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# Amazon WorkSpaces Application Manager User Guide



## **Amazon WorkSpaces Application Manager: User Guide**

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## Table of Contents

Getting Started .....	1
Client Application .....	2
Requirements .....	2
View Controls .....	2
File, Options .....	3
Troubleshooting .....	4

# Getting Started with Amazon WAM

Your Amazon WorkSpaces administrator can use Amazon WorkSpaces Application Manager (Amazon WAM) to deploy applications to your WorkSpace. First, your administrator assigns applications to you, known as Amazon WAM applications. Your administrator controls whether each Amazon WAM application is required or optional. The required applications are automatically installed when you connect to your WorkSpace and start the Amazon WorkSpaces Application Manager client application. You must manually install the optional applications.

## **Important**

If the Amazon WorkSpaces Application Manager client application is not running on your WorkSpace, you will not be able to access your Amazon WAM applications.

## **To get started with Amazon WAM**

1. Connect to your WorkSpace. For more information, see the [Amazon WorkSpaces User Guide](#).
2. To start the Amazon WorkSpaces Application Manager client application, choose the **Amazon WAM** shortcut on the desktop of your WorkSpace.

If this shortcut is not on your WorkSpace desktop, see [Troubleshooting Amazon WAM Issues \(p. 4\)](#).

3. After you start the Amazon WorkSpaces Application Manager client application, you can launch the installed Amazon WAM applications using the **Start** menu on your WorkSpace or the Amazon WorkSpaces Application Manager client application.
4. You can install or uninstall optional applications using the Amazon WorkSpaces Application Manager client application. For more information, see [Using the Amazon WorkSpaces Application Manager Client Application \(p. 2\)](#).

# Using the Amazon WorkSpaces Application Manager Client Application

To open the Amazon WorkSpaces Application Manager client application, choose the **Amazon WAM** icon on the desktop of your WorkSpace. If you do not see this icon, see [Troubleshooting Amazon WAM Issues](#) (p. 4).

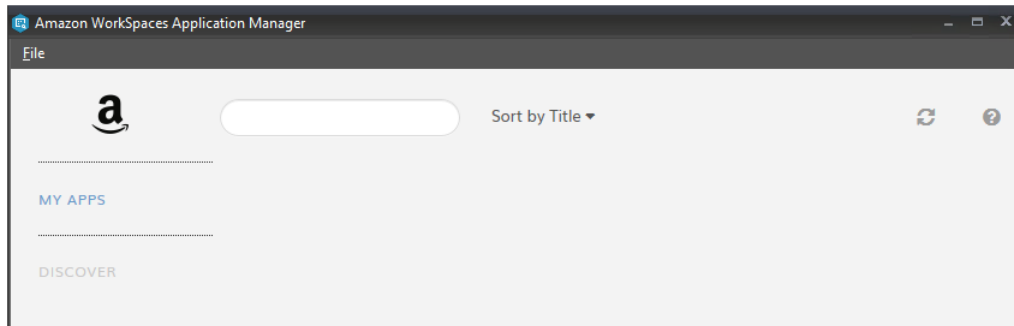


## Requirements

The Amazon WorkSpaces Application Manager client application requires 4 GB of disk space for caching.

## View Controls

Use the controls at the top of the Amazon WorkSpaces Application Manager client application to modify the current view.



### Search

Searches for applications using any part of the title, vendor, status, or category and displays the results of the search.

### Sort by

Changes the sort order of the applications in the view. You can sort by title, vendor, or category.

**MY APPS**

Displays the Amazon WAM applications that are installed on your WorkSpace. To start an installed application, choose its right arrow icon. To uninstall an installed application, choose its checkmark

icon (which changes to a red x icon as you choose it). Note that if an application is required, you can't uninstall it.

#### DISCOVER

Displays all applications that are assigned to you, regardless of whether they have been installed on your WorkSpace. To install an application that is not installed, choose its triangle icon.



Refreshes your application list manually. Otherwise, your application list is updated automatically.

## File, Options

Choose **File, Options** to view the options for the Amazon WorkSpaces Application Manager client application. We recommend that you do not modify these options unless you are specifically instructed to by your Amazon WAM administrator.

# Troubleshooting Amazon WAM Issues

If the Amazon WorkSpaces Application Manager client application is not running, you won't see your installed Amazon WAM applications on the Windows Start menu. To start the Amazon WorkSpaces Application Manager client application, choose the **Amazon WAM** shortcut on the desktop of your WorkSpace.



If there is no **Amazon WAM** shortcut on the desktop, reboot the WorkSpace to add the Amazon WorkSpaces Application Manager client application. If the **Amazon WAM** shortcut is still not there after rebooting the WorkSpace, do the following:

1. On the Windows **Start** menu, choose **Windows System**, then choose **Command Prompt**.
2. In the Command Prompt window, enter the following commands, one at a time, and press Enter after each command:

```
c:
cd "C:\Program Files\Amazon"
.\WorkSpacesApplicationManager.exe
```

3. When asked whether to allow Amazon WorkSpaces Application Manager to make changes to your device, choose **Yes**.
4. After the WorkSpaces Application Manager installation program has finished running, choose **Finish**.
5. Close the Command Prompt window.

You should now see the **Amazon WAM** shortcut on your desktop.

If the `WorkSpacesApplicationManager.exe` file is not present on your WorkSpace, contact your Amazon WAM administrator.