td>
<td>IP address of the device sending the IP packet</td>
</tr>
</tbody>
</table>
Start or stop data collection

After the Discovery Agent is deployed and configured, if data collections stops you can restart it. You can start or stop data collection through the console or by making API calls through the AWS CLI. Both of these methods are described in the following procedures.

Using the Migration Hub console

The following procedure shows how to start or stop the Discovery Agent data collection process, on the Data Collectors page of the Migration Hub console.

To start or stop data collection

1. In the navigation pane, choose Data Collectors.
2. Choose the Agents tab.
3. Select the check box of the agent you want to start or stop.
   
   **Tip**
   
   If you installed multiple agents but only want to start or stop data collection on certain hosts, the Hostname column in the agent’s row identifies the host the agent is installed on.
4. Choose Start data collection or Stop data collection.

**Using the AWS CLI**

To start or stop the Discovery Agent data collection process from the AWS CLI, you must first install the AWS CLI in your environment, and then you must set the CLI to use your selected Migration Hub home region.

**To install the AWS CLI and start or stop data collection**

1. If you have not already done so, install the AWS CLI appropriate to your OS type (Windows or Mac/Linux). See the AWS Command Line Interface User Guide for instructions.
2. Open the Command prompt (Windows) or Terminal (MAC/Linux).
   a. Type `aws configure` and press Enter.
   b. Enter your AWS Access Key ID and AWS Secret Access Key.
   c. Enter your home region for the Default Region Name, for example `us-west-2`. (We are assuming that `us-west-2` is your home region in this example.)
   d. Enter text for Default Output Format.
3. To find the ID of the agent you want to stop or start data collection for, type the following command:

   ```
   aws discovery describe-agents
   ```
4. To start data collection by the agent, type the following command:

   ```
   aws discovery start-data-collection-by-agent-ids --agent-ids <agent ID>
   ```

To stop data collection by the agent, type the following command:

```
aws discovery stop-data-collection-by-agent-ids --agent-ids <agent ID>
```
Application Discovery Service Agentless Collector

Application Discovery Service Agentless Collector (Agentless Collector) is an on-premises application that collects information through agentless methods about your on-premises environment, including server profile information (for example, OS, number of CPUs, amount of RAM), database metadata, and utilization metrics. You install the Agentless Collector as a virtual machine (VM) in your VMware vCenter Server environment using an Open Virtualization Archive (OVA) file.

Agentless Collector has a modular architecture, which allows for use of multiple agentless collection methods. Agentless Collector currently supports modules for data collection from VMware VMs and from database and analytics servers. Future modules will support network connection collection, collection from additional virtualization platforms, and operating system level collection.

Agentless Collector supports data collection for the AWS Application Discovery Service (Application Discovery Service), which helps you plan your migration to the AWS Cloud by collecting usage and configuration data about your on-premises servers and databases.

Application Discovery Service is integrated with AWS Migration Hub, which simplifies your migration tracking as it aggregates your migration status information into a single console. You can view the discovered servers, obtain Amazon EC2 recommendations, visualize network connections, group servers into applications, and then track the migration status of each application from the Migration Hub console in your home Region.

The Agentless Collector database and analytics data collection module is integrated with AWS Database Migration Service (AWS DMS). This integration helps plan your migration to the AWS Cloud. You can use the database and analytics data collection module to discover database and analytics servers in your environment and build an inventory of servers that you want to migrate to the AWS Cloud. This data collection module collects database metadata and actual utilization metrics of CPU, memory, and disk capacity. After you collect these metrics, you can use the AWS DMS console to generate target recommendations for your source databases.

Topics
- Getting started with Agentless Collector (p. 20)
- Data collected by Agentless Collector (p. 40)
- Using the Agentless Collector console (p. 43)
- Manually updating Agentless Collector (p. 46)
- Troubleshooting Agentless Collector (p. 47)

Getting started with Agentless Collector

This section describes how to get started using Application Discovery Service Agentless Collector (Agentless Collector).

Topics
- Prerequisites for Agentless Collector (p. 21)
- Step 1: Create an IAM user for Agentless Collector (p. 22)
- Step 2: Download the Agentless Collector (p. 24)
Prerequisites

The following are the prerequisites for using Application Discovery Service Agentless Collector (Agentless Collector):

- One or more AWS accounts.
- An AWS account with the AWS Migration Hub home Region set, see [Sign in to the Migration Hub console and choose a home Region](p. 5). Your Migration Hub data is stored in your home Region for purposes of discovery, planning, and migration tracking.
- An AWS account IAM user that is set up to use the AWS managed policy AWSApplicationDiscoveryAgentlessCollectorAccess. To use the database and analytics data collection module, this IAM user must also use two customer managed IAM policies DMSCollectorPolicy and FleetAdvisorS3Policy. For more information, see [Step 1: Create an IAM user for Agentless Collector](p. 22). The IAM user must be created in an AWS account with Migration Hub home Region set.
- VMware vCenter Server V5.5, V6, V6.5, 6.7 or 7.0.
  
  **Note**  
  The Agentless Collector supports all of these versions of VMware, but we currently test against version 6.7 and 7.0.
- For VMware vCenter Server setup, make sure that you can provide vCenter credentials with Read and View permissions set for the System group.
- Agentless Collector requires outbound access over TCP port 443 to several AWS domains. For a list of these domains, see [Configure firewall for outbound access to AWS domains](p. 21).
- To use the database and analytics data collection module, create an Amazon S3 bucket in the AWS Region that you set as your Migration Hub home Region. The database and analytics data collection modules stores inventory metadata in this Amazon S3 bucket. For more information, see [Creating a bucket](in the Amazon S3 User Guide).

Configure firewall for outbound access to AWS domains

If outbound connections from your network are restricted, you must update your firewall settings to allow outbound access to the AWS domains that Agentless Collector requires. Which AWS domains require outbound access depend on if your Migration Hub home Region is US West (Oregon) Region, us-west-2, or some other Region.

**The following domains require outbound access if your AWS account home Region is us-west-2:**

- arsenal-discovery.us-west-2.amazonaws.com – The collector uses this domain to validate that it is configured with the required IAM user credentials. The collector also uses it for sending and storing collected data since the home Region is us-west-2.
- migrationhub-config.us-west-2.amazonaws.com – The collector uses this domain to determine which home Region the collector sends data to based on the provided IAM user credentials.
- api.ecr-public.us-east-1.amazonaws.com – The collector uses this domain to discover available updates.
Step 1: Create an IAM user for Agentless Collector

To use Agentless Collector, in the AWS account that you used in Sign in to the Migration Hub console and choose a home Region (p. 5), you must create an AWS Identity and Access Management (IAM) user. Then, set up this IAM user to use the following AWS managed policy AWSApplicationDiscoveryAgentlessCollectorAccess (p. 100). You attach this IAM policy when you create the IAM user.

To use the database and analytics data collection module, create two customer managed IAM policies. These policies provide access your Amazon S3 bucket and the AWS DMS API. For more information, see Create a customer managed policy in the IAM User Guide.

Use the following JSON code to create the DMSCollectorPolicy policy.

```json
{
   "Version": "2012-10-17",
   "Statement": [
      {
         "Effect": "Allow",
         "Action": [  
```
**Step 1: Create an IAM user**

Use the following JSON code to create the `FleetAdvisorS3Policy` policy.

```json
{
  "Version": "2012-10-17",
  "Statement": [
    {
      "Effect": "Allow",
      "Action": [
        "s3:GetObject*",
        "s3:GetBucket*",
        "s3:List*",
        "s3:DeleteObject*",
        "s3:PutObject*"
      ],
      "Resource": [
        "arn:aws:s3:::bucket_name",
        "arn:aws:s3:::bucket_name/*"
      ]
    }
  ]
}
```

In the preceding example, replace `bucket_name` with the name of the Amazon S3 bucket that you created in the prerequisites step.

We recommend that you create a non-administrative IAM user to use with Agentless Collector. When creating non-administrative IAM users, follow the security best practice [Grant Least Privilege](#), granting users minimum permissions.

**To create a non-administrator IAM user to use with Agentless Collector**

1. In AWS Management Console, navigate to the IAM console, using the AWS account that you used to set the home Region in [Sign in to the Migration Hub console and choose a home Region](#) (p. 5).
2. Create a non-administrator IAM user by following the instructions for creating a user with the console as described in [Creating an IAM user in your AWS account](#) in the [IAM User Guide](#).

While following the instructions in the [IAM User Guide](#):

- When on the step about selecting the type of access, select *Programmatic access*. Note, while not recommended, only select *AWS Management Console access* if you plan to use the same IAM user credentials for accessing the AWS console.
- When on the step about the Set permission page, choose the option to *Attach existing policies to user directly*. Then select the `AWSApplicationDiscoveryAgentlessCollectorAccess` AWS managed policy from the list of policies.

Next, select the `DMSCollectorPolicy` and `FleetAdvisorS3Policy` customer managed IAM policies.

- When on the step about viewing the user's access keys (access key IDs and secret access keys), follow the guidance in the [Important](#) note about saving the user's new access key ID and secret access key in a safe and secure place. You'll need these access keys in [Step 5: Configure Agentless Collector](#) (p. 25).
Step 2: Download the Agentless Collector

To set up the Application Discovery Service Agentless Collector (Agentless Collector), you must download and deploy the Agentless Collector Open Virtualization Archive (OVA) file. The Agentless Collector is a virtual appliance that you install in your on-premises VMware environment. This step describes how to download the collector OVA file and the next step describes how to deploy it.

To download the collector OVA file and verify its checksum

1. Sign in to vCenter as a VMware administrator and switch to the directory where you want to download the Agentless Collector OVA file.
2. Download the OVA file from the following URL:
   [Agentless Collector OVA](https://example.com/download)
3. Depending on which hashing algorithm you use in your system environment, download either the MD5 or SHA256 to get the file containing the checksum value. Use the downloaded value to verify the ApplicationDiscoveryServiceAgentlessCollector file downloaded in the preceding step.
4. Depending on your variation of Linux, run the version appropriate MD5 command or SHA256 command to verify that the cryptographic signature of the ApplicationDiscoveryServiceAgentlessCollector.ova file matches the value in the respective MD5/SHA256 file that you downloaded.

   ```
   $ md5sum ApplicationDiscoveryServiceAgentlessCollector.ova
   $ sha256sum ApplicationDiscoveryServiceAgentlessCollector.ova
   ```

Step 3: Deploy Agentless Collector

Application Discovery Service Agentless Collector (Agentless Collector) is a virtual appliance that you install in your on-premises VMware environment. This section describes how to deploy the Open Virtualization Archive (OVA) file that you downloaded in the previous step, in your VMware environment.

**Agentless Collector virtual machine specifications**

- **Operating System** – Amazon Linux 2
- **RAM** – 16 GB
- **CPU** – 4 cores

The following procedure steps you through deploying the Agentless Collector OVA file in your VMware environment.

To deploy Agentless Collector

1. Sign in to vCenter as a VMware administrator.
2. Use one of the following ways to install the OVA file:
   - Use the UI: Choose File, choose **Deploy OVF Template**, select the collector OVA file you downloaded in the previous section, and then complete the wizard.
Step 4: Access the collector console

Use the command line: To install the collector OVA file from the command line, download and use the VMware Open Virtualization Format Tool (ovftool). To download ovftool, select a release from the [OVF Tool Documentation](#) page.

The following is an example of using the ovftool command line tool to install the collector OVA file.

```
ovftool --acceptAllEulas --name=AgentlessCollector --datastore=datastore1
-dm=thin ApplicationDiscoveryServiceAgentlessCollector.ova
'vi://username:password@vcenterurl/Datacenter/host/esxi/
```

The following describe the replaceable values in the example

- The name is the name that you want to use for your Agentless Collector VM.
- The datastore is the name of the datastore in your vCenter.
- The OVA file name is the name of the downloaded collector OVA file.
- The username/password are your vCenter credentials.
- The vcenterurl is the URL of your vCenter.
- The vi path is the path to your VMware ESXi host.

3. Locate the deployed Agentless Collector in your vCenter. Right-click the VM, and then choose Power, Power On.
4. After a few minutes, the IP address of the collector displays in vCenter. You use this IP address to connect to the collector.

### Step 4: Access the Agentless Collector console

The following procedure describes how to access the Application Discovery Service Agentless Collector (Agentless Collector) console.

To access the Agentless Collector console

1. Open a web browser, and then type the following URL in the address bar: `https://<ip_address>/`, where `<ip_address>` is the IP address of the collector from [Step 3: Deploy Agentless Collector](#).
2. Choose **Get Started** the first time you access Agentless Collector. Thereafter, you'll be asked to **Log in**.

If you're accessing the Agentless Collector console for the first time, next you'll [Step 5: Configure Agentless Collector](#). Otherwise, next you'll see The Agentless Collector dashboard (p. 44).

### Step 5: Configure Agentless Collector

Application Discovery Service Agentless Collector (Agentless Collector) is an Amazon Linux 2 based virtual machine (VM). The following section describes how to configure a collector VM on the Agentless Collector console's **Configure Agentless Collector** page.

**To configure a collector VM on the Configure Agentless Collector page**

1. For **Collector name**, enter a name for the collector to identify it. The name can contain spaces but it cannot contain special characters.
2. Under **Data synchronization**, enter the AWS access key and secret key for the AWS account IAM user to specify as the destination account to receive the data discovered by the collector. For
information about the requirements for the IAM user, see Step 1: Create an IAM user for Agentless Collector (p. 22).

a. For AWS access-key, enter the access key of the AWS account IAM user that you're specifying as the destination account.
b. For AWS secret-key, enter the secret key of the AWS account IAM user that you are you're specifying as the destination account.
c. (Optional) If your network requires the use of a proxy to access AWS, enter the proxy host, proxy port, and, optionally, the credentials needed to authenticate with your existing proxy server.

3. Under Agentless Collector password, set up a password to use to authenticate access to Agentless Collector:
   a. For Agentless Collector password, enter a password to use to authenticate access to the collector.
   b. For Re-enter Agentless Collector password, for verification, enter the password again.

4. Under Other settings, read the License Agreement. If you agree to accept it, select the check box.

5. To enable automatic updates for Agentless Collector, under Other settings, select Automatically update Agentless Collector. If you do not select this checkbox, you'll need to manually update Agentless Collector as described in Manually updating Agentless Collector (p. 46).

6. Choose Save configurations.

The following topics describe optional collector configuration tasks.

Optional Configuration Tasks
- (Optional) Configure a static IP address for the Agentless Collector VM (p. 26)
- (Optional) Reset the Agentless Collector VM back to using DHCP (p. 28)
- (Optional) Configure the Kerberos authentication protocol (p. 29)

(Optional) Configure a static IP address for the Agentless Collector VM

The following steps describe how to configure a static IP address for the Application Discovery Service Agentless Collector (Agentless Collector) VM. When first installed, the collector VM is configured to use the Dynamic Host Configuration Protocol (DHCP).

Note

To configure a static IP address for the collector VM

1. Collect the following network information from VMware vCenter:
   - Static IP address – An unsigned IP address in the subnet. For example, 192.168.1.138.
   - Network mask – This can be obtained by checking IP address setting of the VMware vCenter host that hosts the collector VM. For example, 255.255.255.0.
   - Default Gateway – This can be obtained by checking IP address setting of the VMware vCenter host that hosts the collector VM. For example, 192.168.1.1.
   - Primary DNS – This can be obtained by checking IP address setting of the VMware vCenter host that hosts the collector VM. For example, 192.168.1.1.
   - (Optional) Secondary DNS
   - (Optional) Local domain name – This allows the collector to reach the vCenter host URL without the domain name.
2. Open the collector’s VM console and sign in as **ec2-user** using the password **collector** as shown in the following example.

```
username: ec2-user
password: collector
```

3. Disable the network interface, by entering the following command in the remote terminal.

```
sudo /sbin/ifdown eth0
```

4. Update the interface eth0 configuration using the following steps.
   a. Open ifcfg-eth0 in the vi editor using the following command.

```
sudo vi /etc/sysconfig/network-scripts/ifcfg-eth0
```

   b. Update the interface values, as shown in the following example, with the information that you collect in the Collect network information step.

```
DEVICE=eth0
BOOTPROTO=static
ONBOOT=yes
IPADDR=static-ip-value
NETMASK=netmask-value
GATEWAY=gateway-value
TYPE=Ethernet
USERCTL=yes
PEERDNS=no
RES_OPTIONS="timeout:2 attempts:5"
```

5. Update the Domain Name System (DNS) using the following steps.
   a. Open the `resolv.conf` file in vi using the following command.

```
sudo vi /etc/resolv.conf
```

   b. Update the `resolv.conf` file in vi using the following command.

```
search localdomain-name
options timeout:2 attempts:5
nameserver dnsserver-value
```

   The following example shows an edited `resolv.conf` file.

```
search vsphere.local
options timeout:2 attempts:5
nameserver 192.168.1.1
```

6. Enable the network interface, by entering the following command.

```
sudo /sbin/ifup eth0
```

7. Reboot the VM as shown in the following example.

```
sudo reboot
```

8. Verify your network settings using the following steps.
Step 5: Configure the collector

a. Check if the IP address is configured correctly, by entering the following commands.

```
ifconfig
ip addr show
```

b. Check that the gateway was added correctly, by entering the following command.

```
route -n
```

The output should be similar to the following example.

```
Kernel IP routing table
Destination     Gateway         Genmask         Flags Metric Ref    Use Iface
0.0.0.0         192.168.1.1     0.0.0.0         UG    0      0        0 eth0
172.17.0.0      0.0.0.0         255.255.0.0     U     0      0        0 docker0
192.168.1.0     0.0.0.0         255.255.255.0   U     0      0
```

c. Verify that you can ping a public URL, by entering the following command.

```
ping www.google.com
```

d. Verify that you can ping the vCenter IP address or host name as shown in the following example.

```
ping vcenter-host-url
```

(Optional) Reset the Agentless Collector VM back to using DHCP

The following steps describe how to reconfigure the Agentless Collector VM to use DHCP.

To configure the collector VM to use DHCP

1. Disable the network interface, by entering the following command in the remote terminal.

```
sudo /sbin/ifdown eth0
```

2. Update the network configuration using the following steps.

a. Open the `ifcfg-eth0` file in the vi editor using the following command.

```
sudo /sbin/ifdown eth0
```

b. Update the values in the `ifcfg-eth0` file as shown in the following example.

```
DEVICE=eth0
BOOTPROTO=dhcp
ONBOOT=yes
TYPE=Ethernet
USERCTL=yes
PEERDNS=yes
DHCPV6C=yes
DHCPV6C_OPTIONS=-nw
PERSISTENT_DHCLIENT=yes
RES_OPTIONS="timeout:2 attempts:5"
```
3. Reset the DNS setting, by entering the following command.

   `echo "" | sudo tee /etc/resolv.conf`

4. Enable the network interface, by entering the following command.

   `sudo /sbin/ifup eth0`

5. Reboot the collector VM as shown in the following example.

   `sudo reboot`

(Optional) Configure the Kerberos authentication protocol

If your OS server supports the Kerberos authentication protocol, then you can use this protocol to connect to your server. To do so, you must configure the Application Discovery Service Agentless Collector VM.

The following steps describe how to configure the Kerberos authentication protocol on your Application Discovery Service Agentless Collector VM.

To configure the Kerberos authentication protocol on your collector VM

1. Open the collector’s VM console and sign in as `ec2-user` using the password `collector` as shown in the following example.

   ```
   username: ec2-user
   password: collector
   ```

2. Open the `krb5.conf` configuration file in the `/etc` folder. To do so, you can use the following code example.

   ```
   cd /etc
   sudo nano krb5.conf
   ```

3. Update the `krb5.conf` configuration file with the following information.

   ```
   [libdefaults]
   forwardable = true
   dns_lookup_realm = true
   dns_lookup_kdc = true
   ticket_lifetime = 24h
   renew_lifetime = 7d
   default_realm = default_Kerberos_realm

   [realms]
   default_Kerberos_realm = {
   kdc = KDC_hostname
   server_name = server_hostname
   default_domain = domain_to_expand_hostnames
   }

   [domain_realm]
   .domain_name = default_Kerberos_realm
   domain_name = default_Kerberos_realm
   ```

   Save the file and exit the text editor.
4. Reboot the collector VM as shown in the following example.

```
sudo reboot
```

**Step 6: Set up Agentless Collector data collection modules**

On the Application Discovery Service Agentless Collector (Agentless Collector) console dashboard page under **Data collection** you set up the data collection module to collect inventory, profile, and utilization data from your servers.

Agentless Collector currently supports data collection from VMware VMs and from database and analytics servers. Future modules will support collection from additional virtualization platforms, and operating system level collection.

**Topics**
- [VMware vCenter Agentless Collector data collection module (p. 30)]
- [Database and analytics data collection module (p. 32)]

**VMware vCenter Agentless Collector data collection module**

This section describes the Application Discovery Service Agentless Collector (Agentless Collector) VMware vCenter data collection module, which is used to collect server inventory, profile, and utilization data from your VMware VMs.

**Topics**
- [How to set up the Agentless Collector data collection module for VMware vCenter (p. 30)]
- [VMware data collection details (p. 31)]
- [Control the scope of vCenter data collection (p. 31)]

**How to set up the Agentless Collector data collection module for VMware vCenter**

This section describes how to set up the Agentless Collector VMware vCenter data collection module to collect server inventory, profile, and utilization data from your VMware VMs.

**Note**
Before starting vCenter setup, make sure you can provide vCenter credentials with Read and View permissions set for the System group.

**To set up the VMware vCenter data collection module**

1. On the **Agentless Collector** dashboard page, under **Data collection**, choose **Set up** in the **VMware vCenter** section.
2. On the **Set up VMware vCenter data collection** page, perform the following:
   a. Under **vCenter credentials**:
      i. For **vCenter URL/IP**, enter the IP address of your VMware vCenter Server host.
      ii. For **vCenter Username**, enter the name of a local or domain user that the collector uses to communicate with vCenter. For domain users, use the form `domain\username` or `username@domain`. 
iii. For vCenter Password, enter the local or domain user password.

b. Under Data collection preferences:
   • To automatically start collecting data immediately following a successful setup, select Start data collection automatically.

c. Choose Set up.

Next, you'll see the VMware data collection details page, which is described in the next topic.

VMware data collection details

The VMware data collection details page shows details about the vCenter you set up in How to set up the Agentless Collector data collection module for VMware vCenter (p. 30).

Under Discovered vCenter servers, the vCenter you set up is listed with the following information about the vCenter:
   • The IP address of the vCenter server.
   • The number of servers in the vCenter.
   • The status of the data collection.
   • How long since the last update.

Choose Remove vCenter server to remove the displayed vCenter server and return you to the Set up VMware vCenter data collection page.

If you did not choose to start data collection automatically, you can start data collection by using the Start data collection button on this page. After data collection starts, the start button changes to Stop data collection.

If the Collection status column shows Collecting, data collection has started.

You view the collected data in the AWS Migration Hub console. If you're collecting data for a VMware vCenter server inventory, you can access data that appears in the console approximately 15 minutes after turning on data collection.

You can choose View servers in Migration Hub on this page to open the Migration Hub console, if your access to the internet is not blocked. Whether you choose this button or not, for information about how to access the Migration Hub console, see Step 7: View collected data (p. 39).

The following are the guidelines for recommended length of data collection according to migration planning activities:
   • TCO (total cost of ownership) - 2 to 4 weeks
   • Migration planning - 2 to 6 weeks

Control the scope of vCenter data collection

The vCenter user requires read-only permissions on each ESX host or VM to inventory using Application Discovery Service. Using the permission settings, you can control which hosts and VMs are included in the data collection. You can either allow all hosts and VMs under the current vCenter to be inventoried, or grant permissions on a case-by-case basis.

Note
As a security best practice, we recommend against granting additional, unneeded permissions to the vCenter user of the Application Discovery Service.
The following procedures describe configuration scenarios ordered from least granular to most granular. These procedures are for vSphere Client v6.7.0.2. The procedures for other versions of the client might be different, depending on which version of the vSphere client you are using.

**To discover data about all ESX hosts and VMs under the current vCenter**

1. In your VMware vSphere client, choose vCenter and then choose either Hosts and Clusters or VMs and Templates.
2. Choose a datacenter resource and then choose Permissions.
3. Choose the vCenter user and then choose the symbol to add, edit, or remove a user role.
4. Choose Read-only from the Role menu.
5. Choose Propagate to children and then choose OK.

**To discover data about a specific ESX host and all of its child objects**

1. In your VMware vSphere client, choose vCenter and then choose either Hosts and Clusters or VMs and Templates.
2. Choose Related Objects, Hosts.
3. Open the context (right-click) menu for the host name and choose All vCenter Actions, Add Permission.
4. Under Add Permission, add the vCenter user to the host. For Assigned Role, choose Read-only.
5. Choose Propagate to children, OK.

**To discover data about a specific ESX host or child VM**

1. In your VMware vSphere client, choose vCenter and then choose either Hosts and Clusters or VMs and Templates.
2. Choose Related Objects.
3. Choose Hosts (showing a list of ESX hosts known to vCenter) or Virtual Machines (showing a list of VMs across all ESX hosts).
4. Open the context (right-click) menu for the host or VM name and choose All vCenter Actions, Add Permission.
5. Under Add Permission, add the vCenter user to the host or VM. For Assigned Role, choose Read-only.
6. Choose OK.

**Note**
If you chose Propagate to children, you can still remove the read-only permission from ESX hosts and VMs on a case-by-case basis. This option has no effect on inherited permissions applying to other ESX hosts and VMs.

**Database and analytics data collection module**

This section describes how to set up, configure, and use a database and analytics data collection module. You can use this data collection module to connect to your data environment and collect metadata and performance metrics from your on-premises databases and analytics servers. For information about the metrics that you can collect with this module, see Data collected by the Agentless Collector database and analytics data collection module (p. 43).

At a high level, when using the database and analytics data collection module, you take the following steps.

1. Complete the prerequisite steps, configure your IAM user, and create the AWS DMS data collector.
2. Configure data forwarding to make sure that your data collection module can send the collected metadata and performance metrics to AWS.
3. Add your LDAP servers and use them to discover OS servers in your data environment. Alternatively, add your OS servers manually or use the VMware data collection module (p. 30).
4. Configure connection credentials to your OS servers and then use them to discover database servers.
5. Configure connection credentials to your database and analytics servers and then run the data collection. For more information, see Database and analytics data collection (p. 45).
6. View collected data in the AWS DMS console and use it to generate target recommendations for a migration to the AWS Cloud. For more information, see Database and analytics data collection (p. 45).

**Topics**
- Supported OS, database, and analytics servers (p. 33)
- Create the AWS DMS data collector (p. 33)
- Configure data forwarding (p. 34)
- Add your LDAP and OS servers (p. 35)
- Discover your database servers (p. 36)

**Supported OS, database, and analytics servers**

The database and analytics data collection module in the Agentless Collector supports Microsoft Active Directory LDAP servers.

This data collection module supports the following OS servers.

- Amazon Linux 2
- CentOS Linux version 6 and higher
- Debian version 10 and higher
- Red Hat Enterprise Linux version 7 and higher
- SUSE Linux Enterprise Server version 12 and higher
- Ubuntu version 16.01 and higher
- Windows Server 2012 and higher
- Windows XP and higher

Also, the database and analytics data collection module supports the following database servers.

- Microsoft SQL Server version 2012 and up to 2019
- MySQL version 5.6 and up to 8
- Oracle version 11g Release 2 and up to 12c, 19c, and 21c
- PostgreSQL version 9.6 and up to 13

**Create the AWS DMS data collector**

Your database and analytics data collection module uses an AWS DMS data collector to interact with the AWS DMS console. You can view the collected data in the AWS DMS console, or use it to determine the right-sized AWS target engine. For more information, see Using the AWS DMS Fleet Advisor Target Recommendations feature.

Before you create an AWS DMS data collector, create an IAM role that your AWS DMS data collector uses to access your Amazon S3 bucket. You created this Amazon S3 bucket when you completed the prerequisites in Prerequisites for Agentless Collector (p. 21).
To create an IAM role for your AWS DMS data collector to access Amazon S3

1. Sign in to the AWS Management Console and open the IAM console at https://console.aws.amazon.com/iam/.
2. In the navigation pane, choose Roles, then choose Create role.
3. On the Select trusted entity page, for Trusted entity type, choose AWS Service. For Use cases for other AWS services, choose DMS.
4. Select the DMS check box and choose Next.
5. On the Add permissions page, choose FleetAdvisorS3Policy that you created before. Choose Next.
6. On the Name, review, and create page, enter FleetAdvisorS3Role for Role name, then choose Create role.
7. Open the role that you created, and choose the Trust relationships tab. Choose Edit trust policy.
8. On the Edit trust policy page, paste the following JSON into the editor, replacing the existing code.

   ```json
   {
     "Version": "2012-10-17",
     "Statement": [{
       "Sid": "",
       "Effect": "Allow",
       "Principal": {
         "Service": [
           "dms.amazonaws.com",
           "dms-fleet-advisor.amazonaws.com"
         ],
         "Action": "sts:AssumeRole"
       }
     ]
   }
   ```
9. Choose Update policy.

Now, create a data collector in the AWS DMS console.

To create an AWS DMS data collector

1. Sign in to the AWS Management Console and open the AWS DMS console at https://console.aws.amazon.com/dms/v2/.
2. Choose the AWS Region that you set as your Migration Hub home Region. For more information, see Sign in to Migration Hub and choose a home Region (p. 5).
3. In the navigation pane, choose Data collectors under Discover. The Data collectors page opens.
5. For Name in the General configuration section, enter a name of your data collector.
6. In the Connectivity section, choose Browse S3. Choose the Amazon S3 bucket that you created before from the list.
7. For IAM role, choose FleetAdvisorS3Role that you created before.
8. Choose Create data collector.

Configure data forwarding

After you create the required AWS resources, configure data forwarding from the database and analytics data collection module to your AWS DMS collector.
To configure data forwarding

1. Open the Agentless Collector console. For more information, see Step 4: Access the collector console (p. 25).
2. Choose View Database and analytics collector.
3. On the Dashboard page, choose Configure data forwarding in the Data forwarding section.
4. For AWS Region, IAM access key ID, and IAM secret access key, your Agentless Collector uses the values that you configured before. For more information, see Sign in to Migration Hub and choose a home Region (p. 5) and Step 1: Create an IAM user (p. 22).
5. For Connected DMS data collector, choose your data collector that you created in the AWS DMS console.
6. Choose Save.

After you configure data forwarding, check the Data forwarding section on the Dashboard page. Make sure that your database and analytics data collection module displays Connected for Access to DMS and Access to S3.

Add your LDAP and OS servers

The database and analytics data collection module uses LDAP in Microsoft Active Directory to gather information about the OS, database, and analytics servers in your network. Lightweight Directory Access Protocol (LDAP) is an open standard application protocol. You can use this protocol to access and maintain distributed directory information services over your IP network.

You can add an existing LDAP server into your database and analytics data collection module to automatically discover OS servers in your network. If you don’t use LDAP, you can add OS servers manually.

To add an LDAP server to your database and analytics data collection module

1. Open the Agentless Collector console. For more information, see Step 4: Access the collector console (p. 25).
2. Choose View Database and analytics collector, then choose LDAP servers under Discovery in the navigation pane.
4. For Hostname, enter the hostname of your LDAP server.
5. For Port, enter the port number that is used for LDAP requests.
6. For User name, enter the user name that you use to connect to your LDAP server.
7. For Password, enter the password that you use to connect to your LDAP server.
8. (Optional) Choose Verify connection to make sure that you added your LDAP server credentials correctly. Alternatively, you can verify your LDAP server connection credentials later, from the list on the LDAP servers page.
9. Choose Add LDAP server.
10. On the LDAP servers page, select your LDAP server from the list and choose Discover OS servers.

Important
For OS discovery, the data collection module needs credentials for the domain server to run requests using the LDAP protocol.

The database and analytics data collection module connects to your LDAP server and discovers your OS servers. After the data collection module completes the OS servers discovery, you can see the list of discovered OS servers by choosing View OS servers.
Alternatively, you can add your OS servers manually or import the list of servers from a comma-separated values (CSV) file. Also, you can use the VMware vCenter Agentless Collector data collection module to discover your OS servers. For more information, see VMware data collection module (p. 30).

To add an OS server to your database and analytics data collection module

1. On the Database and analytics collector page, choose OS servers under Discovery in the navigation pane.
2. Choose Add OS server. The Add OS server page opens.
3. Provide your OS server credentials.
   a. For OS type, choose the operating system of your server.
   b. For Hostname / IP, enter the hostname or IP address of your OS server.
   c. For Port, enter the port number that is used for remote queries.
   d. For Authentication type, choose the authentication type that your OS server uses.
   e. For User name, enter the user name that you use to connect to your OS server.
   f. For Password, enter the password that you use to connect to your OS server.
   g. Choose Verify to make sure that you added your OS server credentials correctly.
4. (Optional) Add multiple OS servers from a CSV file.
   a. Choose Bulk import OS servers from CSV.
   b. Choose Download template to save a CSV file that includes a template that you can customize.
   c. Enter the connection credentials for your OS servers into the file according to the template. The following example shows how you can provide OS server connection credentials in a CSV file.

<table>
<thead>
<tr>
<th>OS_type,Hostname/IP,Port,Authentication_type,Username,Password</th>
</tr>
</thead>
<tbody>
<tr>
<td>Linux,192.0.2.0,22,Key-based authentication,USER-EXAMPLE,ANPAJ2UCR6DPCEXAMPLE</td>
</tr>
<tr>
<td>Windows,203.0.113.0,,NTLM,USER2-EXAMPLE,AKIAI0SFODNN7EXAMPLE</td>
</tr>
</tbody>
</table>
   d. Choose Browse, then choose your CSV file.
5. Choose Add OS server.
6. After you add credentials for all OS servers, select your OS servers and choose Discover database servers.

Discover your database servers

For database discovery, create users for your source databases with the minimum permissions required for the data collection module. For more information, see Creating database users for AWS DMS Fleet Advisor in the AWS DMS User Guide.

To discover the databases running on the previously added OS Servers, the data collection module requires access to the operating system and database servers. Make sure that your database is accessible at the port that you specified in connection settings. Next, turn on the remote authentication on your database server. In addition to this, provide your data collection module with the following permissions.

To discover database servers in Windows

1. Provide credentials with grants to run Windows Management Instrumentation (WMI) and WMI Query Language (WQL) queries and read the registry.
2. Add the Windows user that you specified in OS server connection credentials to the following groups: Distributed COM Users, Performance Log Users, Performance Monitor Users, and Event Log Readers. To do so, use the following code example.
Step 6: Set up data collection modules

net localgroup "Distributed COM Users" username /ADD
net localgroup "Performance Log Users" username /ADD
net localgroup "Performance Monitor Users" username /ADD
net localgroup "Event Log Readers" username /ADD

In the preceding example, replace \textit{username} with the name of the Windows user that you specified in OS server connection credentials.

3. Grant the required permissions for the Windows user that you specified in OS server connection credentials.

   - For \textit{Windows Management and Instrumentation Properties}, choose \textit{Local Launch} and \textit{Remote Activation}.
   - For \textit{WMI plug-in}, run `winrm configdcl default` and then choose \textit{Read} and \textit{Execute}.

4. Configure your Windows host by using the following code example.

```
netsh advfirewall firewall add rule name="Open Ports for WinRM incoming traffic" dir=in action=allow protocol=TCP localport=5985, 5986 # Opens ports for WinRM
netsh advfirewall firewall add rule name="All ICMP V4" protocol=icmpv4:any,any dir=in action=allow # Allows ICMP traffic
Enable-PSRemoting -Force # Enables WinRM
Set-Service WinRM -StartMode Automatic # Allows WinRM service to run on host startup
Set-Item WSMan:\localhost\Client\TrustedHosts -Value {IP} -Force # Sets the specific IP from which the access to WinRM is allowed
winrm set winrm/config/service '@{Negotiation="true"} # Allow Negotiate auth usage
winrm set winrm/config/service '@{AllowUnencrypted="true"} # Allow unencrypted connection
```

To discover database servers in Linux

1. Provide sudo access to the \textit{ss} and \textit{netstat} commands.

   The following code example grants sudo access to the \textit{ss} and \textit{netstat} commands.

```
sudo bash -c "cat << EOF >> /etc/sudoers.d/username
username ALL=(ALL) NOPASSWD: /usr/bin/ss
username ALL=(ALL) NOPASSWD: /usr/bin/netstat
EOF"
```

In the preceding example, replace \textit{username} with the name of the Linux user that you specified in OS server connection credentials.

The preceding example uses the `/usr/bin/` path to the `ss` and `netstat` commands. This path might be different in your environment. To determine the path to the `ss` and `netstat` commands, run the `which ss` and `which netstat` commands.

2. Configure your Linux servers to allow running remote SSH scripts and allow the Internet Control Message Protocol (ICMP) traffic.
To start the discovery of your database servers

1. On the **Database and analytics collector** page, choose **OS servers** under **Discovery** in the navigation pane.
2. Select the OS servers that include your database and analytics servers, then choose **Verify connection** on the **Actions** menu.
3. For servers that have the **Connectivity** status of **Failed**, edit the connection credentials.
   a. Select a single server or multiple servers when they have identical credentials, then choose **Edit** on the **Actions** menu. The **Edit OS server** page opens.
   b. For **Port**, enter the port number that is used for remote queries.
   c. For **Authentication type**, choose the authentication type that your OS server uses.
   d. For **User name**, enter the user name that you use to connect to your OS server.
   e. For **Password**, enter the password that you use to connect to your OS server.
   f. Choose **Verify connection** to make sure that you updated your OS server credentials correctly. Next, choose **Save**.
4. After you update credentials for all OS servers, select your OS servers and choose **Discover database servers**.

The database and analytics data collection module connects to your OS servers and discovers the supported database and analytics servers. After the data collection module completes the discovery, you can see the list of discovered database and analytics servers by choosing **View database servers**. Alternatively, you can add your database and analytics servers to inventory manually. Also, you can import the list of servers from a CSV file. You can skip this step if you already added all your database and analytics servers to the inventory.

To add a database or analytics server manually

1. On the **Database and analytics collector** page, choose **Data collection** in the navigation pane.
2. Choose **Add database server**. The **Add database server** page opens.
3. Provide your database server credentials.
   a. For **Database engine**, choose the database engine of your server. For more information, see [Supported OS, database, and analytics servers](#).
   b. For **Hostname/IP**, enter the hostname or IP address of your database or analytics server.
   c. For **Port**, enter the port where your server runs.
   d. For **Authentication type**, choose the authentication type that your database or analytics server uses.
   e. For **User name**, enter the user name that you use to connect to your server.
   f. For **Password**, enter the password that you use to connect to your server.
   g. Choose **Verify** to make sure that you added your database or analytics server credentials correctly.
4. (Optional) Add multiple servers from a CSV file.
   a. Choose **Bulk import database servers from CSV**.
   b. Choose **Download template** to save a CSV file that includes a template that you can customize.
   c. Enter the connection credentials for your database and analytics servers into the file according to the template. The following example shows how you can provide database or analytics server connection credentials in a CSV file.

```
Database engine,Hostname/IP,Port,Authentication type,Username,Password,Oracle service name,Database,Allow public key retrieval,Use SSL,Trust server certificate
```
Oracle,192.0.2.1,1521,Login/Password authentication,USER-EXAMPLE,AKIAI44QH8DBHEEXAMPLE,oracle,,,,, PostgreSQL,198.51.100.1,1533,Login/Password authentication,USER2-EXAMPLE,bPxRfiCYEXAMPLE,,postgre,,TRUE, MSSQL,203.0.113.1,1433,Login/Password authentication,USER3-EXAMPLE,h3yCo8nvbEXAMPLE,,,,,TRUE MySQL,2001:db8:4006:812:ffff:200e,8080,Login/Password authentication,USER4-EXAMPLE,APKAEIVFHP46CEXAMPLE,,mysql,TRUE,TRUE,TRUE

Save your CSV file after you add credentials for all your database and analytics servers.

d. Choose Browse, then choose your CSV file.

5. Choose Add database server.

6. After you add credentials for all your database and analytics servers, select your OS servers and choose Discover database servers.

After you add all your database and analytics servers into the data collection module, add them to the inventory. The database and analytics data collection module can connect to the servers from the inventory and collects metadata and performance metrics.

To add your database and analytics servers to the inventory

1. On the Database and analytics collector page, choose Database servers under Discovery in the navigation pane.

2. Select the database and analytics servers, for which you want to collect metadata and performance metrics.

3. Choose Add to inventory.

After you add all database and analytics servers to your inventory, you can start collecting metadata and performance metrics. For more information, see Database and analytics data collection (p. 45).

Step 7: View collected data

You can view the data that your Application Discovery Service Agentless Collector (Agentless Collector) collected in the Migration Hub console. You can view the collected metrics for database and analytics servers in the AWS DMS console.

To view the data discovered by the VMware vCenter Agentless Collector data collection module

1. Sign in to the AWS Management Console and open the Migration Hub console at https://console.aws.amazon.com/migrationhub/. For this task, we recommend that you use a different IAM user account from the IAM user that you created to setup and access Agentless Collector.

2. In the Migration Hub console navigation pane, under Discover, choose Servers.

3. To view details about a server, choose the hostname of the server from the Server info column. The server's detail page displays information about the server, such as hostname, IP address, performance metrics, and so on.

To view the data discovered by the database and analytics data collection module

1. Sign in to the AWS Management Console and open the AWS DMS console at https://console.aws.amazon.com/dms/v2/.

2. Choose Inventory under Discover. The Inventory page opens.

3. Choose Analyze inventories to determine database schema properties, such as similarity and complexity.
4. Choose the **Schemas** tab to see the results of analysis.

You can use the AWS DMS console to identify duplicate schemas, determine the migration complexity, and export the inventory information for the future analysis. For more information, see *Using inventories for analysis in AWS DMS Fleet Advisor*.

**Data collected by Agentless Collector**

You set up the Application Discovery Service Agentless Collector (Agentless Collector) data collection module to collect inventory, profile, and utilization data from your servers.

Agentless Collector currently supports data collection from VMware VMs and from database and analytics servers. Future modules will support collection from additional virtualization platforms, and operating system level collection. For information about setting up data collection, see *Step 6: Set up Agentless Collector data collection modules* (p. 30).

The following topics describe the data that’s collected by the Application Discovery Service Agentless Collector (Agentless Collector) data collection modules.

**Topics**

- Data collected by the Agentless Collector VMware vCenter data collection module (p. 40)
- Data collected by the Agentless Collector database and analytics data collection module (p. 43)

**Data collected by the Agentless Collector VMware vCenter data collection module**

The following information describes the data that’s collected by the Application Discovery Service Agentless Collector (Agentless Collector) VMware vCenter data collection module. For information about setting up data collection, see *How to set up the Agentless Collector data collection module for VMware vCenter* (p. 30).

**Table legend for Agentless Collector VMware vCenter collected data:**

- Collected data is in measurements of kilobytes (KB) unless stated otherwise.
- Equivalent data in the Migration Hub console is reported in megabytes (MB).
- Data fields denoted with an asterisk (*) are available only in the .csv files that are produced from the Application Discovery Service API export function.

The Agentless Collector supports data export using the AWS CLI. To export collected data using the AWS CLI, follow the instructions described under *Export System Performance Data for All Servers* on the page *Export Collected Data* in the *Application Discovery Service User Guide*.

- The polling period is in intervals of approximately 60 minutes.
- Data fields denoted with a double asterisk (**) currently return a *null* value.

<table>
<thead>
<tr>
<th>Data field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>applicationConfigurationId</td>
<td>ID of the migration application the VM is grouped under</td>
</tr>
<tr>
<td>avgCpuUsagePct</td>
<td>Average percentage of CPU usage over polling period</td>
</tr>
<tr>
<td>Data field</td>
<td>Description</td>
</tr>
<tr>
<td>----------------------------------------</td>
<td>-----------------------------------------------------------------------------</td>
</tr>
<tr>
<td>avgDiskBytesReadPerSecond</td>
<td>Average number of bytes read from disk over polling period</td>
</tr>
<tr>
<td>avgDiskBytesWrittenPerSecond</td>
<td>Average number of bytes written to disk over polling period</td>
</tr>
<tr>
<td>avgDiskReadOpsPerSecond**</td>
<td>Average number of read I/O operations per second</td>
</tr>
<tr>
<td>avgDiskWriteOpsPerSecond**</td>
<td>Average number of write I/O operations per second</td>
</tr>
<tr>
<td>avgFreeRAM</td>
<td>Average free RAM expressed in MB</td>
</tr>
<tr>
<td>avgNetworkBytesReadPerSecond</td>
<td>Average amount of throughput of bytes read per second</td>
</tr>
<tr>
<td>avgNetworkBytesWrittenPerSecond</td>
<td>Average amount of throughput of bytes written per second</td>
</tr>
<tr>
<td>configId</td>
<td>ID assigned by Application Discovery Service to the discovered VM</td>
</tr>
<tr>
<td>configType</td>
<td>Type of resource discovered</td>
</tr>
<tr>
<td>connectorId</td>
<td>ID of the virtual appliance</td>
</tr>
<tr>
<td>cpuType</td>
<td>vCPU for a VM, actual model for a host</td>
</tr>
<tr>
<td>datacenterId</td>
<td>ID of the vCenter</td>
</tr>
<tr>
<td>hostId</td>
<td>ID of the VM host</td>
</tr>
<tr>
<td>hostName</td>
<td>Name of host running the virtualization software</td>
</tr>
<tr>
<td>hypervisor</td>
<td>Type of hypervisor</td>
</tr>
<tr>
<td>id</td>
<td>ID of server</td>
</tr>
<tr>
<td>lastModifiedTimeStamp*</td>
<td>Latest date and time of data collection before data export</td>
</tr>
<tr>
<td>macAddress</td>
<td>MAC address of the VM</td>
</tr>
<tr>
<td>manufacturer</td>
<td>Maker of the virtualization software</td>
</tr>
<tr>
<td>maxCpuUsagePct</td>
<td>Max. percentage of CPU usage during polling period</td>
</tr>
<tr>
<td>maxDiskBytesReadPerSecond</td>
<td>Max. number of bytes read from disk over polling period</td>
</tr>
<tr>
<td>maxDiskBytesWrittenPerSecond</td>
<td>Max. number of bytes written to disk over polling period</td>
</tr>
<tr>
<td>maxDiskReadOpsPerSecond**</td>
<td>Max. number of read I/O operations per second</td>
</tr>
<tr>
<td>maxDiskWriteOpsPerSecond**</td>
<td>Max. number of write I/O operations per second</td>
</tr>
<tr>
<td>Data field</td>
<td>Description</td>
</tr>
<tr>
<td>-------------------------------</td>
<td>-----------------------------------------------------------------------------</td>
</tr>
<tr>
<td>maxNetworkBytesReadPerSecond</td>
<td>Max. amount of throughput of bytes read per second</td>
</tr>
<tr>
<td>maxNetworkBytesWrittenPerSecond</td>
<td>Max. amount of throughput of bytes written per second</td>
</tr>
<tr>
<td>memoryReservation</td>
<td>Limit to avoid overcommitment of memory on VM</td>
</tr>
<tr>
<td>moRefId</td>
<td>Unique vCenter Managed Object Reference ID</td>
</tr>
<tr>
<td>name</td>
<td>Name of VM or network (user specified)</td>
</tr>
<tr>
<td>numCores</td>
<td>Number of independent processing units within CPU</td>
</tr>
<tr>
<td>numCpus</td>
<td>Number of central processing units on VM</td>
</tr>
<tr>
<td>numDisks</td>
<td>Number of disks on VM</td>
</tr>
<tr>
<td>numNetworkCards</td>
<td>Number of network cards on VM</td>
</tr>
<tr>
<td>osName</td>
<td>Operating system name on VM</td>
</tr>
<tr>
<td>osVersion</td>
<td>Operating system version on VM</td>
</tr>
<tr>
<td>portGroupId</td>
<td>ID of group of member ports of VLAN</td>
</tr>
<tr>
<td>portGroupName</td>
<td>Name of group of member ports of VLAN</td>
</tr>
<tr>
<td>powerState</td>
<td>Status of power</td>
</tr>
<tr>
<td>serverId</td>
<td>Application Discovery Service assigned ID to the discovered VM</td>
</tr>
<tr>
<td>smBiosId</td>
<td>ID/version of the system management BIOS</td>
</tr>
<tr>
<td>state</td>
<td>Status of the virtual appliance</td>
</tr>
<tr>
<td>toolsStatus</td>
<td>Operational state of VMware tools</td>
</tr>
<tr>
<td>totalDiskSize</td>
<td>Total capacity of disk expressed in MB</td>
</tr>
<tr>
<td>totalRAM</td>
<td>Total amount of RAM available on VM in MB</td>
</tr>
<tr>
<td>type</td>
<td>Type of host</td>
</tr>
<tr>
<td>vCenterId</td>
<td>Unique ID number of a VM</td>
</tr>
<tr>
<td>vCenterName</td>
<td>Name of the vCenter host</td>
</tr>
<tr>
<td>virtualSwitchName</td>
<td>Name of the virtual switch</td>
</tr>
<tr>
<td>vmFolderPath</td>
<td>Directory path of VM files</td>
</tr>
<tr>
<td>vmName</td>
<td>Name of the virtual machine</td>
</tr>
</tbody>
</table>
Data collected by the Agentless Collector database and analytics data collection module

The Application Discovery Service Agentless Collector (Agentless Collector) database and analytics data collection module collects the following metrics from your data environment. For information about setting up data collection, see Database and analytics data collection module (p. 32).

When you use the database and analytics data collection module to collect **Metadata and database capacity**, it captures the following metrics.

- Available memory on your OS servers
- Available storage on your OS servers
- Database version and edition
- Number of CPUs on your OS servers
- Number of schemas
- Number of stored procedures
- Number of tables
- Number of triggers
- Number of views
- Schema structure

After you launch the schema analysis in the AWS DMS console, your data collection module analyzes and displays the following metrics.

- Database support dates
- Number of lines of code
- Schema complexity
- Similarity of schemas

When you use the database and analytics data collection module to collect **Metadata, database capacity, and resource utilization**, it captures the following metrics.

- I/O throughput on your database servers
- Input/output operations per second (IOPS) on your database servers
- Number of CPUs that your OS servers use
- Memory usage on your OS servers
- Storage usage on your OS servers

You can use the database and analytics data collection module to collect metadata, capacity, and utilization metrics from your Oracle and SQL Server databases. At the same time, for PostgreSQL and MySQL databases, the data collection module can collect only metadata.

Using the Agentless Collector console

This section describes how to use the Application Discovery Service Agentless Collector (Agentless Collector) console.

**Topics**
The Agentless Collector dashboard

On the Application Discovery Service Agentless Collector (Agentless Collector) dashboard page you can see the status of the collector and choose a method of data collection as described in the following topics.

Topics
- Collector status (p. 44)
- Data collection (p. 44)

Collector status

Collector status gives you status information about the collector. The collector name, the status of the collector's connection to AWS, the Migration Hub home Region, and the version.

If you have AWS connection issues, you might need to edit Agentless Collector configuration settings.

To edit the collector configuration settings, choose Edit collector settings and follow the instructions described in Editing Agentless Collector settings (p. 45).

Data collection

Under Data collection you can choose a data collection method. Application Discovery Service Agentless Collector (Agentless Collector) currently supports data collection from VMware VMs and from database and analytics servers. Future modules will support collection from additional virtualization platforms, and operating system level collection.

Topics
- VMware vCenter data collection (p. 44)
- Database and analytics data collection (p. 45)

VMware vCenter data collection

To collect server inventory, profile, and utilization data from your VMware VMs, set up connections to your vCenter servers. To set up the connections, choose Set up in the VMware vCenter section and follow the instructions described in Step 6: Set up Agentless Collector data collection modules (p. 30).

After you set up vCenter data collection, from the dashboard you can perform the following:

- View data collection status
- Start data collection
- Stop data collection

Note
On the dashboard page, after you set up vCenter data collection, the Set up button in the VMware vCenter section is replaced with data collection status information, a Stop data collection button, and a View and edit button.
Database and analytics data collection

You can run your database and analytics data collection module in the following two modes.

Metadata and database capacity

The data collection module collects such information as schemas, versions, editions, CPU, memory, and disk capacity from your database and analytics servers. You can use this collected information to compute target recommendations in the AWS DMS console. If your source database is overprovisioned or underprovisioned, then the target recommendations also will be overprovisioned or underprovisioned.

This is the default mode.

Metadata, database capacity, and resource utilization

In addition to metadata and database capacity information, the data collection module collects actual utilization metrics of CPU, memory, and disk capacity for the databases and analytics servers. This mode provides more accurate target recommendations than the default mode because the recommendations are based on the actual database workloads. In this mode, the data collection module collects performance metrics every minute.

To start collecting metadata and performance metrics from your database and analytics servers

1. On the Database and analytics collector page, choose Data collection in the navigation pane.
2. From the Database inventory list, select the database and analytics servers for which you want to collect metadata and performance metrics.
3. Choose Run data collection. The Data collection type dialog box opens.
4. Choose how to collect data for analysis.
   - If you choose the Metadata, database capacity, and resource utilization option, then set the period of data collection. You can collect data during the Next 7 days or set the Custom range of 1–60 days.
5. Choose Run data collection. The Data collection page opens.
6. Choose the Collection health tab to see the status of data collection.

After completing the data collection, your data collection module uploads collected data to your Amazon S3 bucket. Then, you can view this collected data as described in Step 7: View collected data (p. 39).

Editing Agentless Collector settings

You configured the collector when you first set up Application Discovery Service Agentless Collector (Agentless Collector) as described in Step 5: Configure Agentless Collector (p. 25). The following procedure describes how to edit Agentless Collector configuration settings.

To edit the collector configuration settings

- Choose the Edit collector settings button on the Agentless Collector dashboard.

  On the Edit collector settings page, perform the following:

  a. For Collector name, enter a name to identify the collector. The name can contain spaces but it cannot contain special characters.
  b. Under Destination AWS account for discovery data, enter the AWS access key and secret key for the AWS account to specify as the destination account to receive the data discovered by the
For information about the requirements for the IAM user, see Step 1: Create an IAM user for Agentless Collector (p. 22).

i. For AWS access-key, enter the access key of the AWS account IAM user that you're specifying as the destination account.

ii. For AWS secret-key, enter the secret key of the AWS account IAM user that you're specifying as the destination account.

c. Under Agentless Collector password, change the password to use to authenticate access to the Agentless Collector.

i. For Agentless Collector password, enter a password to use to authenticate access to the Agentless Collector.

ii. For Re-enter Agentless Collector password, for verification enter the password again.

d. Choose Save configurations.

Next, you'll see The Agentless Collector dashboard (p. 44).

**Editing VMware vCenter credentials**

To collect server inventory, profile, and utilization data from your VMware VMs, set up connections to your vCenter servers. For information about setting up VMware vCenter connections, see Step 6: Set up Agentless Collector data collection modules (p. 30).

This section describes how to edit the vCenter credentials.

**Note**
Before editing vCenter credentials, make sure you can provide vCenter credentials with Read and View permissions set for the System group.

**To edit the VMware vCenter credentials**

On the VMware data collection details (p. 31) page, choose Edit vCenter servers.

- On the Edit vCenter page, perform the following:

  a. Under vCenter credentials:

     i. For vCenter URL/IP, enter the IP address of your VMware vCenter Server host.

     ii. For vCenter Username, enter the name of a local or domain user that the connector uses to communicate with vCenter. For domain users, use the form domain\username or username@domain.

     iii. For vCenter Password, enter the local or domain user password.

  b. Choose Save.

**Manually updating Agentless Collector**

When you configure Application Discovery Service Agentless Collector (Agentless Collector), you can choose to enable automatic updates as described in Step 5: Configure Agentless Collector (p. 25). If you do not enable automatic updates, you'll need to manually update Agentless Collector.

The following procedure describes how to manually update Agentless Collector.

**To manually update Agentless Collector**

1. Obtain the latest Agentless Collector Open Virtualization Archive (OVA) file.
2. (Optional) We recommend that you delete the previous Agentless Collector OVA file, before you deploy the latest one.

3. In the Getting started with Agentless Collector (p. 20) section, follow steps Step 3: Deploy Agentless Collector (p. 24) through Step 6: Set up Agentless Collector data collection modules (p. 30).

**Kernel Live Patching on Amazon Linux 2**

The Agentless Collector virtual machine uses Amazon Linux 2 as described in Step 3: Deploy Agentless Collector (p. 24).

To enable and use live patching for Amazon Linux 2, see Kernel Live Patching on Amazon Linux 2 in the Amazon EC2 User Guide for Linux Instances.

## Troubleshooting Agentless Collector

This section contains topics that can help you troubleshoot known issues with Application Discovery Service Agentless Collector (Agentless Collector).

**Topics**

- Fixing Agentless Collector cannot reach AWS during setup (p. 47)
- Fixing self-signed certification problems when connecting to the proxy host (p. 48)
- Finding unhealthy collectors (p. 49)
- Fixing IP address issues (p. 50)
- Fixing vCenter credentials issues (p. 50)
- Fixing data forwarding issues in the database and analytics data collection module (p. 50)
- Fixing connection issues in the database and analytics data collection module (p. 51)
- Standalone ESX host support (p. 52)
- Contacting AWS Support for Agentless Collector issues (p. 52)

### Fixing Agentless Collector cannot reach AWS during setup

Agentless Collector requires outbound access over TCP port 443 to several AWS domains. When configuring Agentless Collector in the console you can get the following error message.

**Could Not Reach AWS**

AWS cannot be reached. Please verify network settings.

This error occurs because of a failed attempt by Agentless Collector to establish an HTTPS connection to an AWS domain that the collector needs to communicate with during the setup process. The Agentless Collector configuration fails if a connection can't be established.

**To fix the connection to AWS**

1. Check with your IT admin to see if your company firewall is blocking outbound traffic on port 443 to any of the AWS domains that require outbound access. Which AWS domains require outbound access depend on if your home Region is US West (Oregon) Region, us-west-2, or some other Region.
The following domains require outbound access if your AWS account home Region is us-west-2:

- arsenal-discovery.us-west-2.amazonaws.com
- migrationhub-config.us-west-2.amazonaws.com
- api.ecr-public.us-east-1.amazonaws.com
- public.ecr.aws

The following domains require outbound access if your AWS account home Region is not us-west-2:

- arsenal-discovery.us-west-2.amazonaws.com
- arsenal-discovery.your-home-region.amazonaws.com
- migrationhub-config.us-west-2.amazonaws.com
- api.ecr-public.us-east-1.amazonaws.com
- public.ecr.aws

If your firewall is blocking outbound access to the AWS domains that Agentless Collector needs to communicate with, configure a proxy host in the Data synchronization section under Collector configuration.

2. If updating the firewall does not resolve the connection issue, use the following steps to ensure that the collector virtual machine has outbound network connectivity to the domains listed in the previous step.
   a. Get the IP address of the Agentless Collector from VMware vCenter.
   b. Open the collector's VM console and sign in as ec2-user using the password collector as shown in the following example.

```
username: ec2-user
password: collector
```
   c. Test the connection to the listed domains by running telnet on ports 443 as shown in the following example.

```
telnet migrationhub-config.us-west-2.amazonaws.com 443
```

3. If telnet cannot resolve the domain, try configuring a static DNS server using the instructions for Amazon Linux 2.
4. If the error continues, for further support, see Contacting AWS Support for Agentless Collector issues (p. 52).

Fixing self-signed certification problems when connecting to the proxy host

If communication with the optionally provided proxy is via HTTPS and the proxy has a self-signed certificate, you might need to provide a certificate.

1. Get the IP address of the Agentless Collector from VMware vCenter.
2. Open the collector's VM console and sign in as ec2-user with the password collector as shown in the following example.

```
username: ec2-user
password: collector
```
Finding unhealthy collectors

Status information for every collector is found on the Data collectors page of the AWS Migration Hub (Migration Hub) console. You can identify collectors with problems by finding any collectors with a Status of Requires attention.

The following procedure describes how to access the Agentless Collector console to identify health issues.

To access the Agentless Collector console

1. Using your AWS account, sign in to the AWS Management Console and open the Migration Hub console at https://console.aws.amazon.com/migrationhub/.
2. In the Migration Hub console navigation pane under Discover, choose Data collectors.
3. From the Agentless collectors tab, make a note of the IP address for each connector that has a status of Requires attention.
4. To open the Agentless Collector console, open a web browser. Then type the following URL in the address bar: https://<ip_address>/, where ip_address is the IP address of an unhealthy collector.
5. Choose Log in, and then enter the Agentless Collector password, which was set up when the collector was configured in Step 5: Configure Agentless Collector (p. 25).
6. On the Agentless Collector dashboard page, under Data collection, choose View and edit in the VMware vCenter section.
7. Follow the instructions in Editing VMware vCenter credentials (p. 46) to correct the URL and credentials.

After correcting the health issues, the collector will re-establish connectivity with vCenter server, and the collector's status will change to the Collecting state. If the issues persist, see Contacting AWS Support for Agentless Collector issues (p. 52).

The most common causes for unhealthy collectors are IP address and credentials issues. Fixing IP address issues (p. 50) and Fixing vCenter credentials issues (p. 50) can help you resolve these issues and return a collector to a healthy state.
Fixing IP address issues

A collector can go into an unhealthy state if the vCenter endpoint provided during collector setup is malformed, invalid, or if the vCenter server is currently down and not reachable. In this case, you'll receive a Connection error message.

The following procedure can help you resolve IP address issues.

To fix collector IP address issues

1. Get the IP address of the Agentless Collector from VMware vCenter.
2. Open the Agentless Collector console by opening a web browser, and then type the following URL in the address bar: `https://<ip_address>/`, where `ip_address` is the IP address of the collector from Step 3: Deploy Agentless Collector (p. 24).
3. Choose Log in, and then enter the Agentless Collector password, which was set up when the collector was configured in Step 5: Configure Agentless Collector (p. 25).
4. On the Agentless Collector dashboard page, under Data collection, choose View and edit in the VMware vCenter section.
5. On the VMware data collection details page, under Discovered vCenter servers, make a note of the IP address in the vCenter column.
6. Using a separate command line tool like ping or traceroute, validate that the associated vCenter server is active and the IP is reachable from the collector VM.
   - If the IP address is incorrect and the vCenter service is active, then update the IP address in the collector console, and choose Next.
   - If the IP address is correct but the vCenter server is inactive, activate it.
   - If the IP address is correct and the vCenter server is active, check if it is blocking ingress network connections due to firewall issues. If yes, update your firewall settings to allow incoming connections from the collector VM.

Fixing vCenter credentials issues

Collectors can go into an unhealthy state if the vCenter user credentials provided when configuring a collector are invalid, or do not have vCenter Read and View account privileges.

If you experience issues related to vCenter credentials, check to make sure that you have vCenter Read and View permissions set for the System group.

For information about editing vCenter credentials, see Editing VMware vCenter credentials (p. 46).

Fixing data forwarding issues in the database and analytics data collection module

The home page of the database and analytics data collection module in Agentless Collector displays the connection status for Access to DMS and Access to S3. If you see No access for Access to DMS and Access to S3, then configure data forwarding. For more information, see Configure data forwarding (p. 34).

If you experience this issue after you configure data forwarding, then check to make sure that your data collection module can access to the internet. Then, make sure that you added the DMSCollectorPolicy and FleetAdvisorS3Policy policies to your IAM user. For more information, see Step 1: Create an IAM user for Agentless Collector (p. 22).
If your data collection module can't connect to AWS, then provide outbound access to the following domains.

- dms.your-home-region.amazonaws.com
- s3.amazonaws.com

**Fixing connection issues in the database and analytics data collection module**

The database and analytics data collection module in Agentless Collector connects to your LDAP servers to discover OS servers in your data environment. Then, the data collection module connects to your OS servers to discover database and analytics servers. From these database servers, the data collection module gathers capacity and performance metrics. If your data collection module can't connect to these servers, then verify that you can connect to your servers.

In the following examples, replace `replaceable` values with your values.

- To verify that you can connect to your LDAP server, install the `ldap-util` package. To do so, run the following command.

  ```bash
  sudo apt-get install ldap-util
  ```

  Then, run the following command.

  ```bash
  ldapsearch -x -D "CN=user,CN=Users,DC=example,DC=com" -w "password" -b "dc=example,dc=com" -h
  ```

- To verify that you can connect to a Linux OS server, use the following commands.

  ```bash
  ssh -i C:\Users\user\private_key.pem -p 22 username@my-linux-host.domain.com
  ```

  Run the previous example as an administrator in Windows.

  ```bash
  ssh username@my-linux-host.domain.com
  ```

  Run the previous example in Linux.

- To verify that you can connect to a Windows OS server, use the following commands.

  ```bash
  winrs -i:[hostname or ip] -u:username -p:password cmd
  ```

  Run the previous example as an administrator in Windows.

  ```bash
  sudo apt install -y winrm
  winrm --user=username --password=password [http or https]://[hostname or ip]:[port] "[cmd.exe or any other CLI command]"
  ```

  Run the previous example in Linux.

- To verify that you can connect to a SQL Server database, use the following commands.

  ```bash
  sqlcmd -S [hostname or IP] -U username -P 'password'
  SELECT GETDATE() AS sysdate
  ```
To verify that you can connect to a MySQL database, use the following commands.

```
mysql -u username -p 'password' -h [hostname or IP] -P [port]
SELECT NOW() FROM DUAL
```

To verify that you can connect to an Oracle database, use the following commands.

```
sqlplus username/password@[hostname or IP]:port/servicename
SELECT SYSDATE FROM DUAL
```

To verify that you can connect to a PostgreSQL database, use the following commands.

```
psql -U username -h [hostname or IP] -p port -d database
SELECT CURRENT_TIMESTAMP AS sysdate
```

If you can’t connect to your database and analytics servers, then make sure that you provide the required permissions. For more information, see Discover your database servers (p. 36).

Standalone ESX host support

The Agentless Collector does not support a standalone ESX host. The ESX host must be part of the vCenter Server instance.

Contacting AWS Support for Agentless Collector issues

If you encounter issues with Application Discovery Service Agentless Collector (Agentless Collector) and need help, contact AWS Support. You’ll be contacted and might be asked to send the collector logs.

To obtain Agentless Collector logs

1. Get the IP address of the Agentless Collector from VMware vCenter.
2. Open the collector’s VM console and sign in as `ec2-user` using the password `collector` as shown in the following example.

   ```
   username: ec2-user
   password: collector
   ```

3. Use the following command to navigate to the log folder.

   ```
   cd /var/log/aws/collector
   ```

4. Zip the log files using the following command.

   ```
   sudo tar cvzf logs_$(date '+%d-%m-%Y_%H.%M.%S').tar.gz * --exclude='db*' 
   ```

5. Copy the log file from the Agentless Collector VM.

   ```
   scp logs*.tar.gz targetuser@targetaddress 
   ```

6. Give the `.tar.gz` file to AWS Enterprise Support.
Migration Hub Import

AWS Migration Hub (Migration Hub) import allows you to import details of your on-premises environment directly into Migration Hub without using the Application Discovery Service Agentless Collector (Agentless Collector) or AWS Application Discovery Agent (Discovery Agent), so you can perform migration assessment and planning directly from your imported data. You also can group your devices as applications and track their migration status.

To initiate an import request

- Download the specially-formatted, comma separated value (CSV) import template.
- Populate it with your existing on-premises server data.
- Upload it to Migration Hub using the Migration Hub console, AWS CLI or one of the AWS SDKs.

You can submit multiple import requests. Each request is processed sequentially. You can check the status of your import requests at any time, through the console or import APIs.

After an import request is complete, you can view the details of individual imported records. View utilization data, tags, and application mappings directly from within the Migration Hub console. If errors were encountered during the import, you can review the count of successful and failed records, and you can see the error details for each failed record.

Handling errors: A link is provided to download the error log and failed records files as CSV files in a compressed archive. Use these files to resubmit your import request after correcting the errors.

Limits apply to the number of imported records, imported servers, and deleted records you can keep. For more information, see AWS Application Discovery Service Quotas (p. 116).

Supported Import File Fields

Migration Hub import allows you to import data from any source. The data provided must be in the supported format for a CSV file, and the data must contain only the supported fields with the supported ranges for those fields.

An asterisk next to an import field name in the following table denotes that it is a required field. Each record of your import file must have at least one or more of those required fields populated to uniquely identify a server or application. Otherwise, a record without any of the required fields will fail to be imported.

Note
If you’re using either VMware.MoRefId or VMWare.VCenterId, to identify a record, you must have both fields in the same record.

<table>
<thead>
<tr>
<th>Import Field Name</th>
<th>Description</th>
<th>Examples</th>
</tr>
</thead>
<tbody>
<tr>
<td>ExternalId*</td>
<td>A custom identifier that allows you to mark each record as unique. For example, ExternalId can be the inventory ID for the server in your data center.</td>
<td>Inventory Id 1, Server 2, CMBD Id 3</td>
</tr>
<tr>
<td>SMBiosId</td>
<td>System management BIOS (SMBIOS) ID.</td>
<td></td>
</tr>
<tr>
<td><strong>Import Field Name</strong></td>
<td><strong>Description</strong></td>
<td><strong>Examples</strong></td>
</tr>
<tr>
<td>-----------------------</td>
<td>-----------------</td>
<td>-------------</td>
</tr>
</tbody>
</table>
| IPAddress*            | A comma-delimited list of IP addresses of the server, in quotes. | 192.0.0.2
|                       |                 | *10.12.31.233, 10.12.32.11* |
| MACAddress*           | A comma-delimited list of MAC address of the server, in quotes. | 00:1B:44:11:3A:B7
|                       |                 | *00-15-E9-2B-99-3C, 00-14-22-01-23-45* |
| HostName*             | The host name of the server. We recommend using the fully qualified domain name (FQDN) for this value. | ip-1-2-3-4
|                       |                 | localhost.domain |
| VMware.MoRefId*       | The managed object reference ID. Must be provided with a VMware.VCenterId. | |
| VMware.VCenterId*     | Virtual machine unique identifier. Must be provided with a VMware.MoRefId. | |
| CPU.NumberOfProcessors| The number of CPUs. | 4 |
|                       | The total number of physical cores. | 8 |
| CPU.NumberOfCores     | The total number of threads that can run concurrently on all CPUs in a server. Some CPUs support multiple threads to run concurrently on a single CPU core. In those cases, this number will be larger than the number of physical (or virtual) cores. | 16 |
| OS.Name               | The name of the operating system. | Linux
|                       | Windows.Hat     | |
| OS.Version            | The version of the operating system. | 16.04.3
|                       | NT 6.2.8        | |
| VMware.VMName         | The name of the virtual machine. | Corp1 |
| RAM.TotalSizeInMB     | The total RAM available on the server, in MB. | 64
|                       | 128             | |
| RAM.UsedSizeInMB.Avg  | The average amount of used RAM on the server, in MB. | 64
|                       | 128             | |
| RAM.UsedSizeInMB.Max  | The maximum amount of used RAM available on the server, in MB. | 64
<p>|                       | 128             | |</p>
<table>
<thead>
<tr>
<th>Import Field Name</th>
<th>Description</th>
<th>Examples</th>
</tr>
</thead>
<tbody>
<tr>
<td>CPU.UsagePct.Avg</td>
<td>The average CPU utilization when the discovery tool was collecting data.</td>
<td>45 23.9</td>
</tr>
<tr>
<td>CPU.UsagePct.Max</td>
<td>The maximum CPU utilization when the discovery tool was collecting data.</td>
<td>55.34 24</td>
</tr>
<tr>
<td>DiskReadsPerSecondInKB.Avg</td>
<td>The average number of disk reads per second, in KB.</td>
<td>1159 84506</td>
</tr>
<tr>
<td>DiskWritesPerSecondInKB.Avg</td>
<td>The average number of disk writes per second, in KB.</td>
<td>199 6197</td>
</tr>
<tr>
<td>DiskReadsPerSecondInKB.Max</td>
<td>The maximum number of disk reads per second, in KB.</td>
<td>37892 869962</td>
</tr>
<tr>
<td>DiskWritesPerSecondInKB.Max</td>
<td>The maximum number of disk writes per second, in KB.</td>
<td>18436 1808</td>
</tr>
<tr>
<td>DiskReadsOpsPerSecond.Avg</td>
<td>The average number of disk read operations per second.</td>
<td>45 28</td>
</tr>
<tr>
<td>DiskWritesOpsPerSecond.Avg</td>
<td>The average number of disk write operations per second.</td>
<td>8 3</td>
</tr>
<tr>
<td>DiskReadsOpsPerSecond.Max</td>
<td>The maximum number of disk read operations per second.</td>
<td>1083 176</td>
</tr>
<tr>
<td>DiskWritesOpsPerSecond.Max</td>
<td>The maximum number of disk write operations per second.</td>
<td>535 71</td>
</tr>
<tr>
<td>NetworkReadsPerSecondInKB.Avg</td>
<td>The average number of network read operations per second, in KB.</td>
<td>45 28</td>
</tr>
<tr>
<td>NetworkWritesPerSecondInKB.Avg</td>
<td>The average number of network write operations per second, in KB.</td>
<td>8 3</td>
</tr>
<tr>
<td>NetworkReadsPerSecondInKB.Max</td>
<td>The maximum number of network read operations per second, in KB.</td>
<td>1083 176</td>
</tr>
<tr>
<td>NetworkWritesPerSecondInKB.Max</td>
<td>The maximum number of network write operations per second, in KB.</td>
<td>535 71</td>
</tr>
</tbody>
</table>
You can import data even if you don’t have data populated for all the fields defined in the import template, so long as each record has at least one of the required fields within it. Duplicates are managed across multiple import requests by using either an external or internal matching key. If you populate your own matching key, **Exe**ternal **ID**, this field is used to uniquely identify and import the records. If no matching key is specified, import uses an internally generated matching key that is derived from some of the columns in the import template. For more information on this matching, see [Matching logic for discovered servers and applications](p. 63).

**Note**
Migration Hub import does not support any fields outside of those defined in the import template. Any custom fields supplied will be ignored and will not be imported.

---

### Setting Up Your Import Permissions

Before you can import your data, ensure that your IAM user has the necessary Amazon S3 permissions to upload (**s3:**PutObject) your import file to Amazon S3, and to read the object (**s3:**GetObject). You also must establish programmatic access (for the AWS CLI) or console access, by creating an IAM policy and attaching it to the IAM user that performs imports in your AWS account.

**Console Permissions**

Use the following procedure to edit the permissions policy for the IAM user that will make import requests in your AWS account using the console.

**To edit a user's attached managed policies**

1. Sign in to the AWS Management Console and open the IAM console at [https://console.aws.amazon.com/iam/](https://console.aws.amazon.com/iam/).
2. In the navigation pane, choose Users.
3. Choose the name of the user whose permissions policy you want to change.
4. Choose the Permissions tab and choose Add permissions.
5. Choose Attach existing policies directly, and then choose Create policy.

   a. In the Create policy page that opens, choose JSON, and paste in the following policy. Remember to replace the name of your bucket with the actual name of the bucket that the IAM user will upload the import files into.

```json
{
}
```
b. Choose Review policy.

c. Give your policy a new Name and optional description, before reviewing the summary of the policy.

d. Choose Create policy.

6. Return to the Grant permissions IAM console page for the user that will make import requests in your AWS account.

7. Refresh the table of policies, and search for the name of the policy you just created.

8. Choose Next: Review.

9. Choose Add permissions.

Now that you’ve added the policy to your IAM user, you’re ready to start the import process.

AWS CLI Permissions

Use the following procedure to create the managed policies necessary to give an IAM user the permissions to make import data requests using the AWS CLI.

To create and attach the managed policies

1. Use the aws iam create-policy AWS CLI command to create an IAM policy with the following permissions. Remember to replace the name of your bucket with the actual name of the bucket that the IAM user will upload the import files into.

```json
{
  "Version": "2012-10-17",
  "Statement": [
    {
      "Effect": "Allow",
      "Action": ["s3:GetBucketLocation",
                  "s3:ListAllMyBuckets"],
      "Resource": "*"
    },
    {
      "Effect": "Allow",
      "Action": ["s3:ListBucket"],
      "Resource": ["arn:aws:s3:::importBucket"]
    },
    {
      "Effect": "Allow",
      "Action": ["s3:PutObject",
                  "s3:GetObject",
                  "s3:DeleteObject"],
      "Resource": ["arn:aws:s3:::importBucket/*"]
    }
  ]
}
```
Using the `aws iam create-policy` AWS CLI command to create an additional IAM policy with the following permissions:

```json
{
    "Version": "2012-10-17",
    "Statement": [
        {
            "Effect": "Allow",
            "Action": [
                "discovery:ListConfigurations",
                "discovery:CreateApplication",
                "discovery:UpdateApplication",
                "discovery:AssociateConfigurationItemsToApplication",
                "discovery:DisassociateConfigurationItemsFromApplication",
                "discovery:GetDiscoverySummary",
                "discovery:StartImportTask",
                "discovery:DescribeImportTasks",
                "discovery:BatchDeleteImportData"
            ],
            "Resource": "*"
        }
    ]
}
```

Using the `aws iam attach-user-policy` AWS CLI command to attach the policies you created in the previous two steps to the IAM user that will be performing import requests in your AWS account using the AWS CLI. For more information on using this command, see `attach-user-policy` in the AWS CLI Command Reference.

Now that you’ve added the policies to your IAM user, you’re ready to start the import process.

Remember that when the IAM user uploads objects to the Amazon S3 bucket that you specified, they must leave the default permissions for the objects set so that the user can read the object.

### Uploading Your Import File to Amazon S3

Next, you must upload your CSV formatted import file into Amazon S3 so it can be imported. Before you begin, you should have an Amazon S3 bucket that will house your import file created and/or chosen ahead of time.

**Console S3 Upload**

**To upload your import file to Amazon S3**

1. Sign in to the AWS Management Console and open the Amazon S3 console at [https://console.aws.amazon.com/s3/](https://console.aws.amazon.com/s3/).
2. In the **Bucket name** list, choose the name of the bucket that you want to upload your object to.
3. Choose **Upload**.
4. In the **Upload** dialog box, choose **Add files** to choose the file to upload.
5. Choose a file to upload, and then choose **Open**.
6. Choose **Upload**.
7. Once your file has been uploaded, choose the name of your data file object from your bucket dashboard.
8. From the **Overview** tab of the object details page, copy the **Object URL**. You'll need this when you create your import request.
9. Go to the **Import** page in the Migration Hub console as described in Importing Data (p. 59). Then, paste the object URL in the **Amazon S3 Object URL** field.

**AWS CLI S3 Upload**

**To upload your import file to Amazon S3**

1. Open a terminal window and navigate to the directory that your import file is saved to.
2. Enter the following command:
   ```
   aws s3 cp ImportFile.csv s3://BucketName/ImportFile.csv
   ```
3. This returns the following results:
   ```
   upload: .\ImportFile.csv to s3://BucketName/ImportFile.csv
   ```
4. Copy the full Amazon S3 object path that was returned. You will need this when you create your import request.

**Importing Data**

After you download the import template from the Migration Hub console and populate it with your existing on-premises server data, you're ready to start importing the data into Migration Hub. The following instructions describe two ways to do this, either by using the console or by making API calls through the AWS CLI.

**Console Import**

Start data import on the **Tools** page of the Migration Hub console.

**To start data import**

1. In the navigation pane, under **Discover**, choose **Tools**.
2. If you don't already have an import template filled out, you can download the template by choosing **import template** in the **Import** box. Open the downloaded template and populate it with your existing on-premises server data. You can also download the import template from our Amazon S3 bucket at [https://s3-us-west-2.amazonaws.com/templates-7ccff56-bd96-4b1c-b45b-a5b42f282e46/import_template.csv](https://s3-us-west-2.amazonaws.com/templates-7ccff56-bd96-4b1c-b45b-a5b42f282e46/import_template.csv)
3. To open the **Import** page, choose **Import** in the **Import** box.
4. Under **Import name**, specify a name for the import.
5. Fill out the **Amazon S3 Object URL** field. To do this step, you'll need to upload your import data file to Amazon S3. For more information, see Uploading Your Import File to Amazon S3 (p. 58).
6. Choose **Import** in the lower-right area. This will open the **Imports** page where you can see your import and its status listed in the table.

After following the preceding procedure to start your data import, the **Imports** page will show details of each import request including its progress status, completion time, and the number of successful or failed records with the ability to download those records. From this screen, you can also navigate to the **Servers** page under **Discover** to see the actual imported data.

On the **Servers** page, you can see a list of all the servers (devices) that are discovered along with the import name. When you navigate from the **Imports** (import history) page by selecting the name of the import listed in the **Name** column, you are taken to the **Servers** page where a filter is applied based on the selected import's data set. Then, you only see data belonging to that particular import.

The archive is in a .zip format, and contains two files; **errors-file** and **failed-entries-file**. The errors file contains a list of error messages associated with each failed line and associated column name from your data file that failed the import. You can use this file to quickly identify where problems occurred. The failed entries file includes each line and all the provided columns that failed. You can make the changes called out in the errors file in this file and attempt to import the file again with the corrected information.

**AWS CLI Import**

To start the data import process from the AWS CLI, the AWS CLI must first be installed in your environment. For more information, see [Installing the AWS Command Line Interface](https://docs.aws.amazon.com/cli/latest/userguide/installing.html) in the **AWS Command Line Interface User Guide**.

**Note**

If you don't already have an import template filled out, you can download the import template from our Amazon S3 bucket here: [https://s3.us-west-2.amazonaws.com/templates-7cfcc56-bd96-4b1c-b45b-a5b42f282e46/import_template.csv](https://s3.us-west-2.amazonaws.com/templates-7cfcc56-bd96-4b1c-b45b-a5b42f282e46/import_template.csv)

**To start data import**

1. Open a terminal window, and type the following command:

   ```bash
   aws discovery start-import-task --import-url s3://BucketName/ImportFile.csv --name ImportName
   ```

2. This will create your import task, and return the following status information:

   ```json
   {
   "task": {
   "status": "IMPORT_IN_PROGRESS",
   "applicationImportSuccess": 0,
   "serverImportFailure": 0,
   "serverImportSuccess": 0,
   "name": "ImportName",
   "importRequestTime": 1547682819.801,
   "applicationImportFailure": 0,
   "clientRequestToken": "EXAMPLE1-abcd-1234-abcd-EXAMPLE1234",
   "importUrl": "s3://BucketName/ImportFile.csv",
   "importTaskId": "import-task-EXAMPLE1229949eabfEXAMPLE03862c0"
   }
   }
   ```

---

**Tracking Your Migration Hub Import Requests**

You can track the status of your Migration Hub import requests using the console, AWS CLI, or one of the AWS SDKs.
Console Tracking

From the **Imports** dashboard in the Migration Hub console, you'll find the following elements.

- **Name** – The name of the import request.
- **Import ID** – The unique ID of the import request.
- **Import time** – The date and time that the import request was created.
- **Import status** – The status for the import request. This can be one of the following values:
  - **Importing** – This data file is currently being imported.
  - **Imported** – The entire data file was successfully imported.
  - **Imported with errors** – One or more of the records in the data file failed to import. To resolve your failed records, choose **Download failed records** for your import task and resolve the errors in the failed entries csv file, and do the import again.
  - **Import Failed** – None of the records in the data file were imported. To resolve your failed records, choose **Download failed records** for your import task and resolve the errors in the failed entries csv file, and do the import again.
- **Imported records** – The number of records in a specific data file that were successfully imported.
- **Failed records** – The number of records in a specific data file that weren't imported.

CLI Tracking

You can track the status of your import tasks with the `aws discovery describe-import-tasks` AWS CLI command.

1. Open a terminal window, and type the following command:

   ```bash
   aws discovery describe-import-tasks
   ```

2. This will return a list of all your import tasks in JSON format, complete with status and other relevant information. Optionally, you can filter results to return a subset of your import tasks.

When tracking your import tasks, you may find that the `serverImportFailure` value returned is greater than zero. When this happens, your import file had one or more entries that couldn't be imported. This can be resolved by downloading your failed records archive, reviewing the files within, and doing another import request with the modified failed-entries.csv file.

After creating your import task, you can perform additional actions to help manage and track your data migration. For example, you can download an archive of failed records for a specific request. For information on using the failed records archive to resolve import issues, see [Troubleshooting failed import records (p. 120)](#).
View, export, and explore discovered data

Both Application Discovery Service Agentless Collector (Agentless Collector) and AWS Discovery Agent (Discovery Agent) provide system performance data based on average and peak utilization. You can use the system performance data that's collected to perform a high-level total cost of ownership (TCO). Discovery Agents collect more detailed data including time series data for system performance information, inbound and outbound network connections, and processes running on the server. You can use this data to understand network dependencies between servers and group the related servers as applications for migration planning.

In this section you'll find instructions on how to view and work with data discovered by Agentless Collector and Discovery Agent from both the console and the AWS CLI.

Topics
- View collected data using the Migration Hub console (p. 62)
- Export collected data (p. 63)
- Data exploration in Amazon Athena (p. 65)

View collected data using the Migration Hub console

For both the Application Discovery Service Agentless Collector (Agentless Collector) and AWS Discovery Agent (Discovery Agent), after the data collection process starts, you can use the console to view their collected data about your servers and VMs. Data appears in the console approximately 15 minutes after data collection starts. You can also view this data in CSV format by exporting the collected data by making API calls using the AWS CLI. Exporting collected data is covered in the next section Export collected data (p. 63).

To view collected data about discovered servers

1. In the console's navigation pane, choose Servers. The discovered servers appear in the servers list.
2. For details comprised of the collected data, choose the server name link in the Server info column. Doing so displays a screen that describes detail information such as system information, performance metrics, and more.

To learn more about using the console to view, sort, and tag servers discovered by your Agentless Collectors or Discovery Agents, see AWS Application Discovery Service Console Walkthroughs (p. 74).

The Agentless Collector database and analytics data collection module uploads the collected data to the Amazon S3 bucket. You can view the data from this bucket in the AWS DMS console.

To view collected data about discovered database and analytics servers

1. Sign in to the AWS Management Console and open the AWS DMS console at https://console.aws.amazon.com/dms/v2/.
2. Choose Inventory under Discover. The Inventory page opens and displays a list of discovered database and analytics servers.
Matching logic for discovered servers and applications

AWS Application Discovery Service (Application Discovery Service) has built-in matching logic that identifies when servers that it discovers match existing entries. When this logic finds a match, it updates the information for the already-existing discovered server with new values.

This matching logic handles duplicate servers from multiple sources including AWS Migration Hub (Migration Hub) import, Application Discovery Service Agentless Collector (Agentless Collector), AWS Application Discovery Agent (Discovery Agent), and other migration tools. For more information about Migration Hub import, see Migration Hub Import.

When server discovery occurs, each entry is cross-checked with previously imported records to ensure that the imported server does not already exist. If no match is found, a new record is created and a new unique server identifier is assigned. If a match is found, then a new entry is still created, but it's assigned the same unique server identifier as the existing server. When viewing this server in the Migration Hub console, you only find one unique entry for the server.

Server attributes associated with this entry are merged to show attribute values from a previously available record as well as the newly imported record. If there is more than one value for a given server attribute from multiple sources, e.g., two different values within for Total RAM associated with a given server discovered using import and also by the Discovery Agent, then the value that was most recently updated is shown in the matched record for the server.

Matching fields

The following fields are used to match servers when discovery tools are used.

- **ExternalId** – This is the primary field used to match servers. If the value in this field is identical to another ExternalId in another entry, then Application Discovery Service matches the two entries, regardless of whether the other fields match or not.
- **IPAddress**
- **HostName**
- **MacAddress**
- **VMware.MoRefId** and **VMware.vCenterId** – Both of these values must be identical to the respective fields in another entry for Application Discovery Service to perform a match.

Export collected data

For both the Application Discovery Service Agentless Collector (Agentless Collector) and AWS Application Discovery Agent (Discovery Agent), after the data collection process starts, you can export their collected data about your servers and VMs. This data can be exported either by interacting with the console or by making API calls through the AWS CLI, depending on which discovery tool you used to collect data.

Instructions are provided below for both ways by expanding your method of choice:

**Export the data that's collected for all servers using the AWS CLI**

The data that's collected from all the agentless collectors and discovery agents running on your hosts and VMs can be bulk exported using the AWS Command Line Interface (AWS CLI). The AWS CLI must be installed in your environment before exporting data.
To install the AWS CLI and export collected data

1. If you have not already done so, install the AWS CLI appropriate to your OS type (Windows or Mac/Linux). For installation instructions, see the AWS Command Line Interface User Guide.

2. Open the Command prompt (Windows) or Terminal (MAC/Linux).
   a. Type `aws configure` and press Enter.
   b. Enter your AWS Access Key ID and AWS Secret Access Key.
   c. Enter `us-west-2` for the Default Region Name.
   d. Enter `text` for Default Output Format.

3. Type the following command to generate an export ID:

```
aws discovery start-export-task
```

4. Using the export ID generated in the previous step, type the following command to generate an S3 URL as a value for the parameter "configurationsDownloadUrl":

```
aws discovery describe-export-tasks --export-ids <export ID>
```

5. Copy the URL generated in the previous step and paste it in a browser to download the zip file with collected data of the discovered servers.

Export agent collected data using the console

Exporting agent collected data from the console is limited to one agent, when you are on the detail page for a specific server. On the detail page, you can find the server's export jobs listed at the bottom of the screen, underneath Exports. If no export jobs exist, the table is empty. You can run up to five exports of server data at a time.

To export collected data about a discovered server

1. In the navigation pane, choose Servers.
2. In the Server info column, choose the link for the server that you want to export data for.
3. In the Exports section at the bottom of the screen, choose Export server details.
4. For Export server details, fill in Start date and Time.
   
   **Note**
   The start time can't be more than 72 hours prior from the current time.

5. Choose Export to start the job. The initial status is In-progress; to update the status, click the refresh icon for the Exports section.
6. When the export job is complete, choose Download and save the .zip file.
7. Unzip the saved file. A set of .csv files contains the export data.
   
   You can open the .csv files in Microsoft Excel and review the exported server data.
   
   Among the files, you can find a JSON file containing data about the export task and its results.

   **Note**
   For information on generating and exporting Amazon Elastic Compute Cloud (Amazon EC2) instance recommendations in the AWS Migration Hub console, see Amazon EC2 instance recommendations in the AWS Migration Hub User Guide.
Data exploration in Amazon Athena

Data exploration in Amazon Athena allows you to analyze the data that's collected from all the discovered on-premises servers by Discovery Agents in one place. Once data exploration in Amazon Athena is enabled from the Migration Hub console (or by using the StartContinuousExport API) and the data collection for agents is turned on, data that's collected by agents is automatically get stored in your S3 bucket at regular intervals.

You can then visit Amazon Athena to run pre-defined queries to analyze the time-series system performance for each server, the type of processes that are running on each server and the network dependencies between different servers. In addition, you can write your own custom queries using Amazon Athena, upload additional existing data sources such as configuration management database (CMDB) exports, and associate the discovered servers with the actual business applications. You can also integrate the Athena database with Amazon QuickSight to visualize the query outputs and perform additional analysis.

Steps

1. Enabling data exploration in Amazon Athena (p. 65)
2. Working with data exploration in Amazon Athena (p. 66)

Enabling data exploration in Amazon Athena

Data exploration in Amazon Athena is enabled by turning on Continuous Export using the Migration Hub console or an API call from the AWS CLI. You must turn on data exploration before you can see and start exploring your discovered data in Amazon Athena.

When you turn on Continuous Export the service-linked role AWSServiceRoleForApplicationDiscoveryServiceContinuousExport is automatically used by your account. For more information about this service-linked role, see Service-Linked Role Permissions for Application Discovery Service (p. 108).

The following instructions show how to enable data exploration in Amazon Athena by using the console and the AWS CLI.

Enable with the console

Data exploration in Amazon Athena is enabled by Continuous Export implicitly being turned on when you choose "Start data collection", or click the toggle labeled, "Data exploration in Amazon Athena" on the Data Collectors page of the Migration Hub console.

To enable data exploration in Amazon Athena from the console

1. In the navigation pane, choose Data Collectors.
2. Choose the Agents tab.
3. Choose Start data collection, or if you already have data collection turned on, click the Data exploration in Amazon Athena toggle.
4. In the dialog box generated from the previous step, click the checkbox agreeing to associated costs and choose Continue or Enable.

Note
Your agents are now running in "continuous export" mode which will enable you to see and work with your discovered data in Amazon Athena. The first time this is enable it may take up to 30 minutes for your data to appear in Amazon Athena.
Enable with the AWS CLI

Data exploration in Amazon Athena is enabled by Continuous Export explicitly being turned on through an API call from the AWS CLI. To do this, the AWS CLI must first be installed in your environment.

To install the AWS CLI and enable data exploration in Amazon Athena

1. Install the AWS CLI for your operating system (Linux, macOS, or Windows). See the AWS Command Line Interface User Guide for instructions.
2. Open the Command prompt (Windows) or Terminal (Linux or macOS).
   a. Type `aws configure` and press Enter.
   b. Enter your AWS Access Key Id and AWS Secret Access Key.
   c. Enter `us-west-2` for the Default Region Name.
   d. Enter `text` for Default Output Format.
3. Type the following command:

   ```bash
   aws discovery start-continuous-export
   ```

   **Note**
   Your agents are now running in "continuous export" mode which will enable you to see and work with your discovered data in Amazon Athena. The first time this is enable it may take up to 30 minutes for your data to appear in Amazon Athena.

Working with data exploration in Amazon Athena

After you enable data exploration in Amazon Athena, you can begin exploring and working with detailed current data that was discovered by your agents by querying the data directly in Athena. You can use the data to generate spreadsheets, run a cost analysis, port the query to a visualization program to diagram network dependencies, and more.

The topics in this section describe the ways that you can work with your data in Athena to assess and plan for migrating your local environment to AWS.

**Topics**
- Exploring data directly in Amazon Athena (p. 66)
- Visualizing Amazon Athena data (p. 67)
- Predefined queries to use in Athena (p. 67)

Exploring data directly in Amazon Athena

The following instructions explain how to explore your agent data directly in the Athena console. If you don't have any data in Athena or have not enabled data exploration in Amazon Athena, you will be prompted by a dialog box to enable data exploration in Amazon Athena, as explained in Enabling data exploration in Amazon Athena (p. 65).

**To explore agent-discovered data directly in Athena**

1. In the AWS Migration Hub console, choose Servers in the navigation pane.
2. To open the Amazon Athena console, choose Explore data in Amazon Athena.
3. On the Query Editor page, in the navigation pane under Database, make sure that application_discovery_service_database is selected.

   Note
   Under Tables the following tables represent the datasets grouped by the agents.
   • os_info_agent
   • network_interface_agent
   • sys_performance_agent
   • processes_agent
   • inbound_connection_agent
   • outbound_connection_agent
   • id_mapping_agent

4. Query the data in the Amazon Athena console by writing and running SQL queries in the Athena Query Editor. For example, you can use the following query to see all of the discovered server IP addresses.

   SELECT * FROM network_interface_agent;

   For more example queries, see Predefined queries to use in Athena (p. 67).

Visualizing Amazon Athena data

To visualize your data, a query can be ported to a visualization program such as Amazon QuickSight or other open-source visualization tools such as Cytoscape, yEd, or Gelphi. Use these tools to render network diagrams, summary charts, and other graphical representations. When this method is used, you connect to Athena through the visualization program so that it can access your collected data as a source to produce the visualization.

To visualize your Amazon Athena data using Amazon QuickSight

1. Sign in to Amazon QuickSight.
2. Choose Connect to another data source or upload a file.
4. Enter a name in the Data source name field.
5. Choose Create data source.
6. Select the Agents-servers-os table in the Choose your table dialog box and choose Select.
7. In the Finish dataset creation dialog box, select Import to SPICE for quicker analytics, and choose Visualize.

   Your visualization is rendered.

Predefined queries to use in Athena

This section contains a set of predefined queries that perform typical use cases, such as TCO analysis and network visualization. You can use these queries as is or modify them to suit your needs.

To use a predefined query

1. In the AWS Migration Hub console, choose Servers in the navigation pane.
2. To open the Amazon Athena console, choose Explore data in Amazon Athena.
3. On the **Query Editor** page, in the navigation pane under **Database**, make sure that **application_discovery_service_database** is selected.

4. Choose the plus (+) sign in the Query Editor to create a tab for a new query.

5. Copy one of the queries from **Predefined queries** (p. 68).

6. Paste the query into the query pane of the new query tab you just created.

7. Choose **Run Query**.

**Predefined queries**

Choose a title to see information about the query.

**Obtain IP addresses and hostnames for servers**

This view helper function retrieves IP addresses and hostnames for a given server. You can use this view in other queries. For information about how to create a view, see [CREATE VIEW](#) in the **Amazon Athena User Guide**.

```sql
CREATE OR REPLACE VIEW hostname_ip_helper AS
SELECT DISTINCT
  "os"."host_name",
  "nic"."agent_id",
  "nic"."ip_address"
FROM
  os_info_agent os,
  network_interface_agent nic
WHERE ("os"."agent_id" = "nic"."agent_id")
;
```

**Identify servers with or without agents**

This query can help you perform data validation. If you've deployed agents on a number of servers in your network, you can use this query to understand if there are other servers in your network without agents deployed on them. In this query, we look into the inbound and outbound network traffic, and filter the traffic for private IP addresses only. That is, IP addresses starting with 192, 10, or 172.

```sql
SELECT DISTINCT "destination_ip" "IP Address",
  (CASE
    WHEN ( (SELECT "count"(*)
      FROM network_interface_agent
      WHERE ("ip_address" = "destination_ip") ) = 0 ) THEN 'no'
    WHEN ( (SELECT "count"(*)
      FROM network_interface_agent
      WHERE ("ip_address" = "destination_ip") ) > 0 ) THEN 'yes' END) "agent_running"
FROM outbound_connection_agent
WHERE (("destination_ip" LIKE '192.%')
  OR ("destination_ip" LIKE '10.%'))
  OR ("destination_ip" LIKE '172.%'))
UNION
SELECT DISTINCT "source_ip" "IP ADDRESS",
  (CASE
    WHEN ( (SELECT "count"(*)
      FROM network_interface_agent
      WHERE ("ip_address" = "source_ip") ) = 0 ) THEN 'no'
    WHEN ( (SELECT "count"(*)
      FROM network_interface_agent
      WHERE ("ip_address" = "source_ip") ) > 0 ) THEN 'yes' END) "agent_running"
FROM outbound_connection_agent
WHERE ("source_ip" LIKE '192.%')
  OR ("source_ip" LIKE '10.%'))
  OR ("source_ip" LIKE '172.%'))
```

68
Analyze system performance data for servers with agents

You can use this query to analyze system performance and utilization pattern data for your on-premises servers that have agents installed on them. The query combines the `system_performance_agent` table with the `os_info_agent` table to identify the hostname for each server. This query returns the time series utilization data (in 15 minute intervals) for all the servers where agents are running.

```
SELECT "OS"."os_name" "OS Name",
       "OS"."os_version" "OS Version",
       "OS"."host_name" "Host Name",
       "SP"."agent_id",
       "SP"."total_num_cores" "Number of Cores",
       "SP"."total_num_cpus" "Number of CPU",
       "SP"."total_cpu_usage_pct" "CPU Percentage",
       "SP"."total_disk_size_in_gb" "Total Storage (GB)",
       "SP"."total_disk_free_size_in_gb" "Free Storage (GB)",
       ("SP"."total_disk_size_in_gb" - "SP"."total_disk_free_size_in_gb") "Used Storage",
       "SP"."total_ram_in_mb" "Total RAM (MB)",
       ("SP"."total_ram_in_mb" - "SP"."free_ram_in_mb") "Used RAM (MB)",
       "SP"."free_ram_in_mb" "Free RAM (MB)",
       "SP"."total_disk_read_ops_per_sec" "Disk Read IOPS",
       "SP"."total_disk_bytes_written_per_sec_in_kbps" "Disk Write IOPS",
       "SP"."total_network_bytes_read_per_sec_in_kbps" "Network Reads (kbps)",
       "SP"."total_network_bytes_written_per_sec_in_kbps" "Network Write (kbps)"
FROM "sys_performance_agent" "SP" , "OS_INFO_agent" "OS"
WHERE ("SP"."agent_id" = "OS"."agent_id") limit 10;
```

Track outbound communication between servers based on port number and process details

This query gets the details on the outbound traffic for each service, along with the port number and process details.

Before running the query, if you have not already done so, you must create the `iana_service_ports_import` table that contains the IANA port registry database downloaded from IANA. For information about how to create this table, see Creating the IANA port registry import table (p. 72).

After the `iana_service_ports_import` table is created, create two view helper functions for tracking outbound traffic. For information about how to create a view, see CREATE VIEW in the Amazon Athena User Guide.

**To create outbound tracking helper functions**

2. Create the `valid_outbound_ips_helper` view, using the following helper function that lists all distinct outbound destination IP addresses.

   ```sql
   CREATE OR REPLACE VIEW valid_outbound_ips_helper AS
   SELECT DISTINCT "destination_ip"
   FROM outbound_connection_agent;
   ```

3. Create the `outbound_query_helper` view, using the following helper function that determines the frequency of communication for outbound traffic.
CREATE OR REPLACE VIEW outbound_query_helper AS
SELECT "agent_id", "source_ip", "destination_ip", "destination_port", "agent_assigned_process_id", "count"(*) "frequency"
FROM outbound_connection_agent
WHERE ("ip_version" = 'IPv4')
    AND ("destination_ip" IN (SELECT *
                                  FROM valid_outbound_ips_helper))
GROUP BY "agent_id", "source_ip", "destination_ip", "destination_port", "agent_assigned_process_id";

4. After you create the iana_service_ports_import table and your two helper functions, you can run the following query to get the details on the outbound traffic for each service, along with the port number and process details.

```
SELECT hip1.host_name "Source Host Name",
       outbound_connections_results0.source_ip "Source IP Address",
       hip2.host_name "Destination Host Name",
       outbound_connections_results0.destination_ip "Destination IP Address",
       outbound_connections_results0.frequency "Connection Frequency",
       outbound_connections_results0.destination_port "Destination Communication Port",
       outbound_connections_results0.servicename "Process Service Name",
       outbound_connections_results0.description "Process Service Description"
FROM (SELECT DISTINCT o.source_ip,
              o.destination_ip,
              o.frequency,
              o.destination_port,
              ianap.servicename,
              ianap.description
       FROM outbound_query_helper o, iana_service_ports_import ianap
       WHERE o.destination_port = TRY_CAST(ianap.portnumber AS integer)) AS
       outbound_connections_results0
LEFT OUTER JOIN hostname_ip_helper hip1
ON outbound_connections_results0.source_ip = hip1.ip_address
LEFT OUTER JOIN hostname_ip_helper hip2
ON outbound_connections_results0.destination_ip = hip2.ip_address
```

Track inbound communication between servers based on port number and process details

This query gets information about inbound traffic for each service, along with the port number and process details.

Before running this query, if you have not already done so, you must create the iana_service_ports_import table that contains the IANA port registry database downloaded from IANA. For information about how to create this table, see Creating the IANA port registry import table (p. 72).

After the iana_service_ports_import table is created, create two view helper functions for tracking inbound traffic. For information about how to create a view, see CREATE VIEW in the Amazon Athena User Guide.

To create import tracking helper functions

2. Create the `valid_inbound_ips_helper` view, using the following helper function that lists all distinct inbound source IP addresses.

```sql
CREATE OR REPLACE VIEW valid_inbound_ips_helper AS
SELECT DISTINCT "source_ip"
FROM inbound_connection_agent;
```

3. Create the `inbound_query_helper` view, using the following helper function that determines the frequency of communication for inbound traffic.

```sql
CREATE OR REPLACE VIEW inbound_query_helper AS
SELECT "agent_id" ,
"source_ip" ,
"destination_ip" ,
"destination_port" ,
"agent_assigned_process_id" ,
"count"(*) "frequency"
FROM inbound_connection_agent
WHERE (("ip_version" = 'IPv4')
AND ("source_ip" IN
(SELECT *
FROM valid_inbound_ips_helper )))
GROUP BY  "agent_id", "source_ip", "destination_ip", "destination_port",
"agent_assigned_process_id";
```

4. After you create the `iana_service_ports_import` table and your two helper functions, you can run the following query to get the details on the inbound traffic for each service, along with the port number and process details.

```sql
SELECT hip1.host_name "Source Host Name",
inbound_connections_results0.source_ip "Source IP Address",
hip2.host_name "Destination Host Name",
inbound_connections_results0.destination_ip "Destination IP Address",
inbound_connections_results0.frequency "Connection Frequency",
inbound_connections_results0.destination_port "Destination Communication Port",
inbound_connections_results0.servicename "Process Service Name",
inbound_connections_results0.description "Process Service Description"
FROM
(SELECT DISTINCT i.source_ip,
i.destination_ip,
i.frequency,
i.destination_port,
ianap.servicename,
ianap.description
FROM inbound_query_helper i, iana_service_ports_import ianap
WHERE i.destination_port = TRY_CAST(ianap.portnumber AS integer)) AS
inbound_connections_results0 LEFT OUTER
JOIN hostname_ip_helper hip1
ON inbound_connections_results0.source_ip = hip1.ip_address LEFT OUTER
JOIN hostname_ip_helper hip2
ON inbound_connections_results0.destination_ip = hip2.ip_address
```

**Identify running software from port number**

This query identifies the running software based on port numbers.

Before running this query, if you have not already done so, you must create the `iana_service_ports_import` table that contains the IANA port registry database downloaded from IANA. For information about how to create this table, see Creating the IANA port registry import table (p. 72).
Run the following query to identify the running software based on port numbers.

```sql
SELECT o.host_name "Host Name",
    ianap.servicename "Service",
    ianap.description "Description",
    con.destination_port,
    con.cnt_dest_port "Destination Port Count"
FROM   (SELECT agent_id,
            destination_ip,
            destination_port,
            Count(destination_port) cnt_dest_port
     FROM   inbound_connection_agent
     GROUP  BY agent_id,
              destination_ip,
              destination_port) con,
(SELECT agent_id,
     host_name,
     Max("timestamp")
     FROM   os_info_agent
     GROUP  BY agent_id,
              host_name) o,
iana_service_ports_import ianap
WHERE  ianap.transportprotocol = 'tcp'
AND con.destination_ip NOT LIKE '172%'
AND con.destination_port = ianap.portnumber
AND con.agent_id = o.agent_id
ORDER BY cnt_dest_port DESC;
```

**Creating the IANA port registry import table**

Some of the predefined queries require a table named `iana_service_ports_import` that contains information downloaded from Internet Assigned Numbers Authority (IANA).

**To create the `iana_service_ports_import` table**

1. Download the IANA port registry database CSV file from [Service Name and Transport Protocol Port Number Registry](https://iana.org) on `iana.org`.
2. Upload the file to Amazon S3. For more information, see [How Do I Upload Files and Folders to an S3 Bucket?](https://docs.aws.amazon.com/AmazonS3/latest/userguide/upload-files.html).
3. Create a new table in Athena named `iana_service_ports_import`. For instructions, see [Create a Table](https://docs.aws.amazon.com/AmazonAthena/latest/ug/athena-create-table.html) in the *Amazon Athena User Guide*. In the following example, you need to replace `my_bucket_name` with the name of the S3 bucket that you uploaded the CSV file to in the previous step.

```sql
CREATE EXTERNAL TABLE IF NOT EXISTS iana_service_ports_import (  
    ServiceName STRING,
    PortNumber INT,
    TransportProtocol STRING,
    Description STRING,
    Assignee STRING,
    Contact STRING,
    RegistrationDate STRING,
    ModificationDate STRING,
    Reference STRING,
    ServiceCode STRING,
    UnauthorizedUseReported STRING,
    AssignmentNotes STRING  
)  
ROW FORMAT SERDE 'org.apache.hadoop.hive.serde2.lazy.LazySimpleSerDe'  
WITH SERDEPROPERTIES (  
    'serialization.format' = ',',  
);```
"quoteChar" = '"',
"field.delim" = ','
)
LOCATION 's3://my_bucket_name/'
TBLPROPERTIES ('has_encrypted_data'='false','skip.header.line.count'='1');
Main Dashboard

To view the main dashboard, choose **Dashboard** from the AWS Migration Hub (Migration Hub) console navigation pane. In the Migration Hub main dashboard, you can view high-level statistics about servers, applications, and data collectors such as Application Discovery Service Agentless Collector (Agentless Collector) and AWS Application Discovery Agent (Discovery Agent).

Main Dashboard

The main dashboard gathers data from the **Discover** and **Migrate** dashboards in a central location. It has four status and information panes and a list of links for quick access. Using the panes, you can see a summary status of your most recently updated applications. You can also get quick access to any of your applications, get an overview of applications in different states, and track the migration progress over time.

To view the main dashboard, choose **Dashboard** from the navigation pane, which is on the left side of the Migration Hub console homepage.

Data collection tools

Application Discovery Service Agentless Collector (Agentless Collector) and AWS Application Discovery Agent (Discovery Agent) are the data collection tools that AWS Application Discovery Service (Application Discovery Service) uses to help you discover your existing infrastructure. The following topics explain how to download and deploy these discovery data collection tools, [Getting started with Agentless Collector](p. 20) and [AWS Application Discovery Agent](p. 6).

These data collection tools store their data in the Application Discovery Service's repository, providing details about each server and the processes running on them. When either of these tools is deployed, you can start, stop, and view the collected data from the AWS Migration Hub (Migration Hub) console.

**Topics**

- [Starting and stopping data collectors](p. 75)
Starting and stopping data collectors

After the AWS Application Discovery Agent (Discovery Agent) is deployed, you can start or stop the data collection process on the **Data Collectors** page of the AWS Migration Hub (Migration Hub) console.

**To start or stop data collection tools**

1. Using your AWS account, sign in to the AWS Management Console and open the Migration Hub console at [https://console.aws.amazon.com/migrationhub/](https://console.aws.amazon.com/migrationhub/).
2. In the Migration Hub console navigation pane under **Discover**, choose **Data collectors**.
3. Choose the **Agents** tab.
4. Select the check box of the collection tool you want to start or stop.
5. Choose **Start data collection** or **Stop data collection**.

Viewing and sorting data collectors

If you deployed many data collectors, you can sort the displayed list of deployed collector’s on the **Data Collectors** page of the console. You sort the list by applying filters in the search bar. You can search and filter on most of the criteria specified in the **Data Collectors** list.

The following table shows the search criteria that you can use for **Agents**, including operators, values, and a definition of the values.

<table>
<thead>
<tr>
<th>Search Criterion</th>
<th>Operator</th>
<th>Value: Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Agent ID</td>
<td>==</td>
<td>Any agent ID selected from the pre-populated list from which a collection tool is installed.</td>
</tr>
<tr>
<td>Hostname</td>
<td>==</td>
<td>For agents, any host name selected from the pre-populated list of hosts where an agent is installed.</td>
</tr>
<tr>
<td></td>
<td>!=</td>
<td></td>
</tr>
<tr>
<td>Collection status</td>
<td>==</td>
<td>Started: Data is being collected and sent to Application Discovery Service</td>
</tr>
<tr>
<td></td>
<td>!=</td>
<td>Start scheduled: Data collection is scheduled to start. Data will be sent to Application Discovery Service on next ping, and status will change to <strong>Started</strong>.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Stopped: Data is not being collected or sent to Application Discovery Service.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Stop scheduled: Data collection is scheduled to stop. Data will stop being sent to Application Discovery Service on next ping.</td>
</tr>
</tbody>
</table>
### Viewing and sorting data collectors

<table>
<thead>
<tr>
<th>Search Criterion</th>
<th>Operator</th>
<th>Value: Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Health</td>
<td>==</td>
<td>Healthy: Data collection isn't turned on. The tool is functioning normally.</td>
</tr>
<tr>
<td></td>
<td>!=</td>
<td>Unhealthy: The tool is in an error state. Data isn't being collected or reported.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Unknown: No connection established in over an hour.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Shutdown: The tool last communicated &quot;shutting down&quot; due to a system, service, or daemon shut down. If a reboot or tool upgrade occurred, status will change to another state at the first reporting cycle.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Running: Data collection is turned on. The tool is functioning normally.</td>
</tr>
<tr>
<td>IP address</td>
<td>==</td>
<td>Any IP address selected from the pre-populated list where a collection tool is installed.</td>
</tr>
<tr>
<td></td>
<td>!=</td>
<td></td>
</tr>
</tbody>
</table>

The following table shows the search criteria that you can use for **Agentless collectors**, including operators, values, and a definition of the values.

<table>
<thead>
<tr>
<th>Search Criterion</th>
<th>Operator</th>
<th>Value: Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>ID</td>
<td>==</td>
<td>Any agentless collector ID selected from the pre-populated list from which a collection tool is installed.</td>
</tr>
<tr>
<td>Hostname</td>
<td>==</td>
<td>For agentless collectors, any host name selected from the pre-populated list of hosts where an agentless collectors is installed.</td>
</tr>
<tr>
<td></td>
<td>!=</td>
<td></td>
</tr>
<tr>
<td>Status</td>
<td>==</td>
<td>Collecting data: Data collection is turned on. The tool is functioning normally.</td>
</tr>
<tr>
<td></td>
<td>!=</td>
<td>Ready to configure— Data collection isn't turned on. The tool is functioning normally.</td>
</tr>
</tbody>
</table>
Viewing and sorting servers

You can view information about the servers discovered by the data collection tools, and you can sort through the servers using filters.

Viewing servers

You can get a general view and a detailed view of the servers discovered by the data collection tools.
To view discovered servers

1. Using your AWS account, sign in to the AWS Management Console and open the Migration Hub console at https://console.aws.amazon.com/migrationhub/.
2. In the Migration Hub console navigation pane under Discover, choose Servers. The discovered servers appear in the servers list.
3. For more detail about a server, choose its server link in the Server info column. Doing so displays a screen that describes the server.

The server's detail screen displays system information and performance metrics. You can also find a button to export network dependencies and processes information. To export detailed server information, see Exporting server data (p. 79).

Sorting servers with search filters

To easily find specific servers, apply search filters to sort through all the servers discovered by the collection tools. You can search and filter on numerous criteria.

To sort servers by applying search filters

1. Using your AWS account, sign in to the AWS Management Console and open the Migration Hub console at https://console.aws.amazon.com/migrationhub/.
2. In the Migration Hub console navigation pane under Discover, choose Servers.
3. Click inside the search bar, and choose a search criterion from the list.
4. Choose an operator from the next list.
5. Type in a case-sensitive value for the search criterion you selected, and press Enter.
6. Multiple filters can be applied by repeating steps 2 - 4.

Tagging servers

To assist migration planning and help stay organized, you can create multiple tags for each server. Tags are user-defined key-value pairs that can store any custom data or metadata about servers. You can tag an individual server or multiple servers in a single operation. AWS Application Discovery Service (Application Discovery Service) tags are similar to AWS tags, but the two types of tag cannot be used interchangeably.

You can add or remove multiple tags for one or more servers from the main Servers page. On a server's detail page, you can add or remove one or more tags for the selected server. You can do any type of tagging task involving multiple servers or tags in a single operation. You can also remove tags.

To add tags to one or more servers

1. Using your AWS account, sign in to the AWS Management Console and open the Migration Hub console at https://console.aws.amazon.com/migrationhub/.
2. In the Migration Hub console navigation pane under Discover, choose Servers.
3. In the Server info column, choose the server link for the server that you want to add tags for. To add tags to more than one server at a time, click inside the check boxes of multiple servers.
4. Choose Add tags, and then choose Add new tag.
5. In the dialog box, type a key in the Key field, and optionally a value in the Value field.

Add more tags by choosing Add new tag and adding more information.
6. Choose Save.

To remove tags from one or more servers

1. Using your AWS account, sign in to the AWS Management Console and open the Migration Hub console at https://console.aws.amazon.com/migrationhub/.
2. In the Migration Hub console navigation pane under Discover, choose Servers.
3. In the Server info column, choose the server link for the server that you want to remove tags from. Select the check boxes of multiple servers to remove tags from more than one server at a time.
4. Choose Remove tags.
5. Select each tag that you want to remove.
6. Choose Confirm.

Exporting server data

To export network dependencies and process information for one server at a time, you can use a server's detail screen. You can find the export jobs for a server in a table located in the Exports section of the server's detail screen. If no export jobs yet exist, the table is empty. You can simultaneously export up to five collections of data.

Note
Exporting server data from the console is only available for data that's collected by an agent running on that server. If you want to bulk export data for all servers where agents have been installed, see Data exploration in Amazon Athena (p. 65).

To export detailed server data

1. Using your AWS account, sign in to the AWS Management Console and open the Migration Hub console at https://console.aws.amazon.com/migrationhub/.
2. In the Migration Hub console navigation pane under Discover, choose Servers.
3. In the Server info column, choose the ID of the server for which you want to export data.
4. In the Exports section at the bottom of the screen, choose Export server details.
5. For Export server details, fill in Start date and Time.

Note
The start time can't be more than 72 hours before the current time.

6. Choose Export to start the job. The initial status is In-progress; to update the status, click the refresh icon for the Exports section.
7. When the export job is complete, choose Download and save the .zip file.
8. Unzip the saved file. A set of .csv files contains the export data, similar to the following:

- <AWS account ID>_destinationProcessConnection.csv
- <AWS account ID>_networkInterface.csv
- <AWS account ID>_osInfo.csv
- <AWS account ID>_process.csv
- <AWS account ID>_sourceProcessConnection.csv
- <AWS account ID>_systemPerformance.csv

You can open the .csv files in Microsoft Excel and review the exported server data.

Among the files, you can find a JSON file containing data about the export task and its results.
Data exploration in Athena

Data exploration in Amazon Athena allows you to analyze the data that's collected from all the discovered on-premises servers by Discovery Agent in one place. Once Data exploration in Amazon Athena is enabled from the Migration Hub console (or by using the StartContinuousExport API) and the data collection for agents is turned on, data that's collected by agents is automatically get stored in your S3 bucket at regular intervals. For more information, see Data exploration in Amazon Athena (p. 65).

Applications

Some of your discovered servers might need to be migrated together to remain functional. In this case, you can logically define and group discovered servers into applications.

As part of the grouping process, you can search, filter, and add tags.

To group servers into a new or existing application

1. Using your AWS account, sign in to the AWS Management Console and open the Migration Hub console at https://console.aws.amazon.com/migrationhub/.
2. In the Migration Hub console navigation pane under Discover, choose Servers.
3. In the servers list, select each server that you want to group into a new or existing application.

   To help choose servers for your group, you can search and filter on any criteria that you specify in the server list. Click inside the search bar and choose an item from the list, choose an operator from the next list, and then type in your criteria.
4. Optional: For each selected server, choose Add tag, type a value for Key, and then optionally type a value for Value.
5. Choose Group as application to create your application, or add to an existing one.
6. In the Group as application dialog box, choose Group as a new application or Add to an existing application.
   a. If you chose Group as a new application, type a name for Application name. Optionally, you can type a description for Application description.
   b. If you chose Add to an existing application, select the name of the application to add to in the list.
7. Choose Save.
Using the Application Discovery Service API to query discovered configuration items

A configuration item is an IT asset that was discovered in your data center by an agent. When you use AWS Application Discovery Service (Application Discovery Service), you use the API to specify filters and query specific configuration items for server, application, process, and connection assets. For information about the API, see Application Discovery Service API Reference.

The tables in the following sections list the available input filters and output sorting options for two Application Discovery Service actions:

- DescribeConfigurations
- ListConfigurations

The filtering and sorting options are organized by the type of asset to which apply (server, application, process, or connection).

Using the DescribeConfigurations Action

The DescribeConfigurations action retrieves attributes for a list of configuration IDs. All the supplied IDs must be for the same asset type (server, application, process, or connection). Output fields are specific to the asset type selected. For example, the output for a server configuration item includes a list of attributes about the server, such as host name, operating system, and number of network cards. For more information about command syntax, see DescribeConfigurations.

The DescribeConfigurations action does not support filtering.

Output fields for DescribeConfigurations

The following tables, organized by asset type, list the supported output fields of the DescribeConfigurations action. The ones marked as mandatory are always present in the output.

**Server assets**

<table>
<thead>
<tr>
<th>Field</th>
<th>Mandatory</th>
</tr>
</thead>
<tbody>
<tr>
<td>server.agentId</td>
<td></td>
</tr>
<tr>
<td>server.applications</td>
<td></td>
</tr>
<tr>
<td>server.applications.hasMoreValues</td>
<td></td>
</tr>
<tr>
<td>server.configurationId</td>
<td></td>
</tr>
<tr>
<td>server.cpuType</td>
<td></td>
</tr>
<tr>
<td>server.hostName</td>
<td></td>
</tr>
<tr>
<td>server.hypervisor</td>
<td></td>
</tr>
</tbody>
</table>
### Field | Mandatory
--- | ---
server.networkInterfaceInfo | 
server.networkInterfaceInfo.hasMoreValues | 
server.osName | 
server.osVersion | 
server.tags | 
server.tags.hasMoreValues | 
server.timeOfCreation | x
server.type | 
server.performance.avgCpuUsagePct | 
server.performance.avgDiskReadIOPS | 
server.performance.avgDiskReadsPerSecondInKB | 
server.performance.avgDiskWriteIOPS | 
server.performance.avgDiskWritesPerSecondInKB | 
server.performance.avgFreeRAMInKB | 
server.performance.avgNetworkReadsPerSecondInKB | 
server.performance.avgNetworkWritesPerSecondInKB | 
server.performance.maxCpuUsagePct | 
server.performance.maxDiskReadIOPS | 
server.performance.maxDiskReadsPerSecondInKB | 
server.performance.maxDiskWriteIOPS | 
server.performance.maxDiskWritesPerSecondInKB | 
server.performance.maxNetworkReadsPerSecondInKB | 
server.performance.maxNetworkWritesPerSecondInKB | 
server.performance.minFreeRAMInKB | 
server.performance.numCores | 
server.performance.numCpus | 
server.performance.numDisks | 
server.performance.numNetworkCards | 
server.performance.totalRAMInKB | 

**Process assets**
Using the ListConfigurationsAction

The ListConfigurations action retrieves a list of configuration items according to the criteria that you specify in a filter. For more information about command syntax, see ListConfigurations.

Output fields for ListConfigurations

The following tables, organized by asset type, list the supported output fields of the ListConfigurations action. The ones marked as mandatory are always present in the output.

### Server assets

<table>
<thead>
<tr>
<th>Field</th>
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</tr>
</thead>
<tbody>
<tr>
<td>server.configurationId</td>
<td>x</td>
</tr>
<tr>
<td>server.agentId</td>
<td></td>
</tr>
<tr>
<td>server.hostName</td>
<td></td>
</tr>
<tr>
<td>server.osName</td>
<td></td>
</tr>
<tr>
<td>server.osVersion</td>
<td></td>
</tr>
<tr>
<td>server.timeOfCreation</td>
<td>x</td>
</tr>
<tr>
<td>server.type</td>
<td></td>
</tr>
</tbody>
</table>
Process assets

<table>
<thead>
<tr>
<th>Field</th>
<th>Mandatory</th>
</tr>
</thead>
<tbody>
<tr>
<td>process.commandLine</td>
<td></td>
</tr>
<tr>
<td>process.configurationId</td>
<td>x</td>
</tr>
<tr>
<td>process.name</td>
<td></td>
</tr>
<tr>
<td>process.path</td>
<td></td>
</tr>
<tr>
<td>process.timeOfCreation</td>
<td>x</td>
</tr>
<tr>
<td>server.agentId</td>
<td></td>
</tr>
<tr>
<td>server.configurationId</td>
<td>x</td>
</tr>
</tbody>
</table>

Application assets

<table>
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<tr>
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</thead>
<tbody>
<tr>
<td>application.configurationId</td>
<td>x</td>
</tr>
<tr>
<td>application.description</td>
<td></td>
</tr>
<tr>
<td>application.name</td>
<td>x</td>
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<tr>
<td>application.serverCount</td>
<td>x</td>
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<td>application.timeOfCreation</td>
<td>x</td>
</tr>
<tr>
<td>application.lastModifiedTime</td>
<td>x</td>
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</tbody>
</table>

Connection assets

<table>
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</thead>
<tbody>
<tr>
<td>connection.destinationIp</td>
<td>x</td>
</tr>
<tr>
<td>connection.destinationPort</td>
<td>x</td>
</tr>
<tr>
<td>connection.ipVersion</td>
<td>x</td>
</tr>
<tr>
<td>connection.latestTimestamp</td>
<td>x</td>
</tr>
<tr>
<td>connection.occurrence</td>
<td>x</td>
</tr>
<tr>
<td>connection.sourceIp</td>
<td>x</td>
</tr>
<tr>
<td>connection.transportProtocol</td>
<td></td>
</tr>
<tr>
<td>destinationProcess.configurationId</td>
<td></td>
</tr>
<tr>
<td>destinationProcess.name</td>
<td></td>
</tr>
<tr>
<td>destinationServer.configurationId</td>
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</tr>
</tbody>
</table>

## Using the ListConfigurations Action

<table>
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<tr>
<td>sourceProcess.configurationId</td>
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</tr>
<tr>
<td>sourceProcess.name</td>
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</tr>
<tr>
<td>sourceServer.configurationId</td>
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</tr>
<tr>
<td>sourceServer.hostName</td>
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</tr>
</tbody>
</table>

### Supported filters for ListConfigurations

The following tables, organized by asset type, list the supported filters for the ListConfigurations action. Filters and values are in a key/value relationship defined by one of the supported logical conditions. You can sort the output of the indicated filters.

**Server assets**

<table>
<thead>
<tr>
<th>Filter</th>
<th>Supported conditions</th>
<th>Supported values</th>
<th>Supported sorting</th>
</tr>
</thead>
<tbody>
<tr>
<td>server.configurationId</td>
<td>• EQUALS</td>
<td>• Any valid server configuration ID</td>
<td>None</td>
</tr>
<tr>
<td></td>
<td>• NOT_EQUALS</td>
<td></td>
<td></td>
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<tr>
<td></td>
<td>• EQ</td>
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<td></td>
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<td></td>
<td>• NE</td>
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<td></td>
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<tr>
<td>server.hostName</td>
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<td>• NOT_CONTAINS</td>
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<td></td>
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<tr>
<td>server.osName</td>
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<td>• ASC</td>
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<td>• NOT_EQUALS</td>
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<td>• NOT_CONTAINS</td>
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<tr>
<td>server.agentId</td>
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<td>• String</td>
<td>None</td>
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<td>• NOT_EQUALS</td>
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<td>Filter</td>
<td>Supported conditions</td>
<td>Supported values</td>
<td>Supported sorting</td>
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<tr>
<td>------------------------</td>
<td>----------------------</td>
<td>------------------</td>
<td>-------------------</td>
</tr>
</tbody>
</table>
| server.connectorId     | • EQUALS
• NOT_EQUALS
• EQ
• NE | • String | None |
| server.type            | • EQUALS
• NOT_EQUALS
• EQ
• NE | String with one of the following values:
• EC2
• OTHER
• VMWARE_VM
• VMWARE_HOST
• VMWARE_VM_TEMPLATE | None |
| server.vmWareInfo.morefId | • EQUALS
• NOT_EQUALS
• EQ
• NE
• CONTAINS
• NOT_CONTAINS | • String | None |
| server.vmWareInfo.vcenterId | • EQUALS
• NOT_EQUALS
• EQ
• NE
• CONTAINS
• NOT_CONTAINS | • String | None |
| server.vmWareInfo.hostId | • EQUALS
• NOT_EQUALS
• EQ
• NE
• CONTAINS
• NOT_CONTAINS | • String | None |
| server.networkInterfaceInfo.portGroupId | • EQUALS
• NOT_EQUALS
• EQ
• NE
• CONTAINS
• NOT_CONTAINS | • String | None |
| server.networkInterfaceInfo.portGroupName | • EQUALS
• NOT_EQUALS
• EQ
• NE
• CONTAINS
• NOT_CONTAINS | • String | None |
<table>
<thead>
<tr>
<th>Filter</th>
<th>Supported conditions</th>
<th>Supported values</th>
<th>Supported sorting</th>
</tr>
</thead>
</table>
| server.networkInterfaceInfo.virtualSwitchName | • EQUALS  
• NOT_EQUAL  
• EQ  
• NE  
• CONTAINS  
• NOT_CONTAINS | String | None |
| server.networkInterfaceInfo.ipAddress | • EQUALS  
• NOT_EQUAL  
• EQ  
• NE  
• CONTAINS  
• NOT_CONTAINS | String | None |
| server.networkInterfaceInfo.macAddress | • EQUALS  
• NOT_EQUAL  
• EQ  
• NE  
• CONTAINS  
• NOT_CONTAINS | String | None |
| server.performance.avgCpuUsagePct | • GE  
• LE  
• GT  
• LT | Percentage | None |
| server.performance.totalDiskFreeSizeInKB | • GE  
• LE  
• GT  
• LT | Double | None |
| server.performance.avgFreeRAMInKB | • GE  
• LE  
• GT  
• LT | Double | None |
| server.tag.value | • EQUALS  
• NOT_EQUAL  
• EQ  
• NE  
• CONTAINS  
• NOT_CONTAINS | String | None |
<table>
<thead>
<tr>
<th>Filter</th>
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<th>Supported values</th>
<th>Supported sorting</th>
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</thead>
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<td>• NOT_CONTAINS</td>
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</tbody>
</table>

**Application assets**
### Using the ListConfigurations Action

#### Filters

<table>
<thead>
<tr>
<th>Filter</th>
<th>Supported conditions</th>
<th>Supported values</th>
<th>Supported sorting</th>
</tr>
</thead>
</table>
| application.configurationId | • EQUALS  
                          • NOT_EQUALS  
                          • EQ  
                          • NE | • ApplicationId  | None             |
| application.name | • EQUALS  
                          • NOT_EQUALS  
                          • EQ  
                          • NE  
                          • CONTAINS  
                          • NOT_CONTAINS | • String  | • ASC  
                          • DESC |
| application.description | • EQUALS  
                          • NOT_EQUALS  
                          • EQ  
                          • NE  
                          • CONTAINS  
                          • NOT_CONTAINS | • String  | • ASC  
                          • DESC |
| application.serverCount | Filtering not supported.  
                          Filtering not supported. | | • ASC  
                          • DESC |
| application.timeOfCreation | Filtering not supported.  
                          Filtering not supported. | | • ASC  
                          • DESC |
| application.lastModifiedTime | Filtering not supported.  
                          Filtering not supported. | | • ASC  
                          • DESC |
| server.configurationId | • EQUALS  
                          • NOT_EQUALS  
                          • EQ  
                          • NE | • ServerId  | None             |

#### Process assets

<table>
<thead>
<tr>
<th>Filter</th>
<th>Supported conditions</th>
<th>Supported values</th>
<th>Supported sorting</th>
</tr>
</thead>
</table>
| process.configurationId | • EQUALS  
                          • NOT_EQUALS  
                          • EQ  
                          • NE | • ProcessId  |                  |
<table>
<thead>
<tr>
<th>Filter</th>
<th>Supported conditions</th>
<th>Supported values</th>
<th>Supported sorting</th>
</tr>
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Security in AWS Application Discovery Service

Cloud security at AWS is the highest priority. As an AWS customer, you benefit from a data center and network architecture that are built to meet the requirements of the most security-sensitive organizations.

Security is a shared responsibility between AWS and you. The shared responsibility model describes this as security of the cloud and security in the cloud:

- **Security of the cloud** – AWS is responsible for protecting the infrastructure that runs AWS services in the AWS Cloud. AWS also provides you with services that you can use securely. The effectiveness of our security is regularly tested and verified by third-party auditors as part of the AWS compliance programs.
- **Security in the cloud** – Your responsibility is determined by the AWS service that you use. You are also responsible for other factors including the sensitivity of your data, your organization's requirements, and applicable laws and regulations.

To use the AWS Application Discovery Agent or the Application Discovery Service Agentless Collector you must provide access keys to your AWS account. This information is then stored on your local infrastructure. As part of the shared responsibility model, you are responsible for securing access to your infrastructure.

This documentation will help you understand how to apply the shared responsibility model when using Application Discovery Service. The following topics show you how to configure Application Discovery Service to meet your security and compliance objectives. You'll also learn how to use other AWS services that can help you to monitor and secure your Application Discovery Service resources.

Topics
- Identity and Access Management for AWS Application Discovery Service (p. 93)
- Logging and monitoring in AWS Application Discovery Service (p. 113)

Identity and Access Management for AWS Application Discovery Service

AWS Identity and Access Management (IAM) is an AWS service that helps an administrator securely control access to AWS resources. IAM administrators control who can be authenticated (signed in) and authorized (have permissions) to use Application Discovery Service resources. IAM is an AWS service that you can use with no additional charge.

Topics
- Audience (p. 94)
- Authenticating With Identities (p. 94)
- Managing Access Using Policies (p. 96)
- How AWS Application Discovery Service Works with IAM (p. 97)
- AWS managed policies for AWS Application Discovery Service (p. 99)
- AWS Application Discovery Service Identity-Based Policy Examples (p. 103)
- Using Service-Linked Roles for Application Discovery Service (p. 108)
Audience

How you use AWS Identity and Access Management (IAM) differs, depending on the work that you do in Application Discovery Service.

Service user – If you use the Application Discovery Service service to do your job, then your administrator provides you with the credentials and permissions that you need. As you use more Application Discovery Service features to do your work, you might need additional permissions. Understanding how access is managed can help you request the right permissions from your administrator. If you cannot access a feature in Application Discovery Service, see Troubleshooting AWS Application Discovery Service Identity and Access (p. 113).

Service administrator – If you're in charge of Application Discovery Service resources at your company, you probably have full access to Application Discovery Service. It's your job to determine which Application Discovery Service features and resources your service users should access. You must then submit requests to your IAM administrator to change the permissions of your service users. Review the information on this page to understand the basic concepts of IAM. To learn more about how your company can use IAM with Application Discovery Service, see How AWS Application Discovery Service Works with IAM (p. 97).

IAM administrator – If you're an IAM administrator, you might want to learn details about how you can write policies to manage access to Application Discovery Service. To view example Application Discovery Service identity-based policies that you can use in IAM, see AWS Application Discovery Service Identity-Based Policy Examples (p. 103).

Authenticating With Identities

Authentication is how you sign in to AWS using your identity credentials. You must be authenticated (signed in to AWS) as the AWS account root user, as an IAM user, or by assuming an IAM role.

You can sign in to AWS as a federated identity by using credentials provided through an identity source. AWS IAM Identity Center (IAM Identity Center) users, your company's single sign-on authentication, and your Google or Facebook credentials are examples of federated identities. When you sign in as a federated identity, your administrator previously set up identity federation using IAM roles. When you access AWS by using federation, you are indirectly assuming a role.

Depending on the type of user you are, you can sign in to the AWS Management Console or the AWS access portal. For more information about signing in to AWS, see How to sign in to your AWS account in the AWS Sign-In User Guide.

If you access AWS programmatically, AWS provides a software development kit (SDK) and a command line interface (CLI) to cryptographically sign your requests by using your credentials. If you don't use AWS tools, you must sign requests yourself. For more information about using the recommended method to sign requests yourself, see Signing AWS API requests in the IAM User Guide.

Regardless of the authentication method that you use, you might be required to provide additional security information. For example, AWS recommends that you use multi-factor authentication (MFA) to increase the security of your account. To learn more, see Multi-factor authentication in the AWS IAM Identity Center User Guide and Using multi-factor authentication (MFA) in AWS in the IAM User Guide.

AWS account root user

When you create an AWS account, you begin with one sign-in identity that has complete access to all AWS services and resources in the account. This identity is called the AWS account root user and is accessed by signing in with the email address and password that you used to create the account. We strongly recommend that you don't use the root user for your everyday tasks. Safeguard your root user
credentials and use them to perform the tasks that only the root user can perform. For the complete list of tasks that require you to sign in as the root user, see Tasks that require root user credentials in the IAM User Guide.

### IAM Users and Groups

An **IAM user** is an identity within your AWS account that has specific permissions for a single person or application. Where possible, we recommend relying on temporary credentials instead of creating IAM users who have long-term credentials such as passwords and access keys. However, if you have specific use cases that require long-term credentials with IAM users, we recommend that you rotate access keys. For more information, see Rotate access keys regularly for use cases that require long-term credentials in the IAM User Guide.

An **IAM group** is an identity that specifies a collection of IAM users. You can't sign in as a group. You can use groups to specify permissions for multiple users at a time. Groups make permissions easier to manage for large sets of users. For example, you could have a group named *IAMAdmins* and give that group permissions to administer IAM resources.

Users are different from roles. A user is uniquely associated with one person or application, but a role is intended to be assumable by anyone who needs it. Users have permanent long-term credentials, but roles provide temporary credentials. To learn more, see When to create an IAM user (instead of a role) in the IAM User Guide.

### IAM Roles

An **IAM role** is an identity within your AWS account that has specific permissions. It is similar to an IAM user, but is not associated with a specific person. You can temporarily assume an IAM role in the AWS Management Console by switching roles. You can assume a role by calling an AWS CLI or AWS API operation or by using a custom URL. For more information about methods for using roles, see Using IAM roles in the IAM User Guide.

IAM roles with temporary credentials are useful in the following situations:

- **Federated user access** – To assign permissions to a federated identity, you create a role and define permissions for the role. When a federated identity authenticates, the identity is associated with the role and is granted the permissions that are defined by the role. For information about roles for federation, see Creating a role for a third-party Identity Provider in the IAM User Guide. If you use IAM Identity Center, you configure a permission set. To control what your identities can access after they authenticate, IAM Identity Center correlates the permission set to a role in IAM. For information about permissions sets, see Permission sets in the AWS IAM Identity Center User Guide.

- **Temporary IAM user permissions** – An IAM user or role can assume an IAM role to temporarily take on different permissions for a specific task.

- **Cross-account access** – You can use an IAM role to allow someone (a trusted principal) in a different account to access resources in your account. Roles are the primary way to grant cross-account access. However, with some AWS services, you can attach a policy directly to a resource (instead of using a role as a proxy). To learn the difference between roles and resource-based policies for cross-account access, see How IAM roles differ from resource-based policies in the IAM User Guide.

- **Cross-service access** – Some AWS services use features in other AWS services. For example, when you make a call in a service, it's common for that service to run applications in Amazon EC2 or store objects in Amazon S3. A service might do this using the calling principal's permissions, using a service role, or using a service-linked role.

- **Principal permissions** – When you use an IAM user or role to perform actions in AWS, you are considered a principal. Policies grant permissions to a principal. When you use some services, you might perform an action that then triggers another action in a different service. In this case, you must have permissions to perform both actions. To see whether an action requires additional dependent actions in a policy, see Actions, Resources, and Condition Keys for AWS Application Discovery Service in the Service Authorization Reference.
• **Service role** – A service role is an IAM role that a service assumes to perform actions on your behalf. An IAM administrator can create, modify, and delete a service role from within IAM. For more information, see Creating a role to delegate permissions to an AWS service in the IAM User Guide.

• **Service-linked role** – A service-linked role is a type of service role that is linked to an AWS service. The service can assume the role to perform an action on your behalf. Service-linked roles appear in your AWS account and are owned by the service. An IAM administrator can view, but not edit the permissions for service-linked roles.

• **Applications running on Amazon EC2** – You can use an IAM role to manage temporary credentials for applications that are running on an EC2 instance and making AWS CLI or AWS API requests. This is preferable to storing access keys within the EC2 instance. To assign an AWS role to an EC2 instance and make it available to all of its applications, you create an instance profile that is attached to the instance. An instance profile contains the role and enables programs that are running on the EC2 instance to get temporary credentials. For more information, see Using an IAM role to grant permissions to applications running on Amazon EC2 instances in the IAM User Guide.

To learn whether to use IAM roles or IAM users, see When to create an IAM role (instead of a user) in the IAM User Guide.

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**Managing Access Using Policies**

You control access in AWS by creating policies and attaching them to AWS identities or resources. A policy is an object in AWS that, when associated with an identity or resource, defines their permissions. AWS evaluates these policies when a principal (user, root user, or role session) makes a request. Permissions in the policies determine whether the request is allowed or denied. Most policies are stored in AWS as JSON documents. For more information about the structure and contents of JSON policy documents, see Overview of JSON policies in the IAM User Guide.

Administrators can use AWS JSON policies to specify who has access to what. That is, which principal can perform actions on what resources, and under what conditions.

By default, users and roles have no permissions. To grant users permission to perform actions on the resources that they need, an IAM administrator can create IAM policies. The administrator can then add the IAM policies to roles, and users can assume the roles.

IAM policies define permissions for an action regardless of the method that you use to perform the operation. For example, suppose that you have a policy that allows the iam:GetRole action. A user with that policy can get role information from the AWS Management Console, the AWS CLI, or the AWS API.

**Identity-Based Policies**

Identity-based policies are JSON permissions policy documents that you can attach to an identity, such as an IAM user, group of users, or role. These policies control what actions users and roles can perform, on which resources, and under what conditions. To learn how to create an identity-based policy, see Creating IAM policies in the IAM User Guide.

Identity-based policies can be further categorized as inline policies or managed policies. Inline policies are embedded directly into a single user, group, or role. Managed policies are standalone policies that you can attach to multiple users, groups, and roles in your AWS account. Managed policies include AWS managed policies and customer managed policies. To learn how to choose between a managed policy or an inline policy, see Choosing between managed policies and inline policies in the IAM User Guide.

**Resource-Based Policies**

Resource-based policies are JSON policy documents that you attach to a resource. Examples of resource-based policies are IAM role trust policies and Amazon S3 bucket policies. In services that support resource-based policies, service administrators can use them to control access to a specific resource. For the
resource where the policy is attached, the policy defines what actions a specified principal can perform on that resource and under what conditions. You must specify a principal in a resource-based policy. Principals can include accounts, users, roles, federated users, or AWS services.

Resource-based policies are inline policies that are located in that service. You can't use AWS managed policies from IAM in a resource-based policy.

Access Control Lists (ACLs)

Access control lists (ACLs) control which principals (account members, users, or roles) have permissions to access a resource. ACLs are similar to resource-based policies, although they do not use the JSON policy document format.

Amazon S3, AWS WAF, and Amazon VPC are examples of services that support ACLs. To learn more about ACLs, see Access control list (ACL) overview in the Amazon Simple Storage Service Developer Guide.

Other Policy Types

AWS supports additional, less-common policy types. These policy types can set the maximum permissions granted to you by the more common policy types.

- **Permissions boundaries** – A permissions boundary is an advanced feature in which you set the maximum permissions that an identity-based policy can grant to an IAM entity (IAM user or role). You can set a permissions boundary for an entity. The resulting permissions are the intersection of an entity’s identity-based policies and its permissions boundaries. Resource-based policies that specify the user or role in the Principal field are not limited by the permissions boundary. An explicit deny in any of these policies overrides the allow. For more information about permissions boundaries, see Permissions boundaries for IAM entities in the IAM User Guide.

- **Service control policies (SCPs)** – SCPs are JSON policies that specify the maximum permissions for an organization or organizational unit (OU) in AWS Organizations. AWS Organizations is a service for grouping and centrally managing multiple AWS accounts that your business owns. If you enable all features in an organization, then you can apply service control policies (SCPs) to any or all of your accounts. The SCP limits permissions for entities in member accounts, including each AWS account root user. For more information about Organizations and SCPs, see How SCPs work in the AWS Organizations User Guide.

- **Session policies** – Session policies are advanced policies that you pass as a parameter when you programmatically create a temporary session for a role or federated user. The resulting session's permissions are the intersection of the user or role's identity-based policies and the session policies. Permissions can also come from a resource-based policy. An explicit deny in any of these policies overrides the allow. For more information, see Session policies in the IAM User Guide.

Multiple Policy Types

When multiple types of policies apply to a request, the resulting permissions are more complicated to understand. To learn how AWS determines whether to allow a request when multiple policy types are involved, see Policy evaluation logic in the IAM User Guide.

How AWS Application Discovery Service Works with IAM

Before you use IAM to manage access to Application Discovery Service, you should understand what IAM features are available to use with Application Discovery Service. To get a high-level view of how Application Discovery Service and other AWS services work with IAM, see AWS Services That Work with IAM in the IAM User Guide.
Application Discovery Service Identity-Based Policies

With IAM identity-based policies, you can specify allowed or denied actions and resources as well as the conditions under which actions are allowed or denied. Application Discovery Service supports specific actions, resources, and condition keys. To learn about all of the elements that you use in a JSON policy, see IAM JSON Policy Elements Reference in the IAM User Guide.

Actions

Administrators can use AWS JSON policies to specify who has access to what. That is, which principal can perform actions on what resources, and under what conditions.

The Action element of a JSON policy describes the actions that you can use to allow or deny access in a policy. Policy actions usually have the same name as the associated AWS API operation. There are some exceptions, such as permission-only actions that don't have a matching API operation. There are also some operations that require multiple actions in a policy. These additional actions are called dependent actions.

Include actions in a policy to grant permissions to perform the associated operation.

Policy actions in Application Discovery Service use the following prefix before the action: discovery:.

Policy statements must include either an Action or NotAction element. Application Discovery Service defines its own set of actions that describe tasks that you can perform with this service.

To specify multiple actions in a single statement, separate them with commas as follows:

```
"Action": [  
  "discovery:action1",  
  "discovery:action2"
]
```

You can specify multiple actions using wildcards (*). For example, to specify all actions that begin with the word Describe, include the following action:

```
"Action": "discovery:Describe*"
```

To see a list of Application Discovery Service actions, see Actions Defined by AWS Application Discovery Service in the IAM User Guide.

Resources

Application Discovery Service does not support specifying resource ARNs in a policy.

Condition Keys

Application Discovery Service does not provide any service-specific condition keys, but it does support using some global condition keys. To see all AWS global condition keys, see AWS Global Condition Context Keys in the IAM User Guide.

Examples
To view examples of Application Discovery Service identity-based policies, see AWS Application Discovery Service Identity-Based Policy Examples (p. 103).

Application Discovery Service Resource-Based Policies

Application Discovery Service does not support resource-based policies.

Authorization Based on Application Discovery Service Tags

Application Discovery Service does not support tagging resources or controlling access based on tags.

Application Discovery Service IAM Roles

An **IAM role** is an entity within your AWS account that has specific permissions.

Using Temporary Credentials with Application Discovery Service

Application Discovery Service does not support using temporary credentials.

Service-Linked Roles

**Service-linked roles** allow AWS services to access resources in other services to complete an action on your behalf. Service-linked roles appear in your IAM account and are owned by the service. An IAM administrator can view but not edit the permissions for service-linked roles.

Application Discovery Service supports service-linked roles. For details about creating or managing Application Discovery Service service-linked roles, see Using Service-Linked Roles for Application Discovery Service (p. 108).

Service Roles

This feature allows a service to assume a **service role** on your behalf. This role allows the service to access resources in other services to complete an action on your behalf. Service roles appear in your IAM account and are owned by the account. This means that an IAM administrator can change the permissions for this role. However, doing so might break the functionality of the service.

Application Discovery Service supports service roles.

**AWS managed policies for AWS Application Discovery Service**

To add permissions to users, groups, and roles, it is easier to use AWS managed policies than to write policies yourself. It takes time and expertise to create IAM customer managed policies that provide your team with only the permissions they need. To get started quickly, you can use our AWS managed policies. These policies cover common use cases and are available in your AWS account. For more information about AWS managed policies, see AWS managed policies in the IAM User Guide.

AWS services maintain and update AWS managed policies. You can't change the permissions in AWS managed policies. Services occasionally add additional permissions to an AWS managed policy to support new features. This type of update affects all identities (users, groups, and roles) where the policy is attached. Services are most likely to update an AWS managed policy when a new feature is launched or when new operations become available. Services do not remove permissions from an AWS managed policy, so policy updates won't break your existing permissions.
Additionally, AWS supports managed policies for job functions that span multiple services. For example, the **ReadOnlyAccess** AWS managed policy provides read-only access to all AWS services and resources. When a service launches a new feature, AWS adds read-only permissions for new operations and resources. For a list and descriptions of job function policies, see [AWS managed policies for job functions](#) in the IAM User Guide.

**AWS managed policy:**
**AWSApplicationDiscoveryServiceFullAccess**

The **AWSApplicationDiscoveryServiceFullAccess** policy grants an IAM user account access to the Application Discovery Service and Migration Hub APIs.

An IAM user account with this policy attached can configure Application Discovery Service, start and stop agents, start and stop agentless discovery, and query data from the AWS Discovery Service database. For an example of this policy, see [Granting full access to Application Discovery Service](#) (p. 104).

**AWS managed policy:**
**AWSApplicationDiscoveryAgentlessCollectorAccess**

The **AWSApplicationDiscoveryAgentlessCollectorAccess** managed policy grants the Application Discovery Service Agentless Collector (Agentless Collector) access to register and communicate with the Application Discovery Service, and communicate with other AWS services.

This policy must be attached to the IAM user whose credentials are used to configure the Agentless Collector.

**Permissions details**

This policy includes the following permissions.

- `arsenal` – Allows the collector to register with the Application Discovery Service application. This is necessary to be able to send collected data back to AWS.
- `ecr-public` – Allows the collector to make calls to the Amazon Elastic Container Registry Public (Amazon ECR Public) where the latest updates are found for the collector.
- `mgh` – Allows the collector to call AWS Migration Hub to retrieve the home region of the account used to configure the collector. This is necessary to know which region the collected data should be sent to.
- `sts` – Allows the collector to retrieve a service bearer token so that the collector can make calls to Amazon ECR Public to get the latest updates.

```json
{
    "Version": "2012-10-17",
    "Statement": [
        {
            "Effect": "Allow",
            "Action": [
                "arsenal:RegisterOnPremisesAgent"
            ],
            "Resource": "*
        },
        {
            "Effect": "Allow",
            "Action": [
                "mgh:GetHomeRegion"
            ],
            "Resource": "*
        }
    ]
}
```
AWS managed policies

AWS Application Discovery Service User Guide

AWS managed policy: AWSApplicationDiscoveryAgentAccess

The AWSApplicationDiscoveryAgentAccess policy grants the Application Discovery Agent access to register and communicate with Application Discovery Service.

You attach this policy to any user whose credentials are used by Application Discovery Agent.

This policy also grants the user access to Arsenal. Arsenal is an agent service that is managed and hosted by AWS. Arsenal forwards data to Application Discovery Service in the cloud. For an example of this policy, see Granting access to discovery agents (p. 104).

AWS managed policy: AWSAgentlessDiscoveryService

The AWSAgentlessDiscoveryService policy grants the AWS Agentless Discovery Connector that is running in your VMware vCenter Server access to register, communicate with, and share connector health metrics with Application Discovery Service.

You attach this policy to any user whose credentials are used by the connector.

AWS managed policy: ApplicationDiscoveryServiceContinuousExportServiceRolePolicy

If your IAM account has the AWSApplicationDiscoveryServiceFullAccess policy attached, ApplicationDiscoveryServiceContinuousExportServiceRolePolicy is automatically attached to your account when you turn on data exploration in Amazon Athena.

This policy allows AWS Application Discovery Service to create Amazon Kinesis Data Firehose streams to transform and deliver data that's collected by AWS Application Discovery Service agents to an Amazon S3 bucket in your AWS account.
In addition, this policy creates an AWS Glue Data Catalog with a new database called application_discovery_service_database and table schemas for mapping data that's collected by the agents. For an example of this policy, see Granting permissions for agent data collection (p. 105).

**AWS managed policy:**
AWSDiscoveryContinuousExportFirehosePolicy

The AWSDiscoveryContinuousExportFirehosePolicy policy is required to use data exploration in Amazon Athena. It allows Amazon Kinesis Data Firehose to write data that's collected from Application Discovery Service to Amazon S3. For information about using this policy, see Creating the AWSApplicationDiscoveryServiceFirehose Role (p. 102). For an example of this policy, see Granting permissions for data exploration (p. 106).

**Creating the AWSApplicationDiscoveryServiceFirehose Role**

An administrator attaches managed policies to your IAM user account. When using the AWSDiscoveryContinuousExportFirehosePolicy policy, the administrator must first create a role named AWSApplicationDiscoveryServiceFirehose with Kinesis Data Firehose as a trusted entity and then attach the AWSDiscoveryContinuousExportFirehosePolicy policy to the role, as shown in the following procedure.

To create the AWSApplicationDiscoveryServiceFirehose IAM role

1. In the IAM console, choose Roles on the navigation pane.
2. Choose Create Role.
3. Choose Kinesis.
4. Choose Kinesis Firehose as your use case.
5. Choose Next: Permissions.
7. Select the box beside AWSDiscoveryContinuousExportFirehosePolicy, and then choose Next: Review.
8. Enter AWSApplicationDiscoveryServiceFirehose as the role name, and then choose Create role.

**Application Discovery Service updates to AWS managed policies**

View details about updates to AWS managed policies for Application Discovery Service since this service began tracking these changes. For automatic alerts about changes to this page, subscribe to the RSS feed on the Document History for AWS Application Discovery Service (p. 122) page.

<table>
<thead>
<tr>
<th>Change</th>
<th>Description</th>
<th>Date</th>
</tr>
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<tr>
<td>AWSApplicationDiscoveryAgentlessCollectorAccess</td>
<td>Application Discovery Service added the new managed policy AWSApplicationDiscoveryAgentlessCollectorAccess that grants the Agentless Collector access to register and communicate with the Application Discovery Service, and communicate with other AWS services.</td>
<td>August 16, 2022</td>
</tr>
</tbody>
</table>
## AWS Application Discovery Service Identity-Based Policy Examples

By default, IAM users and roles don’t have permission to create or modify Application Discovery Service resources. They also can’t perform tasks using the AWS Management Console, AWS CLI, or AWS API. An IAM administrator must create IAM policies that grant users and roles permission to perform specific API operations on the specified resources they need. The administrator must then attach those policies to the IAM users or groups that require those permissions.

To learn how to create an IAM identity-based policy using these example JSON policy documents, see Creating Policies on the JSON Tab in the IAM User Guide.

### Topics

- Policy best practices (p. 103)
- Granting full access to Application Discovery Service (p. 104)
- Granting access to discovery agents (p. 104)
- Granting permissions for agent data collection (p. 105)
- Granting permissions for data exploration (p. 106)
- Granting permissions to use the Migration Hub console network diagram (p. 107)

### Policy best practices

Identity-based policies determine whether someone can create, access, or delete Application Discovery Service resources in your account. These actions can incur costs for your AWS account. When you create or edit identity-based policies, follow these guidelines and recommendations:

- **Get started with AWS managed policies and move toward least-privilege permissions** – To get started granting permissions to your users and workloads, use the AWS managed policies that grant permissions for many common use cases. They are available in your AWS account. We recommend that you reduce permissions further by defining AWS customer managed policies that are specific to your use cases. For more information, see AWS managed policies or AWS managed policies for job functions in the IAM User Guide.

- **Apply least-privilege permissions** – When you set permissions with IAM policies, grant only the permissions required to perform a task. You do this by defining the actions that can be taken on specific resources under specific conditions, also known as least-privilege permissions. For more information about using IAM to apply permissions, see Policies and permissions in IAM in the IAM User Guide.

- **Use conditions in IAM policies to further restrict access** – You can add a condition to your policies to limit access to actions and resources. For example, you can write a policy condition to specify that all requests must be sent using SSL. You can also use conditions to grant access to service actions if they are used through a specific AWS service, such as AWS CloudFormation. For more information, see IAM JSON policy elements: Condition in the IAM User Guide.

- **Use IAM Access Analyzer to validate your IAM policies to ensure secure and functional permissions** – IAM Access Analyzer validates new and existing policies so that the policies adhere to the IAM policy language (JSON) and IAM best practices. IAM Access Analyzer provides more than 100 policy

---

### Change

<table>
<thead>
<tr>
<th>Change</th>
<th>Description</th>
<th>Date</th>
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<tbody>
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<td>Application Discovery Service</td>
<td>Application Discovery Service started tracking changes for its AWS managed policies.</td>
<td>March 1, 2021</td>
</tr>
</tbody>
</table>
checks and actionable recommendations to help you author secure and functional policies. For more information, see [IAM Access Analyzer policy validation](https://docs.aws.amazon.com/IAM/latest/UserGuide/id_att_policies-creating-formula.html) in the *IAM User Guide*.

- **Require multi-factor authentication (MFA)** – If you have a scenario that requires IAM users or a root user in your AWS account, turn on MFA for additional security. To require MFA when API operations are called, add MFA conditions to your policies. For more information, see [Configuring MFA-protected API access](https://docs.aws.amazon.com/IAM/latest/UserGuide/id_credentials_mfa.html) in the *IAM User Guide*.


### Granting full access to Application Discovery Service

The AWSApplicationDiscoveryServiceFullAccess managed policy grants the IAM user account access to the Application Discovery Service and Migration Hub APIs.

An IAM user with this policy attached to their account can configure Application Discovery Service, start and stop agents, start and stop agentless discovery, and query data from the AWS Discovery Service database. For more information about this policy, see [AWS managed policies for AWS Application Discovery Service](https://docs.aws.amazon.com/IAM/latest/UserGuide/reference_policies_services.html#policy-detail-section-S1-100).

**Example AWSApplicationDiscoveryServiceFullAccess policy**

```json
{
  "Version": "2012-10-17",
  "Statement": [
    {
      "Action": [
        "mgh:*",
        "discovery:*"
      ],
      "Effect": "Allow",
      "Resource": "*"
    },
    {
      "Action": [
        "iam:GetRole"
      ],
      "Effect": "Allow",
      "Resource": "*"
    }
  ]
}
```

### Granting access to discovery agents

The AWSApplicationDiscoveryAgentAccess managed policy grants the Application Discovery Agent access to register and communicate with Application Discovery Service. For more information about this policy, see [AWS managed policies for AWS Application Discovery Service](https://docs.aws.amazon.com/IAM/latest/UserGuide/reference_policies_services.html#policy-detail-section-S1-100).

Attach this policy to any user whose credentials are used by Application Discovery Agent.

This policy also grants the user access to Arsenal. Arsenal is an agent service that is managed and hosted by AWS. Arsenal forwards data to Application Discovery Service in the cloud.

**Example AWSApplicationDiscoveryAgentAccess Policy**

```json
{
  "Version": "2012-10-17",
  "Statement": [
    {
      "Action": [
        "discovery:*"
      ],
      "Effect": "Allow",
      "Resource": "*"
    }
  ]
}
```
Granting permissions for agent data collection

The ApplicationDiscoveryServiceContinuousExportServiceRolePolicy managed policy allows AWS Application Discovery Service to create Amazon Kinesis Data Firehose streams to transform and deliver data that’s collected by Application Discovery Service agents to an Amazon S3 bucket in your AWS account.

In addition, this policy creates an AWS Glue Data Catalog with a new database called application_discovery_service_database and table schemas for mapping data that’s collected by the agents.

For information about using this policy, see AWS managed policies for AWS Application Discovery Service (p. 99).

Example ApplicationDiscoveryServiceContinuousExportServiceRolePolicy

```json
{
    "Version": "2012-10-17",
    "Statement": [
        {
            "Action": ["arn:aws:firehose:*:*:deliverystream/aws-application-discovery-service:*"],
            "Effect": "Allow",
            "Resource": "arn:aws:firehose:*:*:deliverystream/aws-application-discovery-service:*"
        },
        {
            "Action": ["logs:CreateLogGroup"],
            "Effect": "Allow",
            "Resource": "*
        }
    ]
}
```
Granting permissions for data exploration

The AWSDiscoveryContinuousExportFirehosePolicy policy is required to use data exploration in Amazon Athena. It allows Amazon Kinesis Data Firehose to write data that's collected from Application Discovery Service to Amazon S3. For information about using this policy, see Creating the AWSApplicationDiscoveryServiceFirehose Role (p. 102).

Example AWSDiscoveryContinuousExportFirehosePolicy

```json
{
    "Version": "2012-10-17",
    "Statement": [
        {
            "Effect": "Allow",
            "Action": [
                "glue:GetTableVersions"
            ],
            "Resource": "arn:aws:s3:::aws-application-discovery-service*"
        },
        {
            "Action": [
                "s3:GetObject"
            ],
            "Effect": "Allow",
            "Resource": "arn:aws:s3:::aws-application-discovery-service*/*"
        },
        {
            "Action": [
                "logs:CreateLogStream",
                "logs:PutRetentionPolicy"
            ],
            "Effect": "Allow",
            "Resource": "arn:aws:logs:*:*:log-group:/aws/application-discovery-service/firehose*"
        },
        {
            "Action": [
                "iam:PassRole"
            ],
            "Effect": "Allow",
            "Resource": "arn:aws:iam::*:role/AWSApplicationDiscoveryServiceFirehose",
            "Condition": {
                "StringLike": {
                    "iam:PassedToService": "firehose.amazonaws.com"
                }
            }
        },
        {
            "Action": [
                "iam:PassRole"
            ],
            "Effect": "Allow",
            "Resource": "arn:aws:iam::*:role/service-role/AWSApplicationDiscoveryServiceFirehose",
            "Condition": {
                "StringLike": {
                    "iam:PassedToService": "firehose.amazonaws.com"
                }
            }
        }
    ]
}
```
Granting permissions to use the Migration Hub console network diagram

To grant access to the AWS Migration Hub console network diagram when creating an identity-based policy that allows or denies access to Application Discovery Service or Migration Hub, you might need to add the `discovery:GetNetworkConnectionGraph` action to the policy.

You must use the `discovery:GetNetworkConnectionGraph` action in new policies or update older policies if the following are both true for the policy:

- The policy allows or denies access to Application Discovery Service or the Migration Hub.
- The policy grants access permissions using one more specific discovery actions like `discovery:action-name` rather than `discovery:*`.

The following example shows how to use the `discovery:GetNetworkConnectionGraph` action in an IAM policy.

Example

```
{
  "Version": "2012-10-17",
  "Statement": [
    {
      "Effect": "Allow",
      "Action": ["discovery:GetNetworkConnectionGraph"],
      "Resource": "*
    }
  ]
}
```
For information about the Migration Hub network diagram, see Viewing network connections in Migration Hub.

Using Service-Linked Roles for Application Discovery Service

AWS Application Discovery Service uses AWS Identity and Access Management (IAM) service-linked roles. A service-linked role is a unique type of IAM role that is linked directly to Application Discovery Service. Service-linked roles are predefined by Application Discovery Service and include all the permissions that the service requires to call other AWS services on your behalf.

A service-linked role makes setting up Application Discovery Service easier because you don't have to manually add the necessary permissions. Application Discovery Service defines the permissions of its service-linked roles, and unless defined otherwise, only Application Discovery Service can assume its roles. The defined permissions include the trust policy and the permissions policy, and that permissions policy cannot be attached to any other IAM entity.

You can delete a service-linked role only after first deleting their related resources. This protects your Application Discovery Service resources because you can't inadvertently remove permission to access the resources.

Topics

• Service-Linked Role Permissions for Application Discovery Service (p. 108)
• Creating a Service-Linked Role for Application Discovery Service (p. 110)
• Deleting a Service-Linked Role for Application Discovery Service (p. 111)

For information about other services that support service-linked roles, see AWS Services That Work with IAM and look for the services that have Yes in the Service-Linked Role column. Choose a Yes with a link to view the service-linked role documentation for that service.

Service-Linked Role Permissions for Application Discovery Service

Application Discovery Service uses the service-linked role named AWSServiceRoleForApplicationDiscoveryServiceContinuousExport – Enables access to AWS Services and Resources used or managed by AWS Application Discovery Service.

The AWSServiceRoleForApplicationDiscoveryServiceContinuousExport service-linked role trusts the following services to assume the role:

• continuousexport.discovery.amazonaws.com

The role permissions policy allows Application Discovery Service to complete the following actions:

glue

    CreateDatabase
    UpdateDatabase
    CreateTable
    UpdateTable
This is the full policy showing which resources the above actions apply to:

```json
{
  "Version": "2012-10-17",
  "Statement": [
    {
      "Action": [
        "glue:CreateDatabase",
        "glue:UpdateDatabase",
        "glue:CreateTable",
        "glue:UpdateTable",
        "firehose:CreateDeliveryStream",
        "firehose:DescribeDeliveryStream",
        "logs:CreateLogGroup"
      ],
      "Effect": "Allow",
      "Resource": "*"
    },
    {
      "Action": [
        "firehose:DeleteDeliveryStream",
        "firehose:PutRecord",
        "firehose:PutRecordBatch",
        "firehose:UpdateDestination"
      ],
      "Effect": "Allow",
      "Resource": "arn:aws:firehose:*:*:deliverystream/aws-application-discovery-service*"
    }
  ]
}
```
Understanding and Using Service-Linked Roles

You must configure permissions to allow an IAM entity (such as a user, group, or role) to create, edit, or delete a service-linked role. For more information, see Service-Linked Role Permissions in the IAM User Guide.

Creating a Service-Linked Role for Application Discovery Service

You don't need to manually create a service-linked role. The AWSServiceRoleForApplicationDiscoveryServiceContinuousExport service-linked role is automatically created when Continuous Export is implicitly turned on by a) confirming options in the dialog box.
Understanding and Using Service-Linked Roles

presented from the Data Collectors page after you choose "Start data collection", or click the slider labeled, "Data exploration in Athena", or b) when you call the StartContinuousExport API using the AWS CLI.

Important
This service-linked role can appear in your account if you completed an action in another service that uses the features supported by this role. To learn more, see A New Role Appeared in My IAM Account.

Creating the Service-Linked Role from the Migration Hub Console

You can use the Migration Hub console to create the AWSServiceRoleForApplicationDiscoveryServiceContinuousExport service-linked role. 

To create the service-linked role (console)
1. In the navigation pane, choose Data Collectors.
2. Choose the Agents tab.
3. Toggle the Data exploration in Athena slider to the On position.
4. In the dialog box generated from the previous step, click the checkbox agreeing to associated costs and choose Continue or Enable.

Creating the service-linked role from the AWS CLI

You can use Application Discovery Service commands from the AWS Command Line Interface to create the AWSServiceRoleForApplicationDiscoveryServiceContinuousExport service-linked role.

This service-linked role is automatically created when you start Continuous Export from the AWS CLI (the AWS CLI must first be installed in your environment).

To create the service-linked role (CLI) by starting Continuous Export from the AWS CLI
1. Install the AWS CLI for your operating system (Linux, macOS, or Windows). See the AWS Command Line Interface User Guide for instructions.
2. Open the Command prompt (Windows) or Terminal (Linux or macOS).
   a. Type aws configure and press Enter.
   b. Enter your AWS Access Key Id and AWS Secret Access Key.
   c. Enter us-west-2 for the Default Region Name.
   d. Enter text for Default Output Format.
3. Type the following command:

   ```bash
   aws discovery start-continuous-export
   ```

You can also use the IAM console to create a service-linked role with the Discovery Service - Continuous Export use case. In the IAM CLI or the IAM API, create a service-linked role with the continuousexport.discovery.amazonaws.com service name. For more information, see Creating a Service-Linked Role in the IAM User Guide. If you delete this service-linked role, you can use this same process to create the role again.

Deleting a Service-Linked Role for Application Discovery Service

If you no longer need to use a feature or service that requires a service-linked role, we recommend that you delete that role. That way you don’t have an unused entity that is not actively monitored or maintained. However, you must clean up your service-linked role before you can manually delete it.
Cleaning Up the Service-Linked Role

Before you can use IAM to delete a service-linked role, you must first delete any resources used by the role.

**Note**
If Application Discovery Service is using the role when you try to delete the resources, then the deletion might fail. If that happens, wait for a few minutes and try the operation again.

**To delete Application Discovery Service resources used by the AWSServiceRoleForApplicationDiscoveryServiceContinuousExport service-linked role from the Migration Hub Console**

1. In the navigation pane, choose **Data Collectors**.
2. Choose the **Agents** tab.
3. Toggle the **Data exploration in Athena** slider to the Off position.

**To delete Application Discovery Service resources used by the AWSServiceRoleForApplicationDiscoveryServiceContinuousExport service-linked role from the AWS CLI**

1. Install the AWS CLI for your operating system (Linux, macOS, or Windows). See the [AWS Command Line Interface User Guide](https://docs.aws.amazon.com/cli/latest/userguide/) for instructions.
2. Open the Command prompt (Windows) or Terminal (Linux or macOS).
   a. Type `aws configure` and press Enter.
   b. Enter your AWS Access Key Id and AWS Secret Access Key.
   c. Enter `us-west-2` for the Default Region Name.
   d. Enter `text` for Default Output Format.
3. Type the following command:

   ```
   aws discovery stop-continuous-export --export-id <export ID>
   ```

   - If you don't know the export-ID of the continuous export you want to stop, enter the following command to see the continuous export's ID:

   ```
   aws discovery describe-continuous-exports
   ```

4. Enter the follow command to ensure that Continuous Export has stopped by verifying its return status is "INACTIVE":

   ```
   aws discovery describe-continuous-export
   ```

**Manually Delete the Service-Linked Role**

You can delete the AWSServiceRoleForApplicationDiscoveryServiceContinuousExport service-linked role by using the IAM console, the IAM CLI, or the IAM API. If you no longer need to use the Discovery Service - Continuous Export features that require this service-linked role, we recommend that you delete that role. That way you don't have an unused entity that is not actively monitored or maintained. For more information, see [Deleting a Service-Linked Role](https://docs.aws.amazon.com/IAM/latest/UserGuide/id_roles_service-linked.html) in the **IAM User Guide**.

**Note**
You must first clean up your service-linked role before you can delete it. See [Cleaning Up the Service-Linked Role](#).
Troubleshooting AWS Application Discovery Service Identity and Access

Use the following information to help you diagnose and fix common issues that you might encounter when working with Application Discovery Service and IAM.

Topics
- **I Am Not Authorized to Perform iam:PassRole (p. 113)**

I Am Not Authorized to Perform iam:PassRole

If you receive an error that you're not authorized to perform the `iam:PassRole` action, your policies must be updated to allow you to pass a role to Application Discovery Service.

Some AWS services allow you to pass an existing role to that service instead of creating a new service role or service-linked role. To do this, you must have permissions to pass the role to the service.

The following example error occurs when an IAM user named marymajor tries to use the console to perform an action in Application Discovery Service. However, the action requires the service to have permissions that are granted by a service role. Mary does not have permissions to pass the role to the service.

```
User: arn:aws:iam::123456789012:user/marymajor is not authorized to perform: iam:PassRole
```

In this case, Mary's policies must be updated to allow her to perform the `iam:PassRole` action.

If you need help, contact your AWS administrator. Your administrator is the person who provided you with your sign-in credentials.

Logging and monitoring in AWS Application Discovery Service

AWS Application Discovery Service is integrated with AWS CloudTrail. You can use CloudTrail to log, continuously monitor, and retain account activity for troubleshooting and auditing purposes. CloudTrail provides an event history of your AWS account activity, including actions taken through the AWS Management Console, AWS SDKs, and command line tools. The topic in this section explains how to use CloudTrail with Application Discovery Service.

Topics
- **Logging Application Discovery Service API Calls with AWS CloudTrail (p. 113)**

Logging Application Discovery Service API Calls with AWS CloudTrail

AWS Application Discovery Service is integrated with AWS CloudTrail, a service that provides a record of actions taken by a user, role, or an AWS service in Application Discovery Service. CloudTrail captures all
API calls for Application Discovery Service as events. The calls captured include calls from the Application Discovery Service console and code calls to the Application Discovery Service API operations.

If you create a trail, you can enable continuous delivery of CloudTrail events to an Amazon S3 bucket, including events for Application Discovery Service. If you don't configure a trail, you can still view the most recent events in the CloudTrail console in Event history. Using the information collected by CloudTrail, you can determine the request that was made to Application Discovery Service, the IP address from which the request was made, who made the request, when it was made, and additional details.

To learn more about CloudTrail, see the AWS CloudTrail User Guide.

Application Discovery Service Information in CloudTrail

CloudTrail is enabled on your AWS account when you create the account. When activity occurs in Application Discovery Service, that activity is recorded in a CloudTrail event along with other AWS service events in Event history. You can view, search, and download recent events in your AWS account. For more information, see Viewing Events with CloudTrail Event History.

For an ongoing record of events in your AWS account, including events for Application Discovery Service, create a trail. A trail enables CloudTrail to deliver log files to an Amazon S3 bucket. By default, when you create a trail in the console, the trail applies to all AWS Regions. The trail logs events from all Regions in the AWS partition and delivers the log files to the Amazon S3 bucket that you specify. Additionally, you can configure other AWS services to further analyze and act upon the event data that’s collected in CloudTrail logs. For more information, see the following:

- Overview for Creating a Trail
- CloudTrail Supported Services and Integrations
- Configuring Amazon SNS Notifications for CloudTrail
- Receiving CloudTrail Log Files from Multiple Regions

All Application Discovery Service actions are logged by CloudTrail and are documented in the Application Discovery Service API Reference. For example, calls to the CreateTags, DescribeTags, and GetDiscoverySummary actions generate entries in the CloudTrail log files.

Every event or log entry contains information about who generated the request. The identity information helps you determine the following:

- Whether the request was made with root or AWS Identity and Access Management (IAM) user credentials.
- Whether the request was made with temporary security credentials for a role or federated user.
- Whether the request was made by another AWS service.

For more information, see the CloudTrail userIdentity Element.

Understanding Application Discovery Service Log File Entries

A trail is a configuration that enables delivery of events as log files to an Amazon S3 bucket that you specify. CloudTrail log files contain one or more log entries. An event represents a single request from any source and includes information about the requested action, the date and time of the action, request parameters, and so on. CloudTrail log files aren't an ordered stack trace of the public API calls, so they don't appear in any specific order.

The following example shows a CloudTrail log entry that demonstrates the DescribeTags action.

```json
{
  ...
}
"eventVersion": "1.05",
"userIdentity": {
  "type": "AssumedRole",
  "principalId": "AROAJBHMC4H6EEXAMPLE:sample-user",
  "arn": "arn:aws:sts::444455556666:assumed-role/ReadOnly/sample-user",
  "accountId": "123456789012",
  "accessKeyId": "AKIAIOSFODNN7EXAMPLE",
  "sessionContext": {
    "type": "Role",
    "principalId": "AIDAJOABLZ5SA3QDU576Q",
    "arn": "arn:aws:iam::444455556666:role/ReadOnly",
    "accountId": "444455556666",
    "userName": "sampleAdmin"
  },
  "webIdFederationData": {},
  "attributes": {
    "mfaAuthenticated": "false",
    "creationDate": "2020-05-05T15:03Z"
  }
},
"eventTime": "2020-05-05T17:02:40Z",
"eventSource": "discovery.amazonaws.com",
"eventName": "DescribeTags",
"awsRegion": "us-west-2",
"sourceIPAddress": "20.22.33.44",
"userAgent": "Coral/Netty4",
"requestParameters": {
  "maxResults": 0,
  "filters": [
    {
      "values": [
        "d-server-0315rfdjreyqsq"
      ],
      "name": "configurationId"
    }
  ]
},
"responseElements": null,
"requestID": "mgh-console-eb1cf315-e2b4-4696-93e5-b3a3b9346b4b",
"eventID": "7b52b778-91c9-4c75-9cb0-6c852791b2eb",
"eventType": "AwsApiCall",
"recipientAccountId": "111122223333"}
AWS Application Discovery Service Quotas

The Service Quotas console provides information about AWS Application Discovery Service quotas. You can use the Service Quotas console to view the default service quotas or to request quota increases for adjustable quotas.

Currently, the only quota that can be increased is imported servers per account.

Application Discovery Service has the following default quotas:

- 1,000 applications per account.

  If you reach this quota, and want to import new applications, you can delete existing applications with the DeleteApplications API action. For more information, see DeleteApplications in the Application Discovery Service API Reference.

- Each import file can have a maximum file size of 10 MB.
- 25,000 imported server records per account.
- 25,000 deletions of import records per day.
- 10,000 imported servers per account (you can request to increase this quota).
- 1,000 active agents, which are collecting and sending data to Application Discovery Service.
- 10,000 inactive agents, which are responsive but not collecting data.
- 400 servers per application.
- 30 tags per server.
Troubleshooting AWS Application Discovery Service

In this section, you can find information about how to fix common issues with AWS Application Discovery Service.

Topics

- Stop data collection by data exploration (p. 117)
- Remove the data collected by data exploration (p. 118)
- Fix common issues with data exploration in Amazon Athena (p. 119)
- Troubleshooting failed import records (p. 120)

Stop data collection by data exploration

To stop data exploration, you can either switch off the toggle switch in the Migration Hub console under Discover > Data Collectors > Agents tab, or invoke the StopContinuousExport API. It can take up to 30 minutes to stop the data collection, and during this stage, the toggle switch on the console and the DescribeContinuousExport API invocation will show the data exploration state as "Stop In Progress".

**Note**

If after refreshing the console page, the toggle does not switch off and an error message is thrown or the DescribeContinuousExport API returns "Stop_Failed" state, you can try again by switching the toggle switch off or calling the StopContinuousExport API. If the "data exploration" still shows error and fails to successfully stop, please reach out to AWS support.

Alternatively, you can manually stop data collection as described in the following steps.

**Option 1: Stop Agent Data collection**

If you have already completed your discovery using ADS agents and no longer want to collect additional data in the ADS database repository:

1. From the Migration Hub console choose Discover > Data Collectors > Agents tab.
2. Select all existing running agents and choose Stop Data Collection.

This will ensure that no new data is being collected by the agents in both the ADS data repository and your S3 bucket. Your existing data remains accessible.

**Option 2: Delete data exploration’s Amazon Kinesis Data Streams**

If you want to continue collecting data by agents in ADS data repository, but don’t want to collect data in your Amazon S3 bucket using data exploration, you can manually delete the Amazon Kinesis Data Firehose streams created by data exploration:

1. Log in to Amazon Kinesis from the AWS console and choose Data Firehose from the navigation pane.
2. Delete the following streams created by the data exploration feature:

- aws-application-discovery-service-id_mapping_agent
- aws-application-discovery-service-inbound_connection_agent
- aws-application-discovery-service-network_interface_agent
- aws-application-discovery-service-os_info_agent
- aws-application-discovery-service-outbound_connection_agent
- aws-application-discovery-service-processes_agent
- aws-application-discovery-service-sys_performance_agent

Remove the data collected by data exploration

To remove data that's collected by data exploration

1. Remove the discovery agent data stored in Amazon S3.

Data that's collected by AWS Application Discovery Service (ADS) is stored in an S3 bucket named aws-application-discover-discovery-service-uniqueid.

**Note**
Deleting the Amazon S3 bucket or any of the objects in it while data exploration in Amazon Athena is enabled causes an error. It continues to send new discovery agent data to S3. The deleted data will no longer be accessible in Athena as well.

2. Remove AWS Glue Data Catalog.

When data exploration in Amazon Athena is turned on, it creates an Amazon S3 bucket in your account to store the data that's collected by ADS agents at regular time intervals. In addition, it also creates an AWS Glue Data Catalog to allow you to query the data stored in a Amazon S3 bucket from Amazon Athena. When you turn off data exploration in Amazon Athena, no new data is stored in your Amazon S3 bucket, but data that was collected previously will persist. If you no longer need this data and want to return your account to the state before data exploration in Amazon Athena was turned on.

a. Visit Amazon S3 from the AWS console and manually delete the bucket with the name "aws-application-discover-discovery-service-uniqueid"

b. You can manually remove the data exploration AWS Glue Data Catalog by deleting the application-discovery-service-database database and all of these tables:

- os_info_agent
- network_interface_agent
- sys_performance_agent
- processes_agent
- inbound_connection_agent
- outbound_connection_agent
- id_mapping_agent

Removing your data from AWS Application Discovery Service

To have all your data removed from Application Discovery Service, contact AWS Support and request full data deletion.
Fix common issues with data exploration in Amazon Athena

In this section, you can find information about how to fix common issues with data exploration in Amazon Athena.

Topics
- Data exploration in Amazon Athena fails to initiate because service-linked roles and required AWS resources can't be created (p. 119)
- New Agent data doesn't show up in Amazon Athena (p. 119)
- You have insufficient permissions to access Amazon S3, Amazon Kinesis Data Firehose, or AWS Glue (p. 120)

Data exploration in Amazon Athena fails to initiate because service-linked roles and required AWS resources can't be created

When you turn on data exploration in Amazon Athena, it creates the service-linked role, AWSServiceRoleForApplicationDiscoveryServiceContinuousExport, in your account that allows it to create the required AWS resources for making the agent collected data accessible in Amazon Athena including an Amazon S3 bucket, Amazon Kinesis streams, and AWS Glue Data Catalog. If your account does not have the right permissions for data exploration in Amazon Athena to create this role, it will fail to initialize. Refer to AWS managed policies for AWS Application Discovery Service (p. 99).

New Agent data doesn't show up in Amazon Athena

If new data does not flow into Athena, it has been more than 30 minutes since an agent started, and data exploration status is Active, check the solutions listed below:

- AWS Discovery Agents
  Ensure that your agent's Collection status is marked as Started and the Health status is marked as Running.

- Kinesis Role
  Ensure that you have the AWSApplicationDiscoveryServiceFirehose role in your account.

- Kinesis Data Firehose Status
  Ensure that the following Kinesis Data Firehose delivery streams are working correctly:
  - aws-application-discovery-service/os_info_agent
  - aws-application-discovery-service-network_interface_agent
  - aws-application-discovery-service-sys_performance_agent
  - aws-application-discovery-service-processes_agent
  - aws-application-discovery-service-inbound_connection_agent
  - aws-application-discovery-service-outbound_connection_agent
  - aws-application-discovery-service-id_mapping_agent
You have insufficient permissions to access Amazon S3, Amazon Kinesis Data Firehose, or AWS Glue

- AWS Glue Data Catalog
  Ensure that the application-discovery-service-database database is in AWS Glue. Make sure that the following tables are present in AWS Glue:
  - os_info_agent
  - network_interface_agent
  - sys_performance_agent
  - processes_agent
  - inbound_connection_agent
  - outbound_connection_agent
  - id_mapping_agent

- Amazon S3 Bucket
  Ensure that you have an Amazon S3 bucket named aws-application-discovery-service-uniqueid in your account. If objects in the bucket have been moved or deleted, they will not show up properly in Athena.

- Your on-premises servers
  Ensure that your servers are running so that your agents can collect and send data to AWS Application Discovery Service.

**You have insufficient permissions to access Amazon S3, Amazon Kinesis Data Firehose, or AWS Glue**

If you are using AWS Organizations, and initialization for data exploration in Amazon Athena fails, it can be because you don't have permissions to access Amazon S3, Amazon Kinesis Data Firehose, Athena or AWS Glue.

You will need an IAM user with administrator permissions to grant you access to these services. An administrator can use their account to grant this access. See [AWS managed policies for AWS Application Discovery Service](p. 99).

To ensure that data exploration in Amazon Athena works correctly, do not modify or delete the AWS resources created by data exploration in Amazon Athena including the Amazon S3 bucket, Amazon Kinesis Data Firehose Streams, and AWS Glue Data Catalog. If you accidentally delete or modify these resources, please stop and start Data Exploration and it will automatically create these resources again. If you delete the Amazon S3 bucket created by data exploration, you may lose the data that was collected in the bucket.

**Troubleshooting failed import records**

Migration Hub import allows you to import details of your on-premises environment directly into Migration Hub without using the Discovery Connector or Discovery Agent. This gives you the option to perform migration assessment and planning directly from your imported data. You can also group your devices as applications and track their migration status.

When importing data, it's possible that you'll encounter errors. Typically, these errors occur for one of the following reasons:
• **An import-related quota was reached** – There is a quota associated with import tasks. If you make an import task request that would exceed the quotas, then the request will fail and return an error. For more information, see [AWS Application Discovery Service Quotas](p. 116).

• **An extra comma (,) was inserted into the import file** – Commas in .CSV files are used to differentiate one field from the next. Having a comma appear within a field is unsupported, because it will always split a field. This can cause a cascade of formatting errors. Be sure that commas are only used between fields, and are not otherwise used in your import files.

• **A field has a value outside of its supported range** – Some fields, like `CPU.NumberOfCores` must have a range of values they support. If you have more or less than this supported range, then the record will fail to be imported.

If any errors occur with your import request, you can resolve them by downloading your failed records for your import task, and resolve the errors in the failed entries CSV file, and do the import again.

**Console**

To download your failed records archive

2. From the left-side navigation, under **Discover**, choose **Tools**.
3. From **Discovery Tools**, choose **view imports**.
4. From the **Imports** dashboard, choose the radio button associated an import request with some number of **Failed records**.
5. Choose **Download failed records** from above the table on the dashboard. This will open your browser's download dialog box for downloading the archive file.

**AWS CLI**

To download your failed records archive

1. Open a terminal window, and type the following command, where `ImportName` is the name of the import task with the failed entries that you want to correct.:

   ```bash
   aws discovery describe-import-tasks - -name ImportName
   ```

2. From the output, copy the entire contents of the value returned for `errorsAndFailedEntriesZip`, without the surrounding quotes.
3. Open a web browser, and paste in the contents into the URL text box and press ENTER. This will download the failed records archive, compressed in a .zip format.

Now that you've downloaded your failed records archive, you can extract the two files within and correct the errors. Note that if your errors are tied to service-based limits, you'll either need to request a limit increase, or delete enough of the associated resources to get your account under the limit. The archive has the following files:

• **errors-file.csv** – This file is your error log, and it tracks the line, column name, `ExternalId`, and a descriptive error message for each failed record of each failed entry.

• **failed-entries-file.csv** – This file contains only the failed entries from your original import file.

To correct the non-limit-based errors you've encountered, use the `errors-file.csv` to correct the issues in the `failed-entries-file.csv` file, and then import that file. For instructions on importing files, see [Importing Data (p. 59)](#).
# Document History for AWS Application Discovery Service

**Latest User Guide documentation update:** May 16, 2023

The following table describes important changes to the *Application Discovery Service User Guide* after January 18, 2019. For notifications about documentation updates, you can subscribe to the RSS feed.

<table>
<thead>
<tr>
<th>Change</th>
<th>Description</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Introducing the Agentless Collector database and analytics data collection module (p. 122)</td>
<td>The database and analytics data collection module is the new module of Application Discovery Service Agentless Collector (Agentless Collector). You can use this data collection module to connect to your environment and collect metadata and performance metrics from your on-premises database and analytics servers. For more information, see <a href="#">Database and analytics data collection module</a>.</td>
<td>May 16, 2023</td>
</tr>
<tr>
<td>Introducing Application Discovery Service Agentless Collector (p. 122)</td>
<td>Application Discovery Service Agentless Collector (Agentless Collector) is the new AWS Application Discovery Service on-premises application that collects information through agentless methods about your on-premises environment to help you effectively plan your migration to the AWS Cloud. For more information, see <a href="#">Agentless Collector</a>.</td>
<td>August 16, 2022</td>
</tr>
<tr>
<td>IAM update (p. 122)</td>
<td>The AWS Identity and Access Management (IAM) discovery:GetNetworkConnectionGraph action is now available for granting access to the AWS Migration Hub console network diagram when creating an identity-based policy. For more information, see <a href="#">Granting permissions to use the network diagram</a>.</td>
<td>May 24, 2022</td>
</tr>
<tr>
<td>Introducing the home Region (p. 122)</td>
<td>The Migration Hub home Region provides a single repository of discovery and migration</td>
<td>November 20, 2019</td>
</tr>
</tbody>
</table>
Introducing the Migration Hub import feature (p. 122)

Migration Hub import allows you to import information about your on-premises servers and applications into Migration Hub, including server specifications and utilization data. You can also use this data to track the status of application migrations. For more information, see Migration Hub Import.

January 18, 2019

The following table describes documentation releases for the Application Discovery Service User Guide before January 18, 2019:

<table>
<thead>
<tr>
<th>Change</th>
<th>Description</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>New Feature</td>
<td>Updated docs to support data exploration in Amazon Athena and added Troubleshooting chapter.</td>
<td>August 09, 2018</td>
</tr>
<tr>
<td>Major revision</td>
<td>Rewrites to usage &amp; output details; entire document restructured.</td>
<td>May 25, 2018</td>
</tr>
<tr>
<td>Discovery Agent 2.0</td>
<td>A new and improved Application Discovery agent was released.</td>
<td>October 19, 2017</td>
</tr>
<tr>
<td>Console</td>
<td>The AWS Management Console was added.</td>
<td>December 19, 2016</td>
</tr>
<tr>
<td>Agentless discovery</td>
<td>This release describes how to set up and configure agentless discovery.</td>
<td>July 28, 2016</td>
</tr>
<tr>
<td>New details for Microsoft Windows Server and command issue fixes</td>
<td>This update adds details about Microsoft Windows Server. It also documents fixes to various command issues.</td>
<td>May 20, 2016</td>
</tr>
<tr>
<td>Initial publication</td>
<td>This is the first release of the Application Discovery Service User Guide.</td>
<td>May 12, 2016</td>
</tr>
</tbody>
</table>
AWS Glossary

For the latest AWS terminology, see the AWS glossary in the AWS Glossary Reference.
Appendix

This section contains supplemental information about AWS Application Discovery Service.

Topics
• Appendix: Transition from Discovery Connector to Agentless Collector (p. 125)
• Appendix: AWS Agentless Discovery Connector (p. 125)

Appendix: Transition from Discovery Connector to Agentless Collector

This section describes how to transition from AWS Agentless Discovery Connector (Discovery Connector) to Application Discovery Service Agentless Collector (Agentless Collector).

We recommended that all customers currently using Discovery Connector transition to the new Agentless Collector. Customer's currently using Discovery Connector can continue to do so until Aug 31, 2023. After this date, data sent to AWS Application Discovery Service by Discovery Connector will not be processed. Going forward, Application Discovery Service Agentless Collector is the supported discovery tool for agentless data collection by AWS Application Discovery Service.

To learn how to start using Agentless Collector, see Getting started with Agentless Collector (p. 20).

After the Agentless Collector is deployed, you can delete the Discovery Connector virtual machine. All data previously collected will continue to be available in AWS Migration Hub (Migration Hub).

Appendix: AWS Agentless Discovery Connector

Important
We recommended that all customers currently using Discovery Connector transition to the new Agentless Collector. Customer's currently using Discovery Connector can continue to do so until Aug 31, 2023. After this date, data sent to AWS Application Discovery Service by Discovery Connector will not be processed. Going forward, Application Discovery Service Agentless Collector is the supported discovery tool for agentless data collection by AWS Application Discovery Service. For more information, see Appendix: Transition from Discovery Connector to Agentless Collector (p. 125).

The AWS Agentless Discovery Connector (Discovery Connector) is a VMware appliance that can collect information only about VMware virtual machines (VMs). You install the Discovery Connector as a VM in your VMware vCenter Server environment using an Open Virtualization Archive (OVA) file. Because the Discovery Connector relies on VMware metadata to gather server information regardless of operating system, it minimizes the time required for initial on-premises infrastructure assessment.

Before you deploy the Discovery Connector, you must choose a Migration Hub home Region. You must register your connector in your home Region. After you deploy and configure the Discovery Connector, it registers with the AWS Application Discovery Service (Application Discovery Service) endpoint, and pings the service at regular intervals, approximately every 60 minutes, for configuration information.

• For example, if eu-central-1 is your home Region, it registers arsenal-discovery.eu-central-1.amazonaws.com with Application Discovery Service.
• Or substitute your home Region as needed for all other Regions except us-west-2.
• If us-west-2 is your home Region, it registers arsenal.us-west-2.amazonaws.com with Application Discovery Service.

How it works

After registration, the connector connects to VMware vCenter Server, where it collects data about all the VMs and hosts managed by this specific vCenter. The collected data is sent to the Application Discovery Service using Secure Sockets Layer (SSL) encryption. The connector is configured to upgrade automatically when new versions of the connector become available. You can change this configuration setting at any time.

Topics

• Data Collected by the Discovery Connector (p. 126)
• Download the Discovery Connector (p. 128)
• Deploy the Discovery Connector (p. 129)
• Configure the AWS Discovery Connector (p. 130)
• Discovery Connector Data Collection (p. 132)
• Troubleshooting the Discovery Connector (p. 133)

Data Collected by the Discovery Connector

The Discovery Connector collects information about your VMware vCenter Server hosts and VMs. However, you can capture this data only if VMware vCenter Server tools are installed. To make sure the AWS account you are using has the required permission for this task, see AWS managed policies for AWS Application Discovery Service (p. 99).

Following, you can find an inventory of the information collected by the Discovery Connector.

Table legend for Discovery Connector collected data:

• Collected data is in measurements of kilobytes (KB) unless stated otherwise.
• Equivalent data in the Migration Hub console is reported in megabytes (MB).
• Data fields denoted with an asterisk (*) are only available in the .csv files that are produced from the connector's API export function.
• The polling period is in intervals of approximately 60 minutes.
• Data fields denoted with a double asterisk (**) currently return a null value.

<table>
<thead>
<tr>
<th>Data field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>applicationConfigurationId*</td>
<td>ID of the migration application the VM is grouped under</td>
</tr>
<tr>
<td>avgCpuUsagePct</td>
<td>Average percentage of CPU usage over polling period</td>
</tr>
<tr>
<td>avgDiskBytesReadPerSecond</td>
<td>Average number of bytes read from disk over polling period</td>
</tr>
<tr>
<td>avgDiskBytesWrittenPerSecond</td>
<td>Average number of bytes written to disk over polling period</td>
</tr>
<tr>
<td>avgDiskReadOpsPerSecond**</td>
<td>Average number of read I/O operations per second null</td>
</tr>
<tr>
<td>Data field</td>
<td>Description</td>
</tr>
<tr>
<td>------------------------------------------------</td>
<td>-----------------------------------------------------------------------------</td>
</tr>
<tr>
<td>avgDiskWriteOpsPerSecond**</td>
<td>Average number of write I/O operations per second</td>
</tr>
<tr>
<td>avgFreeRAM</td>
<td>Average free RAM expressed in MB</td>
</tr>
<tr>
<td>avgNetworkBytesReadPerSecond</td>
<td>Average amount of throughput of bytes read per second</td>
</tr>
<tr>
<td>avgNetworkBytesWrittenPerSecond</td>
<td>Average amount of throughput of bytes written per second</td>
</tr>
<tr>
<td>configId</td>
<td>Application Discovery Service assigned ID to the discovered VM</td>
</tr>
<tr>
<td>configType</td>
<td>Type of resource discovered</td>
</tr>
<tr>
<td>connectorId</td>
<td>ID of the Discovery Connector virtual appliance</td>
</tr>
<tr>
<td>cpuType</td>
<td>vCPU for a VM, actual model for a host</td>
</tr>
<tr>
<td>datacenterId</td>
<td>ID of the vCenter</td>
</tr>
<tr>
<td>hostId</td>
<td>ID of the VM host</td>
</tr>
<tr>
<td>hostName</td>
<td>Name of host running the virtualization software</td>
</tr>
<tr>
<td>hypervisor</td>
<td>Type of hypervisor</td>
</tr>
<tr>
<td>id</td>
<td>ID of server</td>
</tr>
<tr>
<td>lastModifiedTimeStamp*</td>
<td>Latest date and time of data collection before data export</td>
</tr>
<tr>
<td>macAddress</td>
<td>MAC address of the VM</td>
</tr>
<tr>
<td>manufacturer</td>
<td>Maker of the virtualization software</td>
</tr>
<tr>
<td>maxCpuUsagePct</td>
<td>Max. percentage of CPU usage during polling period</td>
</tr>
<tr>
<td>maxDiskBytesReadPerSecond</td>
<td>Max. number of bytes read from disk over polling period</td>
</tr>
<tr>
<td>maxDiskBytesWrittenPerSecond</td>
<td>Max. number of bytes written to disk over polling period</td>
</tr>
<tr>
<td>maxDiskReadOpsPerSecond**</td>
<td>Max. number of read I/O operations per second</td>
</tr>
<tr>
<td>maxDiskWriteOpsPerSecond**</td>
<td>Max. number of write I/O operations per second</td>
</tr>
<tr>
<td>maxNetworkBytesReadPerSecond</td>
<td>Max. amount of throughput of bytes read per second</td>
</tr>
<tr>
<td>maxNetworkBytesWrittenPerSecond</td>
<td>Max. amount of throughput of bytes written per second</td>
</tr>
<tr>
<td>memoryReservation*</td>
<td>Limit to avoid overcommitment of memory on VM</td>
</tr>
<tr>
<td>moRefId</td>
<td>Unique vCenter Managed Object Reference ID</td>
</tr>
<tr>
<td>Data field</td>
<td>Description</td>
</tr>
<tr>
<td>--------------------</td>
<td>-----------------------------------------------------------------------------</td>
</tr>
<tr>
<td>name</td>
<td>Name of VM or network (user specified)</td>
</tr>
<tr>
<td>numCores</td>
<td>Number of independent processing units within CPU</td>
</tr>
<tr>
<td>numCpus</td>
<td>Number of central processing units on VM</td>
</tr>
<tr>
<td>numDisks</td>
<td>Number of disks on VM</td>
</tr>
<tr>
<td>numNetworkCards</td>
<td>Number of network cards on VM</td>
</tr>
<tr>
<td>osName</td>
<td>Operating system name on VM</td>
</tr>
<tr>
<td>osVersion</td>
<td>Operating system version on VM</td>
</tr>
<tr>
<td>portGroupId</td>
<td>ID of group of member ports of VLAN</td>
</tr>
<tr>
<td>portGroupName</td>
<td>Name of group of member ports of VLAN</td>
</tr>
<tr>
<td>powerState</td>
<td>Status of power</td>
</tr>
<tr>
<td>serverId</td>
<td>Application Discovery Service assigned ID to the discovered VM</td>
</tr>
<tr>
<td>smBiosId</td>
<td>ID/version of the system management BIOS</td>
</tr>
<tr>
<td>state</td>
<td>Status of the Discovery Connector virtual appliance</td>
</tr>
<tr>
<td>toolsStatus</td>
<td>Operational state of VMware tools (See Viewing and sorting data collectors (p. 75) for a complete list.)</td>
</tr>
<tr>
<td>totalDiskSize</td>
<td>Total capacity of disk expressed in MB</td>
</tr>
<tr>
<td>totalRAM</td>
<td>Total amount of RAM available on VM in MB</td>
</tr>
<tr>
<td>type</td>
<td>Type of host</td>
</tr>
<tr>
<td>vCenterId</td>
<td>Unique ID number of a VM</td>
</tr>
<tr>
<td>vCenterName</td>
<td>Name of the vCenter host</td>
</tr>
<tr>
<td>virtualSwitchName</td>
<td>Name of the virtual switch</td>
</tr>
<tr>
<td>vmFolderPath</td>
<td>Directory path of VM files</td>
</tr>
<tr>
<td>vmName</td>
<td>Name of the virtual machine</td>
</tr>
</tbody>
</table>

**Download the Discovery Connector**

**Download, Set Up, and Start Collecting Data**

To set up agentless discovery, you must download and deploy the Discovery Connector, which is a virtual appliance, on a VMware vCenter Server host in your on-premises environment. The Discovery Connector is an Open Virtualization Archive (OVA) file that you must install in your on-premises VMware environment.
**Reminder**

Discovery Connector supports VMware vCenter versions V5.5, V6.0, V6.5, V6.7, and 7.0.

Beginning with this section and those that follow on this page, you will be instructed how to download, deploy, configure, and start collecting data using the Discovery Connector.

**To download the Discovery Connector OVA file and verify its checksum.**

1. Sign in to vCenter as a VMware administrator and switch to the directory where you want to download the Discovery Connector OVA file.
2. Download the Discovery Connector OVA.
3. Depending on which hashing algorithm you use in your system environment, download either the MD5 or SHA256 to get the file containing the checksum value. Use this value to verify the AWSDiscoveryConnector.ova file downloaded in the preceding step.
4. Depending on your variation of Linux, run the version appropriate MD5 command or SHA256 command to verify that the cryptographic signature of the AWSDiscoveryConnector.ova file matches the value in the respective MD5/SHA256 file that you downloaded.

```
$ md5sum AWSDiscoveryConnector.ova

$ sha256sum AWSDiscoveryConnector.ova
```

**Deploy the Discovery Connector**

In the previous section you downloaded the AWS Agentless Discovery Connector in the Open Virtualization Archive (OVA) file. This section lists the specifications for the Discovery Connector that you downloaded and shows you how to deploy it in your VMware environment.

**Discovery Connector virtual machine specifications**

- **Operating System** – FreeBSD 11 (64 bit)
- **RAM** – 2 GB
- **Disk storage**

  When you deploy the OVA as virtual machine in vCenter, the vCenter client gives you the following two options to provision:
  - **Thin Provisioned** – approximately 7.8 GB
  - **Thick Provisioned** – approximately 299.0 GB (recommended option)

The following procedure steps you through deploying the Discovery Connector OVA file in your VMware environment.

**To deploy the Discovery Connector**

1. Sign in to vCenter as a VMware administrator.
2. Choose **File, Deploy OVF Template**, select the OVA file you downloaded in the previous section, and complete the wizard.
3. On the **Disk Format** page, select one of the thick provision disk types. We recommend that you choose **Thick Provision Eager Zeroed**, because it has the best performance and reliability. However, it requires several hours to zero out the disk. Do not choose **Thin Provision**. This option makes
deployment faster but significantly reduces disk performance. For more information, see Types of supported virtual disks in the VMware documentation.

4. Locate and open the context (right-click) menu for the newly deployed template in the vSphere client inventory tree and choose Power, Power On.

5. Open the context (right-click) menu for the template again and choose Open Console. The console displays the IP address of the connector console. Make note of the IP address as you'll need it in order to complete the connector setup process.

Configure the AWS Discovery Connector

To finish the setup process, complete the following procedure and the optional connector configuration tasks as needed.

Reminder
Before starting the procedure select a Migration Hub home Region, if you haven't already done so.

To configure the connector using the console

1. In a web browser, type the following URL in the address bar: https://<ip_address>/, where \ip_address\ is the IP address of the connector console that you saved earlier.

2. Choose Get started now and then follow the directions to complete the following setup pages: License Agreement, Create a Password, and Network Info.

3. On the Log Uploads and Upgrades page, we recommend that you select Upload logs automatically. When your logs are made available through automatic uploads, AWS can better help you troubleshoot connector issues.

The AWS Agentless Discovery Connector auto-upgrade feature is enabled by default. Running the latest version of the connector ensures that the latest security patches are installed. You can disable auto-upgrades at any time, see Disabling auto-upgrades on AWS Discovery Connector (p. 132).

4. On the Discovery Connector Set Up page, perform the following:

a. Under Configure vCenter credentials:
   i. For vCenter Host, enter the hostname or IP address of your VMware vCenter Server host.
   ii. For vCenter Username, enter the name of a local or domain user that the connector uses to communicate with vCenter. For domain users, use the form domain\username or username@domain.
   iii. For vCenter Password, enter the local or domain user password.
   iv. Choose Ignore security certificate to bypass SSL certificate validation with vCenter.

b. Under Configure AWS credentials, enter the credentials for the IAM user who is assigned the AWSAgentlessDiscoveryService IAM managed policy. For more information about managed policies, see AWS managed policies for AWS Application Discovery Service (p. 99).

Then choose Next.

c. Under Configure where to publish data, select to publish to a local file or to a specific AWS Regional endpoint. If you select to publish to a local file, your Discovery Connector will not send data about your on-premise servers to AWS. However, the Discovery Connector will continue to send data about the connector itself to AWS.

Then choose Next to go back to the AWS Agentless Discovery Connector console.

The following topics describe optional connector configuration tasks.
Configure a static IP address for the connector

Follow this procedure if your environment requires that you use a static IP address.

To Configure a static IP address for the connector

1. Open the connector's virtual machine console and log in as **ec2-user** with the password **ec2pass**. Supply a new password if prompted.
2. Run the command `sudo setup.rb` and enter the password for `ec2-user` when prompted to display the configuration menu.
3. Enter 2 to select **Reconfigure network settings**. This displays current network information and a submenu for making changes to the network settings.
4. In the submenu generated from the previous step, enter 2 to select **Set up a static IP**. This will display a form to supply network settings:
   - For each field, provide an appropriate value and press Enter. You should see output similar to the following where `nnn.nnn.nnn.nnn` is populated with the address numbers you entered for each field:

   ```
   Setting up static IP:
   1. Enter IP address: `<nnn.nnn.nnn.nnn>`
   2. Enter netmask: `<nnn.nnn.nnn.nnn>`
   3. Enter gateway: `<nnn.nnn.nnn.nnn>`
   4. Enter DNS 1: `<nnn.nnn.nnn.nnn>`
   5. Enter DNS 2: `<nnn.nnn.nnn.nnn>`

   Static IP address configured.
   ```

Control the scope of data collection

The vCenter user requires read-only permissions on each ESX host or VM to inventory using Application Discovery Service. Using the permission settings, you can control which hosts and VMs are included in the data collection. You can either allow all hosts and VMs under the current vCenter to be inventoried, or grant permissions on a case-by-case basis.

**Note**
As a security best practice, we recommend against granting additional, unneeded permissions to the vCenter user of the Discovery Connector.

The following procedures describe configuration scenarios ordered from least granular to most granular.

To discover data about all ESX hosts and VMs under the current vCenter

1. In your VMware vSphere client, choose **vCenter** and then choose either Hosts and Clusters or VMs and Templates.
2. Choose Manage, Permissions.
3. Select the vCenter user, open the context (right-click) menu, and choose Change Role.
4. In the Assigned Role pane, choose Read-only.
5. Choose Propagate to children, and then choose OK.

To discover data about a specific ESX host and all of its child objects
1. In your VMware vSphere client, choose vCenter and then choose either Hosts and Clusters or VMs and Templates.
2. Choose Related Objects, Hosts.
3. Open the context (right-click) menu for the host name and choose All vCenter Actions, Add Permission.
4. Under Add Permission, add the vCenter user to the host. For Assigned Role, choose Read-only.
5. Choose Propagate to children, and then choose OK.

Discover data about a specific ESX host or child VM
1. In your VMware vSphere client, choose vCenter and then choose either Hosts and Clusters or VMs and Templates.
2. Choose Related Objects.
3. Choose Hosts (showing a list of ESX hosts known to vCenter) or Virtual Machines (showing a list of VMs across all ESX hosts).
4. Open the context (right-click) menu for the host or VM name and choose All vCenter Actions, Add Permission.
5. Under Add Permission, add the vCenter user to the host or VM. For Assigned Role, choose Read-only.
6. Choose OK.

Note
If you chose Propagate to children, you can still remove the read-only permission from ESX hosts and VMs on a case-by-case basis. This option has no effect on inherited permissions applying to other ESX hosts and VMs.

Disabling auto-upgrades on AWS Discovery Connector
To ensure that you are running the latest version of AWS Discovery Connector, the auto-upgrade feature is enabled by default upon installation. However, you may disable the auto-upgrade feature as shown below.

To disable auto-upgrades
1. In a web browser, type the following URL in the address bar: https://<ip_address>/, where ip_address is the IP address of the AWS Discovery Connector.
2. In the Discovery Connector console, under Actions, choose Disable Auto-Upgrade.

Warning
Disabling auto-upgrades will prevent the latest security patches from being installed.

Discovery Connector Data Collection
After the Discovery Connector is deployed and configured in your VMware environment, if data collections stops you can restart it. You can start or stop data collection through the console or by making API calls through the AWS CLI. Both of these methods are described in the following procedures.
Using the Migration Hub Console

The following procedure shows how to start or stop the Discovery Connector data collection process, on the Data Collectors page of the Migration Hub console.

**To start or stop data collection**

1. In the navigation pane, choose Data Collectors.
2. Choose the Connectors tab.
3. Select the check box of the connector you want to start or stop.
4. Choose Start data collection or Stop data collection.

**Note**

If you don't see inventory information after starting data collection with the connector, confirm that you have registered the connector with your vCenter Server.

Using the AWS CLI

To start the Discovery Connector data collection process from the AWS CLI, the AWS CLI must first be installed in your environment, and then you must set the CLI to use your selected Migration Hub home Region.

**To install the AWS CLI and start data collection**

1. Install the AWS CLI for your operating system (Linux, macOS, or Windows). See the AWS Command Line Interface User Guide for instructions.
2. Open the Command prompt (Windows) or Terminal (Linux or macOS).
   a. Type `aws configure` and press Enter.
   b. Enter your AWS Access Key ID and AWS Secret Access Key.
   c. Enter your home Region for the Default Region Name. For example, us-west-2.
   d. Enter text for Default Output Format.
3. To find the ID of the connector you want to start or stop data collection for, type the following command to see the connector's ID:

   ```
   aws discovery describe-agents --filters condition=EQUALS,name=hostName,values=connector
   ```

4. To start data collection by the connector, type the following command:

   ```
   aws discovery start-data-collection-by-agent-ids --agent-ids <connector ID>
   ```

   **Note**
   If you don't see inventory information after starting data collection with the connector, confirm that you have registered the connector with your vCenter Server.

To stop data collection by the connector, type the following command:

```
aws discovery stop-data-collection-by-agent-ids --agent-ids <connector ID>
```

**Troubleshooting the Discovery Connector**

This section contains topics that can help you troubleshoot known issues with Application Discovery Service Discovery Connector.
Fixing Discovery Connector cannot reach AWS during setup

When configuring the AWS Agentless Discovery Connector in the console you can get the following error message:

**Could Not Reach AWS**

AWS cannot be reached (connection reset). Please verify network and proxy settings.

This error occurs because of a failed attempt by the Discovery Connector to establish an HTTPS connection to an AWS domain that the connector needs to communicate with during the setup process. The Discovery Connector configuration fails if a connection can't be established.

**To fix the connection to AWS**

1. Check with your IT admin to see if your company firewall is blocking egress traffic on port 443 to any of the AWS domains that need outbound access.

The following AWS domains need outbound access:

- awsconnector.Migration Hub home Region.amazonaws.com
- sns.Migration Hub home Region.amazonaws.com
- arsenal-discovery.Migration Hub home Region.amazonaws.com
- iam.amazonaws.com
- aws.amazon.com
- ec2.amazonaws.com

If your firewall is blocking egress traffic, unblock it. After you update the firewall, reconfigure the connector.

2. If updating the firewall does not resolve the connection issue, check to make sure that the connector virtual machine has outbound network connectivity to the listed domains. If the virtual machine has outbound connectivity, test the connection to listed domains by running `telnet` on ports 443 as shown in the following example.

   ```bash
   telnet ec2.amazonaws.com 443
   ```

3. If outbound connectivity from the virtual machine is enabled, you must contact AWS Support for further troubleshooting.

**Fixing unhealthy connectors**

Health information for every Discovery Connector can be found in the Data Collectors page of the Migration Hub console. You can identify connectors with problems by finding any connectors with a Health status of Unhealthy. The following procedure outlines how to access the connector console to identify health issues.

**Access a connector console**

1. Open the Migration Hub console in a web browser, and choose Data Collectors from the left hand navigation.

2. From the Connectors tab, make a note of the IP address for each connector that has a health status of Unhealthy.

3. Open a browser on any computer that can connect to the connector virtual machine, and enter the URL of the connector console, `https://ip_address_of_connector`, where `ip_address_of_connector` is the IP address of an unhealthy connector.
4. Enter the connector management console password, which was set up when the connector was configured.

Once you've accessed the connector console, you can take actions to resolve an unhealthy status. Here you can choose View Info for vCenter connectivity, and you'll get a dialog box with a diagnostic message. The View Info link is only available on connectors that are version 1.0.3.12 or later.

After correcting the health issues, the connector will re-establish connectivity with vCenter server, and the connector's status will change to the HEALTHY state. If the issues persist, contact AWS Support.

The most common causes for unhealthy connectors are IP address issues and credentials issues. The following sections can help you resolve these issues and return a connector to a healthy state.

**Topics**
- IP address issues (p. 135)
- Credentials issues (p. 135)

**IP address issues**

A connector can go into an unhealthy state if the vCenter endpoint provided during connector setup is malformed, invalid, or if the vCenter server is currently down and not reachable. In this case, when you choose View Info for vCenter connectivity you'll get a dialog box with the message "Confirm the operational status of your vCenter server, or choose Edit Settings to update the vCenter endpoint."

The following procedure can help you resolve IP address issues.

1. From the connector console (https://ip_address_of_connector), choose Edit Settings.
2. From the left-side navigation, choose Step 5: Discovery Connector Set Up.
3. From Configure vCenter credentials, make a note of the vCenter Host IP address.
4. Using a separate command line tool like ping or traceroute, validate that the associated vCenter server is active and the IP is reachable from the connector VM.
   - If the IP address is incorrect and the vCenter service is active, then update the IP address in the connector console, and choose Next.
   - If the IP address is correct but the vCenter server is inactive, activate it.
   - If the IP address is correct and the vCenter server is active, check if it is blocking ingress network connections due to firewall issues. If yes, update your firewall settings to allow incoming connections from the connector VM.

**Credentials issues**

Connectors can go into an unhealthy state if the vCenter user credentials provided during connector setup, are invalid, or do not have vCenter read and view account privileges. In this case, when you choose View Info for vCenter connectivity you'll get a dialog box with the message "Choose Edit Settings to update your vCenter username and password for your account with read and view privileges."

The following procedure can help you resolve credentials issues. As a prerequisite, ensure that you have created a vCenter user that has read and view account permissions on vCenter server.

1. From the connector console (https://ip_address_of_connector), choose Edit Settings.
2. From the left-side navigation, choose Step 5: Discovery Connector Set Up.
3. From Configure vCenter credentials, update the vCenter Username and vCenter Password by providing the credentials for a vCenter user with read and view permissions.
4. Choose Next to complete setup.
Standalone ESX host support

The Discovery Connector does not support a standalone ESX host. The ESX host must be part of the vCenter Server instance.

Getting additional support for connector issues

If you encounter problems and need help, contact AWS Support. You will be contacted and may be asked to send the connector logs. To obtain the logs, do the following:

- Log back in to the AWS Agentless Discovery Connector console (as you did during configuration (p. 130)) and choose Download log bundle.
- Once the log bundle has finished downloading, send it as instructed by AWS Support.