



Administrator Guide

AWS Service Management Connector



AWS Service Management Connector: Administrator Guide

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Table of Contents

What is AWS Service Management Connector? 1

What is AWS Service Management Connector?

AWS Service Management Connector (SMC) enable customers to provision, manage, and operate native AWS resources and capabilities in familiar IT Service Management (ITSM) tooling, such as ServiceNow and Atlassian.

These integrations enable Enterprises to accelerate migration and AWS adoption at scale through oversight and governance in their declared operational tooling and system of record.