# Table of Contents

What is Amazon SNS? .......................................................................................................................... 1
Features and capabilities ..................................................................................................................... 3
Related services .................................................................................................................................. 4
Accessing Amazon SNS ....................................................................................................................... 4
Pricing for Amazon SNS ....................................................................................................................... 4
Common Amazon SNS scenarios ........................................................................................................ 5
  Application integration .................................................................................................................. 5
  Application alerts ........................................................................................................................... 5
  User notifications ........................................................................................................................... 6
  Mobile push notifications ............................................................................................................. 6
Amazon SNS event sources and destinations ..................................................................................... 7
Event sources ..................................................................................................................................... 7
  Analytics ......................................................................................................................................... 7
  Application integration .................................................................................................................. 7
  Billing and cost management ......................................................................................................... 8
  Business applications .................................................................................................................... 8
  Compute ......................................................................................................................................... 8
  Containers ...................................................................................................................................... 9
  Customer engagement ..................................................................................................................... 9
  Database ......................................................................................................................................... 10
  Developer tools .............................................................................................................................. 10
  Front-end web & mobile .................................................................................................................. 11
  Game development ......................................................................................................................... 11
  Internet of Things ........................................................................................................................... 12
  Machine learning ........................................................................................................................... 12
  Management & governance ............................................................................................................ 13
  Media ............................................................................................................................................. 14
  Migration & transfer ....................................................................................................................... 14
  Networking & content delivery ...................................................................................................... 14
  Security, identity, & compliance ..................................................................................................... 15
  Serverless ...................................................................................................................................... 16
  Storage ........................................................................................................................................... 16
  Additional event sources ................................................................................................................ 17
Event destinations .............................................................................................................................. 17
  A2A destinations ............................................................................................................................. 17
  A2P destinations ............................................................................................................................. 18
Setting up .......................................................................................................................................... 20
  Create account and an IAM administrator user ............................................................................ 20
  Create an IAM user and get credentials ......................................................................................... 20
Next steps ......................................................................................................................................... 21
Getting started ................................................................................................................................. 22
  Prerequisites .................................................................................................................................. 22
  Step 1: Create a topic ....................................................................................................................... 22
  Step 2: Create a subscription to the topic ....................................................................................... 22
  Step 3: Publish a message to the topic ............................................................................................ 23
  Step 4: Delete the subscription and topic ....................................................................................... 23
Next steps ......................................................................................................................................... 23
Configuring Amazon SNS ................................................................................................................... 24
Creating a topic .................................................................................................................................. 24
  AWSManagement Console ........................................................................................................... 24
  AWS SDK for Java ......................................................................................................................... 26
  AWS SDK for .NET ....................................................................................................................... 26
Subscribing to a topic .......................................................................................................................... 27
  To subscribe an endpoint to an Amazon SNS topic ....................................................................... 27
# Table of Contents

- Deleting a subscription and topic ................................................................. 28
- AWS Management Console ........................................................................ 28
- AWS SDK for Java ...................................................................................... 29
- AWS SDK for .NET ...................................................................................... 29
- Configuring tags .......................................................................................... 30
- AWS Management Console ........................................................................ 30
- AWS SDK for Java ...................................................................................... 30
- Message ordering and deduplication (FIFO topics) ....................................... 32
  - FIFO topics use case ................................................................................ 32
  - Message ordering details .......................................................................... 34
  - Message grouping .................................................................................... 39
  - Message delivery ..................................................................................... 40
  - Message filtering ..................................................................................... 41
  - Message deduplication ............................................................................. 43
  - Message security ..................................................................................... 45
  - Message durability ................................................................................... 45
  - Code examples ....................................................................................... 47
    - FIFO example (SDK for Java) ............................................................... 47
    - FIFO example (AWS CloudFormation) ................................................ 49
- Message publishing ..................................................................................... 52
  - AWS Management Console .................................................................... 52
  - AWS SDK for Java .................................................................................. 53
  - AWS SDK for .NET ................................................................................ 53
  - Message attributes .................................................................................. 54
    - Message attribute items and validation ............................................... 54
    - Data types ............................................................................................ 55
    - Reserved message attributes for mobile push notifications .............. 55
  - Large message payloads ........................................................................ 56
    - Prerequisites ....................................................................................... 57
    - Example: Publishing messages to Amazon SNS with payload stored in Amazon S3 .......................... 57
  - Other endpoint protocols ..................................................................... 59
- Message filtering ....................................................................................... 60
  - Subscription filter policies ...................................................................... 60
  - Example filter policies ............................................................................ 61
  - Filter policy constraints .......................................................................... 62
  - Attribute string value matching ............................................................. 63
  - Attribute numeric value matching .......................................................... 65
  - Attribute key matching ......................................................................... 66
  - AND/OR logic ....................................................................................... 67
  - Subscription filter policies as Java collections ...................................... 68
    - Working Java example ......................................................................... 68
- Applying a subscription filter policy ........................................................... 71
  - AWS Management Console .................................................................... 71
  - AWS CLI ................................................................................................. 72
  - AWS SDK for Java .................................................................................. 72
  - Amazon SNS API .................................................................................... 73
    - Reserved message attributes for mobile push notifications .............. 73
- Removing a subscription filter policy .......................................................... 74
  - AWS Management Console .................................................................... 74
  - AWS CLI ................................................................................................. 74
  - AWS SDK for Java .................................................................................. 74
  - Amazon SNS API .................................................................................... 75
- Message delivery ....................................................................................... 76
  - Raw message delivery ............................................................................ 76
    - Enabling raw message delivery using the AWS Management Console ................................. 76
  - Message format examples ..................................................................... 76
  - Cross-account delivery ......................................................................... 77
Amazon Simple Notification Service Developer Guide

User notification process overview ................................................................. 224
Setting up a mobile app .................................................................................. 224
Sending mobile push notifications ............................................................... 234
Mobile app attributes .................................................................................... 237
Mobile app events ......................................................................................... 240
Mobile push API actions .............................................................................. 242
Mobile push API errors ................................................................................ 243
Mobile push TTL ........................................................................................... 249
Supported Regions ......................................................................................... 251
Email notifications ........................................................................................ 252
  AWS Management Console ........................................................................ 252
  AWS SDK for Java ..................................................................................... 253
  AWS SDK for .NET .................................................................................. 253
Security .......................................................................................................... 255
  Data protection ........................................................................................... 255
  Data encryption .......................................................................................... 256
  Internetwork traffic privacy ........................................................................ 266
Identity and access management ................................................................. 277
  Authentication ............................................................................................ 277
  Access control ........................................................................................... 278
  Overview .................................................................................................... 279
  Using identity-based policies ..................................................................... 292
  Using temporary credentials ..................................................................... 298
  API permissions reference ....................................................................... 298
Logging and monitoring ................................................................................ 299
  Logging API calls using CloudTrail .......................................................... 300
  Monitoring topics using CloudWatch ....................................................... 303
Compliance validation .................................................................................... 306
Resilience ..................................................................................................... 307
Best practices ............................................................................................... 308
Preventative best practices .......................................................................... 308
Troubleshooting ............................................................................................ 311
  Troubleshooting topics using X-Ray ......................................................... 311
Documentation history ................................................................................ 312
AWS glossary ............................................................................................... 314
What is Amazon SNS?

Amazon Simple Notification Service (Amazon SNS) is a managed service that provides message delivery from publishers to subscribers (also known as producers and consumers). Publishers communicate asynchronously with subscribers by sending messages to a topic, which is a logical access point and communication channel. Clients can subscribe to the SNS topic and receive published messages using a supported endpoint type, such as Amazon Kinesis Data Firehose, Amazon SQS, AWS Lambda, HTTP, email, mobile push notifications, and mobile text messages (SMS).
Features and capabilities

Amazon SNS provides the following features and capabilities:

• **Application-to-application messaging**
  Application-to-application messaging supports subscribers such as Amazon Kinesis Data Firehose delivery streams, Lambda functions, Amazon SQS queues, HTTP/S endpoints, and AWS Event Fork Pipelines. For more information, see [Application-to-application (A2A) messaging](p. 94).

• **Application-to-person notifications**
  Application-to-person notifications provide user notifications to subscribers such as mobile applications, mobile phone numbers, and email addresses. For more information, see [Application-to-person (A2P) messaging](p. 160).

• **Standard and FIFO topics**
  Use a FIFO topic to ensure strict message ordering, to define message groups, and to prevent message duplication. Only Amazon SQS FIFO queues can subscribe to a FIFO topic. For more information, see [Message ordering and deduplication (FIFO topics)](p. 32).

  Use a standard topic when message delivery order and possible message duplication are not critical. All of the supported delivery protocols can subscribe to a standard topic.

• **Message durability**
  Amazon SNS uses a number of strategies that work together to provide message durability:
  - Published messages are stored across multiple, geographically separated servers and data centers.
  - If a subscribed endpoint isn't available, Amazon SNS runs a [delivery retry policy](p. 83).
  - To preserve any messages that aren't delivered before the delivery retry policy ends, you can create a [dead-letter queue](p. 87).

• **Message archiving and analytics**
  You can subscribe [Kinesis Data Firehose delivery streams to SNS topics](p. 94), which allow you to send notifications to additional archiving and analytics endpoints such as Amazon Simple Storage Service (Amazon S3) buckets, Amazon Redshift tables, and more.

• **Message attributes**
  Message attributes let you provide any arbitrary metadata about the message. The section called "Message attributes" (p. 54).

• **Message filtering**
  By default, each subscriber receives every message published to the topic. To receive a subset of the messages, a subscriber must assign a filter policy to the topic subscription. When the incoming message attributes match the filter policy attributes, the message is delivered to the subscribed endpoint. Otherwise, the message is filtered out. For more information, see [Message filtering](p. 60).

• **Message security**
Server-side encryption protects the contents of messages that are stored in Amazon SNS topics, using encryption keys provided by AWS KMS. For more information, see the section called “Encryption at rest” (p. 256).

You can also establish a private connection between Amazon SNS and your virtual private cloud (VPC). For more information, see the section called “Internetwork traffic privacy” (p. 266).

Related services

You can use the following services with Amazon SNS:

- **Amazon SQS** offers a secure, durable, and available hosted queue that lets you integrate and decouple distributed software systems and components. Amazon SQS is related to Amazon SNS in the following ways:
  - Amazon SNS provides dead-letter queues (p. 87) powered by Amazon SQS for undeliverable messages.
  - You can subscribe an Amazon SQS queue to an SNS topic (p. 115).
  - You can subscribe an Amazon SQS FIFO queue to an Amazon SNS FIFO topic (p. 32) to receive messages in order and with no duplicates.

- **AWS Lambda** enables you to build applications that respond quickly to new information. Run your application code in Lambda functions on highly available compute infrastructure. For more information, see the AWS Lambda Developer Guide. You can subscribe a Lambda function to an SNS topic (p. 114).

- **AWS Identity and Access Management (IAM)** helps you securely control access to AWS resources for your users. Use IAM to control who can use your Amazon SNS topics (authentication), what topics they can use, and how they can use them (authorization). For more information, see Using identity-based policies with Amazon SNS (p. 292).

- **AWS CloudFormation** enables you to model and set up your AWS resources. Create a template that describes the AWS resources that you want, including Amazon SNS topics and subscriptions. AWS CloudFormation takes care of provisioning and configuring those resources for you. For more information, see the AWS CloudFormation User Guide.

Accessing Amazon SNS

You can configure and manage SNS topics and subscriptions using the Amazon SNS console, command line tools, or AWS SDKs.

- The **Amazon SNS console** provides a convenient user interface for creating topics and subscriptions, sending and receiving messages, and monitoring events and logs.
- The **AWS Command Line Interface (AWS CLI)** gives you direct access to the Amazon SNS API for advanced configuration and automation use cases. For more information, see Using Amazon SNS with the AWS CLI.
- AWS provides SDKs in various languages. For more information, see SDKs and Toolkits.

Pricing for Amazon SNS

Amazon SNS has no upfront costs. You pay based on the number of messages that you publish, the number of notifications that you deliver, and any additional API calls for managing topics and
subscriptions. Delivery pricing varies by endpoint type. You can get started for free with the Amazon SNS free tier.

For information, see Amazon SNS pricing.

Common Amazon SNS scenarios

Application integration

The Fanout scenario is when a message published to an SNS topic is replicated and pushed to multiple endpoints, such as Kinesis Data Firehose delivery streams, Amazon SQS queues, HTTP(S) endpoints, and Lambda functions. This allows for parallel asynchronous processing.

For example, you can develop an application that publishes a message to an SNS topic whenever an order is placed for a product. Then, SQS queues that are subscribed to the SNS topic receive identical notifications for the new order. An Amazon Elastic Compute Cloud (Amazon EC2) server instance attached to one of the SQS queues can handle the processing or fulfillment of the order. And you can attach another Amazon EC2 server instance to a data warehouse for analysis of all orders received.

You can also use fanout to replicate data sent to your production environment with your test environment. Expanding upon the previous example, you can subscribe another SQS queue to the same SNS topic for new incoming orders. Then, by attaching this new SQS queue to your test environment, you can continue to improve and test your application using data received from your production environment.

Important
Make sure that you consider data privacy and security before you send any production data to your test environment.

For more information, see the following resources:

- Fanout to Kinesis Data Firehose delivery streams (p. 94)
- Fanout to Lambda functions (p. 114)
- Fanout to Amazon SQS queues (p. 115)
- Fanout to HTTP(S) endpoints (p. 125)
- Event-Driven Computing with Amazon SNS and AWS Compute, Storage, Database, and Networking Services

Application alerts

Application and system alerts are notifications that are triggered by predefined thresholds. Amazon SNS can send these notifications to specified users via SMS and email. For example, you can receive immediate notification when an event occurs, such as a specific change to your Amazon EC2 Auto
Amazon Simple Notification Service Developer Guide

User notifications

Scaling group, a new file uploaded to an Amazon S3 bucket, or a metric threshold breached in Amazon CloudWatch. For more information, see Setting up Amazon SNS notifications in the Amazon CloudWatch User Guide.

User notifications

Amazon SNS can send push email messages and text messages (SMS messages) to individuals or groups. For example, you could send e-commerce order confirmations as user notifications. For more information about using Amazon SNS to send SMS messages, see Mobile text messaging (SMS) (p. 160).

Mobile push notifications

Mobile push notifications enable you to send messages directly to mobile apps. For example, you can use Amazon SNS to send update notifications to an app. The notification message can include a link to download and install the update. For more information about using Amazon SNS to send push notification messages, see Mobile push notifications (p. 223).
Amazon SNS event sources and destinations

Amazon SNS can receive event-driven notifications from many AWS sources and fan out notifications to application-to-application (A2A) and application-to-person (A2P) destinations. This section lists supported event sources and destinations, and provides links for more information.

Topics
- Amazon SNS event sources (p. 7)
- Amazon SNS event destinations (p. 17)

Amazon SNS event sources

This page lists the AWS services that can publish events to Amazon SNS topics, grouped by their AWS product categories.

Note
Amazon SNS introduced FIFO topics (p. 32) in October, 2020. Currently, most AWS services support sending events to standard topics only.

Analytics services

<table>
<thead>
<tr>
<th>AWS service</th>
<th>Benefit of using with Amazon SNS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Amazon Athena – Allows you to analyze data in Amazon S3 using standard SQL.</td>
<td>Receive notifications when control limits are exceeded. For more information, see Setting data usage control limits in the Amazon Athena User Guide.</td>
</tr>
<tr>
<td>AWS Data Pipeline – Helps automate the movement and transformation of data.</td>
<td>Receive notifications about the status of pipeline components. For more information, see SnsAlarm in the AWS Data Pipeline Developer Guide.</td>
</tr>
<tr>
<td>Amazon Redshift – Manages all of the work of setting up, operating, and scaling a data warehouse.</td>
<td>Receive notifications of Amazon Redshift events. For more information, see Amazon Redshift event notifications in the Amazon Redshift Cluster Management Guide.</td>
</tr>
</tbody>
</table>

Application integration services

<table>
<thead>
<tr>
<th>AWS service</th>
<th>Benefit of using with Amazon SNS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Amazon EventBridge – Delivers a stream of real-time data from your own applications, software-as-a-service (SaaS) applications, and AWS services and routes that data to targets, including Amazon</td>
<td>Receive notifications of EventBridge events. For more information, see Amazon EventBridge targets in the Amazon EventBridge User Guide.</td>
</tr>
</tbody>
</table>
### Billing & cost management services

<table>
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<tr>
<th>AWS service</th>
<th>Benefit of using with Amazon SNS</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>AWS Step Functions</strong> – Lets you combine AWS Lambda functions and other AWS services to build business-critical applications.</td>
<td>Receive notification of Step Functions events. For more information, see Call Amazon SNS with Step Functions in the AWS Step Functions Developer Guide.</td>
</tr>
</tbody>
</table>

### Business applications services

<table>
<thead>
<tr>
<th>AWS service</th>
<th>Benefit of using with Amazon SNS</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Amazon Chime</strong> – Lets you meet, chat, and place business calls inside and outside of your organization.</td>
<td>Receive important meeting event notifications. For more information, see Amazon Chime SDK event notifications in the Amazon Chime Developer Guide.</td>
</tr>
</tbody>
</table>

### Compute services

<table>
<thead>
<tr>
<th>AWS service</th>
<th>Benefit of using with Amazon SNS</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Amazon EC2 Auto Scaling</strong> – Helps you have the correct number of Amazon Elastic Compute Cloud (Amazon EC2) instances available for handling your application’s load.</td>
<td>Receive notifications when Auto Scaling launches or terminates Amazon EC2 instances in your Auto Scaling group. For more information, see Getting Amazon SNS notifications when your Auto Scaling group scales in the Amazon EC2 Auto Scaling User Guide.</td>
</tr>
<tr>
<td><strong>EC2 Image Builder</strong> – Helps automate the creation, management, and deployment of customized, secure, and up-to-date server images that are pre-installed and pre-configured with software and settings to meet specific IT standards.</td>
<td>Receive notifications when builds are complete. For more information, see Tracking the latest server images in EC2 Image Builder pipelines on the AWS Compute Blog.</td>
</tr>
<tr>
<td>AWS service</td>
<td>Benefit of using with Amazon SNS</td>
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<tr>
<td>------------------------------------------------</td>
<td>--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td><strong>AWS Elastic Beanstalk</strong> – Handles the details of capacity provisioning, load balancing, and scaling for your application, and provides application health monitoring.</td>
<td>Receive notifications of important events that affect your application. For more information, see Elastic Beanstalk environment notifications with Amazon SNS in the AWS Elastic Beanstalk Developer Guide.</td>
</tr>
<tr>
<td><strong>AWS Lambda</strong> – Lets you run code without provisioning or managing servers.</td>
<td>Receive function output data by setting an SNS topic as a Lambda dead-letter queue or a Lambda destination. For more information, see Asynchronous invocation in the AWS Lambda Developer Guide.</td>
</tr>
<tr>
<td><strong>Amazon Lightsail</strong> – Helps developers get started using AWS to build websites or web applications.</td>
<td>Receive notifications when a metric for one of your instances, databases, or load balancers crosses a specified threshold. For more information, see Adding notification contacts in Amazon Lightsail in the Amazon Lightsail Developer Guide.</td>
</tr>
<tr>
<td><strong>Amazon EKS Distro</strong> – Lets you create reliable and secure clusters wherever your applications are deployed.</td>
<td>Track updates and security patches for clusters created with Amazon EKS Distro. For more information, see Introducing Amazon EKS Distro - an open source Kubernetes distribution used by Amazon EKS.</td>
</tr>
<tr>
<td><strong>Amazon Elastic Container Service (Amazon ECS)</strong> – Enables you to run, stop, and manage containers on a cluster.</td>
<td>Receive notifications when a new Amazon ECS-optimized AMI is available. For more information, see Subscribing to Amazon ECS-optimized AMI update notifications in the Amazon Elastic Container Service Developer Guide.</td>
</tr>
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</table>

## Containers services

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<tr>
<th>AWS service</th>
<th>Benefit of using with Amazon SNS</th>
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</thead>
<tbody>
<tr>
<td><strong>Amazon Connect</strong> – Lets you set up an omnichannel cloud contact center to engage with your customers.</td>
<td>Receive alerts and validations. For more information, see The power of AWS with Amazon Connect in the Amazon Connect Administrator Guide.</td>
</tr>
<tr>
<td><strong>Amazon Pinpoint</strong> – Helps you engage your customers by sending them email, SMS and voice messages, and push notifications.</td>
<td>Configure two-way SMS, which allows you to receive messages from your customers. For more information, see Using two-way SMS messaging in Amazon Pinpoint in the Amazon Pinpoint User Guide.</td>
</tr>
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</table>
### Database services

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<tr>
<th>AWS service</th>
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</thead>
<tbody>
<tr>
<td><strong>Amazon Simple Email Service (Amazon SES)</strong> – Provides cost-effective way for you to send and receive email using your own email addresses and domains.</td>
<td>Receive notifications of bounces, complaints, and deliveries. For more information, see Configuring Amazon SNS notifications for Amazon SES in the Amazon Simple Email Service Developer Guide.</td>
</tr>
<tr>
<td><strong>AWS Database Migration Service</strong> – Migrates data from on-premises databases into the AWS Cloud.</td>
<td>Receive notifications when AWS DMS events occur; for example, when a replication instance is created or deleted. For more information, see Working with events and notifications in AWS Database Migration Service in the AWS Database Migration Service User Guide.</td>
</tr>
<tr>
<td><strong>Amazon DynamoDB</strong> – Provides fast and predictable performance with seamless scalability in this fully managed NoSQL database service.</td>
<td>Receive notifications when maintenance events occur. For more information, see Customizing DAX cluster settings in the Amazon DynamoDB Developer Guide.</td>
</tr>
<tr>
<td><strong>Amazon ElastiCache</strong> – Provides a high performance, resizeable, and cost-effective in-memory cache, while removing complexity associated with deploying and managing a distributed cache environment.</td>
<td>Receive notifications when significant events occur. For more information, see Event notifications and Amazon SNS in the Amazon ElastiCache for Memcached User Guide.</td>
</tr>
<tr>
<td><strong>Amazon Neptune</strong> – Enables you to build and run applications that work with highly connected datasets.</td>
<td>Receive notifications when a Neptune event occurs. For more information, see Using Neptune event notification in the Neptune User Guide.</td>
</tr>
<tr>
<td><strong>Amazon Redshift</strong> – Manages all of the work of setting up, operating, and scaling a data warehouse.</td>
<td>Receive notifications of Amazon Redshift events. For more information, see Amazon Redshift event notifications in the Amazon Redshift Cluster Management Guide.</td>
</tr>
<tr>
<td><strong>Amazon Relational Database Service</strong> – Makes it easier to set up, operate, and scale a relational database in the AWS Cloud.</td>
<td>Receive notifications of Amazon RDS events. For more information, see Using Amazon RDS event notification in the Amazon RDS User Guide.</td>
</tr>
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</table>

### Developer tools services

<table>
<thead>
<tr>
<th>AWS service</th>
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<tbody>
<tr>
<td><strong>AWS CodeBuild</strong> – Compiles your source code, runs unit tests, and produces artifacts that are ready to deploy.</td>
<td>Receive notifications when builds succeed, fail, or move from one build phase to another. For more information, see Build notifications sample for CodeBuild in the AWS CodeBuild User Guide.</td>
</tr>
<tr>
<td><strong>AWS CodeCommit</strong> – Provides version control for privately storing and managing assets in the cloud.</td>
<td>Receive notifications about CodeCommit repository events. For more information, see Example: Create an AWS CodeCommit trigger for</td>
</tr>
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</table>
### AWS service

<table>
<thead>
<tr>
<th>Benefit of using with Amazon SNS</th>
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<tbody>
<tr>
<td>an Amazon SNS topic in the <em>AWS CodeCommit User Guide.</em></td>
</tr>
<tr>
<td><strong>AWS CodeDeploy</strong> – Automates application deployments to Amazon EC2 instances, on-premises instances, serverless Lambda functions, or Amazon ECS services.</td>
</tr>
<tr>
<td><strong>Amazon CodeGuru</strong> – Collects runtime performance data from your live applications, and provides recommendations that can help you fine-tune your application performance.</td>
</tr>
<tr>
<td><strong>AWS CodePipeline</strong> – Automates the steps required to release software changes continuously.</td>
</tr>
<tr>
<td><strong>AWS CodeStar</strong> – Create, manage, and work with software development projects on AWS.</td>
</tr>
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### Front-end web & mobile services

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<tr>
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<tr>
<td><strong>Amazon Pinpoint</strong> – Helps you engage your customers by sending them email, SMS and voice messages, and push notifications.</td>
<td>Configure two-way SMS, which allows you to receive messages from your customers. For more information, see Using two-way SMS messaging in Amazon Pinpoint in the <em>Amazon Pinpoint User Guide.</em></td>
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### Game development services

<table>
<thead>
<tr>
<th>AWS service</th>
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</thead>
</table>
| **Amazon GameLift** – Provides solutions for hosting session-based multiplayer game servers in the cloud, including a fully managed service for deploying, operating, and scaling game servers. | Receive matchmaking and queue event notifications. For more information, see the following pages:  
• For matchmaking notifications, see Set up FlexMatch event notification in the *Amazon GameLift FlexMatch Developer Guide.*  
• For queue notifications, see Set up event notification for game session placement in the *Amazon GameLift Developer Guide.* |
## Internet of Things services

<table>
<thead>
<tr>
<th>AWS service</th>
<th>Benefit of using with Amazon SNS</th>
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<tbody>
<tr>
<td>AWS IoT Core – Provides the cloud services that connect your IoT devices to other devices and AWS Cloud services.</td>
<td>Receive notifications of AWSIoT Core events. For more information, see Creating an Amazon SNS rule in the AWS IoT Developer Guide.</td>
</tr>
<tr>
<td>AWS IoT Device Defender – Allows you to audit the configuration of your devices, monitor connected devices to detect abnormal behavior, and mitigate security risks.</td>
<td>Receive alarms when a device violates a behavior. For more information, see How to use AWS IoT Device Defender detect in the AWS IoT Developer Guide.</td>
</tr>
<tr>
<td>AWS IoT Events – Lets you monitor your equipment or device fleets for failures or changes in operation, and trigger actions when such events occur.</td>
<td>Receive notifications of AWS IoT Events events. For more information, see Amazon Simple Notification Service in the AWS IoT Events Developer Guide.</td>
</tr>
<tr>
<td>AWS IoT Greengrass – Extends AWS onto physical devices so they can act locally on the data they generate, while still using the cloud for management, analytics, and durable storage.</td>
<td>Receive notifications of AWS IoT Greengrass events. For more information, see SNS connector in the AWS IoT Greengrass Version 1 Developer Guide.</td>
</tr>
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## Machine learning services

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<thead>
<tr>
<th>AWS service</th>
<th>Benefit of using with Amazon SNS</th>
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<tbody>
<tr>
<td>Amazon CodeGuru – Collects runtime performance data from your live applications, and provides recommendations that can help you fine-tune your application performance.</td>
<td>Receive notifications when anomalies occur. For more information, see Working with anomalies and recommendation reports in the Amazon CodeGuru User Guide.</td>
</tr>
<tr>
<td>Amazon DevOps Guru – Generates operational insights using machine learning to help you improve the performance of your operational applications.</td>
<td>Forward insights and confirmations. For more information, see Deliver ML-powered operational insights to your on-call teams via PagerDuty with Amazon DevOps Guru on the AWS Management &amp; Governance Blog.</td>
</tr>
<tr>
<td>Amazon Lookout for Metrics – Finds anomalies in your data, determines their root causes, and enables you to quickly take action.</td>
<td>Receive notifications of anomalies. For more information, see Using Amazon SNS with Lookout for Metrics in the Amazon Lookout for Metrics Developer Guide.</td>
</tr>
<tr>
<td>Amazon Rekognition – Lets you add image and video analysis to your applications</td>
<td>Receive notifications of request results. For more information, see Reference: Video analysis results notification in the Amazon Rekognition Developer Guide.</td>
</tr>
<tr>
<td>Amazon SageMaker – Enables data scientists and developers to build and train machine learning models, and then directly deploy them into a production-ready hosted environment.</td>
<td>Receive notifications when a data object is labeled. For more information, see Creating a streaming labeling job in the Amazon SageMaker Developer Guide.</td>
</tr>
</tbody>
</table>
## Management & governance services

<table>
<thead>
<tr>
<th>AWS service</th>
<th>Benefit of using with Amazon SNS</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>AWS Chatbot</strong></td>
<td>Delivers notifications to chat rooms. For more information, see Setting up AWS Chatbot in the AWS Chatbot Administrator Guide.</td>
</tr>
<tr>
<td><strong>AWS CloudFormation</strong></td>
<td>Receives notifications when stacks are created and updated. For more information, see Setting AWS CloudFormation stack options in the AWS CloudFormation User Guide.</td>
</tr>
<tr>
<td><strong>AWS CloudTrail</strong></td>
<td>Receives notifications when CloudTrail publishes new log files to your Amazon S3 bucket. For more information, see Configuring Amazon SNS notifications for CloudTrail in the AWS CloudTrail User Guide.</td>
</tr>
<tr>
<td><strong>Amazon CloudWatch</strong></td>
<td>Receives notifications when alarms change state. For more information, see Using Amazon CloudWatch alarms in the Amazon CloudWatch User Guide.</td>
</tr>
<tr>
<td><strong>AWS Config</strong></td>
<td>Receives notifications when resources are updated, or when AWS Config evaluates custom or managed rules against your resources. For more information, see Notifications that AWS Config sends to an SNS topic and Example configuration item change notifications in the Developer Guide.</td>
</tr>
<tr>
<td><strong>AWS Control Tower</strong></td>
<td>Uses alerts to help you prevent drift within your landing zone, and receive compliance notifications. For more information, see Tracking alerts through Amazon Simple Notification Service in the AWS Control Tower User Guide.</td>
</tr>
<tr>
<td><strong>AWS License Manager</strong></td>
<td>Receives License Manager notifications and alerts. For more information, see Settings in License Manager in the License Manager User Guide and Creating ServiceNow incidents for AWS License Manager notifications on the AWS Management &amp; Governance Blog.</td>
</tr>
<tr>
<td><strong>AWS Service Catalog</strong></td>
<td>Receives notifications about stack events. For more information, see AWS Service Catalog notification constraints in the AWS Service Catalog Administrator Guide.</td>
</tr>
<tr>
<td><strong>AWS Systems Manager</strong></td>
<td>Receives notifications about the status of commands. For more information, see Monitoring Systems Manager status changes using Amazon SNS notifications in the AWS Systems Manager User Guide.</td>
</tr>
</tbody>
</table>
## Media services

<table>
<thead>
<tr>
<th>AWS service</th>
<th>Benefit of using with Amazon SNS</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Amazon Elastic Transcoder</strong> – Lets you convert media files that you stored in Amazon S3 into media files in the formats required by consumer playback devices.</td>
<td>Receive notifications when jobs change status. For more information, see Notifications of job status in the <em>Amazon Elastic Transcoder Developer Guide</em>.</td>
</tr>
</tbody>
</table>

## Migration & transfer services

<table>
<thead>
<tr>
<th>AWS service</th>
<th>Benefit of using with Amazon SNS</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>AWS Application Discovery Service</strong> – Helps you plan your migration to the AWS Cloud by collecting usage and configuration data about your on-premises servers.</td>
<td>Receive notifications of events through AWS CloudTrail. For more information, see Logging Application Discovery Service API calls with AWS CloudTrail in the <em>Application Discovery Service User Guide</em>.</td>
</tr>
<tr>
<td><strong>AWS Database Migration Service</strong> – Migrates data from on-premises databases into the AWS Cloud.</td>
<td>Receive notifications when AWS DMS events occur; for example, when a replication instance is created or deleted. For more information, see Working with events and notifications in AWS Database Migration Service in the <em>AWS Database Migration Service User Guide</em>.</td>
</tr>
</tbody>
</table>
| **AWS Snowball** – Uses physical storage devices to transfer large amounts of data between Amazon S3 and your onsite data storage location at faster-than-internet speeds. | Receive notifications for Snowball jobs. For more information, see the following:  
  - Snowball notifications in the *AWS Snowball User Guide*  
  - Step 5: Choose your notification preferences in the *AWS Snowball Edge Developer Guide*  
  - Step 5: Choose your notification preferences in the *AWS Snowcone User Guide* |

## Networking & content delivery services

<table>
<thead>
<tr>
<th>AWS service</th>
<th>Benefit of using with Amazon SNS</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Amazon API Gateway</strong> – Enables you to create and deploy your own REST and WebSocket APIs at any scale.</td>
<td>Receive messages posted to an API Gateway endpoint. For more information, see Tutorial: Build an API Gateway REST API with AWS integration in the <em>API Gateway Developer Guide</em>.</td>
</tr>
<tr>
<td><strong>Amazon CloudFront</strong> – Speeds up distribution of your static and dynamic web content, such as .html, .css, .php, image, and media files.</td>
<td>Receive notifications when alarms based on specified CloudFront metrics occur. For more information, see Setting alarms to receive notifications in the <em>Amazon CloudFront Developer Guide</em>.</td>
</tr>
<tr>
<td>AWS service</td>
<td>Benefit of using with Amazon SNS</td>
</tr>
<tr>
<td>-------------------------------------------------</td>
<td>--------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td><strong>AWS Direct Connect</strong> – Links your internal network to an AWS Direct Connect location over a standard Ethernet fiber-optic cable.</td>
<td>Receive notifications when alarms that monitor the state of an AWS Direct Connect connection change state. For more information, see Creating CloudWatch alarms to monitor AWS Direct Connect connections in the <em>AWS Direct Connect User Guide</em>.</td>
</tr>
<tr>
<td><strong>Elastic Load Balancing</strong> – Automatically distributes your incoming traffic across multiple targets, such as Amazon EC2 instances, containers, and IP addresses, in more or more Availability Zones.</td>
<td>Receive notifications of alarms you've created for load balancer events. For more information, see Create CloudWatch alarms for your load balancer in the <em>User Guide for Classic Load Balancers</em>.</td>
</tr>
<tr>
<td><strong>Amazon Route 53</strong> – Provides domain registration, DNS routing, and health checking.</td>
<td>Receive notifications when health check status is unhealthy. For more information, see To receive an Amazon SNS notification when a health check status is unhealthy (console) in the <em>Amazon Route 53 Developer Guide</em>.</td>
</tr>
<tr>
<td><strong>Amazon Virtual Private Cloud (Amazon VPC)</strong> – Enables you to launch AWS resources into a virtual network that you've defined.</td>
<td>Receive notifications for specific events that occur on interface endpoints. For more information, see Create and manage a notification for an endpoint service in the <em>Amazon VPC User Guide</em>.</td>
</tr>
</tbody>
</table>

**Security, identity, & compliance services**

<table>
<thead>
<tr>
<th>AWS service</th>
<th>Benefit of using with Amazon SNS</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>AWS Directory Service</strong> – Provides multiple ways to use Microsoft Active Directory (AD) with other AWS services.</td>
<td>Receive email or text (SMS) messages when the status of your directory changes. For more information, see Configure directory status notifications in the <em>AWS Directory Service Administration Guide</em>.</td>
</tr>
<tr>
<td><strong>Amazon GuardDuty</strong> – Provides continuous security monitoring to help to identify unexpected and potentially unauthorized or malicious activity in your AWS environment.</td>
<td>Receive notifications about newly released finding types, updates to the existing finding types, and other functionality changes. For more information, see Subscribing to GuardDuty announcements SNS topic in the <em>Amazon GuardDuty User Guide</em>.</td>
</tr>
<tr>
<td><strong>Amazon Inspector</strong> – Tests the network accessibility of your Amazon EC2 instances and the security state of your applications that run on those instances.</td>
<td>Receive notifications for Amazon Inspector events. For more information, see Setting up an SNS topic for Amazon Inspector notifications in the <em>Amazon Inspector User Guide</em>.</td>
</tr>
</tbody>
</table>
## Serverless services

<table>
<thead>
<tr>
<th>AWS service</th>
<th>Benefit of using with Amazon SNS</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Amazon DynamoDB</strong> – Provides fast and predictable performance with seamless scalability in this fully managed NoSQL database service.</td>
<td>Receive notifications when maintenance events occur. For more information, see <a href="https://docs.aws.amazon.com/amazondynamodb/latest/developerguide/DAX-Introducing.html">Customizing DAX cluster settings</a> in the Amazon DynamoDB Developer Guide.</td>
</tr>
<tr>
<td><strong>Amazon EventBridge</strong> – Delivers a stream of real-time data from your own applications, software-as-a-service (SaaS) applications, and AWS services and routes that data to targets, including Amazon SNS. EventBridge was formerly called CloudWatch Events.</td>
<td>Receive notifications of EventBridge events. For more information, see <a href="https://docs.aws.amazon.com/AmazonEventBridge/latest/userguide/eb-targets.html">Amazon EventBridge targets</a> in the Amazon EventBridge User Guide.</td>
</tr>
<tr>
<td><strong>AWS Lambda</strong> – Lets you run code without provisioning or managing servers.</td>
<td>Receive function output data by setting an SNS topic as a Lambda dead-letter queue or a Lambda destination. For more information, see <a href="https://docs.aws.amazon.com/lambda/latest/dg/invoking-lambda-function-asynchronous-invocation.html">Asynchronous invocation</a> in the AWS Lambda Developer Guide.</td>
</tr>
</tbody>
</table>

## Storage services

<table>
<thead>
<tr>
<th>AWS service</th>
<th>Benefit of using with Amazon SNS</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>AWS Backup</strong> – Helps you centralize and automate the backup of data across AWS services in the cloud and on premises</td>
<td>Receive notifications of AWS Backup events. For more information, see <a href="https://docs.aws.amazon.com/awsbackup/latest/userguide/aws-backup-sns.html">Using Amazon SNS to track AWS Backup events</a> in the AWS Backup Developer Guide.</td>
</tr>
<tr>
<td><strong>Amazon Elastic File System</strong> – Provides file storage for your Amazon EC2 instances.</td>
<td>Receive notifications of alarms you’ve created for Amazon EFS events. For more information, see <a href="https://docs.aws.amazon.com/elasticfilesystem/latest/userguide/efs-monitoring.html">Automated monitoring tools</a> in the Amazon Elastic File System User Guide.</td>
</tr>
<tr>
<td><strong>Amazon S3 Glacier</strong> – Provides storage for infrequently used data.</td>
<td>Set a notification configuration on a vault so that when a job completes, a message is sent to an SNS topic. For more information, see <a href="https://docs.aws.amazon.com/s3glacier/latest/dev/configuring-vault-notifications.html">Configuring vault notifications in Amazon S3 Glacier</a> in the Amazon S3 Glacier Developer Guide.</td>
</tr>
<tr>
<td><strong>Amazon Simple Storage Service (Amazon S3)</strong> – Provides object storage.</td>
<td>Receive notifications when changes occur to an Amazon S3 bucket or in the rare instance when objects don’t replicate to their destination Region. For more information, see <a href="https://docs.aws.amazon.com/AmazonS3/latest/dev/notification-Lambda.html">Walkthrough: Configure a bucket for notifications (SNS topic or SQS queue)</a> and <a href="https://docs.aws.amazon.com/AmazonS3/latest/userguide/monitoring-automatic-replication-notify.html">Monitoring progress with replication metrics and Amazon S3 event notifications</a> in the Amazon Simple Storage Service Console User Guide.</td>
</tr>
<tr>
<td><strong>AWS Snowball</strong> – Uses physical storage devices to transfer large amounts of data between Amazon S3 and your onsite data storage location at faster-than-internet speeds.</td>
<td>Receive notifications for Snowball jobs. For more information, see the following:</td>
</tr>
</tbody>
</table>
Additional event sources

<table>
<thead>
<tr>
<th>Source</th>
<th>Benefit of using with Amazon SNS</th>
</tr>
</thead>
<tbody>
<tr>
<td>AWS IP address ranges</td>
<td>Receive notifications of changes to AWS IP ranges. For more information, see AWS IP address ranges notifications in the Amazon Web Services General Reference.</td>
</tr>
</tbody>
</table>

For more information on event-driven computing, see the following sources:

- What is an Event-Driven Architecture?
- Event-Driven Computing with Amazon SNS and AWS Compute, Storage, Database, and Networking Services on the AWS Compute Blog
- Enriching Event-Driven Architectures with AWS Event Fork Pipelines on the AWS Compute Blog

Amazon SNS event destinations

This page lists all destinations that can receive information on events, grouped by application-to-application (A2A) messaging (p. 94) and application-to-person (A2P) notifications (p. 160).

Note
Amazon SNS introduced FIFO topics (p. 32) in October, 2020. Currently, most AWS services support receiving events from SNS standard topics only. Amazon SQS supports receiving events from both SNS standard and FIFO topics.

A2A destinations

<table>
<thead>
<tr>
<th>Event destination</th>
<th>Benefit of using with Amazon SNS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Amazon Kinesis Data Firehose</td>
<td>Deliver events to delivery streams for archiving and analysis purposes. Through delivery streams, you can deliver events to AWS destinations like Amazon Simple Storage Service (Amazon S3), Amazon Redshift, and Amazon Elasticsearch Service (Amazon ES), or to third-party destinations such as Datadog, New Relic, MongoDB, and Splunk. For more information, see Fanout to Kinesis Data Firehose delivery streams (p. 94).</td>
</tr>
<tr>
<td>AWS Lambda</td>
<td>Deliver events to functions for triggering the execution of custom business logic. For</td>
</tr>
</tbody>
</table>
### A2P destinations

<table>
<thead>
<tr>
<th>Event destination</th>
<th>Benefit of using with Amazon SNS</th>
</tr>
</thead>
<tbody>
<tr>
<td>SMS</td>
<td>Deliver events to mobile phones as text messages. For more information, see Mobile text messaging (SMS) (p. 160).</td>
</tr>
<tr>
<td>Email</td>
<td>Deliver events to inboxes as email messages. For more information, see Email notifications (p. 252).</td>
</tr>
<tr>
<td>Platform endpoint</td>
<td>Deliver events to mobile phones as native push notifications. For more information, see Mobile push notifications (p. 223).</td>
</tr>
<tr>
<td>AWS Chatbot</td>
<td>Deliver events to Amazon Chime chat rooms or Slack channels. For more information, see the following pages in the AWS Chatbot Administrator Guide:</td>
</tr>
<tr>
<td></td>
<td>• Setting up AWS Chatbot with Amazon Chime</td>
</tr>
<tr>
<td></td>
<td>• Setting up AWS Chatbot with Slack</td>
</tr>
<tr>
<td></td>
<td>• Using AWS Chatbot with other AWS services</td>
</tr>
<tr>
<td>PagerDuty</td>
<td>Deliver operational insights to on-call teams. For more information, see Deliver ML-powered operational insights to your on-call teams via PagerDuty with Amazon DevOps Guru on the AWS Management &amp; Governance Blog.</td>
</tr>
</tbody>
</table>

#### Note
You can deliver both native AWS events and custom events to chat apps:

- **Native AWS events** – You can use AWS Chatbot to send native AWS events, through Amazon SNS topics, to Amazon Chime and Slack. The supported set of native AWS events includes events from AWS Billing and Cost Management, AWS Health, AWS CloudFormation, Amazon SNS, and more.
CloudWatch, and more. For more information, see Using AWS Chatbot with other services in the AWS Chatbot Administrator Guide.

- **Custom events** – You can also send your custom events, through Amazon SNS topics, to Amazon Chime, Slack, and Microsoft Teams. To do this, you publish custom events to an SNS topic, which delivers the events to a subscribed Lambda function. The Lambda function then uses the chat app's webhook to deliver the events to recipients. For more information, see How do I use webhooks to publish Amazon SNS messages to Amazon Chime, Slack, or Microsoft Teams?
Setting up access for Amazon SNS

Before you can use Amazon SNS, you must complete the following steps.

Topics
- Step 1: Create an AWS account and an IAM administrator user (p. 20)
- Step 2: Create an IAM user and get your AWS credentials (p. 20)
- Next steps (p. 21)

Step 1: Create an AWS account and an IAM administrator user

To access any AWS service, you must first create an AWS account. You can use your AWS account to view your activity and usage reports and to manage authentication and access.

1. Navigate to the AWS home page, and then choose Create an AWS Account.
2. Follow the instructions.
   - Part of the sign-up procedure involves receiving a phone call and entering a PIN using the phone keypad.
3. When you finish creating your AWS account, follow the instructions in the IAM User Guide to create your first IAM administrator user and group.

Step 2: Create an IAM user and get your AWS credentials

To avoid using your IAM administrator user for Amazon SNS operations, it is a best practice to create an IAM user for each person who needs administrative access to Amazon SNS.

To work with Amazon SNS, you need the AmazonSNSFullAccess policy and AWS credentials that are associated with your IAM user. These credentials are comprised of an access key ID and a secret access key. For more information, see What Is IAM? in the IAM User Guide and AWS Security Credentials in the AWS General Reference.

1. Sign in to the AWS Identity and Access Management console.
2. Choose Users, Add user.
3. Type a User name, such as AmazonSNSAdmin.
4. Select Programmatic access and AWS Management Console access.
5. Set a Console password and then choose Next: Permissions.
6. On the Set permissions page, choose Attach existing policies directly.
7. Type AmazonSNS into the filter, choose AmazonSNSFullAccess, and then choose Next: Tags.
8. On the Add tags (optional) page, choose Next: Review.

   The IAM user is created and the Access key ID is displayed, for example:
AKIAIOSFODNN7EXAMPLE

10. To display your Secret access key, choose Show, for example:

wJalrXUtFEMI/K7MDENG/bPxRfiCYEXAMPLEKEY

Important
You can view or download your secret access key only when you create your credentials (however, you can create new credentials at any time).

11. To download your credentials, choose Download .csv. Keep this file in a secure location.

Next steps

Now that you're prepared to work with Amazon SNS, get started (p. 22) by creating a topic, creating a subscription for the topic, publishing a message to the topic, and deleting the subscription and topic.
Getting started with Amazon SNS

This section helps you become more familiar with Amazon SNS by showing you how to manage topics, subscriptions, and messages using the Amazon SNS console.

Topics
- Prerequisites (p. 22)
- Step 1: Create a topic (p. 22)
- Step 2: Create a subscription to the topic (p. 22)
- Step 3: Publish a message to the topic (p. 23)
- Step 4: Delete the subscription and topic (p. 23)
- Next steps (p. 23)

Prerequisites

Before you begin, complete the steps in Setting up access for Amazon SNS (p. 20).

Step 1: Create a topic

1. Sign in to the Amazon SNS console.
2. In the left navigation pane, choose Topics.
3. On the Topics page, choose Create topic.
4. By default, the console creates a FIFO topic. Choose Standard.
5. In the Details section, enter a Name for the topic, such as MyTopic.
6. Scroll to the end of the form and choose Create topic.

The console opens the new topic's Details page.

Step 2: Create a subscription to the topic

1. In the left navigation pane, choose Subscriptions.
2. On the Subscriptions page, choose Create subscription.
3. On the Create subscription page, choose the Topic ARN field to see a list of the topics in your AWS account.
4. Choose the topic that you created in the previous step.
5. For Protocol, choose Email.
6. For Endpoint, enter an email address that can receive notifications.
7. Choose Create subscription.

The console opens the new subscription's Details page.
8. Check your email inbox and choose Confirm subscription in the email from AWS Notifications. The sender ID is usually "no-reply@sns.amazonaws.com".
9. Amazon SNS opens your web browser and displays a subscription confirmation with your subscription ID.
Step 3: Publish a message to the topic

1. In the left navigation pane, choose Topics.
2. On the Topics page, choose the topic that you created earlier, and then choose Publish message.

   The console opens the Publish message to topic page.
3. (Optional) In the Message details section, enter a Subject, such as:

   Hello from Amazon SNS!
4. In the Message body section, choose Identical payload for all delivery protocols, and then enter a message body, such as:

   Publishing a message to an SNS topic.
5. Choose Publish message.

   The message is published to the topic, and the console opens the topic's Details page.
6. Check your email inbox and verify that you received an email from Amazon SNS with the published message.

Step 4: Delete the subscription and topic

1. On the navigation panel, choose Subscriptions.
2. On the Subscriptions page, choose a confirmed subscription and then choose Delete.

   Note
   You can't delete a pending confirmation. After 3 days, Amazon SNS deletes it automatically.
3. In the Delete subscription dialog box, choose Delete.

   The subscription is deleted.
4. On the navigation panel, choose Topics.
5. On the Topics page, choose a topic and then choose Delete.

   Important
   When you delete a topic, you also delete all subscriptions to the topic.
6. On the Delete topic MyTopic dialog box, enter delete me and then choose Delete.

   The topic is deleted.

Next steps

Now that you've created a topic with a subscription and sent messages to the topic, you might want to try the following:

- Explore the AWS Developer Center.
- Learn about protecting your data in the Security (p. 255) section.
- Enable server-side encryption (p. 261) for a topic.
- Enable server-side encryption for a topic with an encrypted Amazon Simple Queue Service (Amazon SQS) queue (p. 263) subscribed.
- Subscribe AWS Event Fork Pipelines (p. 153) to a topic.
Configuring Amazon SNS

Use the Amazon SNS console to create and configure Amazon SNS topics and subscriptions. For more information about Amazon SNS, see What is Amazon SNS? (p. 1)

Topics

- Creating an Amazon SNS topic (p. 24)
- Subscribing to an Amazon SNS topic (p. 27)
- Deleting an Amazon SNS subscription and topic (p. 28)
- Configuring tags for an Amazon SNS topic (p. 30)

Creating an Amazon SNS topic

An Amazon SNS topic is a logical access point that acts as a communication channel. A topic lets you group multiple endpoints (such as AWS Lambda, Amazon SQS, HTTP/S, or an email address).

To broadcast the messages of a message-producer system (for example, an e-commerce website) working with multiple other services that require its messages (for example, checkout and fulfillment systems), you can create a topic for your producer system.

The first and most common Amazon SNS task is creating a topic. This page shows how you can use the AWSManagement Console, the AWS SDK for Java, and the AWS SDK for .NET to create a topic.

During creation, you choose a topic type (standard or FIFO) and name the topic. After creating a topic, you can't change the topic type or name. All other configuration choices are optional during topic creation, and you can edit them later.

Topics

- To create a topic using the AWSManagement Console (p. 24)
- To create a topic using the AWS SDK for Java (p. 26)
- To create a topic using the AWS SDK for .NET (p. 26)

To create a topic using the AWSManagement Console

1. Sign in to the Amazon SNS console.
2. Do one of the following:
   a. If no topics have ever been created under your AWS account before, read the description of Amazon SNS on the home page.
   b. If topics have been created under your AWS account before, on the navigation panel, choose Topics.
3. On the Topics page, choose Create topic.
4. On the Create topic page, in the Details section, do the following:
   a. For Type, choose a topic type (Standard or FIFO).
   b. Enter a Name for the topic. For a FIFO topic (p. 32), add .fifo to the end of the name.
   c. (Optional) Enter a Display name for the topic.
d. (Optional) For a FIFO topic, you can choose **content-based message deduplication** to enable default message deduplication. For more information, see *Message deduplication for FIFO topics (p. 43).*

5. (Optional) Expand the **Encryption** section and do the following. For more information, see *Encryption at rest (p. 256).*
   a. Choose **Enable encryption.**
   b. Specify the customer master key (CMK). For more information, see *Key terms (p. 257).*

For each CMK type, the **Description, Account,** and **CMK ARN** are displayed.

**Important**

If you aren't the owner of the CMK, or if you log in with an account that doesn't have the `kms:ListAliases` and `kms:DescribeKey` permissions, you won't be able to view information about the CMK on the Amazon SNS console. Ask the owner of the CMK to grant you these permissions. For more information, see the *AWS KMS API Permissions: Actions and Resources Reference* in the *AWS Key Management Service Developer Guide.*

- The **AWS managed CMK for Amazon SNS (Default) alias/aws/sns** is selected by default.

**Note**

Keep the following in mind:
- The first time you use the AWS Management Console to specify the AWS managed CMK for Amazon SNS for a topic, AWS KMS creates the AWS managed CMK for Amazon SNS.
- Alternatively, the first time you use the `Publish` action on a topic with SSE enabled, AWS KMS creates the AWS managed CMK for Amazon SNS.
- To use a custom CMK from your AWS account, choose the **Customer master key (CMK) field** and then choose the custom CMK from the list.

**Note**

For instructions on creating custom CMKs, see *Creating Keys in the AWS Key Management Service Developer Guide.*

- To use a custom CMK ARN from your AWS account or from another AWS account, enter it into the **Customer master key (CMK) field.**

6. (Optional) By default, only the topic owner can publish or subscribe to the topic. To configure additional access permissions, expand the **Access policy** section. For more information, see *Identity and access management in Amazon SNS (p. 277) and Example cases for Amazon SNS access control (p. 287).*

**Note**

When you create a topic using the console, the default policy uses the `aws:SourceOwner` condition key. This key is similar to `aws:SourceAccount`. For information about the differences between `aws:SourceOwner` and `aws:SourceAccount`, see *aws:SourceAccount versus aws:SourceOwner (p. 291).*

7. (Optional) To configure how Amazon SNS retries failed message delivery attempts, expand the **Delivery retry policy (HTTP/S)** section. For more information, see *Amazon SNS message delivery retries (p. 83).*

8. (Optional) To configure how Amazon SNS logs the delivery of messages to CloudWatch, expand the **Delivery status logging** section. For more information, see *Amazon SNS message delivery status (p. 80).*

9. (Optional) To add metadata tags to the topic, expand the **Tags** section, enter a **Key** and a **Value** (optional) and choose **Add tag.** For more information, see *Configuring tags for an Amazon SNS topic (p. 30).*

10. Choose **Create topic.**
The topic is created and the **MyTopic** page is displayed.

The topic's **Name**, **ARN**, (optional) **Display name**, and **Topic owner**'s AWS account ID are displayed in the **Details** section.

11. Copy the topic ARN to the clipboard, for example:


---

### To create a topic using the AWS SDK for Java

1. Specify your AWS credentials. For more information, see Set up AWS Credentials and Region for Development in the **AWS SDK for Java 2.x Developer Guide**.

2. Write your code. For more information, see Using the SDK for Java 2.x.

   The following code excerpt creates the topic **MyTopic** and then prints the topic ARN and the `CreateTopicRequest` request ID for a previously executed successful request.

   ```java
   // Create an Amazon SNS topic.
   final CreateTopicRequest createTopicRequest = new CreateTopicRequest("MyTopic");
   final CreateTopicResponse createTopicResponse =
       snsClient.createTopic(createTopicRequest);

   // Print the topic ARN.
   System.out.println("TopicArn:" + createTopicResponse.getTopicArn());

   // Print the request ID for the CreateTopicRequest action.
   System.out.println("CreateTopicRequest: " +
                       snsClient.getCachedResponseMetadata(createTopicRequest));
   ```

3. Compile and run your code.

   The topic is created and the topic ARN and `CreateTopicRequest` request ID are printed, for example:

   ```
   CreateTopicRequest: {AWS_REQUEST_ID=1234a567-bc89-012d-3e45-6fg7h890123i}
   ```

4. You can assign the topic ARN to a String variable to use in additional operations, for example:

    ```java
    ```

For a detailed example of how to create and publish a FIFO topic using the AWS SDK for Java, see Using the AWS SDK for Java 2.x (p. 47).

---

### To create a topic using the AWS SDK for .NET

1. Specify your AWS credentials. For more information, see Configuring AWS Credentials in the **AWS SDK for .NET Developer Guide**.

2. Write your code. For more information, see Programming with the AWS SDK for .NET.

   The following code excerpt creates the topic **MyTopic** and then prints the topic ARN and the `CreateTopicRequest` request ID.
Subscribing to a topic

To receive messages published to a topic (p. 24), you must subscribe an endpoint (p. 27) to the topic. When you subscribe an endpoint to a topic, the endpoint begins to receive messages published to the associated topic.

Note
HTTP(S) endpoints, email addresses, and AWS resources in other AWS accounts require confirmation of the subscription before they can receive messages.

To subscribe an endpoint to an Amazon SNS topic

1. Sign in to the Amazon SNS console.
2. In the left navigation pane, choose Subscriptions.
3. On the Subscriptions page, choose Create subscription.
4. On the Create subscription page, in the Details section, do the following:
   a. For Topic ARN, choose the Amazon Resource Name (ARN) of a topic.
   b. For Protocol, choose an endpoint type. The available endpoint types are:
      - HTTP/HTTPS (p. 125)
      - Email/Email-JSON (p. 252)
      - Amazon Kinesis Data Firehose (p. 94)
      - Amazon SQS (p. 115)

      Note
      To subscribe to an SNS FIFO topic (p. 32), choose this option.
      - AWS Lambda (p. 114)
      - Platform application endpoint (p. 223)
Deleting a subscription and topic

For **Subscription role ARN**, specify the ARN of the IAM role that you created for writing to Kinesis Data Firehose delivery streams. For more information, see Prerequisites for subscribing Kinesis Data Firehose delivery streams to Amazon SNS topics (p. 94).

e. (Optional) For Kinesis Data Firehose, Amazon SQS, HTTP/S endpoints, you can also enable raw message delivery. For more information, see Amazon SNS raw message delivery (p. 76).

f. (Optional) To configure a filter policy, expand the **Subscription filter policy** section. For more information, see Amazon SNS subscription filter policies (p. 60).

g. (Optional) To configure a dead-letter queue for the subscription, expand the **Redrive policy (dead-letter queue)** section. For more information, see Amazon SNS dead-letter queues (DLQs) (p. 87).

h. Choose Create subscription.

The console creates the subscription and opens the subscription's Details page.

Deleting an Amazon SNS subscription and topic

You can delete a subscription from an Amazon SNS topic, or you can delete the whole topic. Note that you can't delete a subscription that's pending confirmation. After three days, Amazon SNS deletes the unconfirmed subscription automatically.

**Topics**

- To delete an Amazon SNS subscription and topic using the AWSManagement Console (p. 28)
- To delete an Amazon SNS subscription and topic using the AWS SDK for Java (p. 29)
- To delete an Amazon SNS subscription and topic using the AWS SDK for .NET (p. 29)

**To delete an Amazon SNS subscription and topic using the AWSManagement Console**

1. Sign in to the Amazon SNS console.
2. In the left navigation pane, choose **Subscriptions**.
3. On the **Subscriptions** page, select a subscription with a **Status** of **Confirmed**, and then choose **Delete**.
4. In the **Delete subscription** dialog box, choose **Delete**.

The console deletes the subscription.

When you delete a topic, Amazon SNS deletes the subscriptions associated with the topic.

**To delete a topic using the AWSManagement Console**

1. Sign in to the Amazon SNS console.
2. In the left navigation pane, choose **Topics**.
3. On the **Topics** page, select a topic, and then choose **Delete**.

4. In the **Delete topic** dialog box, enter `delete me`, and then choose **Delete**.

   The console deletes the topic.

---

To delete an Amazon SNS subscription and topic using the AWS SDK for Java

1. Specify your AWS credentials. For more information, see [Set up AWS Credentials and Region for Development](https://docs.aws.amazon.com/sdk-for-java/v1/developer-guide/credentials.html) in the *AWS SDK for Java 2.x Developer Guide*.

2. Write your code. For more information, see [Using the SDK for Java 2.x](https://docs.aws.amazon.com/sdk-for-java/v1/developer-guide/get-started-index.html).

   The following code excerpt deletes a topic and then prints the `DeleteTopicRequest` request ID.

   **Important**
   When you delete a topic, you also delete all subscriptions to the topic.

   ```java
   // Delete an Amazon SNS topic.
   final DeleteTopicRequest deleteTopicRequest = new DeleteTopicRequest(topicArn);
   snsClient.deleteTopic(deleteTopicRequest);
   // Print the request ID for the DeleteTopicRequest action.
   System.out.println("DeleteTopicRequest: " +
       snsClient.getCachedResponseMetadata(deleteTopicRequest));
   ```

3. Compile and run your code.

   The topic is deleted and the `DeleteTopicRequest` request ID is printed, for example:

   ```
   DeleteTopicRequest: 1234a567-bc89-012d-3e45-6fg7h890123i
   ```

---

To delete an Amazon SNS subscription and topic using the AWS SDK for .NET


2. Write your code. For more information, see [Programming with the AWS SDK for .NET](https://docs.aws.amazon.com/sdk-for-net/v3/developer-guide/dotnet-howto-do-sns.html).

   The following code excerpt deletes a topic and then prints the `DeleteTopicRequest` request ID.

   **Important**
   When you delete a topic, you also delete all subscriptions to the topic.

   ```csharp
   // Delete an Amazon SNS topic.
   DeleteTopicRequest deleteTopicRequest = new DeleteTopicRequest(topicArn);
   DeleteTopicResponse deleteTopicResponse = snsClient.DeleteTopic(deleteTopicRequest);
   // Print the request ID for the DeleteTopicRequest action.
   Console.WriteLine("DeleteTopicRequest: " +
       deleteTopicResponse.ResponseMetadata.RequestId);
   ```

3. Compile and run your code.

   The topic is deleted and the `DeleteTopicRequest` request ID is printed, for example:

   ```
   DeleteTopicRequest: 1234a567-bc89-012d-3e45-6fg7h890123i
   ```
Configuring tags for an Amazon SNS topic

You can track your Amazon SNS resources (for example, for cost allocation) by adding, removing, and listing metadata tags for Amazon SNS topics. This page shows how to add, update, and remove tags for a topic using the AWS Management Console and the AWS SDK for Java.

Topics

- To list, add, and remove metadata tags for an Amazon SNS topic using the AWS Management Console (p. 30)
- To list, add, and remove metadata tags for an Amazon SNS topic using the AWS SDK for Java. (p. 30)

Note
Currently, tag-based access control isn't available.

To list, add, and remove metadata tags for an Amazon SNS topic using the AWS Management Console

1. Sign in to the Amazon SNS console.
2. On the navigation panel, choose Topics.
3. On the Topics page, choose a topic and then choose Edit.
4. Expand the Tags section.

   The tags added to the topic are listed.

5. Modify topic tags:
   - To add a tag, choose Add tag and enter a Key and Value (optional),
   - To remove a tag, choose Remove tag next to a key-value pair.
6. Choose Save changes

To list, add, and remove metadata tags for an Amazon SNS topic using the AWS SDK for Java.

1. Specify your AWS credentials. For more information, see Set up AWS Credentials and Region for Development in the AWS SDK for Java 2.x Developer Guide.
2. Write your code. For more information, see Using the SDK for Java 2.x.
3. To list the tags added to a topic, add the following code:

```java
final ListTagsForResourceRequest listTagsForResourceRequest = new ListTagsForResourceRequest();
listTagsForResourceRequest.setResourceArn(topicArn);
final ListTagsForResourceResult listTagsForResourceResult = snsClient.listTagsForResource(listTagsForResourceRequest);
```
To add tags (or update the value of tags), add the following code:

```java
final Tag tagTeam = new Tag();
tagTeam.setKey("Team");
tagTeam.setValue("Development");
final Tag tagEnvironment = new Tag();
tagEnvironment.setKey("Environment");
tagEnvironment.setValue("Gamma");

final List<Tag> tagList = new ArrayList<>();
tagList.add(tagTeam);
tagList.add(tagEnvironment);

final TagResourceRequest tagResourceRequest = new TagResourceRequest();
tagResourceRequest.setResourceArn(topicArn);
tagResourceRequest.setTags(tagList);
final TagResourceResult tagResourceResult = snsClient.tagResource(tagResourceRequest);
```

To remove a tag from the topic using the tag's key, add the following code:

```java
final UntagResourceRequest untagResourceRequest = new UntagResourceRequest();
tagResourceRequest.setResourceArn(topicArn);
final List<String> tagKeyList = new ArrayList<>();
tagKeyList.add("Team");
tagResourceRequest.setTagKeys(tagKeyList);
final UntagResourceResult untagResourceResult = snsClient.untagResource(untagResourceRequest);
```

Compile and run your code.

The existing tags are listed, two are added, and one is removed from the topic.
Message ordering and deduplication (FIFO topics)

You can use Amazon SNS FIFO (first in, first out) topics and Amazon Simple Queue Service (Amazon SQS) FIFO queues together to provide strict message ordering and message deduplication. The FIFO capabilities of each of these services work together to act as a fully managed service to integrate distributed applications that require data consistency in near-real time.

Topics
- FIFO topics example use case (p. 32)
- Message ordering details for FIFO topics (p. 34)
- Message grouping for FIFO topics (p. 39)
- Message delivery for FIFO topics (p. 40)
- Message filtering for FIFO topics (p. 41)
- Message deduplication for FIFO topics (p. 43)
- Message security for FIFO topics (p. 45)
- Message durability for FIFO topics (p. 45)
- Code examples for FIFO topics (p. 47)

FIFO topics example use case

The following example describes an ecommerce platform built by an auto parts manufacturer using Amazon SNS FIFO topics and Amazon SQS FIFO queues. The platform is composed of three serverless applications:

- Inventory managers use a price management application to set the price for each item in stock. At this company, product prices can change based on currency exchange fluctuation, market demand, and shifts in sales strategy. The price management application uses an AWS Lambda function that publishes price updates to an SNS FIFO topic whenever prices change.
- A wholesale application provides the backend for a website where auto body shops and car manufacturers can buy the company's auto parts in bulk. To get price change notifications, the wholesale application subscribes its SQS FIFO queue to the price management application's SNS FIFO topic.
- A retail application provides the backend for another website where car owners and car tuning enthusiasts can purchase individual auto parts for their vehicles. To get price change notifications, the retail application also subscribes its SQS FIFO queue to the price management application's SNS FIFO topic.
For the wholesale and retail applications to receive price updates in the correct order, the price management application must use a strictly ordered message distribution system. Using SNS FIFO topics and SQS FIFO queues enables the processing of messages in order and with no duplication. For more information, see Message ordering details for FIFO topics (p. 34). For code snippets that implement this use case, see Code examples for FIFO topics (p. 47).
Message ordering details for FIFO topics

An Amazon SNS FIFO topic delivers messages to subscribed Amazon SQS FIFO queues in the exact order that the messages are published to the topic. With an SQS FIFO queue, the queues' consumers receive the messages in the exact order that the messages are sent to the queue. This setup preserves end-to-end message ordering, as shown in the following example based on the FIFO topics example use case (p. 32).
Note that there is no implied ordering of the subscribers. The following example shows that message \( m_1 \) is delivered first to the wholesale subscriber and then to the retail subscriber. Message \( m_2 \) is delivered first to the retail subscriber and then to the wholesale subscriber. Though the two messages are delivered to the subscribers in a different order, message ordering is preserved for each subscriber. Each subscriber is perceived in isolation from any other subscribers.

If an SQS FIFO queue subscriber becomes unreachable, it can get out of sync. For example, say the wholesale application queue owner mistakenly changes the Amazon SQS queue policy in a way...
that prevents the Amazon SNS service principal from delivering messages to the queue. In this case, wholesale price updates aren't delivered, but retail price updates succeed, causing the subscribers to be out of sync. When the wholesale application queue owner corrects the queue policy, Amazon SNS resumes delivering messages to the subscribed queue. Any messages that were published to the topic while the queue was incorrectly configured are dropped, unless the subscription has a dead-letter queue (p. 87) configured.
You can have multiple applications (or multiple threads within the same application) publishing messages to an SNS FIFO topic in parallel. When you do this, you effectively delegate message sequencing to the Amazon SNS service. To determine the established sequence of messages, you can check the sequence number.

The sequence number is a large, non-consecutive, ever-increasing number that Amazon SNS assigns to each message that you publish. The sequence number is passed to the subscribed SQS FIFO queues as part of the message body. However, if you enable raw message delivery (p. 76), the message that's delivered to the SQS FIFO queue doesn't include the sequence number or any other SNS message metadata.
Amazon SNS FIFO topics define ordering in the context of a message group. For more information, see Message grouping for FIFO topics (p. 39).
Message grouping for FIFO topics

Messages that belong to the same group are processed one by one, in a strict order relative to the group.

When you publish messages to an Amazon SNS FIFO topic, you set the message group ID. The group ID is a mandatory token that specifies that a message belongs to a specific message group. The SNS FIFO topic passes the group ID to the subscribed Amazon SQS FIFO queues. There is no limit to the number of group IDs in SNS FIFO topics or SQS FIFO queues.

There's no affinity between a message group and a subscription. Therefore, messages that are published to any message group are delivered to all subscribed queues, subject to any filter policies attached to subscriptions. For more information, see Message delivery for FIFO topics (p. 40) and Message filtering for FIFO topics (p. 41).

In the auto parts price management example use case (p. 32), there's a dedicated message group for each product sold in the platform. The same SNS FIFO topic is used for processing all price updates. The sequence of price updates is preserved within the context of a single auto parts product, but not across multiple products. The following diagram shows how this works. Notice that for the product with the **product-214** message group ID, the **m1** message is always processed before the **m4** message. This sequence is preserved throughout the workflow, from Amazon SNS to Amazon SQS to AWS Lambda. Similarly, for the product with the **product-799** message group ID, the **m2** message is always processed before the **m3** message. The **product-214** and **product-799** message groups are independent of each other, so there is no relationship between how their messages are sequenced.
Message delivery for FIFO topics

To preserve strict message ordering, Amazon SNS restricts the set of supported delivery protocols for Amazon SNS FIFO topics. Currently, the endpoint protocol must be Amazon SQS, with an Amazon SQS FIFO queue's Amazon Resource Name (ARN) as the endpoint.
Note
To fan out messages from Amazon SNS FIFO topics to AWS Lambda functions, extra steps are required. First, subscribe Amazon SQS FIFO queues to the topic. Then configure the queues to trigger the functions. For more information, see the SQS FIFO as an event source post on the AWS Compute Blog.

SNS FIFO topics can't deliver messages to customer managed endpoints, such as email addresses, mobile apps, phone numbers for text messaging (SMS), or HTTP(S) endpoints. These endpoint types aren't guaranteed to preserve strict message ordering. Attempts to subscribe customer managed endpoints to SNS FIFO topics result in errors.

SNS FIFO topics support the same message filtering capabilities as standard topics. For more information, see Message filtering for FIFO topics (p. 41) and the Simplify Your Pub/Sub Messaging with Amazon SNS Message Filtering post on the AWS Compute Blog.

Message filtering for FIFO topics

Amazon SNS FIFO topics support message filtering. Using message filtering simplifies your architecture by offloading the message routing logic from your publisher systems and the message filtering logic from your subscriber systems.

When you subscribe an Amazon SQS FIFO queue to an SNS FIFO topic, you can use message filtering to specify that the subscriber receives a subset of messages, rather than all of them. Each subscriber can set its own filter policy as a subscription attribute. If the filter policy matches the incoming message's attributes, the topic delivers a copy of the message to the subscriber. If there's no match, the topic doesn't deliver a copy of the message.

In the auto parts price management example use case (p. 32), assume that the following Amazon SNS filter policies are set:

- For the wholesale queue, the filter policy \{"business\:["wholesale"]\} matches every message with an attribute named "business" and with "wholesale" in the set of values. In the following diagram, the attribute in message m1 is String with a value of "wholesale". The attribute in message m3 is String.Array with a value of "wholesale,retail". Thus, both m1 and m3 match the filter policy's criteria, and both messages are delivered to the wholesale queue.

- For the retail queue, the filter policy \{"business\:["retail"]\} matches every message with an attribute named "business" and with "retail" in the set of values. In the diagram, the attribute in message m2 is String with a value of "retail". The attribute in message m3 is String.Array with a value of "wholesale,retail". Thus, both m2 and m3 match the filter policy's criteria, and both messages are delivered to the retail queue.

The following diagram shows the effect of messaging filtering using these filter policies.
SNS FIFO topics support a variety of matching operators, including attribute string values, attribute numeric values, and attribute keys. For more information, see Amazon SNS message filtering (p. 60).

SNS FIFO topics don't deliver duplicate messages to subscribed endpoints. For more information, see Message deduplication for FIFO topics (p. 43).
Message deduplication for FIFO topics

Amazon SNS FIFO topics and Amazon SQS FIFO queues support message deduplication, which provides exactly-once message delivery and processing as long as the following conditions are met:

- The subscribed SQS FIFO queue exists and has permissions that allow the Amazon SNS service principal to deliver messages to the queue.
- The SQS FIFO queue consumer processes the message and deletes it from the queue before the visibility timeout expires.
- The Amazon SNS subscription topic has no message filtering (p. 41). When you configure message filtering, SNS FIFO topics support at-most-once delivery, as messages can be filtered out based on your subscription filter policies.
- There are no network disruptions that prevent acknowledgment of the message delivery.

**Note**
Message deduplication applies to an entire SNS FIFO topic, not to an individual message group (p. 39).

When you publish a message to an SNS FIFO topic, the message must include a deduplication ID. This ID is included in the message that the SNS FIFO topic delivers to the subscribed SQS FIFO queues.

If a message with a particular deduplication ID is successfully published to an SNS FIFO topic, any message published with the same deduplication ID, within the five-minute deduplication interval, is accepted but not delivered. The SNS FIFO topic continues to track the message deduplication ID, even after the message is delivered to subscribed endpoints.

If the message body is guaranteed to be unique for each published message, you can enable content-based deduplication for an Amazon SNS FIFO topic and the subscribed SQS FIFO queues. Amazon SNS uses the message body to generate a unique hash value to use as the deduplication ID for each message, so you don't need to set a deduplication ID when you send each message.

**Note**
Message attributes are not included in the hash calculation.

In the auto parts price management example use case (p. 32), the company must set a universally unique deduplication ID for each price update. This is because the message body can be identical even when the message attribute is different for wholesale and retail. However, if the company added the business type (wholesale or retail) to the message body alongside the product ID and product price, they could enable content-based duplication in the SNS FIFO topic and the subscribed SQS FIFO queues.
In addition to message ordering and deduplication, SNS FIFO topics support message server-side encryption (SSE) with AWS KMS keys, and message privacy via VPC endpoints with AWSPrivateLink. For more information, see Message security for FIFO topics (p. 45).
Message security for FIFO topics

You can choose to have Amazon SNS and Amazon SQS encrypt messages sent to FIFO topics and queues, using AWS Key Management Service (AWS KMS) customer master keys (CMKs). You can create encrypted FIFO topics and queues, or choose to encrypt existing FIFO topics and queues. Amazon SNS and Amazon SQS encrypt only the body of the message. They don't encrypt the message attributes, resource metadata, or resource metrics.

Note
Adding encryption to an existing FIFO topic or queue doesn't encrypt any backlogged messages, and removing encryption from a topic or queue leaves backlogged messages encrypted.

SNS FIFO topics decrypt the messages immediately before delivering them to subscribed endpoints. SQS FIFO queues decrypt the message just before returning them to the consumer application. For more information, see Data encryption (p. 256) and the Encrypting messages published to Amazon SNS with AWS KMS post on the AWS Compute Blog.

In addition, SNS FIFO topics and SQS FIFO queues support message privacy with interface VPC endpoints powered by AWS PrivateLink. Using interface endpoints, you can send messages from Amazon Virtual Private Cloud (Amazon VPC) subnets to FIFO topics and queues without traversing the public internet. This model keeps your messaging within the AWS infrastructure and network, which enhances the overall security of your application. When you use AWS PrivateLink, you don't need to set up an internet gateway, network address translation (NAT), or virtual private network (VPN). For more information, see Internetwork traffic privacy (p. 266) and the Securing messages published to Amazon SNS with AWS PrivateLink post on the AWS Security Blog.

SNS FIFO topics also support dead-letter queues and message storage across Availability Zones. For more information, see Message durability for FIFO topics (p. 45).

Message durability for FIFO topics

Amazon SNS FIFO topics and Amazon SQS FIFO queues are durable. Both resource types store messages redundantly across multiple Availability Zones, and provide dead-letter queues to handle exceptional cases.

In Amazon SNS, message delivery fails when the Amazon SNS topic can't access a subscribed Amazon SQS queue due to a client-side or server-side error:

- Client-side errors occur when the SNS FIFO topic has stale subscription metadata. Two common cases of client-side errors are when the SQS FIFO queue owner does one of the following:
  - Deletes the queue.
  - Changes the queue policy in a way that prevents the Amazon SNS service principal from delivering messages to it.

  Amazon SNS doesn't retry delivering messages that failed due to client-side errors.

- Server-side errors can occur in these situations:
  - The Amazon SQS service is unavailable.
  - Amazon SQS fails to process a valid request from the Amazon SNS service.

When server-side errors occur, SNS FIFO topics retry the failed deliveries up to 100,015 times over 23 days. For more information, see Amazon SNS message delivery retries (p. 83).

For any type of error, Amazon SNS can sideline messages to Amazon SQS dead-letter queues so data isn't lost.
In Amazon SQS, message processing fails when the consumer application fails to receive the message, process it, and delete it from the queue. When the maximum number of receive requests fail, Amazon SQS can sideline messages to dead-letter queues so data isn't lost.

In the auto parts price management example use case (p. 32), the company can assign an SQS FIFO dead-letter queue (DLQ) to each SNS FIFO topic subscription, as well as to each subscribed SQS FIFO queue. This protects the company from any price update loss.
The dead-letter queue associated with an SNS FIFO subscription, or with an SQS FIFO queue, must be an SQS FIFO queue. The dead-letter queue must be in the same AWS Region and AWS account as the SNS FIFO subscription or SQS FIFO queue that it protects. For more information, see Amazon SNS dead-letter queues (DLQs) (p. 87) and the Designing durable serverless apps with DLQs for Amazon SNS, Amazon SQS, AWS Lambda post on the AWS Compute Blog.

Code examples for FIFO topics

You can use the following code examples to integrate the auto parts price management example use case (p. 32) with SNS FIFO topics and SQS FIFO queues.

Topics
- Using the AWS SDK for Java 2.x (p. 47)
- Using AWS CloudFormation (p. 49)

Using the AWS SDK for Java 2.x

Using the AWS SDK for Java 2.x, you create an Amazon SNS FIFO topic by setting its FifoTopic attribute to true. You create an Amazon SQS FIFO queue by setting its FifoQueue attribute to true. Also, you must add the .fifo suffix to the name of each FIFO resource.

Note
After you create a topic or queue resource as FIFO, you can't convert it into a standard topic or queue.

To run these examples, follow the instructions in Getting Started with AWS SDK for Java 2.0 in the AWS SDK for Java 2.x Developer Guide.

Creating FIFO topics (SDK for Java)

First, create the following FIFO resources:

- The SNS FIFO topic that distributes the price updates
- The SQS FIFO queues that provide these updates to the two applications (wholesale and retail)
- The SNS FIFO subscriptions that connect both of the queues to the topic

Note
If you test this code sample by publishing a message to the topic, make sure that you publish the message with the business attribute. Specify either retail or wholesale for the attribute value. Otherwise, the message is filtered out and not delivered to the subscribed queues.

```java
// Create API clients
AWSCredentialsProvider credentials = getCredentials();
AmazonSNS sns = new AmazonSNSClient(credentials);
AmazonSQS sqs = new AmazonSQSClient(credentials);

// Create FIFO topic
Map<String, String> topicAttributes = new HashMap<String, String>();
```
topicAttributes.put("FifoTopic", "true");
topicAttributes.put("ContentBasedDeduplication", "false");

String topicArn = sns.createTopic(
    new CreateTopicRequest()
    .withName("PriceUpdatesTopic.fifo")
    .withAttributes(topicAttributes)
).getTopicArn();
// Create FIFO queues
Map<String, String> queueAttributes = new HashMap<String, String>();
queueAttributes.put("FifoQueue", "true");
queueAttributes.put("ContentBasedDeduplication", "false");

String wholesaleQueueUrl = sqs.createQueue(
    new CreateQueueRequest()
    .withName("WholesaleQueue.fifo")
    .withAttributes(queueAttributes)
).getQueueUrl();

String retailQueueUrl = sqs.createQueue(
    new CreateQueueRequest()
    .withName("RetailQueue.fifo")
    .withAttributes(queueAttributes)
).getQueueUrl();
// Subscribe FIFO queues to FIFO topic, setting required permissions
String wholesaleSubscriptionArn =
    Topics.subscribeQueue(sns, sqs, topicArn, wholesaleQueueUrl);
String retailSubscriptionArn =
    Topics.subscribeQueue(sns, sqs, topicArn, retailQueueUrl);

Note that content-based deduplication has been disabled, because messages published with the same body might carry different attributes that must be processed independently. The price management system uses the message attributes to define whether a given price update applies to the wholesale application, to the retail application, or to both.

For more information about message deduplication, see Message deduplication for FIFO topics (p. 43).

Setting filter policies for FIFO subscriptions (SDK for Java)

After you create the SNS FIFO subscriptions, you can set their filter policies (p. 60), so that each subscriber application receives only the price updates that it needs. The following code example sets these policies, where the attribute represents the type of business, either wholesale or retail. You can find the Java source code for the SNSMessageFilterPolicy class in Subscription filter policies as Java collections (p. 68). For more information, see Message filtering for FIFO topics (p. 41).

// Set the Amazon SNS subscription filter policies
SNSMessageFilterPolicy wholesalePolicy = new SNSMessageFilterPolicy();
wholesalePolicy.addAttribute("business", "wholesale");
wholesalePolicy.apply(sns, wholesaleSubscriptionArn);

SNSMessageFilterPolicy retailPolicy = new SNSMessageFilterPolicy();
retailPolicy.addAttribute("business", "retail");
retailPolicy.apply(sns, retailSubscriptionArn);
Publishing messages to FIFO topics (SDK for Java)

Now you're ready to publish messages to your Amazon SNS FIFO topic. The following code example composes and publishes a wholesale price update message.

```java
// Publish message to FIFO topic
String subject = "Price Update";
String payload = "{"product": 214, "price": 79.99}";
String groupId = "PID-214";
String dedupId = UUID.randomUUID().toString();
String attributeName = "business";
String attributeValue = "wholesale";
Map<String, MessageAttributeValue> attributes = new HashMap<>();
attributes.put(attributeName,
        new MessageAttributeValue()
          .withDataType("String")
          .withStringValue(attributeValue));
sns.publish(
        new PublishRequest()
          .withTopicArn(topicArn)
          .withSubject(subject)
          .withMessage(payload)
          .withMessageGroupId(groupId);
          .withMessageDeduplicationId(dedupId)
          .withMessageAttributes(attributes);
```

Receiving messages from FIFO subscriptions

You can now receive price updates in the wholesale and retail applications. As shown in the the section called "FIFO topics use case" (p. 32), the point of entry for each consumer application is the SQS FIFO queue, which its corresponding AWS Lambda function can poll automatically. When an SQS FIFO queue is an event source for a Lambda function, Lambda scales its fleet of pollers as needed to efficiently consume messages.

For more information, see Using AWS Lambda with Amazon SQS in the AWS Lambda Developer Guide. For information on writing your own queue pollers, see Recommendations for Amazon SQS standard and FIFO queues in the Amazon Simple Queue Service Developer Guide and ReceiveMessage in the Amazon Simple Queue Service API Reference.

Using AWS CloudFormation

AWS CloudFormation enables you to use a template file to create and configure a collection of AWS resources together as a single unit. This section has an example template that creates the following:

- The SNS FIFO topic that distributes the price updates
- The SQS FIFO queues that provide these updates to the two applications (wholesale and retail)
• The SNS FIFO subscriptions that connect both of the queues to the topic
• A filter policy (p. 60) that specifies that subscriber applications receive only the price updates that they need

**Note**
If you test this code sample by publishing a message to the topic, make sure that you publish the message with the `business` attribute. Specify either `retail` or `wholesale` for the attribute value. Otherwise, the message is filtered out and not delivered to the subscribed queues.

```json
{
  "AWSTemplateFormatVersion": "2010-09-09",
  "Resources": {
    "PriceUpdatesTopic": {
      "Type": "AWS::SNS::Topic",
      "Properties": {
        "TopicName": "PriceUpdatesTopic.fifo",
        "FifoTopic": true,
        "ContentBasedDeduplication": false
      }
    },
    "WholesaleQueue": {
      "Type": "AWS::SQS::Queue",
      "Properties": {
        "QueueName": "WholesaleQueue.fifo",
        "FifoQueue": true,
        "ContentBasedDeduplication": false
      }
    },
    "RetailQueue": {
      "Type": "AWS::SQS::Queue",
      "Properties": {
        "QueueName": "RetailQueue.fifo",
        "FifoQueue": true,
        "ContentBasedDeduplication": false
      }
    },
    "WholesaleSubscription": {
      "Type": "AWS::SNS::Subscription",
      "Properties": {
        "TopicArn": {
          "Ref": "PriceUpdatesTopic"
        },
        "Endpoint": {
          "Fn::GetAtt": [
            "WholesaleQueue",
            "Arn"
          ]
        },
        "Protocol": "sqs",
        "RawMessageDelivery": "false",
        "FilterPolicy": {
          "business": [
            "wholesale"
          ]
        }
      }
    },
    "RetailSubscription": {
      "Type": "AWS::SNS::Subscription",
      "Properties": {
        "TopicArn": {
          "Ref": "PriceUpdatesTopic"
        }
      }
    }
  }
}
```
For more information about deploying AWS resources using an AWS CloudFormation template, see Get Started in the AWS CloudFormation User Guide.
Amazon SNS message publishing

After you create an Amazon SNS topic (p. 24) and subscribe (p. 27) an endpoint to it, you can publish messages to the topic. When a message is published, Amazon SNS attempts to deliver the message to the subscribed endpoints (p. 27).

**Important**
You can publish messages only to topics and endpoints in the same AWS Region.

Topics
- To publish messages to Amazon SNS topics using the AWS Management Console (p. 52)
- To publish a message to an Amazon SNS topic using the AWS SDK for Java (p. 53)
- To publish a message to an Amazon SNS topic using the AWS SDK for .NET (p. 53)
- Amazon SNS message attributes (p. 54)
- Publishing large messages with Amazon SNS and Amazon S3 (p. 56)

To publish messages to Amazon SNS topics using the AWS Management Console

1. Sign in to the Amazon SNS console.
2. In the left navigation pane, choose Topics.
3. On the Topics page, select a topic, and then choose Publish message.
   The console opens the Publish message to topic page.
4. In the Message details section, do the following:
   a. (Optional) Enter a message Subject.
   b. For a FIFO topic (p. 32), enter a Message group ID. Messages in the same message group are delivered in the order that they are published.
   c. For a FIFO topic, enter a Message deduplication ID. This ID is optional if you enabled the Content-based message deduplication setting for the topic.
   d. (Optional) For mobile push notifications (p. 249), enter a Time to Live (TTL) value in seconds. This is the amount of time that a push notification service—such as Apple Push Notification Service (APNs) or Firebase Cloud Messaging (FCM)—has to deliver the message to the endpoint.
5. In the Message body section, do one of the following:
   a. Choose Identical payload for all delivery protocols, and then enter a message.
   b. Choose Custom payload for each delivery protocol, and then enter a JSON object to define the message to send for each delivery protocol.
      For more information, see Publishing with platform-specific payload (p. 235).
6. In the Message attributes section, add any attributes that you want Amazon SNS to match with the subscription attribute FilterPolicy to decide whether the subscribed endpoint is interested in the published message.
   a. For Type, choose an attribute type, such as String.Array.
      **Note**
      For attribute type String.Array, enclose the array in square brackets ([ ]). Within the array, enclose string values in double quotation marks. You don't need quotation marks for numbers or for the keywords true, false, and null.
b. Enter an attribute Name, such as \texttt{customer\_interests}.

c. Enter an attribute Value, such as \texttt{["soccer", "rugby", "hockey"]}.

If the attribute type is \texttt{String}, \texttt{String\_Array}, or \texttt{Number}, Amazon SNS evaluates the message attribute against a subscription's filter policy (p. 60) (if present) before sending the message to the subscription.

For more information, see Amazon SNS message attributes (p. 54).

7. Choose \textbf{Publish message}.

The message is published to the topic, and the console opens the topic's \textbf{Details} page.

To publish a message to an Amazon SNS topic using the AWS SDK for Java

1. Specify your AWS credentials. For more information, see Set up AWS Credentials and Region for Development in the \textit{AWS SDK for Java 2.x Developer Guide}.

2. Write your code. For more information, see Using the SDK for Java 2.x.

The following code excerpt publishes a message to a topic and then prints the \texttt{MessageId}.

```java
// Publish a message to an Amazon SNS topic.
final String msg = "If you receive this message, publishing a message to an Amazon SNS topic works."
final PublishRequest publishRequest = new PublishRequest(topicArn, msg);
final PublishResult publishResponse = snsClient.publish(publishRequest);

// Print the MessageId of the message.
System.out.println("MessageId: "+ publishResponse.getMessageId());
```

3. Compile and run your code.

The message is published and the \texttt{MessageId} is printed, for example:

```
MessageId: 1234a567-bc89-012d-3e45-6fg7h890123i
```

For a detailed example of how to create and publish a FIFO topic using the AWS SDK for Java, see Using the AWS SDK for Java 2.x (p. 47).

To publish a message to an Amazon SNS topic using the AWS SDK for .NET

1. Specify your AWS credentials. For more information, see Configuring AWS Credentials in the \textit{AWS SDK for .NET Developer Guide}.

2. Write your code. For more information, see Programming with the AWS SDK for .NET.

The following code excerpt publishes a message to a topic and then prints the \texttt{MessageId}.

```
// Publish a message to an Amazon SNS topic.
```

53
3. Compile and run your code.

The message is published and the MessageId is printed, for example:

MessageId: 1234a567-bc89-012d-3e45-6fg7h890123i

Amazon SNS message attributes

Amazon SNS supports delivery of message attributes, which let you provide structured metadata items (such as timestamps, geospatial data, signatures, and identifiers) about the message. For attribute mapping between Amazon SNS and Amazon SQS, each message can have up to 10 attributes. When using raw mode or an endpoint other than Amazon SQS, a message can have more than 10 attributes.

Message attributes are optional and separate from—but are sent together with—the message body. The receiver can use this information to decide how to handle the message without having to process the message body first.

For information about sending messages with attributes using the AWS Management Console or the AWS SDK for Java, see the To publish messages to Amazon SNS topics using the AWS Management Console (p. 52) tutorial.

Note
Message attributes are sent only when the message structure is String, not JSON.

You can also use message attributes to help structure the push notification message for mobile endpoints. In this scenario, the message attributes are used only to help structure the push notification message. The attributes are not delivered to the endpoint as they are when sending messages with message attributes to Amazon SQS endpoints.

You can also use message attributes to make your messages filterable using subscription filter policies. You can apply filter policies to topic subscriptions. When a filter policy is applied, a subscription receives only those messages that have attributes that the policy accepts. For more information, see Amazon SNS message filtering (p. 60).

Message attribute items and validation

Each message attribute consists of the following items:

- **Name** – The message attribute name can contain the following characters: A-Z, a-z, 0-9, underscore(_), hyphen(-), and period (.). The name must not start or end with a period, and it should not have successive periods. The name is case-sensitive and must be unique among all attribute names for the message. The name can be up to 256 characters long. The name cannot start with AWS. or Amazon. (or any variations in casing) because these prefixes are reserved for use by Amazon Web Services.

- **Type** – The supported message attribute data types are String, String Array, Number, and Binary. The data type has the same restrictions on the content as the message body. The data type is case-sensitive, and it can be up to 256 bytes long. For more information, see the Message attribute data types and validation (p. 55) section.
• **Value** – The user-specified message attribute value. For string data types, the value attribute has the same restrictions on the content as the message body. For more information, see the Publish action in the Amazon Simple Notification Service API Reference.

Name, type, and value must not be empty or null. In addition, the message body should not be empty or null. All parts of the message attribute, including name, type, and value, are included in the message size restriction, which is 256 KB.

**Message attribute data types and validation**

Message attribute data types identify how the message attribute values are handled by Amazon SNS. For example, if the type is a number, Amazon SNS validates that it's a number.

Amazon SNS supports the following logical data types for all endpoints except as noted:

- **String** – Strings are Unicode with UTF-8 binary encoding. For a list of code values, see http://en.wikipedia.org/wiki/ASCII#ASCII_printable_characters.

- **String.Array** – An array, formatted as a string, that can contain multiple values. The values can be strings, numbers, or the keywords true, false, and null.

  This data type isn't supported for AWS Lambda subscriptions. If you specify this data type for Lambda endpoints, it's passed as the String data type in the JSON payload that Amazon SNS delivers to Lambda.

- **Number** – Numbers are positive or negative integers or floating-point numbers. Numbers have sufficient range and precision to encompass most of the possible values that integers, floats, and doubles typically support. A number can have a value from -10^9 to 10^9, with 5 digits of accuracy after the decimal point. Leading and trailing zeroes are trimmed.

  This data type isn't supported for AWS Lambda subscriptions. If you specify this data type for Lambda endpoints, it's passed as the String data type in the JSON payload that Amazon SNS delivers to Lambda.

- **Binary** – Binary type attributes can store any binary data; for example, compressed data, encrypted data, or images.

**Reserved message attributes for mobile push notifications**

The following table lists the reserved message attributes for mobile push notification services that you can use to structure your push notification message:

<table>
<thead>
<tr>
<th>Push notification service</th>
<th>Reserved message attribute</th>
</tr>
</thead>
<tbody>
<tr>
<td>ADM</td>
<td>AWS.SNS.MOBILE.ADM.TTL</td>
</tr>
<tr>
<td>APNs</td>
<td>AWS.SNS.MOBILE.APNS_MDM.TTL</td>
</tr>
<tr>
<td></td>
<td>AWS.SNS.MOBILE.APNS_MDM_SANDBOX.TTL</td>
</tr>
<tr>
<td></td>
<td>AWS.SNS.MOBILE.APNS_PASSBOOK.TTL</td>
</tr>
<tr>
<td></td>
<td>AWS.SNS.MOBILE.APNS_PASSBOOK_SANDBOX.TTL</td>
</tr>
<tr>
<td></td>
<td>AWS.SNS.MOBILE.APNS_SANDBOX.TTL</td>
</tr>
<tr>
<td></td>
<td>AWS.SNS.MOBILE.APNS_VOIP.TTL</td>
</tr>
</tbody>
</table>
### Push notification service

<table>
<thead>
<tr>
<th>Reserved message attribute</th>
</tr>
</thead>
<tbody>
<tr>
<td>AWS.SNS.MOBILE.APNS_VOIP_SANDBOX.TTL</td>
</tr>
<tr>
<td>AWS.SNS.MOBILE.APNS.COLLAPSE_ID</td>
</tr>
<tr>
<td>AWS.SNS.MOBILE.APNS.PRIORITY</td>
</tr>
<tr>
<td>AWS.SNS.MOBILE.APNS.PUSH_TYPE</td>
</tr>
<tr>
<td>AWS.SNS.MOBILE.APNS.TOPIC</td>
</tr>
<tr>
<td>AWS.SNS.MOBILE.APNS.TTL</td>
</tr>
<tr>
<td>AWS.SNS.MOBILE.PREFERRED_AUTHENTICATION_METHOD</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Baidu</th>
<th>AWS.SNS.MOBILE.BAIDU.DeployStatus</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>AWS.SNS.MOBILE.BAIDU.MessageKey</td>
</tr>
<tr>
<td></td>
<td>AWS.SNS.MOBILE.BAIDU.MessageType</td>
</tr>
<tr>
<td></td>
<td>AWS.SNS.MOBILE.BAIDU.TTL</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>FCM</th>
<th>AWS.SNS.MOBILE.FCM.TTL</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>AWS.SNS.MOBILE.GCM.TTL</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>macOS</th>
<th>AWS.SNS.MOBILE.MACOS_SANDBOX.TTL</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>AWS.SNS.MOBILE.MACOS.TTL</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>MPNS</th>
<th>AWS.SNS.MOBILE.MPNS.NotificationClass</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>AWS.SNS.MOBILE.MPNS.TTL</td>
</tr>
<tr>
<td></td>
<td>AWS.SNS.MOBILE.MPNS.Type</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>WNS</th>
<th>AWS.SNS.MOBILE.WNS.CachePolicy</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>AWS.SNS.MOBILE.WNS.Group</td>
</tr>
<tr>
<td></td>
<td>AWS.SNS.MOBILE.WNS.Match</td>
</tr>
<tr>
<td></td>
<td>AWS.SNS.MOBILE.WNS.SuppressPopup</td>
</tr>
<tr>
<td></td>
<td>AWS.SNS.MOBILE.WNS.Tag</td>
</tr>
<tr>
<td></td>
<td>AWS.SNS.MOBILE.WNS.TTL</td>
</tr>
<tr>
<td></td>
<td>AWS.SNS.MOBILE.WNS.Type</td>
</tr>
</tbody>
</table>

### Publishing large messages with Amazon SNS and Amazon S3

To publish large Amazon SNS messages, you can use the [Amazon SNS Extended Client Library for Java](https://aws.amazon.com/sdk-for-java/). This library is useful for messages that are larger than the current maximum of 256 KB, up to maximum of 2 GB. The library saves actual payload to an Amazon S3 bucket and publishes the reference of the stored Amazon S3 object to the topic. Subscribed Amazon SQS queues can use the

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56
Amazon SQS Extended Client Library for Java to de-reference and retrieve payloads from Amazon S3. Other endpoints, such as Lambda, can use the Payload Offloading Java Common Library for AWS to de-reference and retrieve the payload.

Prerequisites

The following are the prerequisites for using the Amazon SNS Extended Client Library for Java:

- An AWS SDK.
  
  The example on this page uses the AWS Java SDK. To install and set up the SDK, see Set up the AWS SDK for Java in the AWS SDK for Java Developer Guide.
- An AWS account with the proper credentials.
  
  To create an AWS account, navigate to the AWS home page, and then choose Create an AWS Account. Follow the instructions.
  
  For information about credentials, see Set up AWS Credentials and Region for Development in the AWS SDK for Java Developer Guide.
- Java 8 or better.
- The Amazon SNS Extended Client Library for Java (also available from Maven).

Configuring message storage

The Amazon SNS Extended Payload library uses on the Payload Offloading Java Common Library for AWS for message storage and retrieval. You can configure the following Amazon S3 message storage options:

- Custom message sizes threshold – Messages with payloads and attributes that exceed this size are automatically stored in Amazon S3.
- alwaysThroughS3 flag – Set this value to true to force all message payloads to be stored in Amazon S3. For example:

```java
SNSExtendedClientConfiguration snsExtendedClientConfiguration = new SNSExtendedClientConfiguration() .withPayloadSupportEnabled(s3Client, BUCKET_NAME).withAlwaysThroughS3(true);
```

- Custom KMS key – The key to use for server-side encryption in your Amazon S3 bucket.
- Bucket name – The name of the Amazon S3 bucket for storing message payloads.

Example: Publishing messages to Amazon SNS with payload stored in Amazon S3

The following shows an example of how to do the following:

- Create a sample topic and queue.
- Subscribe the queue to receive messages from the topic.
- Publish a test message.

The message payload is stored in Amazon S3 and the reference to it is published. The Amazon SQS Extended Client is used to receive the message.
import com.amazon.sqs.javamessaging.AmazonSQSExtendedClient;
import com.amazon.sqs.javamessaging.ExtendedClientConfiguration;
import com.amazonaws.regions.Region;
import com.amazonaws.regions.Regions;
import com.amazonaws.services.s3.AmazonS3;
import com.amazonaws.services.s3.AmazonS3ClientBuilder;
import com.amazonaws.services.sns.AmazonSNS;
import com.amazonaws.services.sns.AmazonSNSClientBuilder;
import com.amazonaws.services.sns.AmazonSNSUtil;
import com.amazonaws.services.sns.AmazonSNSUtil.Topics;
import com.amazonaws.services.sqs.AmazonSQS;
import com.amazonaws.services.sqs.AmazonSQSClientBuilder;
import com.amazonaws.services.sqs.AmazonSQSUtil;
import com.amazonaws.services.sqs.AmazonSQSUtil.Queue;
import com.amazonaws.services.sqs.AmazonSQSUtil.ReceiveMessageResult;
import software.amazon.sns.AmazonSNSExtendedClient;
import software.amazon.sns.AmazonSNSUtil;
import software.amazon.sns.AmazonSNSUtil.Queue;
import software.amazon.sns.AmazonSNSUtil.ReceiveMessageResult;

public class Example {

    public static void main(String[] args) {
        final String BUCKET_NAME = "extended-client-bucket";
        final String TOPIC_NAME = "extended-client-topic";
        final String QUEUE_NAME = "extended-client-queue";
        final Regions region = Regions.DEFAULT_REGION;

        //Message threshold controls the maximum message size that will be allowed to be
        //published through SNS using the extended client. Payload of messages exceeding this value
        //will be stored in //S3. The default value of this parameter is 256 KB which is the maximum message
        //size in SNS (and SQS).
        final int EXTENDED_STORAGE_MESSAGE_SIZE_THRESHOLD = 32;

        //Initialize SNS, SQS and S3 clients
        final AmazonSNS snsClient =
            AmazonSNSClientBuilder.standard().withRegion(region).build();
        final AmazonSQS sqsClient =
            AmazonSQSClientBuilder.standard().withRegion(region).build();
        final AmazonS3 s3Client =
            AmazonS3ClientBuilder.standard().withRegion(region).build();

        //Create bucket, topic, queue and subscription
        s3Client.createBucket(BUCKET_NAME);
        final String topicArn = snsClient.createTopic(
            new CreateTopicRequest().withName(TOPIC_NAME)
        ).getTopicArn();
        final String queueUrl = sqsClient.createQueue(
            new CreateQueueRequest().withQueueName(QUEUE_NAME)
        ).getQueueUrl();
        final String subscriptionArn = Topics.subscribeQueue(
            snsClient, sqsClient, topicArn, queueUrl
        );

        //To read message content stored in S3 transparently through SQS extended client,
        //set the RawMessageDelivery subscription attribute to TRUE
        final SetSubscriptionAttributesRequest subscriptionAttributesRequest = new
            SetSubscriptionAttributesRequest().
                setSubscriptionArn(subscriptionArn).
                setAttributeName("RawMessageDelivery").
                setAttributeValue("TRUE").
        snsClient.setSubscriptionAttributes(subscriptionAttributesRequest);
    
    //Initialize SNS extended client
}
//PayloadSizeThreshold triggers message content storage in S3 when the threshold is exceeded
//To store all messages content in S3, use AlwaysThroughS3 flag
final SNSExtendedClientConfiguration snsExtendedClientConfiguration = new
SNSExtendedClientConfiguration()
    .withPayloadSupportEnabled(s3Client, BUCKET_NAME)
    .withPayloadSizeThreshold(EXTENDED_STORAGE_MESSAGE_SIZE_THRESHOLD);
final AmazonSNSExtendedClient snsExtendedClient = new
AmazonSNSExtendedClient(snsClient, snsExtendedClientConfiguration);

//Publish message via SNS with storage in S3
final String message = "This message is stored in S3 as it exceeds the threshold of 32 bytes set above."
    snsExtendedClient.publish(topicArn, message);

//Initialize SQS extended client
final ExtendedClientConfiguration sqsExtendedClientConfiguration = new
ExtendedClientConfiguration()
    .withPayloadSupportEnabled(s3Client, BUCKET_NAME);
final AmazonSQSExtendedClient sqsExtendedClient =
new AmazonSQSExtendedClient(sqsClient, sqsExtendedClientConfiguration);

//Read the message from the queue
final ReceiveMessageResult result = sqsExtendedClient.receiveMessage(queueUrl);
System.out.println("Received message is " + result.getMessages().get(0).getBody());
}

Other endpoint protocols

Both the Amazon SNS and Amazon SQS libraries use the Payload Offloading Java Common Library for AWS to store and retrieve message payloads with Amazon S3. Any Java-enabled endpoint (for example, an HTTPS endpoint that's implemented in Java) can use the same library to de-reference the message content.

Endpoints that can't use the Payload Offloading Java Common Library for AWS can still publish messages with payloads stored in Amazon S3. The following is an example of an Amazon S3 reference that is published by the above code example:

[  "software.amazon.payloadoffloading.PayloadS3Pointer",  
  {  "s3BucketName": "extended-client-bucket",  
      "s3Key": "xxxx-xxxxx-xxxxx-xxxxxx"  
  }
]
Amazon SNS message filtering

By default, an Amazon SNS topic subscriber receives every message published to the topic. To receive a subset of the messages, a subscriber must assign a filter policy to the topic subscription.

A filter policy is a simple JSON object containing attributes that define which messages the subscriber receives. When you publish a message to a topic, Amazon SNS compares the message attributes to the attributes in the filter policy for each of the topic's subscriptions. If any of the attributes match, Amazon SNS sends the message to the subscriber. Otherwise, Amazon SNS skips the subscriber without sending the message. If a subscription doesn't have a filter policy, the subscription receives every message published to its topic.

You can simplify your use of Amazon SNS by consolidating your message filtering criteria into your topic subscriptions. This allows you to offload the message filtering logic from subscribers and the message routing logic from publishers, eliminating the need to filter messages by creating a separate topic for each condition. You can use a single topic, differentiating your messages using attributes. Each subscriber receives and processes only the messages accepted by its filter policy.

For example, you can use a single topic to publish all messages generated by transactions from your retail website. To indicate the transaction state, you can assign an attribute (such as order_placed, order_cancelled, or order_declined) to each message. By creating subscriptions with filter policies, you can route each message to the queue designed to process the transaction state of the message.

For more information, see Filter Messages Published to Topics.

Topics
- Amazon SNS subscription filter policies (p. 60)
- Subscription filter policies as Java collections (p. 68)
- Applying a subscription filter policy (p. 71)
- Removing a subscription filter policy (p. 74)

Amazon SNS subscription filter policies

A subscription filter policy allows you to specify attribute names and assign a list of values to each attribute name. For more information, see Amazon SNS message filtering (p. 60).

When Amazon SNS evaluates message attributes against the subscription filter policy, it ignores message attributes that aren't specified in the policy.

Important
AWS services such as IAM and Amazon SNS use a distributed computing model called eventual consistency. Additions or changes to a subscription filter policy require up to 15 minutes to fully take effect.

A subscription accepts a message under the following conditions:
- Each attribute name in a filter policy matches an attribute name assigned to the message.
- For each matching attribute name, at least one match exists between the following:
Example filter policies

The following example shows a message payload sent by an Amazon SNS topic that publishes customer transactions. The MessageAttributes field includes attributes that describe the transaction:

- Customer's interests
- Store name
- Event state
- Purchase price in USD

Because this message includes the MessageAttributes field, any topic subscription that includes a filter policy can selectively accept or reject the message.

```json
{
    "Type": "Notification",
    "MessageId": "a1b2c34d-567e-8f90-g1h2-i345j67klmn8",
    "Message": "message-body-with-transaction-details",
    "Timestamp": "2019-11-03T23:28:01.631Z",
    "SignatureVersion": "4",
    "Signature": "signature",
    "UnsubscribeURL": "unsubscribe-url",
    "MessageAttributes": {
        "customer_interests": {
            "Type": "String.Array",
            "Value": "["soccer", "rugby", "hockey"]"
        },
        "store": {
            "Type": "String",
            "Value": "example_corp"
        },
        "event": {
            "Type": "String",
            "Value": "order_placed"
        },
        "price_usd": {
            "Type": "Number",
            "Value": "210.75"
        }
    }
}
```

For information about applying attributes to a message, see Amazon SNS message attributes (p. 54).
The following filter policies accept or reject messages based on their attribute names and values.

**A policy that accepts the example message**

The attributes in the following subscription filter policy match the attributes assigned to the example message.

If any single attribute in this policy doesn't match an attribute assigned to the message, the policy rejects the message.

```
{
  "store": ["example_corp"],
  "event": [{"anything-but": "order_cancelled"}],
  "customer_interests": [
    "rugby",
    "football",
    "baseball"
  ],
  "price_usd": [{"numeric": [">=", 100]}]
}
```

**A policy that rejects the example message**

The following subscription filter policy has multiple mismatches between its attributes and the attributes assigned to the example message. Because the `encrypted` attribute name isn't present in the message attributes, this policy attribute causes the message to be rejected regardless of the value assigned to it.

If any mismatches occur, the policy rejects the message.

```
{
  "store": ["example_corp"],
  "event": ["order_cancelled"],
  "encrypted": [false],
  "customer_interests": [
    "basketball",
    "baseball"
  ]
}
```

**Filter policy constraints**

When you create a filter policy, keep the following constraints in mind:

- For the `String` data type, the attribute comparison between policy and message is case-sensitive.
- A numeric policy attribute can have a value from \(-10^9\) to \(10^9\), with 5 digits of accuracy after the decimal point.
- The total combination of values must not exceed 150. Calculate the total combination by multiplying the number of values in each array.

Consider the following policy:

```
{
  "key_a": ["value_one", "value_two", "value_three"],
  "key_b": ["value_one"],
  "key_c": ["value_one", "value_two"]
}
```
Attribute string value matching

You can use string values to match message attributes and filter messages. String values are enclosed in double quotation marks in the JSON policy.

You can use the following string operations to match message attributes.

**Exact matching**

Exact matching occurs when a policy attribute value matches one or more message attribute values.

Consider the following policy attribute:

```json
"customer_interests": ["rugby", "tennis"]
```

It matches the following message attributes:

```json
"customer_interests": {"Type": "String", "Value": "rugby"}
"customer_interests": {"Type": "String", "Value": "tennis"}
```

However, it doesn't match the following message attribute:

```json
"customer_interests": {"Type": "String", "Value": "baseball"}
```

**Prefix matching**

When a policy attribute includes the keyword **prefix**, it matches any message attribute value that begins with the specified characters.
Consider the following policy attribute:

```
"customer_interests": [{"prefix": "bas"}]
```

It matches either of the following message attributes:

```
"customer_interests": {"Type": "String", "Value": "baseball"}
```

```
"customer_interests": {"Type": "String", "Value": "basketball"}
```

However, it doesn’t match the following message attribute:

```
"customer_interests": {"Type": "String", "Value": "rugby"}
```

**Anything-but matching**

When a policy attribute value includes the keyword `anything-but`, it matches any message attribute that doesn’t include any of the policy attribute values.

Consider the following policy attribute:

```
"customer_interests": [{"anything-but": ["rugby", "tennis"]}]
```

It matches either of the following message attributes:

```
"customer_interests": {"Type": "String", "Value": "baseball"}
```

```
"customer_interests": {"Type": "String", "Value": "football"}
```

It also matches the following message attribute (because it contains a value that isn’t `rugby` or `tennis`):

```
"customer_interests": {"Type": "String.Array", "Value": ["rugby", "baseball"]}
```

However, it doesn’t match the following message attribute:

```
"customer_interests": {"Type": "String", "Value": "rugby"}
```

**Using a prefix with the anything-but operator**

For attribute string matching, you can also use a prefix with the anything-but operator.

For example, the following policy attribute denies the `order-` prefix:

```
"event": [{"anything-but": {"prefix": "order-"}}]
```

It matches either of the following attributes:

```
"event": {"Type": "String", "Value": "data-entry"}
```
“event”: {“Type”: “String”, “Value”: order_number}

However, it *doesn’t* match the following attribute:

“event”: {“Type”: “String”, “Value”: order-cancelled}

**IP address matching**

You can use the `cidr` operator to check whether an incoming message originates from a specific IP address or subnet.

Consider the following policy attribute:

“source_ip”: [{“cidr”: “10.0.0.0/24”}]

It matches either of the following message attributes:

“source_ip”: {“Type”: “String”, “Value”: “10.0.0.0”}

“source_ip”: {“Type”: “String”, “Value”: “10.0.0.255”}

However, it *doesn’t* match the following message attribute:

“source_ip”: {“Type”: “String”, “Value”: “10.1.1.0”}

**Attribute numeric value matching**

You can use numeric values to match message attributes and filter messages. Numeric values aren’t enclosed in double quotation marks in the JSON policy. You can use the following numeric operations to match message attributes.

**Note**

Prefixes are supported for attribute *string* matching only.

**Exact matching**

When a policy attribute value includes the keyword numeric and the operator =, it matches any message attribute that has the same name and an equal numeric value.

Consider the following policy attribute:

“price_usd”: [{“numeric”: [“=”, 301.5]}]

It matches either of the following message attributes:

“price_usd”: {“Type”: “Number”, “Value”: 301.5}

“price_usd”: {“Type”: “Number”, “Value”: 3.015e2}
Anything-but matching

When a policy attribute value includes the keyword anything-but, it matches any message attribute that doesn't include any of the policy attribute values.

Consider the following policy attribute:

```
"price": [{"anything-but": [100, 500]}]
```

It matches either of the following message attributes:

```
"price": {"Type": "Number", "Value": 101}
```

```
"price": {"Type": "Number", "Value": 100.1}
```

It also matches the following message attribute (because it contains a value that isn't 100 or 500):

```
"price": {"Type": "Number.Array", "Value": ":[100, 50]"
```

However, it doesn't match the following message attribute:

```
"price": {"Type": "Number", "Value": 100}
```

Value range matching

In addition to the operator =, a numeric policy attribute can include the following operators: <, <=, >, and >=.

Consider the following policy attribute:

```
"price_usd": [{"numeric": ["<", 0]}]
```

It matches any message attributes with negative numeric values.

Consider another message attribute:

```
"price_usd": [{"numeric": [">", 0, "<=", 150]}]
```

It matches any message attributes with positive numbers up to and including 150.

Attribute key matching

You can use the exists operator to return incoming messages with or without specified attributes in the filter policy:

- Use "exists": true to return incoming messages that include the specified attribute.

For example, the following attribute uses the exists operator with a value of true:

```
"store": {"exists": true}
```
It matches any message that contains the `store` attribute key, such as the following:

```
"store": "fans"
"customer_interests": ["baseball", "basketball"]
```

However, it doesn't match any message without the `store` attribute key, such as the following:

```
"customer_interests": ["baseball", "basketball"]
```

- Use "exists": false to return incoming messages that don't include the specified attribute.

The following example shows the effect of using the `exists` operator with a value of false:

```
"store": {"exists": false}
```

It doesn't match any message that contains the `store` attribute key, such as the following:

```
"store": "fans"
"customer_interests": ["baseball", "basketball"]
```

However, it matches any messages without the `store` attribute key, such as the following:

```
"customer_interests": ["baseball", "basketball"]
```

**AND/OR logic**

You can use operations that include AND/OR logic to match message attributes.

**AND logic**

You can apply AND logic using multiple attribute names.

Consider the following policy:

```json
{
   "customer_interests": ["rugby"],
   "price_usd": {"numeric": [">", 100]}
}
```

It matches any message attributes with the value of `customer_interests` set to rugby and the value of `price_usd` set to a number larger than 100.

**OR logic**

You can apply OR logic by assigning multiple values to an attribute name.

Consider the following policy attribute:

```
"customer_interests": ["rugby", "football", "baseball"]
```

It matches any message attributes with the value of `customer_interests` set to rugby, football, or baseball.
Subscription filter policies as Java collections

To provide a subscription filter policy to the Amazon SNS client using the AWS SDK for Java, you must pass it as a string using the following process:

1. To define your policy as a collection, create a map that associates each attribute name with a list of values.
2. To assign the policy to a subscription, produce a string version of the policy from the contents of the map.
3. Pass the string to the Amazon SNS client.

Working Java example

The following example Java code demonstrates the process of providing the subscription filter policy to the Amazon SNS client.

```java
import com.amazonaws.services.sns.AmazonSNS;
import com.amazonaws.services.sns.model.SetSubscriptionAttributesRequest;
import java.util.ArrayList;
import java.util.HashMap;
import java.util.List;
import java.util.Map;
import java.util.stream.Collectors;

// The class stores the filterPolicy field as a map.
public class SNSMessageFilterPolicy {
    private final Map<String, Attribute> filterPolicy = new HashMap<>();

    // You can use the addAttribute(), addAttributePrefix(), and addAttributeAnythingBut() methods to add attributes to your policy. These methods accept the attribute name as a string,

    // Example usage
    filterPolicy.addAttribute("customer_interests", new String[] { "interest1", "interest2" });
    filterPolicy.addAttribute("customer_preferences", new String[] { "preference1", "preference2" });
}
```
// and they are specialized to accept different value types. You can pass values as
// lists of strings, numbers, or number ranges and you can also add the attributes
anything-but
// and prefix.
public void addAttribute(final String attributeName, final String attributeValue) {
    filterPolicy.put(attributeName, new Attribute<>(AttributeType.String, attributeValue));
}

public void addAttribute(final String attributeName, final ArrayList<String> attributeValues) {
    final ArrayList<Attribute> attributes = new ArrayList<>();
    for (final String s : attributeValues) {
        attributes.add(new Attribute<>(AttributeType.String, s));
    }
    filterPolicy.put(attributeName, new Attribute<>(AttributeType.List, attributes));
}

public void addAttributePrefix(final String attributeName, final String prefix) {
    filterPolicy.put(attributeName, new Attribute<>(AttributeType.Prefix, prefix));
}

public void addAttributeAnythingBut(final String attributeName, final String value) {
    filterPolicy.put(attributeName, new Attribute<>(AttributeType.AnythingBut, value));
}

public <T extends Number> void addAttribute(final String attributeName, final String op, final T value) {
    filterPolicy.put(attributeName, new Attribute<>(AttributeType.Numeric, new NumericValue<>(op, value)));
}

public <T extends Number> void addAttributeRange(
    final String attributeName,
    final String lowerOp, final T lower,
    final String upperOp, final T upper) {
    filterPolicy.put(attributeName, new Attribute<>(AttributeType.Numeric, new NumericValue<>(lowerOp, lower, upperOp, upper)));
}

// To apply your policy to a subscription, use the apply() method, providing the client
// and the
// subscription ARN. This method produces a policy string from the contents of the
filterPolicy map,
// and then applies the policy to the specified subscription.
public void apply(final AmazonSNS snsClient, final String subscriptionArn) {
    final SetSubscriptionAttributesRequest request =
        new SetSubscriptionAttributesRequest(subscriptionArn,
            "FilterPolicy", formatFilterPolicy());
    snsClient.setSubscriptionAttributes(request);
}

private String formatFilterPolicy() {
    return filterPolicy.entrySet().stream()
        .map(entry -> "\" + entry.getKey() + \": \" + entry.getValue() + \"]")
        .collect(Collectors.joining("", ", ", "));
}

private enum AttributeType {
    String, Numeric, Prefix, List, AnythingBut
}
Amazon Simple Notiﬁcation Service Developer Guide
Working Java example

private class Attribute<T> {
final T value;
final AttributeType type;
Attribute(final AttributeType type, final T value) {
this.value = value;
this.type = type;
}

}

public String toString() {
switch (type) {
case Prefix:
return String.format("{\"prefix\":\"%s\"}", value.toString());
case Numeric:
return String.format("{\"numeric\":%s}", value.toString());
case List:
final List list = (List)value;
final ArrayList<T> values = new ArrayList<T>(list);
return values
.stream()
.map(Object::toString)
.collect(Collectors.joining(","));
case AnythingBut:
return String.format("{\"anything-but\":\"%s\"}", value);
default:
return String.format("\"%s\"", value);
}
}

private class NumericValue<T extends Number> {
private final T lower;
private final T upper;
private final String lowerOp;
private final String upperOp;
NumericValue(final String op, final T value) {
lower = value;
lowerOp = op;
upper = null;
upperOp = null;
}
NumericValue(final String lowerOp, final T lower, final String upperOp, final T
upper) {
this.lower = lower;
this.lowerOp = lowerOp;
this.upper = upper;
this.upperOp = upperOp;
}
public String toString() {
final StringBuilder s = new StringBuilder("[")
.append('\"')
.append(lowerOp)
.append("\",")
.append(lower);
if (upper != null) {
s.append(",\"")
.append(upperOp).
append("\",").
append(upper);
}
s.append("]");
return s.toString();

70


The following Java code excerpt shows how to initialize and use the example SNSMessageFilterPolicy class:

```java
// Initialize the example filter policy class.
final SNSMessageFilterPolicy fp = new SNSMessageFilterPolicy();

// Add a filter policy attribute with a single value.
fp.addAttribute("store", "example_corp");
fp.addAttribute("event", "order_placed");

// Add a prefix attribute.
filterPolicy.addAttributePrefix("customer_interests", "bas");

// Add an anything-but attribute.
filterPolicy.addAttributeAnythingBut("customer_interests", "baseball");

// Add a filter policy attribute with a list of values.
final ArrayList<String> attributeValues = new ArrayList<>();
attributeValues.add("rugby");
attributeValues.add("soccer");
attributeValues.add("hockey");
fp.addAttribute("customer_interests", attributeValues);

// Add a numeric attribute.
filterPolicy.addAttribute("price_usd", ",=", 0);

// Add a numeric attribute with a range.
filterPolicy.addAttributeRange("price_usd", ",>", 0, ",<=", 100);

// Apply the filter policy attributes to an Amazon SNS subscription.
fp.apply(snsClient, subscriptionArn);
```

### Applying a subscription filter policy

You can apply a filter policy to an Amazon SNS subscription using the Amazon SNS console. Or, to apply policies programmatically, you can use the Amazon SNS API, the AWS Command Line Interface (AWS CLI), or any AWS SDK that supports Amazon SNS, such as the AWS SDK for Java.

**Important**

AWS services such as IAM and Amazon SNS use a distributed computing model called eventual consistency. Additions or changes to a subscription filter policy require up to 15 minutes to fully take effect.

### AWSManagement Console

1. Sign in to the Amazon SNS console.
2. On the navigation panel, choose Subscriptions.
3. Select a subscription and then choose Edit.
4. On the Edit EXAMPLE1-23bc-4567-d890-ef12g3hij456 page, expand the Subscription filter policy section.
5. In the JSON editor field, provide the JSON body of your filter policy.
6. Choose Save changes.
Amazon SNS applies your filter policy to the subscription.

**AWS CLI**

To apply a filter policy with the AWS Command Line Interface (AWS CLI), use the `set-subscription-attributes` command, as shown in the following example:

```
$ aws sns set-subscription-attributes --subscription-arn arn:aws:sns: ... --attribute-name FilterPolicy --attribute-value "{"store": ["example_corp"], "event": ["order_placed"]}" 
```

For the `--attribute-name` option, specify `FilterPolicy`. For `--attribute-value`, specify your JSON policy.

To provide valid JSON for your policy, enclose the attribute names and values in double quotes. You must also enclose the entire policy argument in quotes. To avoid escaping quotes, you can use single quotes to enclose the policy and double quotes to enclose the JSON names and values, as shown in the example.

To verify that your filter policy was applied, use the `get-subscription-attributes` command. The attributes in the terminal output should show your filter policy for the `FilterPolicy` key, as shown in the following example:

```
$ aws sns get-subscription-attributes --subscription-arn arn:aws:sns: ... 
{
  "Attributes": {
    "Endpoint": "endpoint . . .",
    "Protocol": "https",
    "RawMessageDelivery": "false",
    "EffectiveDeliveryPolicy": "delivery policy . . .",
    "ConfirmationWasAuthenticated": "true",
    "FilterPolicy": "{"store": ["example_corp"], "event": ["order_placed"]}",
    "Owner": "111122223333",
    "SubscriptionArn": "arn:aws:sns: . . .",
  }
}
```

**AWS SDK for Java**

The following examples show how to apply filter policies using the Amazon SNS clients that are provided by the AWS SDKs.

**AWS SDK for Java**

To apply a filter policy with the AWS SDK for Java, use the `setSubscriptionAttributes` method of the `AmazonSNS` client. Provide a `SetSubscriptionAttributesRequest` object as the argument, as shown in the following example:

```java
AmazonSNS snsClient = AmazonSNSClientBuilder.defaultClient();
String filterPolicyString = "{"store": ["example_corp"], "event": ["order_placed"]}";
SetSubscriptionAttributesRequest request = new SetSubscriptionAttributesRequest(subscriptionArn, "FilterPolicy",
  filterPolicyString);
snsClient.setSubscriptionAttributes(request);
```
To initialize the `SetSubscriptionAttributesRequest` object, provide the following arguments:

- **subscriptionArn** – The Amazon Resource Name (ARN) of the subscription to which the policy is applied.
- **attributeName** – Must be "FilterPolicy".
- **attributeValue** – Your JSON filter policy as a string. Because you must enclose the string policy in double quotes, remember to escape the double quotes that enclose the attribute names and values, as in "store".

The `SetSubscriptionAttributesRequest` class accepts the filter policy as a string. If you want to define your policy as a Java collection, create a map that associates each attribute name with a list of values. To assign the policy to a subscription, you first produce a string version of the policy from the contents of the map. You then pass the string as the `attributeValue` argument to `SetSubscriptionAttributesRequest`.

**AWS SDK for .NET**

To apply a filter policy with the AWS SDK for .NET, use the `SetSubscriptionAttributes` method of the `AmazonSNS` client. Provide a `SetSubscriptionAttributesRequest` object as the argument, as shown in the following example:

```java
AmazonSimpleNotificationServiceClient snsClient = new AmazonSimpleNotificationServiceClient();
String filterPolicyString = "{"store": ["example_corp"], "event": ["order_placed"]}");
SetSubscriptionAttributesRequest request = new SetSubscriptionAttributesRequest(subscriptionArn, "FilterPolicy", filterPolicyString);
snsClient.setSubscriptionAttributes(request);
```

To initialize the `SetSubscriptionAttributesRequest` object, provide the following arguments:

- **subscriptionArn** – The Amazon Resource Name (ARN) of the subscription to which the policy is applied.
- **attributeName** – Must be "FilterPolicy".
- **attributeValue** – Your JSON filter policy as a string. Because you must enclose the string policy in double quotes, remember to escape the double quotes that enclose the attribute names and values, as in "store".

The `SetSubscriptionAttributesRequest` class accepts the filter policy as a string. If you want to define your policy as a C# collection, create a dictionary that associates each attribute name with a list of values. To assign the policy to a subscription, you first produce a string version of the policy from the contents of the dictionary. You then pass the string as the `attributeValue` argument to `SetSubscriptionAttributesRequest`.

**Amazon SNS API**

To apply a filter policy with the Amazon SNS API, make a request to the `SetSubscriptionAttributes` action. Set the `AttributeName` parameter to `FilterPolicy`, and set the `AttributeValue` parameter to your filter policy JSON.

To apply a filter policy using AWS CloudFormation, use a JSON or YAML template to create a AWS CloudFormation stack. For more information, see the `FilterPolicy` property of the `AWS::SNS::Subscription` resource in the `AWS CloudFormation User Guide` and the example AWS CloudFormation template.
Removing a subscription filter policy

To stop filtering the messages that are sent to a subscription, remove the subscription's filter policy by
overwriting it with an empty JSON body. After you remove the policy, the subscription accepts every
message that's published to it.

**AWS Management Console**

1. Sign in to the Amazon SNS console.
2. On the navigation panel, choose Subscriptions.
3. Select a subscription and then choose Edit.
4. On the Edit EXAMPLE1-23bc-4567-d890-ef12g3hij456 page, expand the Subscription filter policy section.
5. In the JSON editor field, provide an empty JSON body for your filter policy: `{}`.
6. Choose Save changes.

Amazon SNS applies your filter policy to the subscription.

**AWS CLI**

To remove a filter policy with the AWS CLI, use the `set-subscription-attributes` command and provide an empty JSON body for the `--attribute-value` argument:

```
$ aws sns set-subscription-attributes --subscription-arn arn:aws:sns: ... --attribute-name FilterPolicy --attribute-value "{""
```

**AWS SDK for Java**

The following examples show how to remove filter policies using the Amazon SNS clients that are provided by the AWS SDKs.

**AWS SDK for Java**

To remove a filter policy with the AWS SDK for Java, use the `setSubscriptionAttributes` method of the `AmazonSNS` client. Provide a string that contains an empty JSON body as your filter policy.
To remove a filter policy with the AWS SDK for .NET, use the `SetSubscriptionAttributes` method of the `AmazonSNS` client. Provide a string that contains an empty JSON body as your filter policy:

```java
AmazonSNS snsClient = AmazonSNSClientBuilder.defaultClient();
SetSubscriptionAttributesRequest request =
    new SetSubscriptionAttributesRequest(subscriptionArn, "FilterPolicy", "{}");
snsClient.setSubscriptionAttributes(request);
```

**AWS SDK for .NET**

To remove a filter policy with the Amazon SNS API, make a request to the `SetSubscriptionAttributes` action. Set the `AttributeName` parameter to `FilterPolicy`, and provide an empty JSON body for the `AttributeValue` parameter.

```java
AmazonSimpleNotificationServiceClient snsClient = new AmazonSimpleNotificationServiceClient();
SetSubscriptionAttributesRequest request =
    new SetSubscriptionAttributesRequest(subscriptionArn, "FilterPolicy", "{}");
snsClient.SetSubscriptionAttributes(request);
```

**Amazon SNS API**

To remove a filter policy with the Amazon SNS API, make a request to the `SetSubscriptionAttributes` action. Set the `AttributeName` parameter to `FilterPolicy`, and provide an empty JSON body for the `AttributeValue` parameter.
Amazon SNS message delivery

This section describes how message delivery works.

**Topics**
- Amazon SNS raw message delivery (p. 76)
- Sending Amazon SNS messages to an Amazon SQS queue in a different account (p. 77)
- Sending Amazon SNS messages to an Amazon SQS queue or AWS Lambda function in a different Region (p. 79)
- Amazon SNS message delivery status (p. 80)
- Amazon SNS message delivery retries (p. 83)
- Amazon SNS dead-letter queues (DLQs) (p. 87)

Amazon SNS raw message delivery

To avoid having Amazon Kinesis Data Firehose (p. 94), Amazon SQS (p. 115), and HTTP/S (p. 125) endpoints process the JSON formatting of messages, Amazon SNS allows raw message delivery:

- When you enable raw message delivery for Amazon Kinesis Data Firehose or Amazon SQS endpoints, any Amazon SNS metadata is stripped from the published message and the message is sent as is.
- When you enable raw message delivery for HTTP/S endpoints, the HTTP header `x-amz-sns-rawdelivery` with its value set to `true` is added to the message, indicating that the message has been published without JSON formatting.

To enable raw message delivery using an AWS SDK, you must use the `SetSubscriptionAttribute` API action and set the value of the `RawMessageDelivery` attribute to `true`.

### Enabling raw message delivery using the AWS Management Console

1. Sign in to the Amazon SNS console.
2. On the navigation panel, choose **Topics**.
3. On the **Topics** page, choose a topic subscribed to an Kinesis Data Firehose, Amazon SQS, or HTTP/S endpoint.
4. On the **MyTopic** page, in the **Subscription** section, choose a subscription and choose **Edit**.
5. On the **Edit** page, in the **Details** section, choose **Enable raw message delivery**.
6. Choose **Save changes**.

### Message format examples

In the following examples, the same message is sent to the same Amazon SQS queue twice. The only difference is that raw message delivery is disabled for the first message, and enabled for the second.

- Raw message delivery is **disabled**
Cross-account delivery

{  "Type": "Notification",  "MessageId": "dc1e94d9-56c5-5e96-808d-cc7f66faa162",  "TopicArn": "arn:aws:sns:us-east-2:111122223333:ExampleTopic1",  "Subject": "TestSubject",  "Message": "This is a test message.",  "Timestamp": "2021-02-16T21:41:19.978Z",  "SignatureVersion": "1",  "Signature": "FMG5tlZhJNHLHUXvZgtZk24FzVa7oX0T4P03neeXw8EZEX2x635j2FOTuNYShn2hb0bKNC/zLTnMyl2x26mI2x1shOBWwJHk4r2xkR58ABA2F+4uWHE73yDVR4SylkP9jstZzDRm+bcVs8+T0yaLiBGLrIIIL4esi1lllhiKgk8zCuyE5btPcWXBdio2fIPCRD5x9e6gmE/rd307I1c1uvn4r1Lkk4pqP2/1UfxFZvaiLSRvgymf6D9hNklYyPfy77alMD01zmUoRExtnS1bZsw3fcg4xG8T+lb2kLd0ZdtrJ1lyPRF44eyq78UsU0Es/LsDr0Iak42Dpg8dXg==",  "SigningCertURL": "https://sns.us-east-2.amazonaws.com/SimpleNotificationService-010a507c1833636cd94bdb98bd93083a.pem",  "UnsubscribeURL": "https://sns.us-east-2.amazonaws.com/?Action=Unsubscribe&SubscriptionArn=arn:aws:sns:us-east-2:111122223333:ExampleTopic1:e1039402-24e7-40a3-a0d4-797da162b97"}

• Raw message delivery is enabled

This is a test message.

Sending Amazon SNS messages to an Amazon SQS queue in a different account

You can publish a notification to an Amazon SNS topic with one or more subscriptions to Amazon SQS queues in another account. You set up the topic and queues the same way you would if they were in the same account (see Fanout to Amazon SQS queues (p. 115)). The major difference is how you handle subscription confirmation, and that depends on how you subscribe the queue to the topic.

Topics

• Queue owner creates subscription (p. 77)
• A user who does not own the queue creates subscription (p. 78)

Queue owner creates subscription

The account that created the Amazon SQS queue is the queue owner. When the queue owner creates a subscription, the subscription doesn't require confirmation. The queue begins to receive notifications from the topic as soon as the Subscribe action completes. To let the queue owner subscribe to the topic owner's topic, the topic owner must give the queue owner's account permission to call the Subscribe action on the topic.

Step 1: To set the topic policy using the AWSManagement Console

1. Sign in to the Amazon SNS console.
2. On the navigation panel, choose Topics.
3. Select a topic and then choose Edit.
5. Enter the following policy:

```json
{
  "Statement": [{
    "Effect": "Allow",
    "Principal": {
      "AWS": "111122223333"
    },
    "Action": "sns:Subscribe",
  }]
}
```

This policy gives account 111122223333 permission to call `sns:Subscribe` on `MyTopic` in account 123456789012.

6. Choose Save changes.

A user with the credentials for account 111122223333 can subscribe to MyTopic.

**Step 2: To add an Amazon SQS queue subscription to a topic in another AWS account using the AWS Management Console**

Before you begin, make sure you have the ARNs for your topic and queue and that you have given permission to the topic to send messages to the queue (p. 116).

1. On the navigation panel, choose Subscriptions.
2. On the Subscriptions page, choose Create subscription
3. On the Create subscription page, in the Details section, do the following:
   a. For Topic ARN, enter the ARN of the topic.
   b. For Protocol, choose Amazon SQS.
   c. For Endpoint, enter the ARN of the queue.
   d. Choose Create subscription.

**Note**

- To be able to communicate with the service, the queue must have permissions for Amazon SNS.
- Because you are the owner of the queue, you don't have to confirm the subscription.

**A user who does not own the queue creates subscription**

Any user who creates a subscription but isn't the owner of the queue must confirm the subscription.

When you use the Subscribe action, Amazon SNS sends a subscription confirmation to the queue. The subscription is displayed in the Amazon SNS console, with its subscription ID set to **Pending Confirmation**.

To confirm the subscription, a user with permission to read messages from the queue must visit the subscription URL. Until the subscription is confirmed, no notifications published to the topic are sent to the queue. To confirm the subscription, you can use the Amazon SQS console or the `ReceiveMessage` action.
Note
Before you subscribe an endpoint to the topic, make sure that the queue can receive messages from the topic by setting the sqs:SendMessage permission for the queue. For more information, see Step 2: Give permission to the Amazon SNS topic to send messages to the Amazon SQS queue (p. 116).

To confirm a subscription using the AWS Management Console

1. Sign in to the Amazon SQS console.
2. Select the queue that has a pending subscription to the topic.
3. Choose Queue Actions, View/Delete Messages and then choose Start Polling for Messages.
   A message with the subscription confirmation is received in the queue.
4. In the Body column, do the following:
   a. Choose More Details.
   b. In the Message Details dialog box, find and note the SubscribeURL value, for example:

```
https://sns.us-west-2.amazonaws.com/?
Action=ConfirmSubscription&TopicArn=arn:aws:sns:us-east-2:123456789012:MyTopic&Token=2336412f37fb...
```
5. In a web browser, navigate to the URL.
   An XML response is displayed, for example:

```
<ConfirmSubscriptionResponse>
    <ConfirmSubscriptionResult>
        <SubscriptionArn>arn:aws:sns:us-east-2:123456789012:MyTopic:1234a567-bc89-012d-3e45-6fg7h890123i</SubscriptionArn>
    </ConfirmSubscriptionResult>
    <ResponseMetadata>
        <RequestId>abcd1efg-23hi-jkl4-m5no-p67q8rstuvw9</RequestId>
    </ResponseMetadata>
</ConfirmSubscriptionResponse>
```

The subscribed queue is ready to receive messages from the topic.
6. (Optional) If you view the topic subscription in the Amazon SNS console, you can see that the Pending Confirmation message has been replaced by the subscription ARN in the Subscription ID column.

Sending Amazon SNS messages to an Amazon SQS queue or AWS Lambda function in a different Region

Amazon SNS supports cross-region deliveries, both for Regions that are enabled by default and for opt-in Regions (p. 80). For the current list of AWS Regions that Amazon SNS supports, including opt-in Regions, see Amazon Simple Notification Service endpoints and quotas in the Amazon Web Services General Reference.

Amazon SNS supports the cross-region delivery of notifications to Amazon SQS queues and to AWS Lambda functions. When one of the Regions is an opt-in Region, you must specify a different Amazon SNS service principal in the subscribed resource's policy.
Opt-in Regions

Amazon SNS supports the following opt-in Regions:

- Africa (Cape Town)
- Asia Pacific (Hong Kong)
- Europe (Milan)
- Middle East (Bahrain)

For information on enabling an opt-in Region, see Managing AWS Regions in the Amazon Web Services General Reference.

When you use Amazon SNS to deliver messages from opt-in Regions to Regions that are enabled by default, you must alter the resource policy created for the queue. Replace the principal sns.amazonaws.com with sns.<opt-in-region>.amazonaws.com. For example:

- To subscribe an Amazon SQS queue in US East (N. Virginia) to an SNS topic in Asia Pacific (Hong Kong), change the principal in the queue policy to sns.ap-east-1.amazonaws.com. Opt-in regions include any regions launched after March 20, 2019, which includes Asia Pacific (Hong Kong), Middle East (Bahrain), EU (Milano), and Africa (Cape Town). Regions launched prior to March 20, 2019 are enabled by default.

  Note
  AWS also supports cross-region delivery to Amazon SQS from a region that is enabled by default to an opt-in region. However, cross-region forwarding of SNS messages from opt-in regions to other opt-in regions is not supported.

- To subscribe an AWS Lambda function in US East (N. Virginia) to an SNS topic in Asia Pacific (Hong Kong), change the principal in the AWS Lambda function policy to sns.ap-east-1.amazonaws.com. Opt-in regions include any regions launched after March 20, 2019, which includes Asia Pacific (Hong Kong), Middle East (Bahrain), EU (Milano), and Africa (Cape Town). Regions launched prior to March 20, 2019 are enabled by default.

  Note
  AWS doesn't support cross-region delivery to Lambda from a region that is enabled by default to an opt-in region. Also, cross-region forwarding of SNS messages from opt-in regions to other opt-in regions is not supported.

Amazon SNS message delivery status

Amazon SNS provides support to log the delivery status of notification messages sent to topics with the following Amazon SNS endpoints:

- HTTP
- Amazon Kinesis Data Firehose
- AWS Lambda
- Platform application endpoint
- Amazon Simple Queue Service

After you configure the message delivery status attributes, log entries are sent to CloudWatch Logs for messages sent to topic subscribers. Logging message delivery status helps provide better operational insight, such as the following:

- Knowing whether a message was delivered to the Amazon SNS endpoint.
To configure topic attributes for message delivery status, you can use the AWS Management Console, AWS software development kits (SDKs), or query API.

Topics
- Configuring delivery status logging using the AWS Management Console (p. 81)
- Configuring message delivery status attributes for topics subscribed to Amazon SNS endpoints using the AWS SDKs (p. 81)

Configuring delivery status logging using the AWS Management Console

1. Sign in to the Amazon SNS console.
2. On the navigation panel, choose Topics.
3. On the Topics page, choose a topic and then choose Edit.
4. On the Edit MyTopic page, expand the Delivery status logging section.
5. Choose the protocol for which you want to log delivery status; for example AWS Lambda.
6. Enter the Success sample rate (the percentage of successful messages for which you want to receive CloudWatch Logs.
7. In the IAM roles section, do one of the following:
   - To choose an existing service role from your account, choose Use existing service role and then specify IAM roles for successful and failed deliveries.
   - To create a new service role in your account, choose Create new service role, choose Create new roles to define the IAM roles for successful and failed deliveries in the IAM console.
   To give Amazon SNS write access to use CloudWatch Logs on your behalf, choose Allow.
8. Choose Save changes.

You can now view and parse the CloudWatch Logs containing the message delivery status. For more information about using CloudWatch, see the CloudWatch Documentation.

Configuring message delivery status attributes for topics subscribed to Amazon SNS endpoints using the AWS SDKs

The AWS SDKs provide APIs in several languages for using message delivery status attributes with Amazon SNS.

Topic attributes

You can use the following topic attribute name values for message delivery status:

HTTP
* HTTPSSuccessFeedbackRoleArn
* HTTPSSuccessFeedbackSampleRate
* HTTPFailureFeedbackRoleArn

**Amazon Kinesis Data Firehose**

* FirehoseSuccessFeedbackRoleArn
* FirehoseSuccessFeedbackSampleRate
* FirehoseFailureFeedbackRoleArn

**AWS Lambda**

* LambdaSuccessFeedbackRoleArn
* LambdaSuccessFeedbackSampleRate
* LambdaFailureFeedbackRoleArn

**Platform application endpoint**

* ApplicationSuccessFeedbackRoleArn
* ApplicationSuccessFeedbackSampleRate
* ApplicationFailureFeedbackRoleArn

**Note**

In addition to being able to configure topic attributes for message delivery status of notification messages sent to Amazon SNS application endpoints, you can also configure application attributes for the delivery status of push notification messages sent to push notification services. For more information, see Using Amazon SNS Application Attributes for Message Delivery Status.

**Amazon SQS**

* SQSSuccessFeedbackRoleArn
* SQSSuccessFeedbackSampleRate
* SQSFailureFeedbackRoleArn

The `<ENDPOINT>SuccessFeedbackRoleArn` and `<ENDPOINT>FailureFeedbackRoleArn` attributes are used to give Amazon SNS write access to use CloudWatch Logs on your behalf. The `<ENDPOINT>SuccessFeedbackSampleRate` attribute is for specifying the sample rate percentage (0-100) of successfully delivered messages. After you configure the `<ENDPOINT>FailureFeedbackRoleArn` attribute, then all failed message deliveries generate CloudWatch Logs.

**AWS SDK examples to configure topic attributes**

The following examples show how to configure topic attributes using the Amazon SNS clients that are provided by the AWS SDKs.

**AWS SDK for Java**

The following Java example shows how to use the SetTopicAttributes API to configure topic attributes for message delivery status of notification messages sent to topics subscribed to Amazon.
SNS endpoints. In this example, it is assumed that string values have been set for `topicArn`, `attribName`, and `attribValue`.

```java
final static String attribName = "LambdaSuccessFeedbackRoleArn";
final static String attribValue = "arn:aws:iam::123456789012:role/SNSSuccessFeedback";
```

```java
SetTopicAttributesRequest setTopicAttributesRequest = new SetTopicAttributesRequest();
setTopicAttributesRequest.withTopicArn(topicArn);
setTopicAttributesRequest.setAttributeName(attribName);
setTopicAttributesRequest.setAttributeValue(attribValue);
```

For more information about the SDK for Java, see Getting Started with the AWS SDK for Java.

AWS SDK for .NET

The following .NET example shows how to use the `SetTopicAttributes` API to configure topic attributes for message delivery status of notification messages sent to topics subscribed to Amazon SNS endpoints. In this example, it is assumed that string values have been set for `topicArn`, `attribName`, and `attribValue`.

```csharp
static String attribName = "LambdaSuccessFeedbackRoleArn";
String attribValue = "arn:aws:iam::123456789012:role/SNSSuccessFeedback";
```

```csharp
SetTopicAttributesRequest setTopicAttributesRequest = new SetTopicAttributesRequest {
    TopicArn = topicArn,
    AttributeName = attribName,
    AttributeValue = attribValue
};
```

For more information about the AWS SDK for .NET, see Getting Started with the AWS SDK for .NET.

Amazon SNS message delivery retries

Amazon SNS defines a **delivery policy** for each delivery protocol. The delivery policy defines how Amazon SNS retries the delivery of messages when server-side errors occur (when the system that hosts the subscribed endpoint becomes unavailable). When the delivery policy is exhausted, Amazon SNS stops retrying the delivery and discards the message—unless a dead-letter queue is attached to the subscription. For more information, see Amazon SNS dead-letter queues (DLQs) (p. 87).

**Topics**
- Delivery protocols and policies (p. 83)
- Delivery policy stages (p. 84)
- Creating an HTTP/S delivery policy (p. 85)

**Delivery protocols and policies**

**Note**
- With the exception of HTTP/S, you can't change Amazon SNS-defined delivery policies. Only HTTP/S supports custom policies. See Creating an HTTP/S delivery policy (p. 85).
Amazon SNS applies jittering to delivery retries. For more information, see the Exponential Backoff and Jitter post on the AWS Architecture Blog.

<table>
<thead>
<tr>
<th>Endpoint type</th>
<th>Delivery protocols</th>
<th>Immediate retry (no delay) phase</th>
<th>Pre-backoff phase</th>
<th>Backoff phase</th>
<th>Post-backoff phase</th>
<th>Total attempts</th>
</tr>
</thead>
<tbody>
<tr>
<td>AWS managed endpoints</td>
<td>Amazon Kinesis Data Firehose¹</td>
<td>3 times, without delay</td>
<td>2 times, 1 second apart</td>
<td>10 times, with exponential backoff, from 1 second to 20 seconds</td>
<td>100,000 times, 20 seconds apart</td>
<td>100,015 times, over 23 days</td>
</tr>
<tr>
<td></td>
<td>AWS Lambda</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Amazon SQS</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Customer managed endpoints</td>
<td>SMTP</td>
<td>0 times, without delay</td>
<td>2 times, 10 seconds apart</td>
<td>10 times, with exponential backoff, from 10 seconds to 600 seconds (10 minutes)</td>
<td>38 times, 600 seconds (10 minutes) apart</td>
<td>50 attempts, over 6 hours</td>
</tr>
<tr>
<td></td>
<td>SMS</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Mobile push</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

¹ For throttling errors with the Kinesis Data Firehose protocol, Amazon SNS uses the same delivery policy as for customer managed endpoints.

**Delivery policy stages**

The following diagram shows the phases of a delivery policy.

![Delivery policy stages diagram]

Each delivery policy is comprised of four phases.
1. Immediate Retry Phase (No Delay) – This phase occurs immediately after the initial delivery attempt. There is no delay between retries in this phase.

2. Pre-Backoff Phase – This phase follows the Immediate Retry Phase. Amazon SNS uses this phase to attempt a set of retries before applying a backoff function. This phase specifies the number of retries and the amount of delay between them.

3. Backoff Phase – This phase controls the delay between retries by using the retry-backoff function. This phase sets a minimum delay, a maximum delay, and a retry-backoff function that defines how quickly the delay increases from the minimum to the maximum delay. The backoff function can be arithmetic, exponential, geometric, or linear.

4. Post-Backoff Phase – This phase follows the backoff phase. It specifies a number of retries and the amount of delay between them. This is the final phase.

Creating an HTTP/S delivery policy

You can use a delivery policy and its four phases to define how Amazon SNS retries the delivery of messages to HTTP/S endpoints. Amazon SNS lets you override the default retry policy for HTTP endpoints when you might, for example, want to customize the policy based your HTTP server's capacity.

You can set your HTTP/S delivery policy as a JSON object at the subscription or topic level. When you define the policy at the topic level, it applies to all HTTP/S subscriptions associated with the topic.

You should customize your delivery policy according to your HTTP/S server's capacity. You can set the policy as a topic attribute or a subscription attribute. If all HTTP/S subscriptions in your topic target the same HTTP/S server, we recommend that you set the delivery policy as a topic attribute, so that it remains valid for all HTTP/S subscriptions in the topic. Otherwise, you must compose a delivery policy for each HTTP/S subscription in your topic, according the capacity of the HTTP/S server that the policy targets.

The following JSON object represents a delivery policy that instructs Amazon SNS to retry a failed HTTP/S delivery attempt, as follows:

1. 3 times immediately in the no-delay phase
2. 2 times (1 second apart) in the pre-backoff phase
3. 10 times (with exponential backoff from 1 second to 60 seconds)
4. 35 times (60 seconds apart) in the post-backoff phase

In this sample delivery policy, Amazon SNS makes a total of 50 attempts before discarding the message. To keep the message after the retries specified in the delivery policy are exhausted, configure your subscription to move undeliverables messages to a dead-letter queue (DLQ). For more information, see Amazon SNS dead-letter queues (DLQs) (p. 87).

Note
This delivery policy also instructs Amazon SNS to throttle deliveries to no more than 10 per second, using the maxReceivesPerSecond property. This self-throttling rate could result in more messages published (inbound traffic) than delivered (outbound traffic). When there's more inbound than outbound traffic, your subscription can accumulate a large message backlog, which might cause high message delivery latency. In your delivery policies, be sure to specify a value for maxReceivesPerSecond that doesn't adversely impact your workload.

```json
{
   "healthyRetryPolicy": {
      "minDelayTarget": 1,
      "maxDelayTarget": 60,
      "numRetries": 50,
      "numNoDelayRetries": 3,
      "numMinDelayRetries": 2,
      "maxReceivesPerSecond": 10
   }
}```
"numMaxDelayRetries": 35,
  "backoffFunction": "exponential"
},
"throttlePolicy": {
  "maxReceivesPerSecond": 10
}
}

The delivery policy is composed of a retry policy and a throttle policy. In total, there are eight attributes in a delivery policy.

<table>
<thead>
<tr>
<th>Policy</th>
<th>Description</th>
<th>Constraint</th>
</tr>
</thead>
<tbody>
<tr>
<td>minDelayTarget</td>
<td>The minimum delay for a retry.</td>
<td>Unit: Seconds</td>
</tr>
<tr>
<td></td>
<td></td>
<td>1 to maximum delay</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Default: 20</td>
</tr>
<tr>
<td>maxDelayTarget</td>
<td>The maximum delay for a retry.</td>
<td>Minimum delay to 3,600</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Default: 20</td>
</tr>
<tr>
<td>numRetries</td>
<td>The total number of retries, including immediate, pre-backoff, backoff, and post-backoff retries.</td>
<td>0 to 100</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Default: 3</td>
</tr>
<tr>
<td>numNoDelayRetries</td>
<td>The number of retries to be done immediately, with no delay between them.</td>
<td>0 or greater</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Default: 0</td>
</tr>
<tr>
<td>numMinDelayRetries</td>
<td>The number of retries in the pre-backoff phase, with the specified minimum delay between them.</td>
<td>0 or greater</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Default: 0</td>
</tr>
<tr>
<td>numMaxDelayRetries</td>
<td>The number of retries in the post-backoff phase, with the maximum delay between them.</td>
<td>0 or greater</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Default: 0</td>
</tr>
<tr>
<td>backoffFunction</td>
<td>The model for backoff between retries.</td>
<td>One of four options:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• arithmetic</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• exponential</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• geometric</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• linear</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Default: linear</td>
</tr>
<tr>
<td>maxReceivesPerSecond</td>
<td>The maximum number of deliveries per second, per subscription.</td>
<td>1 or greater</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Default: No throttling</td>
</tr>
</tbody>
</table>

Amazon SNS uses the following formula to calculate the number of retries in the backoff phase:

\[
\text{numRetries} - \text{numNoDelayRetries} - \text{numMinDelayRetries} - \text{numMaxDelayRetries}
\]

You can use three parameters to control the frequency of retries in the backoff phase.
Dead-letter queues (DLQs)

- `minDelayTarget` – Defines the delay associated with the first retry attempt in the backoff phase.
- `maxDelayTarget` – Defines the delay associated with the final retry attempt in the backoff phase.
- `backoffFunction` – Defines the algorithm that Amazon SNS uses to calculate the delays associated with all of the retry attempts between the first and last retries in the backoff phase. You can use one of four retry-backoff functions.

The following diagram shows how each retry backoff function affects the delay associated with retries during the backoff phase: A delivery policy with the total number of retries set to 10, the minimum delay set to 5 seconds, and the maximum delay set to 260 seconds. The vertical axis represents the delay in seconds associated with each of the 10 retries. The horizontal axis represents the number of retries, from the first to the tenth attempt.

Amazon SNS dead-letter queues (DLQs)

A dead-letter queue is an Amazon SQS queue that an Amazon SNS subscription can target for messages that can't be delivered to subscribers successfully. Messages that can't be delivered due to client errors or server errors are held in the dead-letter queue for further analysis or reprocessing. For more information, see Configuring an Amazon SNS dead-letter queue for a subscription (p. 89) and Amazon SNS message delivery retries (p. 83).

**Note**

- The Amazon SNS subscription and Amazon SQS queue must be under the same AWS account and Region.
- For a FIFO topic (p. 32), use an Amazon SQS FIFO queue as a dead-letter queue for the Amazon SNS subscription.
- To use an encrypted Amazon SQS queue as a dead-letter queue, you must use a custom CMK with a key policy that grants the Amazon SNS service principal access to AWS KMS API actions. For more information, see Encryption at rest (p. 256) in this guide and Protecting Amazon SQS Data Using Server-Side Encryption (SSE) and AWS KMS in the Amazon Simple Queue Service Developer Guide.

**Topics**

- Why do message deliveries fail? (p. 88)
Why do message deliveries fail?

In general, message delivery fails when Amazon SNS can't access a subscribed endpoint due to a client-side or server-side error. When Amazon SNS receives a client-side error, or continues to receive a server-side error for a message beyond the number of retries specified by the corresponding retry policy, Amazon SNS discards the message—unless a dead-letter queue is attached to the subscription. Failed deliveries don't change the status of your subscriptions. For more information, see Amazon SNS message delivery retries (p. 83).

Client-side errors

Client-side errors can happen when Amazon SNS has stale subscription metadata. These errors commonly occur when an owner deletes the endpoint (for example, a Lambda function subscribed to an Amazon SNS topic) or when an owner changes the policy attached to the subscribed endpoint in a way that prevents Amazon SNS from delivering messages to the endpoint. Amazon SNS doesn't retry the message delivery that fails as a result of a client-side error.

Server-side errors

Server-side errors can happen when the system responsible for the subscribed endpoint becomes unavailable or returns an exception that indicates that it can't process a valid request from Amazon SNS. When server-side errors occur, Amazon SNS retries the failed deliveries using either a linear or exponential backoff function. For server-side errors caused by AWS managed endpoints backed by Amazon SQS or AWS Lambda, Amazon SNS retries delivery up to 100,015 times, over 23 days.

Customer managed endpoints (such as HTTP, SMTP, SMS, or mobile push) can also cause server-side errors. Amazon SNS retries delivery to these types of endpoints as well. While HTTP endpoints support customer-defined retry policies, Amazon SNS sets an internal delivery retry policy to 50 times over 6 hours, for SMTP, SMS, and mobile push endpoints.

How do dead-letter queues work?

A dead-letter queue is attached to an Amazon SNS subscription (rather than a topic) because message deliveries happen at the subscription level. This lets you identify the original target endpoint for each message more easily.

A dead-letter queue associated with an Amazon SNS subscription is an ordinary Amazon SQS queue. For more information about the message retention period, see Quotas Related to Messages in the Amazon Simple Queue Service Developer Guide. You can change the message retention period using the Amazon SQS SetQueueAttributes API action. To make your applications more resilient, we recommend setting the maximum retention period for dead-letter queues to 14 days.

How are messages moved into a dead-letter queue?

Your messages are moved into a dead-letter queue using a redrive policy. A redrive policy is a JSON object that refers to the ARN of the dead-letter queue. The deadLetterTargetArn attribute specifies
the ARN. The ARN must point to an Amazon SQS queue in the same AWS account and Region as your Amazon SNS subscription. For more information, see Configuring an Amazon SNS dead-letter queue for a subscription (p. 89).

**Note**
For a FIFO topic (p. 32), use an Amazon SQS FIFO queue as a dead-letter queue for the Amazon SNS subscription.

The following JSON object is a sample redrive policy, attached to an SNS subscription.

```json
{
    "deadLetterTargetArn": "arn:aws:sqs:us-east-2:123456789012:MyDeadLetterQueue"
}
```

## How can I move messages out of a dead-letter queue?

You can move messages out of a dead-letter queue in two ways:

- **Avoid writing Amazon SQS consumer logic** – Set your dead-letter queue as an event source to the Lambda function to drain your dead-letter queue.
- **Write Amazon SQS consumer logic** – Use the Amazon SQS API, AWS SDK, or AWS CLI to write custom consumer logic for polling, processing, and deleting the messages in the dead-letter queue.

## How can I monitor and log dead-letter queues?

You can use Amazon CloudWatch metrics to monitor dead-letter queues associated with your Amazon SNS subscriptions. All Amazon SQS queues emit CloudWatch metrics at one-minute intervals. For more information, see Available CloudWatch Metrics for Amazon SQS in the Amazon Simple Queue Service Developer Guide. All Amazon SNS subscriptions with dead-letter queues also emit CloudWatch metrics. For more information, see Monitoring Amazon SNS topics using CloudWatch (p. 303).

To be notified of activity in your dead-letter queues, you can use CloudWatch metrics and alarms. For example, when you expect the dead-letter queue to be always empty, you can create a CloudWatch alarm for the `NumberOfMessagesSent` metric. You can set the alarm threshold to 0 and specify an Amazon SNS topic to be notified when the alarm goes off. This Amazon SNS topic can deliver your alarm notification to any endpoint type (such as an email address, phone number, or mobile pager app).

You can use CloudWatch Logs to investigate the exceptions that cause any Amazon SNS deliveries to fail and for messages to be sent to dead-letter queues. Amazon SNS can log both successful and failed deliveries in CloudWatch. For more information, see Amazon SNS message delivery status (p. 80).

## Configuring an Amazon SNS dead-letter queue for a subscription

A dead-letter queue is an Amazon SQS queue that an Amazon SNS subscription can target for messages that can't be delivered to subscribers successfully. Messages that can't be delivered due to client errors or server errors are held in the dead-letter queue for further analysis or reprocessing. For more information, see Amazon SNS dead-letter queues (DLQs) (p. 87) and Amazon SNS message delivery retries (p. 83).

This page shows how you can use the AWS Management Console, the AWS SDK for Java, the AWS CLI, and AWS CloudFormation to configure a dead-letter queue for an Amazon SNS subscription.
Prerequisites

Before you configure a dead-letter queue, complete the following prerequisites:

1. Create an Amazon SNS topic (p. 24) named MyTopic.
2. Create an Amazon SQS queue named MyEndpoint, to be used as the endpoint for the Amazon SNS subscription.
3. (Skip for AWS CloudFormation) Subscribe the queue to the topic (p. 115).
4. Create another Amazon SQS queue named MyDeadLetterQueue, to be used as the dead-letter queue for the Amazon SNS subscription.
5. To give Amazon SNS principal access to the Amazon SQS API action, set the following queue policy for MyDeadLetterQueue.

```json
{
    "Statement": [{
        "Effect": "Allow",
        "Principal": {
            "Service": "sns.amazonaws.com"
        },
        "Action": "SQS:SendMessage",
        "Condition": {
            "ArnEquals": {
            }
        }
    }
}
```

Topics

- To configure a dead-letter queue for an Amazon SNS subscription using the AWS Management Console (p. 90)
- To configure a dead-letter queue for an Amazon SNS subscription using the AWS SDK for Java (p. 91)
- To configure a dead-letter queue for an Amazon SNS subscription using the AWS CLI (p. 91)
- To configure a dead-letter queue for an Amazon SNS subscription using AWS CloudFormation (p. 92)

To configure a dead-letter queue for an Amazon SNS subscription using the AWS Management Console

Before you begin this tutorial, make sure you complete the prerequisites (p. 90).

1. Sign in to the Amazon SQS console.
2. Create an Amazon SQS queue or use an existing queue and note the ARN of the queue on the Details tab of the queue, for example:

   `arn:aws:sqs:us-east-2:123456789012:MyDeadLetterQueue`

   **Note**
   
   For a FIFO topic (p. 32), use an Amazon SQS FIFO queue as a dead-letter queue for the Amazon SNS subscription.
3. Sign in to the Amazon SNS console.
4. On the navigation panel, choose Subscriptions.
5. On the Subscriptions page, select an existing subscription and then choose Edit.
6. On the Edit page, expand the Redrive policy (dead-letter queue) section, and then do the following:
   a. Choose Enabled.
   b. Specify the ARN of an Amazon SQS queue.
7. Choose Save changes.

Your subscription is configured to use a dead-letter queue.

To configure a dead-letter queue for an Amazon SNS subscription using the AWS SDK for Java

Before your begin this tutorial, make sure you complete the prerequisites (p. 90).

1. Specify your AWS credentials. For more information, see Set up AWS Credentials and Region for Development in the AWS SDK for Java 2.x Developer Guide.
2. Write your code. For more information, see Using the SDK for Java 2.x.

For more information about creating Amazon SQS queues, see To Configure an Amazon SQS Queue Using the AWS SDK for Java in the Amazon Simple Queue Service Developer Guide.

The following code excerpt uses the ARN of an Amazon SNS subscription and an Amazon SQS queue to set the RedrivePolicy request parameter attribute.

```java
// Specify the ARN of the Amazon SNS subscription.
String subscriptionArn = "arn:aws:sns:us-east-2:123456789012:MyEndpoint:1234a567-bc89-012d-3e45-6fg7h890123i";

// Specify the ARN of the Amazon SQS queue to use as a dead-letter queue.

// Set the specified Amazon SQS queue as a dead-letter queue
// of the specified Amazon SNS subscription.
SetSubscriptionAttributesRequest request = new SetSubscriptionAttributesRequest()
    .withSubscriptionArn(subscriptionArn)
    .withAttributeName("RedrivePolicy")
    .withAttributeValue(redrivePolicy);
sns.setSubscriptionAttributes(request);
```

3. Compile and run your code.

The Amazon SQS queue is set as the dead-letter queue for the specified Amazon SNS subscription.

To configure a dead-letter queue for an Amazon SNS subscription using the AWS CLI

Before your begin this tutorial, make sure you complete the prerequisites (p. 90).

1. Install and configure the AWS CLI. For more information, see the AWS Command Line Interface User Guide.
2. Use the following command.

```
aws sns set-subscription-attributes \
--attribute-name RedrivePolicy \
```

To configure a dead-letter queue for an Amazon SNS subscription using AWS CloudFormation

Before your begin this tutorial, make sure you complete the prerequisites (p. 90).

1. Copy the following JSON code to a file named `MyDeadLetterQueue.json`.

```json
{
   "Resources": {
      "mySubscription": {
         "Type": "AWS::SNS::Subscription",
         "Properties": {
            "Protocol": "sqs",
            "RedrivePolicy": {
               "deadLetterTargetArn": "arn:aws:sqs:us-east-2:123456789012:MyDeadLetterQueue"
            }
         }
      }
   }
}
```

2. Sign in to the AWS CloudFormation console.

3. On the Select Template page, choose Upload a template to Amazon S3, choose your `MyDeadLetterQueue.json` file, and then choose Next.

4. On the Specify Details page, enter MyDeadLetterQueue for Stack Name, and then choose Next.

5. On the Options page, choose Next.


AWS CloudFormation begins to create the MyDeadLetterQueue stack and displays the CREATE_IN_PROGRESS status. When the process is complete, AWS CloudFormation displays the CREATE_COMPLETE status.
Amazon SNS message archiving and analytics

Amazon SNS provides message archiving and analytics through Amazon Kinesis Data Firehose. You can fan out notifications to Kinesis Data Firehose delivery streams, which allows you to send notifications to storage and analytics destinations that Kinesis Data Firehose supports, including Amazon Simple Storage Service (Amazon S3), Amazon Redshift, and more. For information, see the following pages:

- Fanout to Kinesis Data Firehose delivery streams (p. 94)
- Example use case for message archiving and analytics (p. 105)
- Working with delivery stream destinations (p. 96)
Using Amazon SNS for application-to-application (A2A) messaging

This section provides information about using Amazon SNS for application-to-application messaging with subscribers.

Topics
- Fanout to Kinesis Data Firehose delivery streams (p. 94)
- Fanout to Lambda functions (p. 114)
- Fanout to Amazon SQS queues (p. 115)
- Fanout to HTTP/S endpoints (p. 125)
- Fanout to AWS Event Fork Pipelines (p. 143)

Fanout to Kinesis Data Firehose delivery streams

You can subscribe Amazon Kinesis Data Firehose delivery streams to SNS topics, which allows you to send notifications to additional storage and analytics endpoints. Messages published to an SNS topic are sent to the subscribed Kinesis Data Firehose delivery stream, and delivered to the destination as configured in Kinesis Data Firehose. A subscription owner can subscribe up to five Kinesis Data Firehose delivery streams to an SNS topic.

Through Kinesis Data Firehose delivery streams, you can fan out Amazon SNS notifications to Amazon Simple Storage Service (Amazon S3), Amazon Redshift, Amazon Elasticsearch Service (Amazon ES), and to third-party service providers such as Datadog, New Relic, MongoDB, and Splunk.

For example, you can use this functionality to permanently store messages sent to a topic in an Amazon S3 bucket for compliance, archival, or other purposes. To do this, create a Kinesis Data Firehose delivery stream with an S3 bucket destination, and subscribe that delivery stream to the SNS topic. As another example, to perform analysis on messages sent to an SNS topic, create a delivery stream with an Amazon ES index destination. Then subscribe the Kinesis Data Firehose delivery stream to the SNS topic.

Amazon SNS also supports message delivery status logging for notifications sent to Kinesis Data Firehose endpoints. For more information, see Amazon SNS message delivery status (p. 80).

Topics
- Prerequisites for subscribing Kinesis Data Firehose delivery streams to Amazon SNS topics (p. 94)
- Subscribing a Kinesis Data Firehose delivery stream to an Amazon SNS topic (p. 96)
- Working with delivery stream destinations (p. 96)
- Example use case for message archiving and analytics (p. 105)

Prerequisites for subscribing Kinesis Data Firehose delivery streams to Amazon SNS topics

To subscribe an Amazon Kinesis Data Firehose delivery stream to an SNS topic, your AWS account must have:
• A standard SNS topic. For more information, see Creating an Amazon SNS topic (p. 24).

• A Kinesis Data Firehose delivery stream. For more information, see Creating an Amazon Kinesis Data Firehose Delivery Stream and Grant Your Application Access to Your Kinesis Data Firehose Resources in the Amazon Kinesis Data Firehose Developer Guide.

• An AWS Identity and Access Management (IAM) role that trusts the Amazon SNS service principal and has permission to write to the delivery stream. You'll enter this role's Amazon Resource Name (ARN) as the SubscriptionRoleARN when you create the subscription. Amazon SNS assumes this role, which allows Amazon SNS to put records in the Kinesis Data Firehose delivery stream.

The following example policy shows the recommended permissions:

```json
{
    "Version": "2012-10-17",
    "Statement": [
        {
            "Action": [
                "firehose:DescribeDeliveryStream",
                "firehose:ListDeliveryStreams",
                "firehose:ListTagsForDeliveryStream",
                "firehose:PutRecord",
                "firehose:PutRecordBatch"
            ],
            "Resource": [
            ],
            "Effect": "Allow"
        }
    ]
}
```

To provide full permission for using Kinesis Data Firehose, you can also use the AWS managed policy AmazonKinesisFirehoseFullAccess. Or, to provide stricter permissions for using Kinesis Data Firehose, you can create your own policy. At minimum, the policy must provide permission to run the PutRecord operation on a specific delivery stream.

In all cases, you must also edit the trust relationship to include the Amazon SNS service principal. For example:

```json
{
    "Version": "2012-10-17",
    "Statement": [
        {
            "Effect": "Allow",
            "Principal": {
                "Service": "sns.amazonaws.com"
            },
            "Action": "sts:AssumeRole"
        }
    ]
}
```

For more information on creating roles, see Creating a role to delegate permissions to an AWS service in the IAM User Guide.

After you've completed these requirements, you can subscribe the delivery stream to the SNS topic (p. 96).
Subscribing a Kinesis Data Firehose delivery stream to an Amazon SNS topic

To deliver Amazon SNS notifications to Amazon Kinesis Data Firehose delivery streams (p. 94), first make sure that you've addressed all the prerequisites (p. 94).

To subscribe a Kinesis Data Firehose delivery stream to a topic

1. Sign in to the Amazon SNS console.
2. In the navigation pane, choose Subscriptions.
3. On the Subscriptions page, choose Create subscription.
4. On the Create subscription page, in the Details section, do the following:
   a. For Topic ARN, choose the Amazon Resource Name (ARN) of a standard topic.
   b. For Protocol, choose Kinesis Data Firehose.
   c. For Endpoint, choose the ARN of a Kinesis Data Firehose delivery stream that can receive notifications from Amazon SNS.
   d. For Subscription role ARN, specify the ARN of the AWS Identity and Access Management (IAM) role that you created for writing to Kinesis Data Firehose delivery streams. For more information, see Prerequisites for subscribing Kinesis Data Firehose delivery streams to Amazon SNS topics (p. 94).
   e. (Optional) To remove any Amazon SNS metadata from published messages, choose Enable raw message delivery. For more information, see Amazon SNS raw message delivery (p. 76).
5. (Optional) To configure a filter policy, expand the Subscription filter policy section. For more information, see Amazon SNS subscription filter policies (p. 60).
6. (Optional) To configure a dead-letter queue for the subscription, expand the Redrive policy (dead-letter queue) section. For more information, see Amazon SNS dead-letter queues (DLQs) (p. 87).
7. Choose Create subscription.

The console creates the subscription and opens the subscription's Details page.

Working with delivery stream destinations

Through Amazon Kinesis Data Firehose delivery streams (p. 94), you can send messages to additional endpoints. This section describes how to work with supported destinations.

Topics

• Amazon S3 destinations (p. 96)
• Amazon ES destinations (p. 99)
• Amazon Redshift destinations (p. 101)
• HTTP destinations (p. 104)

Amazon S3 destinations

This section provides information about Amazon Kinesis Data Firehose delivery streams that publish data to Amazon Simple Storage Service (Amazon S3).
Archived message format for Amazon S3 destinations

The following example shows an Amazon SNS notification sent to an Amazon Simple Storage Service (Amazon S3) bucket, using indents for readability.

Note
In this example, raw message delivery is disabled for the published message. When raw message delivery is disabled, Amazon SNS adds JSON metadata to the message, including these properties:

- Type
- MessageId
- TopicArn
- Subject
- Timestamp
- UnsubscribeURL
- MessageAttributes

For more information about raw delivery, see Amazon SNS raw message delivery (p. 76).
The following example shows three SNS messages sent through an Amazon Kinesis Data Firehose delivery stream to the same Amazon S3 bucket. Buffering is taken into account, and line breaks separate the messages.

```
{
   "Type": "Notification",
   "MessageId": "d7d2513e-6126-5d77-bbe2-09042bda03a",
   "Subject": "My 1st subject",
   "Message": "My 1st body",
   "Timestamp": "2020-11-27T00:30:46.100Z",
   "MessageAttributes": {
      "myKey1": {
         "Type": "String",
         "Value": "myValue1"
      },
      "myKey2": {
         "Type": "String",
         "Value": "myValue2"
      }
   }
}

{
   "Type": "Notification",
   "MessageId": "0c0696ab-7733-5bfb-b6db-ce913c294d56",
   "Subject": "My 2nd subject",
   "Message": "My 2nd body",
   "Timestamp": "2020-11-27T00:31:22.151Z",
   "MessageAttributes": {
      "myKey1": {
         "Type": "String",
         "Value": "myValue1"
      },
      "myKey2": {
         "Type": "String",
         "Value": "myValue2"
      }
   }
}

{
   "Type": "Notification",
   "MessageId": "816cd54d-8cfa-58ad-91c9-8d77c7d173aa",
   "Subject": "My 3rd subject",
   "Message": "My 3rd body",
   "Timestamp": "2020-11-27T00:31:39.755Z",
}
```

Analyzing messages for Amazon S3 destinations

This page describes how to analyze Amazon SNS messages sent through Amazon Kinesis Data Firehose delivery streams to Amazon Simple Storage Service (Amazon S3) destinations.

To analyze SNS messages sent through Kinesis Data Firehose delivery streams to Amazon S3 destinations

1. Configure your Amazon S3 resources. For instructions, see Creating a bucket in the Amazon Simple Storage Service Getting Started Guide and Working with Amazon S3 Buckets in the Amazon Simple Storage Service Developer Guide.
2. Configure your delivery stream. For instructions, see Choose Amazon S3 for Your Destination in the Amazon Kinesis Data Firehose Developer Guide.
3. Use Amazon Athena to query the Amazon S3 objects using standard SQL. For more information, see Getting Started in the Amazon Athena User Guide.

Example query

For this example query, assume the following:

- Messages are stored in the notifications table in the default schema.
- The notifications table includes a timestamp column with a type of string.

The following query returns all SNS messages received in the specified date range:

```sql
SELECT *
FROM default.notifications
WHERE from_iso8601_timestamp(timestamp) BETWEEN TIMESTAMP '2020-12-01 00:00:00' AND TIMESTAMP '2020-12-02 00:00:00';
```

Amazon ES destinations

This section provides information about Amazon Kinesis Data Firehose delivery streams that publish data to Amazon Elasticsearch Service (Amazon ES).

Topics

- Archived message format in Amazon ES indices (p. 100)
- Analyzing messages for Amazon ES destinations (p. 100)
Archived message format in Amazon ES indices

The following example shows an Amazon SNS notification sent to an Amazon Elasticsearch Service (Amazon ES) index named my-index. This index has a time filter field on the Timestamp field. The SNS notification is placed in the _source property of the payload.

**Note**

In this example, raw message delivery is disabled for the published message. When raw message delivery is disabled, Amazon SNS adds JSON metadata to the message, including these properties:

- Type
- MessageId
- TopicArn
- Subject
- Timestamp
- UnsubscribeURL
- MessageAttributes

For more information about raw delivery, see Amazon SNS raw message delivery (p. 76).

```json
{
  "_index": "my-index",
  "_type": "_doc",
  "_id": "496131009631111323203250405402193283794773886550985932802.0",
  "_version": 1,
  "_score": null,
  "_source": {
    "Type": "Notification",
    "MessageId": "bf32e294-46e3-5dd5-a6b3-bad65162e136",
    "Subject": "Sample subject",
    "Message": "Sample message",
    "Timestamp": "2020-12-02T22:29:21.189Z",
    "MessageAttributes": {
      "my_attribute": {
        "Type": "String",
        "Value": "my_value"
      }
    }
  },
  "fields": {
    "Timestamp": ["2020-12-02T22:29:21.189Z"
    ]
  },
  "sort": [1606948161189]
}
```

Analyzing messages for Amazon ES destinations

This page describes how to analyze Amazon SNS messages sent through Amazon Kinesis Data Firehose delivery streams to Amazon Elasticsearch Service (Amazon ES) destinations.
To analyze SNS messages sent through Kinesis Data Firehose delivery streams to Amazon ES destinations

1. Configure your Amazon ES resources. For instructions, see Getting Started with Amazon Elasticsearch Service in the Amazon Elasticsearch Service Developer Guide.
2. Configure your delivery stream. For instructions, see Choose Amazon ES for Your Destination in the Amazon Kinesis Data Firehose Developer Guide.
3. Run a query using Amazon ES queries and Kibana. For more information, see Step 3: Search Documents in an Amazon ES Domain and Kibana in the Amazon Elasticsearch Service Developer Guide.

Example query

The following example queries the my-index index for all SNS messages received in the specified date range:

```json
POST https://search-my-domain.us-east-1.es.amazonaws.com/my-index/_search
{
  "query": {
    "bool": {
      "filter": [
        {
          "range": {
            "Timestamp": {
              "gte": "2020-12-08T00:00:00.000Z",
              "lte": "2020-12-09T00:00:00.000Z",
              "format": "strict_date_optional_time"
            }
          }
        }
      ]
    }
  }
}
```

Amazon Redshift destinations

This section describes how to fan out Amazon SNS notifications to an Amazon Kinesis Data Firehose delivery stream that publishes data to Amazon Redshift. With this configuration, you can connect to the Amazon Redshift database and use a SQL query tool to query the database for Amazon SNS messages that meet certain criteria.
Archive table structure for Amazon Redshift destinations

For Amazon Redshift endpoints, published Amazon SNS messages are archived as rows in a table. The following is an example.

**Note**
In this example, raw message delivery is disabled for the published message. When raw message delivery is disabled, Amazon SNS adds JSON metadata to the message, including these properties:

- Type
- MessageId
- TopicArn
- Subject
- Message
- Timestamp
- UnsubscribeURL
- MessageAttributes

For more information about raw delivery, see Amazon SNS raw message delivery (p. 76).
Although Amazon SNS adds properties to the message using the capitalization shown in this list, column names in Amazon Redshift tables appear in all lowercase characters. To transform the JSON metadata for the Amazon Redshift endpoint, you can use the SQL `COPY` command. For more information, see Copy from JSON examples and Load from JSON data using the 'auto ignorecase' option in the Amazon Redshift Database Developer Guide.

For more information about fanning out notifications to Amazon Redshift endpoints, see Amazon Redshift destinations (p. 101).

### Analyzing messages for Amazon Redshift destinations

This page describes how to analyze Amazon SNS messages sent through Amazon Kinesis Data Firehose delivery streams to Amazon Redshift destinations.

To analyze SNS messages sent through Kinesis Data Firehose delivery streams to Amazon Redshift destinations

1. Configure your Amazon Redshift resources. For instructions, see Getting started with Amazon Redshift in the Amazon Redshift Getting Started Guide.
2. Configure your delivery stream. For instructions, see Choose Amazon Redshift for Your Destination in the Amazon Kinesis Data Firehose Developer Guide.
3. Run a query. For more information, see Querying a database using the query editor in the Amazon Redshift Cluster Management Guide.

<table>
<thead>
<tr>
<th>type</th>
<th>messageid</th>
<th>topicarn</th>
<th>subject</th>
<th>message</th>
<th>timestamp</th>
<th>unsubscribeurl</th>
</tr>
</thead>
</table>
Example query

For this example query, assume the following:

- Messages are stored in the notifications table in the default public schema.
- The Timestamp property from the SNS message is stored in the table's timestamp column with a column data type of timestamptz.

**Note**
To transform the JSON metadata for the Amazon Redshift endpoint, you can use the SQL COPY command. For more information, see Copy from JSON examples and Load from JSON data using the 'auto ignorecase' option in the Amazon Redshift Database Developer Guide.

The following query returns all SNS messages received in the specified date range:

```sql
SELECT *
FROM public.notifications
WHERE timestamp > '2020-12-01T09:00:00.000Z' AND timestamp < '2020-12-02T09:00:00.000Z';
```

HTTP destinations

This section provides information about Amazon Kinesis Data Firehose delivery streams that publish data to HTTP endpoints.
Delivered message format for HTTP destinations

The following is an example HTTP POST request body from Amazon SNS that an Amazon Kinesis Data Firehose delivery stream can send to the HTTP endpoint. The SNS notification is encoded as a base64 payload in the records property.

**Note**
In this example, raw message delivery is disabled for the published message. For more information about raw delivery, see Amazon SNS raw message delivery (p. 76).

```
"body": {
  "requestId": "ebc9e8b2-fce3-4aef-a8f1-71698bf8175f",
  "timestamp": 1606255960435,
  "records": [
    {
      "data": "eyJUeXBlIjoiTm90aWZpY2F0aW9uIiwiTWVzc2FnZUlkIjoiMjFkMmUzOGQtMmNhYi01ZjYxLTliYTItYmJiYWFhYzg0MGY2IiwiVG9waWNBcm4iOiJhcm46Y ...
    }
  ]
}
```

Example use case for message archiving and analytics

This section provides a tutorial of a common use case for archiving and analyzing Amazon SNS messages.

The setting of this use case is an airline ticketing platform that operates in a regulated environment. The platform is subject to a compliance framework that requires the company to archive all ticket sales for at least five years. To meet the compliance goal on data retention, the company subscribes an Amazon Kinesis Data Firehose delivery stream to an existing SNS topic. The destination for the delivery stream is an Amazon Simple Storage Service (Amazon S3) bucket. With this configuration, all events published to the SNS topic are archived in the Amazon S3 bucket. The following diagram shows the architecture of this configuration:
To run analytics and gain insights on ticket sales, the company runs SQL queries using Amazon Athena. For example, the company can query to learn about the most popular destinations and the most frequent flyers.

To create the AWS resources for this use case, you can use the AWS Management Console or an AWS CloudFormation template.
Creating the initial resources

This page describes how to create the following resources for the message archiving and analytics example use case:

- An Amazon Simple Storage Service (Amazon S3) bucket
- Two Amazon Simple Queue Service (Amazon SQS) queues
- An Amazon SNS topic
- Two Amazon SQS subscriptions to the Amazon SNS topic

To create the initial resources

1. Create the Amazon S3 bucket:
   a. Open the Amazon S3 console.
   b. Choose Create bucket.
   c. For Bucket name, enter a globally unique name. Keep the other fields as the defaults.
   d. Choose Create bucket.

   For more information about Amazon S3 buckets, see Creating a bucket in the Amazon Simple Storage Service Getting Started Guide and Working with Amazon S3 Buckets in the Amazon Simple Storage Service Developer Guide.

2. Create the two Amazon SQS queues:
   a. Open the Amazon SQS console.
   b. Choose Create queue.
   c. For Type, choose Standard.
   d. For Name, enter ticketPaymentQueue.
   e. Under Access policy, for Choose method, choose Advanced.
   f. In the JSON policy box, paste the following policy:

```json
{
   "Version": "2008-10-17",
   "Statement": [
     {
       "Effect": "Allow",
       "Principal": {
         "Service": "sns.amazonaws.com"
       },
       "Action": "sqs:SendMessage",
       "Resource": "*",
       "Condition": {
         "ArnEquals": {
           "aws:SourceArn": "arn:aws:sns:us-east-1:123456789012:ticketTopic"
         }
       }
     }
   ]
}
```
In this access policy, replace the AWS account number (123456789012) with your own, and change the AWS Region (us-east-1) accordingly.

g. Choose **Create queue**.
h. Repeat these steps to create a second SQS queue named **ticketFraudQueue**.

For more information on creating SQS queues, see Creating an Amazon SQS queue (console) in the Amazon Simple Queue Service Developer Guide.

3. Create the SNS topic:
   a. Open the Topics page of the Amazon SNS console.
   b. Choose **Create topic**.
   c. Under **Details**, for **Type**, choose **Standard**.
   d. For **Name**, enter **ticketTopic**.
   e. Choose **Create topic**.

   For more information on creating SNS topics, see Creating an Amazon SNS topic (p. 24).

4. Subscribe both SQS queues to the SNS topic:
   a. In the Amazon SNS console, on the **ticketTopic** topic's details page, choose **Create subscription**.
   b. Under **Details**, for **Protocol**, choose **Amazon SQS**.
   c. For **Endpoint**, choose the Amazon Resource Name (ARN) of the **ticketPaymentQueue** queue.
   d. Choose **Create subscription**.
   e. Repeat these steps to create a second subscription using the ARN of the **ticketFraudQueue** queue.

   For more information on subscribing to SNS topics, see Subscribing to an Amazon SNS topic (p. 27). You can also subscribe SQS queues to SNS topics from the Amazon SQS console. For more information, see Subscribing an Amazon SQS queue to an Amazon SNS topic (console) in the Amazon Simple Queue Service Developer Guide.

You've created the initial resources for this example use case. To continue, see Creating the Kinesis Data Firehose delivery stream (p. 108).

### Creating the Kinesis Data Firehose delivery stream

This page describes how to create the Amazon Kinesis Data Firehose delivery stream for the message archiving and analytics example use case (p. 105).

**To create the Kinesis Data Firehose delivery stream**

1. Open the Amazon Kinesis services console.
2. Choose **Kinesis Data Firehose** and then choose **Create delivery stream**.
3. On the **New delivery stream** page, for **Delivery stream name**, enter **ticketUploadStream**, and then choose **Next**.
4. On the **Process records** page, choose **Next**.
5. On the **Choose a destination** page, do the following:
Example use case

a. For Destination, choose Amazon S3.
b. Under S3 destination, for S3 bucket, choose the S3 bucket that you created initially (p. 107).
c. Choose Next.

6. On the Configure settings page, for S3 buffer conditions, do the following:
   • For Buffer size, enter 1.
   • For Buffer interval, enter 60.

Using these values for the Amazon S3 buffer lets you quickly test the configuration. The first condition that is satisfied triggers data delivery to the S3 bucket.

7. On the Configure settings page, for Permissions, choose to create an AWS Identity and Access Management (IAM) role with the required permissions assigned automatically. Then choose Next.

8. On the Review page, choose Create delivery stream.

9. From the Kinesis Data Firehose delivery streams page, choose the delivery stream you just created (ticketUploadStream). On the Details tab, note the stream's Amazon Resource Name (ARN) for later.

For more information on creating delivery streams, see Creating an Amazon Kinesis Data Firehose Delivery Stream in the Amazon Kinesis Data Firehose Developer Guide. For more information on creating IAM roles, see Creating a role to delegate permissions to an AWS service in the IAM User Guide.

You've created the Kinesis Data Firehose delivery stream with the required permissions. To continue, see Subscribing the Kinesis Data Firehose delivery stream to the Amazon SNS topic (p. 109).

Subscribing the Kinesis Data Firehose delivery stream to the Amazon SNS topic

This page describes how to create the following for the message archiving and analytics example use case (p. 105):

• The AWS Identity and Access Management (IAM) role that allows the Amazon SNS subscription to put records on the Amazon Kinesis Data Firehose delivery stream
• The Kinesis Data Firehose delivery stream subscription to the SNS topic

To create the IAM role for the Amazon SNS subscription

1. Open the Roles page of the IAM console.
2. Choose Create role.
3. For Select type of trusted entity, choose AWS service.
4. For Choose a use case, choose SNS. Then choose Next: Permissions.
5. Choose Next: Tags.
6. Choose Next: Review.
7. On the Review page, for Role name, enter ticketUploadStreamSubscriptionRole. Then choose Create role.
8. When the role is created, choose its name (ticketUploadStreamSubscriptionRole).
9. On the role's Summary page, choose Add inline policy.
10. On the Create policy page, choose the JSON tab, and then paste the following policy into the box:

```json
{
    "Version": "2012-10-17",
```
Example use case

"Statement": [
  {
    "Action": [
      "firehose:DescribeDeliveryStream",
      "firehose:ListDeliveryStreams",
      "firehose:ListTagsForDeliveryStream",
      "firehose:PutRecord",
      "firehose:PutRecordBatch"
    ],
    "Resource": [
      "arn:aws:firehose:us-east-1:123456789012:deliverystream/ticketUploadStream"
    ],
    "Effect": "Allow"
  }
]

In this policy, replace the AWS account number (123456789012) with your own, and change the AWS Region (us-east-1) accordingly.

12. On the Review policy page, for Name, enter FirehoseSnsPolicy. Then choose Create policy.
13. On the role's Summary page, note the Role ARN for later.

For more information on creating IAM roles, see Creating a role to delegate permissions to an AWS service in the IAM User Guide.

To subscribe the Kinesis Data Firehose delivery stream to the SNS topic

1. Open the Topics page of the Amazon SNS console.
2. On the Subscriptions tab, choose Create subscription.
3. Under Details, for Protocol, choose Amazon Kinesis Data Firehose.
4. For Endpoint, enter the Amazon Resource Name (ARN) of the ticketUploadStream delivery stream that you created earlier. For example, enter arn:aws:firehose:us-east-1:123456789012:deliverystream/ticketUploadStream.
5. For Subscription role ARN, enter the ARN of the ticketUploadStreamSubscriptionRole IAM role that you created earlier. For example, enter arn:aws:iam::123456789012:role/ticketUploadStreamSubscriptionRole.
6. Select the Enable raw message delivery check box.
7. Choose Create subscription.

You've created the IAM role and SNS topic subscription. To continue, see Testing and querying the configuration (p. 110).

Testing and querying the configuration

This page describes how to test the message archiving and analytics example use case (p. 105) by publishing a message to the Amazon SNS topic. The instructions include an example query that you can run and adapt to your own needs.

To test your configuration

1. Open the Topics page of the Amazon SNS console.
2. Choose the ticketTopic topic.
3. Choose Publish message.
4. On the **Publish message to topic** page, enter the following for the message body. Add a newline character at the end of the message.

```json
{"BookingDate":"2020-12-15","BookingTime":"2020-12-15 04:15:05","Destination":"Miami","FlyingFrom":"Vancouver","TicketNumber":"abcd1234"}
```

Keep all other options as their defaults.

5. Choose **Publish message**.

For more information on publishing messages, see Amazon SNS message publishing (p. 52).

6. After the delivery stream interval of 60 seconds, open the Amazon Simple Storage Service (Amazon S3) console and choose the Amazon S3 bucket that you created initially (p. 107).

   The published message appears in the bucket.

**To query the data**

1. Open the Amazon Athena console.
2. Run a query.

   For example, assume that the `notifications` table in the default schema contains the following data:

```json
{"BookingDate":"2020-12-15","BookingTime":"2020-12-15 04:15:05","Destination":"Miami","FlyingFrom":"Vancouver","TicketNumber":"abcd1234"}
{"BookingDate":"2020-12-15","BookingTime":"2020-12-15 11:30:15","Destination":"Miami","FlyingFrom":"Omaha","TicketNumber":"efgh5678"}
{"BookingDate":"2020-12-15","BookingTime":"2020-12-15 3:30:10","Destination":"Miami","FlyingFrom":"NewYork","TicketNumber":"ijkl9012"}
{"BookingDate":"2020-12-15","BookingTime":"2020-12-15 12:30:05","Destination":"Delhi","FlyingFrom":"Omaha","TicketNumber":"mnop3456"}
```

To find the top destination, run the following query:

```
SELECT destination
FROM default.notifications
GROUP BY destination
ORDER BY count(*) desc
LIMIT 1;
```

To query for tickets sold during a specific date and time range, run a query like the following:

```
SELECT *
FROM default.notifications
WHERE bookingtime
    BETWEEN TIMESTAMP '2020-12-15 10:00:00'
    AND TIMESTAMP '2020-12-15 12:00:00';
```

You can adapt both sample queries for your own needs. For more information on using Athena to run queries, see Getting Started in the Amazon Athena User Guide.

**Cleaning up**

To avoid incurring usage charges after you're done testing, delete the following resources that you created during the tutorial:
Example use case

- Amazon SNS subscriptions
- Amazon SNS topic
- Amazon Simple Queue Service (Amazon SQS) queues
- Amazon S3 bucket
- Amazon Kinesis Data Firehose delivery stream
- AWS Identity and Access Management (IAM) roles and policies

Using an AWS CloudFormation template

To automate the deployment of the Amazon SNS message archiving and analytics example use case (p. 105), you can use the following YAML template:

```yaml
AWSTemplateFormatVersion: '2010-09-09'
Description: Template for creating an SNS archiving use case
Resources:
ticketUploadStream:
  DependsOn:
  - ticketUploadStreamRolePolicy
  Type: AWS::KinesisFirehose::DeliveryStream
  Properties:
    S3DestinationConfiguration:
      BucketARN: !Sub 'arn:${AWS::Partition}:s3:::${ticketArchiveBucket}'
      BufferingHints:
        IntervalInSeconds: 60
        SizeInMBs: 1
        CompressionFormat: UNCOMPRESSED
    RoleARN: !GetAtt ticketUploadStreamRole.Arn
ticket Archive Bucket:
  Type: AWS::S3::Bucket
ticketTopic:
  Type: AWS::SNS::Topic
ticketPaymentQueue:
  Type: AWS::SQS::Queue
ticketFraudQueue:
  Type: AWS::SQS::Queue
ticketQueuePolicy:
  Type: AWS::SQS::QueuePolicy
  Properties:
    PolicyDocument:
      Statement:
        Effect: Allow
        Principal:
          Service: sns.amazonaws.com
        Action:
          - sqs:SendMessage
        Resource: '*'
        Condition:
          ArnEquals:
            aws:SourceArn: !Ref ticketTopic
        Queues:
          - !Ref ticketPaymentQueue
          - !Ref ticketFraudQueue
ticketUploadStreamSubscription:
  Type: AWS::SNS::Subscription
  Properties:
    TopicArn: !Ref ticketTopic
    Endpoint: !GetAtt ticketUploadStreamArn
    Protocol: firehose
    SubscriptionRoleArn: !GetAtt ticketUploadStreamSubscriptionRole.Arn
```
ticketPaymentQueueSubscription:
Type: AWS::SNS::Subscription
Properties:
  TopicArn: !Ref ticketTopic
  Endpoint: !GetAtt ticketPaymentQueue.Arn
  Protocol: sqs

ticketFraudQueueSubscription:
Type: AWS::SNS::Subscription
Properties:
  TopicArn: !Ref ticketTopic
  Endpoint: !GetAtt ticketFraudQueue.Arn
  Protocol: sqs

ticketUploadStreamRole:
Type: AWS::IAM::Role
Properties:
  AssumeRolePolicyDocument:
    Version: '2012-10-17'
    Statement:
      - Sid: '
        Effect: Allow
        Principal:
          Service: firehose.amazonaws.com
        Action: sts:AssumeRole

ticketUploadStreamRolePolicy:
Type: AWS::IAM::Policy
Properties:
  PolicyName: FirehoseticketUploadStreamRolePolicy
  PolicyDocument:
    Version: '2012-10-17'
    Statement:
      - Effect: Allow
        Action:
          - s3:AbortMultipartUpload
          - s3:GetBucketLocation
          - s3:GetObject
          - s3:ListBucket
          - s3:ListBucketMultipartUploads
          - s3:PutObject
        Resource:
          - !Sub 'arn:aws:s3:::${ticketArchiveBucket}/*'
          - !Sub 'arn:aws:s3:::${ticketArchiveBucket}'
        Roles:
          - !Ref ticketUploadStreamRole

ticketUploadStreamSubscriptionRole:
Type: AWS::IAM::Role
Properties:
  AssumeRolePolicyDocument:
    Version: '2012-10-17'
    Statement:
      - Effect: Allow
        Principal:
          Service:
            - sns.amazonaws.com
        Action:
          - sts:AssumeRole
  Policies:
    - PolicyName: SNSKinesisFirehoseAccessPolicy
      PolicyDocument:
        Version: '2012-10-17'
        Statement:
          - Action:
            - firehose:DescribeDeliveryStream
            - firehose:ListDeliveryStreams
            - firehose:ListTagsForDeliveryStream
            - firehose:PutRecord
            - firehose:PutRecordBatch
Fanout to Lambda functions

Amazon SNS and AWS Lambda are integrated so you can invoke Lambda functions with Amazon SNS notifications. When a message is published to an SNS topic that has a Lambda function subscribed to it, the Lambda function is invoked with the payload of the published message. The Lambda function receives the message payload as an input parameter and can manipulate the information in the message, publish the message to other SNS topics, or send the message to other AWS services.

Amazon SNS also supports message delivery status attributes for message notifications sent to Lambda endpoints. For more information, see Amazon SNS message delivery status (p. 80).

Prerequisites

To invoke Lambda functions using Amazon SNS notifications, you need the following:

- Lambda function
- Amazon SNS topic

For information about creating a Lambda function to use with Amazon SNS, see Using Lambda with Amazon SNS. For information about creating an Amazon SNS topic, see Create a topic.

When you use Amazon SNS to deliver messages from opt-in regions to regions which are enabled by default, you must alter the policy created in the AWS Lambda function by replacing the principal sns.amazonaws.com with sns.<opt-in-region>.amazonaws.com.

For example, if you want to subscribe a Lambda function in US East (N. Virginia) to an SNS topic in Asia Pacific (Hong Kong), change the principal in the AWS Lambda function policy to sns.ap-east-1.amazonaws.com. Opt-in regions include any regions launched after March 20, 2019, which includes Asia Pacific (Hong Kong), Middle East (Bahrain), EU (Milano), and Africa (Cape Town). Regions launched prior to March 20, 2019 are enabled by default.

Note

AWS doesn't support cross-region delivery to Lambda from a region that is enabled by default to an opt-in region. Also, cross-region forwarding of SNS messages from opt-in regions to other opt-in regions is not supported.

Subscribing a function to a topic

1. Sign in to the Amazon SNS console.
2. On the navigation panel, choose Topics.
3. On the Topics page, choose a topic.
4. In the Subscriptions section, choose Create subscription.
5. On the Create subscription page, in the Details section, do the following:
   a. Verify the chosen Topic ARN.
   b. For Protocol choose AWS Lambda.
   c. For Endpoint enter the ARN of a function.
d. Choose Create subscription.

When a message is published to an SNS topic that has a Lambda function subscribed to it, the Lambda function is invoked with the payload of the published message. For information about how to use AWS Lambda with Amazon SNS, including a tutorial, see Using AWS Lambda with Amazon SNS.

Fanout to Amazon SQS queues

Amazon SNS works closely with Amazon Simple Queue Service (Amazon SQS). These services provide different benefits for developers. Amazon SNS allows applications to send time-critical messages to multiple subscribers through a “push” mechanism, eliminating the need to periodically check or “poll” for updates. Amazon SQS is a message queue service used by distributed applications to exchange messages through a polling model, and can be used to decouple sending and receiving components—without requiring each component to be concurrently available. Using Amazon SNS and Amazon SQS together, messages can be delivered to applications that require immediate notification of an event, and also persisted in an Amazon SQS queue for other applications to process at a later time.

When you subscribe an Amazon SQS queue to an Amazon SNS topic, you can publish a message to the topic and Amazon SNS sends an Amazon SQS message to the subscribed queue. The Amazon SQS message contains the subject and message that were published to the topic along with metadata about the message in a JSON document. The Amazon SQS message will look similar to the following JSON document.

```json
{
"Type" : "Notification",
"MessageId" : "63a3f6b6-d533-4a47-aef9-fcf5cf758c76",
"Subject" : "Testing publish to subscribed queues",
"Message" : "Hello world!",
"Timestamp" : "2012-03-29T05:12:16.901Z",
"SignatureVersion" : "1",
"Signature" : "EXAMPLEnTrFPa3...",
"UnsubscribeURL" : "https://sns.us-west-2.amazonaws.com/?Action=Unsubscribe&SubscriptionArn=arn:aws:sns:us-west-2:123456789012:MyTopic:c7fe3a54-ab0e-4ec2-88e0-db410a0f2bee"
}
```

Subscribing an Amazon SQS queue to an Amazon SNS topic

To enable an Amazon SNS topic to send messages to an Amazon SQS queue, do one of the following:

- Use the Amazon SQS console, which simplifies the process. For more information, see Subscribing an Amazon SQS queue to an Amazon SNS topic in the Amazon Simple Queue Service Developer Guide.
- Follow these steps:
  1. Get the Amazon Resource Name (ARN) of the queue you want to send messages to and the topic to which you want to subscribe the queue. (p. 116)
  2. Give sqs:SendMessage permission to the Amazon SNS topic so that it can send messages to the queue. (p. 116)
  3. Subscribe the queue to the Amazon SNS topic. (p. 117)
  4. Give IAM users or AWS accounts the appropriate permissions to publish to the Amazon SNS topic and read messages from the Amazon SQS queue. (p. 118)
Subscribing a queue to a topic

5. Test it out by publishing a message to the topic and reading the message from the queue. (p. 119)

To learn about how to set up a topic to send messages to a queue that is in a different AWS-account, see Sending Amazon SNS messages to an Amazon SQS queue in a different account (p. 77).

To see an AWS CloudFormation template that creates a topic that sends messages to two queues, see Using an AWS CloudFormation template to create a topic that sends messages to Amazon SQS queues (p. 120).

Step 1: Get the ARN of the queue and topic

When subscribing a queue to your topic, you'll need a copy of the ARN for the queue. Similarly, when giving permission for the topic to send messages to the queue, you'll need a copy of the ARN for the topic.

To get the queue ARN, you can use the Amazon SQS console or the GetQueueAttributes API action.

To get the queue ARN from the Amazon SQS console

1. Sign in to the AWSManagement Console and open the Amazon SQS console at https://console.aws.amazon.com/sqs/.
2. Select the box for the queue whose ARN you want to get.
3. From the Details section, copy the ARN value so that you can use it to subscribe to the Amazon SNS topic.

To get the topic ARN, you can use the Amazon SNS console, the sns-get-topic-attributes command, or the GetQueueAttributes API action.

To get the topic ARN from the Amazon SNS console

1. Sign in to the Amazon SNS console.
2. On the navigation panel, choose the topic whose ARN you want to get.
3. From the Details section, copy the ARN value so that you can use it to give permission for the Amazon SNS topic to send messages to the queue.

Step 2: Give permission to the Amazon SNS topic to send messages to the Amazon SQS queue

For an Amazon SNS topic to be able to send messages to a queue, you must set a policy on the queue that allows the Amazon SNS topic to perform the sqs:SendMessage action.

Before you subscribe a queue to a topic, you need a topic and a queue. If you haven't already created a topic or queue, create them now. For more information, see Creating a Topic, and see Creating a Queue in the Amazon Simple Queue Service Developer Guide.

To set a policy on a queue, you can use the Amazon SQS console or the SetQueueAttributes API action. Before you start, make sure you have the ARN for the topic that you want to allow to send messages to the queue.

To set a SendMessage policy on a queue using the Amazon SQS console

1. Sign in to the AWSManagement Console and open the Amazon SQS console at https://console.aws.amazon.com/sqs/.
2. Select the box for the queue whose policy you want to set, choose the **Access policy** tab, and then choose **Edit**.

3. In the **Access policy** section, define who can access your queue.
   - Add a condition that allows the action for the topic.
   - Set **Principal** to be the Amazon SNS service, as shown in the example below.

   For example, the following policy allows MyTopic to send messages to MyQueue.

   ```json
   {
     "Statement": [{
       "Effect": "Allow",
       "Principal": {
         "Service": "sns.amazonaws.com"
       },
       "Action": "sqs:SendMessage",
       "Condition": {
         "ArnEquals": {
         }
       }
     }
   ]
   }
   ```

**Step 3: Subscribe the queue to the Amazon SNS topic**

To send messages to a queue through a topic, you must subscribe the queue to the Amazon SNS topic. You specify the queue by its ARN. To subscribe to a topic, you can use the Amazon SNS console, the `sns-subscribe` CLI command, or the `Subscribe` API action. Before you start, make sure you have the ARN for the queue that you want to subscribe.

1. Sign in to the Amazon SNS console.
2. On the navigation panel, choose **Topics**.
3. On the **Topics** page, choose a topic.
4. On the **MyTopic** page, in the **Subscriptions** page, choose **Create subscription**.
5. On the **Create subscription** page, in the **Details** section, do the following:
   a. Verify the **Topic ARN**.
   b. For **Protocol**, choose **Amazon SQS**.
   c. For **Endpoint**, enter the ARN of an Amazon SQS queue.
   d. Choose **Create Subscription**.

When the subscription is confirmed, your new subscription's **Subscription ID** displays its subscription ID. If the owner of the queue creates the subscription, the subscription is automatically confirmed and the subscription should be active almost immediately.

Usually, you'll be subscribing your own queue to your own topic in your own account. However, you can also subscribe a queue from a different account to your topic. If the user who creates the subscription is not the owner of the queue (for example, if a user from account A subscribes a queue from account B to a topic in account A), the subscription must be confirmed. For more information about subscribing a queue from a different account and confirming the subscription, see Sending Amazon SNS messages to an Amazon SQS queue in a different account (p. 77).
Step 4: Give users permissions to the appropriate topic and queue actions

You should use AWS Identity and Access Management (IAM) to allow only appropriate users to publish to the Amazon SNS topic and to read/delete messages from the Amazon SQS queue. For more information about controlling actions on topics and queues for IAM users, see Using identity-based policies with Amazon SNS (p. 292), and Identity and access management in Amazon SQS in the Amazon Simple Queue Service Developer Guide.

There are two ways to control access to a topic or queue:

- **Add a policy to an IAM user or group (p. 118).** The simplest way to give users permissions to topics or queues is to create a group and add the appropriate policy to the group and then add users to that group. It's much easier to add and remove users from a group than to keep track of which policies you set on individual users.

- **Add a policy to topic or queue (p. 118).** If you want to give permissions to a topic or queue to another AWS account, the only way you can do that is by adding a policy that has as its principal the AWS account you want to give permissions to.

You should use the first method for most cases (apply policies to groups and manage permissions for users by adding or removing the appropriate users to the groups). If you need to give permissions to a user in another account, you should use the second method.

Adding a policy to an IAM user or group

If you added the following policy to an IAM user or group, you would give that user or members of that group permission to perform the `sns:Publish` action on the topic MyTopic.

```
{
    "Statement": [{
        "Effect": "Allow",
        "Action": "sns:Publish",
    }]
}
```

If you added the following policy to an IAM user or group, you would give that user or members of that group permission to perform the `sqs:ReceiveMessage` and `sqs:DeleteMessage` actions on the queues MyQueue1 and MyQueue2.

```
{
    "Statement": [{
        "Effect": "Allow",
        "Action": [
            "sqs:ReceiveMessage",
            "sqs:DeleteMessage"
        ],
        "Resource": [
            "arn:aws:sqs:us-east-2:123456789012:MyQueue2"
        ]
    }]
}
```

Adding a policy to a topic or queue

The following example policies show how to give another account permissions to a topic and queue.
Note
When you give another AWS account access to a resource in your account, you are also giving
IAM users who have admin-level access (wildcard access) permissions to that resource. All other
IAM users in the other account are automatically denied access to your resource. If you want
to give specific IAM users in that AWS account access to your resource, the account or an IAM
user with admin-level access must delegate permissions for the resource to those IAM users.
For more information about cross-account delegation, see Enabling Cross-Account Access in the
Using IAM Guide.

If you added the following policy to a topic MyTopic in account 123456789012, you would give account
111122223333 permission to perform the sns:Publish action on that topic.

```json
{
    "Statement":[{
        "Effect":"Allow",
        "Principal":{
            "AWS":"111122223333"
        },
        "Action":"sns:Publish",
    }
}
```

If you added the following policy to a queue MyQueue in account 123456789012, you would give
account 111122223333 permission to perform the sqs:ReceiveMessage and sqs:DeleteMessage
actions on that queue.

```json
{
    "Statement":[{
        "Effect":"Allow",
        "Principal":{
            "AWS":"111122223333"
        },
        "Action":[
            "sqs:DeleteMessage",
            "sqs:ReceiveMessage"
        ],
        "Resource":[
            "arn:aws:sqs:us-east-2:123456789012:MyQueue"
        ]
    }
}
```

Step 5: Test the topic's queue subscriptions

You can test a topic's queue subscriptions by publishing to the topic and viewing the message that the
topic sends to the queue.

To publish to a topic using the Amazon SNS console

1. Using the credentials of the AWS account or IAM user with permission to publish to the topic,
sign in to the AWS Management Console and open the Amazon SNS console at https://
console.aws.amazon.com/sns/.
2. On the navigation panel, choose the topic and choose Publish to Topic.
3. In the Subject box, enter a subject (for example, Testing publish to queue) in the Message
box, enter some text (for example, Hello world!), and choose Publish Message. The following
message appears: Your message has been successfully published.
To view the message from the topic using the Amazon SQS console

1. Using the credentials of the AWS account or IAM user with permission to view messages in the queue, sign in to the AWS Management Console and open the Amazon SQS console at https://console.aws.amazon.com/sqs/.
2. Check the box for the queue that is subscribed to the topic.
3. From the Queue Action drop-down, choose View/Delete Messages and choose Start Polling for Messages. A message with a type of Notification appears.
4. In the Body column, choose More Details. The Message Details box contains a JSON document that contains the subject and message that you published to the topic. The message looks similar to the following JSON document.

```json
{
"Type" : "Notification",
"MessageId" : "63a3f6b6-d533-4a47-aef9-fcf5cf758c76",
"Subject" : "Testing publish to subscribed queues",
"Message" : "Hello world!",
"Timestamp" : "2012-03-29T05:12:16.901Z",
"SignatureVersion" : "1",
"Signature" : "EXAMPLEnTrFPa3...",
"UnsubscribeURL" : "https://sns.us-west-2.amazonaws.com/?Action=Unsubscribe&SubscriptionArn=arn:aws:sns:us-west-2:123456789012:MyTopic:c7fe3a54-ab0e-4ec2-88e0-db410a0f2bee"
}
```
5. Choose Close. You have successfully published to a topic that sends notification messages to a queue.

Using an AWS CloudFormation template to create a topic that sends messages to Amazon SQS queues

AWS CloudFormation enables you to use a template file to create and configure a collection of AWS resources together as a single unit. This section has an example template that makes it easy to deploy topics that publish to queues. The templates take care of the setup steps for you by creating two queues, creating a topic with subscriptions to the queues, adding a policy to the queues so that the topic can send messages to the queues, and creating IAM users and groups to control access to those resources.

For more information about deploying AWS resources using an AWS CloudFormation template, see Get Started in the AWS CloudFormation User Guide.

Using an AWS CloudFormation template to set up topics and queues within an AWS account

The example template creates an Amazon SNS topic that can send messages to two Amazon SQS queues with appropriate permissions for members of one IAM group to publish to the topic and another to read messages from the queues. The template also creates IAM users that are added to each group.

You copy the template contents into a file. You can also download the template from the AWS CloudFormation Templates page. On the templates page, choose Browse sample templates by AWS service and then choose Amazon Simple Queue Service.

MySNSTopic is set up to publish to two subscribed endpoints, which are two Amazon SQS queues (MyQueue1 and MyQueue2). MyPublishTopicGroup is an IAM group whose members have permission
to publish to MySNSTopic using the Publish API action or sns-publish command. The template creates the IAM users MyPublishUser and MyQueueUser and gives them login profiles and access keys. The user who creates a stack with this template specifies the passwords for the login profiles as input parameters. The template creates access keys for the two IAM users with MyPublishUserKey and MyQueueUserKey. AddUserToMyPublishTopicGroup adds MyPublishUser to the MyPublishTopicGroup so that the user will have the permissions assigned to the group.

MyRDMessageQueueGroup is an IAM group whose members have permission to read and delete messages from the two Amazon SQS queues using the ReceiveMessage and DeleteMessage API actions. AddUserToMyQueueGroup adds MyQueueUser to the MyRDMessageQueueGroup so that the user will have the permissions assigned to the group. MyQueuePolicy assigns permission for MySNSTopic to publish its notifications to the two queues.

The following listing shows the AWS CloudFormation template contents.

```json
{
  "AWSTemplateFormatVersion": "2010-09-09",
  "Description": "AWS CloudFormation Sample Template SNSToSQS: This Template creates an SNS topic that can send messages to two SQS queues with appropriate permissions for one IAM user to publish to the topic and another to read messages from the queues. MySNSTopic is set up to publish to two subscribed endpoints, which are two SQS queues (MyQueue1 and MyQueue2). MyPublishUser is an IAM user that can publish to MySNSTopic using the Publish API. MyTopicPolicy assigns that permission to MyPublishUser. MyQueueUser is an IAM user that can read messages from the two SQS queues. MyQueuePolicy assigns those permissions to MyQueueUser. It also assigns permission for MySNSTopic to publish its notifications to the two queues. The template creates access keys for the two IAM users with MyPublishUserKey and MyQueueUserKey. ***Warning*** you will be billed for the AWS resources used if you create a stack from this template.",

  "Parameters": {
    "MyPublishUserPassword": {
      "NoEcho": "true",
      "Type": "String",
      "Description": "Password for the IAM user MyPublishUser",
      "MinLength": "1",
      "MaxLength": "41",
      "AllowedPattern": "[a-zA-Z0-9]*",
      "ConstraintDescription": "must contain only alphanumeric characters."
    },
    "MyQueueUserPassword": {
      "NoEcho": "true",
      "Type": "String",
      "Description": "Password for the IAM user MyQueueUser",
      "MinLength": "1",
      "MaxLength": "41",
      "AllowedPattern": "[a-zA-Z0-9]*",
      "ConstraintDescription": "must contain only alphanumeric characters."
    }
  },

  "Resources": {
    "MySNSTopic": {
      "Type": "AWS::SNS::Topic",
      "Properties": {
        "Subscription": [{
          "Endpoint": {
            "Fn::GetAtt": [ "MyQueue1", "Arn" ]
          },
          "Protocol": "sqs"
        }
      ]
    }
  }
}
```
},
  
  "Endpoint": {
    "Fn::GetAtt": ["MyQueue2", "Arn"]
  },
  "Protocol": "sqs"
]
},
"MyQueue1": {
  "Type": "AWS::SQS::Queue"
},
"MyQueue2": {
  "Type": "AWS::SQS::Queue"
},
"MyPublishUser": {
  "Type": "AWS::IAM::User",
  "Properties": {
    "LoginProfile": {
      "Password": {
        "Ref": "MyPublishUserPassword"
      }
    }
  }
},
"MyPublishUserKey": {
  "Type": "AWS::IAM::AccessKey",
  "Properties": {
    "UserName": {
      "Ref": "MyPublishUser"
    }
  }
},
"MyPublishTopicGroup": {
  "Type": "AWS::IAM::Group",
  "Properties": {
    "Policies": [{
      "PolicyName": "MyTopicGroupPolicy",
      "PolicyDocument": {
        "Statement": [{
          "Effect": "Allow",
          "Action": ["sns:Publish"],
          "Resource": {
            "Ref": "MySNSTopic"
          }
        }
      ]
    }]
  }
},
"AddUserToMyPublishTopicGroup": {
  "Type": "AWS::IAM::UserToGroupAddition",
  "Properties": {
    "GroupName": {
      "Ref": "MyPublishTopicGroup"
    },
    "Users": [{
      "Ref": "MyPublishUser"
    }]
  }
},
"MyQueueUser": {
  "Type": "AWS::IAM::User"}
"Properties": {
    "LoginProfile": {
        "Password": {
            "Ref": "MyQueueUserPassword"
        }
    },
    "MyQueueUserKey": {
        "Type": "AWS::IAM::AccessKey",
        "Properties": {
            "UserName": {
                "Ref": "MyQueueUser"
            }
        }
    },
    "MyRDMessageQueueGroup": {
        "Type": "AWS::IAM::Group",
        "Properties": {
            "Policies": [{
                "PolicyName": "MyQueueGroupPolicy",
                "PolicyDocument": {
                    "Statement": [{
                        "Effect": "Allow",
                        "Action": [
                            "sqs:DeleteMessage",
                            "sqs:ReceiveMessage"
                        ],
                        "Resource": [
                            "Fn::GetAtt": ["MyQueue1", "Arn"]
                        ],
                        "Fn::GetAtt": ["MyQueue2", "Arn"]
                    }
                ]
            }]
        }
    },
    "AddUserToMyQueueGroup": {
        "Type": "AWS::IAM::UserToGroupAddition",
        "Properties": {
            "GroupName": {
                "Ref": "MyRDMessageQueueGroup"
            },
            "Users": [{
                "Ref": "MyQueueUser"
            }]
        }
    },
    "MyQueuePolicy": {
        "Type": "AWS::SQS::QueuePolicy",
        "Properties": {
            "PolicyDocument": {
                "Statement": [{
                    "Effect": "Allow",
                    "Principal": {
                        "Service": "sns.amazonaws.com"
                    },
                    "Action": ["sqs:SendMessage"],
                    "Resource": "*",
                    "Condition": {
                        "ArnEquals": {
                            "aws:SourceArn": {
                                "Ref": "MySNSTopic"
                            }
                        }
                    }
                }
            ]
        }
    }
}
Example (AWS CloudFormation)

```json
{
  "Resources": {
    "MySNSTopic": {
      "Type": "AWS::SNS::Topic",
      "Properties": {
        "SubscriptionArn": "arn:aws:sns:us-east-1:0123456789012:MySNSTopic"
      }
    },
    "MyQueue1": {
      "Type": "AWS::SQS::Queue",
      "Properties": {
        "QueueArn": "arn:aws:sqs:us-east-1:0123456789012:MyQueue1"
      }
    },
    "MyQueue2": {
      "Type": "AWS::SQS::Queue",
      "Properties": {
        "QueueArn": "arn:aws:sqs:us-east-1:0123456789012:MyQueue2"
      }
    }
  },
  "Outputs": {
    "MySNSTopicARN": {
      "Value": {
        "Ref": "MySNSTopic"
      }
    },
    "MyQueue1Info": {
      "Value": {
        "Fn::Join": [
          "",
          ["ARN:",
           {"Fn::GetAtt": ["MyQueue1", "Arn"]},
           "URL:",
           {"Ref": "MyQueue1"}]
        ]
      }
    },
    "MyQueue2Info": {
      "Value": {
        "Fn::Join": [
          "",
          ["ARN:",
           {"Fn::GetAtt": ["MyQueue2", "Arn"]},
           "URL:",
           {"Ref": "MyQueue2"}]
        ]
      }
    },
    "MyPublishUserInfo": {
      "Value": {
        "Fn::Join": [
          "",
          ["ARN:",
           {"Fn::GetAtt": ["MyPublishUser", "Arn"]},
           "Access Key:",
           {"Ref": "MyPublishUserKey"}]
        ]
      }
    }
  }
}
```
Fanout to HTTP/S endpoints

You can use Amazon SNS to send notification messages to one or more HTTP or HTTPS endpoints. When you subscribe an endpoint to a topic, you can publish a notification to the topic and Amazon SNS sends an HTTP POST request delivering the contents of the notification to the subscribed endpoint. When you subscribe the endpoint, you choose whether Amazon SNS uses HTTP or HTTPS to send the POST request to the endpoint. If you use HTTPS, then you can take advantage of the support in Amazon SNS for the following:

- **Server Name Indication (SNI)**—This allows Amazon SNS to support HTTPS endpoints that require SNI, such as a server requiring multiple certificates for hosting multiple domains. For more information about SNI, see Server Name Indication.

- **Basic and Digest Access Authentication**—This allows you to specify a username and password in the HTTPS URL for the HTTP POST request, such as https://user:password@domain.com or https://user@domain.com. The username and password are encrypted over the SSL connection established when using HTTPS. Only the domain name is sent in plaintext. For more information about Basic and Digest Access Authentication, see RFC-2617.

  **Note**
  The client service must be able to support the HTTP/1.1 401 Unauthorized header response

The request contains the subject and message that were published to the topic along with metadata about the notification in a JSON document. The request will look similar to the following HTTP POST
Subscribing an endpoint to a topic

The pages in this section describe how to subscribe HTTP/S endpoints to Amazon SNS topics.

Topics

- Step 1: Make sure your endpoint is ready to process Amazon SNS messages (p. 126)
- Step 2: Subscribe the HTTP/HTTPS endpoint to the Amazon SNS topic (p. 129)
- Step 3: Confirm the subscription (p. 130)
- Step 4: Set the delivery retry policy for the subscription (optional) (p. 130)
- Step 5: Give users permissions to publish to the topic (optional) (p. 130)
- Step 6: Send messages to the HTTP/HTTPS endpoint (p. 131)

Step 1: Make sure your endpoint is ready to process Amazon SNS messages

Before you subscribe your HTTP or HTTPS endpoint to a topic, you must make sure that the HTTP or HTTPS endpoint has the capability to handle the HTTP POST requests that Amazon SNS uses to send
the subscription confirmation and notification messages. Usually, this means creating and deploying a web application (for example, a Java servlet if your endpoint host is running Linux with Apache and Tomcat) that processes the HTTP requests from Amazon SNS. When you subscribe an HTTP endpoint, Amazon SNS sends it a subscription confirmation request. Your endpoint must be prepared to receive and process this request when you create the subscription because Amazon SNS sends this request at that time. Amazon SNS will not send notifications to the endpoint until you confirm the subscription. Once you confirm the subscription, Amazon SNS will send notifications to the endpoint when a publish action is performed on the subscribed topic.

To set up your endpoint to process subscription confirmation and notification messages

1. Your code should read the HTTP headers of the HTTP POST requests that Amazon SNS sends to your endpoint. Your code should look for the header field `x-amz-sns-message-type`, which tells you the type of message that Amazon SNS has sent to you. By looking at the header, you can determine the message type without having to parse the body of the HTTP request. There are two types that you need to handle: SubscriptionConfirmation and Notification. The UnsubscribeConfirmation message is used only when the subscription is deleted from the topic.

For details about the HTTP header, see HTTP/HTTPS headers (p. 134). The following HTTP POST request is an example of a subscription confirmation message.

```
POST / HTTP/1.1
x-amz-sns-message-type: SubscriptionConfirmation
x-amz-sns-message-id: 165545c9-2a5c-472c-8df2-7ff2be2b3b1b
Content-Length: 1336
Content-Type: text/plain; charset=UTF-8
Host: example.com
Connection: Keep-Alive
User-Agent: Amazon Simple Notification Service Agent
{
  "Type": "SubscriptionConfirmation",
  "MessageId": "165545c9-2a5c-472c-8df2-7ff2be2b3b1b",
  "Token": "2336412f37f...",
  "Message": "You have chosen to subscribe to the topic arn:aws:sns:us-west-2:123456789012:MyTopic. To confirm the subscription, visit the SubscribeURL included in this message.",
  "Timestamp": "2012-04-26T20:45:04.751Z",
  "SignatureVersion": "1",
  "Signature": "EXAMPLEpH+...",
  "SigningCertURL": "https://sns.us-west-2.amazonaws.com/SimpleNotificationService-f3ecfb7224c7233fe7bb5f59f96de52f.pem"
}
```

2. Your code should parse the JSON document in the body of the HTTP POST request to read the name-value pairs that make up the Amazon SNS message. Use a JSON parser that handles converting the escaped representation of control characters back to their ASCII character values (for example, converting \n to a newline character). You can use an existing JSON parser such as the Jackson JSON Processor or write your own. In order to send the text in the subject and message fields as valid JSON, Amazon SNS must convert some control characters to escaped representations that can be included in the JSON document. When you receive the JSON document in the body of the POST request sent to your endpoint, you must convert the escaped characters back to their original character values if you want an exact representation of the original subject and messages published to the topic. This is critical if you want to verify the signature of a notification because the signature uses the message and subject in their original forms as part of the string to sign.
3. Your code should verify the authenticity of a notification, subscription confirmation, or unsubscribe confirmation message sent by Amazon SNS. Using information contained in the Amazon SNS message, your endpoint can recreate the signature so that you can verify the contents of the message by matching your signature with the signature that Amazon SNS sent with the message. For more information about verifying the signature of a message, see Verifying the signatures of Amazon SNS messages (p. 131).

4. Based on the type specified by the header field `x-amz-sns-message-type`, your code should read the JSON document contained in the body of the HTTP request and process the message. Here are the guidelines for handling the two primary types of messages:

**SubscriptionConfirmation**

Read the value for `SubscribeURL` and visit that URL. To confirm the subscription and start receiving notifications at the endpoint, you must visit the `SubscribeURL` (for example, by sending an HTTP GET request to the URL). See the example HTTP request in the previous step to see what the `SubscribeURL` looks like. For more information about the format of the SubscriptionConfirmation message, see HTTP/HTTPS subscription confirmation JSON format (p. 134). When you visit the URL, you will get back a response that looks like the following XML document. The document returns the subscription ARN for the endpoint within the `ConfirmSubscriptionResult` element.

```xml
<ConfirmSubscriptionResponse xmlns="http://sns.amazonaws.com/doc/2010-03-31/">
  <ConfirmSubscriptionResult>
    <SubscriptionArn>arn:aws:sns:us-west-2:123456789012:MyTopic:2bcfbf39-05c3-41de-beaa-fcfcc21c8f55</SubscriptionArn>
  </ConfirmSubscriptionResult>
  <ResponseMetadata>
    <RequestId>075ecce8-8dac-11e1-bf80-f781d96e9307</RequestId>
  </ResponseMetadata>
</ConfirmSubscriptionResponse>
```

As an alternative to visiting the `SubscribeURL`, you can confirm the subscription using the `ConfirmSubscription` action with the `Token` set to its corresponding value in the SubscriptionConfirmation message. If you want to allow only the topic owner and subscription owner to be able to unsubscribe the endpoint, you call the `ConfirmSubscription` action with an AWS signature.

**Notification**

Read the values for `Subject` and `Message` to get the notification information that was published to the topic.

For details about the format of the Notification message, see HTTP/HTTPS headers (p. 134). The following HTTP POST request is an example of a notification message sent to the endpoint example.com.

```plaintext
POST / HTTP/1.1
x-amz-sns-message-type: Notification
x-amz-sns-message-id: 22b80b92-fdea-4c2c-8f9d-bdfb0c7bf324
Content-Length: 773
Content-Type: text/plain; charset=UTF-8
Host: example.com
Connection: Keep-Alive
User-Agent: Amazon Simple Notification Service Agent

{ "Type" : "Notification", 
```
### Step 2: Subscribe the HTTP/HTTPS endpoint to the Amazon SNS topic

To send messages to an HTTP or HTTPS endpoint through a topic, you must subscribe the endpoint to the Amazon SNS topic. You specify the endpoint using its URL. To subscribe to a topic, you can use the Amazon SNS console, the `sns-subscribe` command, or the Subscribe API action. Before you start, make sure you have the URL for the endpoint that you want to subscribe and that your endpoint is prepared to receive the confirmation and notification messages as described in Step 1.

#### To subscribe an HTTP or HTTPS endpoint to a topic using the Amazon SNS console

1. Sign in to the Amazon SNS console.
2. On the navigation panel, choose Topics and then choose the topic.
3. Choose the Other actions drop-down list and select Subscribe to topic.
4. In the Protocol drop-down list, select HTTP or HTTPS.
5. In the Endpoint box, paste in the URL for the endpoint that you want to subscribe to and then choose Create subscription.
6. For the Subscription request received! message, choose Close.
Your new subscription's **Subscription ID** displays PendingConfirmation. When you confirm the subscription, **Subscription ID** will display the subscription ID.

**Step 3: Confirm the subscription**

After you subscribe your endpoint, Amazon SNS will send a subscription confirmation message to the endpoint. You should already have code that performs the actions described in Step 1 (p. 126) deployed to your endpoint. Specifically, the code at the endpoint must retrieve the `SubscribeURL` value from the subscription confirmation message and either visit the location specified by `SubscribeURL` itself or make it available to you so that you can manually visit the `SubscribeURL`, for example, using a web browser. Amazon SNS will not send messages to the endpoint until the subscription has been confirmed. When you visit the `SubscribeURL`, the response will contain an XML document containing an element `SubscriptionArn` that specifies the ARN for the subscription. You can also use the Amazon SNS console to verify that the subscription is confirmed: The **Subscription ID** will display the ARN for the subscription instead of the PendingConfirmation value that you saw when you first added the subscription.

**Step 4: Set the delivery retry policy for the subscription (optional)**

By default, if the initial delivery of the message fails, Amazon SNS attempts up to three retries with a delay between failed attempts set at 20 seconds. As discussed in Step 1 (p. 126), your endpoint should have code that can handle retried messages. By setting the delivery policy on a topic or subscription, you can control the frequency and interval that Amazon SNS will retry failed messages. You can set a delivery policy on a topic or on a particular subscription.

**Step 5: Give users permissions to publish to the topic (optional)**

By default, the topic owner has permissions to publish the topic. To enable other users or applications to publish to the topic, you should use AWS Identity and Access Management (IAM) to give publish permission to the topic. For more information about giving permissions for Amazon SNS actions to IAM users, see Using identity-based policies with Amazon SNS (p. 292).

There are two ways to control access to a topic:

- **Add a policy to an IAM user or group.** The simplest way to give users permissions to topics is to create a group and add the appropriate policy to the group and then add users to that group. It's much easier to add and remove users from a group than to keep track of which policies you set on individual users.

- **Add a policy to the topic.** If you want to give permissions to a topic to another AWS account, the only way you can do that is by adding a policy that has as its principal the AWS account you want to give permissions to.

You should use the first method for most cases (apply policies to groups and manage permissions for users by adding or removing the appropriate users to the groups). If you need to give permissions to a user in another account, use the second method.

If you added the following policy to an IAM user or group, you would give that user or members of that group permission to perform the `sns:Publish` action on the topic MyTopic.

```json
{
    "Statement": [{
        "Sid": "AllowPublishToMyTopic",
        "Effect": "Allow",
        "Action": "sns:Publish"
    }
}
```
The following example policy shows how to give another account permissions to a topic.

**Note**
When you give another AWS account access to a resource in your account, you are also giving IAM users who have admin-level access (wildcard access) permissions to that resource. All other IAM users in the other account are automatically denied access to your resource. If you want to give specific IAM users in that AWS account access to your resource, the account or an IAM user with admin-level access must delegate permissions for the resource to those IAM users. For more information about cross-account delegation, see Enabling Cross-Account Access in the Using IAM Guide.

If you added the following policy to a topic MyTopic in account 123456789012, you would give account 111122223333 permission to perform the sns:Publish action on that topic.

```json
{
    "Statement": [
        {
            "Sid": "Allow-publish-to-topic",
            "Effect": "Allow",
            "Principal": {
                "AWS": "111122223333"
            },
            "Action": "sns:Publish",
        }
    ]
}
```

### Step 6: Send messages to the HTTP/HTTPS endpoint

You can send a message to a topic's subscriptions by publishing to the topic. To publish to a topic, you can use the Amazon SNS console, the `sns-publish` CLI command, or the `Publish` API.

If you followed Step 1 (p. 126), the code that you deployed at your endpoint should process the notification.

**To publish to a topic using the Amazon SNS console**

1. Using the credentials of the AWS account or IAM user with permission to publish to the topic, sign in to the AWS Management Console and open the Amazon SNS console at https://console.aws.amazon.com/sns/.
2. On the navigation panel, choose **Topics** and then choose a topic.
3. Choose the **Publish message** button.
4. In the **Subject** box, enter a subject (for example, *Testing publish to my endpoint*).
5. In the **Message** box, enter some text (for example, *Hello world!*), and choose **Publish message**.

   The following message appears: Your message has been successfully published.

### Verifying the signatures of Amazon SNS messages

You should verify the authenticity of a notification, subscription confirmation, or unsubscribe confirmation message sent by Amazon SNS. Using information contained in the Amazon SNS message, your endpoint can recreate the string to sign and the signature so that you can verify the contents of the message by matching the signature you recreated from the message contents with the signature that Amazon SNS sent with the message.
To help prevent spoofing attacks, you should do the following when verifying messages sent by Amazon SNS:

- Always use HTTPS when getting the certificate from Amazon SNS.
- Validate the authenticity of the certificate.
- Verify the certificate was received from Amazon SNS.
- When possible, use one of the supported AWS SDKs for Amazon SNS to validate and verify messages.

For example code for a Java servlet that handles Amazon SNS messages, see Example code for an Amazon SNS endpoint Java servlet (p. 139).

To verify the signature of an Amazon SNS message when using HTTP query-based requests

1. Extract the name-value pairs from the JSON document in the body of the HTTP POST request that Amazon SNS sent to your endpoint. You'll be using the values of some of the name-value pairs to create the string to sign. When you are verifying the signature of an Amazon SNS message, it is critical that you convert the escaped control characters to their original character representations in the Message and Subject values. These values must be in their original forms when you use them as part of the string to sign. For information about how to parse the JSON document, see Step 1: Make sure your endpoint is ready to process Amazon SNS messages (p. 126).

   The SignatureVersion tells you the signature version. From the signature version, you can determine the requirements for how to generate the signature. For Amazon SNS notifications, Amazon SNS currently supports signature version 1. This section provides the steps for creating a signature using signature version 1.

2. Get the X509 certificate that Amazon SNS used to sign the message. The SigningCertURL value points to the location of the X509 certificate used to create the digital signature for the message. Retrieve the certificate from this location.

3. Extract the public key from the certificate. The public key from the certificate specified by SigningCertURL is used to verify the authenticity and integrity of the message.

4. Determine the message type. The format of the string to sign depends on the message type, which is specified by the Type value.

5. Create the string to sign. The string to sign is a newline character–delimited list of specific name-value pairs from the message. Each name-value pair is represented with the name first followed by a newline character, followed by the value, and ending with a newline character. The name-value pairs must be listed in byte-sort order.

   Depending on the message type, the string to sign must have the following name-value pairs.

   **Notification**
   
   Notification messages must contain the following name-value pairs:

   ```
   Message
   MessageId
   Subject (if included in the message)
   Timestamp
   TopicArn
   Type
   ```

   The following example is a string to sign for a Notification.

   ```
   Message
   My Test Message
   MessageId
   4d4dc071-ddbf-465d-bba8-08f81c89da64
   ```
Amazon Simple Notification Service Developer Guide

Parsing message formats

SubscriptionConfirmation and UnsubscribeConfirmation

SubscriptionConfirmation and UnsubscribeConfirmation messages must contain the following name-value pairs:

- Message
- MessageId
- SubscribeURL
- Timestamp
- Token
- TopicArn
- Type

The following example is a string to sign for a SubscriptionConfirmation.

```
Message
My Test Message
MessageId
3d891288-136d-417f-bc05-901c108273ee
SubscribeURL
https://sns.us-east-2.amazonaws.com/?Action=ConfirmSubscription&TopicArn=arn:aws:sns:us-east-2:123456789012:s4-MySNSTopic-1G1WEFCOXTC0P&Token=233...
Timestamp
Token
233...
TopicArn
arn:aws:sns:us-east-2:123456789012:s4-MySNSTopic-1G1WEFCOXTC0P
Type
SubscriptionConfirmation
```

6. Decode the Signature value from Base64 format. The message delivers the signature in the Signature value, which is encoded as Base64. Before you compare the signature value with the signature you have calculated, make sure that you decode the Signature value from Base64 so that you compare the values using the same format.

7. Generate the derived hash value of the Amazon SNS message. Submit the Amazon SNS message, in canonical format, to the same hash function used to generate the signature.

8. Generate the asserted hash value of the Amazon SNS message. The asserted hash value is the result of using the public key value (from step 3) to decrypt the signature delivered with the Amazon SNS message.

9. Verify the authenticity and integrity of the Amazon SNS message. Compare the derived hash value (from step 7) to the asserted hash value (from step 8). If the values are identical, then the receiver is assured that the message has not been modified while in transit and the message must have originated from Amazon SNS. If the values are not identical, it should not be trusted by the receiver.

Parsing message formats

Amazon SNS uses the following formats.
Topics

- HTTP/HTTPS headers (p. 134)
- HTTP/HTTPS subscription confirmation JSON format (p. 134)
- HTTP/HTTPS notification JSON format (p. 136)
- HTTP/HTTPS unsubscribe confirmation JSON format (p. 137)
- SetSubscriptionAttributes delivery policy JSON format (p. 138)
- SetTopicAttributes delivery policy JSON format (p. 139)

HTTP/HTTPS headers

When Amazon SNS sends a subscription confirmation, notification, or unsubscribe confirmation message to HTTP/HTTPS endpoints, it sends a POST message with a number of Amazon SNS-specific header values. You can use these header values to do things such as identify the type of message without having to parse the JSON message body to read the Type value.

**x-amz-sns-message-type**

The type of message. The possible values are SubscriptionConfirmation, Notification, and UnsubscribeConfirmation.

**x-amz-sns-message-id**

A Universally Unique Identifier, unique for each message published. For a notification that Amazon SNS resends during a retry, the message ID of the original message is used.

**x-amz-sns-topic-arn**

The Amazon Resource Name (ARN) for the topic that this message was published to.

**x-amz-sns-subscription-arn**

The ARN for the subscription to this endpoint.

The following HTTP POST header is an example of a header for a Notification message to an HTTP endpoint.

```
POST / HTTP/1.1
x-amz-sns-message-type: Notification
x-amz-sns-message-id: 165545c9-2a5c-472c-8df2-7ff2be2b3b1b
Content-Length: 1336
Content-Type: text/plain; charset=UTF-8
Host: myhost.example.com
Connection: Keep-Alive
User-Agent: Amazon Simple Notification Service Agent
```

HTTP/HTTPS subscription confirmation JSON format

After you subscribe an HTTP/HTTPS endpoint, Amazon SNS sends a subscription confirmation message to the HTTP/HTTPS endpoint. This message contains a SubscribeURL value that you must visit to confirm the subscription (alternatively, you can use the Token value with the ConfirmSubscription).

**Note**

Amazon SNS doesn't send notifications to this endpoint until the subscription is confirmed.

The subscription confirmation message is a POST message with a message body that contains a JSON document with the following name-value pairs.
**Message**

A string that describes the message. For subscription confirmation, this string looks like this:

```
You have chosen to subscribe to the topic arn:aws:sns:us-east-2:123456789012:MyTopic.
To confirm the subscription, visit the SubscribeURL included in this message.
```

**MessageId**

A Universally Unique Identifier, unique for each message published. For a message that Amazon SNS resends during a retry, the message ID of the original message is used.

**Signature**

Base64-encoded "SHA1withRSA" signature of the Message, MessageId, Type, Timestamp, and TopicArn values.

**SignatureVersion**

Version of the Amazon SNS signature used.

**SigningCertURL**

The URL to the certificate that was used to sign the message.

**SubscribeURL**

The URL that you must visit in order to confirm the subscription. Alternatively, you can instead use the Token with the ConfirmSubscription action to confirm the subscription.

**Timestamp**

The time (GMT) when the subscription confirmation was sent.

**Token**

A value you can use with the ConfirmSubscription action to confirm the subscription. Alternatively, you can simply visit the SubscribeURL.

**TopicArn**

The Amazon Resource Name (ARN) for the topic that this endpoint is subscribed to.

**Type**

The type of message. For a subscription confirmation, the type is SubscriptionConfirmation.

The following HTTP POST message is an example of a SubscriptionConfirmation message to an HTTP endpoint.

```
POST / HTTP/1.1
x-amz-sns-message-type: SubscriptionConfirmation
x-amz-sns-message-id: 165545c9-2a5c-472c-8df2-7ff2be2b3b1b
Content-Length: 1336
Content-Type: text/plain; charset=UTF-8
Host: myhost.example.com
Connection: Keep-Alive
User-Agent: Amazon Simple Notification Service Agent

{
    "Type": "SubscriptionConfirmation",
    "MessageId": "165545c9-2a5c-472c-8df2-7ff2be2b3b1b",
    "Token": "2336412f37...
    "Message": "You have chosen to subscribe to the topic arn:aws:sns:us-west-2:123456789012:MyTopic. To confirm the subscription, visit the SubscribeURL included in this message."
}
```
HTTP/HTTPS notification JSON format

When Amazon SNS sends a notification to a subscribed HTTP or HTTPS endpoint, the POST message sent to the endpoint has a message body that contains a JSON document with the following name-value pairs.

**Message**
- The Message value specified when the notification was published to the topic.

**MessageId**
- A Universally Unique Identifier, unique for each message published. For a notification that Amazon SNS resends during a retry, the message ID of the original message is used.

**Signature**
- Base64-encoded SHA1withRSA signature of the Message, MessageId, Subject (if present), Type, Timestamp, and TopicArn values.

**SignatureVersion**
- Version of the Amazon SNS signature used.

**SigningCertURL**
- The URL to the certificate that was used to sign the message.

**Subject**
- The Subject parameter specified when the notification was published to the topic.

  **Note**
  - This is an optional parameter. If no Subject was specified, then this name-value pair does not appear in this JSON document.

**Timestamp**
- The time (GMT) when the notification was published.

**TopicArn**
- The Amazon Resource Name (ARN) for the topic that this message was published to.

**Type**
- The type of message. For a notification, the type is Notification.

**UnsubscribeURL**
- A URL that you can use to unsubscribe the endpoint from this topic. If you visit this URL, Amazon SNS unsubscribes the endpoint and stops sending notifications to this endpoint.

The following HTTP POST message is an example of a Notification message to an HTTP endpoint.

```
POST / HTTP/1.1
x-amz-sns-message-type: Notification
```
HTTP/HTTPS unsubscribe confirmation JSON format

After an HTTP/HTTPS endpoint is unsubscribed from a topic, Amazon SNS sends an unsubscribe confirmation message to the endpoint.

The unsubscribe confirmation message is a POST message with a message body that contains a JSON document with the following name-value pairs.

**Message**
A string that describes the message. For unsubscribe confirmation, this string looks like this:

```
You have chosen to deactivate subscription arn:aws:sns:us-east-2:123456789012:MyTopic:2bcfbf39-05c3-41de-beaa-fcfc2bc8f55.\nTo cancel this operation and restore the subscription, visit the SubscribeURL included in this message.
```

**MessageId**
A Universally Unique Identifier, unique for each message published. For a message that Amazon SNS resends during a retry, the message ID of the original message is used.

**Signature**
Base64-encoded "SHA1withRSA" signature of the Message, MessageId, Type, Timestamp, and TopicArn values.

**SignatureVersion**
Version of the Amazon SNS signature used.

**SigningCertURL**
The URL to the certificate that was used to sign the message.

**SubscribeURL**
The URL that you must visit in order to re-confirm the subscription. Alternatively, you can instead use the Token with the ConfirmSubscription action to re-confirm the subscription.
**Timestamp**

The time (GMT) when the unsubscribe confirmation was sent.

**Token**

A value you can use with the [ConfirmSubscription](https://docs.aws.amazon.com/sns/latest/dg http://aws.amazon.com/documentation/sns/) action to re-confirm the subscription. Alternatively, you can simply visit the [SubscribeURL](https://docs.aws.amazon.com/sns/latest/dg http://aws.amazon.com/documentation/sns/).

**TopicArn**

The Amazon Resource Name (ARN) for the topic that this endpoint has been unsubscribed from.

**Type**

The type of message. For a unsubscribe confirmation, the type is `UnsubscribeConfirmation`.

The following HTTP POST message is an example of a `UnsubscribeConfirmation` message to an HTTP endpoint.

```plaintext
POST / HTTP/1.1
x-amz-sns-message-type: UnsubscribeConfirmation
x-amz-sns-message-id: 47138184-6831-46b8-8f7c-afc488602d7d
Content-Length: 1399
Content-Type: text/plain; charset=UTF-8
Host: myhost.example.com
Connection: Keep-Alive
User-Agent: Amazon Simple Notification Service Agent

{
   "Type" : "UnsubscribeConfirmation",
   "MessageId" : "47138184-6831-46b8-8f7c-afc488602d7d",
   "Token" : "2336412f37...",
   "Message" : "You have chosen to deactivate subscription arn:aws:sns:us-west-2:123456789012:MyTopic:2bcfbf39-05c3-41de-beaa-fcfc21c8f55. To cancel this operation and restore the subscription, visit the SubscribeURL included in this message."
}
```

**SetSubscriptionAttributes** delivery policy JSON format

If you send a request to the `SetSubscriptionAttributes` action and set the `AttributeName` parameter to a value of `DeliveryPolicy`, the value of the `AttributeValue` parameter must be a valid JSON object. For example, the following example sets the delivery policy to 5 total retries.

```plaintext
http://sns.us-east-2.amazonaws.com/
?Action=SetSubscriptionAttributes
&SubscriptionArn=arn%3Aaws%3Asns%3Aus-east-2%3A123456789012%3Amy-Topic
%3A80289bba6-0fd4-4079-afbf-cc8c8260f0ca
&AttributeName=DeliveryPolicy
&AttributeValue="healthyRetryPolicy":{"numRetries":5}}
```
Use the following JSON format for the value of the AttributeValue parameter.

```json
{
  "healthyRetryPolicy" : {
    "minDelayTarget" : int,
    "maxDelayTarget" : int,
    "numRetries" : int,
    "numMaxDelayRetries" : int,
    "backoffFunction" : "linear|arithmetic|geometric|exponential"
  },
  "throttlePolicy" : {
    "maxReceivesPerSecond" : int
  }
}
```

For more information about the SetSubscriptionAttribute action, go to SetSubscriptionAttributes in the Amazon Simple Notification Service API Reference.

SetTopicAttributes delivery policy JSON format

If you send a request to the SetTopicAttributes action and set the AttributeName parameter to a value of DeliveryPolicy, the value of the AttributeValue parameter must be a valid JSON object. For example, the following example sets the delivery policy to 5 total retries.

```plaintext
http://sns.us-east-2.amazonaws.com/
?Action=SetTopicAttributes
&TopicArn=arn%3Aaws%3Asns%3Aus-east-2%3A123456789012%3AMy-Topic
&AttributeName=DeliveryPolicy
&AttributeValue="http":{"defaultHealthyRetryPolicy":{"numRetries":5}}"
...
```

Use the following JSON format for the value of the AttributeValue parameter.

```json
{
  "http" : {
    "defaultHealthyRetryPolicy" : {
      "minDelayTarget": int,
      "maxDelayTarget": int,
      "numRetries": int,
      "numMaxDelayRetries": int,
      "backoffFunction": "linear|arithmetic|geometric|exponential"
    },
    "disableSubscriptionOverrides" : Boolean,
    "defaultThrottlePolicy" : {
      "maxReceivesPerSecond" : int
    }
  }
}
```

For more information about the SetTopicAttribute action, go to SetTopicAttributes in the Amazon Simple Notification Service API Reference.

Example code for an Amazon SNS endpoint Java servlet

**Important**
The following code snippets help you understand a Java servlet that processes Amazon SNS HTTP POST requests. You should make sure that any portions of these snippets are suitable for your purposes before implementing them in your production environment. For example, in a
production environment to help prevent spoofing attacks, you should verify that the identity of the received Amazon SNS messages is from Amazon SNS. You can do this by checking that the DNS Name value (DNS Name=sns.us-west-2.amazonaws.com in us-west-2; this will vary by Region) for the Subject Alternative Name field, as presented in the Amazon SNS Certificate, is the same for the received Amazon SNS messages. For more information about verifying server identity, see section 3.1. Server Identity in RFC 2818. Also see Verifying the signatures of Amazon SNS messages (p. 131).

The following method implements an example of a handler for HTTP POST requests from Amazon SNS in a Java servlet.

```java
protected void doPost(HttpServletRequest request, HttpServletResponse response) throws ServletException, IOException, SecurityException {
    // Get the message type header.
    String messagetype = request.getHeader("x-amz-sns-message-type");
    // If message doesn't have the message type header, don't process it.
    if (messagetype == null) {
        return;
    }

    // Parse the JSON message in the message body
    // and hydrate a Message object with its contents
    // so that we have easy access to the name-value pairs
    // from the JSON message.
    Scanner scan = new Scanner(request.getInputStream());
    StringBuilder builder = new StringBuilder();
    while (scan.hasNextLine()) {
        builder.append(scan.nextLine());
    }
    Message msg = readMessageFromJson(builder.toString());

    // The signature is based on SignatureVersion 1.
    // If the sig version is something other than 1,
    // throw an exception.
    if (msg.getSignatureVersion().equals("1")) {
        // Check the signature and throw an exception if the signature verification fails.
        if (!isMessageSignatureValid(msg)) {
            log.info(">>Signature verification succeeded");
        } else {
            log.info(">>Signature verification failed");
            throw new SecurityException("Signature verification failed.");
        }
    } else {
        log.info(">>Unexpected signature version. Unable to verify signature.");
        throw new SecurityException("Unexpected signature version. Unable to verify signature.");
    }

    // Process the message based on type.
    if (messagetype.equals("Notification")) {
        // Do something with the Message and Subject.
        // Just log the subject (if it exists) and the message.
        String logMsgAndSubject = ">>Notification received from topic " + msg.getTopicArn();
        if (msg.getSubject() != null) {
            logMsgAndSubject += " Subject: " + msg.getSubject();
        }
        log.info(logMsgAndSubject);
    } else if (messagetype.equals("SubscriptionConfirmation")) {
        // You should make sure that this subscription is from the topic you expect. Compare topicARN to your list of topics
        // that you want to enable to add this endpoint as a subscription.
```
//Confirm the subscription by going to the subscribeURL location
//and capture the return value (XML message body as a string)
Scanner sc = new Scanner(new URL(msg.getSubscribeURL()).openStream());
StringBuilder sb = new StringBuilder();
while (sc.hasNextLine()) {
    sb.append(sc.nextLine());
}
log.info(">>Subscription confirmation (" + msg.getSubscribeURL() + ") Return value:
" + sb.toString());
//Process the return value to ensure the endpoint is subscribed.
} else if (messagetype.equals("UnsubscribeConfirmation") ) {
    //Handle UnsubscribeConfirmation message.
    //For example, take action if unsubscribing should not have occurred.
    //You can read the SubscribeURL from this message and
    //re-subscribe the endpoint.
    log.info(">>Unsubscribe confirmation: " + msg.getMessage());
} else {
    //Handle unknown message type.
    log.info(">>Unknown message type.");
}
log.info(">>Done processing message: " + msg.getMessageId());

The following example Java method creates a signature using information from a Message object that contains the data sent in the request body and verifies that signature against the original Base64-encoded signature of the message, which is also read from the Message object.

private static boolean isMessageSignatureValid(Message msg) {
    try {
        URL url = new URL(msg.getSigningCertURL());
        verifyMessageSignatureURL(msg, url);
        InputStream inStream = url.openStream();
        CertificateFactory cf = CertificateFactory.getInstance("X.509");
        X509Certificate cert = (X509Certificate) cf.generateCertificate(inStream);
        inStream.close();
        Signature sig = Signature.getInstance("SHA1withRSA");
        sig.initVerify(cert.getPublicKey());
        sig.update(getMessageBytesToSign(msg));
        return sig.verify(Base64.decodeBase64(msg.getSignature()));
    } catch (Exception e) {
        throw new SecurityException("Verify method failed.", e);
    }
}

private static void verifyMessageSignatureURL(Message msg, URL endpoint) {
    URI certUri = URI.create(msg.getSigningCertURL());
    if (!"https".equals(certUri.getScheme())) {
        throw new SecurityException("SigningCertURL was not using HTTPS: " +
                        certUri.toString());
    }
    if (!endpoint.equals(certUri.getHost())) {
        throw new SecurityException(
                        String.format("SigningCertUrl does not match expected endpoint. " +
                                "Expected %s but received endpoint was %s.",
                                endpoint, certUri.getHost()));
    }
}
The following example Java methods work together to create the string to sign for an Amazon SNS message. The `getMessageBytesToSign` method calls the appropriate string-to-sign method based on the message type and runs the string to sign as a byte array. The `buildNotificationStringToSign` and `buildSubscriptionStringToSign` methods create the string to sign based on the formats described in Verifying the signatures of Amazon SNS messages (p. 131).

```java
private static byte[] getMessageBytesToSign(Message msg) {
    byte[] bytesToSign = null;
    if (msg.getType().equals("Notification"))
        bytesToSign = buildNotificationStringToSign(msg).getBytes();
    else if (msg.getType().equals("SubscriptionConfirmation") ||
        msg.getType().equals("UnsubscribeConfirmation"))
        bytesToSign = buildSubscriptionStringToSign(msg).getBytes();
    return bytesToSign;
}

//Build the string to sign for Notification messages.
public static String buildNotificationStringToSign(Message msg) {
    String stringToSign = null;
    //Build the string to sign from the values in the message.
    //The name and values separated by newline characters
    //The name value pairs are sorted by name
    //in byte sort order.
    stringToSign = "Message\n";
    stringToSign += msg.getMessage() + "\n";
    stringToSign += "MessageId\n";
    stringToSign += msg.getMessageId() + "\n";
    if (msg.getSubject() != null) {
        stringToSign += "Subject\n";
        stringToSign += msg.getSubject() + "\n";
    }
    stringToSign += "Timestamp\n";
    stringToSign += msg.getTimestamp() + "\n";
    stringToSign += "TopicArn\n";
    stringToSign += msg.getTopicArn() + "\n";
    stringToSign += "Type\n";
    stringToSign += msg.getType() + "\n";
    return stringToSign;
}

//Build the string to sign for SubscriptionConfirmation
//and UnsubscribeConfirmation messages.
public static String buildSubscriptionStringToSign(Message msg) {
    String stringToSign = null;
    //Build the string to sign from the values in the message.
    //The name and values separated by newline characters
    //The name value pairs are sorted by name
    //in byte sort order.
    stringToSign = "Message\n";
    stringToSign += msg.getMessage() + "\n";
    stringToSign += "MessageId\n";
    stringToSign += msg.getMessageId() + "\n";
    stringToSign += "SubscribeURL\n";
    stringToSign += msg.getSubscribeURL() + "\n";
    stringToSign += "Timestamp\n";
    stringToSign += msg.getTimestamp() + "\n";
    stringToSign += "Token\n";
    stringToSign += msg.getToken() + "\n";
    stringToSign += "TopicArn\n";
    stringToSign += msg.getTopicArn() + "\n";
    stringToSign += "Type\n";
    stringToSign += msg.getType() + "\n";
    return stringToSign;
}
```
Fanout to AWS Event Fork Pipelines

For event archiving and analytics, Amazon SNS now recommends using its native integration with Amazon Kinesis Data Firehose. You can subscribe Kinesis Data Firehose delivery streams to SNS topics, which allows you to send notifications to archiving and analytics endpoints such as Amazon Simple Storage Service (Amazon S3) buckets, Amazon Redshift tables, Amazon Elasticsearch Service (Amazon ES), and more. Using Amazon SNS with Kinesis Data Firehose delivery streams is a fully-managed and codeless solution that doesn't require you to use AWS Lambda functions. For more information, see Fanout to Kinesis Data Firehose delivery streams (p. 94).

You can use Amazon SNS to build event-driven applications which use subscriber services to perform work automatically in response to events triggered by publisher services. This architectural pattern can make services more reusable, interoperable, and scalable. However, it can be labor-intensive to fork the processing of events into pipelines that address common event handling requirements, such as event storage, backup, search, analytics, and replay.

To accelerate the development of your event-driven applications, you can subscribe event-handling pipelines—powered by AWS Event Fork Pipelines—to Amazon SNS topics. AWS Event Fork Pipelines is a suite of open-source nested applications, based on the AWS Serverless Application Model (AWS SAM), which you can deploy directly from the AWS Event Fork Pipelines suite (choose Show apps that create custom IAM roles or resource policies) into your AWS account.

For an AWS Event Fork Pipelines use case, see Deploying and testing the AWS Event Fork Pipelines sample application (p. 147).

_topics:
- How AWS Event Fork Pipelines works (p. 143)
- Deploying AWS Event Fork Pipelines (p. 146)
- Deploying and testing the AWS Event Fork Pipelines sample application (p. 147)
- Subscribing an AWS Event Fork Pipelines to an Amazon SNS topic (p. 153)

How AWS Event Fork Pipelines works

AWS Event Fork Pipelines is a serverless design pattern. However, it is also a suite of nested serverless applications based on AWS SAM (which you can deploy directly from the AWS Serverless Application Repository (AWS SAR) to your AWS account in order to enrich your event-driven platforms). You can deploy these nested applications individually, as your architecture requires.

Topics
- The event storage and backup pipeline (p. 144)
- The event search and analytics pipeline (p. 145)
- The event replay pipeline (p. 145)

The following diagram shows an AWS Event Fork Pipelines application supplemented by three nested applications. You can deploy any of the pipelines from the AWS Event Fork Pipelines suite on the AWS SAR independently, as your architecture requires.
Each pipeline is subscribed to the same Amazon SNS topic, allowing itself to process events in parallel as these events are published to the topic. Each pipeline is independent and can set its own Subscription Filter Policy (p. 60). This allows a pipeline to process only a subset of the events that it is interested in (rather than all events published to the topic).

**Note**
Because you place the three AWS Event Fork Pipelines alongside your regular event processing pipelines (possibly already subscribed to your Amazon SNS topic), you don’t need to change any portion of your current message publisher to take advantage of AWS Event Fork Pipelines in your existing workloads.

### The event storage and backup pipeline

The following diagram shows the Event Storage and Backup Pipeline. You can subscribe this pipeline to your Amazon SNS topic to automatically back up the events flowing through your system.

This pipeline is comprised of an Amazon SQS queue that buffers the events delivered by the Amazon SNS topic, an AWS Lambda function that automatically polls for these events in the queue and pushes them into an Amazon Kinesis Data Firehose stream, and an Amazon S3 bucket that durably backs up the events loaded by the stream.

To fine-tune the behavior of your Firehose stream, you can configure it to buffer, transform, and compress your events prior to loading them into the bucket. As events are loaded, you can use Amazon
Athena to query the bucket using standard SQL queries. You can also configure the pipeline to reuse an existing Amazon S3 bucket or create a new one.

**The event search and analytics pipeline**

The following diagram shows the Event Search and Analytics Pipeline. You can subscribe this pipeline to your Amazon SNS topic to index the events that flow through your system in a search domain and then run analytics on them.

This pipeline is comprised of an Amazon SQS queue that buffers the events delivered by the Amazon SNS topic, an AWS Lambda function that polls events from the queue and pushes them into an Amazon Kinesis Data Firehose stream, an Amazon Elasticsearch Service domain that indexes the events loaded by the Firehose stream, and an Amazon S3 bucket that stores the dead-letter events that can’t be indexed in the search domain.

To fine-tune your Firehose stream in terms of event buffering, transformation, and compression, you can configure this pipeline.

You can also configure whether the pipeline should reuse an existing Elasticsearch domain in your AWS account or create a new one for you. As events are indexed in the search domain, you can use Kibana to run analytics on your events and update visual dashboards in real-time.

**The event replay pipeline**

The following diagram shows the Event Replay Pipeline. To record the events that have been processed by your system for the past 14 days (for example when your platform needs to recover from failure), you can subscribe this pipeline to your Amazon SNS topic and then reprocess the events.

This pipeline is comprised of an Amazon SQS queue that buffers the events delivered by the Amazon SNS topic, and an AWS Lambda function that polls events from the queue and redrives them into your regular event processing pipeline, which is also subscribed to your topic.
Note
By default, the replay function is disabled, not redriving your events. If you need to reprocess events, you must enable the Amazon SQS replay queue as an event source for the AWS Lambda replay function.

Deploying AWS Event Fork Pipelines

The AWS Event Fork Pipelines suite (choose Show apps that create custom IAM roles or resource policies) is available as a group of public applications in the AWS Serverless Application Repository, from where you can deploy and test them manually using the AWS Lambda console. For information about deploying pipelines using the AWS Lambda console, see Subscribing an AWS Event Fork Pipelines to an Amazon SNS topic (p. 153).

In a production scenario, we recommend embedding AWS Event Fork Pipelines within your overall application’s AWS SAM template. The nested-application feature lets you do this by adding the resource AWS::Serverless::Application to your AWS SAM template, referencing the AWS SAR ApplicationId and the SemanticVersion of the nested application.

For example, you can use the Event Storage and Backup Pipeline as a nested application by adding the following YAML snippet to the Resources section of your AWS SAM template.

```
Backup:
  Type: AWS::Serverless::Application
  Properties:
    Location:
      ApplicationId: arn:aws:serverlessrepo:us-east-2:123456789012:applications/fork-event-storage-backup-pipeline
      SemanticVersion: 1.0.0
    Parameters:
      #The ARN of the Amazon SNS topic whose messages should be backed up to the Amazon S3 bucket.
      TopicArn: !Ref MySNSTopic
```

When you specify parameter values, you can use AWS CloudFormation intrinsic functions to reference other resources in your template. For example, in the YAML snippet above, the TopicArn parameter
references the `AWS::SNS::Topic` resource `MySNSTopic`, defined elsewhere in the AWS SAM template. For more information, see the Intrinsic Function Reference in the AWS CloudFormation User Guide.

**Note**
The AWS Lambda console page for your AWS SAR application includes the Copy as SAM Resource button, which copies the YAML required for nesting an AWS SAR application to the clipboard.

### Deploying and testing the AWS Event Fork Pipelines sample application

To accelerate the development of your event-driven applications, you can subscribe event-handling pipelines—powered by AWS Event Fork Pipelines—to Amazon SNS topics. AWS Event Fork Pipelines is a suite of open-source nested applications, based on the AWS Serverless Application Model (AWS SAM), which you can deploy directly from the AWS Event Fork Pipelines suite (choose Show apps that create custom IAM roles or resource policies) into your AWS account. For more information, see How AWS Event Fork Pipelines works (p. 143).

This page shows how you can use the AWS Management Console to deploy and test the AWS Event Fork Pipelines sample application.

**Important**
To avoid incurring unwanted costs after you finish deploying the AWS Event Fork Pipelines sample application, delete its AWS CloudFormation stack. For more information, see Deleting a Stack on the AWS CloudFormation Console in the AWS CloudFormation User Guide.

**Topics**
- Example AWS Event Fork Pipelines use case (p. 147)
- Step 1: To deploy the sample application (p. 149)
- Step 2: To execute the sample application (p. 150)
- Step 3: To verify the execution of the sample application and its pipelines (p. 151)
- Step 4: To simulate an issue and replay events for recovery (p. 152)

### Example AWS Event Fork Pipelines use case

The following scenario describes an event-driven, serverless e-commerce application that uses AWS Event Fork Pipelines. You can use this example e-commerce application in the AWS Serverless Application Repository and then deploy it in your AWS account using the AWS Lambda console, where you can test it and examine its source code in GitHub.
This e-commerce application takes orders from buyers through a RESTful API hosted by API Gateway and backed by the AWS Lambda function `CheckoutApiBackendFunction`. This function publishes all received orders to an Amazon SNS topic named `CheckoutEventsTopic` which, in turn, fans out the orders to four different pipelines.

The first pipeline is the regular checkout-processing pipeline designed and implemented by the owner of the e-commerce application. This pipeline has the Amazon SQS queue `CheckoutQueue` that buffers all received orders, an AWS Lambda function named `CheckoutFunction` that polls the queue to process these orders, and the DynamoDB table `CheckoutTable` that securely saves all placed orders.

### Applying AWS Event Fork Pipelines

The components of the e-commerce application handle the core business logic. However, the e-commerce application owner also needs to address the following:

- **Compliance**—secure, compressed backups encrypted at rest and sanitization of sensitive information
- **Resiliency**—replay of most recent orders in case of the disruption of the fulfillment process
- **Searchability**—running analytics and generating metrics on placed orders

Instead of implementing this event processing logic, the application owner can subscribe AWS Event Fork Pipelines to the `CheckoutEventsTopic` Amazon SNS topic.

- **The event storage and backup pipeline (p. 144)** is configured to transform data to remove credit card details, buffer data for 60 seconds, compress it using GZIP, and encrypt it using the default Customer Master Key (CMK) for Amazon S3. This CMK is managed by AWS and powered by the AWS Key Management Service (AWS KMS).

  For more information, see Choose Amazon S3 For Your Destination, Amazon Kinesis Data Firehose Data Transformation, and Configure Settings in the Amazon Kinesis Data Firehose Developer Guide.

- **The event search and analytics pipeline (p. 145)** is configured with an index retry duration of 30 seconds, a bucket for storing orders that fail to be indexed in the search domain, and a filter policy to restrict the set of indexed orders.
For more information, see Choose Amazon ES for your Destination in the Amazon Kinesis Data Firehose Developer Guide.

- The event replay pipeline (p. 145) is configured with the Amazon SQS queue part of the regular order-processing pipeline designed and implemented by the e-commerce application owner.

For more information, see Queue Name and URL in the Amazon Simple Queue Service Developer Guide.

The following JSON filter policy is set in the configuration for the Event Search and Analytics Pipeline. It matches only incoming orders in which the total amount is $100 or higher. For more information, see Amazon SNS message filtering (p. 60).

```json
{
  "amount": [{ "numeric": [ ">=", 100 ] }]
}
```

Using the AWS Event Fork Pipelines pattern, the e-commerce application owner can avoid the development overhead that often follows coding undifferentiating logic for event handling. Instead, she can deploy AWS Event Fork Pipelines directly from the AWS Serverless Application Repository into her AWS account.

**Step 1: To deploy the sample application**

1. Sign in to the AWS Lambda console.
2. On the navigation panel, choose Functions and then choose Create function.
3. On the Create function page, do the following:
   a. Choose Browse serverless app repository, Public applications, Show apps that create custom IAM roles or resource policies.
   b. Search for fork-example-ecommerce-checkout-api and then choose the application.
4. On the fork-example-ecommerce-checkout-api page, do the following:
   a. In the Application settings section, enter an Application name (for example, fork-example-ecommerce-my-app).

   **Note**
   - To find your resources easily later, keep the prefix fork-example-ecommerce.
   - For each deployment, the application name must be unique. If you reuse an application name, the deployment will update only the previously deployed AWS CloudFormation stack (rather than create a new one).
   b. (Optional) Enter one of the following LogLevel settings for the execution of your application's Lambda function:
      - DEBUG
      - ERROR
      - INFO (default)
      - WARNING
5. Choose I acknowledge that this app creates custom IAM roles, resource policies and deploys nested applications. and then, at the bottom of the page, choose Deploy.

On the Deployment status for fork-example-ecommerce-my-app page, Lambda displays the Your application is being deployed status.
In the Resources section, AWS CloudFormation begins to create the stack and displays the CREATE_IN_PROGRESS status for each resource. When the process is complete, AWS CloudFormation displays the CREATE_COMPLETE status.

**Note**
It might take 20-30 minutes for all resources to be deployed.

When the deployment is complete, Lambda displays the Your application has been deployed status.

**Step 2: To execute the sample application**

1. In the AWS Lambda console, on the navigation panel, choose Applications.
2. On the Applications page, in the search field, search for serverlessrepo-fork-example-commerce-my-app and then choose the application.
3. In the Resources section, do the following:
   a. To find the resource whose type is ApiGateway RestApi, sort the resources by Type, for example ServerlessRestApi, and then expand the resource.
   b. Two nested resources are displayed, of types ApiGateway Deployment and ApiGateway Stage.
   c. Copy the link Prod API endpoint and append /checkout to it, for example:

   ```
   https://abcdefghij.execute-api.us-east-2.amazonaws.com/Prod/checkout
   ```

4. Copy the following JSON to a file named test_event.json.

   ```json
   {
   "id": 15311,
   "date": "2019-03-25T23:41:11-08:00",
   "status": "confirmed",
   "customer": {
   "id": 65144,
   "name": "John Doe",
   "email": "john.doe@example.com"
   },
   "payment": {
   "id": 2509,
   "amount": 450.00,
   "currency": "usd",
   "method": "credit",
   "card-network": "visa",
   "card-number": "1234 5678 9012 3456",
   "card-expiry": "10/2022",
   "card-owner": "John Doe",
   "card-cvv": "123"
   },
   "shipping": {
   "id": 7600,
   "time": 2,
   "unit": "days",
   "method": "courier"
   },
   "items": [
   {"id": 6512,
   "product": 8711,
   "name": "Hockey Jersey - Large",
   "quantity": 1,
   "price": 400.00,
   "subtotal": 400.00
   },
   {"id": 9954,
   "product": 7600,
   ```
5. To send an HTTPS request to your API endpoint, pass the sample event payload as input by executing a curl command, for example:

```
curl -d "@test_event.json" https://abcdefghij.execute-api.us-east-2.amazonaws.com/Prod/checkout
```

The API returns the following empty response, indicating a successful execution:

```
{}  
```

**Step 3: To verify the execution of the sample application and its pipelines**

**Step 1: To verify the execution of the sample checkout pipeline**

1. Sign in to the Amazon DynamoDB console.
2. On the navigation panel, choose **Tables**.
3. Search for serverlessrepo-fork-example and choose **CheckoutTable**.
4. On the table details page, choose **Items** and then choose the created item.

The stored attributes are displayed.

**Step 2: To verify the execution of the event storage and backup pipeline**

1. Sign in to the Amazon S3 console.
2. On the navigation panel, choose **Buckets**.
3. Search for serverlessrepo-fork-example and then choose **CheckoutBucket**.
4. Navigate the directory hierarchy until you find a file with the extension `.gz`.
5. To download the file, choose **Actions, Open**.
6. The pipeline is configured with a Lambda function that sanitizes credit card information for compliance reasons.

To verify that the stored JSON payload doesn’t contain any credit card information, decompress the file.

**Step 3: To verify the execution of the event search and analytics pipeline**

1. Sign in to the Amazon Elasticsearch Service console.
2. On the navigation panel, under **My domains**, choose the domain prefixed with `serverl-analyt`.
3. The pipeline is configured with an Amazon SNS subscription filter policy that sets a numeric matching condition.

To verify that the event is indexed because it refers to an order whose value is higher than USD $100, on the `serverl-analyt-abcdefgh1ijk` page, choose **Indices, checkout_events**.
Step 4: To verify the execution of the event replay pipeline

1. Sign in to the Amazon SQS console.
2. In the list of queues, search for serverlessrepo-fork-example and choose ReplayQueue.
4. In the View/Delete Messages in fork-example-ecommerce-my-app...ReplayP-ReplayQueue-123ABCD4E5F6 dialog box, choose Start Polling for Messages.
5. To verify that the event is enqueued, choose More Details next to the message that appears in the queue.

Step 4: To simulate an issue and replay events for recovery

Step 1: To enable the simulated issue and send a second API request

1. Sign in to the AWS Lambda console.
2. On the navigation panel, choose Functions.
3. Search for serverlessrepo-fork-example and choose CheckoutFunction.
4. On the fork-example-ecommerce-my-app-CheckoutFunction-ABCDEF... page, in the Environment variables section, set the BUG_ENABLED variable to true and then choose Save.
5. Copy the following JSON to a file named test_event_2.json.

```json
{
  "id": 9917,
  "date": "2019-03-26T21:11:10-08:00",
  "status": "confirmed",
  "customer": {
    "id": 56999,
    "name": "Marcia Oliveira",
    "email": "marcia.oliveira@example.com"
  },
  "payment": {
    "id": 3311,
    "amount": 75.00,
    "currency": "usd",
    "method": "credit",
    "card-network": "mastercard",
    "card-number": "1234 5678 9012 3456",
    "card-expiry": "12/2025",
    "card-owner": "Marcia Oliveira",
    "card-cvv": "321"
  },
  "shipping": {
    "id": 9900,
    "time": 20,
    "unit": "days",
    "method": "plane"
  },
  "items": [{
    "id": 9993,
    "product": 3120,
    "name": "Hockey Stick",
    "quantity": 1,
    "price": 75.00,
    "subtotal": 75.00
  }]
}
```
To send an HTTPS request to your API endpoint, pass the sample event payload as input by executing a `curl` command, for example:

```
curl -d "$(cat test_event_2.json)" https://abcdefghij.execute-api.us-east-2.amazonaws.com/Prod/checkout
```

The API returns the following empty response, indicating a successful execution:

```
{
}
```

### Step 2: To verify simulated data corruption

1. Sign in to the Amazon DynamoDB console.
2. On the navigation panel, choose **Tables**.
3. Search for `serverlessrepo-fork-example` and choose `CheckoutTable`.
4. On the table details page, choose **Items** and then choose the created item.

   The stored attributes are displayed, some marked as **CORRUPTED**!

### Step 3: To disable the simulated issue

1. Sign in to the AWS Lambda console.
2. On the navigation panel, choose **Functions**.
3. Search for `serverlessrepo-fork-example` and choose `CheckoutFunction`.
4. On the fork-example-ecommerce-my-app-CheckoutFunction-ABCDEF... page, in the **Environment variables** section, set the **BUG_ENABLED** variable to **false** and then choose **Save**.

### Step 4: To enable replay to recover from the issue

1. In the AWS Lambda console, on the navigation panel, choose **Functions**.
2. Search for `serverlessrepo-fork-example` and choose `ReplayFunction`.
3. Expand the **Designer** section, choose the **SQS** tile and then, in the **SQS** section, choose **Enabled**.

   **Note**
   It takes approximately 1 minute for the Amazon SQS event source trigger to become enabled.

4. Choose **Save**.
5. To view the recovered attributes, return to the Amazon DynamoDB console.
6. To disable replay, return to the AWS Lambda console and disable the Amazon SQS event source trigger for `ReplayFunction`.

## Subscribing an AWS Event Fork Pipelines to an Amazon SNS topic

To accelerate the development of your event-driven applications, you can subscribe event-handling pipelines—powered by AWS Event Fork Pipelines—to Amazon SNS topics. AWS Event Fork Pipelines is a suite of open-source nested applications, based on the AWS Serverless Application Model (AWS SAM), which you can deploy directly from the AWS Event Fork Pipelines suite (choose **Show apps that create**...).
**custom IAM roles or resource policies** into your AWS account. For more information, see How AWS Event Fork Pipelines works (p. 143).

This section shows how you can use the AWS Management Console to deploy a pipeline and then subscribe AWS Event Fork Pipelines to an Amazon SNS topic. Before you begin, create an Amazon SNS topic (p. 24).

To delete the resources that comprise a pipeline, find the pipeline on the Applications page on the AWS Lambda console, expand the SAM template section, choose CloudFormation stack, and then choose Other Actions, Delete Stack.

**Topics**
- To deploy and subscribe the event storage and backup pipeline (p. 154)
- To deploy and subscribe the event search and analytics pipeline (p. 156)
- To deploy and subscribe the event replay pipeline (p. 158)

**To deploy and subscribe the event storage and backup pipeline**

For event archiving and analytics, Amazon SNS now recommends using its native integration with Amazon Kinesis Data Firehose. You can subscribe Kinesis Data Firehose delivery streams to SNS topics, which allows you to send notifications to archiving and analytics endpoints such as Amazon Simple Storage Service (Amazon S3) buckets, Amazon Redshift tables, Amazon Elasticsearch Service (Amazon ES), and more. Using Amazon SNS with Kinesis Data Firehose delivery streams is a fully-managed and codeless solution that doesn't require you to use AWS Lambda functions. For more information, see Fanout to Kinesis Data Firehose delivery streams (p. 94).

This page shows how to deploy the Event Storage and Backup Pipeline (p. 144) and subscribe it to an Amazon SNS topic. This process automatically turns the AWS SAM template associated with the pipeline into an AWS CloudFormation stack, and then deploys the stack into your AWS account. This process also creates and configures the set of resources that comprise the Event Storage and Backup Pipeline, including the following:

- Amazon SQS queue
- Lambda function
- Kinesis Data Firehose delivery stream
- Amazon S3 backup bucket

For more information about configuring a stream with an S3 bucket as a destination, see S3DestinationConfiguration in the Amazon Kinesis Data Firehose API Reference.

For more information about transforming events and about configuring event buffering, event compression, and event encryption, see Creating an Amazon Kinesis Data Firehose Delivery Stream in the Amazon Kinesis Data Firehose Developer Guide.

For more information about filtering events, see Amazon SNS subscription filter policies (p. 60) in this guide.

1. Sign in to the AWS Lambda console.
2. On the navigation panel, choose Functions and then choose Create function.
3. On the Create function page, do the following:
   a. Choose Browse serverless app repository, Public applications, Show apps that create custom IAM roles or resource policies.
b. Search for `fork-event-storage-backup-pipeline` and then choose the application.

4. On the `fork-event-storage-backup-pipeline` page, do the following:

a. In the **Application settings** section, enter an **Application name** (for example, `my-app-backup`).

   **Note**
   - For each deployment, the application name must be unique. If you reuse an application name, the deployment will update only the previously deployed AWS CloudFormation stack (rather than create a new one).

b. (Optional) For **BucketArn**, enter the ARN of the S3 bucket into which incoming events are loaded. If you don't enter a value, a new S3 bucket is created in your AWS account.

c. (Optional) For **DataTransformationFunctionArn**, enter the ARN of the Lambda function through which the incoming events are transformed. If you don't enter a value, data transformation is disabled.

d. (Optional) Enter one of the following **LogLevel** settings for the execution of your application's Lambda function:
   - DEBUG
   - ERROR
   - INFO (default)
   - WARNING

e. For **TopicArn**, enter the ARN of the Amazon SNS topic to which this instance of the fork pipeline is to be subscribed.

f. (Optional) For **StreamBufferingIntervalInSeconds** and **StreamBufferingSizeInMBs**, enter the values for configuring the buffering of incoming events. If you don't enter any values, 300 seconds and 5 MB are used.

g. (Optional) Enter one of the following **StreamCompressionFormat** settings for compressing incoming events:
   - GZIP
   - SNAPPY
   - UNCOMPRESSED (default)
   - ZIP

h. (Optional) For **StreamPrefix**, enter the string prefix to name files stored in the S3 backup bucket. If you don't enter a value, no prefix is used.

i. (Optional) For **SubscriptionFilterPolicy**, enter the Amazon SNS subscription filter policy, in JSON format, to be used for filtering incoming events. The filter policy decides which events are stored in the S3 backup bucket. If you don't enter a value, no filtering is used (all events are stored).

j. Choose **I acknowledge that this app creates custom IAM roles, resource policies and deploys nested applications.** and then choose **Deploy**.

On the **Deployment status for my-app** page, Lambda displays the **Your application is being deployed** status.

In the **Resources** section, AWS CloudFormation begins to create the stack and displays the **CREATE_IN_PROGRESS** status for each resource. When the process is complete, AWS CloudFormation displays the **CREATE_COMPLETE** status.

When the deployment is complete, Lambda displays the **Your application has been deployed** status.

Messages published to your Amazon SNS topic are stored in the S3 backup bucket provisioned by the Event Storage and Backup pipeline automatically.
To deploy and subscribe the event search and analytics pipeline

For event archiving and analytics, Amazon SNS now recommends using its native integration with Amazon Kinesis Data Firehose. You can subscribe Kinesis Data Firehose delivery streams to SNS topics, which allows you to send notifications to archiving and analytics endpoints such as Amazon Simple Storage Service (Amazon S3) buckets, Amazon Redshift tables, Amazon Elasticsearch Service (Amazon ES), and more. Using Amazon SNS with Kinesis Data Firehose delivery streams is a fully-managed and codeless solution that doesn’t require you to use AWS Lambda functions. For more information, see Fanout to Kinesis Data Firehose delivery streams (p. 94).

This page shows how to deploy the Event Search and Analytics Pipeline (p. 145) and subscribe it to an Amazon SNS topic. This process automatically turns the AWS SAM template associated with the pipeline into an AWS CloudFormation stack, and then deploys the stack into your AWS account. This process also creates and configures the set of resources that comprise the Event Search and Analytics Pipeline, including the following:

- Amazon SQS queue
- Lambda function
- Kinesis Data Firehose delivery stream
- Amazon Elasticsearch Service domain
- Amazon S3 dead-letter bucket

For more information about configuring a stream with an index as a destination, see ElasticsearchDestinationConfiguration in the Amazon Kinesis Data Firehose API Reference.

For more information about transforming events and about configuring event buffering, event compression, and event encryption, see Creating an Amazon Kinesis Data Firehose Delivery Stream in the Amazon Kinesis Data Firehose Developer Guide.

For more information about filtering events, see Amazon SNS subscription filter policies (p. 60) in this guide.

1. Sign in to the AWS Lambda console.
2. On the navigation panel, choose Functions and then choose Create function.
3. On the Create function page, do the following:
   a. Choose Browse serverless app repository, Public applications, Show apps that create custom IAM roles or resource policies.
   b. Search for fork-event-search-analytics-pipeline and then choose the application.
4. On the fork-event-search-analytics-pipeline page, do the following:
   a. In the Application settings section, enter an Application name (for example, my-app-search).
      
      Note
      For each deployment, the application name must be unique. If you reuse an application name, the deployment will update only the previously deployed AWS CloudFormation stack (rather than create a new one).
   b. (Optional) For DataTransformationFunctionArn, enter the ARN of the Lambda function used for transforming incoming events. If you don't enter a value, data transformation is disabled.
   c. (Optional) Enter one of the following LogLevel settings for the execution of your application's Lambda function:
      - DEBUG
d. (Optional) For **SearchDomainArn**, enter the ARN of the Amazon ES domain, a cluster that configures the needed compute and storage functionality. If you don't enter a value, a new domain is created with the default configuration.

e. For **TopicArn**, enter the ARN of the Amazon SNS topic to which this instance of the fork pipeline is to be subscribed.

f. For **SearchIndexName**, enter the name of the Amazon ES index for event search and analytics.

   **Note**
   The following quotas apply to index names:
   - Can't include uppercase letters
   - Can't include the following characters: \ / * ? " < > | ` , #
   - Can't begin with the following characters: - + _
   - Can't be the following: . ..
   - Can't be longer than 80 characters
   - Can't be longer than 255 bytes
   - Can't contain a colon (from Amazon ES 7.0)

g. (Optional) Enter one of the following **SearchIndexRotationPeriod** settings for the rotation period of the Amazon ES index:
   - NoRotation (default)
   - OneDay
   - OneHour
   - OneMonth
   - OneWeek

   Index rotation appends a timestamp to the index name, facilitating the expiration of old data.

h. For **SearchTypeName**, enter the name of the Amazon ES type for organizing the events in an index.

   **Note**
   - Amazon ES type names can contain any character (except null bytes) but can't begin with _.
   - For Amazon ES 6.x, there can be only one type per index. If you specify a new type for an existing index that already has another type, Kinesis Data Firehose returns a runtime error.

i. (Optional) For **StreamBufferingIntervalInSeconds** and **StreamBufferingSizeInMBs**, enter the values for configuring the buffering of incoming events. If you don't enter any values, 300 seconds and 5 MB are used.

j. (Optional) Enter one of the following **StreamCompressionFormat** settings for compressing incoming events:
   - GZIP
   - SNAPPY
   - UNCOMPRESSED (default)
   - ZIP

k. (Optional) For **StreamPrefix**, enter the string prefix to name files stored in the S3 dead-letter bucket. If you don't enter a value, no prefix is used.
l. (Optional) For **StreamRetryDurationInSeconds**, enter the retry duration for cases when Kinesis Data Firehose can't index events in the Amazon ES index. If you don't enter a value, then 300 seconds is used.

m. (Optional) For **SubscriptionFilterPolicy**, enter the Amazon SNS subscription filter policy, in JSON format, to be used for filtering incoming events. The filter policy decides which events are indexed in the Amazon ES index. If you don't enter a value, no filtering is used (all events are indexed).

n. Choose **I acknowledge that this app creates custom IAM roles, resource policies and deploys nested applications.** and then choose **Deploy**.

On the **Deployment status for my-app-search** page, Lambda displays the **Your application is being deployed** status.

In the **Resources** section, AWS CloudFormation begins to create the stack and displays the **CREATE_IN_PROGRESS** status for each resource. When the process is complete, AWS CloudFormation displays the **CREATE_COMPLETE** status.

When the deployment is complete, Lambda displays the **Your application has been deployed** status.

Messages published to your Amazon SNS topic are indexed in the Amazon ES index provisioned by the Event Search and Analytics pipeline automatically. If the pipeline can't index an event, it stores it in a S3 dead-letter bucket.

**To deploy and subscribe the event replay pipeline**

This page shows how to deploy the Event Replay Pipeline (p. 145) and subscribe it to an Amazon SNS topic. This process automatically turns the AWS SAM template associated with the pipeline into an AWS CloudFormation stack, and then deploys the stack into your AWS account. This process also creates and configures the set of resources that comprise the Event Replay Pipeline, including an Amazon SQS queue and a Lambda function.

For more information about filtering events, see Amazon SNS subscription filter policies (p. 60) in this guide.

1. Sign in to the AWS Lambda console.
2. On the navigation panel, choose **Functions** and then choose **Create function**.
3. On the **Create function** page, do the following:
   a. Choose **Browse serverless app repository**, **Public applications**, **Show apps that create custom IAM roles or resource policies**.
   b. Search for **fork-event-replay-pipeline** and then choose the application.
4. On the **fork-event-replay-pipeline** page, do the following:
   a. In the **Application settings** section, enter an **Application name** (for example, **my-app-replay**).
      
      **Note**
      For each deployment, the application name must be unique. If you reuse an application name, the deployment will update only the previously deployed AWS CloudFormation stack (rather than create a new one).
   b. (Optional) Enter one of the following **LogLevel** settings for the execution of your application's Lambda function:
      
      - **DEBUG**
      - **ERROR**
      - **INFO** (default)
• WARNING

c. (Optional) For `ReplayQueueRetentionPeriodInSeconds`, enter the amount of time, in seconds, for which the Amazon SQS replay queue keeps the message. If you don't enter a value, 1,209,600 seconds (14 days) is used.
d. For `TopicArn`, enter the ARN of the Amazon SNS topic to which this instance of the fork pipeline is to be subscribed.
e. For `DestinationQueueName`, enter the name of the Amazon SQS queue to which the Lambda replay function forwards messages.
f. (Optional) For `SubscriptionFilterPolicy`, enter the Amazon SNS subscription filter policy, in JSON format, to be used for filtering incoming events. The filter policy decides which events are buffered for replay. If you don't enter a value, no filtering is used (all events are buffered for replay).
g. Choose **I acknowledge that this app creates custom IAM roles, resource policies and deploys nested applications.** and then choose **Deploy**.

On the Deployment status for `my-app-replay` page, Lambda displays the **Your application is being deployed** status.

In the Resources section, AWS CloudFormation begins to create the stack and displays the `CREATE_IN_PROGRESS` status for each resource. When the process is complete, AWS CloudFormation displays the `CREATE_COMPLETE` status.

When the deployment is complete, Lambda displays the **Your application has been deployed** status.

Messages published to your Amazon SNS topic are buffered for replay in the Amazon SQS queue provisioned by the Event Replay Pipeline automatically.

**Note**

By default, replay is disabled. To enable replay, navigate to the function's page on the Lambda console, expand the Designer section, choose the SQS tile and then, in the SQS section, choose **Enabled**.
Using Amazon SNS for application-to-person (A2P) messaging

This section provides information about using Amazon SNS for user notifications with subscribers such as mobile applications, mobile phone numbers, and email addresses.

Topics
- Mobile text messaging (SMS) (p. 160)
- Mobile push notifications (p. 223)
- Email notifications (p. 252)

Mobile text messaging (SMS)

You can use Amazon SNS to send text messages, or SMS messages, to SMS-enabled devices. You can send a message directly to a phone number (p. 192), or you can send a message to multiple phone numbers (p. 186) at once by subscribing those phone numbers to a topic and sending your message to the topic.

You can set SMS preferences (p. 183) for your AWS account to tailor your SMS deliveries for your use cases and budget. For example, you can choose whether your messages are optimized for cost or reliable delivery. You can also specify spending quotas for individual message deliveries and monthly spending quotas for your AWS account.

Where required by local laws and regulations (such as the US and Canada), SMS recipients can opt out (p. 203), which means that they choose to stop receiving SMS messages from your AWS account. After a recipient opts out, you can, with limitations, opt in the phone number again so that you can resume sending messages to it.

Amazon SNS supports SMS messaging in several regions, and you can send messages to more than 200 countries and regions. For more information, see Supported Regions and countries (p. 208).

Topics
- SMS sandbox (p. 161)
- Origination identities for SMS messages (p. 163)
- Requesting support for SMS messaging with Amazon SNS (p. 175)
- Setting SMS messaging preferences (p. 183)
- Sending SMS messages (p. 186)
- Monitoring SMS activity (p. 197)
- Managing phone numbers and SMS subscriptions (p. 203)
- Supported Regions and countries (p. 208)
- SMS best practices (p. 216)
- Special requirements for sending SMS messages to US destinations (p. 219)
• Special requirements for sending SMS messages to recipients in India (p. 220)

SMS sandbox

When you start using Amazon SNS to send SMS messages, your AWS account is in the SMS sandbox. The SMS sandbox provides a safe environment for you to try Amazon SNS features without risking your reputation as an SMS sender. While your account is in the SMS sandbox, you can use all of the features of Amazon SNS, with the following restrictions:

• You can send SMS messages only to verified destination phone numbers.
• You can have up to 10 verified destination phone numbers.
• You can delete destination phone numbers only after 24 or more hours have passed since verification or the last verification attempt.

When your account is moved out of the sandbox, these restrictions are removed, and you can send SMS messages to any recipient.

Topics
• Adding and verifying phone numbers in the SMS sandbox (p. 161)
• Deleting phone numbers from the SMS sandbox (p. 162)
• Moving out of the SMS sandbox (p. 162)

Adding and verifying phone numbers in the SMS sandbox

To get started with sending SMS messages while your AWS account is in the SMS sandbox (p. 161), first add destination phone numbers, and then verify them.

Note
As with accounts that aren't in the SMS sandbox, an origination identity (p. 163) is required before you can send SMS messages to recipients in some countries or regions. For more information, see Supported Regions and countries (p. 208). Origination IDs include sender IDs (p. 163) and different types of origination numbers (p. 164). To view your existing origination numbers, in the navigation pane of the Amazon SNS console, choose Origination numbers. Currently, sender IDs don't appear in this list.

To add and verify destination phone numbers

1. Sign in to the Amazon SNS console.
2. In the console menu, choose an AWS Region that supports SMS messaging (p. 208).
3. In the navigation pane, choose Text messaging (SMS).
4. On the Mobile text messaging (SMS) page, under Sandbox destination phone numbers, choose Add phone number.
5. Under Destination details, enter the country code and phone number, specify what language to use for the verification message, and then choose Add phone number.

Amazon SNS sends a one-time password (OTP) to the destination phone number. If the destination phone number doesn't receive the OTP within 15 minutes, choose Resend verification code. You can send the OTP to the same destination phone number up to five times every 24 hours.

6. In the Verification code box, enter the OTP sent to the destination phone number, and then choose Verify phone number.
The destination phone number and its verification status appear in the Sandbox destination phone numbers section. If the verification status is Pending, verification was unsuccessful. This can happen, for example, if you didn't enter the country code with the phone number. You can delete pending or verified destination phone numbers only after 24 hours or more have passed since verification or the last verification attempt.

7. Repeat these steps in each Region where you want to use this destination phone number.

Deleting phone numbers from the SMS sandbox

You can delete pending or verified destination phone numbers from the SMS sandbox (p. 161).

To delete destination phone numbers from the SMS sandbox

1. Wait 24 hours after verifying the phone number (p. 161), or 24 hours after your last verification attempt.
2. Sign in to the Amazon SNS console.
3. In the console menu, choose an AWS Region that supports SMS messaging (p. 208) where you added a destination phone number.
4. In the navigation pane, choose Text messaging (SMS).
5. On the Mobile text messaging (SMS) page, under Sandbox destination phone numbers, choose the phone number to delete, and then choose Delete phone number.
6. To confirm that you want to delete the phone number, enter delete me, and then choose Delete.

   If 24 hours or more have passed since you verified or attempted to verify the destination phone number, it is deleted, and Amazon SNS updates the list of your destination phone numbers.

7. Repeat these steps in each Region where you added the destination phone number and no longer plan to use it.

Moving out of the SMS sandbox

Moving your AWS account out of the SMS sandbox (p. 161) requires that you first add, verify, and test destination phone numbers. Then, you must create a case with AWS Support.

To request that your AWS account is moved out of the SMS sandbox

1. While your AWS account is in the SMS sandbox, add and verify (p. 161) one or more destination phone numbers.
2. Confirm that you can publish and receive messages to at least one verified destination phone number.

   For instructions on publishing SMS messages to one or more phone numbers, see Publishing to a mobile phone (p. 192).
3. On the Amazon SNS console's Mobile text messaging (SMS) page, under Account information, choose Exit SMS sandbox.

   The AWS Support Center opens and creates a case. The Service limit increase option is already selected and the Limit type is set to SNS Text Messaging.
4. Under Case details, provide the following information:
   - A link to the site or the name of the app that you plan to send SMS messages from
   - The type of messages that you plan to send: one-time passwords, promotional, or transactional
   - The AWS Region that you plan to send SMS messages from
Origination identities

- The countries or regions that you plan to send SMS messages to
- A description of how your customers opt in to receive messages from you
- Any message template that you plan to use

5. Under Requests, do the following:
   a. For Region, choose the AWSRegion where you want to move your AWSaccount out of the SMS sandbox.
   b. For Resource Type, choose General Limits.
   c. For Limit, choose Exit SMS Sandbox.
   d. (Optional) To make additional requests, such as a limit increase, choose Add another request. Then, choose the options for your request.

6. (Optional) Under Case description, enter any additional relevant details about your request.
7. Under Contact options, choose your Preferred contact language.
8. Choose Submit.

The AWS Support team provides an initial response to your request within 24 hours.

To prevent our systems from being used to send unsolicited or malicious content, we consider each request carefully. If we can, we will grant your request within this 24-hour period. However, if we need additional information from you, it might take longer to resolve your request.

If your use case doesn't align with our policies, we might be unable to grant your request.

Origination identities for SMS messages

When you send SMS messages using Amazon SNS, you can identify yourself to your recipients using the following types of originating identities:

- Sender IDs (p. 163)
- Origination numbers (p. 164)

**Note**

Amazon SNS SMS messaging is available in Regions where Amazon Pinpoint is not currently supported. If you operate in Europe (Stockholm), Middle East (Bahrain), Europe (Paris), South America (São Paulo), or US West (N. California), open the Amazon Pinpoint console in the US East (N. Virginia) Region to register your 10DLC company and campaign, but do not request a 10DLC number. Instead, open a case in the AWS Support Center to request a 10DLC number in the AWS Region where you use or plan to use Amazon SNS to send SMS messages. To learn more about how to request origination identities, see Requesting support for SMS messaging with Amazon SNS (p. 175).

Sender IDs

A sender ID is an alphabetic name that identifies the sender of an SMS message. When you send an SMS message using a sender ID, and the recipient is in an area where sender ID authentication is supported, your sender ID appears on the recipient's device instead of a phone number. A sender ID provides SMS recipients with more information about the sender than a phone number, long code, or short code provides.

**Important**

AWS prohibits SMS SMS spoofing, where the sender ID is used to impersonate another person, company, or product. Only use a sender ID that represents a brand or trademark that you own.
There's no additional charge for using sender IDs. However, support and requirements for sender ID authentication varies. Several major markets (including Canada, China, and the United States) don't support using sender IDs. Some areas require that companies who send SMS messages to individual customers must use a sender ID that's pre-registered with a regulatory agency or industry group.

**Origination numbers**

An *origination number* is a numeric string that identifies an SMS message sender's phone number. When you send an SMS message using an origination number, the recipient's device shows the origination number as the sender's phone number. You can specify different origination numbers by use case.

**Tip**

To view a list of all existing origination numbers in your AWS account, in the navigation pane of the Amazon SNS console, choose *Origination numbers*.

Support for origination numbers is not available in countries where local laws require the use of *sender IDs* (p. 163) instead of origination numbers.

**Topics**

- 10DLC (p. 164)
- Toll-free numbers (p. 172)
- Short codes (p. 173)
- Person-to-person (P2P) long codes (p. 174)
- U.S. product number comparison (p. 174)

**10DLC**

US carriers no longer support using application-to-person (A2P) SMS messaging over local, unregistered long codes. For high-volume A2P SMS messaging, US carriers instead offer a new type of long code called 10-digit long codes (10DLC).

**What is 10DLC?**

10DLC is a type of long code that is registered with carriers to support high volume A2P SMS messaging using the 10-digit phone number format. Amazon SNS no longer offers local long codes as an SMS product and instead offers 10DLC. 10DLC doesn't impact you if you use only short codes and toll-free numbers.

10DLC is a 10-digit phone number used only in the United States. Messages sent from a 10DLC to recipients show a 10-digit number as the sender. Unlike toll-free numbers, 10DLC supports both transactional *and promotional* messaging, and can include any US area code.

If you have existing local long codes, you can request that their local long codes be enabled for 10DLC. To do so, complete the 10DLC registration process and then submit a support ticket. In the event that there's a problem with enabling your long code for 10DLC, you're notified and instructed to request a new 10DLC through the Amazon Pinpoint (not Amazon SNS) console. For information about how to file a support ticket to convert a long code, see *Associating a long code with a 10DLC campaign* (p. 170).

In order to use a 10DLC number, first register your company and create a 10DLC campaign using the Amazon Pinpoint (not Amazon SNS) console. AWS shares this information with The Campaign Registry, a third party that approves or rejects your registration based on the information. In some cases, registration occurs immediately. For example, if you've previously registered with The Campaign Registry, they might already have your information. However, some campaigns might take one week or longer for approval. After your company and 10DLC campaign are approved, you can purchase a 10DLC number and associate it with your campaign. Requesting a 10DLC might also take up to a week for approval.
Although you can associate multiple 10DLCs with a single campaign, you can't use the same 10DLC across multiple campaigns. For each campaign you create, you need to have a unique 10DLC.

**Important**
If you use local long codes or a shared pool of numbers, you must switch over to 10DLC. There's no impact on you if you use only short codes and toll-free numbers. For more information about how The Campaign Registry uses your information, see their FAQ at campaignregistry.com.

**10DLC capabilities**

The capabilities of 10DLC phone numbers depend on the mobile carriers of your recipients. AT&T provides a throughput limit based on the number of message parts that can be sent each minute. T-Mobile and Sprint provide a daily limit, with no limitation on the number of message parts that can be sent per minute. As of February 15, 2021, Verizon hasn't announced its 10DLC throughput policy.

When you set up 10DLC, you have to register your company. Your company information is used by The Campaign Registry to calculate a trust score. Your trust score determines the capabilities of your 10DLC phone number. The following table shows the 10DLC trust score tiers and the capabilities of 10DLC numbers that fall into those tiers. We're working with The Campaign Registry to provide additional information about finding the trust score for your company.

<table>
<thead>
<tr>
<th>Tier</th>
<th>Message parts per minute (AT&amp;T)</th>
<th>Maximum daily messages (T-Mobile)</th>
</tr>
</thead>
<tbody>
<tr>
<td>High</td>
<td>3,600</td>
<td>200,000</td>
</tr>
<tr>
<td>Medium-high</td>
<td>600</td>
<td>40,000</td>
</tr>
<tr>
<td>Medium-low</td>
<td>30</td>
<td>10,000</td>
</tr>
<tr>
<td>Basic</td>
<td>12</td>
<td>2,000</td>
</tr>
</tbody>
</table>

For a comparison of the different phone number types see U.S. product number comparison (p. 174).

**Getting started with 10DLC**

Use the Amazon Pinpoint (not Amazon SNS) console to request your 10DLC. Follow these steps to set up 10DLC for use with your 10DLC campaigns.

1. **Register your company.**

   Before you can request a 10DLC, your company must be registered with The Campaign Registry; for information, see Registering a company (p. 166). Registration is typically instantaneous unless The Campaign Registry requires more information. There is a one-time registration fee to register your company, displayed on the registration page. This one-time fee is paid separately from your monthly charges for the campaign and 10DLC.

   **Note**
   Amazon SNS SMS messaging is available in Regions where Amazon Pinpoint is not currently supported. In these cases, open the Amazon Pinpoint console in the US East (N. Virginia) Region to register your 10DLC company and campaign, but do not request a 10DLC number. Instead, open a case in the AWS Support Center to request a 10DLC number in the AWS Region where you use or plan to use Amazon SNS to send SMS messages. For information on Regions where Amazon Pinpoint is available, see Amazon Pinpoint endpoints and quotas in the AWS General Reference.

2. **Register your campaign.**

   After your company is registered, create a 10DLC campaign and associate it with one of your registered companies. This campaign is submitted to The Campaign Registry for approval. In most
cases, 10DLC campaign approval is instantaneous unless The Campaign Registry requires more information. For more information, see Registering a 10DLC campaign (p. 168).

3. Request your 10DLC number.

After your 10DLC campaign is approved, you can request a 10DLC and associate that number with the approved campaign. Your 10DLC campaign can only use a number approved for it. See Requesting 10DLC numbers, toll-free numbers, and P2P long codes for SMS messaging with Amazon SNS (p. 178).

10DLC registration and monthly fees

There are registration and monthly fees associated with using 10DLC, such as registering your company and 10DLC campaign. These are separate from any other monthly fees charged by AWS. For more information, see the Amazon SNS Worldwide SMS Pricing page.

Registering a company

Before you can request a 10DLC, you need to register your company with The Campaign Registry.

**Note**

Amazon SNS SMS messaging is available in Regions where Amazon Pinpoint is not currently supported. In these cases, open the Amazon Pinpoint console in the US East (N. Virginia) Region to register your 10DLC company and campaign, but do not request a 10DLC number. Instead, open a case in the AWS Support Center to request a 10DLC number in the AWS Region where you use or plan to use Amazon SNS to send SMS messages. For information on Regions where Amazon Pinpoint is available, see Amazon Pinpoint endpoints and quotas in the AWS General Reference.

Register the company

You need to register your company only once. After it’s registered, you won’t be able to make any direct changes to company information other than through filing a support request, described later in this section.

**Important**

You can only register a company in a single AWS account. If you have multiple accounts, such as Test, Development, and Production accounts, you should only register in the Production account. You can then use cross-account access to send messages through the 10DLC phone number in your other accounts. Do not enter fictitious or placeholder information in the registration process. For more information on setting up cross-account access, see 10DLC cross-account access (p. 171).

To register a company

The first step before using a 10DLC is to register your company and provide contact information. You do this using the Amazon Pinpoint (not Amazon SNS) console.

1. Sign in to the AWS Management Console and open the Amazon Pinpoint console at https://console.aws.amazon.com/pinpoint/.
2. Under Account Settings, and then under SMS and voice, choose 10DLC campaigns.
3. Choose Register company.
4. On the Register your company page, you’ll see Registration fee. This is a one-time fee associated with registering your company. This cost is separate from any other monthly costs or fees, and is charged to you only when your company has been registered.
5. In the Company info section, provide the following information:
   - **Legal company name** – This is the name under which the company is registered. You must use the company’s legal name. Do not modify or change this name.
• **What type of legal form is this organization** – Choose one of the following from the dropdown list: Private profit, Public for profit, or Not for profit.

• If you choose Public for profit, you're prompted to supply the company's stock symbol and the stock exchange on which it's listed.

• Choose the country where the company is registered from the Country of registration list.

• If the company is known by any name other than its registered name, enter that name in the Doing Business As (DBA) or brand name field.

• Enter the business's Tax ID. In the United States, this is a 9-digit number. A tax ID is required, so you must provide an actual tax ID. Do not leave this blank or complete with false information.

• For Vertical, choose the vertical market that most closely resembles the company you're registering.

6. In the **Contact info** section, provide contact information for contacting the company.

   • **Address/Street** – The physical street address.
   • **City** – The city in which the physical address is located.
   • **State or region** – The state or region where the address is located.
   • **Zip Code /Postal Code** – The associated ZIP or postal code for the address.
   • **Company website** – Provide the full URL, including HTTP or HTTPS.
   • **Support email** – The full email address where your company support can be contacted.
   • **Support phone number** – The phone number, using an E.164 format, where your company support can be contacted. For example, 12065550101. You don't need to supply the leading +.

7. When you're finished, choose **Create**. This submits your company registration to The Campaign Registry. Typically, approval is instantaneous.

8. After your company is registered, you can create a 10DLC campaign. For information about creating a 10DLC campaign, see Registering a 10DLC campaign (p. 168).

**Editing or deleting a company**

After a company is registered, you can't change or delete it except through filing a support request.

**To edit or delete a company**

1. Sign in to the AWS Management Console and open the Amazon Pinpoint console at https://console.aws.amazon.com/pinpoint/.
2. Under **Account Settings**, and then under **SMS and voice**, choose **10DLC campaigns**.
3. To open the **Company info page**, choose the link of the company you want to modify.

   **Note**
   On the Company info page you can also create a new 10DLC campaign.

   4. To open Support Center, choose **Request to delete/edit**.
5. On the Support page, choose **Create case**.
6. For the case type, choose **Service limit increase**.
7. For the **Limit type**, choose **Pinpoint**.
8. In the Requests section, choose the **Region**, and then for the **Limit**, choose **10DLC**.
9. For **Use case description**, enter the company name you want to delete or edit, and then provide details for what you want to be done.
10. Under **Contact options**, for **Preferred contact language**, choose the language that you prefer to use when communicating with the AWS Support team.
11. For **Contact method**, choose your preferred method of communicating with the AWS Support team.
12. Choose **Submit**.

167
Registering a 10DLC campaign

A 10DLC campaign indicates how you’ll be using the 10DLC number you’re requesting. You do this using the Amazon Pinpoint (not Amazon SNS) console. Before you can create and register a 10DLC campaign, your company must be registered. For information on registering a company, see Registering a company (p. 166).

On this page, you first provide the details about the company you’re creating the 10DLC campaign for and then provide the use case details of the campaign itself. The information on this page is then provided to The Campaign Registry for approval.

Step 1: Choose the company associated with the 10DLC campaign

In this section, you’ll choose the company you’re creating the 10DLC campaign for and provide additional details.

**Important**
Carefully verify that all of the information that you enter is correct. Once you submit a campaign registration, you can only edit it by opening a ticket with AWS Support. Errors in the registration process could result in reduced throughput for your 10DLC phone numbers.

To create a 10DLC campaign

**Note**
For each campaign you're registering, there is a carrier registration fee that won't be charged until your campaign is approved.

1. Sign in to the AWS Management Console and open the Amazon Pinpoint console at https://console.aws.amazon.com/pinpoint/.
2. Under Account Settings, and then under SMS and voice, choose 10DLC campaigns.
3. On the Create a 10DLC campaign page, the Fees section displays the one-time carrier 10DLC campaign registration fee, separate from any monthly fees charged by AWS, in addition to the monthly 10DLC campaign fee. This fee charged is per campaign.
4. For Company name, choose the company that you're creating this campaign for. If you haven't already registered the company, you must do that first.
5. Enter a 10DLC campaign name.
6. For Vertical, choose the vertical market that most closely resembles your market.
7. In Help message, enter the message that your customers receive if they respond with a HELP keyword.
8. In Stop message, enter the message a customer receives from you if they respond with the STOP keyword.

Step 2: Add the use case details

After you've provided the company information, you'll next supply the 10DLC campaign details.

To provide use case details

1. Choose an option for the use case.
   - **Standard** – The purpose tells the mobile operators how you'll be using the 10DLC phone number. You'll be prompted to supply additional details about the proposed campaign.

   **Note**
   In some cases, for instance if you've been previously registered with the Campaign Registry, you might be automatically approved.
• **Special** – A special campaign might be an emergency or a time-sensitive announcement. For example, this might be a public safety warning or a sweepstakes announcement. Some of these use cases require additional documentation. If you choose one of those use cases, you're prompted to create a support case to justify the request.

2. For **Use case**, choose a use case that most closely resembles your campaign from the preset list of use cases. The monthly fee for each use case appears next to the use case name.

3. Enter at least one **Sample message**. This is the sample message you plan to send to your customers. This message must be the exact message you'll be sending.

4. If your use case supports multiple scenarios, enter up to four additional sample messages.

5. The **Campaign and content attributes** section defines the characteristics of your 10DLC campaign. These are a series of **Yes** or **No** options indicating particular features of the campaign. Some attributes are mandatory, so you can't change the default value. These values appear grayed out.

   **Important**  
   Make sure that the attributes you choose are applicable to your campaign. In some cases, choosing an attribute that is not applicable to your campaign can negatively affect your throughput per second (TPS).

   • **Subscriber opt-in** – Subscribers can opt in to receive messages about this campaign.
   • **Subscriber opt-out** – Subscribers can opt out of receiving messages about this campaign.
   • **Subscriber help** – Subscribers can contact the message sender after sending the HELP keyword.
   • **Number pooling** – This 10DLC campaign uses more than 50 phone numbers.
   • **Direct lending or loan arrangement** – The campaign includes information about direct lending or other loan arrangements.
   • **Embedded link** – The 10DLC campaign includes an embedded link. URL shorteners, such as Tinyurl or Bitly, are not allowed.
   • **Embedded phone number** – The campaign includes an embedded phone number that is not a customer support number.
   • **Affiliate marketing** – The 10DLC campaign includes information from affiliate marketing.
   • **Age-gated content** – The 10DLC campaign includes age-gated content as defined by carrier and Cellular Telecommunications and Internet Association (CTIA) guidelines.

6. Choose **Create**. The SMS and voice page opens. A message appears indicating that your campaign was submitted and is under review. You can see the status of your request on the **10DLC campaigns** tab. You can check the status of your registration on the **10DLC** tab, which will be one of the following:

   • **Active** – Your 10DLC campaign was approved. You can request a 10DLC and assign that number to your campaign. See **Requesting 10DLC numbers, toll-free numbers, and P2P long codes for SMS messaging with Amazon SNS** (p. 178).
   • **Pending** – Approval for your 10DLC campaign has not yet been received by one or more carriers. In some cases, approval might take one week or more. If the status changes to any other status, the Amazon Pinpoint console reflects that change. We don't notify you of status changes.
   • **Rejected** – Your 10DLC campaign was rejected by one or more carriers. To get more information, submit a support request that includes the campaign ID of the rejected campaign. Amazon Pinpoint doesn't include rejection reasons on the console, and we don't notify you if your campaign is rejected.
   • **Suspended** – One or more carriers suspended your 10DLC campaign. To get more information, submit a support request that includes the campaign ID of the suspended campaign. Amazon Pinpoint doesn't include suspension reasons on the console, and we don't notify you if your campaign is suspended.

7. If your 10DLC is approved, you can request a 10DLC number to associate with that campaign. For information about requesting a 10DLC number, see **Requesting 10DLC numbers, toll-free numbers, and P2P long codes for SMS messaging with Amazon SNS** (p. 178).
Editing or deleting a 10DLC campaign

After a campaign is registered with the carriers, you can't change it or delete except through filing a support request. When filing the request, you must provide the 10DLC Campaign ID.

**Important**
If you have any 10DLC numbers associated with a campaign you want to delete, first remove those numbers from the campaign. You can submit this request at the same time you're deleting a campaign.

**To edit or delete a 10DLC campaign**

1. Sign in to the AWS Management Console and open the Amazon Pinpoint console at https://console.aws.amazon.com/pinpoint/.
2. Under **Account Settings**, and then under **SMS and voice**, choose **10DLC campaigns**.
3. Choose the 10DLC campaign you want to modify.
4. To open Support Center, choose **Request to delete/edit**.
5. On the support page, choose **Create case**.
6. For the case type, choose **Service limit increase**.
7. For the **Limit type**, choose **Pinpoint**.
8. In the **Requests** section, choose the **Region**, and then for the **Limit**, choose **10DLC**.
9. For **Use case description**, enter the campaign ID of the campaign you want to edit or delete. We recommend that you edit or delete only one campaign per each support request.
10. Under **Contact options**, for **Preferred contact language**, choose the language that you prefer to use when communicating with the AWS Support team.
11. For **Contact method**, choose your preferred method of communicating with the AWS Support team.
12. Choose **Submit**.

**Associating a long code with a 10DLC campaign**

If you have an existing long code, you can associate that long code with one of your current 10DLC campaigns by filing a support request. You do this using the Amazon Pinpoint (not Amazon SNS) console.

The long code you associate with the 10DLC campaign can only be used with that campaign and can't be used for any other 10DLC campaign. While your long code is being migrated to 10DLC you'll still be able to use it. Until it's approved, however, you won't be able to use it for any 10DLC campaign.

When filing the request, you'll need:

- The long codes to associate with a 10DLC campaign
- The 10DLC campaign ID to associate with the long code

**Note**
Before you can associate any long codes with a campaign, you need to have that 10DLC campaign registered. If you have not yet created and registered a 10DLC campaign, see [Registering a 10DLC campaign (p. 168)](#).

**To assign a long code to 10DLC**

1. Sign in to the AWS Management Console and open the Amazon Pinpoint console at https://console.aws.amazon.com/pinpoint/.
2. Under **Settings**, and then under **SMS and voice**, choose the **Phone numbers** tab.
3. Choose the long code that you want to convert to a 10DLC.
4. To open Support Center, choose **Assign to 10DLC campaign**.
5. For the case type, choose **Service limit increase**.
6. For **Limit type**, choose **Pinpoint**.
7. In the **Requests** section, choose the **Region**, and then for the **Limit**, choose **10DLC**.
8. Under **Case description**, for **Use case description**, be sure to include the 10DLC campaign ID and the long code numbers you want to associate that campaign. You can include multiple long codes in the request, but you should include only one campaign ID.
9. Under **Contact options**, for **Preferred contact language**, choose the language that you prefer to use when communicating with the AWS Support team.
10. For **Contact method**, choose your preferred method of communicating with the AWS Support team.
11. Choose **Submit**.

**10DLC cross-account access**

10DLC companies and campaigns all reside within a single AWS account. If you have multiple accounts, you can associate those other accounts with your main account in order to use your 10DLC numbers from any of those accounts. You do this using the Amazon Pinpoint (not Amazon SNS) console. Then you create an AWS Identity and Access Management (IAM) role, and delegate access permissions to your other accounts.

**To allow your multiple AWS accounts access to your 10DLC numbers**

1. Sign in to the AWS Management Console and open the Amazon Pinpoint console at [https://console.aws.amazon.com/pinpoint/](https://console.aws.amazon.com/pinpoint/).
2. Under **Account Settings**, and then under **SMS and voice**, choose the **10DLC** tab.
3. Register your company and campaign on the main account that will use the 10DLC phone number. For example, your main account might be a Production account, but you want your Development account to use a 10DLC number.
4. Create the IAM role in your main account, which allows another account to call the **SendMessage** operation of the Pinpoint API. See **Creating IAM roles** in the **IAM User Guide** for more information on creating roles.
5. Delegate and test access permission from your main account using IAM roles with any of your other accounts that need to use your 10DLC numbers. For example, you might delegate access permission from your Production account to your Development account. See **Delegate access across AWS accounts using IAM roles** in the **IAM User Guide** for more information about delegating and testing.
6. Using the new role, send a message using a 10DLC number from the main account. When sending the message, Amazon SNS assumes the main account role and sends the message. See **Using IAM roles** in the **IAM User Guide** for more information on using a role.

**Important**
A sent message from the secondary account is treated as if it were sent from your main account. Quotas and billing are counted against this account and not any secondary accounts.

**Rejected 10DLC companies and campaigns**

If your company or 10DLC campaign are rejected, you’ll need to submit a support request to get more information. You do this using the Amazon Pinpoint (not Amazon SNS) console.

Amazon Pinpoint does not display rejection reasons on the console.

**To submit a support request for a rejected company or 10DLC campaign**

1. Sign in to the AWS Management Console and open the Amazon Pinpoint console at [https://console.aws.amazon.com/pinpoint/](https://console.aws.amazon.com/pinpoint/).
2. Choose **Support**, and then **Support Center**.
3. On the Support page, choose **Create case**.
4. For the case type, choose **Service limit increase**.
5. For the **Limit type**, choose **Pinpoint**.
6. In the **Requests** section,
   - Choose the **Region**.
   - For the **Resource Type**, choose **10DLC Registration**.
   - For the **Limit**, choose **Company or 10DLC Campaign Registration Rejection**.
7. For **Use case description**, enter the rejected 10DLC company name or 10DLC campaign ID for which you want to know the rejection reason.
8. Under **Contact options**, for **Preferred contact language**, choose the language that you prefer to use when communicating with the AWS Support team.
9. For **Contact method**, choose your preferred method of communicating with the AWS Support team.
10. Choose **Submit**.

**Toll-free numbers**

A toll-free number is a 10-digit number that begins with one of the following area codes: 800, 888, 877, 866, 855, 844, or 833. You can use toll-free numbers to send transactional messages only.

To purchase toll-free numbers, use the Amazon Pinpoint console. No message template registration is required. For more information, see **Requesting a number** in the *Amazon Pinpoint User Guide*.

Currently, Amazon Pinpoint supports toll-free numbers for both voice and SMS messages, but Amazon SNS supports SMS messaging only.

**Guidelines for using toll-free numbers**

When using a toll-free number as an origination number, follow these guidelines:

- Don't use shortened URLs created from third-party URL shorteners, as these messages are more likely to be filtered as spam.

  If you need to use a shortened URL, consider using a **10DLC number** (p. 164) or **short code** (p. 173). Using short codes and 10DLCs require that you register your message template, where you can specify a shortened URL.

- Be aware that keyword opt-out (STOP) and opt-in (UNSTOP) responses are set at the carrier level. You can't modify these keywords or any other keywords, or the messages that are sent when users reply with STOP and UNSTOP.

- Don't send the same or similar message contents using multiple toll-free numbers. Carriers call this practice **snowshoeing** or **number pooling** and target these messages for filtering.

- Because toll-free numbers are subject to content filtering, be sure your messages don't contain any of the following types of restricted content:

<table>
<thead>
<tr>
<th>Category</th>
<th>Examples</th>
</tr>
</thead>
<tbody>
<tr>
<td>High-risk financial services</td>
<td>• Payday loans  &lt;br&gt; • Short-term high-interest loans  &lt;br&gt; • Auto loans &lt;br&gt; • Mortgage loans &lt;br&gt; • Student loans &lt;br&gt; • Debt collection</td>
</tr>
<tr>
<td>Category</td>
<td>Examples</td>
</tr>
<tr>
<td>----------------------------------</td>
<td>--------------------------------------------------------------------------</td>
</tr>
</tbody>
</table>
| Debt forgiveness                 | • Debt consolidation  
• Debt reduction  
• Credit repair programs |
| Get-rich-quick schemes           | • Work-from-home programs  
• Risk-investment opportunities  
• Pyramid or multi-level marketing schemes |
| Prohibited/controlled substances | • Cannabis                                                               |
| Phishing                         | • Attempts to get users to reveal personal information or website login information. |
| S.H.A.F.T.                       | • Sex  
• Hate  
• Alcohol  
• Firearms  
• Tobacco |

**Short codes**

Short codes are numeric sequences that are shorter than a regular phone number. For example, in the United States and Canada, standard phone numbers (long codes) contain 11 digits, while short codes contain five or six digits. Amazon SNS supports dedicated short codes.

**Dedicated short codes**

If you send a large volume of SMS messages to recipients in the United States or Canada, you can purchase a dedicated short code. Unlike the short codes in the shared pool, dedicated short codes are reserved for your exclusive use.

Using a memorable short code can help build trust. If you need to send sensitive information, such as one-time passwords, it's a good idea to send it using a short code so that your customer can quickly determine whether a message is actually from you.

If you're running a new customer acquisition campaign, you can invite potential customers to send a keyword to your short code (for example, “Text ‘FOOTBALL’ to 10987 for football news and information”). Short codes are easier to remember than long codes, and it's easier for customers to enter short codes into their devices. By reducing the amount of difficulty that customers encounter when they sign up for your marketing programs, you can increase the effectiveness of your campaigns.

Because mobile carriers must approve new short codes before making them active, they are less likely to flag messages sent from short codes as unsolicited.

When you use dedicated short codes to send SMS messages, you can send a higher volume of messages per 24-hour period than you can when you use other types of origination identities. In other words, you have a much higher *sending quota*. You can also send a much higher volume of messages per second. That is, you have a much higher *sending rate*.

**Important**

There are additional costs to acquire short codes, and they can take a long time to implement. For example, in the United States, there's a one-time setup fee of $650.00 (USD) for each short code, plus an additional recurring charge of $995.00 per month for each short code. It can take 8–12 weeks for short
codes to become active on all carrier networks. To find the price and provisioning time for a different country or region, complete the procedure described in Requesting dedicated short codes for SMS messaging with Amazon SNS (p. 176).

**Person-to-person (P2P) long codes**

**Important**

Effective June 1, 2021, US telecom providers no longer support using person-to-person (P2P) long codes for application-to-person (A2P) communications to US destinations. Instead, you need to use another type of origination ID for these messages. For more information, see Special requirements for sending SMS messages to US destinations (p. 219).

P2P long codes are phone numbers that use the number format of the country or region where your recipients are located. P2P long codes are also referred to as long numbers or virtual mobile numbers. For example, in the United States and Canada, P2P long codes contain 11 digits: the number 1 (the country code), a three-digit area code, and a seven-digit phone number.

For more information about requesting P2P long codes, see Requesting 10DLC numbers, toll-free numbers, and P2P long codes for SMS messaging with Amazon SNS (p. 178).

Dedicated P2P long codes are reserved for use by your Amazon SNS account only—they aren’t shared with other users. When you use dedicated P2P long codes, you can specify which P2P long code you want to use when you send each message. If you send multiple messages to the same customer, you can ensure that each message appears to be sent from the same phone number. For this reason, dedicated P2P long codes can be helpful in establishing your brand or identity.

P2P long codes aren’t supported for A2P communications to US destinations.

If you send several hundred messages per day from a dedicated P2P long code, mobile carriers might identify your number as one that sends unsolicited messages. If your P2P long code is flagged, your messages might not be delivered to your recipients.

P2P long codes also have limited throughput. The maximum sending rates varies by country. Contact AWS Support for more information. If you plan to send large volumes of SMS messages, or you plan to send at a rate greater than one message per second, you should purchase a dedicated short code.

Some carriers don’t allow you to use P2P long codes to send A2P SMS messages, including in the US. An A2P SMS is a message that’s sent to a customer’s mobile device when that customer submits his or her mobile number to an application. A2P messages are one-way conversations, such as marketing messages, one-time passwords, and appointment reminders. If you plan to send A2P messages, you should purchase a dedicated short code (if your customers are in the United States or Canada), or use a sender ID (if your recipients are in a country or region where sender IDs are supported).

**U.S. product number comparison**

This table shows the support comparison for U.S. phone number types.

<table>
<thead>
<tr>
<th>Product feature</th>
<th>Short code</th>
<th>Toll-free number</th>
<th>10DLC</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number format</td>
<td>5-6 digits</td>
<td>10-digit number</td>
<td>10-digit number</td>
</tr>
<tr>
<td>Channel support</td>
<td>SMS</td>
<td>SMS</td>
<td>SMS</td>
</tr>
<tr>
<td>SMS traffic type</td>
<td>Promotional and transactional</td>
<td>Transactional</td>
<td>Promotional and transactional</td>
</tr>
<tr>
<td>Requires vetting</td>
<td>Yes</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>Estimated provisioning time</td>
<td>12 weeks¹</td>
<td>Immediately</td>
<td>1 week</td>
</tr>
</tbody>
</table>

¹ Estimated.
Requesting support for SMS messaging with Amazon SNS

Certain SMS options with Amazon SNS aren’t available for your AWS account until you contact AWS Support. Create a case in the AWS Support Center to request any of the following:

- An increase to your monthly SMS spending threshold
  By default, the monthly spending threshold is $1.00 (USD). Your spending threshold determines the volume of messages that you can send with Amazon SNS. You can request a spending threshold that meets the expected monthly message volume for your SMS use case.
- A move from the SMS sandbox (p. 161) so that you can send SMS messages without restrictions. For more information, see Moving out of the SMS sandbox (p. 162).
- A dedicated origination number (p. 164)
- A dedicated sender ID

A sender ID is a custom ID that is shown as the sender on the recipient’s device. For example, you can use your business brand to make the message source easier to recognize. Support for sender IDs varies by country or region. For more information, see Supported Regions and countries (p. 208).

When you create your case in the AWS Support Center, be sure to include all the required information for the type of request that you’re submitting. Otherwise, AWS Support must contact you to obtain this information before proceeding. By submitting a detailed case, you help ensure that your case is fulfilled without delays. For the required details for specific types of SMS requests, see the following topics.

Topics
- Requesting dedicated short codes for SMS messaging with Amazon SNS (p. 176)
- Requesting 10DLC numbers, toll-free numbers, and P2P long codes for SMS messaging with Amazon SNS (p. 178)
- Requesting sender IDs for SMS messaging with Amazon SNS (p. 179)
- Requesting increases to your monthly SMS spending quota for Amazon SNS (p. 181)
Requesting dedicated short codes for SMS messaging with Amazon SNS

A short code is a number that you can use for high-volume SMS message sending. Short codes are often used for application-to-person (A2P) messaging, two-factor authentication (2FA), and marketing. A short code typically contains between three and seven digits, depending on the country or region that it's based in.

You can only use short codes to send messages to recipients in the same country where the short code is based. If your use case requires you to use short codes in more than one country, you have to request a separate short code for each country that your recipients are located in.

For information about short code pricing, see Amazon SNS pricing.

Important
If you're new to SMS messaging with Amazon SNS, request a monthly SMS spending threshold that meets the expected demands of your SMS use case. By default, your monthly spending threshold is $1.00 (USD). You can request to increase your spending threshold in the same support case that includes your request for a short code. Or, you can use a separate case. For more information, see Requesting increases to your monthly SMS spending quota for Amazon SNS (p. 181).

In addition, if you're requesting a dedicated short code to send messages that will or may contain Protected Health Information (PHI), you should identify this purpose in your Case description when you open a support case, as detailed below.

Step 1: Open a support case

Open a case with AWS Support by completing the following steps.

To request a dedicated short code

1. Go to the AWS Support Center.
2. Choose Create case.
3. For Regarding, choose Service Limit Increase.
4. For Limit Type, choose SNS Text Messaging.
5. For Resource Type, choose Dedicated SMS Short Codes.
6. For Limit, choose the option that most closely resembles your use case.
7. For New limit value, specify how many short codes you want to reserve (typically, this value is 1).
8. For Use Case Description, summarize your use case, and summarize how your recipients will sign up for messages sent with your short code and provide the following information:

Company information:

- Company name.
- Company mailing address.
- Name and phone number for the primary contact for your request.
- Email address and toll-free number for support at your company.
- Company tax ID.
- Name of your product or service.

User sign-up process:

- Company website, or the website that your customers will sign up on to receive messages from your short code.
• How users will sign up to receive messages from your short code. Specify one or more of the following options:
  • **Text messages.**
  • **Website.**
  • **Mobile app.**
  • **Other.** If other, explain.
• The text for the option to sign up for messages on your website, app, or elsewhere.
• The sequence of messages that you plan to use for double opt-in. Provide all of the following:
  1. The SMS message that you plan to send when a user signs up. This message asks for the user's consent for recurring messages. For example: *ExampleCorp: Reply YES to receive account transaction alerts. Msg&data rates may apply.*
  2. The opt-in response that you expect from the user. This is typically a keyword, such as **YES**.
  3. The confirmation message that you want to send when customers send this keyword to your short code. For example: *You are now registered for account alerts from ExampleCorp. Msg&data rates may apply. Txt STOP to cancel or HELP for info.*

**The purpose of your messages:**
• The purpose of the messages that you plan to send with your short code. Specify one of the following options:
  • **Promotions and marketing.**
  • **Location-based services.**
  • **Notifications.**
  • **Information on demand.**
  • **Group chat.**
  • **Two-factor authentication (2FA).**
  • **Polling and surveys.**
  • **Sweepstakes or contests.**
  • **Other.** If other, explain.
• Whether you plan to use your short code to send promotional or marketing messages for a business other than your own.
• Whether you plan to use your short code to send messages that will or may contain Protected Health Information (PHI), as defined by the Health Insurance Portability and Accountability Act (HIPAA) and associated legislation and regulations.

**Message content:**
• The message that you plan to send when customers opt in to your messages by sending you a specific keyword. Be careful when you specify this keyword and message—it may take several weeks to change this message. When we create your short code, we register the keyword and message with the mobile phone carriers in the country where you use the short code. Your message might resemble the following example: *Welcome to ProductName alerts! Msg&data rates apply. 2 msgs per month. Reply HELP for help, STOP to cancel.*
• The response that you want to send when customers reply to your messages with the keyword **HELP.** This message has to include customer support contact information. For example: *ProductName Alerts: Help at example.com/help or (800) 555-0199. Msg&data rates apply. 2 msgs per month. Reply STOP to cancel.*
• The response that you want to send when customers reply to your messages with the keyword **STOP.** This message has to confirm that the user will no longer receive messages from you. For
example: You are unsubscribed from ProductName Alerts. No more messages will be sent. Reply HELP for help or (800) 555-0199.

- The text that you plan to send as a periodic reminder that the user is subscribed to your messages. For example: Reminder: You're subscribed to account alerts from ExampleCorp. Msg&data rates may apply. Txt STOP to cancel or HELP for info.
- An example of each type of message that you plan to send using your short code. Provide at least three examples. If you plan to send more than three types of messages, provide examples for all of them.

**Important**
Mobile carriers require us to provide all of the information listed above in order to provision short codes. We can't process your request until you provide all of this information.

9. Under Contact options, for Preferred contact language, choose whether you want to receive communications for this case in English or Japanese.

10. When you finish, choose Submit.

After we receive your request, we provide an initial response within 24 hours. We might contact you to request additional information. If we're able to provide you with a short code, we send you information about the costs associated with obtaining a short code in the country or region that you specified in your request. We also provide an estimate of the amount of time that's required to provision a short code in your country or region. It usually takes several weeks to provision a short code, although this delay can be much shorter or much longer depending on the country or region where the short code is based.

**Note**
The fees associated with using short codes begin immediately after we initiate your short code request with carriers. You're responsible for paying these charges, even if the short code hasn't been completely provisioned yet.

In order to prevent our systems from being used to send unsolicited or malicious content, we have to consider each request carefully. We might not be able to grant your request if your use case doesn't align with our policies.

**Next steps**

You've registered a short code with wireless carriers and reviewed your settings in the Amazon SNS console. Now you can use Amazon SNS to send SMS messages with your short code as the origination number.

**Requesting 10DLC numbers, toll-free numbers, and P2P long codes for SMS messaging with Amazon SNS**

**Important**
Effective June 1, 2021, US telecom providers no longer support using person-to-person (P2P) long codes for application-to-person (A2P) communications to US destinations. Instead, you need to use another type of origination ID for these messages. For more information, see Special requirements for sending SMS messages to US destinations (p. 219).

To request 10DLC numbers (p. 164), toll-free numbers (p. 172), and P2P long codes (p. 174), use the Amazon Pinpoint console. For detailed instructions, see Requesting a number in the Amazon Pinpoint User Guide.

Amazon SNS SMS messaging is available in Regions where Amazon Pinpoint is not currently supported. In these cases, open the Amazon Pinpoint console in the US East (N. Virginia) Region to register your 10DLC company and campaign, but do not request a 10DLC number. Instead, open a case in the AWS Support Center to request a 10DLC number in the AWS Region where you use or plan to use Amazon
SNS to send SMS messages. For information on Regions where Amazon Pinpoint is available, see Amazon Pinpoint endpoints and quotas in the AWS General Reference.

**Note**
If you're new to SMS messaging with Amazon SNS, you should also request a monthly SMS spending threshold that meets the expected demands of your SMS use case. By default, your monthly spending threshold is $1.00 (USD). For more information, see Requesting increases to your monthly SMS spending quota for Amazon SNS (p. 181).

**Requesting sender IDs for SMS messaging with Amazon SNS**

**Important**
If you're new to SMS messaging with Amazon SNS, request a monthly SMS spending threshold that meets the expected demands of your SMS use case. By default, your monthly spending threshold is $1.00 (USD). You can request to increase your spending threshold in the same support case that includes your request for a sender ID. Or, if you prefer, you can open a separate case. For more information, see Requesting increases to your monthly SMS spending quota for Amazon SNS (p. 181).

In SMS messaging, a *sender ID* is a name that appears as the message sender on recipients' devices. Sender IDs are a useful way to identify yourself to the recipients of your messages.

Support for sender IDs varies by country. For example, carriers in the United States don't support sender IDs at all, but carriers in India require senders to use sender IDs. For a complete list of countries that support sender IDs, see Supported Regions and countries (p. 208).

**Important**
Some countries require you to register sender IDs before you use them to send messages. Depending on the country, this registration process might take several weeks. The countries that require pre-registered sender IDs are indicated in the table on the Supported Countries (p. 208) page.

If you have enterprise support and are registering multiple templates across multiple accounts, follow the steps below, and work with your Technical Account Manager to ensure that your onboarding experience is coordinated.

If you're sending messages to recipients in a country where sender IDs are supported, and that country doesn't require you to register your sender ID, you don't have to perform any additional steps. You can start sending messages that include sender ID values immediately.

You only need to complete the procedures on this page if you plan to send messages to a country where registration of sender IDs is required.

**Step 1: Open an Amazon SNS SMS case**

If you plan to send messages to recipients a country where sender IDs are required, you can request a sender ID by creating a new case in the AWS Support Center.

**Note**
If you plan to send messages to recipients in a country where sender IDs are allowed but not required, you don't need to open a case in the Support Center. You can start sending messages that use sender IDs immediately.

**To request a sender ID**

2. On the **Support** menu, choose **Support Center**.
3. On the **My support cases** tab, choose **Create case**.
4. Choose **Service quota increase**.
5. Under Case classification, do the following:
   a. For Quota type, choose Pinpoint SMS.
   b. For Provide a link to the site or app which will be sending SMS messages, identify the website or application where your audience members opt in to receive your SMS messages.
   c. For What type of messages do you plan to send, choose the type of message that you plan to send using your sender ID:
      • One Time Password – Messages that provide passwords that your customers use to authenticate with your website or application.
      • Promotional – Noncritical messages that promote your business or service, such as special offers or announcements.
      • Transactional – Important informational messages that support customer transactions, such as order confirmations or account alerts. Transactional messages must not contain promotional or marketing content.
   d. For Which countries do you plan to send messages to, specify the countries where you want to register a sender ID. Support for sender IDs and sender ID registration requirements vary by country. For more information, see Supported Regions and countries (p. 208).

If the list of countries exceeds the number of characters allowed by this text box, you can instead list the countries in the Case description section.

6. Under Requests, do the following:
   a. For Resource Type, choose General Quotas.
   b. For Quota, choose SenderID Registration.
   c. For New quota value, enter the number of sender IDs that you're requesting. Typically, this value is 1.

7. Under Case description, for Use case description, provide the following information:
   • The sender ID that you want to register.
   • The template that you plan to use for your SMS messages.
   • The number of messages that you plan to send to each recipient per month.
   • Information about how your customers opt in to receiving messages from you.
   • The name of your company or organization.
   • The address that's associated with your company or organization.
   • The country where your company or organization is based.
   • A phone number for your company or organization.
   • The URL of the website for your company or organization.

After we receive your request, we provide an initial response within 24 hours. We might contact you to request additional information. If we're able to provide you with a Sender ID, we send you an estimate of the amount of time that's required to provision it.

In order to prevent our systems from being used to send unsolicited or malicious content, we have to consider each request carefully. We might not be able to grant your request if your use case doesn't align with our policies.

Step 2: Update your SMS settings in the Amazon SNS console

When we complete the process of obtaining your sender ID, we respond to your case. When you receive this notification, complete the steps in this section to configure Amazon SNS to use your sender ID as the default sender ID for all messages sent using your account. Alternatively, you can choose to specify which sender ID to use when publishing the message.
1. Sign in to the Amazon SNS console.
2. On the navigation panel, choose Mobile, Text messaging (SMS).
3. On the Mobile text messaging (SMS) page, in the Text messaging preferences section, choose Edit.
4. On the Edit text messaging preferences page, in the Details section, do the following:
5. For Default sender ID, enter the provided sender ID to be used as the default for all messages from your account.
6. Choose Save changes.

Next steps
You've registered a sender ID and updated your settings in the Amazon SNS console. Now you can use Amazon SNS to send SMS messages with your sender ID. SMS recipients in supported countries will see your sender ID as the message sender on their devices. If a different sender ID is used when publishing messages, it will override the default ID configured here.

Requesting increases to your monthly SMS spending quota for Amazon SNS
Your spending quota determines how much money you can spend sending SMS messages through Amazon SNS each month. When Amazon SNS determines that sending an SMS message would incur a cost that exceeds your spending quota for the current month, it stops publishing SMS messages within minutes.

Important
Because Amazon SNS is a distributed system, it stops sending SMS messages within minutes of the spending quota being exceeded. During this period, if you continue to send SMS messages, you might incur costs that exceed your quota.

We set the spending quota for all new accounts at $1.00 (USD) per month. This quota is intended to let you test the message-sending capabilities of Amazon SNS. This quota also helps to reduce the risk of sending large campaigns before you're actually ready to use Amazon SNS for your production workloads. Finally, this quota is necessary to prevent malicious users from abusing Amazon SNS.

To request an increase to the SMS spending quota for your account, open a quota increase case in the AWS Support Center.

Step 1: Open an Amazon SNS SMS case
You can request an increase to your monthly spending quota by opening a quota increase case in the AWS Support Center.

Note
Some of the fields on the request form are marked as "optional." However, AWS Support requires all of the information that's mentioned in the following steps in order to process your request. If you don't provide all of the required information, you may experience delays in processing your request.

To request a spending quota increase
1. Go to the AWS Support Center.
2. Choose Create case.
3. Choose Service limit increase, and then under Case classification, perform the following steps:
4. For Limit type, choose SNS Text Messaging.
5. For **Link to site or app which will be sending SMS - optional**, enter the URL of your website or application.

6. For **Type of messages - optional**, choose **One Time Password**, **Promotional**, or **Transactional**, depending on what you plan to send.

7. For **Targeted Countries - optional**, choose **General Limits**.

8. Under **Requests**, for Request 1, do the following:

9. For **Resource Type**, choose **General Limits**.

10. For **New limit**, enter the needed spend limit that you calculated earlier.

11. Under **Case description**, for Use case description, enter the description that you wrote earlier.

12. Expand **Contact options**, and then choose your preferred contact language.

13. Choose **Submit**.

14. When you finish, choose **Submit**.

The AWS Support team provides an initial response to your request within 24 hours.

To prevent our systems from being used to send unsolicited or malicious content, we consider each request carefully. If we can, we will grant your request within this 24-hour period. However, if we need additional information from you, it might take longer to resolve your request.

If your use case doesn't align with our policies, we might be unable to grant your request.

**Step 2: Update your SMS settings on the Amazon SNS console**

After we notify you that your monthly spending quota has been increased, you have to adjust the spending quota for your account on the Amazon SNS console.

**Important**

Important: If you skip this step, your SMS spend limit won't increase.

**To adjust your spending quota on the console**

1. Open the Amazon SNS console.

2. Open the left navigation menu, expand Mobile, and then choose Text messaging (SMS).

3. On the Mobile text messaging (SMS) page, next to Text messaging preferences, choose Edit.

4. On the Edit text messaging preferences page, under Details, enter your new SMS spend limit for Account spend limit.

   **Note**
   
   You might receive a warning that the entered value is larger than the default spend limit. You can ignore this.

5. Choose Save changes.

   If you get an "Invalid Parameter" error, check the contact from AWS Support and confirm that you entered the correct new SMS spend limit. If you still experience a problem, open a case in the AWS Support Center.

6. Open the Amazon Pinpoint console at https://console.aws.amazon.com/pinpoint/.

7. On the **All projects** page, choose a project that uses the SMS channel.

8. In the navigation pane, under **Settings**, choose **SMS and voice**.

9. In the **SMS and voice** section, choose **Edit**.

10. Under **Account-level settings**, for **Account spending limit**, enter the maximum amount, in US Dollars, that you want to spend on SMS messages each calendar month. You can specify a value
that's less than or equal to the total monthly spending quota provided by AWS Support. By setting a lower value, you can control your monthly spending while still retaining the capacity to scale up if necessary.

11. Choose **Save changes**.

**Setting SMS messaging preferences**

Use Amazon SNS to specify preferences for SMS messaging. For example, you can specify whether to optimize deliveries for cost or reliability, your monthly spending limit, how deliveries are logged, and whether to subscribe to daily SMS usage reports.

These preferences take effect for every SMS message that you send from your account, but you can override some of them when you send an individual message. For more information, see [Publishing to a mobile phone](#) (p. 192).

**Topics**
- Setting SMS messaging preferences using the AWS Management Console (p. 183)
- Setting preferences (AWS SDKs) (p. 184)

**Setting SMS messaging preferences using the AWS Management Console**

1. Sign in to the Amazon SNS console.
2. Choose a region that supports SMS messaging (p. 208).
3. On the navigation panel, choose **Mobile, Text messaging (SMS)**.
4. On the **Mobile text messaging (SMS)** page, in the **Text messaging preferences** section, choose **Edit**.
5. On the **Edit text messaging preferences** page, in the **Details** section, do the following:
   a. For **Default message type**, choose one of the following:
      - **Promotional** (default) – Non-critical messages (for example, marketing). Amazon SNS optimizes message delivery to incur the lowest cost.
      - **Transactional** – Critical messages that support customer transactions, such as one-time passcodes for multi-factor authentication. Amazon SNS optimizes message delivery to achieve the highest reliability.

      For pricing information for promotional and transactional messages, see [Global SMS Pricing](#).
   b. (Optional) For **Account spend limit**, enter the amount (in USD) that you want to spend on SMS messages each calendar month.

      **Important**
      - By default, the spend quota is set to 1.00 USD. If you want to raise the service quota, [submit a request](#).
      - If the amount set in the console exceeds your service quota, Amazon SNS stops publishing SMS messages.
      - Because Amazon SNS is a distributed system, it stops sending SMS messages within minutes of the spend quota being exceeded. During this interval, if you continue to send SMS messages, you might incur costs that exceed your quota.

6. (Optional) For **Default sender ID**, enter a custom ID, such as your business brand, which is displayed as the sender of the receiving device.
7. (Optional) Enter the name of the Amazon S3 bucket name for usage reports.

   **Note**
   Support for sender IDs varies by country.

8. Choose **Save changes**.

### Setting preferences (AWS SDKs)

To set your SMS preferences using one of AWS SDKs, use the action in that SDK that corresponds to the `SetSMSAttributes` request in the Amazon SNS API. With this request, you assign values to the different SMS attributes, such as your monthly spend quota and your default SMS type (promotional or transactional). For all SMS attributes, see `SetSMSAttributes` in the *Amazon Simple Notification Service API Reference*.

The following examples show how to set SMS preferences using the Amazon SNS clients that are provided by the AWS SDKs.

**Note**
Remember to configure your AWS credentials before using the SDK. For more information, see Configuring AWS Credentials in the *AWS SDK for .NET Developer Guide*. Or, see Using credentials in the *AWS SDK for Java Developer Guide*.

#### AWS SDK for Java

The following example uses the `setSMSAttributes` method of the `AmazonSNSClient` class in the AWS SDK for Java. This examples sets values for the different attribute names:

```java
public static void main(String[] args) {
    AmazonSNSClient snsClient = new AmazonSNSClient();
    setDefaultSmsAttributes(snsClient);
}

public static void setDefaultSmsAttributes(AmazonSNSClient snsClient) {
    SetSMSAttributesRequest setRequest = new SetSMSAttributesRequest()
        .addAttributesEntry("DefaultSenderID", "mySenderID")
        .addAttributesEntry("MonthlySpendLimit", "1")
        .addAttributesEntry("DeliveryStatusIAMRole", "arn:aws:iam::123456789012:role/mySnsRole")
        .addAttributesEntry("DeliveryStatusSuccessSamplingRate", "10")
        .addAttributesEntry("DefaultSMSType", "Transactional")
        .addAttributesEntry("UsageReportS3Bucket", "sns-sms-daily-usage");
    snsClient.setSMSAttributes(setRequest);
    Map<String, String> myAttributes = snsClient.getSMSAttributes(new GetSMSAttributesRequest())
        .getAttributes();
    System.out.println("My SMS attributes:");
    for (String key : myAttributes.keySet()) {
        System.out.println(key + " = " + myAttributes.get(key));
    }
}
```

This example sets the value for the `MonthlySpendLimit` attribute to 1.00 USD. By default, this is the maximum amount allowed by Amazon SNS. If you want to raise the quota, submit a request. For **New limit value**, enter your desired monthly spend quota. In the **Use Case Description** field, explain that you are requesting an SMS monthly spend quota increase. The AWS Support team provides an initial response to your request within 24 hours.
To verify that the attributes were set correctly, the example prints the result of the `GetSMSAttributes` method. When you run this example, the attributes are displayed in the console output window of your IDE:

```
My SMS attributes:
DeliveryStatusSuccessSamplingRate = 10
UsageReportS3Bucket = sns-sms-daily-usage
DefaultSMSType = Transactional
DeliveryStatusIAMRole = arn:aws:iam::123456789012:role/mySnsRole
MonthlySpendLimit = 1
DefaultSenderID = mySenderID
```

**AWS SDK for .NET**

The following example uses the `SetSMSAttributes` method of the `AmazonSimpleNotificationServiceClient` class in the AWS SDK for .NET. This example sets values for the different attribute names:

```
static void Main(string[] args)
{
    AmazonSimpleNotificationServiceClient snsClient = new AmazonSimpleNotificationServiceClient(Amazon.RegionEndpoint.USWest2);
    SetDefaultSmsAttributes(snsClient);
}

public static void SetDefaultSmsAttributes(AmazonSimpleNotificationServiceClient snsClient)
{
    SetSMSAttributesRequest setRequest = new SetSMSAttributesRequest();
    setRequest.Attributes["DefaultSenderID"] = "mySenderID";
    setRequest.Attributes["MonthlySpendLimit"] = "1";
    setRequest.Attributes["DeliveryStatusIAMRole"] = "arn:aws:iam::123456789012:role/mySnsRole";
    setRequest.Attributes["DeliveryStatusSuccessSamplingRate"] = "10";
    setRequest.Attributes["DefaultSMSType"] = "Transactional";
    setRequest.Attributes["UsageReportS3Bucket"] = "sns-sms-daily-usage";
    SetSMSAttributesResponse setResponse = snsClient.SetSMSAttributes(setRequest);
    GetSMSAttributesRequest getRequest = new GetSMSAttributesRequest();
    GetSMSAttributesResponse getResponse = snsClient.GetSMSAttributes(getRequest);
    Console.WriteLine("My SMS attributes:");
    foreach (KeyValuePair<string, string> item in getResponse.Attributes)
    {
        Console.WriteLine(item.Key + " = " + item.Value);
    }
}
```

This example sets the value for the `MonthlySpendLimit` attribute to 1.00 USD. By default, this is the maximum amount allowed by Amazon SNS. If you want to raise the quota, submit a case. For the **New limit value**, enter your desired monthly spend quota. In the **Use Case Description** field, explain that you are requesting an SMS monthly spend quota increase. The AWS Support team provides an initial response to your request within 24 hours.

To verify that the attributes were set correctly, the example prints the result of the `GetSMSAttributes` method. When you run this example, the attributes are displayed in the console output window of your IDE:

```
My SMS attributes:
DeliveryStatusSuccessSamplingRate = 10
UsageReportS3Bucket = sns-sms-daily-usage
DefaultSMSType = Transactional
DeliveryStatusIAMRole = arn:aws:iam::123456789012:role/mySnsRole
MonthlySpendLimit = 1
```
DefaultSenderID = mySenderID

## Sending SMS messages

This section describes how to send SMS messages.

### Topics
- Publishing to a topic (p. 186)
- Publishing to a mobile phone (p. 192)

### Publishing to a topic

You can publish a single SMS message to many phone numbers at once by subscribing those phone numbers to an Amazon SNS topic. An SNS topic is a communication channel to which you can add subscribers and then publish messages to all of those subscribers. A subscriber receives all messages published to the topic until you cancel the subscription, or until the subscriber opts out of receiving SMS messages from your AWS account.

### Sending a message to a topic (console)

#### To create a topic

Complete the following steps if you don't already have a topic to which you want to send SMS messages.

1. Sign in to the Amazon SNS console.
2. In the console menu, choose an AWS Region that supports SMS messaging (p. 208).
3. In the navigation pane, choose **Topics**.
4. On the **Topics** page, choose **Create topic**.
5. On the **Create topic** page, under **Details**, do the following:
   - For **Type**, choose **Standard**.
   - For **Name**, enter a topic name.
   - (Optional) For **Display name**, enter a custom prefix for your SMS messages. When you send a message to the topic, Amazon SNS prepends the display name followed by a right angle bracket (>) and a space. Display names are not case sensitive, and Amazon SNS converts display names to uppercase characters. For example, if the display name of a topic is `MyTopic` and the message is `Hello World!`, the message appears as:

   **MYTOPIC> Hello World!**

6. Choose **Create topic**. The topic's name and Amazon Resource Name (ARN) appear on the **Topics** page.

#### To create an SMS subscription

You can use subscriptions to send an SMS message to multiple recipients by publishing the message only once to your topic.
Note
When you start using Amazon SNS to send SMS messages, your AWS account is in the SMS sandbox. The SMS sandbox provides a safe environment for you to try Amazon SNS features without risking your reputation as an SMS sender. While your account is in the SMS sandbox, you can use all of the features of Amazon SNS, but you can send SMS messages only to verified destination phone numbers. For more information, see SMS sandbox (p. 161).

1. Sign in to the Amazon SNS console.
2. In the navigation pane, choose Subscriptions.
3. On the Subscriptions page, choose Create subscription.
4. On the Create subscription page, under Details, do the following:
   a. For Topic ARN, enter or choose the Amazon Resource Name (ARN) of the topic to which you want to send SMS messages.
   b. For Protocol, choose SMS.
   c. For Endpoint, enter the phone number that you want to subscribe to your topic.
5. Choose Create subscription. The subscription information appears on the Subscriptions page.

To add more phone numbers, repeat these steps. You can also add other types of subscriptions, such as email.

To send a message
When you publish a message to a topic, Amazon SNS attempts to deliver that message to every phone number that is subscribed to the topic.

1. In the Amazon SNS console, on the Topics page, choose the name of the topic to which you want to send SMS messages.
2. On the topic details page, choose Publish message.
3. On the Publish message to topic page, under Message details, do the following:
   a. For Subject, keep the field blank unless your topic contains email subscriptions and you want to publish to both email and SMS subscriptions. Amazon SNS uses the Subject that you enter as the email subject line.
   b. (Optional) For Time to Live (TTL), enter a number of seconds that Amazon SNS has to send your SMS message to any mobile application endpoint subscribers.
4. Under Message body, do the following:
   a. For Message structure, choose Identical payload for all delivery protocols to send the same message to all protocol types subscribed to your topic. Or, choose Custom payload for each delivery protocol to customize the message for subscribers of different protocol types. For example, you can enter a default message for phone number subscribers and a custom message for email subscribers.
   b. For Message body to send to the endpoint, enter your message, or your custom messages per delivery protocol.

   If your topic has a display name, Amazon SNS adds it to the message, which increases the message length. The display name length is the number of characters in the name plus two characters for the right angle bracket (>) and the space that Amazon SNS adds.

   For information about the size quotas for SMS messages, see Publishing to a mobile phone (p. 192).
5. (Optional) For Message attributes, add message metadata such as timestamps, signatures, and IDs.
6. Choose Publish message. Amazon SNS sends the SMS message and displays a success message.
Sending a message to a topic (AWS SDKs)

To send an SMS message to a topic using one of the AWS SDKs, use the API operations in that SDK that correspond to the following requests in the Amazon SNS API.

**Note**
Remember to configure your AWS credentials before using the SDK. For more information, see Configuring AWS Credentials in the AWS SDK for .NET Developer Guide. Or, see Using credentials in the AWS SDK for Java Developer Guide.

CreateTopic

Creates a topic to which you can subscribe phone numbers and then publish messages to all subscribed phone numbers at once.

Subscribe

Subscribes a phone number to a topic.

Publish

Sends a message to each phone number subscribed to a topic.

You can use the MessageAttributes parameter to set several attributes for the message (for example, the maximum price). For more information, see Sending a message (AWS SDKs) (p. 194).

Creating a topic

The following examples show how to create a topic using the Amazon SNS clients that the AWS SDKs provide.

AWS SDK for Java

The following example uses the createTopic operation of the AmazonSNSClient class in the AWS SDK for Java:

```java
public static void main(String[] args) {
    AmazonSNSClient snsClient = new AmazonSNSClient();
    String topicArn = createSNSTopic(snsClient);
}

public static String createSNSTopic(AmazonSNSClient snsClient) {
    CreateTopicRequest createTopic = new CreateTopicRequest("mySNSTopic");
    CreateTopicResult result = snsClient.createTopic(createTopic);
    System.out.println("Create topic request: " + snsClient.getCachedResponseMetadata(createTopic));
    System.out.println("Create topic result: " + result);
    return result.getTopicArn();
}
```

The example uses the getCachedResponseMetadata operation to get the request ID.

When you run this example, the console output window of your IDE displays the following:

```
{TopicArn: arn:aws:sns:us-east-1:123456789012:mySNSTopic}
CreateTopicRequest - {AWS_REQUEST_ID=93f7fc90-f131-5ca3-ab18-b741fed918b5}
```

AWS SDK for .NET

The following example uses the createTopic operation of the AmazonSimpleNotificationServiceClient class in the AWS SDK for .NET:  

188
static void Main(string[] args)
{
    AmazonSimpleNotificationServiceClient snsClient = new
    AmazonSimpleNotificationServiceClient(Amazon.RegionEndpoint.USWest2);
    String topicArn = CreateSNSTopic(snsClient);
}

public static String CreateSNSTopic(AmazonSimpleNotificationServiceClient snsClient)
{
    //create a new SNS topic
    CreateTopicRequest createTopicRequest = new CreateTopicRequest("MyNewTopic200");
    CreateTopicResponse createTopicResponse =
    snsClient.CreateTopic(createTopicRequest);
    //get request id for CreateTopicRequest from SNS metadata
    Console.WriteLine("CreateTopicRequest - " +
    createTopicResponse.ResponseMetadata.RequestId);
    return createTopicResponse.TopicArn;
}

When you run this example, the console output window of your IDE displays the following:

{TopicArn: arn:aws:sns:us-east-1:123456789012:mySNSTopic}
CreateTopicRequest - 93f7fc90-f131-5ca3-ab18-b741fedef91b5

Adding an SMS subscription to your topic

The following examples show how to add an SMS subscription to a topic using the Amazon SNS clients that the AWS SDKs provide.

AWS SDK for Java

The following example uses the subscribe operation of the AmazonSNSClient class in the AWS SDK for Java:

```java
public static void main(String[] args) {
    AmazonSNSClient snsClient = new AmazonSNSClient();
    String phoneNumber = "+1XXX5550100";
    String topicArn = createSNSTopic(snsClient);
    subscribeToTopic(snsClient, topicArn, "sms", phoneNumber);
}
```

```java
public static void subscribeToTopic(AmazonSNSClient snsClient, String topicArn,
String protocol, String endpoint) {
    SubscribeRequest subscribe = new SubscribeRequest(topicArn, protocol,
    endpoint);
    SubscribeResult subscribeResult = snsClient.subscribe(subscribe);
    System.out.println("Subscribe request: " +
    snsClient.getCachedResponseMetadata(subscribe));
    System.out.println("Subscribe result: " + subscribeResult);
}
```

This example constructs the subscribeRequest object and passes it the following arguments:

- `topicArn` – The Amazon Resource Name (ARN) of the topic to which you are adding a subscription.
- "sms" – The protocol option for an SMS subscription.
- `endpoint` – The phone number that you are subscribing to the topic.
The example uses the `getCachedResponseMetadata` operation to get the request ID for the subscribe request.

When you run this example, the console window of your IDE displays the subscribe request ID:

```
SubscribeRequest - {AWS_REQUEST_ID=f38fe925-8093-5bd4-9c19-a7c7625de38c}
```

AWS SDK for .NET

The following example uses the `subscribe` operation of the `AmazonSimpleNotificationServiceClient` class in the AWS SDK for .NET:

```csharp
static void Main(string[] args)
{
AmazonSimpleNotificationServiceClient snsClient = new
AmazonSimpleNotificationServiceClient(Amazon.RegionEndpoint.USWest2);
String phoneNumber = "+1XXX5550100";
String topicArn = CreateSNSTopic(snsClient);
SubscribeToTopic(snsClient, topicArn, "sms", phoneNumber);
}
```

//<create SNS topic>
```
static public void SubscribeToTopic(AmazonSimpleNotificationServiceClient snsClient,
String topicArn,
String protocol, String endpoint)
{
SubscribeRequest subscribeRequest = new SubscribeRequest(topicArn, protocol,
endpoint);
SubscribeResponse subscribeResponse = snsClient.Subscribe(subscribeRequest);
            Console.WriteLine("Subscribe request: " +
subscribeResponse.ResponseMetadata.RequestId);
            Console.WriteLine("Subscribe result: " + subscribeResponse.);
}
```

This example constructs the `SubscribeRequest` object and passes it the following arguments:

- `topicArn` – The Amazon Resource Name (ARN) of the topic to which you are adding a subscription.
- "sms" – The protocol option for an SMS subscription.
- `endpoint` – The phone number that you are subscribing to the topic.

When you run this example, the console window of your IDE displays the subscribe request ID:

```
SubscribeRequest - f38fe925-8093-5bd4-9c19-a7c7625de38c
```

(Optional) Setting message attributes

The following examples show how to set message attributes using the Amazon SNS clients that the AWS SDKs provide.

AWS SDK for Java

With the AWS SDK for Java, you set message attribute values by constructing a map that associates the attribute keys with `MessageAttributeValue` objects. Each `MessageAttributeValue` object is initialized with an attribute value, and each object declares the data type for the value. The following example sets the sender ID to "mySenderId", maximum price to "0.50" USD, and SMS type to "Promotional":

```
```
Map<String, MessageAttributeValue> smsAttributes =
    new HashMap<String, MessageAttributeValue>();
smsAttributes.put("AWS.SNS.SMS.SenderID", new MessageAttributeValue()
    .withStringValue("mySenderId") //The sender ID shown on the device.
    .withDataType("String"));
smsAttributes.put("AWS.SNS.SMS.MaxPrice", new MessageAttributeValue()
    .withStringValue("0.50") //Sets the max price to 0.50 USD.
    .withDataType("Number"));
smsAttributes.put("AWS.SNS.SMS.SMSType", new MessageAttributeValue()
    .withStringValue("Promotional") //Sets the type to promotional.
    .withDataType("String"));

For more information about message attributes, see Sending a message (AWS SDKs) (p. 194).

When you send an SMS message, you apply your attributes to the PublishRequest object.

AWS SDK for .NET

With the AWS SDK for .NET, you set message attribute values by adding attribute keys with MessageAttributeValue objects to the MessageAttributes field of the PublishRequest object. Each MessageAttributeValue object is initialized with an attribute value, and each object declares the data type for the value. The following example sets the sender ID to "mySenderId", maximum price to "0.50" USD, and SMS type to "Promotional":

PublishRequest pubRequest = new PublishRequest();
pubRequest.MessageAttributes["AWS.SNS.SMS.SenderID"] =
    new MessageAttributeValue( StringValue = "mySenderId", DataType = "String" );
pubRequest.MessageAttributes["AWS.SNS.SMS.MaxPrice"] =
    new MessageAttributeValue( StringValue = "0.50", DataType = "Number" );
pubRequest.MessageAttributes["AWS.SNS.SMS.SMSType"] =
    new MessageAttributeValue( StringValue = "Promotional", DataType = "String" );

For more information about message attributes, see Sending a message (AWS SDKs) (p. 194).

When you send an SMS message, you apply your attributes to the PublishRequest object.

Publishing a message to your topic

The following examples show how to publish a message to a topic using the Amazon SNS clients that the AWS SDKs provide.

AWS SDK for Java

The following example uses the publish operation of the AmazonSNSClient class in the AWS SDK for Java:

```java
public static void main(String[] args) {
    AmazonSNSClient snsClient = new AmazonSNSClient();
    String message = "My SMS message";
    Map<String, MessageAttributeValue> smsAttributes =
        new HashMap<String, MessageAttributeValue>();
    //<set SMS attributes>
    String topicArn = createSNSTopic(snsClient);
    //<subscribe to topic>
    sendSMSSMessageToTopic(snsClient, topicArn, message, smsAttributes);
}
```

//<create topic operation>

//<subscribe to topic operation>

191
public static void sendSMSMessageToTopic(AmazonSNSClient snsClient, String topicArn, String message, Map<String, MessageAttributeValue> smsAttributes) {
    PublishResult result = snsClient.publish(new PublishRequest()
        .withTopicArn(topicArn)
        .withMessage(message)
        .withMessageAttributes(smsAttributes));
    System.out.println(result);
}

Amazon SNS attempts to deliver that message to every phone number that is subscribed to the topic.

This example constructs the publishRequest object while passing the topic ARN and the message as arguments. The publishResult object captures the message ID that Amazon SNS returns.

When you run this example, the console output window of your IDE displays the message ID:

{MessageId: 9b888f80-15f7-5c30-81a2-c4511a3f5229}

AWS SDK for .NET

The following example uses the Publish operation of the AmazonSimpleNotificationServiceClient class in the AWS SDK for .NET:

public static void main(string[] args) {
    AmazonSimpleNotificationServiceClient snsClient = new
    AmazonSimpleNotificationServiceClient(Amazon.RegionEndpoint.USWest2);
    String topicArn = createSNSTopic(snsClient);
    PublishRequest pubRequest = new PublishRequest();
    pubRequest.Message = "My SMS message";
    pubRequest.TopicArn = topicArn;
    // add optional MessageAttributes...
    //   pubRequest.MessageAttributes["AWS.SNS.SMS.SenderID"] =
    //      new MessageAttributeValue{ StringValue = "mySenderId", DataType = "String"};
    PublishResponse pubResponse = snsClient.Publish(pubRequest);
    Console.WriteLine(pubResponse.MessageId);
}

Amazon SNS attempts to deliver that message to every phone number that is subscribed to the topic.

This example constructs the publishRequest object and assigns the topic ARN and the message. The publishResponse object captures the message ID that Amazon SNS returns.

When you run this example, the console output window of your IDE displays the message ID:

9b888f80-15f7-5c30-81a2-c4511a3f5229

Publishing to a mobile phone

You can use Amazon SNS to send SMS messages directly to a mobile phone without subscribing the phone number to an Amazon SNS topic.
Sending SMS messages

Note
Subscribing phone numbers to a topic is useful if you want to send one message to multiple phone numbers at once. For instructions on publishing an SMS message to a topic, see Publishing to a topic (p. 186).

When you send a message, you can control whether the message is optimized for cost or reliable delivery. You can also specify a sender ID or origination number (p. 163). If you send the message programmatically using the Amazon SNS API or the AWS SDKs, you can specify a maximum price for the message delivery.

Each SMS message can contain up to 140 bytes, and the character quota depends on the encoding scheme. For example, an SMS message can contain:

- 160 GSM characters
- 140 ASCII characters
- 70 UCS-2 characters

If you publish a message that exceeds the size quota, Amazon SNS sends it as multiple messages, each fitting within the size quota. Messages are not cut off in the middle of a word, but instead on whole-word boundaries. The total size quota for a single SMS publish action is 1,600 bytes.

When you send an SMS message, you specify the phone number using the E.164 format, a standard phone numbering structure used for international telecommunication. Phone numbers that follow this format can have a maximum of 15 digits along with the prefix of a plus sign (+) and the country code. For example, a US phone number in E.164 format appears as +1XXX5550100.

Topics
- Sending a message (console) (p. 193)
- Sending a message (AWS SDKs) (p. 194)

Sending a message (console)

1. Sign in to the Amazon SNS console.
2. In the console menu, choose an AWS Region that supports SMS messaging (p. 208).
3. In the navigation pane, choose Text messaging (SMS).
4. On the Mobile text messaging (SMS) page, choose Publish text message.
5. On the Publish SMS message page, for Message type, choose one of the following:
   - Promotional – Non-critical messages, such as marketing messages.
   - Transactional – Critical messages that support customer transactions, such as one-time passcodes for multi-factor authentication.

   Note
   This message-level setting overrides your account-level default message type. You can set an account-level default message type from the Text messaging preferences section of the Mobile text messaging (SMS) page.

   For pricing information for promotional and transactional messages, see Worldwide SMS Pricing.
6. For Destination phone number, enter the phone number to which you want to send the message.
7. For Message, enter the message to send.
8. (Optional) Under Origination identities, specify how to identify yourself to your recipients:
• To specify a **Sender ID**, type a custom ID that contains 3–11 alphanumeric characters, including at least one letter and no spaces. The sender ID is displayed as the message sender on the receiving device. For example, you can use your business brand to make the message source easier to recognize.

Support for sender IDs varies by country and/or region. For example, messages delivered to U.S. phone numbers will not display the sender ID. For the countries and regions that support sender IDs, see [Supported Regions and countries](p. 208).

If you do not specify a sender ID, one of the following is displayed as the originating identity:
- In countries that support long codes, the long code is shown.
- In countries where only sender IDs are supported, *NOTICE* is shown.

This message-level sender ID overrides your default sender ID, which you set on the **Text messaging preferences** page.

• To specify an **Origination number**, enter a string of 5–14 numbers to display as the sender's phone number on the receiver's device. This string must match an origination number that is configured in your AWS account for the destination country. The origination number can be a 10DLC number, toll-free number, person-to-person long code, or short codes. For more information, see [Origination identities for SMS messages](p. 163).

If you don't specify an origination number, Amazon SNS selects an origination number to use for the SMS text message, based on your AWS account configuration.

9. If you're sending SMS messages to recipients in India, expand **Country-specific attributes**, and specify the following attributes:

• **Entity ID** – The entity ID or principal entity (PE) ID for sending SMS messages to recipients in India. This ID is a unique string of 1–30 characters that the Telecom Regulatory Authority of India (TRAI) provides to identify the entity that you registered with the TRAI.

• **Template ID** – The template ID for sending SMS messages to recipients in India. This ID is a unique, TRAI-provided string of 1–30 characters that identifies the template that you registered with the TRAI. The template ID must be associated with the sender ID that you specified for the message.

For more information on sending SMS messages to recipients in India, see [Special requirements for sending SMS messages to recipients in India](p. 220).

10. Choose **Publish message**.

**Tip**
To send SMS messages from an origination number, you can also choose **Origination numbers** in the Amazon SNS console navigation panel. Choose an origination number that includes **SMS** in the **Capabilities** column, and then choose **Publish text message**.

### Sending a message (AWS SDKs)

To send an SMS message using one of the AWS SDKs, use the API operation in that SDK that corresponds to the **Publish** request in the Amazon SNS API. With this request, you can send an SMS message directly to a phone number. You can also use the **MessageAttributes** parameter to set values for the following attribute names:

**AWS.SNS.SMSSenderId**

A custom ID that contains 3–11 alphanumeric characters, including at least one letter and no spaces. The sender ID appears as the message sender on the receiving device. For example, you can use your business brand to help make the message source easier to recognize.
Support for sender IDs varies by country or region. For example, messages delivered to US phone numbers don't display the sender ID. For a list of the countries or regions that support sender IDs, see Supported Regions and countries (p. 208).

If you don't specify a sender ID, a long code (p. 174) appears as the sender ID in supported countries or regions. For countries or regions that require an alphabetic sender ID, NOTICE appears as the sender ID.

This message-level attribute overrides the account-level attribute DefaultSenderID, which you can set using the SetSMSAttributes request.

AWS.MM.SMS.OriginationNumber

A custom string of 5–14 numbers, which can include an optional leading plus sign (+). This string of numbers appears as the sender's phone number on the receiving device. The string must match an origination number that's configured in your AWS account for the destination country. The origination number can be a 10DLC number, toll-free number, person-to-person (P2P) long code, or short code. For more information, see Origination numbers (p. 164).

If you don't specify an origination number, Amazon SNS chooses an origination number based on your AWS account configuration.

AWS.SNS.SMS.MaxPrice

The maximum price in USD that you're willing to spend to send the SMS message. If Amazon SNS determines that sending the message would incur a cost that exceeds your maximum price, it doesn't send the message.

This attribute has no effect if your month-to-date SMS costs have already exceeded the quota set for the MonthlySpendLimit attribute. You can set the MonthlySpendLimit attribute using the SetSMSAttributes request.

If you're sending the message to an Amazon SNS topic, the maximum price applies to each message delivery to each phone number that is subscribed to the topic.

AWS.SNS.SMS.SMSType

The type of message that you're sending:
• Promotional (default) – Non-critical messages, such as marketing messages.
• Transactional – Critical messages that support customer transactions, such as one-time passcodes for multi-factor authentication.

This message-level attribute overrides the account-level attribute DefaultSMSType, which you can set using the SetSMSAttributes request.

AWS.MM.SMS.EntityId

This attribute is required only for sending SMS messages to recipients in India.

This is your entity ID or principal entity (PE) ID for sending SMS messages to recipients in India. This ID is a unique string of 1–30 characters that the Telecom Regulatory Authority of India (TRAI) provides to identify the entity that you registered with the TRAI.

AWS.MM.SMS.TemplateId

This attribute is required only for sending SMS messages to recipients in India.

This is your template for sending SMS messages to recipients in India. This ID is a unique, TRAI-provided string of 1–30 characters that identifies the template that you registered with the TRAI. The template ID must be associated with the sender ID that you specified for the message.
(Optional) Setting message attributes

The following examples show how to set message attributes using the Amazon SNS clients that the AWS SDKs provide.

**Note**
Remember to configure your AWS credentials before using the SDK. For more information, see Configuring AWS Credentials in the AWS SDK for .NET Developer Guide. Or, see Using credentials in the AWS SDK for Java Developer Guide.

**AWS SDK for Java**

With the AWS SDK for Java, you set message attribute values by constructing a map that associates the attribute keys with `MessageAttributeValue` objects. Each `MessageAttributeValue` object is initialized with an attribute value, and each object declares the data type for the value. The following example sets the sender ID to "mySenderID", maximum price to "0.50" USD, and SMS type to "Promotional":

```java
Map<String, MessageAttributeValue> smsAttributes =
    new HashMap<String, MessageAttributeValue>();
smsAttributes.put("AWS.SNS.SMS.SenderID", new MessageAttributeValue() .withStringValue("mySenderID") //The sender ID shown on the device. .withDataType("String"));
smsAttributes.put("AWS.SNS.SMS.MaxPrice", new MessageAttributeValue() .withStringValue("0.50") //Sets the max price to 0.50 USD. .withDataType("Number"));
smsAttributes.put("AWS.SNS.SMS.SMSType", new MessageAttributeValue() .withStringValue("Promotional") //Sets the type to promotional. .withDataType("String"));
```

When you send an SMS message, you apply your attributes to the `PublishRequest` object.

**AWS SDK for .NET**

With the AWS SDK for .NET, you set message attribute values by constructing a map that associates the attribute keys with `MessageAttributeValue` objects. Each `MessageAttributeValue` object is initialized with an attribute value, and each object declares the data type for the value. The following example sets the sender ID to "mySenderId", maximum price to "0.50" USD, and SMS type to "Promotional":

```csharp
PublishRequest pubRequest = new PublishRequest();
    // add optional MessageAttributes...
    pubRequest.MessageAttributes["AWS.SNS.SMS.SenderID"] =
        new MessageAttributeValue( StringValue = "mySenderId", DataType = "String" );
    pubRequest.MessageAttributes["AWS.SNS.SMS.MaxPrice"] =
        new MessageAttributeValue( StringValue = "0.50", DataType = "Number" );
    pubRequest.MessageAttributes["AWS.SNS.SMS.SMSType"] =
        new MessageAttributeValue( StringValue = "Promotional", DataType = "String" );
```

Sending a message

The following examples show how to send a message using the Amazon SNS clients that the AWS SDKs provide.

**Note**
Remember to configure your AWS credentials before using the SDK. For more information, see Configuring AWS Credentials in the AWS SDK for .NET Developer Guide. Or, see Using credentials in the AWS SDK for Java Developer Guide.
AWS SDK for Java

The following example uses the publish operation of the AmazonSNSClient class in the AWS SDK for Java. This example sends a message directly to a phone number:

```java
public static void main(String[] args) {
    AmazonSNSClient snsClient = new AmazonSNSClient();
    String message = "My SMS message";
    String phoneNumber = "+1XXX5550100";
    Map<String, MessageAttributeValue> smsAttributes =
        new HashMap<String, MessageAttributeValue>();
    //<set SMS attributes>
    sendSMSMessage(snsClient, message, phoneNumber, smsAttributes);
}

public static void sendSMSMessage(AmazonSNSClient snsClient, String message,
        String phoneNumber, Map<String, MessageAttributeValue> smsAttributes) {
    PublishResult result = snsClient.publish(new PublishRequest()
        .withMessage(message)
        .withPhoneNumber(phoneNumber)
        .withMessageAttributes(smsAttributes));
    System.out.println(result); // Prints the message ID.
}
```

When you run this example, the console output window of your IDE displays the message ID:

```java
{MessageId: 9b888f80-15f7-5c30-81a2-c4511a3f5229}
```

AWS SDK for .NET

The following example uses the Publish operation of the AmazonSimpleNotificationServiceClient class in the AWS SDK for .NET. This example sends a message directly to a phone number:

```csharp
static void Main(string[] args)
{
    AmazonSimpleNotificationServiceClient snsClient = new
    AmazonSimpleNotificationServiceClient(Amazon.RegionEndpoint.USWest2);
    PublishRequest pubRequest = new PublishRequest();
    pubRequest.Message = "My SMS message";
    pubRequest.PhoneNumber = "+1XXX5550100";
    // add optional MessageAttributes, for example:
    //   pubRequest.MessageAttributes.Add("AWS.SNS.SMS.SenderID", new
    //     MessageAttributeValue
    //     { StringValue = "SenderId", DataType = "String" });
    PublishResponse pubResponse = snsClient.Publish(pubRequest);
    Console.WriteLine(pubResponse.MessageId);
}
```

When you run this example, the message ID is displayed in the console output window of your IDE:

```
9b888f80-15f7-5c30-81a2-c4511a3f5229
```

Monitoring SMS activity

By monitoring your SMS activity, you can keep track of destination phone numbers, successful or failed deliveries, reasons for failure, costs, and other information. Amazon SNS helps by summarizing statistics in the console, sending information to Amazon CloudWatch, and sending daily SMS usage reports to an Amazon S3 bucket that you specify.
Topics

• Viewing SMS delivery statistics (p. 198)
• Viewing Amazon CloudWatch metrics and logs for SMS deliveries (p. 198)
• Viewing daily SMS usage reports (p. 200)

Viewing SMS delivery statistics

You can use the Amazon SNS console to view statistics about your recent SMS deliveries.

1. Sign in to the Amazon SNS console.
2. In the console menu, set the region selector to a region that supports SMS messaging (p. 208).
3. On the navigation panel, choose Text messaging (SMS).
4. On the Text messaging (SMS) page, in the Account stats section, view the charts for your transactional and promotional SMS message deliveries. Each chart shows the following data for the preceding 15 days:
   • Delivery rate (percentage of successful deliveries)
   • Sent (number of delivery attempts)
   • Failed (number of delivery failures)

On this page, you can also choose the Usage button to go to the Amazon S3 bucket where you store your daily usage reports. For more information, see Viewing daily SMS usage reports (p. 200).

Viewing Amazon CloudWatch metrics and logs for SMS deliveries

You can use Amazon CloudWatch and Amazon CloudWatch Logs to monitor your SMS message deliveries.

Topics

• Viewing Amazon CloudWatch metrics (p. 198)
• Viewing CloudWatch Logs (p. 198)
• Example log for successful SMS delivery (p. 199)
• Example log for failed SMS delivery (p. 200)
• SMS delivery failure reasons (p. 200)

Viewing Amazon CloudWatch metrics

Amazon SNS automatically collects metrics about your SMS message deliveries and pushes them to Amazon CloudWatch. You can use CloudWatch to monitor these metrics and create alarms to alert you when a metric crosses a threshold. For example, you can monitor CloudWatch metrics to learn your SMS delivery rate and your month-to-date SMS charges.

For information about monitoring CloudWatch metrics, setting CloudWatch alarms, and the types of metrics available, see Monitoring Amazon SNS topics using CloudWatch (p. 303).

Viewing CloudWatch Logs

You can collect information about successful and unsuccessful SMS message deliveries by enabling Amazon SNS to write to Amazon CloudWatch Logs. For each SMS message that you send, Amazon SNS
writes a log that includes the message price, the success or failure status, the reason for failure (if the message failed), the message dwell time, and other information.

**To enable and view CloudWatch Logs for your SMS messages**

1. Sign in to the Amazon SNS console.
2. In the console menu, set the region selector to a region that supports SMS messaging (p. 208).
3. On the navigation panel, choose Text messaging (SMS).
4. On the Mobile text messaging (SMS) page, in the Text messaging preferences section, choose Edit.
5. On the next page, expand the Delivery status logging section.
6. For Success sample rate, specify the percentage of successful SMS deliveries for which Amazon SNS will write logs in CloudWatch Logs. For example:
   - To write logs only for failed deliveries, set this value to 0.
   - To write logs for 10% of your successful deliveries, set it to 10.

   If you don't specify a percentage, Amazon SNS writes logs for all successful deliveries.

7. To provide the required permissions, do one of the following:
   - To create a new service role, choose Create new service role and then Create new roles. On the next page, choose Allow to give Amazon SNS write access to your account's resources.
   - To use an existing service role, choose Use existing service role and then paste the ARN name in the IAM role for successful and failed deliveries box.

   The service role you specify must allow write access to your account's resources. For more information on creating IAM roles, see Creating a role for an AWS service in the IAM User Guide.

8. Choose Save changes.

9. Back on the Mobile text messaging (SMS) page, go to the Delivery status logs section to view any available logs.

   **Note**
   Depending on the destination phone number’s carrier, it can take up to 72 hours for delivery logs to appear in the Amazon SNS console.

**Example log for successful SMS delivery**

The delivery status log for a successful SMS delivery will resemble the following example:

```
{
  "notification": {
    "messageId": "34d9b400-c6dd-5444-820d-5fbe0f1f54cf",
    "timestamp": "2016-06-28 00:40:34.558"
  },
  "delivery": {
    "phoneCarrier": "My Phone Carrier",
    "mnc": 270,
    "destination": "+1XXX550100",
    "priceInUSD": 0.00645,
    "smsType": "Transactional",
    "mcc": 310,
    "providerResponse": "Message has been accepted by phone carrier",
    "dwellTimeMs": 599,
    "dwellTimeMsUntilDeviceAck": 1344
  },
  "status": "SUCCESS"
}
```
Example log for failed SMS delivery

The delivery status log for a failed SMS delivery will resemble the following example:

```
{
   "notification": {
      "messageId": "1077257a-92f3-5ca3-bc97-6a915b310625",
      "timestamp": "2016-06-28 00:40:34.559"
   },
   "delivery": {
      "mnc": 0,
      "destination": "+1XXX5550100",
      "priceInUSD": 0.00645,
      "smsType": "Transactional",
      "mcc": 0,
      "providerResponse": "Unknown error attempting to reach phone",
      "dwellTimeMs": 1420,
      "dwellTimeMsUntilDeviceAck": 1692
   },
   "status": "FAILURE"
}
```

SMS delivery failure reasons

The reason for a failure is provided with the `providerResponse` attribute. SMS messages might fail to deliver for the following reasons:

- Blocked as spam by phone carrier
- Destination is on a blocked list
- Invalid phone number
- Message body is invalid
- Phone carrier has blocked this message
- Phone carrier is currently unreachable/unavailable
- Phone has blocked SMS
- Phone is on a blocked list
- Phone is currently unreachable/unavailable
- Phone number is opted out
- This delivery would exceed max price
- Unknown error attempting to reach phone

Viewing daily SMS usage reports

You can monitor your SMS deliveries by subscribing to daily usage reports from Amazon SNS. For each day that you send at least one SMS message, Amazon SNS delivers a usage report as a CSV file to the specified Amazon S3 bucket. It takes 24 hours for the SMS usage report to be available in the S3 bucket.

Topics

- Daily usage report information (p. 200)
- Subscribing to daily usage reports (p. 201)

Daily usage report information

The usage report includes the following information for each SMS message that you send from your account.
Monitoring SMS activity

Note that the report does not include messages that are sent to recipients who have opted out.

- Time of publication for message (in UTC)
- Message ID
- Destination phone number
- Message type
- Delivery status
- Message price (in USD)
- Part number (a message is split into multiple parts if it is too long for a single message)
- Total number of parts

**Note**
If Amazon SNS did not receive the part number, we set its value to zero.

**Subscribing to daily usage reports**

To subscribe to daily usage reports, you must create an Amazon S3 bucket with the appropriate permissions.

**To create an Amazon S3 bucket for your daily usage reports**

1. From the AWS account that sends SMS messages, sign in to the Amazon S3 console.
2. Choose **Create Bucket**.
3. For **Bucket Name**, we recommend that you enter a name that is unique for your account and your organization. For example, use the pattern `<my-bucket-prefix>-<account_id>-<org-id>`.

   For information about conventions and restrictions for bucket names, see Rules for Bucket Naming in the Amazon Simple Storage Service Developer Guide.
4. Choose **Create**.
5. In the **All Buckets** table, choose the bucket.
6. In the **Permissions** tab, choose **Bucket policy**.
7. In the **Bucket Policy Editor** window, provide a policy that allows the Amazon SNS service principal to write to your bucket. For an example, see Example bucket policy (p. 202).

   If you use the example policy, remember to replace `my-s3-bucket` with the bucket name that you chose in Step 3.
8. Choose **Save**.

**To subscribe to daily usage reports**

1. Sign in to the Amazon SNS console.
2. On the navigation panel, choose **Text messaging (SMS)**.
3. On the **Text messaging (SMS)** page, in the **Text messaging preferences** section, choose **Edit**.
4. On the **Edit text messaging preferences** page, in the **Details** section, specify the **Amazon S3 bucket name for usage reports**.

   ![Amazon S3 bucket name for usage reports - optional]
   The Amazon S3 bucket to receive daily SMS usage reports. The bucket policy must grant write access to Amazon SNS.

   Enter the name of the bucket

   The name of a bucket must be 3 to 63 characters long, not containing uppercase letters, spaces or underscores ( ).

5. Choose **Save changes**.

**Example bucket policy**

The following policy allows the Amazon SNS service principal to perform the **s3:PutObject**, **s3:GetBucketLocation**, and **s3:ListBucket** actions. You can use this example when you create an Amazon S3 bucket to receive daily SMS usage reports from Amazon SNS.

```json
{
   "Version": "2008-10-17",
   "Statement": [
      {
         "Sid": "AllowPutObject",
         "Effect": "Allow",
         "Principal": {
            "Service": "sns.amazonaws.com"
         },
         "Action": "s3:PutObject",
         "Resource": "arn:aws:s3:::my-s3-bucket/*",
         "Condition": {
            "StringEquals": {
               "aws:SourceAccount": "account_id"
            }
         }
      },
      {
         "Sid": "AllowGetBucketLocation",
         "Effect": "Allow",
         "Principal": {
            "Service": "sns.amazonaws.com"
         },
         "Action": "s3:GetBucketLocation",
         "Resource": "arn:aws:s3:::my-s3-bucket",
         "Condition": {
            "StringEquals": {
               "aws:SourceAccount": "account_id"
            }
         }
      },
      {
         "Sid": "AllowListBucket",
         "Effect": "Allow",
         "Principal": {
            "Service": "sns.amazonaws.com"
         },
         "Action": "s3:ListBucket",
         "Resource": "arn:aws:s3:::my-s3-bucket"
      }
   ]
}
```

**Note**

You can publish usage reports to Amazon S3 buckets that are owned by the AWS account that's specified in the **Condition** element in the Amazon S3 policy. To publish usage reports to an
Managing SMS subscriptions

Amazon S3 bucket that another AWS account owns, see How can I copy S3 objects from another AWS account?

Example daily usage report

After you subscribe to daily usage reports, each day, Amazon SNS puts a CSV file with usage data in the following location:

```
<my-s3-bucket>/SMSUsageReports/<region>/YYYY/MM/DD/00x.csv.gz
```

Each file can contain up to 50,000 records. If the records for a day exceed this quota, Amazon SNS will add multiple files.

The following shows an example report:

```
PublishTimeUTC,MessageId,DestinationPhoneNumber,MessageType,DeliveryStatus,PriceInUSD,PartNumber,TotalParts
2016-05-10T03:00:29.476Z,96a298ac-1458-4825-a7eb-7330e0720b72,1XXX5550100,Promotional,Message has been accepted by phone carrier,0.90084,0,1
2016-05-10T03:00:29.561Z,1e29d394-d7f4-4dc9-996e-26412032c344,1XXX5550100,Promotional,Message has been accepted by phone carrier,0.34322,0,1
2016-05-10T03:00:30.769Z,98ba941c-ba2c-56c6570a6c08,1XXX5550100,Transactional,Message has been accepted by phone carrier,0.27815,0,1
```

Managing phone numbers and SMS subscriptions

Amazon SNS provides several options for managing who receives SMS messages from your account. With a limited frequency, you can opt in phone numbers that have opted out of receiving SMS messages from your account. To stop sending messages to SMS subscriptions, you can remove subscriptions or the topics that publish to them.

Topics
- Opting out of receiving SMS messages (p. 203)
- Managing phone numbers and subscriptions (console) (p. 204)
- Managing phone numbers and subscriptions (AWS SDKs) (p. 204)

Opting out of receiving SMS messages

Where required by local laws and regulations (such as the US and Canada), SMS recipients can use their devices to opt out by replying to the message with any of the following:

- ARRET (French)
- CANCEL
- END
- OPT-OUT
- OPTOUT
- QUIT
- REMOVE
- STOP
- TD
UNSUBSCRIBE

To opt out, the recipient must reply to the same origination number (p. 164) that Amazon SNS used to deliver the message. After opting out, the recipient will no longer receive SMS messages delivered from your AWS account unless you opt in the phone number.

If the phone number is subscribed to an Amazon SNS topic, opting out does not remove the subscription, but SMS messages will fail to deliver to that subscription unless you opt in the phone number.

Managing phone numbers and subscriptions (console)

You can use the Amazon SNS console to control which phone numbers receive SMS messages from your account.

Opting in a phone number that has been opted out

You can view which phone numbers have been opted out of receiving SMS messages from your account, and you can opt in these phone numbers to resume sending messages to them.

You can opt in a phone number only once every 30 days.

1. Sign in to the Amazon SNS console.
2. In the console menu, set the region selector to a region that supports SMS messaging (p. 208).
3. On the navigation panel, choose Text messaging (SMS).
4. On the Text messaging (SMS) page, choose View opted out phone numbers. The Opted out phone numbers page displays the opted out phone numbers.
5. Select the check box for the phone number that you want to opt in, and choose Opt in. The phone number is no longer opted out and will receive SMS messages that you send to it.

Deleting an SMS subscription

Delete an SMS subscription to stop sending SMS messages to that phone number when you publish to your topics.

1. On the navigation panel, choose Subscriptions.
2. Select the check boxes for the subscriptions that you want to delete. Then choose Actions, and choose Delete Subscriptions.
3. In the Delete window, choose Delete. Amazon SNS deletes the subscription and displays a success message.

Deleting a topic

Delete a topic when you no longer want to publish messages to its subscribed endpoints.

1. On the navigation panel, choose Topics.
2. Select the check boxes for the topics that you want to delete. Then choose Actions, and choose Delete Topics.
3. In the Delete window, choose Delete. Amazon SNS deletes the topic and displays a success message.

Managing phone numbers and subscriptions (AWS SDKs)

You can use the AWS SDKs to make programmatic requests to Amazon SNS and manage which phone numbers can receive SMS messages from your account.
**Note**
Remember to configure your AWS credentials before using the SDK. For more information, see Configuring AWS Credentials in the AWS SDK for .NET Developer Guide. Or, see Using credentials in the AWS SDK for Java Developer Guide.

**Viewing all opted out phone numbers**

To view all opted out phone numbers, submit a ListPhoneNumbersOptedOut request with the Amazon SNS API.

Or, you can use the Amazon SNS clients in the AWS SDKs, as shown by the following examples:

**AWS SDK for Java**

With the AWS SDK for Java, you can use the listPhoneNumbersOptedOut method of the AmazonSNSClient class:

```java
public static void main(String[] args) {
    AmazonSNSClient snsClient = new AmazonSNSClient();
    listOptOut(snsClient);
}

public static void listOptOut(AmazonSNSClient snsClient) {
    String nextToken = null;
    do {
        ListPhoneNumbersOptedOutResult result = snsClient
             .listPhoneNumbersOptedOut(new ListPhoneNumbersOptedOutRequest()
             .withNextToken(nextToken));
        nextToken = result.getNextToken();
        for (String phoneNum : result.getPhoneNumbers()) {
            System.out.println(phoneNum);
        }
    } while (nextToken != null);
}
```

**AWS SDK for .NET**

With the AWS SDK for .NET, you can use the ListPhoneNumbersOptedOut method of the AmazonSimpleNotificationServiceClient class:

```csharp
public static void Main(String[] args)
{
    AmazonSimpleNotificationServiceClient snsClient = new
    AmazonSimpleNotificationServiceClient(Amazon.RegionEndpoint.USWest2);
    ListOptOut(snsClient);
}

public static void ListOptOut(AmazonSimpleNotificationServiceClient snsClient)
{
    String nextToken = null;
    do {
        ListPhoneNumbersOptedOutRequest listRequest = new
        ListPhoneNumbersOptedOutRequest { NextToken = nextToken };
        ListPhoneNumbersOptedOutResponse listResponse =
        snsClient.ListPhoneNumbersOptedOut(listRequest);
        nextToken = listResponse.NextToken;
        foreach (String phoneNum in listResponse.PhoneNumbers)
        { System.Console.WriteLine(phoneNum); }
    } while (nextToken != null);
}
```
Amazon SNS returns a paginated response, so this example repeats the request each time Amazon SNS returns a next token. When you run this example, it displays a list of all opted out phone numbers in the console output window of your IDE.

Checking whether a phone number is opted out

To check whether a phone number is opted out, submit a CheckIfPhoneNumberIsOptedOut request with the Amazon SNS API.

Or, you can use the Amazon SNS clients in the AWS SDKs, as shown by the following examples:

AWS SDK for Java

With the AWS SDK for Java, you can use the checkIfPhoneNumberIsOptedOut method of the AmazonSNSClient class:

```java
CheckIfPhoneNumberIsOptedOutRequest request = new CheckIfPhoneNumberIsOptedOutRequest().withPhoneNumber(phoneNumber);
System.out.println(snsClient.checkIfPhoneNumberIsOptedOut(request));
```

When you run this example, a true or false result is displayed in the console output window of your IDE:

```java
{IsOptedOut: false}
```

AWS SDK for .NET

Using the AWS SDK for .NET, you can use the CheckIfPhoneNumberIsOptedOut method of the AmazonSimpleNotificationServiceClient class:

```csharp
CheckIfPhoneNumberIsOptedOutRequest request = new CheckIfPhoneNumberIsOptedOutRequest { PhoneNumber = phoneNumber };
Console.WriteLine(snsClient.CheckIfPhoneNumberIsOptedOut(request).IsOptedOut);
```

When you run this example, a true or false result is displayed in the console output window of your IDE:

```csharp
false
```

Opting in a phone number that has been opted out

To opt in a phone number, submit an OptInPhoneNumber request with the Amazon SNS API.

Or, you can use the Amazon SNS clients in the AWS SDKs, as shown by the following examples:

AWS SDK for Java

With the AWS SDK for Java, you can use the optInPhoneNumber method of the AmazonSNSClient class:

```java
snsClient.optInPhoneNumber(new OptInPhoneNumberRequest().withPhoneNumber(phoneNumber));
```

AWS SDK for .NET

With the AWS SDK for .NET, you can use the OptInPhoneNumber method of the AmazonSimpleNotificationServiceClient class:
snsClient.OptInPhoneNumber(new OptInPhoneNumberRequest { PhoneNumber = phoneNumber});

You can opt in a phone number only once every 30 days.

**Deleting an SMS subscription**

To delete an SMS subscription from an Amazon SNS topic, get the subscription ARN by submitting a ListSubscriptions request with the Amazon SNS API, and then pass the ARN to an Unsubscribe request.

Or, you can use the Amazon SNS clients in the AWS SDKs, as shown by the following examples:

**AWS SDK for Java**

With the AWS SDK for Java, you can get your subscription ARNs using the listSubscriptions method of the AmazonSNSClient class:

```java
ListSubscriptionsResult result = snsClient.listSubscriptions();
for (Subscription sub : result.getSubscriptions()) {
    System.out.println(sub);
}
```

You can delete a subscription by passing its ARN as a string argument to the unsubscribe method:

```java
snsClient.unsubscribe(subscriptionArn);
```

**AWS SDK for .NET**

With the AWS SDK for .NET, use code like the following:

```csharp
ListSubscriptionsResponse response = snsClient.ListSubscriptions();
// find the subscriptionArn you want
foreach (Subscription sub in response.Subscriptions)
    Console.WriteLine(sub.SubscriptionArn);
// unsubscribe
snsClient.Unsubscribe(subscriptionArn);
```

**Deleting a topic**

To delete a topic and all of its subscriptions, get the topic ARN by submitting a ListTopics request with the Amazon SNS API, and then pass the ARN to the DeleteTopic request.

Or, you can use the Amazon SNS clients in the AWS SDKs, as shown by the following examples:

**AWS SDK for Java**

With the AWS SDK for Java, you can get your topic ARNs using the listTopics method of the AmazonSNSClient class:

```java
ListTopicsResult result = snsClient.listTopics();
for (Topic t : result.getTopics()) {
    System.out.println(t);
}
```

You can delete a topic by passing its ARN as a string argument to the deleteTopic method:
snsClient.deleteTopic(topicArn);

AWS SDK for .NET

Using the AWS SDK for .NET, use code like the following:

```csharp
ListTopicsResponse restopics = snsClient.ListTopics();
// find the topicArn you want
foreach (Topic t in restopics.Topics)
    Console.WriteLine(t.TopicArn);
// delete
snsClient.DeleteTopic(topicArn);
```

## Supported Regions and countries

Currently, Amazon SNS supports SMS messaging in the following AWS Regions:

<table>
<thead>
<tr>
<th>Region name</th>
<th>Region</th>
<th>Endpoint</th>
<th>Protocol</th>
</tr>
</thead>
<tbody>
<tr>
<td>US East (Ohio)</td>
<td>us-east-2</td>
<td>sns.us-east-2.amazonaws.com</td>
<td>HTTP and HTTPS</td>
</tr>
<tr>
<td>US East (N. Virginia)</td>
<td>us-east-1</td>
<td>sns.us-east-1.amazonaws.com</td>
<td>HTTP and HTTPS</td>
</tr>
<tr>
<td>US West (N. California)</td>
<td>us-west-1</td>
<td>sns.us-west-1.amazonaws.com</td>
<td>HTTP and HTTPS</td>
</tr>
<tr>
<td>US West (Oregon)</td>
<td>us-west-2</td>
<td>sns.us-west-2.amazonaws.com</td>
<td>HTTP and HTTPS</td>
</tr>
<tr>
<td>Asia Pacific (Mumbai)</td>
<td>ap-south-1</td>
<td>sns.ap-south-1.amazonaws.com</td>
<td>HTTP and HTTPS</td>
</tr>
<tr>
<td>Asia Pacific (Singapore)</td>
<td>ap-southeast-1</td>
<td>sns.ap-southeast-1.amazonaws.com</td>
<td>HTTP and HTTPS</td>
</tr>
<tr>
<td>Asia Pacific (Sydney)</td>
<td>ap-southeast-2</td>
<td>sns.ap-southeast-2.amazonaws.com</td>
<td>HTTP and HTTPS</td>
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<tr>
<td>Asia Pacific (Tokyo)</td>
<td>ap-northeast-1</td>
<td>sns.ap-northeast-1.amazonaws.com</td>
<td>HTTP and HTTPS</td>
</tr>
<tr>
<td>Canada (Central)</td>
<td>ca-central-1</td>
<td>sns.ca-central-1.amazonaws.com</td>
<td>HTTP and HTTPS</td>
</tr>
<tr>
<td>Europe (Frankfurt)</td>
<td>eu-central-1</td>
<td>sns.eu-central-1.amazonaws.com</td>
<td>HTTP and HTTPS</td>
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<tr>
<td>Europe (Ireland)</td>
<td>eu-west-1</td>
<td>sns.eu-west-1.amazonaws.com</td>
<td>HTTP and HTTPS</td>
</tr>
<tr>
<td>Europe (London)</td>
<td>eu-west-2</td>
<td>sns.eu-west-2.amazonaws.com</td>
<td>HTTP and HTTPS</td>
</tr>
<tr>
<td>Europe (Paris)</td>
<td>eu-west-3</td>
<td>sns.eu-west-3.amazonaws.com</td>
<td>HTTP and HTTPS</td>
</tr>
</tbody>
</table>
### Supported Regions and countries

<table>
<thead>
<tr>
<th>Region name</th>
<th>Region</th>
<th>Endpoint</th>
<th>Protocol</th>
</tr>
</thead>
<tbody>
<tr>
<td>Europe (Stockholm)</td>
<td>eu-north-1</td>
<td>sns.eu-north-1.amazonaws.com</td>
<td>HTTP and HTTPS</td>
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<tr>
<td>Middle East (Bahrain)</td>
<td>me-south-1</td>
<td>sns.me-south-1.amazonaws.com</td>
<td>HTTP and HTTPS</td>
</tr>
<tr>
<td>South America (São Paulo)</td>
<td>sa-east-1</td>
<td>sns.sa-east-1.amazonaws.com</td>
<td>HTTP and HTTPS</td>
</tr>
<tr>
<td>AWS GovCloud (US-West)</td>
<td>us-gov-west-1</td>
<td>sns.us-gov-west-1.amazonaws.com</td>
<td>HTTP and HTTPS</td>
</tr>
</tbody>
</table>

You can use Amazon SNS to send SMS messages to the following countries and regions:

<table>
<thead>
<tr>
<th>Country or region</th>
<th>ISO code</th>
<th>Supports sender IDs</th>
<th>Supports two-way SMS (Amazon Pinpoint only)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Afghanistan</td>
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<td></td>
</tr>
<tr>
<td>Albania</td>
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<tr>
<td>Andorra</td>
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<td></td>
</tr>
<tr>
<td>Angola</td>
<td>AO</td>
<td>Yes</td>
<td></td>
</tr>
<tr>
<td>Anguilla</td>
<td>AI</td>
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<tr>
<td>Antigua and Barbuda</td>
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<td>Country or region</td>
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**Notes**

1. Senders are required to use a pre-registered alphabetic sender ID. To request a sender ID from AWS Support, file a support request. Some countries require senders to meet specific requirements or abide by certain restrictions in order to obtain approval. In these cases, AWS Support might contact you for additional information after you submit your sender ID request.

2. Senders are required to use a pre-registered template for each type of message that they plan to send. If a sender doesn't meet this requirement, their messages will be blocked. To register a template, file a support request. Some countries require senders to meet additional, specific requirements or abide by certain restrictions in order to obtain approval. In these cases, AWS Support might ask you for additional information.

3. Senders are required to use a pre-registered alphabetic sender ID. Additional registration steps are required. For more information, see Special requirements for sending SMS messages to recipients in India \((p. 220)\).

**SMS best practices**

Mobile phone users tend to have a very low tolerance for unsolicited SMS messages. Response rates for unsolicited SMS campaigns will almost always be low, and therefore the return on your investment will be poor.

Additionally, mobile phone carriers continuously audit bulk SMS senders. They throttle or block messages from numbers that they determine to be sending unsolicited messages.

Sending unsolicited content is also a violation of the [AWS acceptable use policy](https://aws.amazon.com/service-terms). The Amazon SNS team routinely audits SMS campaigns, and might throttle or block your ability to send messages if it appears that you're sending unsolicited messages.

Finally, in many countries, regions, and jurisdictions, there are severe penalties for sending unsolicited SMS messages. For example, in the United States, the Telephone Consumer Protection Act (TCPA)
states that consumers are entitled to $500–$1,500 in damages (paid by the sender) for each unsolicited message that they receive.

This section describes several best practices that might help you improve your customer engagement and avoid costly penalties. However, note that this section doesn't contain legal advice. Always consult an attorney to obtain legal advice.

**Topics**

- Comply with laws and regulations (p. 217)
- Obtain permission (p. 217)
- Audit your customer lists (p. 218)
- Keep records (p. 218)
- Respond appropriately (p. 218)
- Adjust your sending based on engagement (p. 219)
- Send at appropriate times (p. 219)
- Avoid cross-channel fatigue (p. 219)
- Maintain independent lists (p. 219)
- Use dedicated short codes (p. 219)

### Comply with laws and regulations

You can face significant fines and penalties if you violate the laws and regulations of the places where your customers reside. For this reason, it's vital to understand the laws related to SMS messaging in each country or region where you do business.

The following list includes links to key laws that apply to SMS communications in major markets around the world.

- **United states**: The Telephone Consumer Protection Act of 1991, also known as TCPA, applies to certain types of SMS messages. For more information, see the rules and regulations at the Federal Communications Commission website.
- **United kingdom**: The Privacy and Electronic Communications (EC Directive) Regulations 2003, also known as PECR, applies to certain types of SMS messages. For more information, see What are PECR? at the website of the UK Information Commissioner's Office.
- **European union**: The Privacy and Electronic Communications Directive 2002, sometimes known as the ePrivacy Directive, applies to some types of SMS messages. For more information, see the full text of the law at the Europa.eu website.
- **Canada**: The Fighting Internet and Wireless Spam Act, more commonly known as Canada's Anti-Spam Law or CASL, applies to certain types of SMS messages. For more information, see the full text of the law at the website of the Parliament of Canada.
- **Japan**: The Act on Regulation of Transmission of Specific Electronic Mail may apply to certain types of SMS messages. For more information, see the website of the Japanese Ministry of Internal Affairs and Communications.

As a sender, these laws may apply to you even if you don't reside in one of these countries. Some of the laws in this list were originally created to address unsolicited email or telephone calls, but have been interpreted or expanded to apply to SMS messages as well. Other countries and regions may have their own laws related to the transmission of SMS messages. Consult an attorney in each country or region where your customers are located to obtain legal advice.

### Obtain permission

Never send messages to customers who haven't explicitly asked to receive them.
If customers can sign up to receive your messages by using an online form, add a CAPTCHA to the form to prevent automated scripts from subscribing people without their knowledge.

When you receive an SMS opt-in request, send the customer a message that asks them to confirm that they want to receive messages from you. Don't send that customer any additional messages until they confirm their subscription. A subscription confirmation message might resemble the following example:

```
Text YES to join Example Corp. alerts. 2 msgs/month. Msg & data rates may apply.
Reply HELP for help, STOP to cancel.
```

Maintain records that include the date, time, and source of each opt-in request and confirmation. This might be useful if a carrier or regulatory agency requests it, and can also help you perform routine audits of your customer list.

Finally, note that transactional SMS messages, such as order confirmations or one-time passwords, typically don't require explicit consent as long as you tell your customers that you're going to send them these messages. However, you should never send marketing messages to customers who only provided you with permission to send them transactional messages.

**Audit your customer lists**

If you send recurring SMS campaigns, audit your customer lists on a regular basis. Auditing your customer lists ensures that the only customers who receive your messages are those who are interested in receiving them.

When you audit your list, send each opted-in customer a message that reminds them that they're subscribed, and provides them with information about unsubscribing. A reminder message might resemble the following example:

```
You're subscribed to Example Corp. alerts. Msg & data rates may apply.
Reply HELP for help, STOP to unsubscribe.
```

**Keep records**

Keep records that show when each customer requested to receive SMS messages from you, and which messages you sent to each customer. Many countries and regions around the world require SMS senders to maintain these records in a way that can be easily retrieved. Mobile carriers might also request this information from you at any time. The exact information that you have to provide varies by country or region. For more information about record-keeping requirements, review the regulations about commercial SMS messaging in each country or region where your customers are located.

Occasionally, a carrier or regulatory agency asks us to provide proof that a customer opted to receive messages from you. In these situations, AWS Support contacts you with a list of the information that the carrier or agency requires. If you can't provide the necessary information, we may pause your ability to send additional SMS messages.

**Respond appropriately**

When a recipient replies to your messages, make sure that you respond with useful information. For example, when a customer responds to one of your messages with the keyword "HELP", send them information about the program that they're subscribed to, the number of messages you'll send each month, and the ways that they can contact you for more information. A HELP response might resemble the following example:

```
HELP: Example Corp. alerts: email help@example.com or call XXX-555-0199. 2 msgs/month.
Msg & data rates may apply. Reply STOP to cancel.
```
When a customer replies with the keyword "STOP", let them know that they won't receive any further messages. A STOP response might resemble the following example:

```
STOP: You're unsubscribed from Example Corp. alerts. No more messages will be sent. Reply HELP, email help@example.com, or call XXX-555-0199 for more info.
```

### Adjust your sending based on engagement

Your customers' priorities can change over time. If customers no longer find your messages to be useful, they might opt out of your messages entirely, or even report your messages as unsolicited. For these reasons, it's important that you adjust your sending practices based on customer engagement.

For customers who rarely engage with your messages, you should adjust the frequency of your messages. For example, if you send weekly messages to engaged customers, you could create a separate monthly digest for customers who are less engaged.

Finally, remove customers who are completely unengaged from your customer lists. This step prevents customers from becoming frustrated with your messages. It also saves you money and helps protect your reputation as a sender.

### Send at appropriate times

Only send messages during normal daytime business hours. If you send messages at dinner time or in the middle of the night, there's a good chance that your customers will unsubscribe from your lists in order to avoid being disturbed. Furthermore, it doesn't make sense to send SMS messages when your customers can't respond to them immediately.

### Avoid cross-channel fatigue

In your campaigns, if you use multiple communication channels (such as email, SMS, and push messages), don't send the same message in every channel. When you send the same message at the same time in more than one channel, your customers will probably perceive your sending behavior to be annoying rather than helpful.

### Maintain independent lists

When customers opt in to a topic, make sure that they only receive messages about that topic. Don't send your customers messages from topics that they haven't opted into.

### Use dedicated short codes

If you use short codes, maintain a separate short code for each brand and each type of message. For example, if your company has two brands, use a separate short code for each one. Similarly, if you send both transactional and promotional messages, use a separate short code for each type of message. To learn more about requesting short codes, see Requesting dedicated short codes for SMS messaging with Amazon SNS (p. 176).

### Special requirements for sending SMS messages to US destinations

Effective June 1, 2021, US telecom providers no longer support using person-to-person (P2P) long codes for application-to-person (A2P) communications to US destinations. Instead, you need to use one of the following types of origination numbers (p. 164) for messaging US destinations:
Amazon Simple Notification Service Developer Guide

SMS requirements for India

- Short codes (p. 173)
- 10-digit long codes (10DLC) (p. 164)
- Toll-free numbers (p. 172)

Special requirements for sending SMS messages to recipients in India

By default, when you send messages to recipients in India, Amazon SNS uses International Long Distance Operator (ILDO) connections to transmit those messages. When recipients see a message that's sent over an ILDO connection, it appears to be sent from a random numeric ID.

**Note**
The price for sending messages using local routes is shown on the Amazon SNS Worldwide SMS Pricing page. The price for sending messages using ILDO connections is higher than the price for sending messages through local routes. Currently, the price for sending ILDO messages is USD $0.02171 per message.

If you prefer to use an alphabetic sender ID for your SMS messages, you have to send those messages over local routes rather than ILDO routes. To send messages using local routes, you must first register your use case and message templates with the Telecom Regulatory Authority of India (TRAI) through Distributed Ledger Technology (DLT) portals. These registration requirements are designed to reduce the number of unsolicited messages that Indian consumers receive and to protect consumers from potentially harmful messages. This registration process is managed by Vodafone India through its Vilpower service.

**Note**
You can't use both numeric sender IDs and alphanumeric sender IDs in the same account. If you use both ID types, you must maintain separate accounts for each. For additional content guidelines, see the Vilpower website at https://www.vilpower.in.

**Topics**
- Sending SMS messages to India: task overview (p. 220)
- Step 1: Registering with the TRAI (p. 220)
- Step 2: Requesting a sender ID (p. 221)
- Step 3: Sending SMS messages (p. 221)
- Troubleshooting SMS messages sent to recipients in India (p. 222)

Sending SMS messages to India: task overview

To send SMS messages to India, complete the following tasks:

1. Register with the TRAI (p. 220).
2. Request a sender ID (p. 221).
3. Send SMS messages (p. 221).

Step 1: Registering with the TRAI

Before you can send SMS messages to recipients in India, you must register your organization with the TRAI. Be prepared to provide the following information during the registration process:

- Your organization's Permanent Account Number (PAN).
• Your organization's Tax Deduction Account Number (TAN).
• Your organization's Goods and Services Tax Identification Number (GSTIN).
• Your organization's Corporate Identity Number (CIN).
• A letter of authorization that gives you the authority to register your organization with Vilpower. The Vilpower website includes a template that you can download and modify to fit your needs.

Vilpower charges a fee for completing the registration process. Currently, this fee is ₹5900.

To register your organization with the TRAI

1. In a web browser, go to the Vilpower website at https://www.vilpower.in.
2. Choose Signup to create another account. During the registration process, do the following:
   • For the type of entity to register as, choose As Enterprise.
   • For Telemarketer Name, use Infobip Private Limited - ALL. When prompted, start typing Infobip and then choose Infobip Private Limited – ALL from the dropdown list.
   • For Enter Telemarketer ID, enter 110200001152.
   • When prompted to provide your Header IDs, enter the sender IDs that you want to register.
   • When prompted to provide your Content Templates, enter the message content that you plan to send to your recipients. Include a template for every message that you plan to send.

   Note
   The Vilpower website is not maintained by Amazon Web Services. Steps on their website are subject to change by Vilpower.

Step 2: Requesting a sender ID

To request a sender ID in India, you need to file an AWS Support request. Complete the steps at Requesting sender IDs (p. 179). In your request, provide the following required information:

• The AWS Region that the sender plans to send SMS messages from.
• The company name used during the DLT registration process.
• The Principal Entity ID (PEID) that you received after successful DLT entity registration.
• Estimated monthly volumes.
• An explanation of your use case.
• A description of the end user opt-in flow.
• Confirmation that end user opt-ins are collected and registered.

Step 3: Sending SMS messages

After registering your organization with TRAI (p. 220), you can send SMS messages to recipients in India.

1. Sign in to the Amazon SNS console.
2. In the console menu, set the region selector to a region that supports SMS messaging (p. 208).
3. On the navigation panel, choose Text messaging (SMS).
4. On the Mobile Text messaging (SMS) page, choose Publish text message. The Publish SMS message window opens.
5. For **Message type**, choose one of the following:
   - **Promotional** – Noncritical messages, such as marketing messages.
     When using numeric sender IDs, choose this option.
   - **Transactional** – Critical messages that support customer transactions, such as one-time passcodes for multi-factor authentication.
     When using alphabetic or alphanumeric sender IDs, choose this option.

   This message-level setting overrides your default message type, which you set on the **Text messaging preferences** page.

6. For **Number**, type the phone number to which you want to send the message.

7. For **Message**, type the message to send.

   When adding content to SMS messages, make sure that it exactly matches the content in the DLT registered template. Carriers block SMS messages if their message content includes additional character returns, spaces, punctuation, or mismatched sentence case. Variables in a template can have 30 or fewer characters.

8. In the **Origination identities** section, for the **Sender ID**, type a custom ID that contains 3-11 characters.

    Sender IDs can be numeric for promotional messages, or alphabetic or alphanumeric for transactional messages. The sender ID is displayed as the message sender on the receiving device.

9. Expand the **Country-specific attributes** section and specify the following required attributes for sending SMS messages to recipients in India:

   - **Entity ID** – The entity ID or principal entity (PE) ID that you received from the regulatory body for sending SMS messages to recipients in India.
     This is a custom, TRAI-provided string of 1-30 characters that uniquely identifies the entity that you registered with the TRAI.
   - **Template ID** – The template ID that you received from the regulatory body for sending SMS messages to recipients in India.
     This is a custom, TRAI-provided string of 1-30 characters that uniquely identifies the template that you registered with the TRAI. The template ID must be associated with the sender ID that you specified in the previous step, and with the message content.

10. Choose **Publish message**.

    For information on sending SMS messages to recipients in other countries, see **Publishing to a mobile phone** (p. 192).

**Troubleshooting SMS messages sent to recipients in India**

The following are some reasons carriers may block SMS messages:

- **No template was found that matched the content sent.**

  Content sent: `<#> 12345 is your OTP to verify mobile number. Your OTP is valid for 15 minutes -- ABC Pvt. Ltd.`
  
  Matched template: None
Mobile push notifications

With Amazon SNS, you have the ability to send push notification messages directly to apps on mobile devices. Push notification messages sent to a mobile endpoint can appear in the mobile app as message alerts, badge updates, or even sound alerts.

Topics

- How user notifications work (p. 223)
- User notification process overview (p. 224)
- Setting up a mobile app (p. 224)
- Sending mobile push notifications (p. 234)
- Mobile app attributes (p. 237)
- Mobile app events (p. 240)
- Mobile push API actions (p. 242)
- Mobile push API errors (p. 243)
- Using the Amazon SNS time to live (TTL) message attribute for mobile push notifications (p. 249)
- Supported Regions for mobile applications (p. 251)

How user notifications work

You send push notification messages to both mobile devices and desktops using one of the following supported push notification services:

- Amazon Device Messaging (ADM)
- Apple Push Notification Service (APNs) for both iOS and Mac OS X
- Baidu Cloud Push (Baidu)
- Firebase Cloud Messaging (FCM)
• Microsoft Push Notification Service for Windows Phone (MPNS)
• Windows Push Notification Services (WNS)

Push notification services, such as APNs and FCM, maintain a connection with each app and associated mobile device registered to use their service. When an app and mobile device register, the push notification service returns a device token. Amazon SNS uses the device token to create a mobile endpoint, to which it can send direct push notification messages. In order for Amazon SNS to communicate with the different push notification services, you submit your push notification service credentials to Amazon SNS to be used on your behalf. For more information, see User notification process overview (p. 224).

In addition to sending direct push notification messages, you can also use Amazon SNS to send messages to mobile endpoints subscribed to a topic. The concept is the same as subscribing other endpoint types, such as Amazon SQS, HTTP/S, email, and SMS, to a topic, as described in What is Amazon SNS? (p. 1). The difference is that Amazon SNS communicates using the push notification services in order for the subscribed mobile endpoints to receive push notification messages sent to the topic.

User notification process overview

1. Obtain the credentials and device token (p. 224) for the mobile platforms that you want to support.
2. Use the credentials to create a platform application object (PlatformApplicationArn) using Amazon SNS. For more information, see Creating a platform endpoint (p. 226).
3. Use the returned credentials to request a device token for your mobile app and device from the mobile platforms. The token you receive represents your mobile app and device.
4. Use the device token and the PlatformApplicationArn to create a platform endpoint object (EndpointArn) using Amazon SNS. For more information, see Creating a platform endpoint (p. 226).
5. Use the EndpointArn to publish a message to an app on a mobile device (p. 224). For more information, see Publishing to a mobile device (p. 235) and the Publish API in the Amazon Simple Notification Service API Reference.

Setting up a mobile app

This section describes how to use the AWS Management Console with the information described in Prerequisites for Amazon SNS user notifications (p. 224) to set up mobile applications.

Topics
• Prerequisites for Amazon SNS user notifications (p. 224)
• Creating a platform application (p. 225)
• Creating a platform endpoint (p. 226)
• Adding device tokens or registration IDs (p. 232)

Prerequisites for Amazon SNS user notifications

To begin using Amazon SNS mobile push notifications, you need the following:

• A set of credentials for connecting to one of the supported push notification services: ADM, APNs, Baidu, FCM, MPNS, or WNS.
• A device token or registration ID for the mobile app and device.
• Amazon SNS configured to send push notification messages to the mobile endpoints.
• A mobile app that is registered and configured to use one of the supported push notification services.

Registering your application with a push notification service requires several steps. Amazon SNS needs some of the information you provide to the push notification service in order to send direct push notification messages to the mobile endpoint. Generally speaking, you need the required credentials for connecting to the push notification service, a device token or registration ID (representing your mobile device and mobile app) received from the push notification service, and the mobile app registered with the push notification service.

The exact form the credentials take differs between mobile platforms, but in every case, these credentials must be submitted while making a connection to the platform. One set of credentials is issued for each mobile app, and it must be used to send a message to any instance of that app.

The specific names will vary depending on which push notification service is being used. For example, when using APNs as the push notification service, you need a devicetoken. Alternatively, when using FCM, the device token equivalent is called a registration ID. The device token or registration ID is a string that is sent to the application by the operating system of the mobile device. It uniquely identifies an instance of a mobile app running on a particular mobile device and can be thought of as unique identifiers of this app-device pair.

Amazon SNS stores the credentials (plus a few other settings) as a platform application resource. The device tokens (again with some extra settings) are represented as objects called platform endpoints. Each platform endpoint belongs to one specific platform application, and every platform endpoint can be communicated with using the credentials that are stored in its corresponding platform application.

The following sections include the prerequisites for each of the supported push notification services. Once you've obtained the prerequisite information, you can send a push notification message using the AWS Management Console or the Amazon SNS mobile push APIs. For more information, see User notification process overview (p. 224).

Creating a platform application

For Amazon SNS to send notification messages to mobile endpoints, whether it is direct or with subscriptions to a topic, you first need to create a platform application. After the app is registered with AWS, the next step is to create an endpoint for the app and mobile device. The endpoint is then used by Amazon SNS for sending notification messages to the app and device.

To create a platform application

1. Sign in to the Amazon SNS console.
2. From the navigation pane on the left, choose Mobile and then choose Push notifications.
3. From the Platform applications section, choose Create platform application.

   For the list of Regions where you can create mobile applications, see Supported Regions for mobile applications (p. 251).
4. In the Application name box, enter a name to represent your app.

   App names must be made up of only uppercase and lowercase ASCII letters, numbers, underscores, hyphens, and periods, and must be between 1 and 256 characters long.
5. In the Push notification platform box, choose the platform that the app is registered with and then enter the appropriate credentials.

   Note
   If you are using one of the APNs platforms, you can select Choose file to upload the .p12 file (exported from Keychain Access) to Amazon SNS.
6. Choose Create platform application.
This registers the app with Amazon SNS, which creates a platform application object for the selected platform and then returns a corresponding PlatformApplicationArn.

Creating a platform endpoint

When an app and mobile device register with a push notification service, the push notification service returns a device token. Amazon SNS uses the device token to create a mobile endpoint, to which it can send direct push notification messages. For more information, see Prerequisites for Amazon SNS user notifications (p. 224) and User notification process overview (p. 224).

This section describes the recommended approach for creating a platform endpoint.

Topics
- Create a platform endpoint (p. 226)
- Pseudo code (p. 226)
- AWS SDK examples (p. 227)
- Troubleshooting (p. 231)

Create a platform endpoint

To push notifications to an app with Amazon SNS, that app's device token must first be registered with Amazon SNS by calling the create platform endpoint action. This action takes the Amazon Resource Name (ARN) of the platform application and the device token as parameters and returns the ARN of the created platform endpoint.

The create platform endpoint action does the following:

- If the platform endpoint already exists, then do not create it again. Return to the caller the ARN of the existing platform endpoint.
- If the platform endpoint with the same device token but different settings already exists, then do not create it again. Throw an exception to the caller.
- If the platform endpoint does not exist, then create it. Return to the caller the ARN of the newly-created platform endpoint.

You should not call the create platform endpoint action immediately every time an app starts, because this approach does not always provide a working endpoint. This can happen, for example, when an app is uninstalled and reinstalled on the same device and the endpoint for it already exists but is disabled. A successful registration process should accomplish the following:

1. Ensure a platform endpoint exists for this app-device combination.
2. Ensure the device token in the platform endpoint is the latest valid device token.
3. Ensure the platform endpoint is enabled and ready to use.

Pseudo code

The following pseudo code describes a recommended practice for creating a working, current, enabled platform endpoint in a wide variety of starting conditions. This approach works whether this is a first time the app is being registered or not, whether the platform endpoint for this app already exists, and whether the platform endpoint is enabled, has the correct device token, and so on. It is safe to call it multiple times in a row, as it will not create duplicate platform endpoints or change an existing platform endpoint if it is already up to date and enabled.
retrieve the latest device token from the mobile operating system
if (the platform endpoint ARN is not stored)
  # this is a first-time registration
  call create platform endpoint
  store the returned platform endpoint ARN
endif

call get endpoint attributes on the platform endpoint ARN
if (while getting the attributes a not-found exception is thrown)
  # the platform endpoint was deleted
  call create platform endpoint with the latest device token
  store the returned platform endpoint ARN
else
  if (the device token in the endpoint does not match the latest one) or
    (get endpoint attributes shows the endpoint as disabled)
    call set endpoint attributes to set the latest device token and then enable the
    platform endpoint
  endif
endif

This approach can be used any time the app wants to register or re-register itself. It can also be used when notifying Amazon SNS of a device token change. In this case, you can just call the action with the latest device token value. Some points to note about this approach are:

- There are two cases where it may call the create platform endpoint action. It may be called at the very beginning, where the app does not know its own platform endpoint ARN, as happens during a first-time registration. It is also called if the initial get endpoint attributes action call fails with a not-found exception, as would happen if the application knows its endpoint ARN but it was deleted.
- The get endpoint attributes action is called to verify the platform endpoint's state even if the platform endpoint was just created. This happens when the platform endpoint already exists but is disabled. In this case, the create platform endpoint action succeeds but does not enable the platform endpoint, so you must double-check the state of the platform endpoint before returning success.

AWS SDK examples

The following examples show how to implement the previous pseudo code using the Amazon SNS clients that are provided by the AWS SDKs.

**Note**

Remember to configure your AWS credentials before using the SDK. For more information, see Configuring AWS Credentials in the AWS SDK for .NET Developer Guide. Or, see Using credentials in the AWS SDK for Java Developer Guide.

AWS SDK for Java

Here is an implementation of the previous pseudo code in Java:

class RegistrationExample {

    AmazonSNSClient client = new AmazonSNSClient(); //provide credentials here
    String arnStorage = null;

    public void registerWithSNS() {
        String endpointArn = retrieveEndpointArn();
        String token = "Retrieved from the mobile operating system";
        boolean updateNeeded = false;
        boolean createNeeded = (null == endpointArn);

        // ...
if (createNeeded) {
    // No platform endpoint ARN is stored; need to call createEndpoint.
    endpointArn = createEndpoint();
    createNeeded = false;
}

System.out.println("Retrieving platform endpoint data...");
// Look up the platform endpoint and make sure the data in it is current, even if
// it was just created.
try {
    GetEndpointAttributesRequest geaReq =
        new GetEndpointAttributesRequest()
            .withEndpointArn(endpointArn);
    GetEndpointAttributesResult geaRes =
        client.getEndpointAttributes(geaReq);
    updateNeeded = !geaRes.getAttributes().get("Token").equals(token)
        || !geaRes.getAttributes().get("Enabled").equalsIgnoreCase("true");
} catch (NotFoundException nfe) {
    // We had a stored ARN, but the platform endpoint associated with it
    // disappeared. Recreate it.
    createNeeded = true;
}
if (createNeeded) {
    createEndpoint(token);
}

System.out.println("updateNeeded = " + updateNeeded);
if (updateNeeded) {
    // The platform endpoint is out of sync with the current data;
    // update the token and enable it.
    System.out.println("Updating platform endpoint " + endpointArn);
    Map attribs = new HashMap();
    attribs.put("Token", token);
    attribs.put("Enabled", "true");
    SetEndpointAttributesRequest saeReq =
        new SetEndpointAttributesRequest()
            .withEndpointArn(endpointArn)
            .withAttributes(attribs);
    client.setEndpointAttributes(saeReq);
}
*/

/**
* @return never null
* */
private String createEndpoint(String token) {

    String endpointArn = null;
    try {
        System.out.println("Creating platform endpoint with token " + token);
        CreatePlatformEndpointRequest cpeReq =
            new CreatePlatformEndpointRequest()
                .withPlatformApplicationArn(applicationArn)
                .withToken(token);
        CreatePlatformEndpointResult cpeRes = client
            .createPlatformEndpoint(cpeReq);
        endpointArn = cpeRes.getEndpointArn();
    }
} catch (InvalidParameterException ipe) {
    String message = ipe.getErrorMessage();
    System.out.println("Exception message: " + message);
    Pattern p = Pattern
        .compile(".*Endpoint \(arn:aws:sns[^ ]\+) already exists " +
"with the same [Tt]oken.*"};
Matcher m = p.matcher(message);
if (m.matches()) {
    // The platform endpoint already exists for this token, but with
    // additional custom data that
    // createEndpoint doesn't want to overwrite. Just use the
    // existing platform endpoint.
    endpointArn = m.group(1);
} else {
    // Rethrow the exception, the input is actually bad.
    throw ipe;
}
storeEndpointArn(endpointArn);
return endpointArn;
}
/**
 * @return the ARN the app was registered under previously, or null if no
 *         platform endpoint ARN is stored.
 */
private String retrieveEndpointArn() {
    // Retrieve the platform endpoint ARN from permanent storage,
    // or return null if null is stored.
    return arnStorage;
}
/**
 * Stores the platform endpoint ARN in permanent storage for lookup next time.
 * */
private void storeEndpointArn(String endpointArn) {
    // Write the platform endpoint ARN to permanent storage.
    arnStorage = endpointArn;
}
}

An interesting thing to note about this implementation is how the InvalidParameterException
is handled in the createEndpoint method. Amazon SNS rejects create platform endpoint requests
when an existing platform endpoint has the same device token and a non-null CustomUserData
field, because the alternative is to overwrite (and therefore lose) the CustomUserData. The
createEndpoint method in the preceding code captures the InvalidParameterException
thrown by Amazon SNS, checks whether it was thrown for this particular reason, and if so, extracts
the ARN of the existing platform endpoint from the exception. This succeeds, since a platform
endpoint with the correct device token exists.

For more information, see Mobile push API actions (p. 242).

AWS SDK for .NET

Here is an implementation of the previous pseudo code in C#:

class RegistrationExample
{
    private AmazonSimpleNotificationServiceClient client = new
AmazonSimpleNotificationServiceClient();
    private String arnStorage = null;

    public void RegisterWithSNS()
    {
        String endpointArn = EndpointArn;
        String token = "Retrieved from the mobile operating system";
        String applicationArn = "Set this based on your application";
        bool updateNeeded = false;
        // code
bool createNeeded = (null == endpointArn);

if (createNeeded)
{
    // No platform endpoint ARN is stored; need to call createEndpoint.
    EndpointArn = CreateEndpoint(token, applicationArn);
    createNeeded = false;
}

Console.WriteLine("Retrieving platform endpoint data...");
// Look up the platform endpoint and make sure the data in it is current, even
if
// it was just created.
try
{
    GetEndpointAttributesRequest geaReq = new GetEndpointAttributesRequest();
    geaReq.EndpointArn = EndpointArn;
    GetEndpointAttributesResponse geaRes =
    client.GetEndpointAttributes(geaReq);
    updateNeeded = !(geaRes.Attributes["Token"] == token) || !
    (geaRes.Attributes["Enabled"] == "true");
} catch (NotFoundException)
{
    // We had a stored ARN, but the platform endpoint associated with it
    // disappeared. Recreate it.
    createNeeded = true;
}

if (createNeeded)
{
    CreateEndpoint(token, applicationArn);
}

Console.WriteLine("updateNeeded = " + updateNeeded);

if (updateNeeded)
{
    // The platform endpoint is out of sync with the current data;
    // update the token and enable it.
    Console.WriteLine("Updating platform endpoint " + endpointArn);
    Dictionary<String, String> attribs = new Dictionary<String, String>();
    attribs["Token"] = token;
    attribs["Enabled"] = "true";
    SetEndpointAttributesRequest saeReq = new SetEndpointAttributesRequest();
    saeReq.EndpointArn = EndpointArn;
    saeReq.Attributes = attribs;
    client.SetEndpointAttributes(saeReq);
}

private String CreateEndpoint(String token, String applicationArn)
{
    String endpointArn = null;
    try
    {
        Console.WriteLine("Creating platform endpoint with token " + token);
        CreatePlatformEndpointRequest cpeReq = new CreatePlatformEndpointRequest();
        cpeReq.PlatformApplicationArn = applicationArn;
        cpeReq.Token = token;
        CreatePlatformEndpointResponse cpeRes =
        client.CreatePlatformEndpoint(cpeReq);
        endpointArn = cpeRes.EndpointArn;
    }
    catch (InvalidParameterException ipe)
{ }

String message = ipe.Message;
Console.WriteLine("Exception message: " + message);
Regex rgx = new Regex(".*Endpoint (arn:aws:sns[^ \]+) already exists with
the same [Tt]oken.*", RegexOptions.IgnoreCase);
MatchCollection m = rgx.Matches(message);
if (m.Count > 0 && m[0].Groups.Count > 1)
{
    // The platform endpoint already exists for this token, but with
    // additional custom data that createEndpoint doesn't want to
    overwrite.
    // Just use the existing platform endpoint.
    endpointArn = m[0].Groups[1].Value;
}
else
{
    // Rethrow the exception, the input is actually bad.
    throw ipe;
}
}

EndpointArn = endpointArn;
return endpointArn;

// Get/Set arn
public String EndpointArn
{
    get
    {
        return arnStorage;
    }
    set
    {
        arnStorage = value;
    }
}

For more information, see Mobile push API actions (p. 242).

Troubleshooting

Repeatedly calling create platform endpoint with an outdated device token

Especially for FCM endpoints, you may think it is best to store the first device token the application
is issued and then call the create platform endpoint with that device token every time on application
startup. This may seem correct since it frees the app from having to manage the state of the device
token and Amazon SNS will automatically update the device token to its latest value. However, this
solution has a number of serious issues:

- Amazon SNS relies on feedback from FCM to update expired device tokens to new device tokens. FCM
retains information about old device tokens for some time, but not indefinitely. Once FCM forgets
about the connection between the old device token and the new device token, Amazon SNS will no
longer be able to update the device token stored in the platform endpoint to its correct value; it will
just disable the platform endpoint instead.
- The platform application will contain multiple platform endpoints corresponding to the same device
token.
- Amazon SNS imposes a quota on the number of platform endpoints that can be created starting with
the same device token. Eventually, the creation of new endpoints will fail with an invalid parameter
exception and the following error message: "This endpoint is already registered with a different token."
Re-enabling a platform endpoint associated with an invalid device token

When a mobile platform (such as APNs or FCM) informs Amazon SNS that the device token used in the publish request was invalid, Amazon SNS disables the platform endpoint associated with that device token. Amazon SNS will then reject subsequent publishes to that device token. While you may think it is best to simply re-enable the platform endpoint and keep publishing, in most situations doing this will not work: the messages that are published do not get delivered and the platform endpoint becomes disabled again soon afterward.

This is because the device token associated with the platform endpoint is genuinely invalid. Deliveries to it cannot succeed because it no longer corresponds to any installed app. The next time it is published to, the mobile platform will again inform Amazon SNS that the device token is invalid, and Amazon SNS will again disable the platform endpoint.

To re-enable a disabled platform endpoint, it needs to be associated with a valid device token (with a set endpoint attributes action call) and then enabled. Only then will deliveries to that platform endpoint become successful. The only time re-enabling a platform endpoint without updating its device token will work is when a device token associated with that endpoint used to be invalid but then became valid again. This can happen, for example, when an app was uninstalled and then re-installed on the same mobile device and receives the same device token. The approach presented above does this, making sure to only re-enable a platform endpoint after verifying that the device token associated with it is the most current one available.

Adding device tokens or registration IDs

When you first register an app and mobile device with a notification service, such as Apple Push Notification Service (APNs) and Firebase Cloud Messaging (FCM), device tokens or registration IDs are returned from the notification service. When you add the device tokens or registration IDs to Amazon SNS, they are used with the PlatformApplicationArn API to create an endpoint for the app and device. When Amazon SNS creates the endpoint, an EndpointArn is returned. The EndpointArn is how Amazon SNS knows which app and mobile device to send the notification message to.

You can add device tokens and registration IDs to Amazon SNS using the following methods:

- Manually add a single token to AWS using the AWSManagement Console
- Migrate existing tokens from a CSV file to AWS using the AWSManagement Console
- Upload several tokens using the CreatePlatformEndpoint API
- Register tokens from devices that will install your apps in the future

To manually add a device token or registration ID

1. Sign in to the Amazon SNS console.
2. Choose Apps, choose your app, and then choose Add Endpoints.
3. In the Endpoint Token box, enter either the token ID or registration ID, depending on which notification service. For example, with ADM and FCM you enter the registration ID.
4. (Optional) In the User Data box, enter arbitrary information to associate with the endpoint. Amazon SNS does not use this data. The data must be in UTF-8 format and less than 2KB.
5. Finally, choose Add Endpoints.

Now with the endpoint created, you can either send messages directly to a mobile device or send messages to mobile devices that are subscribed to a topic.

To migrate existing tokens from a CSV file to AWS

You can migrate existing tokens contained in a CSV file. The CSV file cannot be larger than 2MB. When migrating several tokens, it is recommended to use the CreatePlatformEndpoint API. Each of the
tokens in the CSV file must be followed by a newline. For example, your CSV file should look similar to the following:

```
amzn1.adm-registration.v1.XpvSSUk0Rc3hTVVV--TOKEN--KMTlmMWxwRkxMaDNST2luZz01,"User data with spaces requires quotes"
amzn1.adm-registration.v1.XpvSSUk0Rc3hTVVV--TOKEN--KMTlmMWxwRkxMaDNST2luZz04,"Data,with,commas,requires,quotes"
amzn1.adm-registration.v1.XpvSSUk0Rc3hTVVV--TOKEN--KMTlmMWxwRkxMaDNST2luZz02,"Quoted data requires "escaped" quotes"
amzn1.adm-registration.v1.XpvSSUk0Rc3hTVVV--TOKEN--KMTlmMWxwRkxMaDNST2luZz03,"{"key": "json is allowed", "value": "endpoint", "number": 1}"
amzn1.adm-registration.v1.XpvSSUk0Rc3hTVVV--TOKEN--KMTlmMWxwRkxMaDNST2luZz05,SimpleDataNoQuotes
amzn1.adm-registration.v1.XpvSSUk0Rc3hTVVV--TOKEN--KMTlmMWxwRkxMaDNST2luZz06,"The following line has no user data"
```

1. Sign in to the Amazon SNS console.
2. Choose Apps, choose your app, and then choose Add Endpoints.
3. Choose Migrate existing tokens over to AWS, choose Choose File, choose your CSV file, and then choose Add Endpoints.

To upload several tokens using the CreatePlatformEndpoint API

The following steps show how to use the sample Java app (bulkupload package) provided by AWS to upload several tokens (device tokens or registration IDs) to Amazon SNS. You can use this sample app to help you get started with uploading your existing tokens.

**Note**
The following steps use the Eclipse Java IDE. The steps assume you have installed the AWS SDK for Java and you have the AWS security credentials for your AWS account. For more information, see AWS SDK for Java. For more information about credentials, see How Do I Get Security Credentials? in the AWS General Reference.

1. Download and unzip the snsmobilepush.zip file.
2. Create a new Java Project in Eclipse.
3. Import the SNSSamples folder to the top-level directory of the newly created Java Project. In Eclipse, right-click the name of the Java Project and then choose Import, expand General, choose File System, choose Next, browse to the SNSSamples folder, choose OK, and then choose Finish.
4. Download a copy of the OpenCSV library and add it to the Build Path of the bulkupload package.
5. Open the BulkUpload.properties file contained in the bulkupload package.
6. Add the following to BulkUpload.properties:

   - The ApplicationArn to which you want to add endpoints.
   - The absolute path for the location of your CSV file containing the tokens.
   - The names for CSV files (such as goodTokens.csv and badTokens.csv) to be created for logging the tokens that Amazon SNS parses correctly and those that fail.
   - (Optional) The characters to specify the delimiter and quote in the CSV file containing the tokens.
   - (Optional) The number of threads to use to concurrently create endpoints. The default is 1 thread.

Your completed BulkUpload.properties should look similar to the following:

```
```
7. Run the BatchCreatePlatformEndpointSample.java application to upload the tokens to Amazon SNS.

In this example, the endpoints that were created for the tokens that were uploaded successfully to Amazon SNS would be logged to goodTokens.csv, while the malformed tokens would be logged to badTokens.csv. In addition, you should see STD OUT logs written to the console of Eclipse, containing content similar to the following:

```
<1>[SUCCESS] The endpoint was created with Arn arn:aws:sns:us-west-2:111122223333:app/FCM/fcmpushapp/165j2214-051z-3176-b586-138o3d420071
<2>[ERROR: MALFORMED CSV FILE] Null token found in /mytokendirectory/mytokens.csv
```

To register tokens from devices that will install your apps in the future

You can use one of the following two options:

- **Use the Amazon Cognito service:** Your mobile app will need credentials to create endpoints associated with your Amazon SNS platform application. We recommend that you use temporary credentials that expire after a period of time. For most scenarios, we recommend that you use Amazon Cognito to create temporary security credentials. For more information, see the *Amazon Cognito Developer Guide*. If you would like to be notified when an app registers with Amazon SNS, you can register to receive an Amazon SNS event that will provide the new endpoint ARN. You can also use the `ListEndpointByPlatformApplication` API to obtain the full list of endpoints registered with Amazon SNS.

- **Use a proxy server:** If your application infrastructure is already set up for your mobile apps to call in and register on each installation, you can continue to use this setup. Your server will act as a proxy and pass the device token to Amazon SNS mobile push notifications, along with any user data you would like to store. For this purpose, the proxy server will connect to Amazon SNS using your AWS credentials and use the `CreatePlatformEndpoint` API call to upload the token information. The newly created endpoint Amazon Resource Name (ARN) will be returned, which your server can store for making subsequent publish calls to Amazon SNS.

## Sending mobile push notifications

This section describes how to send mobile push notifications.

**Topics**

- Publishing to a topic (p. 234)
- Publishing to a mobile device (p. 235)
- Publishing with platform-specific payload (p. 235)

### Publishing to a topic

You can also use Amazon SNS to send messages to mobile endpoints subscribed to a topic. The concept is the same as subscribing other endpoint types, such as Amazon SQS, HTTP/S, email, and SMS, to a topic, as described in *What is Amazon SNS?* (p. 1). The difference is that Amazon SNS communicates through notification services like Apple Push Notification Service (APNS) and Google
Firebase Cloud Messaging (FCM). Through the notifications service, the subscribed mobile endpoints receive notifications sent to the topic.

**Publishing to a mobile device**

You can send Amazon SNS push notification messages directly to an endpoint which represents an application on a mobile device.

**To send a direct message**

1. Sign in to the Amazon SNS console.
2. On the navigation panel, choose **Mobile, Push notifications**.
3. On the **Mobile push notifications** page, in the **Platform applications** section, choose the name of the application, for example **MyApp**.
4. On the **MyApp** page, in the **Endpoints** section, choose an endpoint and then choose **Publish message**.
5. On the **Publish message to endpoint** page, enter the message that will appear in the application on the mobile device and then choose **Publish message**.

Amazon SNS sends the notification message to the platform notification service which, in turn, sends the message to the application.

**Publishing with platform-specific payload**

You can use the AWS Management Console or Amazon SNS APIs to send custom messages with platform-specific payloads to mobile devices. For information about using the Amazon SNS APIs, see Mobile push API actions (p. 242) and the **SNSMobilePush.java** file in **snsmobilepush.zip**.

**Sending JSON-formatted messages**

When you send platform-specific payloads, the data must be formatted as JSON key-value pair strings, with the quotation marks escaped.

The following examples show a custom message for the FCM platform.

```json
{
  "GCM":{
    "notification": {
      "body": "Sample message for Android endpoints", "title": "TitleTest"
    }
  }
}
```

**Sending platform-specific messages**

In addition to sending custom data as key-value pairs, you can send platform-specific key-value pairs.

The following example shows the inclusion of the FCM parameters `time_to_live` and `collapse_key` after the custom data key-value pairs in the FCM `data` parameter.

```json
{
  "GCM":{
    "notification": {
      "body": "Sample message for Android endpoints", "title": "TitleTest"
    },
    "data": {
      "time_to_live": 3600,"collapse_key": "deals"
    }
  }
}
```
For a list of the key-value pairs supported by each of the push notification services supported in Amazon SNS, see the following:

- **Payload Key Reference** in the APNs documentation
- **Firebase Cloud Messaging HTTP Protocol** in the FCM documentation
- **Send a Message** in the ADM documentation

## Sending messages to an application on multiple platforms

To send a message to an application installed on devices for multiple platforms, such as FCM and APNs, you must first subscribe the mobile endpoints to a topic in Amazon SNS and then publish the message to the topic.

The following example shows a message to send to subscribed mobile endpoints on APNs, FCM, and ADM:

```json
{
  "default": "This is the default message which must be present when publishing a message to a topic. The default message will only be used if a message is not present for one of the notification platforms.",
  "APNS": "{"aps":{"alert":"Check out these awesome deals!","url":"www.amazon.com\""}}",
  "GCM": "{"data":{"message":"Check out these awesome deals!","url":"www.amazon.com\""}}",
  "ADM": "{"data":{"message":"Check out these awesome deals!","url":"www.amazon.com\""}}"
}
```

### Sending messages to APNs as alert or background notifications

Amazon SNS can send messages to APNs as **alert** or **background** notifications (for more information, see Pushing Background Updates to Your App in the APNs documentation).

- An **alert** APNs notification informs the user by displaying an alert message, playing a sound, or adding a badge to your application's icon.
- A **background** APNs notification wakes up or instructs your application to act upon the content of the notification, without informing the user.

### Specifying custom APNs header values

We recommend specifying custom values for the `AWS.SNS.MOBILE.APNS.PUSH_TYPE` reserved message attribute (p. 55) using the Amazon SNS Publish API action, AWS SDKs, or the AWS CLI. The following CLI example sets `content-available` to `1` and `apns-push-type` to `background` for the specified topic.

```
aws sns publish \
--endpoint-url https://sns.us-east-1.amazonaws.com \n--target-arn arn:aws:sns:us-east-1:123456789012:endpoint/APNS_PLATFORM/MYAPP/1234a567-bc89-012d-3e45-6fg7890123i \n--message '{"APNS_PLATFORM":{"aps":{"content-available":1}}}'} \
--message-attributes '{\n  "AWS.SNS.MOBILE.APNS.TOPIC": {"DataType":"String","StringValue":"com.amazon.mobile.messaging.myapp"}, \n  "AWS.SNS.MOBILE.APNS.PRIORITY": {"DataType":"String","StringValue":"10"}, \n  "AWS.SNS.MOBILE.APNS.PUSH_TYPE": {"DataType":"String","StringValue":"background"} \n} \
--message-structure json
```
Inferring the APNs push type header from the payload

If you don’t set the `apns-push-type` APNs header, Amazon SNS sets header to `alert` or `background` depending on the `content-available` key in the `aps` dictionary of your JSON-formatted APNs payload configuration.

**Note**

Amazon SNS is able to infer only `alert` or `background` headers, although the `apns-push-type` header can be set to other values.

- `apns-push-type` is set to `alert`
  - If the `aps` dictionary contains `content-available` set to 1 and one or more keys that trigger user interactions.
  - If the `aps` dictionary contains `content-available` set to 0 or if the `content-available` key is absent.
  - If the value of the `content-available` key isn’t an integer or a Boolean.
- `apns-push-type` is set to `background`
  - If the `aps` dictionary only contains `content-available` set to 1 and no other keys that trigger user interactions.

**Important**

If Amazon SNS sends a raw configuration object for APNs as a background-only notification, you must include `content-available` set to 1 in the `aps` dictionary. Although you can include custom keys, the `aps` dictionary must not contain any keys that trigger user interactions (for example, alerts, badges, or sounds).

The following is an example raw configuration object.

```json
{
  "APNS": "{""aps"":{""content-available"":1,""Foo1"":{""Bar"",""Foo2"":123}}
}
```

In this example, Amazon SNS sets the `apns-push-type` APNs header for the message to `background`. When Amazon SNS detects that the `aps` dictionary contains the `content-available` key set to 1—and doesn’t contain any other keys that can trigger user interactions—it sets the header to `background`.

**Mobile app attributes**

Amazon Simple Notification Service (Amazon SNS) provides support to log the delivery status of push notification messages. After you configure application attributes, log entries will be sent to CloudWatch Logs for messages sent from Amazon SNS to mobile endpoints. Logging message delivery status helps provide better operational insight, such as the following:

- Know whether a push notification message was delivered from Amazon SNS to the push notification service.
- Identify the response sent from the push notification service to Amazon SNS.
- Determine the message dwell time (the time between the publish timestamp and just before handing off to a push notification service).

To configure application attributes for message delivery status, you can use the AWS Management Console, AWS software development kits (SDKs), or query API.

**Topics**

- Configuring message delivery status attributes using the AWS Management Console (p. 238)
Configuring message delivery status attributes using the AWS Management Console

1. Sign in to the Amazon SNS console.
2. On the navigation panel, point to Mobile, and then choose Push notifications.
3. From the Platform applications section, choose the application that contains the endpoints for which you want to receive CloudWatch Logs.
4. Choose Application Actions and then choose Delivery Status.
5. On the Delivery Status dialog box, choose Create IAM Roles.
6. Choose Allow to give Amazon SNS write access to use CloudWatch Logs on your behalf.
7. Now, back on the Delivery Status dialog box, enter a number in the Percentage of Success to Sample (0-100) field for the percentage of successful messages sent for which you want to receive CloudWatch Logs.

Note: After you configure application attributes for message delivery status, all failed message deliveries generate CloudWatch Logs.

8. Finally, choose Save Configuration. You will now be able to view and parse the CloudWatch Logs containing the message delivery status. For more information about using CloudWatch, see the CloudWatch Documentation.

Amazon SNS message delivery status CloudWatch log examples

After you configure message delivery status attributes for an application endpoint, CloudWatch Logs will be generated. Example logs, in JSON format, are shown as follows:

SUCCESS

```json
{
    "status": "SUCCESS",
    "notification": {
        "timestamp": "2015-01-26 23:07:39.54",
        "messageId": "9655abe4-6ed6-5734-89f7-e6a6a42de02a"
    },
    "delivery": {
        "statusCode": 200,
        "dwellTimeMs": 65,
        "token": "Examplei7fFachkJ1xj1qT4RaBkcgHochmf1VQAr9k-IBjtKjp7fedYp2zEwT_Pq3Tu0lroqro1cwWJUVgkcPPYcaXCPWmG3Bqg-wiqIEZp5zZ7y_je0OPKPxKhddCxx6paEsyay9Zn3DwWUJb86m6HXRbf9dqaEw",
        "attempts": 1,
        "providerResponse": 
            "{\"multicast_id\":"5138139752481671853","success":1,"failure":0,"canonical_ids":0,"results":[]}
            }"
    },
}
```
For a list of push notification service response codes, see Platform response codes (p. 239).

## Configuring message delivery status attributes with the AWS SDKs

The AWS SDKs provide APIs in several languages for using message delivery status attributes with Amazon SNS.

The following Java example shows how to use the `SetPlatformApplicationAttributes` API to configure application attributes for message delivery status of push notification messages. You can use the following attributes for message delivery status: `SuccessFeedbackRoleArn`, `FailureFeedbackRoleArn`, and `SuccessFeedbackSampleRate`. The `SuccessFeedbackRoleArn` and `FailureFeedbackRoleArn` attributes are used to give Amazon SNS write access to use CloudWatch Logs on your behalf. The `SuccessFeedbackSampleRate` attribute is for specifying the sample rate percentage (0-100) of successfully delivered messages. After you configure the `FailureFeedbackRoleArn` attribute, then all failed message deliveries generate CloudWatch Logs.

```java
SetPlatformApplicationAttributesRequest setPlatformApplicationAttributesRequest = new SetPlatformApplicationAttributesRequest();
Map<String, String> attributes = new HashMap<>();
attributes.put("SuccessFeedbackRoleArn", "arn:aws:iam::111122223333:role/SNS_CWlogs");
attributes.put("FailureFeedbackRoleArn", "arn:aws:iam::111122223333:role/SNS_CWlogs");
attributes.put("SuccessFeedbackSampleRate", "5");
setPlatformApplicationAttributesRequest.withAttributes(attributes);
sns.setPlatformApplicationAttributes(setPlatformApplicationAttributesRequest);
```

For more information about the SDK for Java, see Getting Started with the AWS SDK for Java.

### Platform response codes

The following is a list of links for the push notification service response codes:

<table>
<thead>
<tr>
<th>Push notification service</th>
<th>Response codes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Amazon Device Messaging (ADM)</td>
<td>See Response Format in the ADM documentation.</td>
</tr>
</tbody>
</table>
Amazon Simple Notification Service Developer Guide

Mobile app events

Amazon SNS provides support to trigger notifications when certain application events occur. You can then take some programmatic action on that event. Your application must include support for a push notification service such as Apple Push Notification Service (APNs), Firebase Cloud Messaging (FCM), and Windows Push Notification Services (WNS). You set application event notifications using the Amazon SNS console, AWS CLI, or the AWS SDKs.

Topics
- Available application events (p. 240)
- Sending mobile push notifications (p. 241)

Available application events

Application event notifications track when individual platform endpoints are created, deleted, and updated, as well as delivery failures. The following are the attribute names for the application events.

<table>
<thead>
<tr>
<th>Attribute name</th>
<th>Notification trigger</th>
</tr>
</thead>
<tbody>
<tr>
<td>EventEndpointCreated</td>
<td>A new platform endpoint is added to your application.</td>
</tr>
<tr>
<td>EventEndpointDeleted</td>
<td>Any platform endpoint associated with your application is deleted.</td>
</tr>
<tr>
<td>EventEndpointUpdated</td>
<td>Any of the attributes of the platform endpoints associated with your application are changed.</td>
</tr>
<tr>
<td>EventDeliveryFailure</td>
<td>A delivery to any of the platform endpoints associated with your application encounters a permanent failure.</td>
</tr>
</tbody>
</table>

Note
To track delivery failures on the platform application side, subscribe to message delivery status events for the application. For more information, see Using Amazon SNS Application Attributes for Message Delivery Status.

You can associate any attribute with an application which can then receive these event notifications.
Sending mobile push notifications

To send application event notifications, you specify a topic to receive the notifications for each type of event. As Amazon SNS sends the notifications, the topic can route them to endpoints that will take programmatic action.

**Important**

High-volume applications will create a large number of application event notifications (for example, tens of thousands), which will overwhelm endpoints meant for human use, such as email addresses, phone numbers, and mobile applications. Consider the following guidelines when you send application event notifications to a topic:

- Each topic that receives notifications should contain only subscriptions for programmatic endpoints, such as HTTP or HTTPS endpoints, Amazon SQS queues, or AWS Lambda functions.
- To reduce the amount of processing that is triggered by the notifications, limit each topic's subscriptions to a small number (for example, five or fewer).

You can send application event notifications using the Amazon SNS console, the AWS Command Line Interface (AWS CLI), or the AWS SDKs.

**AWS Management Console**

1. Sign in to the Amazon SNS console.
2. On the navigation panel, choose **Mobile, Push notifications**.
3. On the **Mobile push notifications** page, in the **Platform applications** section, choose an application and then choose **Edit**.
4. Expand the **Event notifications** section.
5. Choose **Actions, Configure events**.
6. Enter the ARNs for topics to be used for the following events:
   - Endpoint Created
   - Endpoint Deleted
   - Endpoint Updated
   - Delivery Failure
7. Choose **Save changes**.

**AWS CLI**

Run the `set-platform-application-attributes` command.

The following example sets the same Amazon SNS topic for all four application events:

```bash
aws sns set-platform-application-attributes
--platform-application-arn arn:aws:sns:us-east-1:12345EXAMPLE:app/FCM/MyFCMPlatformApplication
--attributes EventEndpointCreated="arn:aws:sns:us-east-1:12345EXAMPLE:MyFCMPlatformApplicationEvents",
EventEndpointUpdated="arn:aws:sns:us-east-1:12345EXAMPLE:MyFCMPlatformApplicationEvents",
EventDeliveryFailure="arn:aws:sns:us-east-1:12345EXAMPLE:MyFCMPlatformApplicationEvents"
```

**AWS SDKs**

Call one of the following APIs, depending on your target programming language or platform:
Mobile push API actions

To use the Amazon SNS mobile push APIs, you must first meet the prerequisites for the push notification service, such as Apple Push Notification Service (APNs) and Firebase Cloud Messaging (FCM). For more information about the prerequisites, see Prerequisites for Amazon SNS user notifications (p. 224).

To send a push notification message to a mobile app and device using the APIs, you must first use the CreatePlatformApplication action, which returns a PlatformApplicationArn attribute. The PlatformApplicationArn attribute is then used by CreatePlatformEndpoint, which returns an EndpointArn attribute. You can then use the EndpointArn attribute with the Publish action to send a notification message to a mobile app and device, or you could use the EndpointArn attribute with the Subscribe action for subscription to a topic. For more information, see User notification process overview (p. 224).

The Amazon SNS mobile push APIs are as follows:

CreatePlatformApplication

Creates a platform application object for one of the supported push notification services, such as APNs and FCM, to which devices and mobile apps may register. Returns a PlatformApplicationArn attribute, which is used by the CreatePlatformEndpoint action.

CreatePlatformEndpoint

Creates an endpoint for a device and mobile app on one of the supported push notification services. CreatePlatformEndpoint uses the PlatformApplicationArn attribute returned from the CreatePlatformApplication action. The EndpointArn attribute, which is returned when using CreatePlatformEndpoint, is then used with the Publish action to send a notification message to a mobile app and device.

CreateTopic

Creates a topic to which messages can be published.

DeleteEndpoint

Deletes the endpoint for a device and mobile app on one of the supported push notification services.
DeletePlatformApplication

Deletes a platform application object.

DeleteTopic

Deletes a topic and all its subscriptions.

GetEndpointAttributes

Retrieves the endpoint attributes for a device and mobile app.

GetPlatformApplicationAttributes

Retrieves the attributes of the platform application object.

ListEndpointsByPlatformApplication

Lists the endpoints and endpoint attributes for devices and mobile apps in a supported push notification service.

ListPlatformApplications

Lists the platform application objects for the supported push notification services.

Publish

Sends a notification message to all of a topic's subscribed endpoints.

SetEndpointAttributes

Sets the attributes for an endpoint for a device and mobile app.

SetPlatformApplicationAttributes

Sets the attributes of the platform application object.

Subscribe

Prepares to subscribe an endpoint by sending the endpoint a confirmation message. To actually create a subscription, the endpoint owner must call the ConfirmSubscription action with the token from the confirmation message.

Unsubscribe

Deletes a subscription.

Mobile push API errors

Errors that are returned by the Amazon SNS APIs for mobile push are listed in the following table. For more information about the Amazon SNS APIs for mobile push, see Mobile push API actions (p. 242).

<table>
<thead>
<tr>
<th>Error</th>
<th>Description</th>
<th>HTTPS status code</th>
<th>API Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Application Name is null string</td>
<td>The required application name is set to null.</td>
<td>400</td>
<td>CreatePlatformApplication</td>
</tr>
<tr>
<td>Platform Name is null string</td>
<td>The required platform name is set to null.</td>
<td>400</td>
<td>CreatePlatformApplication</td>
</tr>
<tr>
<td>Platform Name is invalid</td>
<td>An invalid or out-of-range value was supplied for the platform name.</td>
<td>400</td>
<td>CreatePlatformApplication</td>
</tr>
<tr>
<td>Error</td>
<td>Description</td>
<td>HTTPS status code</td>
<td>API Action</td>
</tr>
<tr>
<td>-------</td>
<td>-------------</td>
<td>------------------</td>
<td>------------</td>
</tr>
<tr>
<td>APNs — Principal is not a valid certificate</td>
<td>An invalid certificate was supplied for the APNs principal, which is the SSL certificate. For more information, see CreatePlatformApplication in the Amazon Simple Notification Service API Reference.</td>
<td>400</td>
<td>CreatePlatformApplication</td>
</tr>
<tr>
<td>APNs — Principal is a valid cert but not in a .pem format</td>
<td>A valid certificate that is not in the .pem format was supplied for the APNs principal, which is the SSL certificate.</td>
<td>400</td>
<td>CreatePlatformApplication</td>
</tr>
<tr>
<td>APNs — Principal is an expired certificate</td>
<td>An expired certificate was supplied for the APNs principal, which is the SSL certificate.</td>
<td>400</td>
<td>CreatePlatformApplication</td>
</tr>
<tr>
<td>APNs — Principal is not an Apple issued certificate</td>
<td>A non-Apple issued certificate was supplied for the APNs principal, which is the SSL certificate.</td>
<td>400</td>
<td>CreatePlatformApplication</td>
</tr>
<tr>
<td>APNs — Principal is not provided</td>
<td>The APNs principal, which is the SSL certificate, was not provided.</td>
<td>400</td>
<td>CreatePlatformApplication</td>
</tr>
<tr>
<td>APNs — Credential is not provided</td>
<td>The APNs credential, which is the private key, was not provided. For more information, see CreatePlatformApplication in the Amazon Simple Notification Service API Reference.</td>
<td>400</td>
<td>CreatePlatformApplication</td>
</tr>
<tr>
<td>APNs — Credential are not in a valid .pem format</td>
<td>The APNs credential, which is the private key, is not in a valid .pem format.</td>
<td>400</td>
<td>CreatePlatformApplication</td>
</tr>
<tr>
<td>FCM — serverAPIKey is not provided</td>
<td>The FCM credential, which is the API key, was not provided. For more information, see CreatePlatformApplication in the Amazon Simple Notification Service API Reference.</td>
<td>400</td>
<td>CreatePlatformApplication</td>
</tr>
<tr>
<td>Error</td>
<td>Description</td>
<td>HTTPS status code</td>
<td>API Action</td>
</tr>
<tr>
<td>-------</td>
<td>-------------</td>
<td>------------------</td>
<td>------------</td>
</tr>
<tr>
<td>FCM — serverAPIKey is empty</td>
<td>The FCM credential, which is the API key, is empty.</td>
<td>400</td>
<td>CreatePlatformApplication</td>
</tr>
<tr>
<td>FCM — serverAPIKey is a null string</td>
<td>The FCM credential, which is the API key, is null.</td>
<td>400</td>
<td>CreatePlatformApplication</td>
</tr>
<tr>
<td>FCM — serverAPIKey is invalid</td>
<td>The FCM credential, which is the API key, is invalid.</td>
<td>400</td>
<td>CreatePlatformApplication</td>
</tr>
<tr>
<td>ADM — clientsecret is not provided</td>
<td>The required client secret is not provided.</td>
<td>400</td>
<td>CreatePlatformApplication</td>
</tr>
<tr>
<td>ADM — clientsecret is a null string</td>
<td>The required string for the client secret is null.</td>
<td>400</td>
<td>CreatePlatformApplication</td>
</tr>
<tr>
<td>ADM — client_secret is empty string</td>
<td>The required string for the client secret is empty.</td>
<td>400</td>
<td>CreatePlatformApplication</td>
</tr>
<tr>
<td>ADM — client_secret is not valid</td>
<td>The required string for the client secret is not valid.</td>
<td>400</td>
<td>CreatePlatformApplication</td>
</tr>
<tr>
<td>ADM — client_id is empty string</td>
<td>The required string for the client ID is empty.</td>
<td>400</td>
<td>CreatePlatformApplication</td>
</tr>
<tr>
<td>ADM — clientid is not provided</td>
<td>The required string for the client ID is not provided.</td>
<td>400</td>
<td>CreatePlatformApplication</td>
</tr>
<tr>
<td>ADM — clientid is a null string</td>
<td>The required string for the client ID is null.</td>
<td>400</td>
<td>CreatePlatformApplication</td>
</tr>
<tr>
<td>ADM — client_id is not valid</td>
<td>The required string for the client ID is not valid.</td>
<td>400</td>
<td>CreatePlatformApplication</td>
</tr>
<tr>
<td>EventEndpointCreated has invalid ARN format</td>
<td>EventEndpointCreated has invalid ARN format.</td>
<td>400</td>
<td>CreatePlatformApplication</td>
</tr>
<tr>
<td>EventEndpointDeleted has invalid ARN format</td>
<td>EventEndpointDeleted has invalid ARN format.</td>
<td>400</td>
<td>CreatePlatformApplication</td>
</tr>
<tr>
<td>EventEndpointUpdated has invalid ARN format</td>
<td>EventEndpointUpdated has invalid ARN format.</td>
<td>400</td>
<td>CreatePlatformApplication</td>
</tr>
<tr>
<td>EventDeliveryAttemptFailure has invalid ARN format</td>
<td>EventDeliveryAttemptFailure has invalid ARN format.</td>
<td>400</td>
<td>CreatePlatformApplication</td>
</tr>
<tr>
<td>EventDeliveryFailure has invalid ARN format</td>
<td>EventDeliveryFailure has invalid ARN format.</td>
<td>400</td>
<td>CreatePlatformApplication</td>
</tr>
<tr>
<td>EventEndpointCreated is not an existing Topic</td>
<td>EventEndpointCreated is not an existing topic.</td>
<td>400</td>
<td>CreatePlatformApplication</td>
</tr>
<tr>
<td>Error</td>
<td>Description</td>
<td>HTTPS status code</td>
<td>API Action</td>
</tr>
<tr>
<td>-----------------------------------------------------</td>
<td>-------------------------------------------------------------------------------------------------</td>
<td>-------------------</td>
<td>----------------------------------</td>
</tr>
<tr>
<td>EventEndpointDeleted is not an existing Topic</td>
<td>EventEndpointDeleted is not an existing topic.</td>
<td>400</td>
<td>CreatePlatformApplication</td>
</tr>
<tr>
<td>EventEndpointUpdated is not an existing Topic</td>
<td>EventEndpointUpdated is not an existing topic.</td>
<td>400</td>
<td>CreatePlatformApplication</td>
</tr>
<tr>
<td>EventDeliveryAttemptFailure is not an existing Topic</td>
<td>EventDeliveryAttemptFailure is not an existing topic.</td>
<td>400</td>
<td>CreatePlatformApplication</td>
</tr>
<tr>
<td>EventDeliveryFailure is not an existing Topic</td>
<td>EventDeliveryFailure is not an existing topic.</td>
<td>400</td>
<td>CreatePlatformApplication</td>
</tr>
<tr>
<td>Platform ARN is invalid</td>
<td>Platform ARN is invalid.</td>
<td>400</td>
<td>SetPlatformAttributes</td>
</tr>
<tr>
<td>Platform ARN is valid but does not belong to the user</td>
<td>Platform ARN is valid but does not belong to the user.</td>
<td>400</td>
<td>SetPlatformAttributes</td>
</tr>
<tr>
<td>APNs — Principal is not a valid certificate</td>
<td>An invalid certificate was supplied for the APNs principal, which is the SSL certificate.</td>
<td>400</td>
<td>SetPlatformAttributes</td>
</tr>
<tr>
<td></td>
<td>For more information, see <a href="#">CreatePlatformApplication</a> in the Amazon Simple Notification Service API Reference.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>APNs — Principal is a valid cert but not in a .pem format</td>
<td>A valid certificate that is not in the .pem format was supplied for the APNs principal, which is the SSL certificate.</td>
<td>400</td>
<td>SetPlatformAttributes</td>
</tr>
<tr>
<td>APNs — Principal is an expired certificate</td>
<td>An expired certificate was supplied for the APNs principal, which is the SSL certificate.</td>
<td>400</td>
<td>SetPlatformAttributes</td>
</tr>
<tr>
<td>APNs — Principal is not an Apple issued certificate</td>
<td>A non-Apple issued certificate was supplied for the APNs principal, which is the SSL certificate.</td>
<td>400</td>
<td>SetPlatformAttributes</td>
</tr>
<tr>
<td>APNs — Principal is not provided</td>
<td>The APNs principal, which is the SSL certificate, was not provided.</td>
<td>400</td>
<td>SetPlatformAttributes</td>
</tr>
</tbody>
</table>
### Mobile push API errors

<table>
<thead>
<tr>
<th>Error</th>
<th>Description</th>
<th>HTTPS status code</th>
<th>API Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>APNs — Credential is not provided</td>
<td>The APNs credential, which is the private key, was not provided. For more information, see CreatePlatformApplication in the Amazon Simple Notification Service API Reference.</td>
<td>400</td>
<td>SetPlatformAttributes</td>
</tr>
<tr>
<td>APNs — Credential are not in a valid .pem format</td>
<td>The APNs credential, which is the private key, is not in a valid .pem format.</td>
<td>400</td>
<td>SetPlatformAttributes</td>
</tr>
<tr>
<td>FCM — serverAPIKey is not provided</td>
<td>The FCM credential, which is the API key, was not provided. For more information, see CreatePlatformApplication in the Amazon Simple Notification Service API Reference.</td>
<td>400</td>
<td>SetPlatformAttributes</td>
</tr>
<tr>
<td>FCM — serverAPIKey is a null string</td>
<td>The FCM credential, which is the API key, is null.</td>
<td>400</td>
<td>SetPlatformAttributes</td>
</tr>
<tr>
<td>ADM — clientId is not provided</td>
<td>The required string for the client ID is not provided.</td>
<td>400</td>
<td>SetPlatformAttributes</td>
</tr>
<tr>
<td>ADM — clientId is a null string</td>
<td>The required string for the client ID is null.</td>
<td>400</td>
<td>SetPlatformAttributes</td>
</tr>
<tr>
<td>ADM — clientsecret is not provided</td>
<td>The required client secret is not provided.</td>
<td>400</td>
<td>SetPlatformAttributes</td>
</tr>
<tr>
<td>ADM — clientsecret is a null string</td>
<td>The required string for the client secret is null.</td>
<td>400</td>
<td>SetPlatformAttributes</td>
</tr>
<tr>
<td>EventEndpointUpdated has invalid ARN format</td>
<td>EventEndpointUpdated has invalid ARN format.</td>
<td>400</td>
<td>SetPlatformAttributes</td>
</tr>
<tr>
<td>EventEndpointDeleted has invalid ARN format</td>
<td>EventEndpointDeleted has invalid ARN format.</td>
<td>400</td>
<td>SetPlatformAttributes</td>
</tr>
<tr>
<td>EventEndpointUpdated has invalid ARN format</td>
<td>EventEndpointUpdated has invalid ARN format.</td>
<td>400</td>
<td>SetPlatformAttributes</td>
</tr>
<tr>
<td>EventDeliveryAttemptFailure has invalid ARN format</td>
<td>EventDeliveryAttemptFailure has invalid ARN format.</td>
<td>400</td>
<td>SetPlatformAttributes</td>
</tr>
<tr>
<td>EventDeliveryFailure has invalid ARN format</td>
<td>EventDeliveryFailure has invalid ARN format.</td>
<td>400</td>
<td>SetPlatformAttributes</td>
</tr>
<tr>
<td>EventEndpointCreated is not an existing Topic</td>
<td>EventEndpointCreated is not an existing topic.</td>
<td>400</td>
<td>SetPlatformAttributes</td>
</tr>
<tr>
<td>Error</td>
<td>Description</td>
<td>HTTPS status code</td>
<td>API Action</td>
</tr>
<tr>
<td>-------------------------------------------</td>
<td>--------------------------------------------------</td>
<td>-------------------</td>
<td>-----------------------------------</td>
</tr>
<tr>
<td>EventEndpointDeleted is not an existing Topic</td>
<td>EventEndpointDeleted is not an existing topic.</td>
<td>400</td>
<td>SetPlatformAttributes</td>
</tr>
<tr>
<td>EventEndpointUpdated is not an existing Topic</td>
<td>EventEndpointUpdated is not an existing topic.</td>
<td>400</td>
<td>SetPlatformAttributes</td>
</tr>
<tr>
<td>EventDeliveryAttemptFailure is not an existing Topic</td>
<td>EventDeliveryAttemptFailure is not an existing topic.</td>
<td>400</td>
<td>SetPlatformAttributes</td>
</tr>
<tr>
<td>EventDeliveryFailure is not an existing Topic</td>
<td>EventDeliveryFailure is not an existing topic.</td>
<td>400</td>
<td>SetPlatformAttributes</td>
</tr>
<tr>
<td>Platform ARN is invalid</td>
<td>The platform ARN is invalid.</td>
<td>400</td>
<td>GetPlatformApplicationAttributes</td>
</tr>
<tr>
<td>Platform ARN is valid but does not belong to the user</td>
<td>The platform ARN is valid, but does not belong to the user.</td>
<td>403</td>
<td>GetPlatformApplicationAttributes</td>
</tr>
<tr>
<td>Token specified is invalid</td>
<td>The specified token is invalid.</td>
<td>400</td>
<td>ListPlatformApplications</td>
</tr>
<tr>
<td>Platform ARN is invalid</td>
<td>The platform ARN is invalid.</td>
<td>400</td>
<td>ListEndpointsByPlatformApplication</td>
</tr>
<tr>
<td>Platform ARN is valid but does not belong to the user</td>
<td>The platform ARN is valid, but does not belong to the user.</td>
<td>404</td>
<td>ListEndpointsByPlatformApplication</td>
</tr>
<tr>
<td>Token specified is invalid</td>
<td>The specified token is invalid.</td>
<td>400</td>
<td>ListEndpointsByPlatformApplication</td>
</tr>
<tr>
<td>Platform ARN is invalid</td>
<td>The platform ARN is invalid.</td>
<td>400</td>
<td>DeletePlatformApplication</td>
</tr>
<tr>
<td>Platform ARN is valid but does not belong to the user</td>
<td>The platform ARN is valid, but does not belong to the user.</td>
<td>403</td>
<td>DeletePlatformApplication</td>
</tr>
<tr>
<td>Platform ARN is invalid</td>
<td>The platform ARN is invalid.</td>
<td>400</td>
<td>CreatePlatformEndpoint</td>
</tr>
<tr>
<td>Platform ARN is valid but does not belong to the user</td>
<td>The platform ARN is valid, but does not belong to the user.</td>
<td>404</td>
<td>CreatePlatformEndpoint</td>
</tr>
<tr>
<td>Token is not specified</td>
<td>The token is not specified.</td>
<td>400</td>
<td>CreatePlatformEndpoint</td>
</tr>
<tr>
<td>Token is not of correct length</td>
<td>The token is not the correct length.</td>
<td>400</td>
<td>CreatePlatformEndpoint</td>
</tr>
<tr>
<td>Customer User data is too large</td>
<td>The customer user data cannot be more than 2048 bytes long in UTF-8 encoding.</td>
<td>400</td>
<td>CreatePlatformEndpoint</td>
</tr>
<tr>
<td>Error</td>
<td>Description</td>
<td>HTTPS status code</td>
<td>API Action</td>
</tr>
<tr>
<td>-------</td>
<td>-------------</td>
<td>-------------------</td>
<td>------------</td>
</tr>
<tr>
<td>Endpoint ARN is invalid</td>
<td>The endpoint ARN is invalid.</td>
<td>400</td>
<td>DeleteEndpoint</td>
</tr>
<tr>
<td>Endpoint ARN is valid but does not belong to the user</td>
<td>The endpoint ARN is valid, but does not belong to the user.</td>
<td>403</td>
<td>DeleteEndpoint</td>
</tr>
<tr>
<td>Endpoint ARN is invalid</td>
<td>The endpoint ARN is invalid.</td>
<td>400</td>
<td>SetEndpointAttributes</td>
</tr>
<tr>
<td>Endpoint ARN is valid but does not belong to the user</td>
<td>The endpoint ARN is valid, but does not belong to the user.</td>
<td>403</td>
<td>SetEndpointAttributes</td>
</tr>
<tr>
<td>Token is not specified</td>
<td>The token is not specified.</td>
<td>400</td>
<td>SetEndpointAttributes</td>
</tr>
<tr>
<td>Token is not of correct length</td>
<td>The token is not the correct length.</td>
<td>400</td>
<td>SetEndpointAttributes</td>
</tr>
<tr>
<td>Customer User data is too large</td>
<td>The customer user data cannot be more than 2048 bytes long in UTF-8 encoding.</td>
<td>400</td>
<td>SetEndpointAttributes</td>
</tr>
<tr>
<td>Endpoint ARN is invalid</td>
<td>The endpoint ARN is invalid.</td>
<td>400</td>
<td>GetEndpointAttributes</td>
</tr>
<tr>
<td>Endpoint ARN is valid but does not belong to the user</td>
<td>The endpoint ARN is valid, but does not belong to the user.</td>
<td>403</td>
<td>GetEndpointAttributes</td>
</tr>
<tr>
<td>Target ARN is invalid</td>
<td>The target ARN is invalid.</td>
<td>400</td>
<td>Publish</td>
</tr>
<tr>
<td>Target ARN is valid but does not belong to the user</td>
<td>The target ARN is valid, but does not belong to the user.</td>
<td>403</td>
<td>Publish</td>
</tr>
<tr>
<td>Message format is invalid</td>
<td>The message format is invalid.</td>
<td>400</td>
<td>Publish</td>
</tr>
<tr>
<td>Message size is larger than supported by protocol/end-service</td>
<td>The message size is larger than supported by the protocol/end-service.</td>
<td>400</td>
<td>Publish</td>
</tr>
</tbody>
</table>

Using the Amazon SNS time to live (TTL) message attribute for mobile push notifications

Amazon Simple Notification Service (Amazon SNS) provides support for setting a *Time To Live (TTL)* message attribute for mobile push notifications messages. This is in addition to the existing capability of setting TTL within the Amazon SNS message body for the mobile push notification services that support this, such as Amazon Device Messaging (ADM) and Firebase Cloud Messaging (FCM).
The TTL message attribute is used to specify expiration metadata about a message. This allows you to specify the amount of time that the push notification service, such as Apple Push Notification Service (APNs) or FCM, has to deliver the message to the endpoint. If for some reason (such as the mobile device has been turned off) the message is not deliverable within the specified TTL, then the message will be dropped and no further attempts to deliver it will be made. To specify TTL within message attributes, you can use the AWS Management Console, AWS software development kits (SDKs), or query API.

**Topics**
- TTL message attributes for push notification services (p. 250)
- Precedence order for determining TTL (p. 250)
- Specifying TTL using the AWS Management Console (p. 251)
- Specifying TTL with the AWS SDKs (p. 251)

**TTL message attributes for push notification services**

The following is a list of the TTL message attributes for push notification services that you can use to set when using the AWS SDKs or query API:

<table>
<thead>
<tr>
<th>Push notification service</th>
<th>TTL message attribute</th>
</tr>
</thead>
<tbody>
<tr>
<td>Amazon Device Messaging (ADM)</td>
<td>AWS.SNS.MOBILE.ADM.TTL</td>
</tr>
<tr>
<td>Apple Push Notification Service (APNs)</td>
<td>AWS.SNS.MOBILE.APNS.TTL</td>
</tr>
<tr>
<td>Apple Push Notification Service Sandbox (APNs_SANDBOX)</td>
<td>AWS.SNS.MOBILE.APNS_SANDBOX.TTL</td>
</tr>
<tr>
<td>Baidu Cloud Push (Baidu)</td>
<td>AWS.SNS.MOBILE.BAIDU.TTL</td>
</tr>
<tr>
<td>Firebase Cloud Messaging (FCM)</td>
<td>AWS.SNS.MOBILE.FCM.TTL</td>
</tr>
<tr>
<td>Windows Push Notification Services (WNS)</td>
<td>AWS.SNS.MOBILE.WNS.TTL</td>
</tr>
</tbody>
</table>

Each of the push notification services handle TTL differently. Amazon SNS provides an abstract view of TTL over all the push notification services, which makes it easier to specify TTL. When you use the AWS Management Console to specify TTL (in seconds), you only have to enter the TTL value once and Amazon SNS will then calculate the TTL for each of the selected push notification services when publishing the message.

TTL is relative to the publish time. Before handing off a push notification message to a specific push notification service, Amazon SNS computes the dwell time (the time between the publish timestamp and just before handing off to a push notification service) for the push notification and passes the remaining TTL to the specific push notification service. If TTL is shorter than the dwell time, Amazon SNS won't attempt to publish.

If you specify a TTL for a push notification message, then the TTL value must be a positive integer, unless the value of 0 has a specific meaning for the push notification service—such as with APNs and FCM. If the TTL value is set to 0 and the push notification service does not have a specific meaning for 0, then Amazon SNS will drop the message. For more information about the TTL parameter set to 0 when using APNs, see Table A-3 Item identifiers for remote notifications in the Binary Provider API documentation.

**Precedence order for determining TTL**

The precedence that Amazon SNS uses to determine the TTL for a push notification message is based on the following order, where the lowest number has the highest priority:
1. Message attribute TTL
2. Message body TTL
3. Push notification service default TTL (varies per service)
4. Amazon SNS default TTL (4 weeks)

If you set different TTL values (one in message attributes and another in the message body) for the same message, then Amazon SNS will modify the TTL in the message body to match the TTL specified in the message attribute.

**Specifying TTL using the AWSManagement Console**

1. Sign in to the Amazon SNS console.
2. On the navigation panel, choose Mobile, Push notifications.
3. On the Mobile push notifications page, in the Platform applications section, choose an application.
4. On the MyApplication page, in the Endpoints section, choose an application endpoint and then choose Publish message.
5. In the Message details section, enter the TTL (the number of seconds that the push notification service has to deliver the message to the endpoint).
6. Choose Publish message.

**Specifying TTL with the AWS SDKs**

The AWS SDKs provide APIs in several languages for using TTL with Amazon SNS.

For more information about the SDK for Java, see Getting Started with the AWS SDK for Java.

The following Java example shows how to configure a TTL message attribute and publish the message to an endpoint, which in this example is registered with Baidu Cloud Push:

```java
Map<String, MessageAttributeValue> messageAttributes = new HashMap<String, MessageAttributeValue>();
// Insert your desired value (in seconds) of TTL here. For example, a TTL of 1 day would be 86,400 seconds.
messageAttributes.put("AWS.SNS.MOBILE.BAIDU.TTL", new MessageAttributeValue().withDataType("String").withStringValue("86400"));

PublishRequest publishRequest = new PublishRequest();
publishRequest.setMessageAttributes(messageAttributes);
String message = "{"title":"Test_Title","description":"Test_Description"}";
publishRequest.setMessage(message);
publishRequest.setMessageStructure("json");
publishResult = snsClient.publish(publishRequest);
```

For more information about using message attributes with Amazon SNS, see Amazon SNS message attributes (p. 54).

**Supported Regions for mobile applications**

Currently, you can create mobile applications in the following Regions:

- US East (N. Virginia)
Email notifications

This page describes how to subscribe an email address (p. 252) to an Amazon SNS topic using the AWS Management Console, AWS SDK for Java, or AWS SDK for .NET.

Notes

- You can't customize the body of the email message. The email delivery feature is intended to provide internal system alerts, not marketing messages.
- Email delivery throughput is throttled according to Amazon SNS quotas.

To subscribe an email address to an Amazon SNS topic using the AWS Management Console

1. Sign in to the Amazon SNS console.
2. In the left navigation pane, choose Subscriptions.
3. On the Subscriptions page, choose Create subscription.
4. On the Create subscription page, in the Details section, do the following:
   a. For Topic ARN, choose the Amazon Resource Name (ARN) of a topic.
   b. For Protocol, choose Email.
   c. For Endpoint, enter the email address.
   d. (Optional) To configure a filter policy, expand the Subscription filter policy section. For more information, see Amazon SNS subscription filter policies (p. 60).
   e. (Optional) To configure a dead-letter queue for the subscription, expand the Redrive policy (dead-letter queue) section. For more information, see Amazon SNS dead-letter queues (DLQs) (p. 87).
   f. Choose Create subscription.

   The console creates the subscription and opens the subscription's Details page.

You must confirm the subscription before the email address can start to receive messages.

To confirm a subscription

1. Check your email inbox and choose Confirm subscription in the email from Amazon SNS.
2. Amazon SNS opens your web browser and displays a subscription confirmation with your subscription ID.
To subscribe an email address to an Amazon SNS topic using the AWS SDK for Java

1. Specify your AWS credentials. For more information, see Set up AWS Credentials and Region for Development in the AWS SDK for Java 2.x Developer Guide.

2. Write your code. For more information, see Using the SDK for Java 2.x.

   The following code excerpt creates a subscription for an email endpoint and then prints the SubscribeRequest request ID.

   ```java
   // Subscribe an email endpoint to an Amazon SNS topic.
   final SubscribeRequest subscribeRequest = new SubscribeRequest(topicArn, "email", "name@example.com");
   snsClient.subscribe(subscribeRequest);

   // Print the request ID for the SubscribeRequest action.
   System.out.println("SubscribeRequest: "+
                     snsClient.getCachedResponseMetadata(subscribeRequest));
   System.out.println("To confirm the subscription, check your email.");
   ```

3. Compile and run your code.

   The subscription is created and the SubscribeRequest request ID is printed, for example:

   ```
   SubscribeRequest: {AWS_REQUEST_ID=1234a567-bc89-012d-3e45-6fg7h890123i}
   To confirm the subscription, check your email.
   ```

For a detailed example of how to create and publish a FIFO topic using the AWS SDK for Java, see Using the AWS SDK for Java 2.x (p. 47).

To subscribe an email address to an Amazon SNS topic using the AWS SDK for .NET

1. Specify your AWS credentials. For more information, see Configuring AWS Credentials in the AWS SDK for .NET Developer Guide.

2. Write your code. For more information, see Programming with the AWS SDK for .NET.

   The following code excerpt creates a subscription for an email endpoint and then prints the SubscribeRequest request ID.

   ```csharp
   // Subscribe an email endpoint to an Amazon SNS topic.
   SubscribeRequest subscribeRequest = new SubscribeRequest(topicArn, "email", "name@example.com");
   snsClient.Subscribe(subscribeRequest);

   // Print the request ID for the SubscribeRequest action.
   Console.WriteLine("SubscribeRequest: "+
                     snsClient.GetResponseMetadata(subscribeRequest));
   Console.WriteLine("To confirm the subscription, check your email.");
   ```

3. Compile and run your code.

   The subscription is created and the SubscribeRequest request ID is printed, for example:

   ```
   SubscribeRequest: 1234a567-bc89-012d-3e45-6fg7h890123i
   ```
To confirm the subscription, check your email.
Amazon SNS security

This section provides information about Amazon SNS security, authentication and access control, and the Amazon SNS Access Policy Language.

Topics

• Data protection (p. 255)
• Identity and access management in Amazon SNS (p. 277)
• Logging and monitoring in Amazon SNS (p. 299)
• Compliance validation for Amazon SNS (p. 306)
• Resilience in Amazon SNS (p. 307)
• Infrastructure security in Amazon SNS (p. 307)
• Amazon SNS security best practices (p. 308)

Data protection

The AWS shared responsibility model applies to data protection in Amazon Simple Notification Service. As described in this model, AWS is responsible for protecting the global infrastructure that runs all of the AWS Cloud. You are responsible for maintaining control over your content that is hosted on this infrastructure. This content includes the security configuration and management tasks for the AWS services that you use. For more information about data privacy, see the Data Privacy FAQ. For information about data protection in Europe, see the AWS Shared Responsibility Model and GDPR blog post on the AWS Security Blog.

For data protection purposes, we recommend that you protect AWS account credentials and set up individual user accounts with AWS Identity and Access Management (IAM). That way each user is given only the permissions necessary to fulfill their job duties. We also recommend that you secure your data in the following ways:

• Use multi-factor authentication (MFA) with each account.
• Use SSL/TLS to communicate with AWS resources. We recommend TLS 1.2 or later.
• Set up API and user activity logging with AWS CloudTrail.
• Use AWS encryption solutions, along with all default security controls within AWS services.
• Use advanced managed security services such as Amazon Macie, which assists in discovering and securing personal data that is stored in Amazon S3.
• If you require FIPS 140-2 validated cryptographic modules when accessing AWS through a command line interface or an API, use a FIPS endpoint. For more information about the available FIPS endpoints, see Federal Information Processing Standard (FIPS) 140-2.

We strongly recommend that you never put confidential or sensitive information, such as your customers' email addresses, into tags or free-form fields such as a Name field. This includes when you work with Amazon SNS or other AWS services using the console, API, AWS CLI, or AWS SDKs. Any data that you enter into tags or free-form fields used for names may be used for billing or diagnostic logs. If you provide a URL to an external server, we strongly recommend that you do not include credentials information in the URL to validate your request to that server.

The following sections provide additional information about data protection in Amazon SNS.
Data encryption

Data protection refers to protecting data while in-transit (as it travels to and from Amazon SNS) and at rest (while it is stored on disks in Amazon SNS data centers). You can protect data in transit using Secure Sockets Layer (SSL) or client-side encryption. You can protect data at rest by requesting Amazon SNS to encrypt your messages before saving them to disk in its data centers and then decrypt them when the messages are received.

Topics

- Encryption at rest (p. 256)
- Key management (p. 257)
- Enabling server-side encryption (SSE) for an Amazon SNS topic (p. 261)
- Enabling server-side encryption (SSE) for an Amazon SNS topic with an encrypted Amazon SQS queue subscribed (p. 263)

Encryption at rest

Server-side encryption (SSE) lets you store sensitive data in encrypted topics. SSE protects the contents of messages in Amazon SNS topics using keys managed in AWS Key Management Service (AWS KMS).

For information about managing SSE using the AWS Management Console or the AWS SDK for Java (by setting the KmsMasterKeyId attribute using the CreateTopic and SetTopicAttributes API actions), see Enabling server-side encryption (SSE) for an Amazon SNS topic (p. 261). For information about creating encrypted topics using AWS CloudFormation (by setting the KmsMasterKeyId property using the AWS::SNS::Topic resource), see the AWS CloudFormation User Guide.

SSE encrypts messages as soon as Amazon SNS receives them. The messages are stored in encrypted form and Amazon SNS decrypts messages only when they are sent.

Important

All requests to topics with SSE enabled must use HTTPS and Signature Version 4.

For information about compatibility of other services with encrypted topics, see your service documentation.

AWS KMS combines secure, highly available hardware and software to provide a key management system scaled for the cloud. When you use Amazon SNS with AWS KMS, the data keys (p. 257) that encrypt your message data are also encrypted and stored with the data they protect.

The following are benefits of using AWS KMS:

- You can create and manage customer master keys (CMKs) (p. 257) yourself.
- You can also use AWS-managed KMS keys for Amazon SNS, which are unique for each account and region.
- The AWS KMS security standards can help you meet encryption-related compliance requirements.

For more information, see What is AWS Key Management Service? in the AWS Key Management Service Developer Guide.

Topics

- Encryption scope (p. 257)
- Key terms (p. 257)
Encryption scope

SSE encrypts the body of a message in an Amazon SNS topic.

SSE doesn't encrypt the following:

- Topic metadata (topic name and attributes)
- Message metadata (subject, message ID, timestamp, and attributes)
- Per-topic metrics

Note

- A message is encrypted only if it is sent after the encryption of a topic is enabled. Amazon SNS doesn't encrypt backlogged messages.
- Any encrypted message remains encrypted even if the encryption of its topic is disabled.

Key terms

The following key terms can help you better understand the functionality of SSE. For detailed descriptions, see the Amazon Simple Notification Service API Reference.

Data key

The data encryption key (DEK) responsible for encrypting the contents of Amazon SNS messages.

For more information, see Data Keys in the AWS Key Management Service Developer Guide and Envelope Encryption in the AWS Encryption SDK Developer Guide.

Customer master key ID

The alias, alias ARN, key ID, or key ARN of an AWS managed customer master key (CMK) or a custom CMK—in your account or in another account. While the alias of the AWS managed CMK for Amazon SNS is always alias/aws/sns, the alias of a custom CMK can, for example, be alias/MyAlias. You can use these CMKs to protect the messages in Amazon SNS topics.

Note

Keep the following in mind:

- The first time you use the AWS Management Console to specify the AWS managed CMK for Amazon SNS for a topic, AWS KMS creates the AWS managed CMK for Amazon SNS.
- Alternatively, the first time you use the Publish action on a topic with SSE enabled, AWS KMS creates the AWS managed CMK for Amazon SNS.

You can create CMKs, define the policies that control how CMKs can be used, and audit CMK usage using the Customer managed keys section of the AWS KMS console or the CreateKey AWS KMS action. For more information, see Customer Master Keys (CMKS) and Creating Keys in the AWS Key Management Service Developer Guide. For more examples of CMK identifiers, see KeyID in the AWS Key Management Service API Reference. For information about finding CMK identifiers, see Find the Key ID and ARN in the AWS Key Management Service Developer Guide.

Important

There are additional charges for using AWS KMS. For more information, see Estimating AWS KMS costs (p. 258) and AWS Key Management Service Pricing.

Key management

The following sections provide information about working with keys managed in AWS Key Management Service (AWS KMS).
Estimating AWS KMS costs

To predict costs and better understand your AWS bill, you might want to know how often Amazon SNS uses your customer master key (CMK).

Note
Although the following formula can give you a very good idea of expected costs, actual costs might be higher because of the distributed nature of Amazon SNS.

To calculate the number of API requests \( R \) per topic, use the following formula:

\[
R = \frac{B}{D} \times (2 \times P)
\]

\( B \) is the billing period (in seconds).

\( D \) is the data key reuse period (in seconds—Amazon SNS reuses a data key for up to 5 minutes).

\( P \) is the number of publishing principals that send to the Amazon SNS topic.

The following are example calculations. For exact pricing information, see AWS Key Management Service Pricing.

Example 1: Calculating the number of AWS KMS API calls for 1 publisher and 1 topic

This example assumes the following:

- The billing period is January 1-31 (2,678,400 seconds).
- The data key reuse period is 5 minutes (300 seconds).
- There is 1 topic.
- There is 1 publishing principal.

\[
2,678,400 \div 300 \times (2 \times 1) = 17,856
\]

Example 2: Calculating the number of AWS KMS API calls for multiple publishers and 2 topics

This example assumes the following:

- The billing period is February 1-28 (2,419,200 seconds).
- The data key reuse period is 5 minutes (300 seconds).
- There are 2 topics.
- The first topic has 3 publishing principals.
- The second topic has 5 publishing principals.

\[
\left(2,419,200 \div 300 \times (2 \times 3)\right) + \left(2,419,200 \div 300 \times (2 \times 5)\right) = 129,024
\]

Configuring AWS KMS permissions

Before you can use SSE, you must configure AWS KMS key policies to allow encryption of topics and encryption and decryption of messages. For examples and more information about AWS
KMS permissions, see AWS KMS API Permissions: Actions and Resources Reference in the AWS Key Management Service Developer Guide.

**Note**
You can also manage permissions for KMS keys using IAM policies. For more information, see Using IAM Policies with AWS KMS.

While you can configure global permissions to send to and receive from Amazon SNS, AWS KMS requires explicitly naming the full ARN of CMKs in specific regions in the Resource section of an IAM policy.

You must also ensure that the key policies of the customer master key (CMK) allow the necessary permissions. To do this, name the principals that produce and consume encrypted messages in Amazon SNS as users in the CMK key policy.

Alternatively, you can specify the required AWS KMS actions and CMK ARN in an IAM policy assigned to the principals that publish and subscribe to receive encrypted messages in Amazon SNS. For more information, see Managing Access to AWS KMS CMKs in the AWS Key Management Service Developer Guide.

**Allow a user to send messages to a topic with SSE**

The publisher must have the `kms:GenerateDataKey` and `kms:Decrypt` permissions for the customer master key (CMK).

```
{
  "Statement": [{
    "Effect": "Allow",
    "Action": [
      "kms:GenerateDataKey",
      "kms:Decrypt"
    ],
    "Resource": "arn:aws:kms:us-east-2:123456789012:key/1234abcd-12ab-34cd-56ef-1234567890ab"
  }, {
    "Effect": "Allow",
    "Action": [
      "sns:Publish"
    ],
    "Resource": "arn:aws:sns:*:123456789012:MyTopic"
  }]
}
```

**Enable compatibility between event sources from AWS services and encrypted topics**

Several AWS services publish events to Amazon SNS topics. To allow these event sources to work with encrypted topics, you must perform the following steps.

1. Use a customer managed CMK. For more information, see Creating Keys in the AWS Key Management Service Developer Guide.
2. To allow the AWS service to have the `kms:GenerateDataKey*` and `kms:Decrypt` permissions, add the following statement to the CMK policy.

```
{
  "Statement": [{
    "Effect": "Allow",
    "Principal": {
      "Service": "service.amazonaws.com"
    },
    "Action": [
      "kms:GenerateDataKey*",
      "kms:Decrypt"
    ]
  }]
}
```
Note

Some Amazon SNS event sources require you to provide an IAM role (rather than the service principal) in the AWS KMS key policy:

- Amazon EC2 Auto Scaling
- Amazon Elastic Transcoder
- AWS CodePipeline
- AWS Config
- AWS Elastic Beanstalk
- AWS IoT

3. Enable SSE for your topic (p. 261) using your CMK.
4. Provide the ARN of the encrypted topic to the event source.

AWS KMS errors

When you work with Amazon SNS and AWS KMS, you might encounter errors. The following list describes the errors and possible troubleshooting solutions.

KMSAccessDeniedException

The ciphertext references a key that doesn't exist or that you don't have access to.

HTTP Status Code: 400
Enabling server-side encryption (SSE) for an Amazon SNS topic

You can enable server-side encryption (SSE) for a topic to protect its data. For more information about using SSE, see Encryption at rest (p. 256).

**Important**

All requests to topics with SSE enabled must use HTTPS and Signature Version 4.

This page shows how to enable, disable, and configure SSE for an existing Amazon SNS topic using the AWS Management Console and the AWS SDK for Java (by setting the KmsMasterKeyId attribute using the CreateTopic and SetTopicAttributes API actions).

**Topics**

- To enable server-side encryption (SSE) for an Amazon SNS topic using the AWS Management Console (p. 261)
- To enable server-side encryption (SSE) for an Amazon SNS topic using the AWS SDK for Java (p. 262)

**To enable server-side encryption (SSE) for an Amazon SNS topic using the AWS Management Console**

1. Sign in to the Amazon SNS console.
2. On the navigation panel, choose **Topics**.
3. On the **Topics** page, choose a topic and choose **Actions, Edit**.
4. Expand the **Encryption** section and do the following:

   a. Choose **Enable encryption**.
b. Specify the customer master key (CMK). For more information, see Key terms (p. 257).

For each CMK type, the **Description**, **Account**, and **CMK ARN** are displayed.

**Important**
If you aren't the owner of the CMK, or if you log in with an account that doesn't have the `kms:ListAliases` and `kms:DescribeKey` permissions, you won't be able to view information about the CMK on the Amazon SNS console.

Ask the owner of the CMK to grant you these permissions. For more information, see the AWS KMS API Permissions: Actions and Resources Reference in the AWS Key Management Service Developer Guide.

- The AWS managed CMK for Amazon SNS (**Default**) alias/aws/sns is selected by default.

**Note**
Keep the following in mind:
- The first time you use the AWS Management Console to specify the AWS managed CMK for Amazon SNS for a topic, AWS KMS creates the AWS managed CMK for Amazon SNS.
- Alternatively, the first time you use the `Publish` action on a topic with SSE enabled, AWS KMS creates the AWS managed CMK for Amazon SNS.
- To use a custom CMK from your AWS account, choose the **Customer master key (CMK)** field and then choose the custom CMK from the list.

**Note**
For instructions on creating custom CMKs, see Creating Keys in the AWS Key Management Service Developer Guide.

- To use a custom CMK ARN from your AWS account or from another AWS account, enter it into the **Customer master key (CMK)** field.

5. Choose **Save changes**.

SSE is enabled for your topic and the **MyTopic** page is displayed.

The topic's **Encryption** status, **AWS Account**, **Customer master key (CMK)**, **CMK ARN**, and **Description** are displayed on the **Encryption** tab.

**To enable server-side encryption (SSE) for an Amazon SNS topic using the AWS SDK for Java**

1. Configure AWS KMS key policies to allow encryption of topics and encryption and decryption of messages. For more information, see Configuring AWS KMS permissions (p. 258)
2. Specify your AWS credentials. For more information, see Set up AWS Credentials and Region for Development in the AWS SDK for Java 2.x Developer Guide.
3. Obtain the customer master key (CMK) ID. For more information, see Key terms (p. 257).

**Note**
Keep the following in mind:
- The first time you use the AWS Management Console to specify the AWS managed CMK for Amazon SNS for a topic, AWS KMS creates the AWS managed CMK for Amazon SNS.
- Alternatively, the first time you use the `Publish` action on a topic with SSE enabled, AWS KMS creates the AWS managed CMK for Amazon SNS.

4. Write your code. For more information, see Using the SDK for Java 2.x.

To enable server-side encryption, specify the CMK ID by setting the `KmsMasterKeyId` attribute using the `CreateTopic` or `SetTopicAttributes` action.
The following code excerpt enables SSE for an existing topic using the AWS managed CMK for Amazon SNS:

```java
// Enable server-side encryption by specifying the alias ARN of the AWS managed CMK for Amazon SNS.
final String kmsMasterKeyAlias = "arn:aws:kms:us-east-2:123456789012:alias/aws/sns";

final SetTopicAttributesRequest setAttributesRequest = new SetTopicAttributesRequest()
    .withTopicArn(topicArn)
    .withAttributeName("KmsMasterKeyId")
    .withAttributeValue(kmsMasterKeyAlias);

final SetTopicAttributesResponse setAttributesResponse = snsClient.setTopicAttributes(setAttributesRequest);
```

To disable server-side encryption for an existing topic, set the KmsMasterKeyId attribute to an empty string using the SetTopicAttributes action.

**Important**
null isn’t a valid value for KmsMasterKeyId.

The following code excerpt creates a new topic with SSE using a custom CMK:

```java
final Map<String, String> attributes = new HashMap<String, String>();

// Enable server-side encryption by specifying the alias ARN of the custom CMK.
final String kmsMasterKeyAlias = "arn:aws:kms:us-east-2:123456789012:alias/MyAlias";
attributes.put("KmsMasterKeyId", kmsMasterKeyAlias);

final CreateTopicRequest createRequest = new CreateTopicRequest("MyTopic")
    .withAttributes(attributes);

final CreateTopicResponse createResponse = snsClient.createTopic(createRequest);
```

**Enabling server-side encryption (SSE) for an Amazon SNS topic with an encrypted Amazon SQS queue subscribed**

You can enable server-side encryption (SSE) for a topic to protect its data. To allow Amazon SNS to send messages to encrypted Amazon SQS queues, the customer master key (CMK) associated with the Amazon SQS queue must have a policy statement that grants Amazon SNS service-principal access to the AWS KMS API actions GenerateDataKey and Decrypt. Because AWS managed CMKS don’t support policy modifications, you must use a custom CMK. For more information about using SSE, see Encryption at rest (p. 256).

This page shows how you can enable SSE for an Amazon SNS topic to which an encrypted Amazon SQS queue is subscribed, using the AWSManagement Console.

**Step 1: To create a custom CMK**

1. Sign in to the AWS KMS console with a user that has at least the AWSKeyManagementServicePowerUser policy.
2. Choose Create a key.
3. On the Add alias and description page, enter an Alias for your key (for example, MyCustomCMK) and then choose Next.
4. On the Add tags page, choose Next.
5. On the **Define key administrative permissions** page, in the **Key administrators** section, choose an IAM role or an IAM user and then choose **Next**.

6. On the **Define key usage permissions** page, in the **This account** section, choose an IAM role or an IAM user and then choose **Next**.

7. On the **Review and edit key policy** page, add the following statement to the key policy, and then choose **Finish**.

```json
{
  "Sid": "Allow Amazon SNS to use this key",
  "Effect": "Allow",
  "Principal": {
    "Service": "sns.amazonaws.com"
  },
  "Action": [
    "kms:Decrypt",
    "kms:GenerateDataKey*"
  ],
  "Resource": "*"
}
```

Your new custom CMK appears in the list of keys.

**Step 2: To create an encrypted Amazon SNS topic**

1. Sign in to the Amazon SNS console.
2. On the navigation panel, choose **Topics**.
3. Choose **Create topic**.
4. On the **Create new topic** page, for **Name**, enter a topic name (for example, *MyEncryptedTopic*) and then choose **Create topic**.
5. Expand the **Encryption** section and do the following:
   a. Choose **Enable server-side encryption**.
   b. Specify the customer master key (CMK). For more information, see *Key terms (p. 257)*.

   For each CMK type, the **Description**, **Account**, and **CMK ARN** are displayed.

   **Important**

   If you aren't the owner of the CMK, or if you log in with an account that doesn't have the **kms:ListAliases** and **kms:DescribeKey** permissions, you won't be able to view information about the CMK on the Amazon SNS console.

   Ask the owner of the CMK to grant you these permissions. For more information, see the *AWS KMS API Permissions: Actions and Resources Reference* in the *AWS Key Management Service Developer Guide*.

   c. For **Customer master key (CMK)**, choose *MyCustomCMK* which you created earlier (p. 263) and then choose **Enable server-side encryption**.
6. Choose **Save changes**.

   SSE is enabled for your topic and the **MyTopic** page is displayed.

   The topic's **Encryption** status, **AWS Account**, **Customer master key (CMK)**, **CMK ARN**, and **Description** are displayed on the **Encryption** tab.

   Your new encrypted topic appears in the list of topics.
Step 3: To create and subscribe encrypted Amazon SQS queues

1. Sign in to the Amazon SQS console.
2. Choose Create New Queue.
3. On the Create New Queue page, do the following:
   a. Enter a Queue Name (for example, MyEncryptedQueue1).
   b. Choose Standard Queue, and then choose Configure Queue.
   c. Choose Use SSE.
   d. For AWS KMS Customer Master Key (CMK), choose MyCustomCMK which you created earlier (p. 263), and then choose Create Queue.
4. Repeat the process to create a second queue (for example, named MyEncryptedQueue2).

Your new encrypted queues appear in the list of queues.

5. On the Amazon SQS console, choose MyEncryptedQueue1 and MyEncryptedQueue2 and then choose Queue Actions, Subscribe Queues to SNS Topic.
6. In the Subscribe to a Topic dialog box, for Choose a Topic select MyEncryptedTopic, and then choose Subscribe.

Your encrypted queues' subscriptions to your encrypted topic are displayed in the Topic Subscription Result dialog box.

7. Choose OK.

Step 4: To publish a message to your encrypted topic

1. Sign in to the Amazon SNS console.
2. On the navigation panel, choose Topics.
3. From the list of topics, choose MyEncryptedTopic and then choose Publish message.
4. On the Publish a message page, do the following:
   a. (Optional) In the Message details section, enter the Subject (for example, Testing message publishing).
   b. In the Message body section, enter the message body (for example, My message body is encrypted at rest.).
   c. Choose Publish message.

Your message is published to your subscribed encrypted queues.

Step 5: To verify message delivery

1. Sign in to the Amazon SQS console.
2. From the list of queues, choose MyEncryptedQueue1 and then choose Queue Actions, View/Delete Messages.
3. On the View/Delete Messages in MyEncryptedQueue1 page, choose Start polling for messages.

The message that you sent earlier (p. 265) is displayed.

4. Choose More Details to view your message.
5. When you're finished, choose Close.
6. Repeat the process for MyEncryptedQueue2.
Internetwork traffic privacy

An Amazon Virtual Private Cloud (Amazon VPC) endpoint for Amazon SNS is a logical entity within a VPC that allows connectivity only to Amazon SNS. The VPC routes requests to Amazon SNS and routes responses back to the VPC. The following sections provide information about working with VPC endpoints and creating VPC endpoint policies.

If you use Amazon Virtual Private Cloud (Amazon VPC) to host your AWS resources, you can establish a private connection between your VPC and Amazon SNS. With this connection, you can publish messages to your Amazon SNS topics without sending them through the public internet.

Amazon VPC is an AWS service that you can use to launch AWS resources in a virtual network that you define. With a VPC, you have control over your network settings, such as the IP address range, subnets, route tables, and network gateways. To connect your VPC to Amazon SNS, you define an interface VPC endpoint. This type of endpoint enables you to connect your VPC to AWS services. The endpoint provides reliable, scalable connectivity to Amazon SNS without requiring an internet gateway, network address translation (NAT) instance, or VPN connection. For more information, see Interface VPC Endpoints in the Amazon VPC User Guide.

The information in this section is for users of Amazon VPC. For more information, and to get started with creating a VPC, see Getting Started With Amazon VPC in the Amazon VPC User Guide.

Note
VPC endpoints don't allow you to subscribe an Amazon SNS topic to a private IP address.

Topics
- Creating an Amazon VPC endpoint for Amazon SNS (p. 266)
- Creating an Amazon VPC endpoint policy for Amazon SNS (p. 267)
- Publishing an Amazon SNS message from Amazon VPC (p. 268)

Creating an Amazon VPC endpoint for Amazon SNS

To publish messages to your Amazon SNS topics from an Amazon VPC, create an interface VPC endpoint. Then, you can publish messages to your topics while keeping the traffic within the network that you manage with the VPC.

Use the following information to create the endpoint and test the connection between your VPC and Amazon SNS. Or, for a walkthrough that helps you start from scratch, see Publishing an Amazon SNS message from Amazon VPC (p. 268).

Creating the endpoint

You can create an Amazon SNS endpoint in your VPC using the AWS Management Console, the AWS CLI, an AWS SDK, the Amazon SNS API, or .

For information about creating and configuring an endpoint using the Amazon VPC console or the AWS CLI, see Creating an Interface Endpoint in the Amazon VPC User Guide.

Note
When you create an endpoint, specify Amazon SNS as the service that you want your VPC to connect to. In the Amazon VPC console, service names vary based on the region. For example, if you choose US East (N. Virginia), the service name is com.amazonaws.us-east-1.sns.

For information about creating and configuring an endpoint using , see the AWS::EC2::VPC Endpoint resource in the AWS CloudFormation User Guide.
Testing the connection between your VPC and Amazon SNS

After you create an endpoint for Amazon SNS, you can publish messages from your VPC to your Amazon SNS topics. To test this connection, do the following:

1. Connect to an Amazon EC2 instance that resides in your VPC. For information about connecting, see Connect to Your Linux Instance or Connecting to Your Windows Instance in the Amazon EC2 documentation.

   For example, to connect to a Linux instance using an SSH client, run the following command from a terminal:

   ```bash
   $ ssh -i ec2-key-pair.pem ec2-user@instance-hostname
   ```

   Where:
   - `ec2-key-pair.pem` is the file that contains the key pair that Amazon EC2 provided when you created the instance.
   - `instance-hostname` is the public hostname of the instance. To get the hostname in the Amazon EC2 console: Choose `Instances`, choose your instance, and find the value for Public DNS (IPv4).

2. From your instance, use the Amazon SNS `publish` command with the AWS CLI. You can send a simple message to a topic with the following command:

   ```bash
   $ aws sns publish --region aws-region --topic-arn sns-topic-arn --message "Hello"
   ```

   Where:
   - `aws-region` is the AWS Region that the topic is located in.
   - `sns-topic-arn` is the Amazon Resource Name (ARN) of the topic. To get the ARN from the Amazon SNS console: Choose `Topics`, find your topic, and find the value in the ARN column.

   If the message is successfully received by Amazon SNS, the terminal prints a message ID, like the following:

   ```json
   {   "MessageId": "6c96dfff-0fdf-5b37-88d7-8cba910a8b64"
   }
   ```

Creating an Amazon VPC endpoint policy for Amazon SNS

You can create a policy for Amazon VPC endpoints for Amazon SNS in which you specify the following:

- The principal that can perform actions.
- The actions that can be performed.
- The resources on which actions can be performed.

For more information, see Controlling Access to Services with VPC Endpoints in the Amazon VPC User Guide.

The following example VPC endpoint policy specifies that the IAM user `MyUser` is allowed to publish to the Amazon SNS topic `MyTopic`.

```json
{
}
```
"Statement": [{
  "Action": ["sns:Publish"],
  "Effect": "Allow",
  "Principal": {
    "AWS": "arn:aws:iam:123456789012:user/MyUser"
  }
}]

The following are denied:

- Other Amazon SNS API actions, such as sns:Subscribe and sns:Unsubscribe.
- Other IAM users and rules which attempt to use this VPC endpoint.
- MyUser publishing to a different Amazon SNS topic.

**Note**

The IAM user can still use other Amazon SNS API actions from outside the VPC.

### Publishing an Amazon SNS message from Amazon VPC

This section describes how to publish to an Amazon SNS topic while keeping the messages secure in a private network. You publish a message from an Amazon EC2 instance that's hosted in Amazon Virtual Private Cloud (Amazon VPC). The message stays within the AWS network without traveling the public internet. By publishing messages privately from a VPC, you can improve the security of the traffic between your applications and Amazon SNS. This security is important when you publish personally identifiable information (PII) about your customers, or when your application is subject to market regulations. For example, publishing privately is helpful if you have a healthcare system that must comply with the Health Insurance Portability and Accountability Act (HIPAA), or a financial system that must comply with the Payment Card Industry Data Security Standard (PCI DSS).

The general steps are as follows:

- Use an AWS CloudFormation template to automatically create a temporary private network in your AWS account.
- Create a VPC endpoint that connects the VPC with Amazon SNS.
- Log in to an Amazon EC2 instance and publish a message privately to an Amazon SNS topic.
- Verify that the message was delivered successfully.
- Delete the resources that you created during this process so that they don't remain in your AWS account.

The following diagram depicts the private network that you create in your AWS account as you complete these steps:
This network consists of a VPC that contains an Amazon EC2 instance. The instance connects to Amazon SNS through an *interface VPC endpoint*. This type of endpoint connects to services that are powered by AWS PrivateLink. With this connection established, you can log in to the Amazon EC2 instance and publish messages to the Amazon SNS topic, even though the network is disconnected from the public internet. The topic fans out the messages that it receives to two subscribing AWS Lambda functions. These functions log the messages that they receive in Amazon CloudWatch Logs.

It takes about 20 minutes to complete these steps.

**Topics**
- Before you begin (p. 269)
- Step 1: Create an Amazon EC2 key pair (p. 269)
- Step 2: Create the AWS resources (p. 270)
- Step 3: Confirm that your Amazon EC2 instance lacks internet access (p. 271)
- Step 4: Create an Amazon VPC endpoint for Amazon SNS (p. 272)
- Step 5: Publish a message to your Amazon SNS topic (p. 267)
- Step 6: Verify your message deliveries (p. 274)
- Step 7: Clean up (p. 276)
- Related resources (p. 277)

**Before you begin**

Before you start, you need an Amazon Web Services (AWS) account. When you sign up, your account is automatically signed up for all services in AWS, including Amazon SNS and Amazon VPC. If you haven't created an account already, go to https://aws.amazon.com/, and then choose *Create a Free Account*.

**Step 1: Create an Amazon EC2 key pair**

A *key pair* is used to log in to an Amazon EC2 instance. It consists of a public key that's used to encrypt your login information, and a private key that's used to decrypt it. When you create a key pair, you download a copy of the private key. Later, you use the key pair to log in to an Amazon EC2 instance. To log in, you specify the name of the key pair, and you provide the private key.

**To create the key pair**

1. Sign in to the AWSSManagement Console and open the Amazon EC2 console at https://console.aws.amazon.com/ec2/.
2. In the navigation menu on the left, find the *Network & Security* section. Then, choose *Key Pairs*. 
3. Choose **Create Key Pair**.
4. In the **Create Key Pair** window, for **Key pair name**, type **VPCE-Tutorial-KeyPair**. Then, choose **Create**.

![Create Key Pair](image)

5. The private key file is automatically downloaded by your browser. Save it in a safe place. Amazon EC2 gives the file an extension of **.pem**.
6. (Optional) If you're using an SSH client on a Mac or Linux computer to connect to your instance, use the **chmod** command to set the permissions of your private key file so that only you can read it:
   a. Open a terminal and navigate to the directory that contains the private key:
   
   ```
   $ cd /filepath_to_private_key/
   ```
   
   b. Set the permissions using the following command:
   
   ```
   $ chmod 400 VPCE-Tutorial-KeyPair.pem
   ```

**Step 2: Create the AWS resources**

To set up the infrastructure, you use an AWS CloudFormation **template**. A template is a file that acts as a blueprint for building AWS resources, such as Amazon EC2 instances and Amazon SNS topics. The template for this process is provided on GitHub for you to download.

You provide the template to AWS CloudFormation, and AWS CloudFormation provisions the resources that you need as a **stack** in your AWS account. A stack is a collection of resources that you manage as a single unit. When you finish these steps, you can use AWS CloudFormation to delete all of the resources in the stack at once. These resources don't remain in your AWS account, unless you want them to.

The stack for this process includes the following resources:

- A VPC and the associated networking resources, including a subnet, a security group, an internet gateway, and a route table.
- An Amazon EC2 instance that's launched into the subnet in the VPC.
- An Amazon SNS topic.
- Two AWS Lambda functions. These functions receive messages that are published to the Amazon SNS topic, and they log events in CloudWatch Logs.
- Amazon CloudWatch metrics and logs.
- An IAM role that allows the Amazon EC2 instance to use Amazon SNS, and an IAM role that allows the Lambda functions to write to CloudWatch logs.

**To create the AWS resources**

1. Download the **template file** from the GitHub website.
2. Sign in to the **AWS CloudFormation console**.
3. Choose **Create Stack**.
4. On the **Select Template** page, choose **Upload a template to Amazon S3**, choose the file, and choose **Next**.
5. On the **Specify Details** page, specify stack and key names:
   a. For **Stack name**, type **VPCE-Tutorial-Stack**.
   b. For **KeyName**, choose **VPCE-Tutorial-KeyPair**.
   c. For **SSHLocation**, keep the default value of **0.0.0.0/0**.

   ![Specify Details](image)
   
   d. Choose **Next**.
6. On the **Options** page, keep all of the default values, and choose **Next**.
7. On the **Review** page, verify the stack details.
8. Under **Capabilities**, acknowledge that AWS CloudFormation might create IAM resources with custom names.
9. Choose **Create**.

   The AWS CloudFormation console opens the **Stacks** page. The VPCE-Tutorial-Stack has a status of **CREATE_IN_PROGRESS**. In a few minutes, after the creation process completes, the status changes to **CREATE_COMPLETE**.

   ![Create Stack](image)

   **Tip**
   
   Choose the **Refresh** button to see the latest stack status.

**Step 3: Confirm that your Amazon EC2 instance lacks internet access**

The Amazon EC2 instance that was launched in your VPC in the previous step lacks internet access. It disallows outbound traffic, and it's unable to publish messages to Amazon SNS. Verify this by logging in to the instance. Then, attempt to connect to a public endpoint, and attempt to message Amazon SNS.

At this point, the publish attempt fails. In a later step, after you create a VPC endpoint for Amazon SNS, your publish attempt succeeds.

**To connect to your Amazon EC2 instance**

1. Open the Amazon EC2 console at [https://console.aws.amazon.com/ec2/](https://console.aws.amazon.com/ec2/).
2. In the navigation menu on the left, find the **Instances** section. Then, choose **Instances**.
3. In the list of instances, select **VPCE-Tutorial-EC2Instance**.
4. Copy the hostname that's provided in the **Public DNS (IPv4)** column.

5. Open a terminal. From the directory that contains the key pair, connect to the instance using the following command, where `instance-hostname` is the hostname that you copied from the Amazon EC2 console:

   ```
   $ ssh -i VPCE-Tutorial-KeyPair.pem ec2-user@instance-hostname
   ```

**To verify that the instance lacks internet connectivity**

- In your terminal, attempt to connect to any public endpoint, such as amazon.com:

   ```
   $ ping amazon.com
   ```

   Because the connection attempt fails, you can cancel at any time (Ctrl + C on Windows or Command + C on macOS).

**To verify that the instance lacks connectivity to Amazon SNS**

1. Sign in to the Amazon SNS console.
2. In the navigation menu on the left, choose **Topics**.
3. On the **Topics** page, copy the Amazon Resource Name (ARN) for the topic **VPCE-Tutorial-Topic**.
4. In your terminal, attempt to publish a message to the topic:

   ```
   $ aws sns publish --region aws-region --topic-arn sns-topic-arn --message "Hello"
   ```

   Because the publish attempt fails, you can cancel at any time.

**Step 4: Create an Amazon VPC endpoint for Amazon SNS**

To connect the VPC to Amazon SNS, you define an interface VPC endpoint. After you add the endpoint, you can log in to the Amazon EC2 instance in your VPC, and from there you can use the Amazon SNS API. You can publish messages to the topic, and the messages are published privately. They stay within the AWS network, and they don't travel the public internet.

**Note**

The instance still lacks access to other AWS services and endpoints on the internet.

**To create the endpoint**

1. Open the Amazon VPC console at [https://console.aws.amazon.com/vpc/](https://console.aws.amazon.com/vpc/).
2. In the navigation menu on the left, choose **Endpoints**.
3. Choose **Create Endpoint**.
4. On the **Create Endpoint** page, for **Service category**, keep the default choice of **AWS services**.
5. For **Service Name**, choose the service name for Amazon SNS.
The service names vary based on the chosen region. For example, if you chose US East (N. Virginia), the service name is `com.amazonaws.us-east-1.sns`.

6. For **VPC**, choose the VPC that has the name **VPCE-Tutorial-VPC**.

![VPC screenshot]

7. For **Subnets**, choose the subnet that has **VPCE-Tutorial-Subnet** in the subnet ID.

![Subnets screenshot]

8. For **Enable Private DNS Name**, select **Enable for this endpoint**.
9. For **Security group**, choose **Select security group**, and choose **VPCE-Tutorial-SecurityGroup**.

![Security group screenshot]

10. Choose **Create endpoint**. The Amazon VPC console confirms that a VPC endpoint was created.
11. Choose Close.

The Amazon VPC console opens the Endpoints page. The new endpoint has a status of pending. In a few minutes, after the creation process completes, the status changes to available.

Step 5: Publish a message to your Amazon SNS topic

Now that your VPC includes an endpoint for Amazon SNS, you can log in to the Amazon EC2 instance and publish messages to the topic.

To publish a message

1. If your terminal is no longer connected to your Amazon EC2 instance, connect again:

   ```
   $ ssh -i VPCE-Tutorial-KeyPair.pem ec2-user@instance-hostname
   ```

2. Run the same command that you did previously to publish a message to your Amazon SNS topic. This time, the publish attempt succeeds, and Amazon SNS returns a message ID:

   ```
   $ aws sns publish --region aws-region --topic-arn sns-topic-arn --message "Hello"
   {
     "MessageId": "5b111270-d169-5be6-9042-410dfc9e86de"
   }
   ```

Step 6: Verify your message deliveries

When the Amazon SNS topic receives a message, it fans out the message by sending it to the two subscribing Lambda functions. When these functions receive the message, they log the event to CloudWatch logs. To verify that your message delivery succeeded, check that the functions were invoked, and check that the CloudWatch logs were updated.

To verify that the Lambda functions were invoked

1. Open the AWS Lambda console at https://console.aws.amazon.com/lambda/.
3. Choose Monitoring.
4. Check the **Invocation count** graph. This graph shows the number of times that the Lambda function has been run.

The invocation count matches the number of times you published a message to the topic.

![Invocation count graph](image)

**To verify that the CloudWatch logs were updated**

2. In the navigation menu on the left, choose **Logs**.
3. Check the logs that were written by the Lambda functions:
   b. Choose the log stream.
   c. Check that the log includes the entry `From SNS: Hello`.
d. Choose Log Groups at the top of the console to return the Log Groups page. Then, repeat the preceding steps for the /aws/lambda/VPCE-Tutorial-Lambda-2/ log group.

Congratulations! By adding an endpoint for Amazon SNS to a VPC, you were able to publish a message to a topic from within the network that’s managed by the VPC. The message was published privately without being exposed to the public internet.

**Step 7: Clean up**

Unless you want to retain the resources that you created, you can delete them now. By deleting AWS resources that you’re no longer using, you prevent unnecessary charges to your AWS account.

First, delete your VPC endpoint using the Amazon VPC console. Then, delete the other resources that you created by deleting the stack in the AWS CloudFormation console. When you delete a stack, AWS CloudFormation removes the stack's resources from your AWS account.

**To delete your VPC endpoint**

1. Open the Amazon VPC console at https://console.aws.amazon.com/vpc/.
2. In the navigation menu on the left, choose Endpoints.
3. Select the endpoint that you created.
4. Choose Actions, and then choose Delete Endpoint.
5. In the Delete Endpoint window, choose Yes, Delete.

The endpoint status changes to deleting. When the deletion completes, the endpoint is removed from the page.

**To delete your AWS CloudFormation stack**

2. Select the stack **VPCE-Tutorial-Stack**.
3. Choose **Actions**, and then choose **Delete Stack**.
4. In the **Delete Stack** window, choose **Yes, Delete**.

The stack status changes to **DELETE_IN_PROGRESS**. When the deletion completes, the stack is removed from the page.

**Related resources**

For more information, see the following resources.

- AWS Security Blog: Securing messages published to Amazon SNS with AWS PrivateLink
- What Is Amazon VPC?
- VPC Endpoints
- What Is Amazon EC2?
- AWS CloudFormation Concepts

---

**Identity and access management in Amazon SNS**

Access to Amazon SNS requires credentials that AWS can use to authenticate your requests. These credentials must have permissions to access AWS resources, such as an Amazon SNS topics and messages. The following sections provide details on how you can use **AWS Identity and Access Management (IAM)** and Amazon SNS to help secure your resources by controlling access to them.

**Topics**

- Authentication (p. 277)
- Access control (p. 278)
- Overview of managing access in Amazon SNS (p. 279)
- Using identity-based policies with Amazon SNS (p. 292)
- Using temporary security credentials with Amazon SNS (p. 298)
- Amazon SNS API permissions: Actions and resources reference (p. 298)

**Authentication**

You can access AWS as any of the following types of identities:

- **AWS account root user** – When you first create an AWS account, you begin with a single sign-in identity that has complete access to all AWS services and resources in the account. This identity is called the AWS account root user and is accessed by signing in with the email address and password that you used to create the account. We strongly recommend that you do not use the root user for your everyday tasks, even the administrative ones. Instead, adhere to the best practice of using the root user only to create your first IAM user. Then securely lock away the root user credentials and use them to perform only a few account and service management tasks.

- **IAM user** – An IAM user is an identity within your AWS account that has specific custom permissions (for example, permissions to create a topic in Amazon SNS). You can use an IAM user name and password to sign in to secure AWS webpages like the AWS Management Console, AWS Discussion Forums, or the AWS Support Center.
In addition to a user name and password, you can also generate access keys for each user. You can use these keys when you access AWS services programmatically, either through one of the several SDKs or by using the AWS Command Line Interface (CLI). The SDK and CLI tools use the access keys to cryptographically sign your request. If you don’t use AWS tools, you must sign the request yourself. Amazon SNS supports Signature Version 4, a protocol for authenticating inbound API requests. For more information about authenticating requests, see Signature Version 4 signing process in the AWS General Reference.

- **IAM role** – An IAM role is an IAM identity that you can create in your account that has specific permissions. An IAM role is similar to an IAM user in that it is an AWS identity with permissions policies that determine what the identity can and cannot do in AWS. However, instead of being uniquely associated with one person, a role is intended to be assumable by anyone who needs it. Also, a role does not have standard long-term credentials such as a password or access keys associated with it. Instead, when you assume a role, it provides you with temporary security credentials for your role session. IAM roles with temporary credentials are useful in the following situations:

  - **Federated user access** – Instead of creating an IAM user, you can use existing identities from AWS Directory Service, your enterprise user directory, or a web identity provider. These are known as federated users. AWS assigns a role to a federated user when access is requested through an identity provider. For more information about federated users, see Federated users and roles in the IAM User Guide.

  - **AWS service access** – A service role is an IAM role that a service assumes to perform actions on your behalf. Service roles provide access only within your account and cannot be used to grant access to services in other accounts. An IAM administrator can create, modify, and delete a service role from within IAM. For more information, see Creating a role to delegate permissions to an AWS service in the IAM User Guide.

  - **Applications running on Amazon EC2** – You can use an IAM role to manage temporary credentials for applications that are running on an EC2 instance and making AWS CLI or AWS API requests. This is preferable to storing access keys within the EC2 instance. To assign an AWS role to an EC2 instance and make it available to all of its applications, you create an instance profile that is attached to the instance. An instance profile contains the role and enables programs that are running on the EC2 instance to get temporary credentials. For more information, see Using an IAM role to grant permissions to applications running on Amazon EC2 instances in the IAM User Guide.

**Access control**

Amazon SNS has its own resource-based permissions system that uses policies written in the same language used for AWS Identity and Access Management (IAM) policies. This means that you can achieve similar things with Amazon SNS policies and IAM policies.

**Note**

It is important to understand that all AWS accounts can delegate their permissions to users under their accounts. Cross-account access allows you to share access to your AWS resources without having to manage additional users. For information about using cross-account access, see Enabling Cross-Account Access in the IAM User Guide.
Overview of managing access in Amazon SNS

This section describes basic concepts you need to understand to use the access policy language to write policies. It also describes the general process for how access control works with the access policy language, and how policies are evaluated.

Topics
- When to use access control (p. 279)
- Key concepts (p. 279)
- Architectural overview (p. 282)
- Using the Access Policy Language (p. 283)
- Evaluation logic (p. 284)
- Example cases for Amazon SNS access control (p. 287)

When to use access control

You have a great deal of flexibility in how you grant or deny access to a resource. However, the typical use cases are fairly simple:

- You want to grant another AWS account a particular type of topic action (for example, Publish). For more information, see Grant AWS account access to a topic (p. 288).
- You want to limit subscriptions to your topic to only the HTTPS protocol. For more information, see Limit subscriptions to HTTPS (p. 288).
- You want to allow Amazon SNS to publish messages to your Amazon SQS queue. For more information, see Publish messages to an Amazon SQS queue (p. 289).

Key concepts

The following sections describe the concepts you need to understand to use the access policy language. They're presented in a logical order, with the first terms you need to know at the top of the list.

Topics
- Permission (p. 280)
- Statement (p. 280)
- Policy (p. 280)
- Issuer (p. 280)
- Principal (p. 280)
- Action (p. 280)
- Resource (p. 281)
- Conditions and keys (p. 281)
- Requester (p. 281)
- Evaluation (p. 281)
- Effect (p. 281)
- Default deny (p. 281)
- Allow (p. 282)
- Explicit deny (p. 282)
Permission

A *permission* is the concept of allowing or disallowing some kind of access to a particular resource. Permissions essentially follow this form: "A is/isn't allowed to do B to C where D applies." For example, *Jane* (A) has permission to *publish* (B) to *TopicA* (C) as long as *she uses the HTTP protocol* (D). Whenever Jane publishes to TopicA, the service checks to see if she has permission and if the request satisfies the conditions set forth in the permission.

Statement

A *statement* is the formal description of a single permission, written in the access policy language. You always write a statement as part of a broader container document known as a *policy* (see the next concept).

Policy

A *policy* is a document (written in the access policy language) that acts as a container for one or more statements. For example, a policy could have two statements in it: one that states that Jane can subscribe using the email protocol, and another that states that Bob cannot publish to TopicA. As shown in the following figure, an equivalent scenario would be to have two policies, one that states that Jane can subscribe using the email protocol, and another that states that Bob cannot publish to TopicA.

Issuer

The *issuer* is the person who writes a policy to grant permissions for a resource. The issuer (by definition) is always the resource owner. AWS does not permit AWS service users to create policies for resources they don't own. If John is the resource owner, AWS authenticates John's identity when he submits the policy he's written to grant permissions for that resource.

Principal

The *principal* is the person or persons who receive the permission in the policy. The principal is A in the statement "A has permission to do B to C where D applies." In a policy, you can set the principal to "anyone" (that is, you can specify a wildcard to represent all people). You might do this, for example, if you don't want to restrict access based on the actual identity of the requester, but instead on some other identifying characteristic such as the requester's IP address.

Action

The *action* is the activity the principal has permission to perform. The action is B in the statement "A has permission to do B to C where D applies." Typically, the action is just the operation in the request to AWS. For example, Jane sends a request to Amazon SNS with *Action=Subscribe*. You can specify one or multiple actions in a policy.
Resource

The resource is the object the principal is requesting access to. The resource is C in the statement "A has permission to do B to C where D applies."

Conditions and keys

The conditions are any restrictions or details about the permission. The condition is D in the statement "A has permission to do B to C where D applies." The part of the policy that specifies the conditions can be the most detailed and complex of all the parts. Typical conditions are related to:

- Date and time (for example, the request must arrive before a specific day)
- IP address (for example, the requester's IP address must be part of a particular CIDR range)

A key is the specific characteristic that is the basis for access restriction. For example, the date and time of request.

You use both conditions and keys together to express the restriction. The easiest way to understand how you actually implement a restriction is with an example: If you want to restrict access to before May 30, 2010, you use the condition called DateLessThan. You use the key called aws:CurrentTime and set it to the value 2010-05-30T00:00:00Z. AWS defines the conditions and keys you can use. The AWS service itself (for example, Amazon SQS or Amazon SNS) might also define service-specific keys. For more information, see Amazon SNS API permissions: Actions and resources reference (p. 298).

Requester

The requester is the person who sends a request to an AWS service and asks for access to a particular resource. The requester sends a request to AWS that essentially says: "Will you allow me to do B to C where D applies?"

Evaluation

Evaluation is the process the AWS service uses to determine if an incoming request should be denied or allowed based on the applicable policies. For information about the evaluation logic, see Evaluation logic (p. 284).

Effect

The effect is the result that you want a policy statement to return at evaluation time. You specify this value when you write the statements in a policy, and the possible values are deny and allow.

For example, you could write a policy that has a statement that denies all requests that come from Antarctica (effect=deny grantn that the request uses an IP address allocated to Antarctica). Alternately, you could write a policy that has a statement that allows all requests that don't come from Antarctica (effect=allow, grantn that the request doesn't come from Antarctica). Although the two statements sound like they do the same thing, in the access policy language logic, they are different. For more information, see Evaluation logic (p. 284).

Although there are only two possible values you can specify for the effect (allow or deny), there can be three different results at policy evaluation time: default deny, allow, or explicit deny. For more information, see the following concepts and Evaluation logic (p. 284).

Default deny

A default deny is the default result from a policy in the absence of an allow or explicit deny.
Allow

An allow results from a statement that has effect=allow, assuming any stated conditions are met. Example: Allow requests if they are received before 1:00 p.m. on April 30, 2010. An allow overrides all default denies, but never an explicit deny.

Explicit deny

An explicit deny results from a statement that has effect=deny, assuming any stated conditions are met. Example: Deny all requests if they are from Antarctica. Any request that comes from Antarctica will always be denied no matter what any other policies might allow.

Architectural overview

The following figure and table describe the main components that interact to provide access control for your resources.

---

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>You, the resource owner.</td>
</tr>
<tr>
<td>2</td>
<td>Your resources (contained within the AWS service; for example, Amazon SQS queues).</td>
</tr>
<tr>
<td>3</td>
<td>Your policies. Typically you have one policy per resource, although you could have multiple. The AWS service itself provides an API you use to upload and manage your policies.</td>
</tr>
<tr>
<td>4</td>
<td>Requesters and their incoming requests to the AWS service.</td>
</tr>
<tr>
<td>5</td>
<td>The access policy language evaluation code.</td>
</tr>
</tbody>
</table>

---
This is the set of code within the AWS service that evaluates incoming requests against the applicable policies and determines whether the requester is allowed access to the resource. For information about how the service makes the decision, see Evaluation logic (p. 284).

### Using the Access Policy Language

The following figure and table describe the general process of how access control works with the access policy language.

**Process for using access control with the Access Policy Language**

<table>
<thead>
<tr>
<th>Step</th>
<th>Description</th>
</tr>
</thead>
</table>
| 1    | You write a policy for your resource.  
For example, you write a policy to specify permissions for your Amazon SNS topics. |
| 2    | You upload your policy to AWS.  
The AWS service itself provides an API you use to upload your policies. For example, you use the Amazon SNS `SetTopicAttributes` action to upload a policy for a particular Amazon SNS topic. |
| 3    | Someone sends a request to use your resource.  
For example, a user sends a request to Amazon SNS to use one of your topics. |
| 4    | The AWS service determines which policies are applicable to the request.  
For example, Amazon SNS looks at all the available Amazon SNS policies and determines which ones are applicable (based on what the resource is, who the requester is, etc.). |
| 5    | The AWS service evaluates the policies.  
For example, Amazon SNS evaluates the policies and determines if the requester is allowed to use your topic or not. For information about the decision logic, see Evaluation logic (p. 284). |
| 6    | The AWS service either denies the request or continues to process it.  
For example, based on the policy evaluation result, the service either returns an "Access denied" error to the requester or continues to process the request. |
Evaluation logic

The goal at evaluation time is to decide whether a grant request should be allowed or denied. The evaluation logic follows several basic rules:

- By default, all requests to use your resource coming from anyone but you are denied
- An allow overrides any default denies
- An explicit deny overrides any allows
- The order in which the policies are evaluated is not important

The following flow chart and discussion describe in more detail how the decision is made.

1. The decision starts with a default deny.
2. The enforcement code then evaluates all the policies that are applicable to the request (based on the resource, principal, action, and conditions).

<p>| | |</p>
<table>
<thead>
<tr>
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<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>The decision starts with a default deny.</td>
</tr>
<tr>
<td>2</td>
<td>The enforcement code then evaluates all the policies that are applicable to the request (based on the resource, principal, action, and conditions).</td>
</tr>
</tbody>
</table>
The order in which the enforcement code evaluates the policies is not important.

3  In all those policies, the enforcement code looks for an explicit deny instruction that would apply to the request.
   If it finds even one, the enforcement code returns a decision of "deny" and the process is finished (this is an explicit deny; for more information, see Explicit deny (p. 282)).

4  If no explicit deny is found, the enforcement code looks for any "allow" instructions that would apply to the request.
   If it finds even one, the enforcement code returns a decision of "allow" and the process is done (the service continues to process the request).

5  If no allow is found, then the final decision is "deny" (because there was no explicit deny or allow, this is considered a default deny (for more information, see Default deny (p. 281)).

The interplay of explicit and default denials

A policy results in a default deny if it doesn't directly apply to the request. For example, if a user requests to use Amazon SNS, but the policy on the topic doesn't refer to the user’s AWS account at all, then that policy results in a default deny.

A policy also results in a default deny if a condition in a statement isn't met. If all conditions in the statement are met, then the policy results in either an allow or an explicit deny, based on the value of the Effect element in the policy. Policies don’t specify what to do if a condition isn’t met, and so the default result in that case is a default deny.

For example, let’s say you want to prevent requests coming in from Antarctica. You write a policy (called Policy A1) that allows a request only if it doesn’t come from Antarctica. The following diagram illustrates the policy.

![Policy A1 Diagram]

If someone sends a request from the U.S., the condition is met (the request is not from Antarctica). Therefore, the request is allowed. But, if someone sends a request from Antarctica, the condition isn't met, and the policy's result is therefore a default deny.

You could turn the result into an explicit deny by rewriting the policy (named Policy A2) as in the following diagram. Here, the policy explicitly denies a request if it comes from Antarctica.

![Policy A2 Diagram]
If someone sends a request from Antarctica, the condition is met, and the policy's result is therefore an explicit deny.

The distinction between a default deny and an explicit deny is important because a default deny can be overridden by an allow, but an explicit deny can't. For example, let's say there's another policy that allows requests if they arrive on June 1, 2010. How does this policy affect the overall outcome when coupled with the policy restricting access from Antarctica? We'll compare the overall outcome when coupling the date-based policy (we'll call Policy B) with the preceding policies A1 and A2. Scenario 1 couples Policy A1 with Policy B, and Scenario 2 couples Policy A2 with Policy B. The following figure and discussion show the results when a request comes in from Antarctica on June 1, 2010.
In Scenario 1, Policy A1 returns a default deny, as described earlier in this section. Policy B returns an allow because the policy (by definition) allows requests that come in on June 1, 2010. The allow from Policy B overrides the default deny from Policy A1, and the request is therefore allowed.

In Scenario 2, Policy A2 returns an explicit deny, as described earlier in this section. Again, Policy B returns an allow. The explicit deny from Policy A2 overrides the allow from Policy B, and the request is therefore denied.

Example cases for Amazon SNS access control

Topics
- Grant AWS account access to a topic (p. 288)
- Limit subscriptions to HTTPS (p. 288)
- Publish messages to an Amazon SQS queue (p. 289)
• Allow any AWS resource to publish to a topic (p. 289)
• Allow an Amazon S3 bucket to publish to a topic (p. 290)
• Allow another AWS service to publish to a topic that is owned by another account (p. 290)
• Allow accounts in an organization in AWS Organizations to publish to a topic in a different account (p. 291)
• Allow any CloudWatch alarm to publish to a topic in a different account (p. 292)
• Restrict publication to an Amazon SNS topic only from a specific VPC endpoint (p. 292)

This section grants a few examples of typical use cases for access control.

Grant AWSaccount access to a topic

Let's say you have a topic in the Amazon SNS system. In the simplest case, you want to allow one or more AWSaccounts access to a specific topic action (for example, Publish).

You can do this using the Amazon SNS API action AddPermission. It takes a topic, a list of AWSaccount IDs, a list of actions, and a label, and automatically creates a new statement in the topic's access control policy. In this case, you don't write a policy yourself, because Amazon SNS automatically generates the new policy statement for you. You can remove the policy statement later by calling RemovePermission with its label.

For example, if you called AddPermission on the topic arn:aws:sns:us-east-2:444455556666:MyTopic, with AWSaccount ID 1111-2222-3333, the Publish action, and the label grant-1234-publish, Amazon SNS would generate and insert the following access control policy statement:

```
{
    "Statement": [{
        "Sid": "grant-1234-publish",
        "Effect": "Allow",
        "Principal": {
            "AWS": "111122223333"
        },
        "Action": ["sns:Publish"],
    }]
}
```

Once this statement is added, the user with AWSaccount 1111-2222-3333 can publish messages to the topic.

Limit subscriptions to HTTPS

In the following example, you limit the notification delivery protocol to HTTPS.

You need to know how to write your own policy for the topic because the Amazon SNS AddPermission action doesn't let you specify a protocol restriction when granting someone access to your topic. In this case, you would write your own policy, and then use the SetTopicAttributes action to set the topic's Policy attribute to your new policy.

The following example of a full policy grants the AWSaccount ID 1111-2222-3333 the ability to subscribe to notifications from a topic.

```
{
    "Statement": [{
        "Sid": "Statement1",
        "Effect": "Allow",
        "Principal": {
            "AWS": "111122223333"
        },
        "Action": ["sns:SubscriptionConfirmation"],
    }]
}
```
Publish messages to an Amazon SQS queue

In this use case, you want to publish messages from your topic to your Amazon SQS queue. Like Amazon SNS, Amazon SQS uses Amazon's access control policy language. To allow Amazon SNS to send messages, you'll need to use the Amazon SQS action `SetQueueAttributes` to set a policy on the queue.

Again, you'll need to know how to write your own policy because the Amazon SQS `AddPermission` action doesn't create policy statements with conditions.

Note

The example presented below is an Amazon SQS policy (controlling access to your queue), not an Amazon SNS policy (controlling access to your topic). The actions are Amazon SQS actions, and the resource is the Amazon Resource Name (ARN) of the queue. You can determine the queue's ARN by retrieving the queue's `QueueArn` attribute with the `GetQueueAttributes` action.

```json
{
  "Statement": [{
    "Sid": "Allow-SNS-SendMessage",
    "Effect": "Allow",
    "Principal": {
      "Service": "sns.amazonaws.com"
    },
    "Action": ["sqs:SendMessage"],
    "Condition": {
      "ArnEquals": {
      }
    }
  }]
}
```

This policy uses the `aws:SourceArn` condition to restrict access to the queue based on the source of the message being sent to the queue. You can use this type of policy to allow Amazon SNS to send messages to your queue only if the messages are coming from one of your own topics. In this case, you specify a particular one of your topics, whose ARN is `arn:aws:sns:us-east-2:444455566666:MyTopic`.

The preceding policy is an example of the Amazon SQS policy you could write and add to a specific queue. It would grant access to Amazon SNS and other AWS services. Amazon SNS grants a default policy to all newly created topics. The default policy grants access to your topic to all other AWS services. This default policy uses an `aws:SourceArn` condition to ensure that AWS services access your topic only on behalf of AWS resources you own.

Allow any AWS resource to publish to a topic

In this case, you want to configure a topic's policy so that another AWS account's resource (for example, Amazon S3 bucket, Amazon EC2 instance, or Amazon SQS queue) can publish to your topic. This example
assumes that you write your own policy and then use the `SetTopicAttributes` action to set the topic's Policy attribute to your new policy.

In the following example statement, the topic owner in these policies is 1111-2222-3333 and the AWS resource owner is 4444-5555-6666. The example grants the AWS account ID 4444-5555-6666 the ability to publish to My-Topic from any AWS resource owned by the account.

```
{
  "Statement": [{
    "Effect": "Allow",
    "Principal": {
      "Service": "someservice.amazonaws.com"
    },
    "Action": "sns:Publish",
    "Condition": {
      "StringEquals": {
        "AWS:SourceAccount": "444455556666"
      }
    }
  }]
}
```

**Allow an Amazon S3 bucket to publish to a topic**

In this case, you want to configure a topic's policy so that another AWS account's Amazon S3 bucket can publish to your topic. For more information about publishing notifications from Amazon S3, go to Setting Up Notifications of Bucket Events.

This example assumes that you write your own policy and then use the `SetTopicAttributes` action to set the topic's Policy attribute to your new policy.

The following example statement uses the `SourceAccount` condition to ensure that only the Amazon S3 owner account can access the topic. In this example, the topic owner is 1111-2222-3333 and the Amazon S3 owner is 4444-5555-6666. The example states that any Amazon S3 bucket owned by 4444-5555-6666 is allowed to publish to MyTopic.

```
{
  "Statement": [{
    "Effect": "Allow",
    "Principal": {
      "Service": "s3.amazonaws.com"
    },
    "Action": "sns:Publish",
    "Condition": {
      "StringEquals": {
        "AWS:SourceAccount": "444455556666"
      }
    }
  }]
}
```

**Allow another AWS service to publish to a topic that is owned by another account**

You can allow another AWS service to publish to a topic that is owned by another AWS account. Suppose that you signed into the 111122223333 account, opened Amazon SES, and created an email. To publish notifications about this email to a Amazon SNS topic that the 444455556666 account owns, you'd create
a policy like the following. To do so, you need to provide information about the principal (the other service) and each resource's ownership. The Resource statement provides the topic ARN, which includes the account ID of the topic owner, 444455556666. The "aws:SourceOwner": "111122223333" statement specifies that your account owns the email.

```
{
  "Version": "2008-10-17",
  "Id": "__default_policy_ID",
  "Statement": [
    {
      "Sid": "__default_statement_ID",
      "Effect": "Allow",
      "Principal": {
        "Service": "ses.amazonaws.com"
      },
      "Action": "SNS:Publish",
      "Condition": {
        "StringEquals": {
          "aws:SourceOwner": "111122223333"
        }
      }
    }
  ]
}
```

**aws:SourceAccount versus aws:SourceOwner**

The **aws:SourceAccount** and **aws:SourceOwner** condition keys are similar in that they both identify a resource owner. This section describes the differences between each condition key and when to use each one when creating access policies for Amazon SNS topics.

When you create topics from the Amazon SNS console, the default policy uses the **aws:SourceOwner** condition key to allow only the topic owner to publish and subscribe to the topic. The value for **aws:SourceOwner** is the topic owner. In more advanced access policies, use the condition keys as follows:

- Use **aws:SourceAccount** to configure conditions for other accounts for publishing and subscribing to topics.
- Use **aws:SourceOwner** to allow publishing requests from another AWS service. Use the above example to specify ownership of the other service's resource and of the Amazon SNS topic.

**Allow accounts in an organization in AWS Organizations to publish to a topic in a different account**

The AWS Organizations service helps you to centrally manage billing, control access and security, and share resources across your AWS accounts.

You can find your organization ID in the Organizations console. For more information, see Viewing details of an organization from the management account.

In this example, any AWSaccount in organization **myOrgId** can publish to Amazon SNS topic **MyTopic** in account **444455556666**. The policy checks the organization ID value using the **aws:PrincipalOrgID** global condition key.

```
{
  "Statement": [
    {
      "Sid": "__default_statement_ID",
      "Effect": "Allow",
      "Principal": {
        "Service": "ses.amazonaws.com"
      },
      "Action": "SNS:Publish",
      "Condition": {
        "StringEquals": {
          "aws:PrincipalOrgID": "myOrgId"
        }
      }
    }
  ]
}
```
Using identity-based policies

Allow any CloudWatch alarm to publish to a topic in a different account

In this case, any CloudWatch alarms in account 111122223333 are allowed to publish to an Amazon SNS topic in account 444455556666.

Restrict publication to an Amazon SNS topic only from a specific VPC endpoint

In this case, the topic in account 444455556666 is allowed to publish only from the VPC endpoint with the ID vpce-1ab2c34d.

Using identity-based policies with Amazon SNS Topics
Amazon Simple Notification Service integrates with AWS Identity and Access Management (IAM) so that you can specify which Amazon SNS actions a user in your AWS account can perform with Amazon SNS resources. You can specify a particular topic in the policy. For example, you could use variables when creating an IAM policy that grants certain users in your organization permission to use the Publish action with specific topics in your AWS account. For more information, see Policy Variables in the Using IAM guide.

**Important**  
Using Amazon SNS with IAM doesn't change how you use Amazon SNS. There are no changes to Amazon SNS actions, and no new Amazon SNS actions related to users and access control.

For examples of policies that cover Amazon SNS actions and resources, see Example policies for Amazon SNS (p. 296).

### IAM and Amazon SNS policies together

You use an IAM policy to restrict your users' access to Amazon SNS actions and topics. An IAM policy can restrict access only to users within your AWS account, not to other AWS accounts.

You use an Amazon SNS policy with a particular topic to restrict who can work with that topic (for example, who can publish messages to it, who can subscribe to it, etc.). Amazon SNS policies can grant access to other AWS accounts, or to users within your own AWS account.

To grant your users permissions for your Amazon SNS topics, you can use IAM policies, Amazon SNS policies, or both. For the most part, you can achieve the same results with either. For example, the following diagram shows an IAM policy and an Amazon SNS policy that are equivalent. The IAM policy allows the Amazon SNS Subscribe action for the topic called topic_xyz in your AWS account. The IAM policy is attached to the users Bob and Susan (which means that Bob and Susan have the permissions stated in the policy). The Amazon SNS policy likewise grants Bob and Susan permission to access Subscribe for topic_xyz.

<table>
<thead>
<tr>
<th>IAM Policy</th>
<th>Amazon SNS Policy</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Allow</strong></td>
<td><strong>Allow who:</strong></td>
</tr>
<tr>
<td><strong>Actions:</strong></td>
<td>User Bob</td>
</tr>
<tr>
<td>Subscribe</td>
<td>User Susan</td>
</tr>
<tr>
<td><strong>Resource:</strong></td>
<td>Actions:</td>
</tr>
<tr>
<td>am:aws:sns:*:123456789012/topic_xyz</td>
<td>Subscribe</td>
</tr>
<tr>
<td></td>
<td><strong>Resource:</strong></td>
</tr>
</tbody>
</table>
|            | am:aws:sns:*:123456789012/topic_xyz

<table>
<thead>
<tr>
<th>User Bob</th>
</tr>
</thead>
<tbody>
<tr>
<td>User Susan</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>topic_xyz</th>
</tr>
</thead>
</table>
Note
The preceding example shows simple policies with no conditions. You could specify a particular condition in either policy and get the same result.

There is one difference between AWS IAM and Amazon SNS policies: The Amazon SNS policy system lets you grant permission to other AWS accounts, whereas the IAM policy doesn’t.

It's up to you how you use both of the systems together to manage your permissions, based on your needs. The following examples show how the two policy systems work together.

Example 1
In this example, both an IAM policy and an Amazon SNS policy apply to Bob. The IAM policy grants him permission for Subscribe on any of the AWS account's topics, whereas the Amazon SNS policy grants him permission to use Publish on a specific topic (topic_xyz). The following diagram illustrates the concept.

If Bob were to send a request to subscribe to any topic in the AWS account, the IAM policy would allow the action. If Bob were to send a request to publish a message to topic_xyz, the Amazon SNS policy would allow the action.

Example 2
In this example, we build on example 1 (where Bob has two policies that apply to him). Let's say that Bob publishes messages to topic_xyz that he shouldn't have, so you want to entirely remove his ability to publish to topics. The easiest thing to do is to add an IAM policy that denies him access to the Publish action on all topics. This third policy overrides the Amazon SNS policy that originally gave him permission to publish to topic_xyz, because an explicit deny always overrides an allow (for more information about policy evaluation logic, see Evaluation logic (p. 284)). The following diagram illustrates the concept.
For examples of policies that cover Amazon SNS actions and resources, see Example policies for Amazon SNS (p. 296). For more information about writing Amazon SNS policies, go to the technical documentation for Amazon SNS.

**Amazon SNS resource ARN format**

For Amazon SNS, topics are the only resource type you can specify in a policy. The following is the Amazon Resource Name (ARN) format for topics.

```plaintext
arn:aws:sns:region:account_ID:topic_name
```

For more information about ARNs, go to ARNs in IAM User Guide.

**Example**

The following is an ARN for a topic named MyTopic in the us-east-2 region, belonging to AWSaccount 123456789012.

```plaintext
```

**Example**

If you had a topic named MyTopic in each of the different Regions that Amazon SNS supports, you could specify the topics with the following ARN.

```plaintext
arn:aws:sns:*:123456789012:MyTopic
```

You can use * and ? wildcards in the topic name. For example, the following could refer to all the topics created by Bob that he has prefixed with bob_.

```plaintext
arn:aws:sns:*:123456789012:bob_*
```
As a convenience to you, when you create a topic, Amazon SNS returns the topic's ARN in the response.

**Amazon SNS API actions**

In an IAM policy, you can specify any actions that Amazon SNS offers. However, the ConfirmSubscription and Unsubscribe actions do not require authentication, which means that even if you specify those actions in a policy, IAM won't restrict users' access to those actions.

Each action you specify in a policy must be prefixed with the lowercase string sns:. To specify all Amazon SNS actions, for example, you would use sns:*.

For a list of the actions, go to the Amazon Simple Notification Service API Reference.

**Amazon SNS policy keys**

Amazon SNS uses the following service-specific keys. Use these keys in policies that restrict access to Subscribe requests.

- **sns:endpoint**—The URL, email address, or ARN from a Subscribe request or a previously confirmed subscription. Use with string conditions (see Example policies for Amazon SNS (p. 296)) to restrict access to specific endpoints (for example, *@yourcompany.com*).

- **sns:protocol**—The protocol value from a Subscribe request or a previously confirmed subscription. Use with string conditions (see Example policies for Amazon SNS (p. 296)) to restrict publication to specific delivery protocols (for example, https).

**Example policies for Amazon SNS**

This section shows several simple policies for controlling user access to Amazon SNS.

**Note**

In the future, Amazon SNS might add new actions that should logically be included in one of the following policies, based on the policy's stated goals.

**Example 1: Allow a group to create and manage topics**

In this example, we create a policy that grants access to CreateTopic, ListTopics, SetTopicAttributes, and DeleteTopic.

```json
{
  "Statement": [{
    "Effect": "Allow",
    "Resource": "*
  }]
}
```

**Example 2: Allow the IT group to publish messages to a particular topic**

In this example, we create a group for IT, and assign a policy that grants access to Publish on the specific topic of interest.

```json
{
}
```

296
Using identity-based policies

**Example 3: Give users in the AWS account ability to subscribe to topics**

In this example, we create a policy that grants access to the `Subscribe` action, with string matching conditions for the `sns:Protocol` and `sns:Endpoint` policy keys.

```json
{
  "Statement": [{
    "Effect": "Allow",
    "Action": ["sns:Subscribe"],
    "Resource": "*",
    "Condition": {
      "StringLike": {
        "SNS:Endpoint": "*@example.com"
      },
      "StringEquals": {
        "sns:Protocol": "email"
      }
    }
  }]
}
```

**Example 4: Allow a partner to publish messages to a particular topic**

You can use an Amazon SNS policy or an IAM policy to allow a partner to publish to a specific topic. If your partner has an AWS account, it might be easier to use an Amazon SNS policy. However, anyone in the partner's company who possesses the AWS security credentials could publish messages to the topic. This example assumes that you want to limit access to a particular person (or application). To do this, you need to treat the partner like a user within your own company, and use an IAM policy instead of an Amazon SNS policy.

For this example, we create a group called `WidgetCo` that represents the partner company; we create a user for the specific person (or application) at the partner company who needs access; and then we put the user in the group.

We then attach a policy that grants the group `Publish` access on the specific topic named `WidgetPartnerTopic`.

We also want to prevent the `WidgetCo` group from doing anything else with topics, so we add a statement that denies permission to any Amazon SNS actions other than `Publish` on any topics other than `WidgetPartnerTopic`. This is necessary only if there's a broad policy elsewhere in the system that grants users wide access to Amazon SNS.

```json
{
  "Statement": [{
    "Effect": "Allow",
    "Action": ["sns:Publish"],
    "Resource": "arn:aws:sns:*:123456789012:WidgetPartnerTopic"
  },
  {
    "Effect": "Deny",
    "NotAction": ["sns:Publish"],
    "NotResource": "arn:aws:sns:*:123456789012:WidgetPartnerTopic"
  }
}
```
Using temporary security credentials with Amazon SNS

In addition to creating IAM users with their own security credentials, IAM also enables you to grant temporary security credentials to any user allowing this user to access your AWS services and resources. You can manage users who have AWS accounts; these users are IAM users. You can also manage users for your system who do not have AWS accounts; these users are called federated users. Additionally, "users" can also be applications that you create to access your AWS resources.

You can use these temporary security credentials in making requests to Amazon SNS. The API libraries compute the necessary signature value using those credentials to authenticate your request. If you send requests using expired credentials Amazon SNS denies the request.

For more information about IAM support for temporary security credentials, go to Granting Temporary Access to Your AWS Resources in Using IAM.

Example Using temporary security credentials to authenticate an Amazon SNS request

The following example demonstrates how to obtain temporary security credentials to authenticate an Amazon SNS request.

```
http://sns.us-east-2.amazonaws.com/
?Name=My-Topic
&Action=CreateTopic
&Signature=gfzIF53exPFVdpSNb8AiwN3Lv%2FNYXh6S%2Br3yySK70oX4%3D
&SignatureVersion=2
&SignatureMethod=HmacSHA256
&Timestamp=2010-03-31T12%3A00%3A00.000Z
&SecurityToken=SecurityTokenValue
&AWSAccessKeyId=Access Key ID provided by AWS Security Token Service
```

Amazon SNS API permissions: Actions and resources reference

The following list grants information specific to the Amazon SNS implementation of access control:

- Each policy must cover only a single topic (when writing a policy, don't include statements that cover different topics)
- Each policy must have a unique policy Id
- Each statement in a policy must have a unique statement sid

Policy quotas

The following table lists the maximum quotas for a policy statement.

<table>
<thead>
<tr>
<th>Name</th>
<th>Maximum quota</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bytes</td>
<td>30 kb</td>
</tr>
<tr>
<td>Statements</td>
<td>100</td>
</tr>
<tr>
<td>Principals</td>
<td>1 to 200 (0 is invalid.)</td>
</tr>
</tbody>
</table>
Valid Amazon SNS policy actions

Amazon SNS supports the actions shown in the following table.

<table>
<thead>
<tr>
<th>Action</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>sns:AddPermission</td>
<td>Grants permission to add permissions to the topic policy.</td>
</tr>
<tr>
<td>sns:DeleteTopic</td>
<td>Grants permission to delete a topic.</td>
</tr>
<tr>
<td>sns:GetTopicAttributes</td>
<td>Grants permission to receive all of the topic attributes.</td>
</tr>
<tr>
<td>sns:ListSubscriptionsByTopic</td>
<td>Grants permission to retrieve all the subscriptions to a specific topic.</td>
</tr>
<tr>
<td>sns:Publish</td>
<td>Grants permission to publish to a topic or endpoint. For more information, see Publish in the Amazon Simple Notification Service API Reference</td>
</tr>
<tr>
<td>sns:RemovePermission</td>
<td>Grants permission to remove any permissions in the topic policy.</td>
</tr>
<tr>
<td>sns:SetTopicAttributes</td>
<td>Grants permission to set a topic’s attributes.</td>
</tr>
<tr>
<td>sns:Subscribe</td>
<td>Grants permission to subscribe to a topic.</td>
</tr>
</tbody>
</table>

Service-specific keys

Amazon SNS uses the following service-specific keys. You can use these in policies that restrict access to Subscribe requests.

- **sns:endpoint**—The URL, email address, or ARN from a Subscribe request or a previously confirmed subscription. Use with string conditions (see Example policies for Amazon SNS (p. 296)) to restrict access to specific endpoints (for example, *@example.com*).
- **sns:protocol**—The protocol value from a Subscribe request or a previously confirmed subscription. Use with string conditions (see Example policies for Amazon SNS (p. 296)) to restrict publication to specific delivery protocols (for example, https).

**Important**

When you use a policy to control access by sns:Endpoint, be aware that DNS issues might affect the endpoint’s name resolution in the future.

Logging and monitoring in Amazon SNS

This section provides information about logging and monitoring Amazon SNS topics.

**Topics**
- Logging Amazon SNS API calls using CloudTrail (p. 300)
- Monitoring Amazon SNS topics using CloudWatch (p. 303)
Logging Amazon SNS API calls using CloudTrail

Amazon SNS is integrated with AWS CloudTrail, a service that provides a record of actions taken by a user, role, or an AWS service in Amazon SNS. CloudTrail captures API calls for Amazon SNS as events. The calls captured include calls from the Amazon SNS console and code calls to the Amazon SNS API operations. If you create a trail, you can enable continuous delivery of CloudTrail events to an Amazon S3 bucket, including events for Amazon SNS. If you don’t configure a trail, you can still view the most recent events in the CloudTrail console in Event history. Using the information collected by CloudTrail, you can determine the request that was made to Amazon SNS, the IP address from which the request was made, who made the request, when it was made, and additional details.

To learn more about CloudTrail, including how to configure and enable it, see the AWS CloudTrail User Guide.

Amazon SNS information in CloudTrail

CloudTrail is enabled on your AWS account when you create the account. When supported event activity occurs in Amazon SNS, that activity is recorded in a CloudTrail event along with other AWS service events in Event history. You can view, search, and download recent events in your AWS account. For more information, see Viewing Events with CloudTrail Event History.

For an ongoing record of events in your AWS account, including events for Amazon SNS, create a trail. A trail enables CloudTrail to deliver log files to an Amazon S3 bucket. By default, when you create a trail in the console, the trail applies to all AWS Regions. The trail logs events from all Regions in the AWS partition and delivers the log files to the Amazon S3 bucket that you specify. Additionally, you can configure other AWS services to further analyze and act upon the event data collected in CloudTrail logs. For more information, see the following:

- Overview for Creating a Trail
- CloudTrail Supported Services and Integrations
- Configuring Amazon SNS Notifications for CloudTrail
- Receiving CloudTrail Log Files from Multiple Regions and Receiving CloudTrail Log Files from Multiple Accounts

Amazon SNS supports logging the following actions as events in CloudTrail log files:

- AddPermission
- ConfirmSubscription
- CreatePlatformApplication
- CreatePlatformEndpoint
- CreateTopic
- DeleteEndpoint
- DeletePlatformApplication
- DeleteTopic
- GetEndpointAttributes
- GetPlatformApplicationAttributes
- GetSMSAttributes
- GetSubscriptionAttributes
- GetTopicAttributes
- ListEndpointsByPlatformApplication
- ListPhoneNumbersOptedOut
- ListPlatformApplications
• ListSubscriptions
• ListSubscriptionsByTopic
• ListTopics
• RemovePermission
• SetEndpointAttributes
• SetPlatformApplicationAttributes
• SetSMSAttributes
• SetSubscriptionAttributes
• SetTopicAttributes
• Subscribe
• Unsubscribe

Note
When you are not logged in to Amazon Web Services (unauthenticated mode) and either the ConfirmSubscription or Unsubscribe actions are invoked, then they will not be logged to CloudTrail. Such as, when you choose the provided link in an email notification to confirm a pending subscription to a topic, the ConfirmSubscription action is invoked in unauthenticated mode. In this example, the ConfirmSubscription action would not be logged to CloudTrail.

Every event or log entry contains information about who generated the request. The identity information helps you determine the following:

• Whether the request was made with root or AWS Identity and Access Management (IAM) user credentials.
• Whether the request was made with temporary security credentials for a role or federated user.
• Whether the request was made by another AWS service.

For more information, see the CloudTrail userIdentity Element.

Example: Amazon SNS log file entries

A trail is a configuration that enables delivery of events as log files to an Amazon S3 bucket that you specify. CloudTrail log files contain one or more log entries. An event represents a single request from any source and includes information about the requested action, the date and time of the action, request parameters, and so on. CloudTrail log files aren't an ordered stack trace of the public API calls, so they don't appear in any specific order.

The following example shows a CloudTrail log entry that demonstrates the ListTopics, CreateTopic, and DeleteTopic actions.

```
{
  "Records": [
    {
      "eventVersion": "1.02",
      "userIdentity": {
        "type": "IAMUser",
        "principalId": "EX_PRINCIPAL_ID",
        "arn": "arn:aws:iam::123456789012:user/Bob",
        "accountId": "123456789012",
        "accessKeyId": "AKIAIOSFODNN7EXAMPLE"
      },
      "eventTime": "2014-09-30T00:00:00Z",
      "eventSource": "sns.amazonaws.com",
```

301
"eventName": "ListTopics",
"awsRegion": "us-west-2",
"sourceIPAddress": "127.0.0.1",
"userAgent": "aws-sdk-java/unknown-version",
"requestParameters": {
"nextToken": "ABCDEF1234567890EXAMPLE=="
},
"responseElements": null,
"requestID": "example1-b9bb-50fa-abdb-80f274981d60",
"eventID": "example0-09a3-47d6-a810-c5f9fd2534fe",
"eventType": "AwsApiCall",
"recipientAccountId": "123456789012"
},
{
"eventVersion": "1.02",
"userIdentity": {
"type": "IAMUser",
"userName": "Bob",
"principalId": "EX_PRINCIPAL_ID",
"arn": "arn:aws:iam::123456789012:user/Bob",
"accountId": "123456789012",
"accessKeyId": "AKIAIOSFODNN7EXAMPLE"
},
"eventTime": "2014-09-30T00:00:00Z",
"eventSource": "sns.amazonaws.com",
"eventName": "CreateTopic",
"awsRegion": "us-west-2",
"sourceIPAddress": "127.0.0.1",
"userAgent": "aws-sdk-java/unknown-version",
"requestParameters": {
"name": "hello"
},
"responseElements": {
"topicArn": "arn:aws:sns:us-west-2:123456789012:hello-topic"
},
"requestID": "example7-5cd3-5323-8a00-f1889011fee9",
"eventID": "examplec-4f2f-4625-8378-130ac89660b1",
"eventType": "AwsApiCall",
"recipientAccountId": "123456789012"
},
{
"eventVersion": "1.02",
"userIdentity": {
"type": "IAMUser",
"userName": "Bob",
"principalId": "EX_PRINCIPAL_ID",
"arn": "arn:aws:iam::123456789012:user/Bob",
"accountId": "123456789012",
"accessKeyId": "AKIAIOSFODNN7EXAMPLE"
},
"eventTime": "2014-09-30T00:00:00Z",
"eventSource": "sns.amazonaws.com",
"eventName": "DeleteTopic",
"awsRegion": "us-west-2",
"sourceIPAddress": "127.0.0.1",
"userAgent": "aws-sdk-java/unknown-version",
"requestParameters": {
"topicArn": "arn:aws:sns:us-west-2:123456789012:hello-topic"
},
"responseElements": null,
"requestID": "example5-4faa-51d5-aab2-803a8294388d",
"eventID": "example8-6443-4b4d-abfd-1b867280d964",
"eventType": "AwsApiCall",
"recipientAccountId": "123456789012"}
Monitoring Amazon SNS topics using CloudWatch

Amazon SNS and Amazon CloudWatch are integrated so you can collect, view, and analyze metrics for every active Amazon SNS notification. Once you have configured CloudWatch for Amazon SNS, you can gain better insight into the performance of your Amazon SNS topics, push notifications, and SMS deliveries. For example, you can set an alarm to send you an email notification if a specified threshold is met for an Amazon SNS metric, such as `NumberOfNotificationsFailed`. For a list of all the metrics that Amazon SNS sends to CloudWatch, see Amazon SNS metrics (p. 304). For more information about Amazon SNS push notifications, see Mobile push notifications (p. 223).

**Note**

The metrics you configure with CloudWatch for your Amazon SNS topics are automatically collected and pushed to CloudWatch at 1-minute intervals. These metrics are gathered on all topics that meet the CloudWatch guidelines for being active. A topic is considered active by CloudWatch for up to six hours from the last activity (that is, any API call) on the topic.

There is no charge for the Amazon SNS metrics reported in CloudWatch; they are provided as part of the Amazon SNS service.

View CloudWatch metrics for Amazon SNS

You can monitor metrics for Amazon SNS using the CloudWatch console, CloudWatch's own command line interface (CLI), or programmatically using the CloudWatch API. The following procedures show you how to access the metrics using the AWS Management Console.

**To view metrics using the CloudWatch console**

1. Sign in to the CloudWatch console.
2. On the navigation panel, choose Metrics.
3. On the All metrics tab, choose SNS, and then choose one of the following dimensions:
   - Country, SMS Type
   - PhoneNumber
   - Topic Metrics
   - Metrics with no dimensions
4. To view more detail, choose a specific item. For example, if you choose Topic Metrics and then choose `NumberOfMessagesPublished`, the average number of published Amazon SNS messages for a 1-minute period throughout the time range of 6 hours is displayed.

Set CloudWatch alarms for Amazon SNS metrics

CloudWatch also allows you to set alarms when a threshold is met for a metric. For example, you could set an alarm for the metric, `NumberOfNotificationsFailed`, so that when your specified threshold number is met within the sampling period, then an email notification would be sent to inform you of the event.

**To set alarms using the CloudWatch console**

1. Sign in to the AWS Management Console and open the CloudWatch console at https://console.aws.amazon.com/cloudwatch/.
2. Choose Alarms, and then choose the Create Alarm button. This launches the Create Alarm wizard.
3. Scroll through the Amazon SNS metrics to locate the metric you want to place an alarm on. Select the metric to create an alarm on and choose Continue.
4. Fill in the Name, Description, Threshold, and Time values for the metric, and then choose Continue.
5. Choose **Alarm** as the alarm state. If you want CloudWatch to send you an email when the alarm state is reached, choose either an existing Amazon SNS topic or choose **Create New Email Topic**. If you choose **Create New Email Topic**, you can set the name and email addresses for a new topic. This list will be saved and appear in the drop-down box for future alarms. Choose **Continue**.

**Note**
If you use **Create New Email Topic** to create a new Amazon SNS topic, the email addresses must be verified before they will receive notifications. Emails are sent only when the alarm enters an alarm state. If this alarm state change happens before the email addresses are verified, they will not receive a notification.

6. At this point, the **Create Alarm** wizard gives you a chance to review the alarm you’re about to create. If you need to make any changes, you can use the **Edit** links on the right. Once you are satisfied, choose **Create Alarm**.

For more information about using CloudWatch and alarms, see the [CloudWatch Documentation](https://docs.aws.amazon.com/cloudwatch/latest/monitoring/).  

**Amazon SNS metrics**

Amazon SNS sends the following metrics to CloudWatch.

<table>
<thead>
<tr>
<th>Metric</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>NumberOfMessagesPublished</strong></td>
<td>The number of messages published to your Amazon SNS topics.</td>
</tr>
<tr>
<td></td>
<td>Units: <em>Count</em></td>
</tr>
<tr>
<td></td>
<td>Valid Statistics: Sum</td>
</tr>
<tr>
<td><strong>NumberOfNotificationsDelivered</strong></td>
<td>The number of messages successfully delivered from your Amazon SNS topics to subscribing endpoints.</td>
</tr>
<tr>
<td></td>
<td>For a delivery attempt to succeed, the endpoint's subscription must accept the message. A subscription accepts a message if a.) it lacks a filter policy or b.) its filter policy includes attributes that match those assigned to the message. If the subscription rejects the message, the delivery attempt isn't counted for this metric.</td>
</tr>
<tr>
<td></td>
<td>Units: <em>Count</em></td>
</tr>
<tr>
<td></td>
<td>Valid Statistics: Sum</td>
</tr>
<tr>
<td><strong>NumberOfNotificationsFailed</strong></td>
<td>The number of messages that Amazon SNS failed to deliver.</td>
</tr>
<tr>
<td></td>
<td>For Amazon SQS, email, SMS, or mobile push endpoints, the metric increments by 1 when Amazon SNS stops attempting message deliveries. For HTTP or HTTPS endpoints, the metric includes every failed delivery attempt, including retries that follow the initial attempt. For all other endpoints, the count increases by 1 when the message fails to deliver (regardless of the number of attempts).</td>
</tr>
<tr>
<td></td>
<td>This metric does not include messages that were rejected by subscription filter policies.</td>
</tr>
<tr>
<td>Metric</td>
<td>Description</td>
</tr>
<tr>
<td>-------------------------------------------------</td>
<td>---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td></td>
<td>You can control the number of retries for HTTP endpoints. For more information, see Amazon SNS message delivery retries (p. 83).</td>
</tr>
<tr>
<td></td>
<td>Units: Count</td>
</tr>
<tr>
<td></td>
<td>Valid Statistics: Sum, Average</td>
</tr>
<tr>
<td>NumberOfNotificationsFilteredOut</td>
<td>The number of messages that were rejected by subscription filter policies. A filter policy rejects a message when the message attributes don't match the policy attributes.</td>
</tr>
<tr>
<td></td>
<td>Units: Count</td>
</tr>
<tr>
<td></td>
<td>Valid Statistics: Sum, Average</td>
</tr>
<tr>
<td>NumberOfNotificationsFilteredOut-InvalidAttributes</td>
<td>The number of messages that were rejected by subscription filter policies because the messages' attributes are invalid – for example, because the attribute JSON is incorrectly formatted.</td>
</tr>
<tr>
<td></td>
<td>Units: Count</td>
</tr>
<tr>
<td></td>
<td>Valid Statistics: Sum, Average</td>
</tr>
<tr>
<td>NumberOfNotificationsFilteredOut-NoMessageAttributes</td>
<td>The number of messages that were rejected by subscription filter policies because the messages have no attributes.</td>
</tr>
<tr>
<td></td>
<td>Units: Count</td>
</tr>
<tr>
<td></td>
<td>Valid Statistics: Sum, Average</td>
</tr>
<tr>
<td>NumberOfNotificationsRedrivenToDlq</td>
<td>The number of messages that have been moved to a dead-letter queue.</td>
</tr>
<tr>
<td></td>
<td>Units: Count</td>
</tr>
<tr>
<td></td>
<td>Valid Statistics: Sum, Average</td>
</tr>
<tr>
<td>NumberOfNotificationsFailedToRedriveToDlq</td>
<td>The number of messages that couldn't be moved to a dead-letter queue.</td>
</tr>
<tr>
<td></td>
<td>Units: Count</td>
</tr>
<tr>
<td></td>
<td>Valid Statistics: Sum, Average</td>
</tr>
<tr>
<td>PublishSize</td>
<td>The size of messages published.</td>
</tr>
<tr>
<td></td>
<td>Units: Bytes</td>
</tr>
<tr>
<td></td>
<td>Valid Statistics: Minimum, Maximum, Average and Count</td>
</tr>
</tbody>
</table>
Metric | Description
--- | ---
SMSMonthToDateSpentUSD | The charges you have accrued since the start of the current calendar month for sending SMS messages.

You can set an alarm for this metric to know when your month-to-date charges are close to the monthly SMS spend quota for your account. When Amazon SNS determines that sending an SMS message would incur a cost that exceeds this quota, it stops publishing SMS messages within minutes.

For information about setting your monthly SMS spend quota, or for information about requesting a spend quota increase with AWS, see Setting SMS messaging preferences (p. 183).

Units: USD
Valid Statistics: Maximum

SMSSuccessRate | The rate of successful SMS message deliveries.

Units: Count
Valid Statistics: Sum, Average, Data Samples

Dimensions for Amazon SNS metrics

Amazon Simple Notification Service sends the following dimensions to CloudWatch.

<table>
<thead>
<tr>
<th>Dimension</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Application</td>
<td>Filters on application objects, which represent an app and device registered with one of the supported push notification services, such as APNs and FCM.</td>
</tr>
<tr>
<td>Application,Platform</td>
<td>Filters on application and platform objects, where the platform objects are for the supported push notification services, such as APNs and FCM.</td>
</tr>
<tr>
<td>Country</td>
<td>Filters on the destination country or region of an SMS message. The country or region is represented by its ISO 3166-1 alpha-2 code.</td>
</tr>
<tr>
<td>Platform</td>
<td>Filters on platform objects for the push notification services, such as APNs and FCM.</td>
</tr>
<tr>
<td>TopicName</td>
<td>Filters on Amazon SNS topic names.</td>
</tr>
<tr>
<td>SMSType</td>
<td>Filters on the message type of SMS message. Can be <em>promotional</em> or <em>transactional</em>.</td>
</tr>
</tbody>
</table>

Compliance validation for Amazon SNS

Third-party auditors assess the security and compliance of Amazon SNS as part of multiple AWS compliance programs, including the Health Insurance Portability and Accountability Act (HIPAA).
Resilience in Amazon SNS

The AWS global infrastructure is built around AWS Regions and Availability Zones. AWS Regions provide multiple physically separated and isolated Availability Zones, which are connected with low-latency, high-throughput, and highly redundant networking. With Availability Zones, you can design and operate applications and databases that automatically fail over between zones without interruption. Availability Zones are more highly available, fault tolerant, and scalable than traditional single or multiple data center infrastructures. For more information about AWS Regions and Availability Zones, see AWS Global Infrastructure.

Infrastructure security in Amazon SNS

As a managed service, Amazon SNS is protected by the AWS global network security procedures described in the Amazon Web Services: Overview of Security Processes whitepaper.

Use AWS API actions to access Amazon SNS through the network. Clients must support Transport Layer Security (TLS) 1.0 or later. We recommend TLS 1.2 or later. Clients must also support cipher suites with Perfect Forward Secrecy (PFS), such as Ephemeral Diffie-Hellman (DHE) or Elliptic Curve Ephemeral Diffie-Hellman (ECDHE).

You must sign requests using both an access key ID and a secret access key associated with an IAM principal. Alternatively, you can use the AWS Security Token Service (AWS STS) to generate temporary security credentials for signing requests.

You can call these API actions from any network location, but Amazon SNS supports resource-based access policies, which can include restrictions based on the source IP address. You can also use Amazon SNS policies to control access from specific Amazon VPC endpoints or specific VPCs. This effectively isolates network access to a given Amazon SNS queue from only the specific VPC within the AWS network. For more information, see Restrict publication to an Amazon SNS topic only from a specific VPC endpoint (p. 292).
Amazon SNS security best practices

AWS provides many security features for Amazon SNS. Review these security features in the context of your own security policy.

Note
The guidance for these security features applies to common use cases and implementations. We recommend that you review these best practices in the context of your specific use case, architecture, and threat model.

Preventative best practices

The following are preventative security best practices for Amazon SNS.

Topics
- Ensure topics aren't publicly accessible (p. 308)
- Implement least-privilege access (p. 308)
- Use IAM roles for applications and AWS services which require Amazon SNS access (p. 309)
- Implement server-side encryption (p. 309)
- Enforce encryption of data in transit (p. 309)
- Consider using VPC endpoints to access Amazon SNS (p. 310)

Ensure topics aren't publicly accessible

Unless you explicitly require anyone on the internet to be able to read or write to your Amazon SNS topic, you should ensure that your topic isn't publicly accessible (accessible by everyone in the world or by any authenticated AWS user).

- Avoid creating policies with Principal set to "".
- Avoid using a wildcard (*). Instead, name a specific user or users.

Implement least-privilege access

When you grant permissions, you decide who receives them, which topics the permissions are for, and specific API actions that you want to allow for these topics. Implementing the principle of least privilege is important to reducing security risks. It also helps to reduce the negative effect of errors or malicious intent.

Follow the standard security advice of granting least privilege. That is, grant only the permissions required to perform a specific task. You can implement least privilege by using a combination of security policies pertaining to user access.

Amazon SNS uses the publisher-subscriber model, requiring three types of user account access:

- **Administrators** – Access to creating, modifying, and deleting topics. Administrators also control topic policies.
- **Publishers** – Access to sending messages to topics.
- **Subscribers** – Access to subscribing to topics.

For more information, see the following sections:

- Identity and access management in Amazon SNS (p. 277)
Use IAM roles for applications and AWS services which require Amazon SNS access

For applications or AWS services, such as Amazon EC2, to access Amazon SNS topics, they must use valid AWS credentials in their AWS API requests. Because these credentials aren't rotated automatically, you shouldn't store AWS credentials directly in the application or EC2 instance.

You should use an IAM role to manage temporary credentials for applications or services that need to access Amazon SNS. When you use a role, you don't need to distribute long-term credentials (such as a user name, password, and access keys) to an EC2 instance or AWS service, such as AWS Lambda. Instead, the role supplies temporary permissions that applications can use when they make calls to other AWS resources.

For more information, see IAM Roles and Common Scenarios for Roles: Users, Applications, and Services in the IAM User Guide.

Implement server-side encryption

To mitigate data leakage issues, use encryption at rest to encrypt your messages using a key stored in a different location from the location that stores your messages. Server-side encryption (SSE) provides data encryption at rest. Amazon SNS encrypts your data at the message level when it stores it, and decrypts the messages for you when you access them. SSE uses keys managed in AWS Key Management Service. When you authenticate your request and have access permissions, there is no difference between accessing encrypted and unencrypted topics.

For more information, see Encryption at rest (p. 256) and Key management (p. 257).

Enforce encryption of data in transit

It's possible, but not recommended, to publish messages that are not encrypted during transit by using HTTP. You can't, however, use HTTP when publishing to an encrypted SNS topic.

AWS recommends that you use HTTPS instead of HTTP. When you use HTTPS, messages are automatically encrypted during transit, even if the SNS topic itself isn't encrypted. Without HTTPS, a network-based attacker can eavesdrop on network traffic or manipulate it using an attack such as man-in-the-middle.

To enforce only encrypted connections over HTTPS, add the `aws:SecureTransport` condition in the IAM policy that's attached to unencrypted SNS topics. This forces message publishers to use HTTPS instead of HTTP. You can use the following example policy as a guide:

```json
{
  "Id": "ExamplePolicy",
  "Version": "2012-10-17",
  "Statement": [
    {
      "Sid": "AllowPublishThroughSSLOnly",
      "Action": "SNS:Publish",
      "Effect": "Deny",
      "Condition": {
        "Bool": {
          "aws:SecureTransport": "false"
        }
      }
    }
  ]
}
```
Consider using VPC endpoints to access Amazon SNS

If you have topics that you must be able to interact with, but these topics must absolutely not be exposed to the internet, use VPC endpoints to limit topic access to only the hosts within a particular VPC. You can use topic policies to control access to topics from specific Amazon VPC endpoints or from specific VPCs.

Amazon SNS VPC endpoints provide two ways to control access to your messages:

- You can control the requests, users, or groups that are allowed through a specific VPC endpoint.
- You can control which VPCs or VPC endpoints have access to your topic using a topic policy.

For more information, see Creating the endpoint (p. 266) and Creating an Amazon VPC endpoint policy for Amazon SNS (p. 267).
Troubleshooting Amazon SNS topics

This section provides information about troubleshooting Amazon SNS topics.

Troubleshooting Amazon SNS topics using AWS X-Ray

AWS X-Ray collects data about requests that your application serves, and lets you view and filter data to identify potential issues and opportunities for optimization. For any traced request to your application, you can see detailed information about the request, the response, and the calls that your application makes to downstream AWS resources, microservices, databases and HTTP web APIs.

You can use X-Ray with Amazon SNS to trace and analyze the messages that travel through your application. You can use the AWSManagement Console to view the map of connections between Amazon SNS and other services that your application uses. You can also use the console to view metrics such as average latency and failure rates. For more information, see Amazon SNS and AWS X-Ray in the AWS X-Ray Developer Guide.
# Documentation history

The following table describes recent changes to the *Amazon Simple Notification Service Developer Guide*.

<table>
<thead>
<tr>
<th>update-history-change</th>
<th>update-history-description</th>
<th>update-history-date</th>
</tr>
</thead>
<tbody>
<tr>
<td>New senders of SMS messages are placed in the SMS sandbox</td>
<td>The SMS sandbox exists to help prevent fraud and abuse, and to help protect your reputation as a sender. While your AWS account is in the SMS sandbox, you can send SMS messages only to verified destination phone numbers.</td>
<td>June 1, 2021</td>
</tr>
<tr>
<td>New attributes for sending SMS messages to recipients in India</td>
<td>Two new attributes, <strong>Entity ID</strong> and <strong>Template ID</strong>, are now required for sending SMS messages to recipients in India.</td>
<td>April 22, 2021</td>
</tr>
<tr>
<td>Updates to message filtering operators</td>
<td>A new operator, <strong>cidr</strong>, is available for matching message source IP addresses and subnets. You can now also check for the absence of an attribute key, and use a prefix with the <strong>anything-but</strong> operator for attribute string matching.</td>
<td>April 7, 2021</td>
</tr>
<tr>
<td>Ending support for P2P long codes for US destinations</td>
<td>Effective June 1, 2021, US telecom providers no longer support using person-to-person (P2P) long codes for application-to-person (A2P) communications to US destinations. Instead, you can use short codes, toll-free numbers, or a new type of origination number called <strong>10DLC</strong>.</td>
<td>February 16, 2021</td>
</tr>
<tr>
<td>Support for 1-minute Amazon CloudWatch metrics</td>
<td>The 1-minute CloudWatch metric for Amazon SNS is now available in all AWS Regions.</td>
<td>January 28, 2021</td>
</tr>
<tr>
<td>Support for Amazon Kinesis Data Firehose endpoints</td>
<td>You can subscribe Kinesis Data Firehose delivery streams to SNS topics. This allows you to send notifications to archiving and analytics endpoints such as Amazon Simple Storage Service (Amazon S3) buckets, Amazon Redshift tables, Amazon Elasticsearch Service (Amazon ES), and more.</td>
<td>January 12, 2021</td>
</tr>
<tr>
<td>Feature</td>
<td>Description</td>
<td>Date</td>
</tr>
<tr>
<td>------------------------------------------------------------------------</td>
<td>-----------------------------------------------------------------------------</td>
<td>--------------------</td>
</tr>
<tr>
<td>Origination numbers are available</td>
<td>You can use origination numbers when sending text messages (SMS).</td>
<td>October 23, 2020</td>
</tr>
<tr>
<td>Support for Amazon SNS FIFO topics</td>
<td>To integrate distributed applications that require data consistency in near-real time, you can use Amazon SNS first-in, first-out (FIFO) topics with Amazon SQS FIFO queues.</td>
<td>October 22, 2020</td>
</tr>
<tr>
<td>The Amazon SNS Extended Client Library for Java is available</td>
<td>You can use this library to publish large Amazon SNS messages.</td>
<td>August 25, 2020</td>
</tr>
<tr>
<td>SSE is available in the China Regions</td>
<td>Server-side encryption (SSE) for Amazon SNS is available in the China Regions.</td>
<td>January 20, 2020</td>
</tr>
<tr>
<td>Support for using DLQs to capture undeliverable messages</td>
<td>To capture undeliverable messages, you can use an Amazon SQS dead-letter queue (DLQ) with an Amazon SNS subscription.</td>
<td>November 14, 2019</td>
</tr>
<tr>
<td>Support for specifying custom APNs header values</td>
<td>You can specify a custom APNs header value.</td>
<td>October 18, 2019</td>
</tr>
<tr>
<td>Support for the 'apns-push-type' header field for APNs</td>
<td>You can use the apns-push-type header field for mobile notifications sent through APNs.</td>
<td>September 10, 2019</td>
</tr>
<tr>
<td>Support for topic troubleshooting using AWS X-Ray</td>
<td>You can use X-Ray to troubleshoot messages passing through SNS topics.</td>
<td>July 24, 2019</td>
</tr>
<tr>
<td>Support for attribute key matching using the 'exists' operator</td>
<td>To check whether an incoming message has an attribute whose key is listed in the filter policy, you can use the exists operator.</td>
<td>July 5, 2019</td>
</tr>
<tr>
<td>Support for anything-but matching of multiple numeric values</td>
<td>In addition to multiple strings, Amazon SNS allows anything-but matching of multiple numeric values.</td>
<td>July 5, 2019</td>
</tr>
<tr>
<td>Amazon SNS release notes are available as an RSS feed</td>
<td>Following the title on this page (Documentation history), choose RSS.</td>
<td>June 22, 2019</td>
</tr>
</tbody>
</table>
AWS glossary

For the latest AWS terminology, see the AWS glossary in the AWS General Reference.