AWS Server Migration Service
User Guide
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What is AWS Server Migration Service?

AWS Server Migration Service (AWS SMS) automates the migration of your on-premises VMware vSphere, Microsoft Hyper-V/SCVMM, and Azure virtual machines to the AWS Cloud. AWS SMS incrementally replicates your server VMs as cloud-hosted Amazon Machine Images (AMIs) ready for deployment on Amazon EC2. Working with AMIs, you can easily test and update your cloud-based images before deploying them in production.

By using AWS SMS to manage your server migrations, you can:

- **Simplify the cloud migration process.** You can begin migrating a group of servers with just a few clicks in the AWS Management Console. After the migration has initiated, AWS SMS manages all the complexities of the migration process, including automatically replicating volumes of live servers to AWS and creating new AMIs periodically. You can quickly launch EC2 instances from AMIs in the console.

- **Orchestrate multi-server migrations.** AWS SMS orchestrates server migrations by allowing you to schedule replications and track progress of a group of servers that constitutes an application. You can schedule initial replications, configure replication intervals, and track progress for each server using the console. When you launch a migrated application, you can apply customized configuration scripts that run during startup.

- **Test server migrations incrementally:** With support for incremental replication, AWS SMS allows fast, scalable testing of migrated servers. Because AWS SMS utilizes incremental replication, it transfers only the changes to the cloud. Therefore, you can test small changes iteratively and save on network bandwidth.

- **Support the most widely used operating systems.** AWS SMS supports the replication of operating system images containing Windows, as well as several major Linux distributions.

- **Minimize downtime.** Incremental AWS SMS replication minimizes the business impact associated with application downtime during the final cutover.

Use of AWS SMS is limited as follows:

- 50 concurrent VM migrations per account, unless a customer requests a limit increase.
- 90 days of service usage per VM (not per account), beginning with the initial replication of a VM. We terminate an ongoing replication after 90 days unless a customer requests a limit increase.
- 50 concurrent application migrations per account, with a limit of 10 groups and 50 servers in each application.

Pricing

There is no additional fee to use Server Migration Service. You pay the standard fees for the S3 buckets, EBS volumes, and data transfer used during the migration process, and for the EC2 instances that you run. For more information, see [AWS Server Migration Service pricing](#).
Requirements for AWS Server Migration Service

Your VMware vSphere, Microsoft Hyper-V/SCVMM, or Microsoft Azure environment must meet the following requirements for you to use the Server Migration Service to migrate your on-premises virtualized servers to Amazon EC2.

Requirements

• General requirements (p. 2)
• Operating systems (p. 4)
• Volume types and file systems (p. 5)
• Configure an IAM user for Server Migration Connector (p. 5)
• Permissions for IAM users (p. 5)
• Limitations (p. 6)
• Licensing options for AWS SMS (p. 7)
• Other requirements (p. 9)

General requirements

Before setting up AWS SMS, take action as needed to meet all of the following requirements.

All VMs

• Disable any antivirus or intrusion detection software on the VM you are migrating. These services can be re-enabled after the migration process is complete.
• Disconnect any CD-ROM drives (virtual or physical) connected to the VM.

Windows VMs

• Enable Remote Desktop (RDP) for remote access.
• Install the appropriate version of .NET Framework on the VM. Note that .NET Framework 4.5 or later will be installed automatically on your VM if required.

<table>
<thead>
<tr>
<th>Windows Version</th>
<th>.NET Framework Version</th>
</tr>
</thead>
<tbody>
<tr>
<td>Windows Server 2008 or earlier</td>
<td>3.5 or later</td>
</tr>
<tr>
<td>Windows Server 2008 R2 or later</td>
<td>4.5 or later</td>
</tr>
<tr>
<td>Windows 8 or earlier</td>
<td>3.5 or later</td>
</tr>
<tr>
<td>Windows 8.1 or later</td>
<td>4.5 or later</td>
</tr>
</tbody>
</table>

• When preparing a Microsoft Windows VM for migration, configure a fixed pagefile size and ensure that at least 6 GiB of free space is available on the root volume. This is necessary for successful installation of the drivers.
• Make sure that your host firewall (such as Windows firewall) allows access to RDP. Otherwise, you will not be able to access your instance after the migration is complete.
• Apply the following hotfixes:
  • You cannot change system time if RealTimeIsUniversal registry entry is enabled in Windows
  • High CPU usage during DST changeover in Windows Server 2008, Windows 7, or Windows Server 2008 R2
• The following instance types are the only instance types that support 32-bit AMIs: t2.nano, t2.micro, t2.small, t2.medium, c3.large, t1.micro, m1.small, m1.medium, and c1.medium. If you are migrating a 32-bit instance, you are limited to these instance types and the Regions that support them.

Linux VMs
• Enable Secure Shell (SSH) for remote access.
• Make sure that your host firewall (such as iptables) allows access to SSH. Otherwise, you won't be able to access your instance after the migration is complete.
• Make sure that you have configured a non-root user to use public key-based SSH to access your instance after it is imported. The use of password-based SSH and root login over SSH are both possible, but we do not recommend it. We recommend the use of public keys and a non-root user because it is more secure. Your Linux VM won't have an ec2-user account created as part of the migration process.
• Make sure that your Linux VM uses GRUB (GRUB legacy) or GRUB 2 as its bootloader.
• Make sure that the root volume of your Linux VM uses one of the following file systems:
  • EXT2
  • EXT3
  • EXT4
  • Btrfs
  • JFS
  • XFS
• Migrated Linux VMs must use 64-bit images. Migrating 32-bit Linux images is not supported.
• Migrated Linux VMs should use default kernels for best results. VMs that use custom Linux kernels might not migrate successfully.
• When preparing Amazon EC2 Linux VMs for migration, make sure that at least 250 MiB of disk space is available on the root volume for installing drivers and other software.

Programmatic modifications to VMs
When importing a VM, AWS modifies the file system to make the imported VM accessible to the customer. The following actions may occur:
• [Linux] Installing Citrix PV drivers either directly in OS or modify initrd/initramfs to contain them.
• [Linux] Modifying network scripts to replace static IP addresses with dynamic IP addresses.
• [Linux] Modifying /etc/fstab, commenting out invalid entries and replacing device names with UUIDs. If no matching UUID can be found for a device, the nofail option is added to the device description. You will need to correct the device naming and remove nofail after import. As a best practice when preparing your VMs for import, we recommend that you specify your VM disk devices by UUID rather than device name.

Entries in /etc/fstab that contain distributed file system types (nfs, cifs, smbfs, vboxsf, sshfs, etc.) will be disabled.
• [Linux] Modifying grub bootloader settings such as the default entry and timeout.
• [Windows] Modifying registry settings to make the VM bootable.

When writing a modified file, AWS retains the original file at the same location under a new name.

Operating systems

The following operating systems can be migrated to EC2 using SMS:

Windows (32- and 64-bit)

• Microsoft Windows Server 2003 (Standard, Datacenter, Enterprise) with Service Pack 1 (SP1) or later (32- and 64-bit)
• Microsoft Windows Server 2003 R2 (Standard, Datacenter, Enterprise) (32- and 64-bit)
• Microsoft Windows Server 2008 (Standard, Datacenter, Enterprise) (32- and 64-bit)
• Microsoft Windows Server 2008 R2 (Standard, Web Server, Datacenter, Enterprise) (64-bit only)
• Microsoft Windows Server 2012 (Standard, Datacenter) (64-bit only)
• Microsoft Windows Server 2012 R2 (Standard, Datacenter) (64-bit only) (Nano Server installation not supported)
• Microsoft Windows Server 2016 (Standard, Datacenter) (64-bit only)
• Microsoft Windows Server 1709 (Standard, Datacenter) (64-bit only)
• Microsoft Windows Server 1803 (Standard, Datacenter) (64-bit only)
• Microsoft Windows Server 2019 (Standard, Datacenter) (64-bit only)
• Microsoft Windows 7 (Home, Professional, Enterprise, Ultimate) (US English) (32- and 64-bit)
• Microsoft Windows 8 (Home, Professional, Enterprise) (US English) (32- and 64-bit)
• Microsoft Windows 8.1 (Professional, Enterprise) (US English) (64-bit only)
• Microsoft Windows 10 (Home, Professional, Enterprise, Education) (US English) (64-bit only)

Linux/Unix (64-bit)

• Red Hat Enterprise Linux (RHEL) 5.1-5.11, 6.1-6.9, 7.0-7.6 (6.0 lacks required drivers)
• SUSE Linux Enterprise Server 11 with Service Pack 1 and kernel 2.6.32.12-0.7
• SUSE Linux Enterprise Server 11 with Service Pack 2 and kernel 3.0.13-0.27
• SUSE Linux Enterprise Server 11 with Service Pack 3 and kernel 3.0.76-0.11, 3.0.101-0.8, or 3.0.101-0.15
• SUSE Linux Enterprise Server 11 with Service Pack 4 and kernel 3.0.101-63
• SUSE Linux Enterprise Server 12 with kernel 3.12.28-4
• SUSE Linux Enterprise Server 12 with Service Pack 1 and kernel 3.12.49-11
• SUSE Linux Enterprise Server 12 with Service Pack 2 and kernel 4.4
• SUSE Linux Enterprise Server 12 with Service Pack 3 and kernel 4.4
• CentOS 5.1-5.11, 6.1-6.6, 7.0-7.6 (6.0 lacks required drivers)
• Debian 6.0.0-6.0.8, 7.0.0-7.8.0, 8.0.0
• Oracle Linux 5.10-5.11 with el5uek kernel suffix
• Oracle Linux 6.1-6.10 using RHEL-compatible kernel 2.6.32 or UEK kernels 3.8.13, 4.1.12
• Oracle Linux 7.0-7.6 using RHEL compatible kernel 3.10.0 or UEK kernels 3.8.13, 4.1.12, 4.14.35
Volume types and file systems

AWS Server Migration Service supports migrating Windows and Linux instances with the following file systems:

<table>
<thead>
<tr>
<th>Operating System</th>
<th>File System</th>
<th>Architecture</th>
<th>Partition Table</th>
<th>Data Volumes Supported</th>
<th>Boot Volumes Supported</th>
</tr>
</thead>
<tbody>
<tr>
<td>Windows</td>
<td>NTFS</td>
<td>32-bit</td>
<td>MBR</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>GPT</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
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<td></td>
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<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>64-bit</td>
<td>MBR</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td></td>
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<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>GPT</td>
<td>✓ (VHDX only)</td>
<td></td>
</tr>
<tr>
<td>ReFS</td>
<td>32-bit</td>
<td>MBR</td>
<td></td>
<td></td>
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<td></td>
<td></td>
<td></td>
<td>GPT</td>
<td></td>
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<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>64-bit</td>
<td>MBR</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td></td>
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<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>GPT</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Linux/Unix</td>
<td>ext2, ext3,</td>
<td>64-bit</td>
<td>MBR</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td></td>
<td>ext4, Btrfs, JFS, XFS</td>
<td></td>
<td></td>
<td></td>
<td></td>
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<td></td>
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</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>GPT</td>
<td>✓</td>
<td></td>
</tr>
</tbody>
</table>

AMIs with volumes using EBS encryption are not supported. When migrating servers using AWS SMS, do not turn on encryption by default. If encryption by default is already on and you are experiencing delta replication failures, turn off this feature.

Configure an IAM user for Server Migration Connector

To create an IAM user for Server Migration Connector in your AWS account

1. Create a new IAM user for your connector to communicate with AWS. Save the generated access key and secret key for use during the initial connector setup. For information about managing IAM users and permissions, see Creating an IAM User in Your AWS Account.
2. Attach the managed IAM policy ServerMigrationConnector to the IAM user. For more information, see Managed Policies and Inline Policies.

Permissions for IAM users

By default, IAM users do not have permissions required to use AWS SMS. IAM users with administrator permissions already have full access to AWS SMS. Otherwise, you can add the AWS managed policy
Limitations

The following limitations apply.

Limitations
- Image format (p. 6)
- Booting (p. 6)
- Networking (p. 6)
- Application import from Migration Hub (p. 7)
- Miscellaneous (p. 7)

Image format
- When migrating VMs managed by Hyper-V/SCVMM, SMS supports both Generation 1 VMs (using either VHD or VHDX disk format) and Generation 2 VMs (VHDX only).
- AWS SMS does not support VMs on Hyper-V running any version of RHEL 5 if backed by a VHDX disk. We recommend converting disks in this format to VHD for migration.
- AWS SMS does not support VMs that have a mix of VHD and VHDX disk files.
- On VMware, AWS SMS does not support VMs that use Raw Device Mapping (RDM). Only VMDK disk images are supported.

Booting
- UEFI/EFI boot partitions are supported only for Windows boot volumes with VHDX as the image format. Otherwise, a VM's boot volume must use Master Boot Record (MBR) partitions. In either case, boot volume cannot exceed 2 TiB (uncompressed) due to MBR limitations.
  
  Note
  When AWS detects a Windows GPT boot volume with an UEFI boot partition, it converts it on-the-fly to an MBR boot volume with a BIOS boot partition. This is because EC2 does not directly support GPT boot volumes.
- An imported VM might fail to boot if the root partition is not on the same virtual hard drive as the MBR.
- A migrated VM might fail to boot if the root partition is not on the same virtual hard disk as the MBR.
- Migrating VMs with dual-boot configurations is not supported.

Networking
- Multiple network interfaces are not currently supported. After migration, your VM will have a single virtual network interface that uses DHCP to assign addresses. Your instance receives a private IP address.
- A VM migrated into a VPC does not receive a public IP address, regardless of the auto-assign public IP setting for the subnet. Instead, you can allocate an Elastic IP address to your account and associate it with your instance.
• Internet Protocol version 6 (IPv6) IP addresses are not supported.

Application import from Migration Hub

• SMS imports application-related servers from AWS Migration Hub only if they exist in the SMS Server Catalog. As a result, some applications may only be partially migrated.
• If none of the servers in a Migration Hub application exist in the SMS Server Catalog, the import will fail silently and the application will not be visible in SMS.
• Imported applications can be migrated but cannot be edited in SMS. They can, however, be edited in Migration Hub.

Miscellaneous

• An SMS replication job will fail for VMs with more than 22 volumes attached.
• AMIs with volumes using EBS encryption are not supported. When migrating servers using AWS SMS, do not turn on encryption by default. If encryption by default is already on and you are experiencing delta replication failures, turn off this feature.
• AWS SMS creates AMIs that use Hardware Virtual Machine (HVM) virtualization. It can't create AMIs that use Paravirtual (PV) virtualization. Linux PVHVM drivers are supported within migrated VMs.
• VMs that are created as the result of a P2V conversion are not supported. A P2V conversion occurs when a disk image is created by performing a Linux or Windows installation process on a physical machine and then importing a copy of that Linux or Windows installation to a VM.
• AWS SMS does not install the single root I/O virtualization (SR-IOV) drivers except with imports of Microsoft Windows Server 2012 R2 VMs. These drivers are not required unless you plan to use enhanced networking, which provides higher performance (packets per second), lower latency, and lower jitter. For Microsoft Windows Server 2012 R2 VMs, SR-IOV drivers are automatically installed as a part of the migration process.
• Because independent disks are unaffected by snapshots, AWS SMS does not support interval replication for VMDKs in independent mode.
• Windows language packs that use UTF-16 (or non-ASCII) characters are not supported for import. We recommend using the English language pack when importing Windows Server 2003, Windows Server 2008, and Windows Server 2012 R1 VMs.
• For Windows Server 2003, disable Windows driver-signing checks before migrating.

Licensing options for AWS SMS

When you create a new replication job, the AWS Server Migration Service console provides a License type option. If you choose a license type that is incompatible with your VM, the replication job fails with an error message. The possible values are:

• Auto (default)
  Detects the source-system operating system (OS) and applies the appropriate license to the migrated virtual machine (VM).
• AWS
  Replaces the source-system license with an AWS license, if appropriate, on the migrated VM.
• BYOL
  Retains the source-system license, if appropriate, on the migrated VM.
The same licensing options are available through AWS SMS API and CLI. For example:

```
aws sms create-replication-job --license-type value
```

The value of the `--license-type` parameter can be AWS or BYOL. Leaving it unset is the same as choosing Auto in the console.

**Licensing for Linux**

Linux operating systems support only BYOL licenses. Choosing Auto (the default) means that SMS uses a BYOL license.

Migrated Red Hat Enterprise Linux (RHEL) VMs must use Cloud Access (BYOL) licenses. For more information, see Red Hat Cloud Access on the Red Hat website.

Migrated SUSE Linux Enterprise Server VMs must use SUSE Public Cloud Program (BYOS) licenses. For more information, see SUSE Public Cloud Program—Bring Your Own Subscription.

**Licensing for Windows**

Windows server operating systems support either BYOL or AWS licenses. Windows client operating systems (such as Windows 10) support only BYOL licenses.

If you choose Auto (the default), AWS SMS uses the AWS license if the VM has a server OS. If the VM has a client OS, the BYOL license is used.

The following rules apply when you use your BYOL Microsoft license, either through MSDN or Windows Software Assurance Per User:

- Your BYOL instances are priced at the prevailing Amazon EC2 Linux instance pricing, provided that you meet the following conditions:
  - Run on a Dedicated Host (Dedicated Hosts)
  - Launch from VMs sourced from software binaries provided by you using AWS SMS, which are subject to the current terms and abilities of AWS SMS
  - Designate the instances as BYOL instances
  - Run the instances within your designated AWS Regions, and where AWS offers the BYOL model
  - Activate using Microsoft keys that you provide or are used in your key management system
  - You must account for the fact that when you start an Amazon EC2 instance, it can run on any one of many servers within an Availability Zone. This means that each time you start an Amazon EC2 instance (including a stop/start), it might run on a different server within an Availability Zone. You must account for this fact in light of the limitations on license reassignment as described in Microsoft Volume Licensing Product Terms, available at Licensing Terms, or consult your specific use rights to determine if your rights are consistent with this usage.
  - You must be eligible to use the BYOL program for the applicable Microsoft software under your agreements with Microsoft, for example, under your MSDN user rights or under your Windows Software Assurance Per User Rights. You are solely responsible for obtaining all required licenses and for complying with all applicable Microsoft licensing requirements, including the PUR/PT. Further, you must have accepted Microsoft’s End User License Agreement (Microsoft EULA), and by using the Microsoft Software under the BYOL program, you agree to the Microsoft EULA.
  - AWS recommends that you consult with your own legal and other advisers to understand and comply with the applicable Microsoft licensing requirements. Usage of the Services (including usage of the `licenseType` parameter and BYOL flag) in violation of your agreements with Microsoft is not authorized or permitted.
Other requirements

**Support for VMware vMotion**

AWS Server Migration Service partially supports vMotion, Storage vMotion, and other features based on virtual machine migration (such as DRS and Storage DRS) subject to the following limitations:

- Migrating a virtual machine to a new ESXi host or datastore after one replication run ends, and before the next replication run begins, is supported as long as the Server Migration Connector's vCenter service account has sufficient permissions on the destination ESXi host, datastores, and datacenter, and on the virtual machine itself at the new location.
- Migrating a virtual machine to a new ESXi host, datastore, and/or datacenter while a replication run is active—that is, while a virtual machine upload is in progress—is not supported.
- Cross vCenter vMotion is not supported for use with AWS SMS.

**Support for VMware vSAN**

VMs on vSAN datastores are only supported when Replication job type on the Configure replication jobs settings page is set to One-time migration.

**Support for VMware Virtual Volumes (VVol)**

AWS does not provide support for migrating VMware Virtual Volumes. Some implementations may work, however.

**VMware VMs with snapshots**

AWS SMS supports only one-time migration on VMs where snapshot-based backup software is used. Also, avoid creating snapshots on VMs replicated through AWS SMS.

**Hyper-V checkpoints**

AWS SMS does not support VMs with existing checkpoints.

**Hyper-V differencing disk**

AWS SMS does not support VMs with differencing disks.
Install the Server Migration Connector

The Server Migration Connector is a FreeBSD VM that you install in your on-premises virtualization environment. The supported platforms are VMware vSphere, Microsoft Hyper-V/SCVMM, and Microsoft Azure.

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- Install the Server Migration Connector on VMware (p. 10)
- Install the Server Migration Connector on Hyper-V (p. 13)
- Install the Server Migration Connector on Azure (p. 20)

Install the Server Migration Connector on VMware

Use the following information to install the Server Migration Connector, so that you can use AWS SMS to migrate VMs from a VMware environment to Amazon EC2.

This information applies only to VMs in an on-premises VMware environment. For information about installing the connector on other environments, see Install the Server Migration Connector (p. 10).

Requirements for VMware connector

- vCenter version 5.1 or higher (validated up to 6.7)
- ESXi 5.1 or higher (validated up to 6.7)
- Minimum 8 GiB RAM
- Minimum available disk storage of 20 GiB (thin-provisioned) or 250 GiB (thick-provisioned)
- Support for the following network services. Note that you might need to reconfigure your firewall to permit stateful outbound connections from the connector to these services.
  - DNS—Allow the connector to initiate connections to port 53 for name resolution.
  - HTTPS on vCenter—Allow the connector to initiate secure web connections to port 443 of vCenter. You can also configure a non-default port at your discretion. If your vCenter Server is configured to use a non-default port, specify both the vCenter's hostname and port, separated by a colon (for example, HOSTNAME:PORT or IP:PORT) in the vCenter Service Account page in Connector setup.
  - HTTPS on ESXi—Allow the connector to initiate secure web connections to port 443 of the ESXi hosts containing the VMs you intend to migrate.
  - NTP—Optionally allow the connector to initiate secure web connections to port 123 for time synchronization. If the connector synchronizes its clock with the ESXi host, this is unnecessary.
- Allow outbound connections from the connector to the following URL ranges:
  - *.amazonaws.com
  - *.aws.amazon.com

To set up the connector for a VMware environment

1. Open the AWS Server Migration Service console and choose Connectors, SMS Connector setup guide.
2. On the AWS Server Migration Connector setup page, choose Download OVA to download the connector for VMware environments. You can also download the connector using the URL provided.
The connector is a preconfigured FreeBSD VM in OVA format that is ready for deployment in your vCenter.

3. Set up your vCenter service account. Create a vCenter user with permissions necessary to create and delete snapshots on VMs that need be migrated to AWS and download their delta disks.

   **Note**
   As a best practice, we recommend that you limit vCenter permissions for the connector service account to only those vCenter data centers that contain the VMs that you intend to migrate. We also recommend that you lock down your vCenter service account permissions by assigning this user the NoAccess role in vCenter on the hosts, folders, and datastores that do not have any VMs for migration.

4. Create a role in vCenter with the following privileges:

   - **Datastore** > **Browse datastore and Low level file operations** (Datastore.Browse and Datastore.FileManagement)
   - **Host** > **Configuration** > **System Management** (Host.Config.SystemManagement)
   - **vApp** > **Export** (VApp.Export)
   - **Virtual Machine** > **Snapshot management** > **Create snapshot and Remove Snapshot** (VirtualMachine.State.CreateSnapshot and VirtualMachine.State.RemoveSnapshot)

5. Assign the role as follows:

   a. Assign this vCenter role to the service account for the connector to use to log in to vCenter.
   b. Assign this role with propagating permissions to the data centers that contain the VMs to migrate.

6. To manually verify your vCenter service account's permissions, verify that you can log in to vSphere Client with your connector service account credentials. Then, export your VMs as OVF templates, use the datastore browser to download files off the datastores that contain your VMs, and view the properties on the **Summary** tab of the ESXi hosts of your VMs.

**To configure the connector**

1. Deploy the connector OVA downloaded in the previous procedure to your VMware environment using vSphere Client.
2. Open the connector's virtual machine console and log in as `ec2-user` with the password `ec2pass`. Supply a new password if prompted.
3. Obtain the IP address of the connector as follows:

   a. Run the command **`sudo setup.rb`**. This displays a configuration menu:

   ```
   Choose one of the following options:
   1. Reset password
   2. Reconfigure network settings
   3. Restart services
   4. Factory reset
   5. Delete unused upgrade-related files
   6. Enable/disable SSL certificate validation
   7. Display connector's SSL certificate
   8. Generate log bundle
   0. Exit
   Please enter your option [1-9]:
   ```

   b. Enter option 2. This displays current network information and a submenu for making changes to the network settings. The output should resemble the following:

   ```
   Current network configuration: DHCP
   IP: 192.0.2.100
   ```
You need to enter this IP address in later procedures.

4. [Optional] Configure a static IP address for the connector. This prevents you from having to reconfigure the trusted hosts lists on your LAN each time DHCP assigns a new address to the connector.

   In the Reconfigure your network menu, enter option 2. This displays a form to supply network settings:

   For each field, provide an appropriate value and press Enter. You should see output similar to the following:

```
Setting up static IP:
1. Enter IP address: 192.0.2.50
2. Enter netmask: 255.255.254.0
3. Enter gateway: 192.0.2.1
4. Enter DNS 1: 192.0.2.200
5. Enter DNS 2: 192.0.2.201

Static IP address configured.
```

5. In the connector's network configuration menu, configure domain suffix values for the DNS suffix search list.

6. If your environment uses a web proxy to reach the internet, configure that now.

7. Before leaving the connector console, use **ping** to verify network access to the following targets inside and outside your LAN:

   - Inside your LAN, to your ESXi hosts and vCenter by hostname, FQDN, and IP address
   - Outside your LAN, to AWS

8. In a web browser, access the connector VM at its IP address (https://ip-address-of-connector/) to open the setup wizard, and choose **Get started now**.

9. Review the license agreement, select the check box, and choose **Next**.

10. Create a password for the connector.

11. Choose **Upload logs automatically** and **Server Migration Connector auto-upgrade**.

12. For **AWS Region**, choose your Region from the list. For **AWS Credentials**, enter the IAM credentials that you created in Permissions for IAM users (p. 5). Choose **Next**.

13. For **vCenter Service Account**, enter the vCenter hostname, user name, and password from step 3. Choose **Next**.

14. After accepting the vCenter certificate, complete registration and then view the connector configuration dashboard.

15. Verify that the connector you registered shows up on the **Connectors** page. If you encounter an issue registering the connector, contact **sms-service@amazon.com**.
Install the Server Migration Connector on Hyper-V

AWS SMS supports migration in either of two modes: from standalone Hyper-V servers, or from Hyper-V servers managed by System Center Virtual Machine Manager (SCVMM). Use the following information to install the Server Migration Connector on Hyper-V so that you can use AWS SMS to migrate VMs from Hyper-V to Amazon EC2.

This information applies only to VMs in an on-premises Hyper-V environment. For information about installing the connector on other environments, see Install the Server Migration Connector (p. 10).

Considerations for migration scenarios

- The installation procedures for standalone Hyper-V and for SCVMM environments are not interchangeable.
- When configured in SCVMM mode, one Server Migration Connector appliance supports migration from one SCVMM (which may manage multiple Hyper-V servers).
- When configured in standalone Hyper-V mode, one Server Migration Connector appliance supports migration from multiple Hyper-V servers.
- AWS SMS supports deploying any number of connector appliances to support migration from multiple SCVMMs and multiple standalone Hyper-V servers in parallel.

Requirements for Hyper-V connector

- Hyper-V role on Windows Server 2012 R2 or Windows Server 2016
- Active Directory 2012 or above
- [Optional] SCVMM 2012 SP1 or SCVMM 2016
- Minimum 8 GiB RAM
- Minimum available disk storage of 300 GiB
- Support for the following network services. Note that you might need to reconfigure your firewall to permit stateful outbound connections from the connector to these services.
  - DNS—Allow the connector to initiate connections to port 53 for name resolution.
  - HTTPS on WinRM port 5986 on your SCVMM or standalone Hyper-V host
  - Inbound HTTPS on port 443 of the connector—Allow the connector to receive secure web connections on port 443 from Hyper-V hosts containing the VMs you intend to migrate.
  - NTP—Optionally allow the connector outbound access to port 123 for time synchronization. If the connector synchronizes its clock with the Hyper-V host, this is unnecessary.
- Allow outbound connections from the connector to the following URL ranges:
  - *.amazonaws.com
  - *.aws.amazon.com

Contents

- About the Server Migration Connector installation script (p. 14)
- Step 1: Create a service account for Server Migration Connector in Active Directory (p. 14)
- Step 2: Download and deploy the Server Migration Connector (p. 15)
- Step 3: Download and install the Hyper-V/SCVMM configuration script (p. 16)
- Step 4: Validate the integrity and cryptographic signature of the script file (p. 17)
- Step 5: Run the script (p. 18)
- Step 6: Configure the connector (p. 19)
About the Server Migration Connector installation script

The AWS SMS configuration script automates creation of appropriate permissions and network connections that allow AWS SMS to execute tasks on your Hyper-V environment. You must run the script as administrator on each Hyper-V and SCVMM host that you plan to use in migrating VMs. When you run the script, it performs the following actions:

1. **[All systems]** Checks whether the Windows Remote Management (WinRM) service is enabled on SCVMM and all Hyper-V hosts, enables it if necessary, and sets it to start automatically on boot.
2. **[All systems]** Enables PowerShell remoting, which allows the connector to execute PowerShell commands on that host over a WinRM connection.
3. **[All systems]** Creates a self-signed X.509 certificate, creates a WinRM HTTPS listener, and binds the certificate to the listener.
4. **[All systems]** Creates a firewall rule to accept incoming connections to the WinRM listener.
5. **[All systems]** Adds the IP address or domain name of the connector to the list of trusted hosts in the WinRM configuration. You must have this IP address or domain name configured before running the script so that you can provide it interactively.
6. **[All systems]** Enables Credential Security Support Provider (CredSSP) authentication with WinRM.
7. **[All systems]** Grants read and execute permissions to a pre-configured Active Directory user on WinRM configSDDL. This user is the same as the service account described below in Step 1: Create a service account for Server Migration Connector in Active Directory (p. 14).
8. **[Standalone Hyper-V only]** Adds the Active Directory user to the groups Hyper-V Administrators and Remote Management Users on your Hyper-V host.
9. **[Standalone Hyper-V only]** Gives read-only permissions to all VM data folders managed by this Hyper-V.
10. **[SCVMM only]** Grants "Execute Methods," "Enable Account," and "Remote Enable" permissions to the Active Directory user on two WMI objects, CIMV2 and SCVMM.
11. **[SCVMM only]** Creates a Delegated Administrator role in SCVMM with permissions to access all Hyper-V hosts. It assigns the role to the Active Directory user. You can selectively remove access to hosts by editing this role in SCVMM.
12. **[SCVMM only]** Checks whether a secure (HTTPS) network path exists between SCVMM and the Hyper-V hosts. If the script does not detect a secure channel, it returns an error and generates instructions for the administrator to secure the channel.
13. **[SCVMM only]** Iterates through all the Hyper-V hosts managed by SCVMM and grants the Active Directory user read-only permissions on all VM folders on each Hyper-V host.

**Step 1: Create a service account for Server Migration Connector in Active Directory**

The Server Migration Connector requires a service account in Active Directory. As the connector configuration script is run on each SCVMM and Hyper-V host, it grants permissions on those hosts to this account.

**Note**

When configured in SCVMM mode, the SCVMM host and all the Hyper-V hosts that it manages must be located in a single Active Directory domain. If you have multiple Active Directory domains, configure a connector for each.
To create the Active Directory user

1. Using the Active Directory Administrative Center on the Windows computer where your Active Directory forest is installed, create a new user and assign a password to it.
2. Add the new user to the Remote Management Users group.

Step 2: Download and deploy the Server Migration Connector

Download the Server Migration Connector for Hyper-V and SCVMM to your on-premises environment and install it on a Hyper-V host.

To set up the connector for a Hyper-V environment

1. Open the AWS Server Migration Service console and choose Connectors, SMS Connector setup guide.
2. On the AWS Server Migration Connector setup page, choose Download VHD ZIP to download the connector for Hyper-V.
3. Transfer the downloaded connector file to your Hyper-V host, unzip it, and import the connector as a VM.
4. Open the connector's virtual machine console and log in as ec2-user with the password ec2pass. Supply a new password if prompted.
5. Obtain the IP address of the connector as follows:
   a. Run the command `sudo setup.rb`. This displays a configuration menu:

```
Choose one of the following options:
1. Reset password
2. Reconfigure network settings
3. Restart services
4. Factory reset
5. Delete unused upgrade-related files
6. Enable/disable SSL certificate validation
7. Display connector's SSL certificate
8. Generate log bundle
0. Exit

Please enter your option [1-9]:
```

b. Enter option 2. This displays current network information and a submenu for making changes to the network settings. The output should resemble the following:

```
Current network configuration: DHCP
IP: 192.0.2.100
Netmask: 255.255.254.0
Gateway: 192.0.2.1
DNS server 1: 192.0.2.200
DNS server 2: 192.0.2.201
DNS suffix search list: subdomain.example.com
Web proxy: not configured

Reconfigure your network:
1. Renew or acquire a DHCP lease
2. Set up a static IP
3. Set up a web proxy for AWS communication
4. Set up a DNS suffix search list
5. Exit
```
Step 3: Download and install the Hyper-V/SCVMM configuration script

AWS SMS provides a downloadable PowerShell script to configure the Windows environment to support communications with the Server Migration Connector. The same script is used for configuring either standalone Hyper-V or SCVMM. The script is cryptographically signed by AWS.

Download the script and hash files from the following URLs:

<table>
<thead>
<tr>
<th>File</th>
<th>URL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Installation script</td>
<td><a href="https://s3.amazonaws.com/sms-connector/aws-sms-hyperv-setup.ps1">https://s3.amazonaws.com/sms-connector/aws-sms-hyperv-setup.ps1</a></td>
</tr>
<tr>
<td>MD5 hash</td>
<td><a href="https://s3.amazonaws.com/sms-connector/aws-sms-hyperv-setup.ps1.md5">https://s3.amazonaws.com/sms-connector/aws-sms-hyperv-setup.ps1.md5</a></td>
</tr>
</tbody>
</table>

After download, transfer the downloaded files to the computer or computers where you plan to run the script.
Step 4: Validate the integrity and cryptographic signature of the script file

Before running the script, we recommend that you validate its integrity and signature. These procedures assume that you have downloaded the script and the hash files, that they are installed on the desktop of the computer where you plan to run the script, and that you are signed in as the administrator. You may need to modify the procedures to match your setup.

To validate script integrity using cryptographic hashes (PowerShell)

1. Use one or both of the downloaded hash files to validate the integrity of the script file, ensuring that it has not changed in transit to your computer.

   a. To validate with the MD5 hash, run the following command in a PowerShell window:

      ```powershell
      PS C:\Users\Administrator> Get-FileHash aws-sms-hyperv-setup.ps1 -Algorithm MD5
      This should return information similar to the following:
      
      Algorithm  Hash
      ---------  ----
      MD5        1AABAC6D068EEF6EXAMPLEDF50A05CC8
      
      b. To validate with the SHA256 hash, run the following command in a PowerShell window:

      PS C:\Users\Administrator> Get-FileHash aws-sms-hyperv-setup.ps1 -Algorithm SHA256
      
      This should return information similar to the following:

      Algorithm  Hash
      ---------  ----
      SHA256     6B86B273FF34FCE19D6B804EFF5A3F574EXAMPLE22F1D49C01E52DDB787B4B

2. Compare the returned hash values with the values provided in the downloaded files, `aws-sms-hyperv-setup.ps1.md5` and `aws-sms-hyperv-setup.ps1.sha256`.

Next, use either the Windows user interface or PowerShell to check that the script file includes a valid signature from AWS.

To check the script file for a valid cryptographic signature (Windows GUI)

1. In Windows Explorer, open the context (right-click) menu on the script file and choose Properties, Digital Signatures, Amazon Web Services, and Details.

2. Verify that the displayed information contains “This digital signature is OK” and that “Amazon Web Services, Inc.” is the signer.

To check the script file for a valid cryptographic signature (PowerShell)

- In a PowerShell window, run the following command:

  ```powershell
  PS C:\Users\Administrator> Get-AuthenticodeSignature aws-sms-hyperv-setup.ps1 | Select *
  ```
A correctly signed script file should return information similar to the following:

<table>
<thead>
<tr>
<th>SignerCertificate</th>
<th>: [Subject]</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>CN=&quot;Amazon Web Services, Inc.&quot; ...</td>
</tr>
<tr>
<td></td>
<td>[Issuer]</td>
</tr>
<tr>
<td></td>
<td>CN=DigiCert EV Code Signing CA (SHA2), OU=www.digicert.com,</td>
</tr>
<tr>
<td></td>
<td>O=DigiCert Inc, C=US</td>
</tr>
<tr>
<td></td>
<td>...</td>
</tr>
<tr>
<td>TimeStamperCertificate</td>
<td>:</td>
</tr>
<tr>
<td>Status</td>
<td>: Valid</td>
</tr>
<tr>
<td>StatusMessage</td>
<td>: Signature verified.</td>
</tr>
<tr>
<td>Path</td>
<td>: C:\Users\Administrator\Desktop\aws-sms-hyperv-setup.ps1</td>
</tr>
<tr>
<td>...</td>
<td></td>
</tr>
</tbody>
</table>

Step 5: Run the script

This procedure assumes that you have downloaded the script onto the desktop of the computer where you plan to run the script, and that you are signed in as the administrator. You may need to modify the procedure shown to match your setup.

**Note**

If you are using SCVMM, you must first run this script on each Hyper-V host you plan to migrate from, and then run it on SCVMM.

To run the script on each host

1. Using RDP, log in to your SCVMM system or standalone Hyper-V host as administrator.
2. Run the script using the following PowerShell command:

   ```powershell
   PS C:\Users\Administrator> .\aws-sms-hyperv-setup.ps1
   ```

   **Note**

   If your PowerShell execution policy is set to verify signed scripts, you are prompted for an authorization when you run the connector configuration script. Verify that the script is published by "Amazon Web Services, Inc." and choose "R" to run one time. You can view this setting using `Get-ExecutionPolicy` and modify it using `Set-ExecutionPolicy`.

3. As the script runs, it prompts you for several pieces of information. Be prepared to respond to the following prompts:

<table>
<thead>
<tr>
<th>Script action</th>
<th>Customer prompt</th>
<th>Customer action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Prompts for an option based on the connector's mode of operation (migrate from standalone Hyper-V vs. migrate using SCVMM), which determines what changes must be made to your Windows environment.</td>
<td>0. Exit</td>
<td>Choose 0 to exit the script.</td>
</tr>
<tr>
<td>1. Reconfigure standalone Hyper-V...</td>
<td>Choose 1 to reconfigure a standalone Hyper-V host to allow migration of its guest VMs.</td>
<td></td>
</tr>
<tr>
<td>2. Reconfigure Hyper-V managed by SCVMM...</td>
<td>Choose 2 to reconfigure a Hyper-V host allow SCVMM to manage migration its guest VMs.</td>
<td></td>
</tr>
<tr>
<td>3. Reconfigure SCVMM...</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4. Help/Support</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
**Step 6: Configure the connector**

When the connector configuration has been successfully run, browse to the connector's web interface:

https://ip-address-of-connector/

Complete the following steps to set up the new connector.

**To configure the connector**

1. On the connector landing page, choose **Get started now**.
2. Review the license agreement, select the check box, and choose **Next**.
3. Create a password for the connector. The password must meet the displayed criteria. Choose **Next**.
4. On the **Network Info** page, you can (among other tasks) assign a static IP address to the connector if you have not already done so. Choose **Next**.
5. On the **Log Uploads and Upgrades** page, select **Upload logs automatically** and **Server Migration Connector auto-upgrade**, and choose **Next**.
6. On the **Server Migration Service** page, provide the following information:
   - For **AWS Region**, choose your Region from the list.
   - For **AWS Credentials**, enter the IAM credentials that you created in Permissions for IAM users (p. 5). Choose **Next**.
7. On the **Choose your VM manager type** page, choose either **Microsoft® System Center Virtual Manager (SCVMM)** or **Microsoft® Hyper-V** depending on your environment. Selecting **VMware® vCenter** results in an error if you have installed the Hyper-V connector. Choose **Next**.
8. On the **Hyper-V: Host and Service Account Setup** or **SCVMM: Host and Service Account Setup** page, provide the account information for the Active Directory user that you created in **Step 1**.
Create a service account for Server Migration Connector in Active Directory (p. 14), including Username and Password.

9. • [SCVMM only] Provide the SCVMM hostname to be served by this connector and choose Next. Inspect the certificate for the host and choose Trust if the certificate is valid.
   • [Stand-alone Hyper-V only] Provide the Hyper-V hostname for each host to be served by this connector. To add additional hosts, use the plus symbol. To inspect the certificate for each host, choose Verify Certificate and choose Trust if the certificate is valid. Choose Next.

Alternatively, you can select the host-specific option to Ignore hostname mismatch and expiration errors... for either SCVMM or Hyper-V host certificates. We do not recommend overriding security in production, but it may be useful during testing.

Note
If you have Hyper-V hosts located in multiple Active Directory domains, we recommend configuring a separate connector for each domain.

10. If you successfully authenticated with the connector, you should see the Congratulations page. To view the connector's health status, choose Go to connector dashboard.

11. To verify that the connector that you registered is now listed, open the Connectors page on the AWS Server Migration Service console. If you encounter an issue registering the connector, contact sms-service@amazon.com.

Install the Server Migration Connector on Azure

Use the following information to install the Server Migration Connector on Azure so that you can use AWS SMS to migrate VMs from Azure to Amazon EC2.

This information applies only to VMs hosted by Azure. For information about installing the connector on other environments, see Install the Server Migration Connector (p. 10).

Considerations for migration scenarios

• A single Server Migration Connector appliance can only migrate VMs under one subscription and one Azure region.
• After a Server Migration Connector appliance is deployed, you cannot change its subscription or region unless you deploy another connector in the new subscription and region.
• AWS SMS supports deploying any number of Server Migration Connector appliance VMs to support migration from multiple Azure subscriptions and regions in parallel.
• Server Migration Connector does not support the Azure Government regions.

Requirements for Azure connector

• The recommended VM size of Azure connector is F4s – 4 vCPUs and 8 GB RAM. Ensure that you have a sufficient Azure CPU quota in the region where you are deploying the connector.
• A Standard Storage Account (cannot be Premium) under which the connector can be deployed.
• A virtual network where the connector can be deployed.
• Inbound access on port 443 (HTTPS), either from within the connector's virtual network (recommended) or open to the public (not recommended), for connector registration and viewing the connector dashboard.
• Outbound Internet access to access AWS services, Azure services, to perform connector OS updates, and so on.

Contents
Step 1: Download the connector installation script

AWS SMS provides a downloadable PowerShell script to deploy the connector in your Azure environment. The script is cryptographically signed by AWS. Complete this procedure to run the PowerShell script and install the connector automatically in your Azure environment. The script requires PowerShell 5.1 or later.

**Note**
AWS recommends using the scripted installation, but you can alternatively install the connector manually. For more information, see (Alternative) Deploy the Server Migration Connector manually (p. 24).

To download the script and hash files
1. Download the PowerShell script and hash files from the following URLs:

<table>
<thead>
<tr>
<th>File</th>
<th>URL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Installation script</td>
<td><a href="https://s3.amazonaws.com/sms-connector/aws-sms-azure-setup.ps1">https://s3.amazonaws.com/sms-connector/aws-sms-azure-setup.ps1</a></td>
</tr>
<tr>
<td>MD5 hash</td>
<td><a href="https://s3.amazonaws.com/sms-connector/aws-sms-azure-setup.ps1.md5">https://s3.amazonaws.com/sms-connector/aws-sms-azure-setup.ps1.md5</a></td>
</tr>
<tr>
<td>SHA256 hash</td>
<td><a href="https://s3.amazonaws.com/sms-connector/aws-sms-azure-setup.ps1.sha256">https://s3.amazonaws.com/sms-connector/aws-sms-azure-setup.ps1.sha256</a></td>
</tr>
</tbody>
</table>

2. After download, transfer the files to the computer or computers where you plan to run the script.

Step 2: Validate the integrity and cryptographic signature of the script file

Before running the script, we recommend that you validate its integrity and signature, ensuring that it has not changed in transit to your computer. These procedures assume that you have downloaded the script and the hash files, that they are installed on the desktop of the computer where you plan to run the script, and that you are signed in as administrator. You may need to modify the procedures to match your setup.

To validate script integrity using cryptographic hashes (PowerShell)
1. Use one or both of the downloaded hash files to validate the integrity of the script file.
   a. To validate with the MD5 hash, run the following command in a PowerShell window:

   ```powershell
   PS C:\Users\Administrator> Get-FileHash aws-sms-azure-setup.ps1 -Algorithm MD5
   ```

   This should return information similar to the following:

<table>
<thead>
<tr>
<th>Algorithm</th>
<th>Hash</th>
</tr>
</thead>
</table>

---

21
**Step 3: Run the script**

Run this script from any computer with PowerShell 5.1 or later installed.

**Note**

If your PowerShell execution policy is set to verify signed scripts, you are prompted for an authorization when you run the connector configuration script. Verify that the script is valid.

---

To validate with the SHA256 hash, run the following command in a PowerShell window:

```powershell
PS C:\Users\Administrator> Get-FileHash aws-sms-azure-setup.ps1 -Algorithm SHA256
```

This should return information similar to the following:

<table>
<thead>
<tr>
<th>Algorithm</th>
<th>Hash</th>
</tr>
</thead>
<tbody>
<tr>
<td>SHA256</td>
<td>6B86B273FF34FCE19D6B804EFF5A3F574EXAMPLE22F1D49C01E52DDB7875B4B</td>
</tr>
</tbody>
</table>

2. Compare the returned hash values with the values provided in the downloaded files, `aws-sms-azure-setup.ps1.md5` and `aws-sms-azure-setup.ps1.sha256`.

Next, use either PowerShell or the Windows user interface to check that the script file includes a valid signature from AWS.

**To check the script file for a valid cryptographic signature (PowerShell)**

- In a PowerShell window, run the following command:

  ```powershell
  PS C:\Users\Administrator> Get-AuthenticodeSignature aws-sms-azure-setup.ps1 | Select *
  ```

  A correctly signed script file should return information similar to the following:

  ```powershell
  SignerCertificate          : [Subject]
  CN="Amazon Web Services, Inc." ...
  [Issuer]
  CN=DigiCert EV Code Signing CA (SHA2), OU=www.digicert.com,
  O=DigiCert Inc, C=US...
  TimeStamperCertificate     :
  Status                     : Valid
  StatusMessage              : Signature verified.
  Path                       : C:\Users\Administrator\Desktop\aws-sms-azure-setup.ps1
  ```

**To check the script file for a valid cryptographic signature (Windows GUI)**

1. In Windows Explorer, open the context (right-click) menu on the script file and choose Properties, Digital Signatures, Amazon Web Services, and Details.
2. Verify that the displayed information contains "This digital signature is OK" and that "Amazon Web Services, Inc." is the signer.
published by "Amazon Web Services, Inc." and choose "R" to run one time. You can view this setting using `Get-ExecutionPolicy` and modify it using `Set-ExecutionPolicy`.

```
PS C:\Users\Administrator> .\aws-sms-azure-setup.ps1 -StorageAccountName name -ExistingVNetName name -SubscriptionId id -SubnetName name
```  

**StorageAccountName**

The name of the storage account where you want to deploy the connector.

**ExistingVNetName**

The name of the virtual network where you want to deploy the connector.

**SubscriptionId**

(Optional) The ID of the subscription to use. If you do not specify this parameter, the default subscription for the account is used.

**SubnetName**

(Optional) The name of the subnet in the virtual network. If you do not specify this parameter, the subnet named "default" is used.

When the script prompts for an Azure login, use a login that has administrator permissions for the subscription under which you are deploying the connector.

When the script completes, the connector is deployed in your account. The script prints out the connector's private IP address and the Object ID of the System Assigned Identity of the connector VM. You need both of these to complete the next step.

**Step 4: Configure the connector**

From another VM on the same virtual network where you deployed the connector, browse to the connector's web interface using the following URL, which includes the private IP address of the connector that you obtained in the previous step:

```
https://ip-address-of-connector
```  

**To configure the connector**

1. On the connector landing page, choose **Get started now**.
2. Review the license agreement, select the check box, and choose **Next**.
3. Create a password for the connector. The password must meet the displayed criteria. Choose **Next**.
4. On the **Network Info** page, you can find instructions to perform network-related tasks, such as setting up AWS proxy for the connector. Choose **Next**.
5. On the **Log Uploads** page, select **Upload logs automatically** and choose **Next**.
6. On the **Server Migration Service** page, provide the following information:
   - For **AWS Region**, choose your Region from the list.
   - For **AWS Credentials**, enter the IAM credentials that you created in Permissions for IAM users (p. 5). Choose **Next**.
7. On the **Azure Account Verification** page, verify that your Azure subscription ID and location are correct. This connector can migrate VMs under this subscription and location. Provide the object ID of the System Assigned Identity of the connector VM, which was provided as output from the deployment script.
8. If you successfully set up the connector, the Congratulations page is displayed. To view the health status of the connector, choose Go to connector dashboard.

9. To verify that the connector that you registered is listed, open the Connectors page on the Systems Manager console.

(Alternative) Deploy the Server Migration Connector manually

Complete this procedure to install the connector manually in your Azure environment.

To install the connector manually

1. Log into the Azure Portal as a user with administrator permissions for the subscription under which you are deploying this connector.

2. Make sure that you are ready to supply a Storage Account, its Resource Group, a Virtual Network, and the Azure region as described in Requirements for Azure connector (p. 20).

3. Download the connector VHD and associated files from the URLs in the following table.

<table>
<thead>
<tr>
<th>File</th>
<th>URL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Connector VHD</td>
<td><a href="https://awssmsconnector.blob.core.windows.net/release/AWS-SMS-Connector-for-Azure.vhd">https://awssmsconnector.blob.core.windows.net/release/AWS-SMS-Connector-for-Azure.vhd</a></td>
</tr>
<tr>
<td>MD5 hash</td>
<td><a href="https://s3.amazonaws.com/sms-connector/AWS-SMS-Connector-for-Azure.vhd.md5">https://s3.amazonaws.com/sms-connector/AWS-SMS-Connector-for-Azure.vhd.md5</a></td>
</tr>
<tr>
<td>SHA256 hash</td>
<td><a href="https://s3.amazonaws.com/sms-connector/AWS-SMS-Connector-for-Azure.vhd.sha256">https://s3.amazonaws.com/sms-connector/AWS-SMS-Connector-for-Azure.vhd.sha256</a></td>
</tr>
</tbody>
</table>

4. Verify the cryptographic integrity of the connector VHD using procedures similar to those described in Step 2: Validate the integrity and cryptographic signature of the script file (p. 21).

5. Upload the connector VHD and associated files to your Storage Account.

6. Create a new managed disk with the following parameter values:
   - **Resource Group**: Select your resource group
   - **Name**: Any name - for example, sms-connector-disk-westus
   - **Region**: Select your Azure region
   - **Availability Zone**: None
   - **Source Type**: Storage Blob (Choose the VHD blob you uploaded from step 3.c.)
   - **OSType**: Linux
   - **Size**: 60 GB/Standard HDD

7. Choose Create VM to create a new virtual machine from the managed disk that you created. Assign the following parameter values.

   Under the Basics tab:
   - **Resource Group**: Enter in your resource group
   - **Virtual Machine Name**: Any name, for example sms-connector-vm-westus
   - **Region**: Select your Azure region
   - **Size**: F4s
   - **Public Inbound Ports**: None
Under the Disks tab:

- **OS Disk Type**: Standard HDD

Under the Networking tab:

- **Virtual Network**: Enter in your Virtual Network name
- **Subnet**: Leave as default or choose a particular subnet
- **Public IP**: Leave as new
- **NIC Network Security Group**: Basic
- **Public Inbound Ports**: None
- Accept defaults for the remaining fields.

Under the Management tab:

- **Boot Diagnostics**: On
- **OS Guest Diagnostics**: Off
- **Diagnostics Storage account**: Storage Account
- **System Assigned Managed Identity**: On
- **Enable auto-shutdown**: Off

8. Review and create the VM. This will be your connector VM.

9. Download the two role documents:

   - [https://s3.amazonaws.com/sms-connector/SMSConnectorRole.json](https://s3.amazonaws.com/sms-connector/SMSConnectorRole.json)
   - [https://s3.amazonaws.com/sms-connector/SMSConnectorRoleSA.json](https://s3.amazonaws.com/sms-connector/SMSConnectorRoleSA.json)

10. **(Important)** Customize the role documents.

    Edit `SMSConnectorRole.json`. Change the name field to `sms-connector-role-subscription_id`. Then change the AssignableScopes field to match your subscription ID.

    Edit `SMSConnectorRoleSA.json`. Change the name field to `sms-connector-role-storage_account`. For example, if your account is `testStorage`, then the name field must be `sms-connector-role-testStorage`. Then change the AssignableScopes field to match your Subscription, Resource Group, and Storage Account values.

11. Create a role definition. Currently, there is no way to create a role definition from the Azure Portal. You must use Az CLI or Az PowerShell for this step. Use the `New-AzRoleDefinition` (Az PowerShell) or `az role definition create` (Az CLI) command to create these custom roles in your subscription, using the JSON files that you created in the previous step.

12. Assign roles to the connector VM. In Azure Portal, choose Storage Account, Access Control, Roles, Add, Add Role Assignment. Choose the role `sms-connector-role`, assign access to Virtual Machine, and select the connector VM’s System Assigned Identity from the list. Repeat this for the role `sms-connector-role-storage_account`.

13. Restart the connector VM to activate the role assignments.

14. Continue to Step 4: Configure the connector (p. 23).
Replicate VMs using the AWS SMS console

You can use the AWS SMS console to import your server catalog and migrate your on-premises servers to Amazon EC2. For directions using the AWS Command Line Interface (AWS CLI), see Replicate VMs using AWS CLI commands for AWS SMS (p. 29).

Considerations

- You can replicate your on-premises servers to AWS for up to 90 days per server. Usage time is calculated from the time a server replication begins until you terminate the replication job. After 90 days, your replication job is automatically terminated. You can request an extension from AWS Support.
- If you have enabled integration between AWS SMS and AWS Migration Hub, your SMS server catalog is also visible on Migration Hub. For more information, see Import applications from Migration Hub (p. 39).
- During the replication process, AWS SMS creates an Amazon S3 bucket in the Region on your behalf, with server-side encryption enabled and a bucket policy to delete any items in the bucket after seven days. AWS SMS replicates server volumes from your environment to this bucket and then creates EBS snapshots from the volumes. If you do not delete this bucket, AWS SMS uses it for all replication jobs in this Region.
- During the AMI creation process, AWS SMS sets the `DeleteOnTermination` attribute for the root volume to false, overriding the default. You can delete the root volume manually after you terminate the instance, or you can set the attribute to true so that Amazon EC2 deletes the root volume on instance termination. For more information, see Preserving Amazon EBS volumes on instance termination in the Amazon EC2 User Guide.

Tasks

- Replicate a server (p. 26)
- Resume a replication job (p. 27)
- Monitor a server replication job (p. 28)
- Delete a replication job (p. 28)

Replicate a server

AWS SMS automatically replicates live server volumes to AWS and creates an Amazon Machine Image (AMI) as needed.

To replicate a server

1. Install the Server Migration Connector as described in Install the Server Migration Connector (p. 10).
3. In the navigation menu, choose Connectors. Verify that the connector that you deployed in your virtualization environment is shown with a status of healthy.
4. If you have not yet imported a catalog, choose Servers, Import server catalog. To reflect new servers added in your VMware environment after your previous import operation, choose Re-import server catalog. This process can take up to a minute.
Resume a replication job

AWS SMS can pause a replication job after the maximum number of consecutive scheduled replication jobs have failed. Before attempting to resume a job that is in the PausedOnFailure state, try to identify and fix the root cause of the replication run failure. For more information, see Replication run fails during the preparing stage (p. 54).

To resume a replication job that is paused

1. In the AWS SMS console, choose Replication jobs.
2. In the search bar, filter the jobs by PausedOnFailure to identify all paused jobs.
3. To resume a paused job, select the job and choose Actions, Resume replication job.
Monitor a server replication job

You can manage and track the progress of each migration.

To monitor and modify server replication jobs

1. In the AWS SMS console, choose Replication jobs. You can view all replication jobs by scrolling through the table. In the search bar, you can filter the table contents on specific values.
2. Select a single replication job to view details about it in the lower pane. The Job details tab displays information about the current replication run, including the ID of the latest AMI created by the replication job. The Run history tab shows details about all of the replication runs for the selected replication job.
3. To change any job parameters, select a job on the Replication jobs page and choose Actions, Edit replication job. After entering new information in the Edit configuration job form, choose Save to commit your changes.

   **Note**
   You may need to refresh the page for the changes to become visible.

Delete a replication job

After you have finished replicating a server, you can delete the replication job. This stops the replication job and cleans up any artifacts created by the service (for example, the job’s S3 bucket). This does not delete any AMIs created by runs of the stopped job. When you are done using a connector and no longer need it for any replication jobs, you can disassociate it from AWS SMS.

To shut down replication

1. Choose Replication jobs, select the desired job, choose Actions, and then choose Delete replication jobs. In the confirmation window, choose Delete.

   **Note**
   You may need to refresh the page for the changes to become visible.
2. To clear your server catalog after you no longer need it, choose Servers, Clear server catalog.
3. To disassociate a connector after you no longer need it, choose Connectors and select the connector. Choose Disassociate at the top-right corner of its information section and choose Disassociate again in the confirmation window.
Replicate VMs using AWS CLI commands for AWS SMS

You can use the AWS Command Line Interface (AWS CLI) to inventory and migrate your on-premises servers to Amazon EC2. For directions using the AWS SMS console, see Replicate VMs using the AWS SMS console (p. 26).

Prerequisites

- Install the Server Migration Connector as described in Install the Server Migration Connector (p. 10).
- If you have not used the AWS SMS console to start a replication job, you must use the following `create-service-linked-role` command to create the required service-linked role.

```
aws iam create-service-linked-role --aws-service-name sms.amazonaws.com
```

For more information, see Service-linked roles for AWS SMS (p. 47).

Considerations

- You can replicate your on-premises servers to AWS for up to 90 days per server. Usage time is calculated from the time a server replication begins until you terminate the replication job. After 90 days, your replication job is automatically terminated. You can request an extension from AWS Support.
- If you have enabled integration between AWS SMS and AWS Migration Hub, your SMS server catalog is also visible on Migration Hub. For more information, see Import applications from Migration Hub (p. 39).
- During the replication process, AWS SMS creates an Amazon S3 bucket in the Region on your behalf, with server-side encryption enabled and a bucket policy to delete any items in the bucket after seven days. AWS SMS replicates server volumes from your environment to this bucket and then creates EBS snapshots from the volumes. If you do not delete this bucket, AWS SMS uses it for all replication jobs in this Region.
- During the AMI creation process, AWS SMS sets the `DeleteOnTermination` attribute for the root volume to false, overriding the default. You can delete the root volume manually after you terminate the instance, or you can set the attribute to true so that Amazon EC2 deletes the root volume on instance termination. For more information, see Preserving Amazon EBS volumes on instance termination in the Amazon EC2 User Guide.

To replicate a server using the CLI

1. Use the `get-connectors` command to obtain a list of connectors that are registered to you.

```
aws sms get-connectors
```

2. After a connector has been installed and registered through the console, use the `import-server-catalog` command to create an inventory of your servers. This process can take up to a minute.

```
aws sms import-server-catalog
```

3. Use the `get-servers` command to display a list of servers available for import to Amazon EC2.
aws sms get-servers

The output should be similar to the following:

```json
{
    "serverList": [
        {
            "serverId": "s-12345678",
            "serverType": "VIRTUAL_MACHINE",
            "vmServer": {
                "vmManagerName": "vcenter.yourcompany.com",
                "vmServerAddress": {
                    "vmManagerId": "your-vcenter-instance-uuid",
                    "vmId": "vm-123"
                },
                "vmName": "your-linux-vm",
                "vmPath": "/Datacenters/DC1/vm/VM Folder Path/your-linux-vm",
                "vmManagerType": "vSphere"
            }
        },
        {
            "replicationJobTerminated": false,
            "serverId": "s-23456789",
            "serverType": "VIRTUAL_MACHINE",
            "replicationJobId": "sms-job-12345678",
            "vmServer": {
                "vmManagerName": "vcenter.yourcompany.com",
                "vmServerAddress": {
                    "vmManagerId": "your-vcenter-instance-uuid",
                    "vmId": "vm-234"
                },
                "vmName": "Your Windows VM",
                "vmPath": "/Datacenters/DC1/vm/VM Folder Path/Your Windows VM",
                "vmManagerType": "vSphere"
            }
        }
    ]
}
```

If you have not yet imported a server catalog, you see output similar to the following:

```json
{
    "lastModifiedOn": 1477006131.856,
    "serverCatalogStatus": "NOT IMPORTED",
    "serverList": []
}
```

A catalog status of DELETED or EXPIRED also shows that no servers exist in the catalog.

4. Select a server to replicate, note the server ID, and specify the ID in the `create-replication-job` command.

```bash
aws sms create-replication-job --server-id s-12345678 \
    --frequency 12 \
    --seed-replication-time 2016-10-24T15:30:00-07:00 \
    --role-name AWSServiceRoleForSMS
```

After the replication job is set up, it starts replicating automatically at the time specified with the `--seed-replication-time` parameter, expressed in seconds of the Unix epoch or according to ISO
8601. For more information, see Specifying Parameter Values for the AWS Command Line Interface. Thereafter, the replication repeats with an interval specified by the --frequency parameter, expressed in hours.

5. You can view details of all running replication jobs using the get-replication-jobs command. If you do not specify any parameters, the command lists all your replication jobs.

This command returns output similar to the following:

```json
{
    "replicationJobList": [
        {
            "vmServer": {
                "vmManagerName": "vcenter.yourcompany.com",
                "vmServerAddress": {
                    "vmManagerId": "your-vcenter-instance-uuid",
                    "vmId": "vm-1234"
                },
                "vmName": "VM name in vCenter",
                "vmPath": "/Datacenters/DC1/vm/VM Folder Path/VM name in vCenter"
            },
            "replicationRunList": [
                {
                    "scheduledStartTime": 1487007010.0,
                    "state": "Deleted",
                    "type": "Automatic",
                    "statusMessage": "Uploading",
                    "replicationRunId": "sms-run-12345678"
                }
            ],
            "replicationJobId": "sms-job-98765432",
            "state": "Deleted",
            "frequency": 12,
            "seedReplicationTime": 1477007049.0,
            "roleName": "sms"
        },
        {
            "vmServer": {
                "vmManagerName": "vcenter.yourcompany.com",
                "vmServerAddress": {
                    "vmManagerId": "your-vcenter-instance-uuid",
                    "vmId": "vm-2345"
                },
                "vmName": "win2k12",
                "vmPath": "/Datacenters/DC1/vm/VM Folder Path/win2k12"
            },
            "replicationRunList": [
                {
                    "scheduledStartTime": 1477008789.0,
                    "state": "Active",
                    "type": "Automatic",
                    "statusMessage": "Converting",
                    "replicationRunId": "sms-run-12345679"
                }
            ],
            "replicationJobId": "sms-job-23456789",
            "state": "Active",
            "frequency": 24,
            "seedReplicationTime": 1477008789.0,
            "roleName": "sms"
        }
    ]
}
```
6. You can also use the `get-replication-runs` command to retrieve information about all replication runs for a specific replication job. To do this, specify a replication job ID as follows:

```bash
aws sms get-replication-runs --replication-job-id sms-job-12345678
```

This command returns a list of all replication runs for the specified replication job, as well as details for that replication job, similar to the following:

```json
{
   "replicationRunList": [
      {
         "scheduledStartTime": 1477310423.0,
         "state": "Active",
         "type": "Automatic",
         "statusMessage": "Converting",
         "replicationRunId": "sms-run-23456789"
      },
      {
         "amiId": "ami-abcdefab",
         "state": "Completed",
         "completedTime": 1477227683.652,
         "scheduledStartTime": 1477224023.0,
         "replicationRunId": "sms-run-34567890",
         "type": "Automatic",
         "statusMessage": "Completed"
      },
      {
         "amiId": "ami-efababcd",
         "state": "Completed",
         "completedTime": 1477144823.486,
         "scheduledStartTime": 1477137623.0,
         "replicationRunId": "sms-run-45678903",
         "type": "Automatic",
         "statusMessage": "Completed"
      }
   ]
}
```

7. To change any of the parameters of a replication job after you have created it, use the `update-replication-job` command, by providing the replication job ID and any parameters to change.

```bash
aws sms update-replication-job --replication-job-id sms-job-12345678 --frequency 24 --next-replication-run-start-time 2016-10-24T15:30:00-07:00
```

8. In addition to your scheduled replication runs, you may also start up to two on-demand replication runs per 24-hour period. To do this, use the `start-on-demand-replication-run` command, which starts a replication run immediately. If another replication run is currently active, an on-demand replication run cannot be started.

```bash
aws sms start-on-demand-replication-run --replication-job-id sms-job-12345678
```

If a scheduled replication run is expected to start while an on-demand replication run is ongoing, then the scheduled run is skipped and rescheduled for the next interval.

9. After you are finished replicating a server, you may stop the replication job using the `delete-replication-job` command. This stops the replication job and cleans up any artifacts created by the service (for example, the job's S3 bucket). This does not delete any AMIs created by runs of the stopped job.
aws sms delete-replication-job --replication-job-id sms-job-12345678

10. When you no longer need to maintain your catalog of servers, use the delete-server-catalog command to clear the catalog of servers maintained by the service.

aws sms delete-server-catalog

11. When you are done using a connector, use the disassociate-connector command to deregister the connector from AWS SMS. Call this command only after all replications using that connector are complete.

aws sms disassociate-connector --connector-id c-12345678901234567
Migrate applications using AWS SMS

AWS Server Migration Service supports the automated migration of multi-server application stacks from your on-premises data center to Amazon EC2. Where server migration is accomplished by replicating a single server as an Amazon Machine Image (AMI), application migration replicates all of the servers in an application as AMIs and generates an AWS CloudFormation template to launch them in a coordinated fashion.

Applications can be further subdivided into groups that allow you to launch tiers of servers in a defined order. The following diagram provides a sample case of a database-backed web application:

In this example, the application is divided into four groups, each with three servers. The AWS CloudFormation template starts the servers in the following order: databases, file servers, web servers, and application servers.

After your servers are organized into applications and launch groups, you can specify a replication frequency, provide configuration scripts, and configure a target VPC in which to launch them. When you launch an application, AWS SMS configures it based on the generated template.

Application migration relies on the procedures for discovering on-premises resources described in Install the Server Migration Connector (p. 10). After you have imported a server catalog into AWS SMS using the Server Migration Connector, you can configure settings for applications, replication, and launch, as well as monitor migration status, in the Applications section of the AWS SMS console. You can also perform these tasks using the resources for AWS SMS in the AWS SMS API, AWS CLI, or AWS SDKs.

Considerations

- You can replicate your on-premises servers to AWS for up to 90 days per server. Usage time is calculated from the time a server replication begins until you terminate the replication job. After 90 days, your replication job is automatically terminated. You can request an extension from AWS Support.
Use application migration

You can perform the following tasks.

Tasks
- Create an application (p. 35)
- Configure replication settings (p. 36)
- Configure launch settings (p. 36)
- Start replication (p. 38)
- Launch an application (p. 38)
- Generate a CloudFormation template (p. 38)

Create an application

To create an application
2. Choose Applications.
3. Choose Create new application.
4. On the Application settings page, provide the following information and then choose Next:
   - Application name — Specify a name for the application.
   - Application description — Optionally, specify a description for the application.
   - Role name — Choose Allow automation role creation to have AWS SMS create a service-linked role on your behalf or Use my own role to specify an existing IAM role. For more information, see Service-linked roles for AWS SMS (p. 47). This option is not available if AWS SMS has already created the service-linked role on your behalf.
5. On the Select servers page, select the available servers to include in the application. You can use the search bar to filter the table contents on specific values. Choose Next: Add servers to groups.
6. On the Add servers to groups page, you can create groups, delete groups, add selected servers from your application to groups, and remove servers from groups. Ungrouped servers are associated with a default group.

   Complete the following steps to add one or more servers to a new group:
   a. Select the servers to be added to the new group.
   b. Choose Add servers to group.
   c. Choose Add to new group and provide a name for the group.
   d. Choose Add. The list of servers now displays the associated group for each server that you selected.
7. If you delete a group, the servers are associated with the default group. To delete a group, complete the following steps:
   a. Choose **Delete group**.
   b. For **Group to delete**, choose the group.
   c. Choose **Delete**.
8. On the **Add tags** page, optionally tag your applications. A tag is a key/value pairs that propagates to all servers created when the application is launched. Choose **Next**.
9. On the **Review** page, edit your settings as needed. When you are finished, choose **Create**. From the status page, you can proceed directly to configure replication settings.

### Configure replication settings

**To configure replication settings for an application**

2. Choose **Applications** to view the available applications.
3. Select the name of the application.
4. Choose **Actions, Configure replication settings**.
5. On the **Replication settings** page, provide the following information and then choose **Next**:
   - **Replication job type** — Specify the replication period (every 1-24 hours) or choose **One-time migration**.
   - **Start replication run** — Choose **Immediately** to schedule a replication run to start immediately or **At a later time and date** to start replication at the specified date and time, up to 30 days in the future.
   - **Enable automatic AMI deletion** — To enable automatic AMI deletion, choose **Yes** and specify the maximum number of AMIs to keep (from 1-270). To disable automatic AMI deletion, choose **No**.
   - **Enable AMI encryption** — To enable AMI encryption, choose **Yes** and specify an encryption key (using its key ID, Amazon Resource Name, or alias) or leave blank to use the default key for EBS encryption. To disable AMI encryption, choose **No**.
6. The **Server-specific settings** page displays the application servers and their group memberships. You can edit the following server settings for individual servers or choose **Edit multiple servers** to update these settings across groups. When you are finished, choose **Next**.
   - **License type** — Choose **Auto**, **AWS**, or **BYOL**.
   - **Quiesce** — [VMware only] Before taking a snapshot of the VM, halt data input/output and store the system memory state.
7. On the **Review** page, verify the replication settings and choose **Save**. From the status page, you can proceed directly to configure launch settings.

### Configure launch settings

Before you can configure network settings, you must set up a virtual private cloud, subnet, and security group, as described for the **RunInstances** Amazon EC2 API action.

**To configure launch settings for an application**

2. Choose **Applications** to view the available applications.
3. Select the name of the application to configure and choose **Actions, Configure launch settings**.

4. On the **Configure launch settings** page, provide the following information and then choose **Next**:
   - **IAM CloudFormation role** — Choose **Allow automation role creation** to have AWS SMS create a service-linked role on your behalf or **Use my own role** to specify an existing IAM role. For more information, see **Service-linked roles for AWS SMS (p. 47)**. This option is not available if AWS SMS has already created the service-linked role on your behalf.

   - **Automatically launch after replication** — Select this option to launch the application automatically after replication is complete.

   - **Specify launch order** — Configure a launch order for your groups.

5. On the **Configure target instance details** page, you can edit the following server settings for individual server or choose **Edit multiple servers** to update these settings across groups. When you are finished, choose **Next**.

   - **Logical ID** — Specify the AWS CloudFormation resource ID or leave the default value. This parameter is used as the logical ID of the CloudFormation template that AWS SMS generates for the application. For more information, see **Resources** in the **AWS CloudFormation User Guide**.

   - **Instance type** — Select the EC2 instance type for the server. This field is required.

   - **Key pair** — Select the SSH key pair required to connect to the server. This field is required. If an IAM user does not have permission for **ec2:DescribeKeyPairs**, the list is empty.

   - **Configuration script** — A configuration script, located in Amazon S3, to run when starting EC2 instances launched as part of an application. The bucket must have the following prefix: sms-app-.

   - **Script type** — Choose **Shell script** or **PowerShell script**.

6. On the **Configure target network and security** page, you can edit the following server settings for individual servers or choose **Edit multiple servers** to update these settings across groups:

   - **VPC** — The virtual private cloud for the application. This field is required. If an IAM user does not have permission for **ec2:DescribeVpcs**, the list is empty.

   - **Subnet** — The subnet for the application. This field is required. If an IAM user does not have permission for **ec2:DescribeSubnets**, the list is empty.

   - **Security group** — The security group for the application. This field is required. If an IAM user does not have permission for **ec2:DescribeSecurityGroups**, the list is empty.

   - **Publicly accessible** — Indicates whether the application should be accessible from the internet.

Choose **Application validation** to configure application validation or **Review** to skip to the final step of this procedure.

7. (Optional) You can run validation scripts on your EC2 instances using AWS Systems Manager. On the **Application validation** page, provide the following information, and then choose **Instance validation** to configure instance validation or **Review** to skip to the final step of this procedure:

   - **Validation name** — A name for the validation.

   - **Validation script** — The location, in Amazon S3, of the validation script. The bucket must have the following prefix: sms-app-.

   - **Script type** — Choose **Shell script** or **PowerShell script**.

   - **SSM managed instance** — The ID of the EC2 instance. The instance must be managed by AWS Systems Manager and have the following tag: UserForSMSApplicationValidation=true.

   - **Output location** — The location, in Amazon S3, for the output of the validation script. The bucket must have the following prefix: sms-app-.

   - **Execution command** — The command to run the script (for example, ./script.sh).

   - **Timeout in minutes** — The maximum time needed to run the script (from 1-480). The default is 15.
8. (Optional) You can run a script when your EC2 instance first boots using Amazon EC2 user data. On the Instance validation and application monitoring page, provide the following information, and then choose Next:

- **Permissions** — To allow AWS SMS to get the validation script from Amazon S3 and run it on the instance using EC2 user data, you must create a role that grants AWS SMS the permissions from the ServerMigrationServiceRoleForInstanceValidation policy. Choose Create a new role with default role policy to have AWS SMS create the role on your behalf (IAM users must have administrator permissions) or Use an existing role (IAM users must have permission to pass a role to the ec2.amazonaws.com service).

- **CloudWatch application monitoring** — Choose Set up monitors and automated insights for this deployment to continuously analyze data for signs of problems with your applications. For more information, see Amazon CloudWatch Application Insights in the Amazon CloudWatch User Guide.

- **Validation name** — A name for the validation.

- **Validation scripts** — The location, in Amazon S3, of the validation script. The bucket must have the following prefix: sms-app-.

- **Script type** — Choose Shell script or PowerShell script.


**Start replication**

**To start replicating an application**

2. Choose Applications to view the available applications.
3. Choose the name of the application to replicate.
4. On the application details page, choose Actions, Start replication.
5. In the Start replication window, choose Start. Replication can take anywhere from 30 minutes to several days depending on the disk size. On the application details page, you can observe the status of the replication in the Replication status field. If the replication fails, you may be able to find the reason in the Replication status message field.

**Launch an application**

**To launch an application**

2. Choose Applications. On the Applications page, you can view the available applications.
3. Choose the name of the application to launch.
4. On the application details page, choose Actions, Launch application. A replication job must complete before you perform this action.
5. In the Launch application window, choose Launch. On the application details page, you can observe the status of the launch in the Launch status field. If the launch fails, you may be able to find the reason in the Launch status message field.

**Generate a CloudFormation template**

Use the following procedure if you want to examine the AWS CloudFormation template that is auto-generated when you launch the application.
To generate an AWS CloudFormation template for the application

2. Choose Applications. On the Applications page, you can view the available applications.
3. Choose the name of the application for which to create a template.
4. On the application details page, choose Actions, Generate template. A replication job must complete before you perform this action.
5. In the Generate template window, choose Generate.

Import applications from Migration Hub

Application Migration supports the import and migration of applications discovered by AWS Migration Hub.

To import applications from Migration Hub

1. To enable application catalog import, complete the AWS Server Migration Service instructions in the Migration Hub user guide.

   **Note**
   Taking this action exports the SMS server catalog and makes it visible on Migration Hub.

2. In the SMS console, on the Applications page, choose Import applications.
3. In the Import applications window, you can optionally provide a value in the Role name field. If no role name is specified, the default role name sms is used. Choose Import.

   **Note**
   SMS imports application-related servers from Migration Hub only if they exist in the SMS Server Catalog and are not part of an existing SMS application. As a result, some applications may be only partially imported.

4. After import completes, the applications imported from Migration Hub appear in the Applications table. Imported applications can be migrated but cannot be edited in SMS. They can, however, be edited in Migration Hub. After editing, re-import.

   **Note**
   An application cannot be re-imported if it is being actively replicated or launched by SMS. If this conflict occurs, stop the replication or launch and re-import.
Using Amazon CloudWatch Events and AWS Lambda with AWS SMS

You can use Amazon CloudWatch Events with AWS Server Migration Service to automate actions based on your migration workflow. This requires you to create an IAM policy for Lambda to assume, a Lambda function to handle the event, and a CloudWatch Events rule that matches incoming events and routes them to the Lambda function.

Handling CloudWatch Events rules for AWS SMS

The following procedure uses an AWS Lambda function to monitor AWS SMS job state changes and launches an Amazon EC2 instance whenever an AMI ID has been created.

To create a Lambda function that monitors job state changes

1. Open the IAM console at https://console.aws.amazon.com/iam/.
2. Create an IAM policy to provide permissions to execute an action (called by Lambda) and to write to the CloudWatch log when invoked by CloudWatch Events. The following example provides permissions to execute a RunInstances action. Assign the policy to the IAM role of the user that will handle the CloudWatch event.

   ```json
   {
     "Version": "2012-10-17",
     "Statement": [
       {
         "Effect": "Allow",
         "Action": [
           "logs:CreateLogGroup",
           "logs:CreateLogStream",
           "logs:PutLogEvents"
         ],
         "Resource": "arn:aws:logs:*:*:*"
       },
       {
         "Effect": "Allow",
         "Action": ["ec2:RunInstances"],
         "Resource": "*"
       }
     ]
   }
   ```

3. Open the AWS Lambda console at https://console.aws.amazon.com/lambda/.
4. Choose Create function.

5. To ensure that your Lambda function is available from the CloudWatch console, create it in the region where the CloudWatch event will occur. For more information, see the AWS Lambda Developer Guide. Name the function LaunchInstanceFromAMI and select Python 2.7 as the runtime.

6. For Role, select Choose an existing role. Under Existing role, in the list of available roles, choose the role to which you added your policy.
7. Choose **Create function** and define a Lambda function similar to the one below. This sample function, written in Python 2.7, is invoked by CloudWatch Events when an AWS SMS job completion sends an event with an AMI ID. When invoked, it launches a **t2.micro** instance in the region of the event.

```python
# Sample Lambda function to launch an EC2 instance from all AMI ID's created from a # Server Migration Service replication job

import boto3

# main function
def lambda_handler(event, context):
    # create an ec2 client
    ec2 = boto3.client('ec2', region_name=event['region'])

    # match any event that returns an ami-id
    if 'ami-id' in event['detail']:
        imageId = event['detail']['ami-id']

        # launch instance from the AMI ID
        ec2.run_instances(
            ImageId=imageId,
            MaxCount=123,
            MinCount=1,
            InstanceType='t2.micro'
        )
        print 'launched instance with ami id: ' + imageId
    else:
        print 'did not launch instance'
```


9. Choose **Events, Create rule**. For **Service Name**, choose **Server Migration Service (SMS)**. For **Event Type**, choose **Server Migration Job State Change**.

10. Choose **Target, Add Target**.

11. For **Lambda function**, select the Lambda function that you previously created and choose **Configure details**.

12. On the **Configure rule details** page, type values for **Name** and **Description**. Select the **State** check box to activate the function (setting it to **Enabled**).

13. Choose **Create rule**.

Your rule should now appear on the **Rules** tab. In the example shown, the configured event should launch an EC2 instance each time that you receive an AMI ID.
Logging AWS Server Migration Service API calls using AWS CloudTrail

AWS Server Migration Service is integrated with AWS CloudTrail, a service that provides a record of actions taken by a user, role, or an AWS service in AWS SMS. CloudTrail captures all API calls for AWS SMS as events. The calls captured include calls from the AWS SMS console and code calls to the AWS SMS API operations. If you create a trail, you can enable continuous delivery of CloudTrail events to an Amazon S3 bucket, including events for AWS SMS. If you don't configure a trail, you can still view the most recent events in the CloudTrail console in Event history. Using the information collected by CloudTrail, you can determine the request that was made to AWS SMS, the IP address from which the request was made, who made the request, when it was made, and additional details.

For more information, see the AWS CloudTrail User Guide.

AWS SMS information in CloudTrail

CloudTrail is enabled on your AWS account when you create the account. When activity occurs in AWS SMS, that activity is recorded in a CloudTrail event along with other AWS service events in Event history. You can view, search, and download recent events in your AWS account. For more information, see Viewing Events with CloudTrail Event History.

For an ongoing record of events in your AWS account, including events for AWS SMS, create a trail. A trail enables CloudTrail to deliver log files to an Amazon S3 bucket. By default, when you create a trail in the console, the trail applies to all AWS Regions. The trail logs events from all Regions in the AWS partition and delivers the log files to the Amazon S3 bucket that you specify. Additionally, you can configure other AWS services to further analyze and act upon the event data collected in CloudTrail logs. For more information, see the following:

- Overview for Creating a Trail
- CloudTrail Supported Services and Integrations
- Configuring Amazon SNS Notifications for CloudTrail
- Receiving CloudTrail Log Files from Multiple Regions and Receiving CloudTrail Log Files from Multiple Accounts

All AWS SMS actions are logged by CloudTrail and are documented in the AWS SMS API Reference. For example, calls to the CreateReplicationJob, GetConnectors, and ImportServerCatalog actions generate entries in the CloudTrail log files.

Every event or log entry contains information about who generated the request. The identity information helps you determine the following:

- Whether the request was made with root or AWS Identity and Access Management (IAM) user credentials.
- Whether the request was made with temporary security credentials for a role or federated user.
- Whether the request was made by another AWS service.
For more information, see the CloudTrail userIdentity Element.

Understanding AWS SMS log file entries

A trail is a configuration that enables delivery of events as log files to an Amazon S3 bucket that you specify. CloudTrail log files contain one or more log entries. An event represents a single request from any source and includes information about the requested action, the date and time of the action, request parameters, and so on. CloudTrail log files aren't an ordered stack trace of the public API calls, so they don't appear in any specific order.

The following example shows a CloudTrail log entry that demonstrates the `CreateReplicationJob` action.

```json
{
  "eventVersion": "1.05",
  "userIdentity": {
    "type": "IAMUser",
    "principalId": "0123456789abcdef01234",
    "arn": "arn:aws:iam::0123456789ab:user/sms-user",
    "accountId": "0123456789ab",
    "accessKeyId": "0123456789abcdef0123",
    "userName": "sms-user"
  },
  "eventTime": "2018-09-04T16:34:49Z",
  "eventSource": "sms.amazonaws.com",
  "eventName": "CreateReplicationJob",
  "awsRegion": "us-east-1",
  "sourceIPAddress": "1.2.3.4",
  "userAgent": "aws-sdk-java/example-sdk-version Linux/example-kernel-version ...",
  "requestParameters": {
    "roleName": "sms",
    "serverId": "s-0123456789abcdef0123",
    "runOnce": true,
    "seedReplicationTime": "Sep 4, 2018 4:36:48 PM"
  },
  "responseElements": {
    "replicationJobId": "sms-job-0123456789ab"
  },
  "requestID": "00000000-1111-2222-3333-444444444444",
  "eventID": "55555555-6666-7777-8888-999999999999",
  "eventType": "AwsApiCall",
  "recipientAccountId": "0123456789ab"
}
```
Security in AWS Server Migration Service

Cloud security at AWS is the highest priority. As an AWS customer, you benefit from a data center and network architecture that is built to meet the requirements of the most security-sensitive organizations.

Security is a shared responsibility between AWS and you. The shared responsibility model describes this as security of the cloud and security in the cloud:

- **Security of the cloud** – AWS is responsible for protecting the infrastructure that runs AWS services in the AWS Cloud. AWS also provides you with services that you can use securely. Third-party auditors regularly test and verify the effectiveness of our security as part of the AWS Compliance Programs. To learn about the compliance programs that apply to AWS Server Migration Service (AWS SMS), see AWS Services in Scope by Compliance Program.

- **Security in the cloud** – Your responsibility is determined by the AWS service that you use. You are also responsible for other factors including the sensitivity of your data, your company’s requirements, and applicable laws and regulations.

This documentation helps you understand how to apply the shared responsibility model when using AWS SMS. It shows you how to configure AWS SMS to meet your security and compliance objectives. You also learn how to use other AWS services that help you to monitor and secure your AWS SMS resources.

Contents

- Data protection in AWS Server Migration Service (p. 44)
- Identity and access management for AWS Server Migration Service (p. 45)
- Service-linked roles for AWS SMS (p. 47)
- Resilience in AWS Server Migration Service (p. 49)
- Infrastructure security in AWS Server Migration Service (p. 49)
- Compliance validation for AWS Server Migration Service (p. 50)

Data protection in AWS Server Migration Service

The AWS shared responsibility model applies to data protection in AWS Server Migration Service. As described in this model, AWS is responsible for protecting the global infrastructure that runs all of the AWS Cloud. You are responsible for maintaining control over your content that is hosted on this infrastructure. This content includes the security configuration and management tasks for the AWS services that you use. For more information about data privacy, see the Data Privacy FAQ. For information about data protection in Europe, see the AWS Shared Responsibility Model and GDPR blog post on the AWS Security Blog.

For data protection purposes, we recommend that you protect AWS account credentials and set up individual user accounts with AWS Identity and Access Management (IAM). That way each user is given only the permissions necessary to fulfill their job duties. We also recommend that you secure your data in the following ways:

- Use multi-factor authentication (MFA) with each account.
- Use SSL/TLS to communicate with AWS resources. We recommend TLS 1.2 or later.
• Set up API and user activity logging with AWS CloudTrail.
• Use AWS encryption solutions, along with all default security controls within AWS services.
• Use advanced managed security services such as Amazon Macie, which assists in discovering and securing personal data that is stored in Amazon S3.
• If you require FIPS 140-2 validated cryptographic modules when accessing AWS through a command line interface or an API, use a FIPS endpoint. For more information about the available FIPS endpoints, see Federal Information Processing Standard (FIPS) 140-2.

We strongly recommend that you never put confidential or sensitive information, such as your customers' email addresses, into tags or free-form fields such as a Name field. This includes when you work with AWS SMS or other AWS services using the console, API, AWS CLI, or AWS SDKs. Any data that you enter into tags or free-form fields used for names may be used for billing or diagnostic logs. If you provide a URL to an external server, we strongly recommend that you do not include credentials information in the URL to validate your request to that server.

Encryption at rest

When replicating server volumes from your on-premises environment, AWS SMS stores data temporarily in an intermediate S3 bucket. After replication is complete, AWS SMS deletes this data stored Amazon S3. Otherwise, AWS SMS does not store your data at rest.

Encryption in transit

Data in transit is encrypted using TLS. This includes traffic from the client to the AWS SMS console, the Server Migration Connector to Amazon S3, and the Server Migration Connector to AWS SMS.

Identity and access management for AWS Server Migration Service

AWS Identity and Access Management (IAM) is an AWS service that helps an administrator securely control access to AWS resources. IAM administrators control who can be authenticated (signed in) and authorized (have permissions) to use AWS resources. IAM enables you to create users and groups under your AWS account. You control the permissions that users have to perform tasks using AWS resources. You can use IAM for no additional charge.

By default, IAM users don’t have permissions for AWS Server Migration Service (AWS SMS) resources and operations. To allow IAM users to manage AWS SMS resources, you must create an IAM policy that explicitly grants them permissions, and attach the policy to the IAM users or groups that require those permissions.

When you attach a policy to a user or group of users, it allows or denies the users permission to perform the specified tasks on the specified resources. For more information, see Policies and Permissions in the IAM User Guide guide.

Policy structure

An IAM policy is a JSON document that consists of one or more statements. Each statement is structured as follows.

```json
{
  "Statement": [ ...
```
There are various elements that make up a statement:

- **Effect**: The effect can be **Allow** or **Deny**. By default, IAM users don't have permission to use resources and API actions, so all requests are denied. An explicit allow overrides the default. An explicit deny overrides any allows.

- **Action**: The action is the specific AWS SMS API action for which you are granting or denying permission.

- **Resource**: The resource that's affected by the action. For AWS SMS, you must specify `*` as the resource.

- **Condition**: Conditions are optional. They can be used to control when your policy is in effect.

### Example policies

In an IAM policy statement, you can specify any API action from any service that supports IAM. For AWS SMS, use the following prefix with the name of the API action: `sms:` as follows.

```
"Action": "sms:UpdateReplicationJob"
```

To specify multiple actions in a single statement, separate them with commas as follows.

```
{
    "Statement":[
        {
            "Effect": "Allow",
            "Action": ["sms:action1", "sms:action2"],
            "Resource": "*"
        }
    ]
}
```

You can also specify multiple actions using wildcards. For example, you can specify all AWS SMS API actions whose name begins with the word “Get” as follows.

```
{
    "Statement":[
        {
            "Effect": "Allow",
            "Action": "sms:Get*",
            "Resource": "*"
        }
    ]
}
```

To specify all AWS SMS API actions, use the `*` wildcard as follows.

```
{
    "Statement":[
        {
            "Effect": "Allow",
            "Action": "*",
            "Resource": "*"
        }
    ]
}
```
Predefined AWS managed policies

The managed policies created by AWS grant the required permissions for common use cases. You can attach these policies to your IAM users, based on the access to AWS that they require.

To grant an IAM user full access to AWS SMS features, attach the following policy: `ServerMigrationServiceConsoleFullAccess`.

Service-linked roles for AWS SMS

AWS SMS uses a service-linked role for the permissions that it requires to call other AWS services on your behalf. For more information, see Using Service-Linked Roles in the IAM User Guide.

Before the introduction of a service-linked role for AWS SMS, you were required to create two IAM roles to grant AWS SMS the permissions that it needs. These roles are no longer required to use AWS SMS. However, they are documented here for completeness. For more information, see Legacy IAM roles for AWS SMS (p. 48).

Permissions granted by the service-linked role

AWS SMS uses the service-linked role named `AWSServiceRoleForSMS` to enable AWS SMS to manage your replication jobs.

`AWSServiceRoleForSMS` trusts the `sms.amazonaws.com` service principal to assume the role.

The role permissions policy allows AWS SMS to complete the following actions on the specified resources:

- Use specific AWS SMS actions to create and manage replication jobs
- Use specific AWS CloudFormation actions to create and manage `arn:aws:cloudformation::*:stack/sms-app-*/`
Create the service-linked role

You don't need to manually create the **AWSServiceRoleForSMS** role. AWS SMS creates this role for you when you select the **Allow automatic role creation** option when creating or updating a replication job, application, or launch configuration using the AWS Management Console.

For AWS SMS to create a service-linked role on your behalf, you must have the required permissions. For more information, see **Service-Linked Role Permissions** in the *IAM User Guide*.

If you do not use the console, you can create this service-linked role manually. For example, use the following AWS CLI `create-service-linked-role` command to create **AWSServiceRoleForSMS**.

```
aws iam create-service-linked-role --aws-service-name sms.amazonaws.com
```

Edit the service-linked role

You can edit the description of **AWSServiceRoleForSMS** using IAM. For more information, see **Editing a Service-Linked Role** in the *IAM User Guide*.

Delete the service-linked role

If you no longer need to use AWS SMS, we recommend that you delete the **AWSServiceRoleForSMS** role. The service-linked role can only be deleted in the following conditions:

- The service-linked role is not being used by an active replication job
- The service-linked role is not being used by an application that has an associated active replication job
- The service-linked role is not being used by an application that has an associated AWS CloudFormation stack

You can use the IAM console, the IAM CLI, or the IAM API to delete service-linked roles. For more information, see **Deleting a Service-Linked Role** in the *IAM User Guide*.

After you delete the **AWSServiceRoleForSMS** role, AWS SMS creates the role again if you start a replication job.

Legacy IAM roles for AWS SMS

Before the introduction of **AWSServiceRoleForSMS**, you would have been required to create a service role and a launch role to grant AWS SMS the permissions that it needs. It is no longer necessary for you to create these roles.

Configure a service role for AWS SMS

Use the following procedure to create an IAM role that grants permissions to AWS SMS to place migrated resources into your Amazon EC2 account.
To create the IAM role for AWS SMS

1. Open the IAM console at https://console.aws.amazon.com/iam/.
2. In the navigation pane, choose Roles, Create role.
3. Under Choose the service that will use this role, choose SMS, Next: Permissions.
4. Under Attached permissions policies, confirm that the policy ServerMigrationServiceRole is visible and choose Next: Review.
5. Under Review, for Role name, enter sms.
   
   Note
   Alternatively, you can apply a different name. However, you must then specify the role name explicitly each time that you create a replication job or an application.
6. Choose Create role. You should now see the sms role in the list of available roles.

Configure a launch role for AWS SMS

If you plan to launch applications, you need an AWS SMS launch role. You assign this role using the PutAppLaunchConfiguration API. When the LaunchApp API is called, the role is used by AWS CloudFormation.

To create a launch role for AWS SMS

1. Open the IAM console at https://console.aws.amazon.com/iam/.
2. In the navigation pane, choose Roles, Create role.
3. Under Choose the service that will use this role, choose CloudFormation, Next: Permissions.
4. Under Attached permissions policies, confirm that the policy ServerMigrationServiceLaunchRole is visible and choose Next: Review.
5. Under Review, for Role name, enter sms-launch.
   
   Note
   Alternatively, you can apply a different name. However, you must then specify the role name explicitly each time that you create a launch configuration for an application.
6. Choose Create role. You should now see the sms-launch role in the list of available roles.

Resilience in AWS Server Migration Service

The AWS global infrastructure is built around AWS Regions and Availability Zones. Regions provide multiple physically separated and isolated Availability Zones, which are connected through low-latency, high-throughput, and highly redundant networking. With Availability Zones, you can design and operate applications and databases that automatically fail over between zones without interruption. Availability Zones are more highly available, fault tolerant, and scalable than traditional single or multiple data center infrastructures.

For more information about AWS Regions and Availability Zones, see AWS Global Infrastructure.

Infrastructure security in AWS Server Migration Service

As a managed service, AWS SMS is protected by the AWS global network security procedures that are described in the Amazon Web Services: Overview of Security Processes whitepaper.
You use AWS published API calls to access AWS SMS through the network. Clients must support Transport Layer Security (TLS) 1.0 or later. We recommend TLS 1.2 or later. Clients must also support cipher suites with perfect forward secrecy (PFS) such as Ephemeral Diffie-Hellman (DHE) or Elliptic Curve Ephemeral Diffie-Hellman (ECDHE). Most modern systems such as Java 7 and later support these modes.

Additionally, requests must be signed using an access key ID and a secret access key that is associated with an IAM principal. Or you can use the AWS Security Token Service (AWS STS) to generate temporary security credentials to sign requests.

# Compliance validation for AWS Server Migration Service

Third-party auditors assess the security and compliance of AWS services as part of multiple AWS compliance programs, such as SOC, PCI, FedRAMP, and HIPAA.

To learn whether AWS Server Migration Service or other AWS services are in scope of specific compliance programs, see AWS Services in Scope by Compliance Program. For general information, see AWS Compliance Programs.

You can download third-party audit reports using AWS Artifact. For more information, see Downloading Reports in AWS Artifact.

Your compliance responsibility when using AWS services is determined by the sensitivity of your data, your company’s compliance objectives, and applicable laws and regulations. AWS provides the following resources to help with compliance:

- **Security and Compliance Quick Start Guides** – These deployment guides discuss architectural considerations and provide steps for deploying baseline environments on AWS that are security and compliance focused.
- **Architecting for HIPAA Security and Compliance Whitepaper** – This whitepaper describes how companies can use AWS to create HIPAA-compliant applications.

  **Note**

  Not all services are compliant with HIPAA.

- **AWS Compliance Resources** – This collection of workbooks and guides might apply to your industry and location.
- **Evaluating Resources with Rules** in the AWS Config Developer Guide – The AWS Config service assesses how well your resource configurations comply with internal practices, industry guidelines, and regulations.
- **AWS Security Hub** – This AWS service provides a comprehensive view of your security state within AWS that helps you check your compliance with security industry standards and best practices.
- **AWS Audit Manager** – This AWS service helps you continuously audit your AWS usage to simplify how you manage risk and compliance with regulations and industry standards.
Troubleshooting AWS SMS

The following information can help you troubleshoot issues with errors that you might encounter when using AWS SMS. Before using these procedures, confirm that your SMS setup and the server you are trying to migrate meet the requirements in Requirements for AWS Server Migration Service (p. 2).

Contents

- Log files for the connector (p. 51)
- Failure when registering the connector (p. 52)
- Certificate error when uploading a VM to Amazon S3 (p. 52)
- Server Migration Connector fails to connect to AWS with error "PKIX path building failed" (p. 53)
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Log files for the connector

The Server Migration Connector provides log files that you can use to troubleshoot replication jobs that fail prior to completing the upload to Amazon S3. Use the following procedure to download the connector log files.

To download the connector log files

1. In a web browser, enter the IP address of the connector VM.
2. Log in to the connector.
3. Verify that the connector passes all checks.
5. Extract the files in the log bundle.

The following connector log files are included in the log bundle:

- connector.log – Check for connector configuration issues.
- connectorsetup.log – Check for detailed information about the initial configuration.
- frontend.log – Check for issues with connectivity to AWS endpoints.
- metrics.log – Check the throughput statistics and upload speeds (see UploadStats).
- netstat.log – Check for network packet errors.
- poller.log – Confirm database polling activity.
- sms-replication-poller-log – Review activity from validation of the replication job through the disk is uploaded to Amazon S3. For example, you can verify upload progress as a percentage and review the start and end of each phase of the replication job.
Failure when registering the connector

If you encounter an issue registering the connector, contact sms-service@amazon.com.

Certificate error when uploading a VM to Amazon S3

The connector may fail to replicate your VM because the VM is on an ESXi host with an SSL certificate problem. If this occurs, you see the following error message displayed in the Latest run's status message section: "ServerError: Failed to upload base disk(s) to S3. Please try again. If this problem persists, please contact AWS Support: vSphere certificate hostname mismatch: Certificate for <somehost.somedomain.com> doesn't match any of the subject alternative names: [localhost.localdomain]."

You can override this ESXi host certificate problem by completing the following tasks:

Tasks
- Upgrade your connector (p. 52)
- Re-register your connector (p. 52)

Upgrade your connector

This section is for customers who are manually upgrading the connector. If you have previously configured automatic upgrades, skip these steps and continue to Re-register your connector (p. 52).

To upgrade your connector
1. Open the connector console.
2. Log in to the connector.
3. Choose Upgrade.
4. Wait for the connector to finish upgrading to version 1.0.11.13 or later.

Re-register your connector

This section applies to all customers encountering the certificate mismatch problem.

To re-register your connector
1. Open the connector console.
2. Log in to the connector.
3. In the General Health section, check that the connector version is 1.0.11.13 or later.
5. On the Setup page, for AWS Region, select the desired region from the list. For AWS Credentials, enter the IAM access key and secret key that you created in Step 2 of the setup guide (p. 10). Choose Next.
6. On the vCenter Service Account page, enter the vCenter hostname, user name, and password that you created in Step 3 of the setup guide (p. 10).
Server Migration Connector fails to connect to AWS with error "PKIX path building failed"

In some customer environments, secure network traffic is proxied through a certificate re-signing mechanism for auditing and management purposes. This can cause your AWS credentials to fail when the connector attempts to contact AWS SMS. The error message contains "PKIX path building failed," indicating that an invalid certificate was presented.

For the connector to work in such an environment, the re-signing certificate (a user certificate that your organization trusts and uses to sign outbound packets) must be added to the connector's trust store, as described in the following steps.

**To add the re-signing certificate to the connector trust store**

1. On your connector system, disable the FreeBSD packet filter and enable SSH with the following commands:
   
   ```
   sudo service pf stop
   sudo service sshd onestart
   ```
2. Copy your user certificate to the connector by a method such as the following:
   
   ```
   scp userCertFile ec2-user@10.0.0.100:/tmp/
   ```
3. Add the user certificate to the trust store:
   
   ```
   keytool -importcert -keystore /usr/local/amazon/connector/config/jetty/trustStore -storepass AwScOnNeCtOr -file /tmp/userCertFileName -alias userCertName
   ```
4. Restart services using the following command (part of AWS Management Portal for vCenter):
   
   ```
   sudo setup.rb
   ```
   Select option 3 and type "yes".
5. Re-enable the packet filter:
   
   ```
   sudo service pf start
   ```

**This CA Root certificate is not trusted**

When you access the IP address of a virtual machine that you installed on-premises, you may receive the following message:

```
This CA Root certificate is not trusted. To enable trust, install this certificate in the Trusted Root Certifications
```
Replication run fails during the preparing stage

In some cases, AWS SMS allows a replication job to continue scheduling incremental replication runs even when the latest replication run has failed. When the maximum allowed number of consecutive failures is reached, the default behavior for a replication job is to be paused. The job can be resumed within four days, after which it is deleted. In such cases, the Amazon EBS snapshots from the latest replication run are shared with the customer account, and a status message for the failed replication run is sent. The message contains the snapshot IDs and states the reason for the failure. A typical status message resembles the following:

EBS snapshot(s) created with snapshot ID(s): snap-12345678abcdefgh. Another run has been scheduled after the last run failed due to an import failure. 2 re-try run(s) remaining before the job will be failed.

The reason for replication-run failures (including first-boot failures) often correlates closely with failures observed when Amazon EC2 VM Import/Export is used for VM migrations. For more information, see Troubleshooting VM Import/Export.

If you need further help with resolving a problem, contact AWS Support. EBS snapshots generated during a failed migration are shared with your account, and the snapshot IDs are included in the status message for the replication job. Be sure to have these details available when you contact AWS Support.

Replicated AMI doesn't support some instance types for launch

Some instances require ENA support. If the migration does not enable ENA support, then the replicated AMI does not allow you to launch instances that require ENA support.

Verify that ENA is enabled. For more information, see Enabling Enhanced Networking on Windows or Enabling Enhanced Networking on Linux in the Amazon EC2 documentation.

ServerError: Failure to upload base disk(s) to Amazon S3

Possible causes

- The VMDK is not snapshottable or the VM has mounted ISOs.
- The connection to the hypervisor (Hyper-V or ESXi host) timed out while the connector uploads buffered data to Amazon S3.
- Maintenance is being performed while the replication job uploads disks to Amazon S3.
- There is a compression issue with the virtual disk.
- There is a validation error with the hypervisor certificate.
- The status of the connector is unhealthy.
• The connector cannot reach AWS endpoints.

ServerError: Failed to validate replication job

Possible causes
• There is a change in the virtual machine path.
• There is a change in IAM permissions.
• There is a change in user or account permissions for the virtual environment.
• There is a configuration issue with WinRM (Hyper-V).
• There is a DNS resolution failure.
• There is an NTP configuration error on the connector VM.

An internal error occurred. Confirm that your AWS credentials and VM Manager credentials are correct.

Possible causes
• The IAM permissions are not sufficient to complete the connector setup.
• The user or account permissions for the virtual environment are not sufficient.
• There are issues with the IAM roles for AWS SMS.
• There are missing prerequisites.
• The VM environment is not prepared.
• Special characters were used when setting up the connector (Hyper-V).

Snapshot-related errors (VMware)

Possible causes
• The VMDK is configured as an independent disk.
• The ESXi host cannot take a snapshot.
• The VMDK is locked.
• The snapshot chain is broken. Ensure that no snapshots are taken between replication runs, either manually or by third-party software.
• A previous replication run did not consolidate snapshots.

Checkpoint errors (Hyper-V)

Possible causes
• The VM has existing checkpoints.
• There are checkpoints created manually or by third-party software.
Incremental replication delta exceeds 1 TB

The connector is designed to handle frequent replication with small deltas. The connector does not support deltas larger than 1 TB. If you do not replicate on a regular basis, the delta can exceed this limit and the replication run fails.

To prevent this issue, set up frequent incremental replication runs. If you cannot replicate frequently, you can increase the delta upload limit. For example, run the following commands on the connector to increase the part size of S3 uploads from 25 MB to 100 MB. When prompted, select option 3.

```
sudo sms-connector-config -set slotSizeMB 100
sudo setup.rb
```

Increasing the upload limit impacts the performance and memory usages of the connector. Do not increase the upload limit while the connector is uploading multiple deltas.
Release notes for Server Migration Connector

The following tables describe the release history of the Server Migration Connector.

Releases

- Releases for vCenter environments (p. 57)
- Releases for Hyper-V/SCVMM environments (p. 59)
- Releases for Azure environments (p. 60)

Releases for vCenter environments

To download the latest connector for vCenter environments, open https://s3.amazonaws.com/sms-connector/AWS-SMS-Connector.ova.

<table>
<thead>
<tr>
<th>Release date</th>
<th>Version</th>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>April 28, 2020</td>
<td>1.0.13.245</td>
<td>• Added support for the Europe (Milan) Region</td>
</tr>
<tr>
<td>April 22, 2020</td>
<td>1.0.13.242</td>
<td>• Added support for the Africa (Cape Town) Region</td>
</tr>
<tr>
<td>March 23, 2020</td>
<td>1.0.13.227</td>
<td>• Fixed a bug that blocked migrations in the Middle East (Bahrain) Region&lt;br&gt;• Fixed a premature end of file (EOF) error during snapshot upload</td>
</tr>
<tr>
<td>May 29, 2019</td>
<td>1.0.13.106</td>
<td>• Fixed a bug that blocked registration of the connector appliance due to connectivity errors with AWS</td>
</tr>
<tr>
<td>May 3, 2019</td>
<td>1.0.13.90</td>
<td>• Fixed a bug that blocked migrations in the AWS GovCloud (US-East) Region</td>
</tr>
<tr>
<td>December 12, 2018</td>
<td>1.0.13.15</td>
<td>• Added support for the Europe (Stockholm) Region</td>
</tr>
<tr>
<td>December 5, 2018</td>
<td>1.0.13.1</td>
<td>• Connector optimized for the Application Migration feature</td>
</tr>
<tr>
<td>October 19, 2018</td>
<td>1.0.12.109</td>
<td>• Fixed a premature end of file (EOF) caused by VM disk upload resumption after on-premises infrastructure or network disruptions</td>
</tr>
<tr>
<td>Release date</td>
<td>Version</td>
<td>Comment</td>
</tr>
<tr>
<td>-------------------</td>
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</tr>
<tr>
<td>September 18, 2018</td>
<td>1.0.12.88</td>
<td>• Fixes to resume VM disk transfers interrupted by on-premises network outages</td>
</tr>
<tr>
<td>June 11, 2018</td>
<td>1.0.12.3</td>
<td>• Added support for VMs with disk-size larger than 4 TB using the S3 Manifest functionality</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Minor bug fixes</td>
</tr>
<tr>
<td>April 26, 2018</td>
<td>1.0.11.34</td>
<td>• Added support for the South America (São Paulo) Region</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Minor bug fixes and performance improvements</td>
</tr>
<tr>
<td>January 29, 2018</td>
<td>1.0.10.x</td>
<td>• Added support for the following Regions: Europe (London), Europe (Paris), US West (N. California),</td>
</tr>
<tr>
<td></td>
<td></td>
<td>China (Beijing)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Minor bug fixes and performance improvements</td>
</tr>
<tr>
<td>November 08, 2017</td>
<td>1.0.9.x</td>
<td>• Improved resilience in disk uploads</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Minor bug fixes and performance improvements</td>
</tr>
<tr>
<td>August 29, 2017</td>
<td>1.0.8.x</td>
<td>• Added French, Chinese, Korean and Japanese language support</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Improved VM disk upload speeds</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Minor bug fixes</td>
</tr>
<tr>
<td>June 02, 2017</td>
<td>1.0.7.12</td>
<td>• Added support for the AWS GovCloud (US-West) Region</td>
</tr>
<tr>
<td>May 5, 2017</td>
<td>1.0.5.2</td>
<td>• Added support for vCenter 5.1</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Added support for one-time migration</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Improved error messages and security-related bug fixes</td>
</tr>
</tbody>
</table>
### Releases for Hyper-V/SCVMM environments


<table>
<thead>
<tr>
<th>Release date</th>
<th>Version</th>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>November 9, 2020</td>
<td>1.1.0.801</td>
<td>• Fixed an issue with the process of creating the connector log bundles that you share with AWS for troubleshooting.</td>
</tr>
<tr>
<td>April 28, 2020</td>
<td>1.1.0.522</td>
<td>• Added support for the Europe (Milan) Region</td>
</tr>
<tr>
<td>April 22, 2020</td>
<td>1.1.0.515</td>
<td>• Added support for the Africa (Cape Town) Region</td>
</tr>
<tr>
<td>April 6, 2020</td>
<td>1.1.0.505</td>
<td>• Fixed connector registration issues in the following Regions: Middle East (Bahrain), Europe (Stockholm), and Asia Pacific (Hong Kong) • Fixed an issue with downloading log bundles</td>
</tr>
<tr>
<td>December 12, 2018</td>
<td>1.1.0.378</td>
<td>• Added support for the Europe (Stockholm) Region</td>
</tr>
<tr>
<td>December 5, 2018</td>
<td>1.1.0.364</td>
<td>• Connector optimized for the Application Migration feature</td>
</tr>
<tr>
<td>October 9, 2018</td>
<td>1.1.0.357</td>
<td>• Windows Hyper-V Generation 2 VM migration • Minor bug fixes</td>
</tr>
<tr>
<td>June 11, 2018</td>
<td>1.1.0.304</td>
<td>• Added support for VMs with disk-size larger than 4 TB using the S3 Manifest functionality</td>
</tr>
</tbody>
</table>
## Releases for Azure environments


<table>
<thead>
<tr>
<th>Release date</th>
<th>Version</th>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>April 25, 2018</td>
<td>1.1.0.287</td>
<td>• Added support for migrating VMs from multiple Hyper-V servers using a single connector</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Added support for the South America (São Paulo) Region</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Minor bug fixes</td>
</tr>
<tr>
<td>February 28, 2018</td>
<td>1.1.0.x</td>
<td>• Added support for the following Regions: Europe (London), Europe (Paris), US West (N. California), and China (Beijing)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Minor bug fixes</td>
</tr>
<tr>
<td>December 14, 2017</td>
<td>1.1.0.76</td>
<td>• Added support for Microsoft’s Hyper-V environment</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Minor bug fixes</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Release date</th>
<th>Version</th>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>February 27, 2020</td>
<td>1.2.0.350</td>
<td>• Minor bug fixes</td>
</tr>
<tr>
<td>May 31, 2019</td>
<td>1.2.0.286</td>
<td>• Deployment script supports nondefault subscriptions</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Minor bug fixes and performance improvements</td>
</tr>
<tr>
<td>April 18, 2019</td>
<td>1.2.0.269</td>
<td>• Added support for Microsoft's Azure environment</td>
</tr>
</tbody>
</table>
## Document history for AWS SMS

The following table describes the releases of AWS SMS.

<table>
<thead>
<tr>
<th>Update-history-change</th>
<th>Update-history-description</th>
<th>Update-history-date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Application validation (p. 61)</td>
<td>Added support for validating applications before launching them. With application validation, you run validation scripts on your EC2 instances using AWS Systems Manager. With instance validation, you can run a configuration script when your EC2 instance first boots using Amazon EC2 user data.</td>
<td>August 10, 2020</td>
</tr>
<tr>
<td>Azure support (p. 61)</td>
<td>Added support for Microsoft Azure.</td>
<td>April 18, 2019</td>
</tr>
<tr>
<td>Integration with AWS Migration Hub (p. 61)</td>
<td>Added support for importing and migrating applications discovered by Migration Hub.</td>
<td>February 22, 2019</td>
</tr>
<tr>
<td>Application migration (p. 61)</td>
<td>Added support for migrating groups of servers organized as applications, and or automated application launching using CloudFormation.</td>
<td>December 5, 2018</td>
</tr>
<tr>
<td>Larger disk size support (p. 61)</td>
<td>Added support for VMs with disk-size larger than 4 TB using the S3 Manifest functionality.</td>
<td>June 11, 2018</td>
</tr>
<tr>
<td>Migrate multiple servers with single connector (p. 61)</td>
<td>Added support for migrating VMs from multiple Hyper-V servers using a single connector.</td>
<td>April 25, 2018</td>
</tr>
<tr>
<td>Hyper-V support (p. 61)</td>
<td>Added support for Microsoft’s Hyper-V environment.</td>
<td>December 14, 2017</td>
</tr>
<tr>
<td>Upload resilience (p. 61)</td>
<td>Improved resilience in disk uploads.</td>
<td>November 8, 2017</td>
</tr>
<tr>
<td>Enhanced upload speeds (p. 61)</td>
<td>Improved VM disk upload speeds.</td>
<td>August 29, 2017</td>
</tr>
<tr>
<td>vCenter 5.1; one-time migration; error messages; security (p. 61)</td>
<td>Added support for vCenter 5.1. Support for one-time migration. Improved error messages and security-related bug fixes.</td>
<td>May 5, 2017</td>
</tr>
<tr>
<td>Initial release (p. 61)</td>
<td>Server Migration Connector virtual appliance for VMware environments. AWS Server Migration Service console to</td>
<td>November 3, 2016</td>
</tr>
</tbody>
</table>
manage VM migrations and SMS replication tasks using a graphical interface. AWS Server Migration Service CLI to manage VM migrations and SMS replication tasks using the command line.