



Implementation Guide

# AI Powered Speech Analytics for Amazon Connect



# AI Powered Speech Analytics for Amazon Connect: Implementation Guide

Copyright © 2024 Amazon Web Services, Inc. and/or its affiliates. All rights reserved.

Amazon's trademarks and trade dress may not be used in connection with any product or service that is not Amazon's, in any manner that is likely to cause confusion among customers, or in any manner that disparages or discredits Amazon. All other trademarks not owned by Amazon are the property of their respective owners, who may or may not be affiliated with, connected to, or sponsored by Amazon.

---

# Table of Contents

**Welcome ..... 1**

# Use AWS artificial intelligence services to transcribe, translate, and analyze your customer interactions

This AWS Solution is now Guidance. For more information, refer to the [AI Powered Speech Analytics for Amazon Connect](#) landing page.

You can also find other AWS Solutions in the [AWS Solutions Library](#).