Service Quota Monitor on AWS
Implementation Guide
# Table of Contents

Welcome .......................................................................................................................... 1  
Cost ................................................................................................................................. 2  
Architecture ................................................................................................................... 3  
Security ........................................................................................................................... 5  
Considerations ............................................................................................................... 6  
   Supported Service Limit Checks ................................................................................... 6  
   Customization ............................................................................................................... 6  
   Notifications ............................................................................................................... 6  
   Slack Integration .......................................................................................................... 6  
   Amazon SQS Dead-Letter Queue ................................................................................... 7  
Solution updates ............................................................................................................ 7  
   Update the main stack ................................................................................................. 7  
   Update the spoke stack .............................................................................................. 8  
   About Node.js versions ............................................................................................... 8  
Regional Deployments .................................................................................................... 8  
Templates ....................................................................................................................... 9  
Deployment .................................................................................................................... 10  
   Prerequisites ............................................................................................................... 10  
   Overview ....................................................................................................................... 10  
   Step 1. Launch the stack ............................................................................................. 10  
   Step 2. Launch the spoke stack (optional) .................................................................. 13  
   Step 3. Configure Slack notifications (optional) ......................................................... 14  
Resources ....................................................................................................................... 16  
Troubleshooting .............................................................................................................. 17  
   Common Errors ......................................................................................................... 17  
      Amazon CloudWatch Events Bus Permissions Error ............................................... 17  
      Amazon DynamoDB Is Not Showing Events ............................................................ 17  
      Slack Notifications Are Not Being Received ......................................................... 18  
      Slack Notifications Are Not Being Received ......................................................... 18  
Customization ................................................................................................................. 6  
   Change the Lambda interval ....................................................................................... 20  
   Change the monitored services .................................................................................. 20  
Operational metrics ........................................................................................................ 21  
Source code .................................................................................................................... 22  
Contributors ................................................................................................................... 23  
Revisions ........................................................................................................................ 24  
Notices ............................................................................................................................ 25  
AWS glossary .................................................................................................................. 26
Tool to track AWS resource usage and send notifications when you approach quotas

Publication date: September 2016 (last update (p. 24): May 2021)

The Service Quota Monitor on AWS solution helps you actively track your Amazon Web Services (AWS) resource usage to avoid unexpectedly reaching service quotas (formerly referred to as limits). This solution automatically provisions the services necessary to proactively track resource usage and send notifications when you approach quotas.

The solution leverages AWS Trusted Advisor Service Limits checks and Service Quotas to help you display your usage and quotas for specific AWS services, and centrally manage your quotas. The solution can send you notifications via email or your existing Slack channel, enabling you to request quota increases or shut down resources before the quota is reached.

You can also use this solution to automatically monitor Amazon Elastic Compute Cloud (Amazon EC2) virtual central processing unit-based (vCPU-based) On-Demand Instance limits. For more information, refer to Supported Service Limit Checks (p. 6).

Note
To use this solution, each account must have a Business- or Enterprise-level AWS Support plan in order to gain access to the Trusted Advisor Service Limits checks.

This implementation guide discusses architectural considerations and configuration steps for deploying the Service Quota Monitor on AWS solution in the AWS Cloud. It includes links to AWS CloudFormation templates that launch, configure, and run the AWS compute, network, storage, and other services required to deploy this solution on AWS, using AWS best practices for security and availability.

The guide is intended for IT infrastructure architects, administrators, and DevOps professionals who have practical experience architecting in the AWS Cloud.
Cost

You are responsible for the cost of the AWS services used while running the AWS Limit Monitor. The total cost for running this solution depends on the interval at which you run the AWS Lambda functions, and the number of accounts you monitor, and whether you use this solution to monitor vCPU-based instance quotas.

If you do not use this solution to monitor vCPU quotas, as of March 2021, the cost for running this solution in your primary account in US East (N. Virginia) with the default configurations is less than **$2.00 per month**, and approximately **$0.50 per month** per secondary account.

If you use this solution to monitor vCPU quotas, as of March 2021, the cost for running this solution in your primary account in US East (N. Virginia) with the default configurations is less than **$6.00 per month**, and approximately **$4.00 per month** per secondary account.

Prices are subject to change. For full details, see the pricing webpage for each AWS service you will be using in this solution.

Table 1: Monthly cost for AWS services when not monitoring vCPU quotas

<table>
<thead>
<tr>
<th>AWS service</th>
<th>Monthly cost</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Primary account</td>
</tr>
<tr>
<td>AWS Lambda</td>
<td>~$0.50</td>
</tr>
<tr>
<td>Amazon DynamoDB</td>
<td>$1.50</td>
</tr>
<tr>
<td><strong>Total cost</strong></td>
<td>~$2.00</td>
</tr>
</tbody>
</table>

Table 2: Monthly cost for AWS services when monitoring vCPU quotas

<table>
<thead>
<tr>
<th>AWS service</th>
<th>Monthly cost</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Primary account</td>
</tr>
<tr>
<td>AWS Lambda</td>
<td>$3.50</td>
</tr>
<tr>
<td>Amazon DynamoDB</td>
<td>$1.50</td>
</tr>
<tr>
<td>Amazon CloudWatch</td>
<td>~$1.00</td>
</tr>
<tr>
<td><strong>Total cost</strong></td>
<td>~$6.00</td>
</tr>
</tbody>
</table>

Prices are subject to change. For full details, refer to the pricing webpage for each AWS service you will be using in this solution.
Architecture overview

Deploying this solution builds the following environment in the AWS Cloud.

1. AWS Lambda function (TA Refresher)
2. AWS Trusted Advisor checks
3. Amazon CloudWatch rules
4. Lambda function (Slack Notifier)
5. Amazon SQS queue (dead-letter queue)
6. AWS Lambda function (TA Refresher)
7. AWS Trusted Advisor checks
8. Amazon CloudWatch rules

CloudWatch Event Bus

Amazon SQS queue

Lambda function (Limit Summarizer)

Amazon SNS topic

Optional

Amazon DynamoDB table

AWS Systems Manager Parameter Store

slack
Service Quota Monitor on AWS includes a template that you deploy in your primary account. This template launches the following workflow:

1. An AWS Lambda function that runs once every 24 hours. The Lambda function refreshes the AWS Trusted Advisor Service Limits checks to retrieve the most current utilization and quota data through API calls. Trusted Advisor calculates usage against the quota to determine whether the status is OK (less than 80% utilization), WARN (between 80% and 99% utilization), or ERROR (100% utilization).

2. If you opt in to monitor Amazon Elastic Compute Cloud (Amazon EC2) virtual central processing unit-based (vCPU-based) quotas, the template launches another Lambda function that runs every five minutes. The function checks Service Quotas to retrieve vCPU usage and quota data for every AWS Region. The function calculates vCPU usage against quotas to determine whether the status is OK (less than 80% utilization), WARN (between 80% and 99% utilization), or ERROR (100% utilization).

3. Amazon CloudWatch Events captures the status events from Trusted Advisor and the vCPU monitoring Lambda function, and uses a set of CloudWatch Events rules to send the status events to all the targets you choose during initial deployment of the solution: an Amazon Simple Queue Service (Amazon SQS) queue, an Amazon Simple Notification Service (Amazon SNS) topic (optional), or a Lambda function for Slack notifications (optional).

4. If you activate Slack notifications during initial deployment, the solution launches a Lambda function that sends notifications to your existing Slack channel. An AWS Systems Manager Parameter Store will also be deployed to provide highly available, secure, durable storage for your Slack WebHook URL which is used to send messages to the Slack channel. For more information, refer to Slack Integration (p. 6).

5. Amazon SQS receives all the OK, WARN, and ERROR status. The Limit Summarizer Lambda function ingests the messages from the queue and stores them in the Amazon DynamoDB table for historical view of all quota related events in your accounts. The dead-letter queue stores all messages that couldn't be read by the Limit Summarizer function. By default, Amazon SNS and Slack receive only WARN and ERROR status events. However, you can customize the notifications for your specific needs.

The solution also includes a secondary template you can deploy in secondary accounts. This template launches the following:

6. A Lambda function that refreshes the Trusted Advisor Service Limits checks in the secondary account.
7. If activated, this template also launches a Lambda function to check Service Quotas for vCPU quotas.
8. CloudWatch Events in the secondary account captures the status events from both functions and sends those events to the primary account using the CloudWatch Event Bus. Once those events are received in the primary account, the CloudWatch Events rules send the events to your chosen targets.

Note
AWS CloudFormation resources are created from AWS Cloud Development Kit (AWS CDK) components.
Security

When you build systems on AWS infrastructure, security responsibilities are shared between you and AWS. This shared model can reduce your operational burden as AWS operates, manages, and controls the components from the host operating system and virtualization layer down to the physical security of the facilities in which the services operate. For more information about security on AWS, visit the AWS Security Center.
Considerations

Supported service quota checks

Service Quota Monitor on AWS uses AWS Trusted Advisor to check usage against service quotas. For a list of service quotas that Trusted Advisor checks, refer to the Trusted Advisor FAQs. For a list of the default service quotas and how to request a quota increase, refer to AWS service quotas.

Amazon Elastic Compute Cloud (Amazon EC2) is transitioning On-Demand Instance quotas from the current instance count-based quotas to the new virtual central processing unit-based (vCPU-based) On-Demand Instance quotas to simplify the limit management experience for AWS customers. You can also opt in to vCPU-based instance quotas. For more information, refer to EC2 On-Demand Instance Limits. The Limit Monitor can also monitor vCPU-based On-Demand Instance quotas.

Customization

By default, this solution checks all service quotas that Trusted Advisor checks. You can modify the AWS CloudFormation template mappings to specify which service quotas you want to check in both the primary and secondary accounts. For more information, refer to Change the Monitored Services (p. 20).

Notifications

You can specify whether you want to receive notifications. If you choose to receive notifications, you can choose whether you want to be notified for WARN, ERROR, or both status events. If you choose not to receive notifications, the solution still stores usage information in Amazon DynamoDB.

Slack integration

This solution includes an optional configuration to send notifications to your existing Slack channel. To use this feature, you must have an existing Slack channel, and you must specify parameters for the Slack webhook and channel. These parameters are stored in the AWS Systems Manager Parameter Store, which provides secure, hierarchical storage for configuration data management and secrets management. If you specify parameters that exist in the Parameter Store, the solution will use the existing parameters. It will not create new ones.

If you specify parameters that don’t already exist in Parameter Store, the solution will create the parameters with dummy values. Then, you must add your unique Slack webhook URL to the solutions the Parameter Store to receive Slack notifications. For more information, refer to Step 3 (p. 14).
Amazon SQS dead-letter queue

The Limit Monitor solution also deploys an Amazon Simple Queue Service (Amazon SQS) dead-letter queue. The Limit Summarizer AWS Lambda function attempts to process messages three times. If it cannot process the message after three attempts, the message is sent to the dead-letter queue where you can debug.

Solution updates

Update the main stack

Take the following steps to update your main AWS CloudFormation stack to the current version.

1. From your main account where the primary Service Quota Monitor on AWS template is deployed, sign in to the AWS CloudFormation console.
2. From the Stacks page, select your primary Service Quota Monitor on AWS stack and choose Update.
3. On the Update stack page, verify that Replace current template is selected.
   - In the Specify template section, select Amazon S3 URL.
   - Copy the link of the latest template.
   - Paste the link in the Amazon S3 URL box.
   - Verify that the correct template URL shows in the Amazon S3 URL text box and choose Next.
4. On the Specify stack details page, under Parameters, review the parameters for the template and modify them as necessary. Refer to Step 1. Launch the stack (p. 10) for details about the parameters.
5. Choose Next.
6. On the **Configure stack options** page, choose **Next**.
7. On the **Review** page, review and confirm the settings. Be sure to check the box acknowledging that the template will create AWS Identity and Access Management (IAM) resources.
8. Choose **View change set** and verify the changes.
9. Choose **Update stack** to deploy the stack.

You can view the status of the stack in the AWS CloudFormation console in the **Status** column. You should see a status of **UPDATE_COMPLETE** in approximately five minutes.

### Update the spoke stack

Take the following steps to update the spoke AWS CloudFormation stack in your secondary accounts to the current version.

1. From your secondary account where the Service Quota Monitor on AWS spoke template is deployed, sign in to the AWS CloudFormation console.
2. From the **Stacks** page, select your primary Service Quota Monitor on AWS stack and choose **Update**.
3. On the **Update stack** page, verify that **Replace current template** is selected.
   - In the **Specify template** section, select **Amazon S3 URL**.
   - Copy the link of the **latest template**.
   - Paste the link in the **Amazon S3 URL** box.
   - Verify that the correct template URL shows in the **Amazon S3 URL** text box and choose **Next**.
4. On the **Specify stack details** page, under **Parameters**, review the parameters for the template and modify them as necessary. Refer to **Step 1. Launch the stack (p. 10)** for details about the parameters.
5. Choose **Next**.
6. On the **Configure stack options** page, choose **Next**.
7. On the **Review** page, review and confirm the settings. Be sure to check the box acknowledging that the template will create AWS Identity and Access Management (IAM) resources.
8. Choose **View change set** and verify the changes.
9. Choose **Update stack** to deploy the stack.

Repeat these steps to update additional secondary accounts containing the spoke template.

### About Node.js versions

Service Quota Monitor on AWS 5.3.0 and earlier versions use the Node.js 8.10 runtime, which reached end-of-life on December 31, 2019. AWS Lambda now blocks both the create operation and the update operation. For more information, refer to **Runtime Support Policy** in the **AWS Lambda Developer Guide**. To continue using this solution with the latest features and improvements, you must update the stack (p. 7).

### Regional deployments

You must launch this solution's AWS CloudFormation templates in the US East (N. Virginia) Region. However, once deployed, the solution will monitor quotas for all Regions in the account.
AWS CloudFormation templates

This solution uses AWS CloudFormation to automate the deployment of the AWS Limit Monitor. It includes the following AWS CloudFormation template, which you can download before deployment:

**service-quota-monitor.template:** Use this template to launch the Service Quota Monitor on AWS and all associated components. The default configuration deploys AWS Lambda functions, Amazon CloudWatch Events rules, Amazon Simple Queue Service queues, and an Amazon DynamoDB table. If you turn on notifications, an Amazon Simple Notification Service topic will be deployed. If you activate Slack notifications, the template also deploys an additional Lambda function and an AWS Systems Manager Parameter Store. You can also customize the template based on your specific needs. Refer to the README.md file in the GitHub repository for guidance to customize the template.

**service-quota-monitor-spoke.template:** Use this template to launch the Service Quota Monitor on AWS and all associated components in secondary accounts. The default configuration deploys Lambda functions and CloudWatch Events rules, but you can customize the template based on your specific needs. Refer to the README.md file in the GitHub repository for guidance to customize the template.
Automated deployment

Before you launch the automated deployment, please review the architecture, configuration, and other considerations discussed in this guide. Follow the step-by-step instructions in this section to configure and deploy Service Quota Monitor on AWS into your account.

Time to deploy: Approximately five minutes

Prerequisites

- To use this solution, each account must have a Business- or Enterprise-level AWS Support plan in order to gain access to the Trusted Advisor Service Limits checks.
- To use this solution’s Slack notification functionality, you must have an existing Slack channel.

Overview

The procedure for deploying this architecture on AWS consists of the following steps. For detailed instructions, follow the links for each step.

Step 1. Launch the stack (p. 10)

- Launch the AWS CloudFormation template into your AWS account
- Enter values for required parameters: Stack Name and Email Address
- Review the other template parameters, and adjust if necessary

Step 2. Launch the spoke stack (optional) (p. 13)

- Launch the AWS CloudFormation template into secondary AWS accounts
- Review the other template parameters and adjust if necessary

Step 3. Configure Slack notifications (optional) (p. 14)

- Add the webhook URL to the AWS Systems Manager Parameter Store

Step 1. Launch the stack

This automated AWS CloudFormation template deploys Service Quota Monitor on AWS into your account. Ensure that your account has a Business- or Enterprise-level AWS Support plan, and that you have an existing Slack channel, if necessary, before launching the stack.

Note
You are responsible for the cost of the AWS services used while running this solution. Review the Cost (p. 2) section for more details. For full details, refer to the pricing webpage for each AWS service you will be using in this solution.

1. Sign in to the AWS Management Console and click the button below to launch the service-quota-monitor AWS CloudFormation template.
You can also download the template as a starting point for your own implementation. Refer to the README.md file in the GitHub repository for guidance to customize the template.

2. The template is launched in the US East (N. Virginia) Region by default.

   **Note**  
   You must launch this solution in the US East (N. Virginia) Region.

3. On the Create stack page, verify that the correct template URL shows in the Amazon S3 URL text box and choose Next.

4. On the Specify stack details page, assign a name to your solution stack.

5. Under Parameters, review the parameters for the template, and modify them as necessary.

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Default</th>
<th>Description</th>
</tr>
</thead>
</table>
| Account List       | <Optional Input>             | List of account IDs for quota monitoring. Note that the format is double quotation marks and comma separated (for multiple values), and the value must match the regular expression: ^"\d{12}"(,"\d{12}"\)* \1 (\^\s*)\^$. Enter the secondary account IDs in this parameter before you deploy the spoke template in secondary accounts. To add accounts after you launch the primary template, update the Account List parameter in the primary stack with the secondary account IDs. Then, update the primary stack and deploy the spoke template in the secondary accounts. **Note**  
   If you leave this parameter blank, the solution will only monitor quotas in the primary account. If you enter a secondary account ID, you must also enter the primary account ID in this parameter. |
| Email Notification Level | “WARN”, “ERROR” | Choose the status event level(s) that will initiate |
## Service Quota Monitor on AWS Implementation Guide

### Step 1. Launch the stack

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Default</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>notifications. For example, “WARN”, “ERROR”. Note that the format is double quotation marks and comma separated (for more than one value).</td>
</tr>
<tr>
<td><strong>Note</strong></td>
<td></td>
<td>Leave this parameter blank if you do not want to receive Amazon Simple Notification Service (Amazon SNS) notifications. Note that the SNS notification components will not be deployed.</td>
</tr>
<tr>
<td><strong>Email Address</strong></td>
<td>&lt;Optional Input&gt;</td>
<td>A valid email address to receive Amazon SNS notifications for service quota alerts.</td>
</tr>
<tr>
<td><strong>Slack Notification Level</strong></td>
<td>“WARN”, “ERROR”</td>
<td>Choose the status event level(s) that will initiate Slack notifications. For example, “WARN”, “ERROR”. Note that the format is double quotation marks and comma separated (for multiple values).</td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>Note</strong> Leave this parameter blank if you do not want to receive Slack notifications. Note that the Slack notification components will not be deployed.</td>
</tr>
<tr>
<td><strong>Slack Hook URL Key Name</strong></td>
<td>&lt;Optional Input&gt;</td>
<td>The AWS Systems Manager parameter key for the incoming Slack webhook.</td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>Note</strong> If the parameter key does not exist in the parameter store, the solution will create one with a dummy value. The parameter name cannot begin with either <code>aws</code> or <code>ssm</code> prefixes (case-insensitive).</td>
</tr>
</tbody>
</table>
Step 2. Launch the spoke stack (optional)

Use this procedure to launch the components necessary to monitor quotas in secondary accounts. You must enter the secondary account IDs in the Account List parameter of the primary template before you launch this template in secondary accounts.

**Note**
You are responsible for the cost of the AWS services used while running this solution. Review the Cost (p. 2) section for more details. For full details, refer to the pricing webpage for each AWS service you will be using in this solution.

1. Sign in to the AWS Management Console and click the button below to launch the service-quota-monitor-spoke AWS CloudFormation template.

---

### Parameter

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Default</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Slack Channel Key Name</td>
<td>&lt;Optional Input&gt;</td>
<td>The AWS Systems Manager parameter key for the Slack channel</td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>Note</strong></td>
</tr>
<tr>
<td></td>
<td></td>
<td>If the parameter key does not exist in the parameter store, the solution will create one with a dummy value. The parameter name cannot begin with either <strong>aws</strong> or <strong>ssm</strong> prefixes (case-insensitive).</td>
</tr>
</tbody>
</table>

6. Choose **Next**.

7. On the **Configure stack options** page, choose **Next**.

8. On the **Review** page, review and confirm the settings. Be sure to check the box acknowledging that the template will create AWS Identity and Access Management (IAM) resources.

9. Choose **Create stack** to deploy the stack.

   You can view the status of the stack in the AWS CloudFormation console in the **Status** column. You should see a status of **CREATE_COMPLETE** in approximately five minutes.

10. In the subscription notification email, select the **SubscribeURL** link to turn on Amazon SNS notifications.

**Note**
In addition to the primary Lambda functions, this solution includes the HelperFunction Lambda function, which runs only during initial configuration or when resources are updated or deleted.
When running this solution, the HelperFunction function is inactive. However, do not delete the HelperFunction function as it is necessary to manage associated resources.
Step 3. Configure Slack notifications (optional)

Use this procedure to enable Slack notifications.

Note
Use this procedure if you specified parameters that did not already exist in AWS Systems Manager Parameter Store. If you specified parameters that already existed, you do not have to complete this step. For more information, refer to Slack Integration (p. 6).

1. Navigate to Slack's Incoming WebHooks app.
2. If necessary, log into Slack.
3. Select Add Configuration.
4. In the Post to Channel dropdown menu, choose a channel. Then, select Add Incoming WebHooks integration.
5. Copy the WebHook URL.
6. In the AWS Systems Manager console, under Shared Resources in the left pane, select Parameter Store.
7. Select the Slack Hook URL Key you provided during stack deployment, then select Edit.
8. Replace the SLACK_DUMMY value with your WebHook URL and select Save changes.
9. Select the **Slack Channel Key** you provided during stack deployment, then select **Edit**
10. Replace the `SLACK_DUMMY` value with the channel you specified and select **Save changes**. For example, if your Slack channel name is `#limitmonitor`, enter `limitmonitor` as the value.
## Additional resources

<table>
<thead>
<tr>
<th>AWS services</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>AWS CloudFormation</td>
<td></td>
</tr>
<tr>
<td>AWS Lambda</td>
<td></td>
</tr>
<tr>
<td>AWS Trusted Advisor</td>
<td></td>
</tr>
<tr>
<td>Amazon CloudWatch</td>
<td></td>
</tr>
<tr>
<td>Amazon DynamoDB</td>
<td></td>
</tr>
<tr>
<td>Amazon Simple Queue Service</td>
<td></td>
</tr>
<tr>
<td>Amazon Simple Notification Service</td>
<td></td>
</tr>
<tr>
<td>AWS Systems Manager</td>
<td></td>
</tr>
</tbody>
</table>
Troubleshooting

Service Quota Monitor on AWS logs error, warning, informational, and debugging messages for the solution’s AWS Lambda functions. To choose the type of messages to log, find the applicable function in the Lambda console and change the `LOG_LEVEL` environment variable to the applicable type of message.

<table>
<thead>
<tr>
<th>Level</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>ERROR</td>
<td>Logs will include information on anything that causes an operation to fail.</td>
</tr>
<tr>
<td>WARNING</td>
<td>Logs will include information on anything that can potentially cause inconsistencies in the function but might not necessarily cause the operation to fail. Logs will also include ERROR messages.</td>
</tr>
<tr>
<td>INFO</td>
<td>Logs will include high-level information about how the function is operating. Logs will also include ERROR and WARN messages.</td>
</tr>
<tr>
<td>DEBUG</td>
<td>Logs will include information that might be helpful when debugging a problem with the function. Logs will also include ERROR, WARNING, and INFO messages.</td>
</tr>
</tbody>
</table>

Common errors

Amazon CloudWatch Events bus permissions error

If during spoke stack deployment, you received a `CREATE_FAILED` message for the `TAWarnRule` and/or the `TASErrorRule`, verify that the Amazon CloudWatch Events Bus in the primary account allows the spoke account to send events to the primary account.

Resolution

Update the primary stack with the secondary account ID or complete the following task:

1. In the primary account, navigate to the Amazon CloudWatch console.
2. In the navigation pane, select Event Buses.
3. Select Add Permissions.
4. For Principal, enter the applicable secondary account ID.
5. Select the Everybody(*) checkbox.
6. Choose Add.

Amazon DynamoDB table is not showing events

If the solution’s Amazon DynamoDB table is not updating or there are no messages in the solution’s Amazon Simple Queue Service (Amazon SQS) queue, verify that the account IDs you entered in the solution’s Account List parameter are comma-separated and use double quotation marks.
Resolution

Complete the following task:

1. In the primary account, navigate to the Amazon CloudWatch console.
2. In the navigation pane, select Rules.
3. Select the TASNSRule and verify the account parameter shows a comma-separated value inside double quotation marks.
4. Select the TASQSRule and verify the account parameter shows a comma-separated value inside double quotation marks.
5. Select the TASlackRule and verify the account parameter shows a comma-separated value inside double quotation marks.
6. If the account parameter in the TASNSRule, TASQSRule, or TASlackRule rules are not formatted correctly, update the stack with the correct format.
7. Choose Add.

Slack notifications are not being received

If you do not receive Slack notifications for WARN or ERROR events, check the Amazon CloudWatch logs for an error message.

1. In the primary account, navigate to the Amazon CloudWatch console.
2. In the navigation pane, select Logs.
4. Select the top (most recent) Log Stream.
5. Look for the following error.

![Figure 3: Slack notification error](image)

Resolution

Complete the following task:

1. In the primary account, navigate to the AWS Systems Manager console.
2. In the navigation pane under Shared Resources, select Parameter Store.
3. Select the SlackChannel parameter and verify that the parameter shows the correct value.
4. Select the SlackHookURL parameter and verify that the parameter shows the correct value.

Email notifications are not being received

If you do not receive email notifications, check to make sure that you have subscribed to the Amazon SNS topic.

1. In the primary account, navigate to the Amazon SNS console.
2. In the navigation pane, select Topics.
3. Select the `<stackname>-SNSTopic-<randomstring>` Amazon Resource Name (ARN) value.
4. Verify that the Subscription ID shows an ARN value.

**Resolution**

If the Subscription ID field shows PendingConfirmation, complete the following task:
1. Select the checkbox next to PendingConfirmation.
2. Under Subscriptions, select Request Confirmations.
3. Navigate to the applicable email inbox.
4. In the subscription notification email, select the SubscribeURL link.
5. In the Amazon SNS console, refresh and verify that the Subscription ID has an ARN value.
Customization

Change the Lambda interval

By default, an AWS Lambda function runs once every 24 hours to refresh the AWS Trusted Advisor Service Limits checks. But you can change how often the Lambda function is invoked by changing the mapping in the AWS CloudFormation template. Note that if you set the Lambda function to run more than once every 12 hours, you may experience a delay in your events arriving in Amazon DynamoDB.

To change the interval, modify the following mapping in the AWS CloudFormation template:

```
RefreshRate:
  CronSchedule:
    Default: rate(1 day)
```

For more information about acceptable rate expressions, refer to Rate Expressions in the Amazon CloudWatch Events User Guide.

Change the monitored services

By default, this solution checks all service quotas that AWS Trusted Advisor checks. To specify which service quotas you want to check, modify the following AWS CloudFormation template mapping.

```
EventsMap:
  Checks:
    Services:
      "AutoScaling","CloudFormation","DynamoDB","EBS","EC2","ELB","IAM","Kinesis","RDS","Route53","SES","VPC"
```

Note that only the services you specify in the primary account will be checked in the secondary account(s). For example, if you specify only Amazon Elastic Compute Cloud (Amazon EC2) in your primary account, and Amazon EC2 and Amazon Elastic Block Store (Amazon EBS) in your secondary account, you will not receive status events for Amazon EBS from your secondary account because you have not specified Amazon EBS in your primary account.

If you specify Amazon EC2 and Amazon EBS in the primary account, and only Amazon EC2 in the secondary account, you will not receive status events for Amazon EBS from the secondary account because you have not specified Amazon EBS in your secondary account.
Collection of operational metrics

This solution includes an option to send anonymous operational metrics to AWS. We use this data to better understand how customers use this solution and related services and products. When activated, the following information is collected and sent to AWS each time the AWS Trusted Advisor Service Limits check is refreshed:

- **Solution ID**: The AWS solution identifier
- **Unique ID (UUID)**: Randomly generated, unique identifier for each AWS Limit Monitor deployment
- **Timestamp**: Data-collection timestamp
- **SNS Events**: Whether Amazon Simple Notification Service notifications are activated
- **Slack Events**: Whether Slack notifications are activated
- **Spoke Count**: Count of the number of spoke accounts
- **Service**: The service that initiated the notification
- **Limit Name**: The resource that initiated the notification
- **Status Level**: The status level of the notification
- **Region**: The AWS Region where the resource is located

Note that AWS will own the data gathered via this survey. Data collection will be subject to the AWS Privacy Policy. To opt out of this feature, complete the following task:

Modify the AWS CloudFormation template mapping section from:

```yaml
Mappings:
  Send-Data:
    SendAnonymousData: "Yes"
```

to:

```yaml
Mappings:
  Send-Data:
    SendAnonymousData: "No"
```
Source code

Visit our GitHub repository to download the templates and scripts for this solution, and to share your customizations with others. The Service Quota Monitor on AWS templates are generated using the AWS Cloud Development Kit (CDK) (AWS CDK). Refer to the README.md file for more information.
Contributors

The following individuals contributed to this document:

- Garvit Singh
- Chaitanya Deolankar
## Revisions

<table>
<thead>
<tr>
<th>Date</th>
<th>Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>September 2016</td>
<td>Initial publication</td>
</tr>
<tr>
<td>February 2017</td>
<td>Solution updated to create two child AWS Lambda functions</td>
</tr>
<tr>
<td>June 2018</td>
<td>Added service-level granularity for AWS Trusted Advisor Service Limit checks; Amazon DynamoDB to store service utilization details; and Amazon CloudWatch Events Rule integration</td>
</tr>
<tr>
<td>July 2018</td>
<td>Added information about subscribing to the solution's Amazon SNS topic, and a sample Slack channel value for the solution's Parameter Store</td>
</tr>
<tr>
<td>April 2019</td>
<td>Added information about new parameters for the Slack incoming webhook URL and channel, and regular expressions for account IDs</td>
</tr>
<tr>
<td>July 2019</td>
<td>Added Amazon DynamoDB and Amazon Route 53 to the list of services AWS Trusted Advisor Service Limits checks</td>
</tr>
<tr>
<td>September 2019</td>
<td>Added information about Service Quota and vCPU quota checking functionality</td>
</tr>
<tr>
<td>December 2019</td>
<td>Added information on support for Node.js update</td>
</tr>
<tr>
<td>February 2020</td>
<td>Fixed a bug for the Amazon Simple Queue Service (Amazon SQS) server side encryption key and added AWS Trusted Advisor Service Limits checks</td>
</tr>
<tr>
<td>October 2020</td>
<td>Bug fixes; updated the AWS CloudFormation templates; for more information, refer to the CHANGELOG.md file in the GitHub repository</td>
</tr>
<tr>
<td>March 2021</td>
<td>Document enhancements to provide more complete cost information, better describe architecture flow, and remove any non-inclusive language</td>
</tr>
<tr>
<td>May 2021</td>
<td>Release v5.3.4 - For more information about version 5.3.4, refer to the CHANGELOG.md file in the GitHub repository</td>
</tr>
</tbody>
</table>
Notices

Customers are responsible for making their own independent assessment of the information in this document. This document: (a) is for informational purposes only, (b) represents AWS current product offerings and practices, which are subject to change without notice, and (c) does not create any commitments or assurances from AWS and its affiliates, suppliers or licensors. AWS products or services are provided “as is” without warranties, representations, or conditions of any kind, whether express or implied. AWS responsibilities and liabilities to its customers are controlled by AWS agreements, and this document is not part of, nor does it modify, any agreement between AWS and its customers.

Service Quota Monitor on AWS is licensed under the terms of the of the Apache License Version 2.0 available at The Apache Software Foundation.
AWS glossary

For the latest AWS terminology, see the AWS glossary in the AWS General Reference.